



Powering Business Worldwide

Eaton Service Options – Pre-Contract Survey

Scope of Work

Exhibit 1-PCS

Equipment that has experienced a lapse in service agreement (or warranty) coverage with Eaton[®], or has had no service history in the previous ninety- (90) days, will require selection of a Pre-Contract Survey (PCS) option prior to commencement of any service agreement entailing corrective maintenance coverage. There are two (2) means by which the PCS can be accomplished, at the Purchaser's option:

1. **Stand-Alone (Standard) PCS** - The standard PCS is provided as a separate service, conducted prior to commencement of the Service Agreement. This service would consist of:
Travel to and from the Equipment site location by one (1) Eaton Field Technician or authorized agent.
Inspection of equipment to include:
 - 1) Examination of Equipment(s) operating condition including internal and external batteries
 - 2) Examination of environment in which the Equipment is operating;
 - 3) Consultation with site personnel concerning Equipment and site service history;
 - 4) Notation of all Equipment and site pertinent data and statistics.

Any correction of any conditions, deemed pre-existing by Contractor, will be billed outside of any agreement terms or coverage, at the prevailing Contracted Customer/Discount rates per Attachment X-1. No contract will be entered into until all corrections of pre-existing conditions have been addressed.
2. **Concurrent PCS** - This option is only available to Purchaser of agreements, which include one or more Preventive Maintenance (PM) inspections during the term of the Agreement (i.e., "Performance Check," "Preventive Maintenance," etc.). In this case, that single or first PM inspection will be scheduled, upon contract entry, on a date 60 days from the date of Agreement commencement. The PCS will be performed with in that 60-day period concurrent with the PM inspection, at no additional charge. However, correction of any conditions, deemed pre-existing by Contractor, will be billed outside of any Agreement terms or coverage, at the prevailing Contracted Customer/Discount rates per Attachment X-1. Failure to correct pre-existing conditions, either in the state of the Equipment, or to the operating environment therein may invalidate all or certain coverage provided by the Agreement.

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