

## **AMENDMENT #1 TO AGREEMENT BY AND BETWEEN COUNTY OF MONTEREY & COLUMBIA ULTIMATE INC.**

**THIS AMENDMENT** is made to the STANDARD AGREEMENT for the provision of a hosted VoIP PBX with Voice Mail, Multi-line calling service to aid in the collections of Court Fines and Fees. The service will also provide a IVR for 24/7 customer service for payments and account inquiries. By and between **Columbia Ultimate Inc**, hereinafter “CONTRACTOR”, and the County of Monterey, a political subdivision of the State of California, hereinafter referred to as “County”.

**WHEREAS**, the County and CONTRACTOR wish to amend the AGREEMENT to reflect the County’s exercise of the option to extend for one (1) additional year and increase the value of the agreement by an additional \$15,000.

**NOW THEREFORE**, the County and CONTRACTOR hereby agree to amend the AGREEMENT in the following manner:

1. **Section 2., “PAYMENTS PROVISIONS” shall be amended by removing**, “The total amount payable by County to CONTRACTOR under this Agreement shall not exceed the sum of **\$68,000.00.**” and replacing it with “The total amount payable by County to CONTRACTOR under this AGREEMENT shall not exceed **\$83,000.00**”
2. **Paragraph 3, “TERM OF AGREEMENT”, shall be amended by removing** “The term of this Agreement is from **December 12, 2018 to June 30, 2022**, unless sooner terminated pursuant to the terms of this Agreement”, **and replacing it with** “The term of this Agreement is from **December 12, 2018 to June 30, 2023**, unless sooner terminated pursuant to the terms of this Agreement”.
3. Except as provided herein, all remaining terms, conditions and provisions of the AGREEMENT are unchanged and unaffected by this AMENDMENT and shall continue in full force and effect as set forth in the AGREEMENT.
4. A copy of this AMENDMENT shall be attached to the original AGREEMENT dated November 30, 2018.

*This space left blank intentionally*

IN WITNESS WHEREOF, the parties have executed this AMENDMENT on the day and year written below.

MONTEREY COUNTY

CONTRACTOR

*Mary A. Beeb*

6/30/2022 | 4:45 PM PDT

By: *Joshua Schreiner*

Contracts/Purchasing Officer  
Treasurer Tax collector

Signature of Chair, President, or  
Vice-President

Dated:

Joshua Schreiner

*Approved as to Fiscal Provisions:*

Printed Name and Title Associate General Counsel

Dated: June 30, 2022

Deputy Auditor/Controller

By: *Chris Bell*

Dated:

(Signature of Secretary, Asst. Secretary, CFO,  
Treasurer or Asst. Treasurer)\*

*Approved as to Liability Provisions:*

Chris Bell

Printed Name and Title Corporate Controller

Risk Management

Dated: June 30, 2022

Dated:

*Approved as to Form:*

*Susan Blitch*

6/30/2022 | 4:44 PM PDT

Deputy County Counsel

Dated:

\*INSTRUCTIONS: If CONTRACTOR is a corporation, including limited liability and non-profit corporations, the full legal name of the corporation shall be set forth above together with the signatures of two specified officers. If CONTRACTOR is a partnership, the name of the partnership shall be set forth above together with the signature of a partner who has authority to execute this Agreement on behalf of the partnership. If CONTRACTOR is contracting in an individual capacity, the individual shall set forth the name of the business, if any, and shall personally sign the Agreement.

**Certificate Of Completion**

Envelope Id: E876069E4A6C49C484FE99A08E645DBB

Status: Completed

Subject: Ontario Correspond Renewal - Monterey

Source Envelope:

Document Pages: 2

Signatures: 2

Envelope Originator:

Certificate Pages: 5

Initials: 0

Joshua Schreiner

AutoNav: Enabled

1150 W Kilgore Ave

Envelopeld Stamping: Enabled

Muncie, IN 47305

Time Zone: (UTC-08:00) Pacific Time (US &amp; Canada)

joshua.schreiner@ontariosystems.com

IP Address: 204.195.2.110

**Record Tracking**

Status: Original

Holder: Joshua Schreiner

Location: DocuSign

6/30/2022 2:56:30 PM

joshua.schreiner@ontariosystems.com

**Signer Events****Signature****Timestamp**

Chris Bell

Chris.Bell@finvi.com

Corporate Controller

Ontario Systems, LLC d/b/a Finvi

Security Level: Email, Account Authentication (Optional)



Sent: 6/30/2022 2:59:03 PM

Viewed: 6/30/2022 3:31:51 PM

Signed: 6/30/2022 3:32:21 PM

Signature Adoption: Drawn on Device

Signed by link sent to Chris.Bell@finvi.com

Using IP Address: 73.17.134.83

Signed using mobile

**Electronic Record and Signature Disclosure:**

Accepted: 6/30/2022 3:31:51 PM

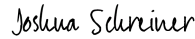
ID: a4ad8097-9c09-41cb-9442-391304c1b1e3

Joshua Schreiner

Joshua.schreiner@finvi.com

Associate General Counsel

Security Level: Email, Account Authentication (Optional)



Sent: 6/30/2022 3:32:23 PM

Viewed: 6/30/2022 3:32:57 PM

Signed: 6/30/2022 3:33:11 PM

Signature Adoption: Pre-selected Style

Signed by link sent to Joshua.schreiner@finvi.com

Using IP Address: 204.195.2.110

**Electronic Record and Signature Disclosure:**

Accepted: 6/30/2022 3:32:57 PM

ID: a036a6c3-f622-40e3-aced-559a628c9203

**In Person Signer Events****Signature****Timestamp****Editor Delivery Events****Status****Timestamp****Agent Delivery Events****Status****Timestamp****Intermediary Delivery Events****Status****Timestamp****Certified Delivery Events****Status****Timestamp****Carbon Copy Events****Status****Timestamp**

Kathy

Mauzeyk@co.monterey.ca.us

Security Level: Email, Account Authentication (Optional)

**COPIED**

Sent: 6/30/2022 3:33:12 PM

Viewed: 6/30/2022 3:47:14 PM

**Electronic Record and Signature Disclosure:**

Not Offered via DocuSign

Carbon Copy Events	Status	Timestamp
Jake Stroud stroudja@co.monterey.ca.us Chief Deputy Treasurer-Tax Collector Security Level: Email, Account Authentication (Optional)	<b>COPIED</b>	Sent: 6/30/2022 3:33:13 PM
<b>Electronic Record and Signature Disclosure:</b> Not Offered via DocuSign		

Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	6/30/2022 2:59:03 PM
Certified Delivered	Security Checked	6/30/2022 3:32:57 PM
Signing Complete	Security Checked	6/30/2022 3:33:11 PM
Completed	Security Checked	6/30/2022 3:33:13 PM

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure
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If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

### **Consequences of changing your mind**

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign "Withdraw Consent" form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

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Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

**How to contact Ontario Systems, LLC:**

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: [debbie.mcclain@ontariosystems.com](mailto:debbie.mcclain@ontariosystems.com)

**To advise Ontario Systems, LLC of your new e-mail address**

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at [debbie.mcclain@ontariosystems.com](mailto:debbie.mcclain@ontariosystems.com) and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

**To request paper copies from Ontario Systems, LLC**

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to [debbie.mcclain@ontariosystems.com](mailto:debbie.mcclain@ontariosystems.com) and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

**To withdraw your consent with Ontario Systems, LLC**

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
  - ii. send us an e-mail to [debbie.mcclain@ontariosystems.com](mailto:debbie.mcclain@ontariosystems.com) and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent..
- The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

**Required hardware and software**

Operating Systems:	Windows2000 or WindowsXP
Browsers (for SENDERS):	Internet Explorer 6.0 or above
Browsers (for SIGNERS):	Internet Explorer 6.0, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	<ul style="list-style-type: none"> <li>• Allow per session cookies</li> <li>• Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection</li> </ul>

\*\* These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

**Acknowledging your access and consent to receive materials electronically**

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the "I agree" button below.

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- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Ontario Systems, LLC as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Ontario Systems, LLC during the course of my relationship with you.