Before the Board of Supervisors in and for the County of Monterey, State of California

| Re | esolution No.: | PPPR Control No. <u>22-011</u> |) |
|----|--|-----------------------------------|---|
| | | HRM Control No. <u>22-010</u> |) |
| | | |) |
| Ac | dopts a Resolution to: | |) |
| a. | Amend Personnel Policies and Practices Resolution | (PPPR) No. 98-394 Appendix A to |) |
| | adjust the base wage salary ranges of the Patient Serv | vices Representative I/II, Senior |) |
| | Patient Services Representative, and Supervising Pat | ient Services Representative |) |
| | classifications as indicated in Attachment A; | |) |
| b. | Direct the Human Resources Department to impleme | ent the changes in the Advantage |) |
| | HRM system. | - |) |

WHEREAS, the Human Resources Department conducted a classification and compensation study of the Patient Services Representative classification series which includes the Patient Services Representative I/II, Senior Patient Services Representative, and Supervising Patient Services Representative classifications; and

WHEREAS, the classification analysis identified that incumbents in the Patient Services Representative classification series assigned to the Health Department and Natividad were found to be performing job duties that are within the scope of their classifications and no changes are recommended; and

WHEREAS, the base wage analysis of the County comparable agencies found that based on the duties performed, the salary of the benchmark classification of Patient Services Representative II was found to be approximately 14.92% below the salary mean of the comparable agency's classifications; and

WHEREAS, it is recommended to adjust the base wage of the Patient Services Representative II classification by approximately 14.92% at top step and to maintain the current spreads of the classification series; and

WHEREAS, to implement the recommendations, the actions require the Personnel Policies and Practices Resolution No. 98-394 Appendix A to be amended; NOW, THEREFORE,

BE IT RESOLVED by the Board of Supervisors in and for the County of Monterey as follows:

1. Personnel Policies and Practices Resolution (PPPR) No. 98-394 Appendix A is amended to adjust the base wage salary ranges of the Patient Services Representative I/II, Senior Patient Services Representative, and Supervising Patient Services Representative classifications as indicated below:

| Classification Title: Patient Services Representative I | | | | | | | | | | | | |
|---|---|------------|------------|------------|------------|------------|---------------|---------|-------------|------|----|--------------|
| | Hourly, Bi-Weekly and Monthly Pay Rates | | | | | | Class Code | WG * | EEO Cat* | W/C | BU | FLSA Code |
| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | | | | | | * |
| \$20.112 | \$21.218 | \$22.385 | \$23.616 | \$24.915 | \$26.161 | \$27.469 | | | | | | |
| \$1,608.98 | \$1,697.46 | \$1,790.82 | \$1,889.31 | \$1,993.22 | \$2,092.88 | \$2,197.52 | 80L01 | 18 | OC | 9043 | J | N |
| \$3,486 | \$3,678 | \$3,880 | \$4,094 | \$4,319 | \$4,535 | \$4,761 | | | | | | |

^{*}Provided for information purposes only.

| Classification Title: Patient Services Representative II | | | | | | | | | | | | |
|--|---|------------|------------|------------|------------|------------|---------------|---------|-------------|----------|----|--------------|
| | riodity, bi vocatiy and monthly ray rates | | | | | | Class Code | WG * | EEO Cat* | W/C * | BU | FLSA Code |
| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | | | | | | * |
| \$21.681 | \$22.873 | \$24.131 | \$25.458 | \$26.858 | · | \$29.611 | | | | | | |
| \$1,734.44 | \$1,829.83 | \$1,930.47 | \$2,036.64 | \$2,148.64 | \$2,256.08 | \$2,368.88 | 80L02 | 18 | OC | 8810 | J | N |
| \$3,758 | \$3,965 | \$4,183 | \$4,413 | \$4,655 | \$4,888 | \$5,133 | | | | | | |

^{*}Provided for information purposes only.

| Classification Title: Senior Patient Services Representative | | | | | | | | | | | | |
|--|---|------------|------------|------------|------------|------------|---------------|---------|-------------|------|----|--------------|
| | Hourly, Bi-Weekly and Monthly Pay Rates | | | | | | Class Code | WG * | EEO Cat* | W/C | BU | FLSA Code |
| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | | | | | | * |
| \$24.933 | \$26.304 | \$27.751 | \$29.277 | \$30.887 | \$32.431 | \$34.053 | | | | | | |
| \$1,994.63 | \$2,104.33 | \$2,220.06 | \$2,342.15 | \$2,470.97 | \$2,594.51 | \$2,724.24 | 80L03 | 17 | OC | 9043 | J | N |
| \$4,322 | \$4,559 | \$4,810 | \$5,075 | \$5,354 | \$5,621 | \$5,903 | | | | | | |

^{*}Provided for information purposes only.

| Classification Title: Supervising Patient Services Representative | | | | | | | | | | | | |
|---|---|------------|------------|------------|------------|------------|---------------|---------|-------------|------|----|--------------|
| | ribarry, by weekly and monthly ray reales | | | | | | Class Code | WG * | EEO Cat* | W/C | BU | FLSA Code |
| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | | | | | | * |
| \$28.671 | \$30.247 | \$31.911 | \$33.666 | \$35.517 | \$37.293 | \$39.158 | | | | | | |
| \$2,293.65 | \$2,419.79 | \$2,552.87 | \$2,693.28 | \$2,841.40 | \$2,983.47 | \$3,132.64 | 80L04 | 17 | OC | 8830 | F | N |
| \$4,970 | \$5,243 | \$5,531 | \$5,835 | \$6,156 | \$6,464 | \$6,787 | | | | | | |

^{*}Provided for information purposes only.

| 2. The Human HRM syster | - | nplement the changes in the Advantage |
|-------------------------|-----------------------|--|
| PASSED AND to-wit: | ADOPTED on thisday of | , 2022, by the following vote, |
| AYES: | | |
| NOES: | | |
| ABSENT: | | |
| hereby certify the | | the County of Monterey, State of California, iginal order of said Board of Supervisors e Book for the meeting on |
| Dated: | Valerie Ralph, C | lerk of the Board of Supervisors |
| | | rey, State of California |
| | By | |
| | · ———— | , Deputy |