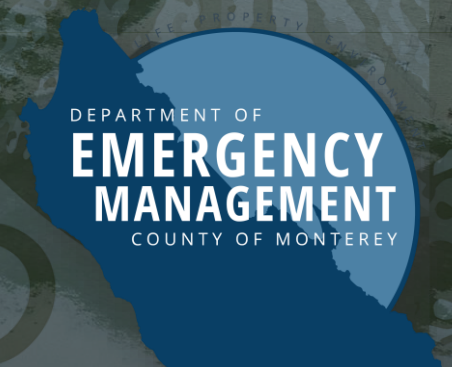


DEPARTMENT OF EMERGENCY MANAGEMENT UPDATE

COUNTY OF MONTEREY





AGENDA

1. 2023 Annual Report
 - Incidents & Emergencies
 - Program & Projects
 - Legislative activities
 - Finances and Grants
 - Disaster Cost Recovery
2. 2024 Priorities
3. Recommendations

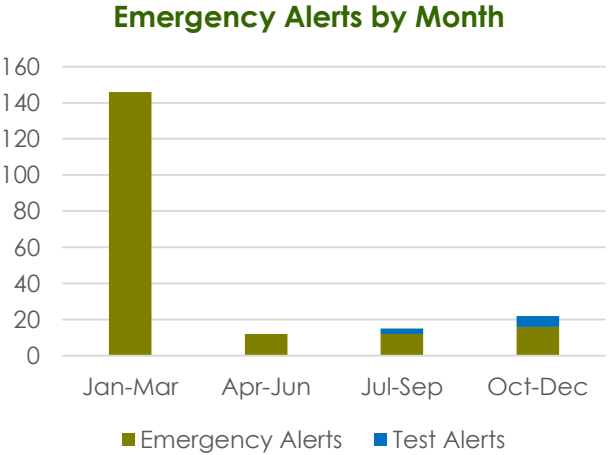
2023 ANNUAL REPORT



2023 INCIDENTS & EMERGENCIES



In 2023 DEM disseminated 195 emergency alerts and warnings to the community.



In 2023 DEM Duty Officer monitored and/or responded to approximately 37 Threats and Hazards ranging in significance and severity.



New Federal Disasters

- Atmospheric River & Flooding (DR-4683) | December 2022
- Pineapple Express & Pajaro Levee Failure (DR-4699) | March 2023

Federal Disaster Expiration

- COVID-19 Pandemic (DR-4482)

2023 PROGRAM & PROJECTS

1. Alert And Warning Test
2. Equity Officer EOC Position
3. Disaster Service Worker Program
4. Post-Disaster Logistics Inventory



20

Interpreters



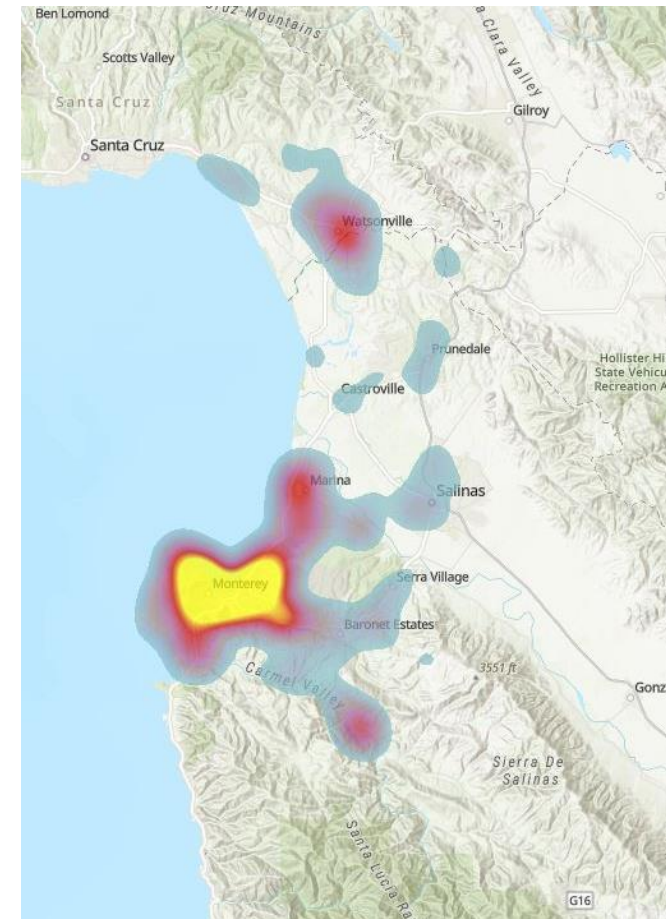
6

Languages



2,000

Door-to-Door
Engagements



2023 LEGISLATIVE ACTIVITIES



47

Legislative Items



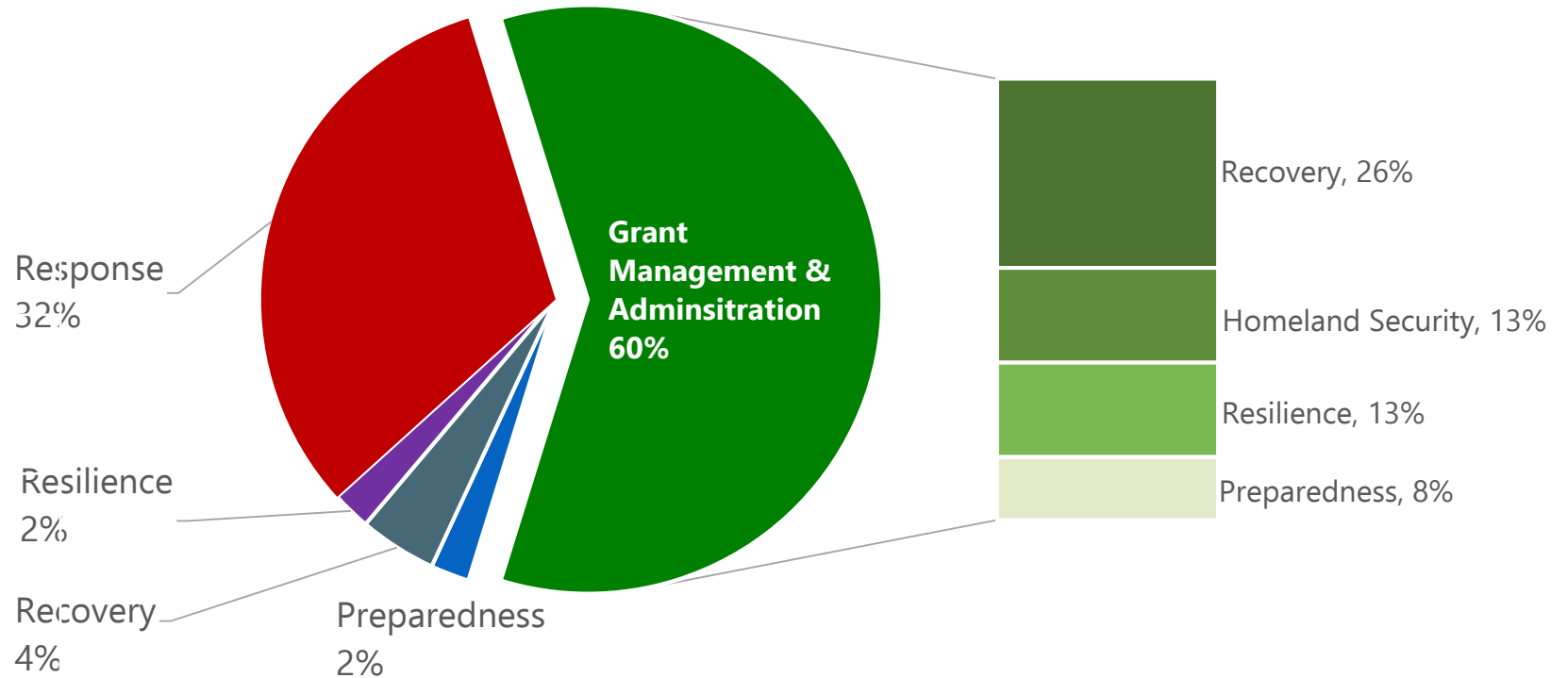
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Grant Management & Administration



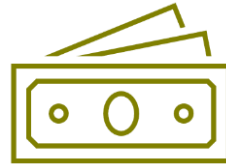
32%

Response Operations



2023 FINANCES AND GRANTS

1. Budget Transition
2. Financial administration policies and procedures
3. On-Call Compensation for the Duty Officer
4. Grant Administration
5. Disaster Cost Recovery



\$25M
Grant Profile

DEM managed and administered a total of \$25m in multi-year grants over the course of 2023.



15
Grants

DEM managed and administered a total of 15 grants over the course of 2023.

DISASTER COST RECOVERY

Disaster	Incident Name	Best Available Cost	Best Available Federal Share	Obligated
4683	December 2022 – January 2023 Winter Storms	\$25,295,753.41	\$19,141,833.62	\$18,446.83
4699	March 2023 Winter Storms	\$66,115,505.20	\$49,586,628.90	In Progress
4558	2020 Wildfires	\$1,820,702.54	\$1,737,358.28	\$1,737,358.28
4482	2020 COVID-19	\$31,766,407.87	\$18,214,534.05	\$2,385,919.00
4434	2019 Winter Storms	\$456,032.18	\$77,250.78	\$77,250.78
Total		\$125,454,401.20	\$88,757,605.63	\$4,218,974.89

- **Best Available Cost:** These totals are based on documentation and/or estimates of the cost to respond that are eligible for reimbursement through FEMA's Public Assistance grant program. These amounts have been reviewed and approved by FEMA and are eligible for 75%, 90% or 100% reimbursement dependent on the approved disaster percentage.
- **Best Available Federal Share:** These totals are the estimated total possible federal cost share that the County would receive reimbursement for through the Public Assistance grant program.
- **Obligated:** These totals have been approved by FEMA based on documentation verification.

MANAGEMENT & ADMINISTRATION

1. Department Transition
2. New Brand
3. Public Information
4. New Position classifications and allocations
5. New employee onboarding
6. 25 Year Employee – Bonnie Perez
7. Reorganization
8. Awards and Recognitions

+ **4**
New Personnel

↑ **3**
Promotions & Appointments

 **12**
Total Personnel



**County of
Monterey
Department of
Emergency
Management**

Organizational Chart

County Administrator
Sonia M. De La Rosa

Chief Assistant County Administrator
Nick Chiulos

Director of Emergency Management
Kelsey Scanlon

Revised 02/21/24

Emergency Services Manager
Laura Emmons

Chief Resilience Officer
(Limited Term 5 years)
Vacant

**Administration & Finance
Division**

Administrative Secretary
Maria Trujillo

Finance Manager I
Bonnie Perez

Account Technician
(Limited Term 2 yrs-PTE)
Jackie Meraz

Contracts and Grants Analyst
(MA II)
Ashley English

Preparedness Division

Training & Exercise
Coordinator (MA II)
Kelly Riley

Emergency Services Planner
(Bi-Lingual)
Mindy Esqueda

Response Division

Emergency Services Planner
Justin Lin

Emergency Services Planner
Davon Wilson-Angel

Emergency Services Planner
(Limited Term PTE)
Tracy Molfino

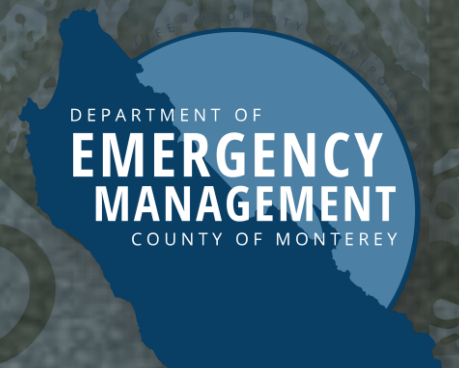
**Recovery & Mitigation
Division**

Emergency Services Planner
(Bi-Lingual)
Daniel Gonzalez

Community Resilience
Coordinator (MAII)
(Limited Term 2 yrs -FTE)
Andrea Estrada

Pajaro Revitalization Program
Analyst (MAII)
(Limited Term 2 yrs -FTE)
Vacant

2024 PRIORITIES



2023

2024

Flood Response

Community Based Programs

Flood Recovery

Flood Recovery

Navigating the Department Transition

Realign with the 23-25 Strategic Plan

PRIORITIES

- 1. Pajaro Long-Term Recovery**
- 2. 2025 Emergency Operations Plan Update**
- 3. Alert and Warning**
- 4. New Website**
- 5. Disaster Service Worker Program**
- 6. Logistics Capability & Capacity Development**
- 7. Community Organizations Active in Disasters (COAD)**
- 8. Community Emergency Response Teams (CERT)**
- 9. Youth Preparedness Program**
- 10. Cost Recovery and Grant Administration**

PRIORITY #1 PAJARO LONG-TERM RECOVERY



Current Status

- ✓ AB102 Projects approved by BOS in December 2024.
- ✓ Developed Unmet Needs Recovery Program for Households & Small Businesses.
- ✓ Released RFP for Fiscal Agent for Community Grant Program.

Next Steps

- ☐ Roll out Unmet Needs Recovery Program for Households & Small Businesses.
- ☐ Continue to implement AB102 Projects.
- ☐ Conduct community preparedness workshops.
- ☐ Conduct Long-Term Recovery Plan planning meetings.
- ☐ Draft and finalize Long-Term Recovery Plan.
- ☐ Implement Long-Term Recovery Plan.

PRIORITY #2 2025 EMERGENCY OPERATIONS PLAN UPDATE

EMERGENCY OPERATIONS PLAN

November 2020



Current Status

- ✓ Current EOP expires November 2025.
- ✓ New legislation has changed planning content and planning process requirements.

Next Steps

- ☐ RFP for Consultant to update plan and manage community engagement efforts.
- ☐ Conduct a one-year planning effort.
- ☐ Disaster Council Support
- ☐ BOS Ratification.



EOP 101

- Each jurisdiction are responsible for ensuring that actions are taken to protect people and property from any threat or hazard.
- Residents and all sectors of the community have a shared responsibility to take appropriate actions to protect themselves and their properties.
- The EOP describes what the local government will do when conducting emergency operations.
- The EOP addresses several response functions and describes how to fulfill its mission of providing resources to satisfy unmet needs.

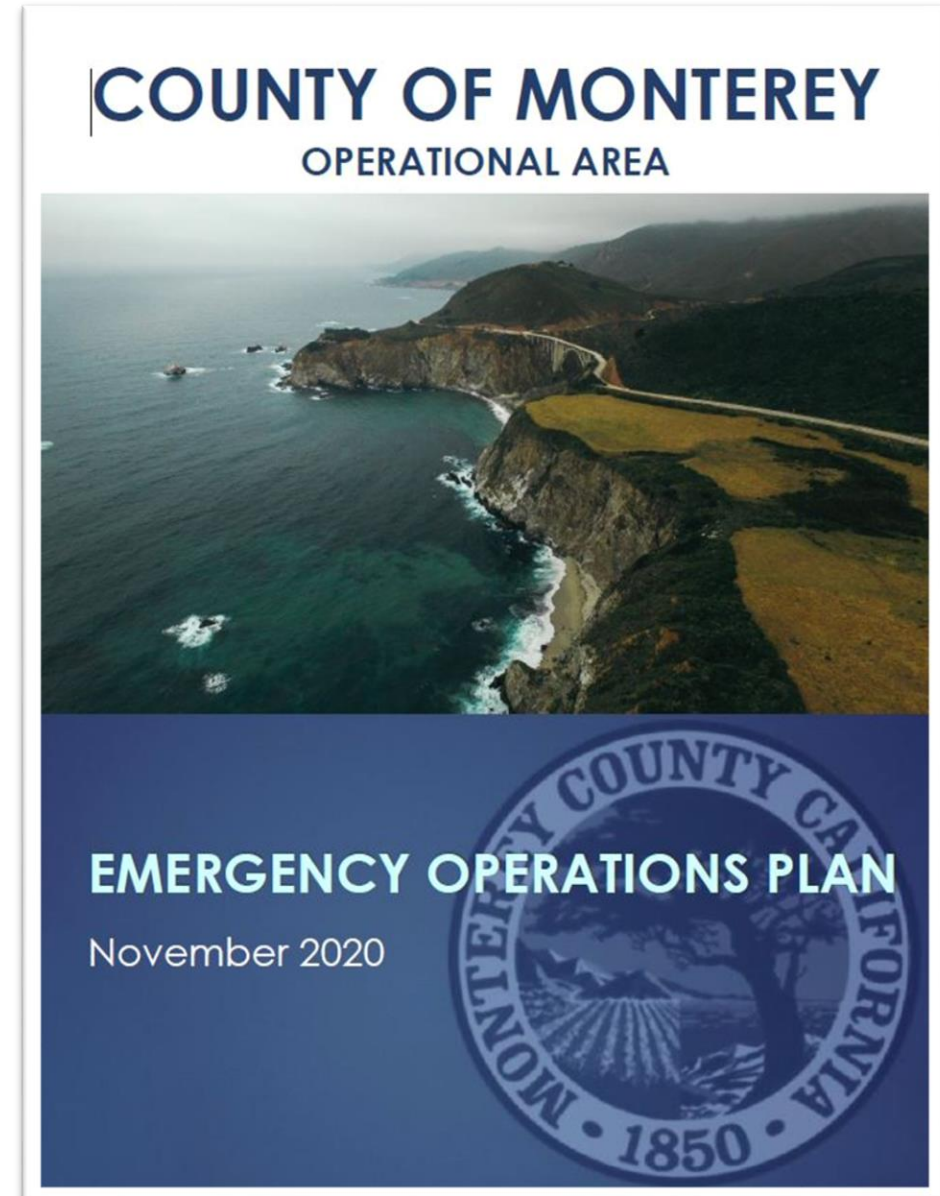
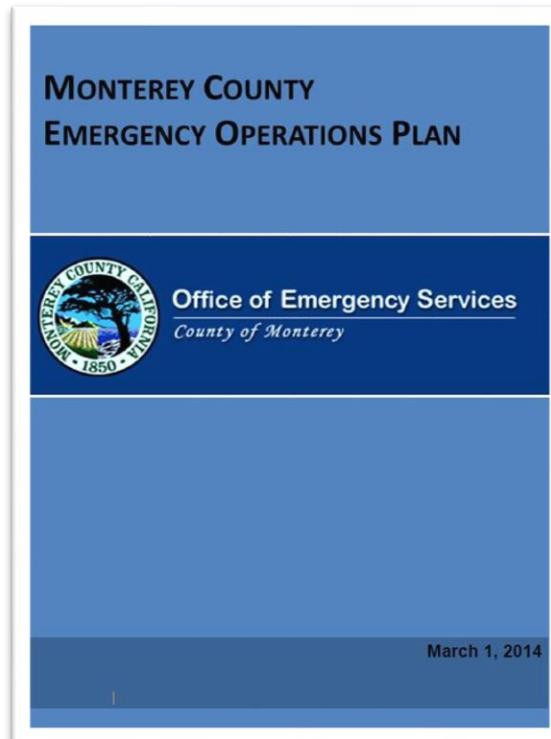
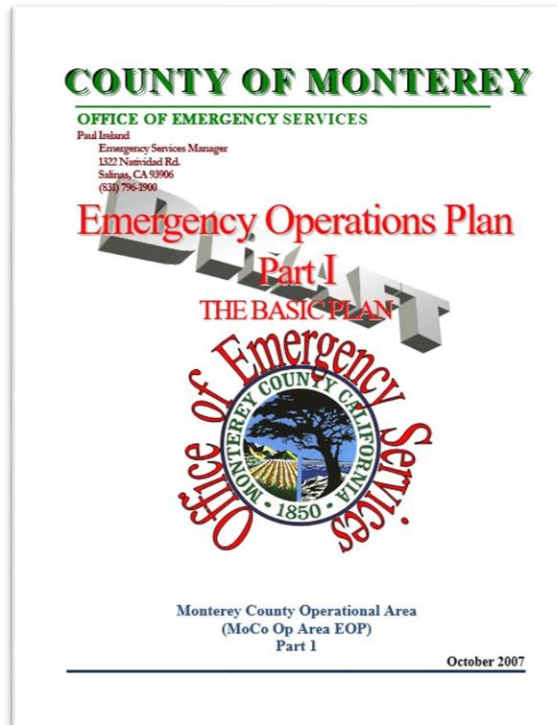
NEW LEGISLATION



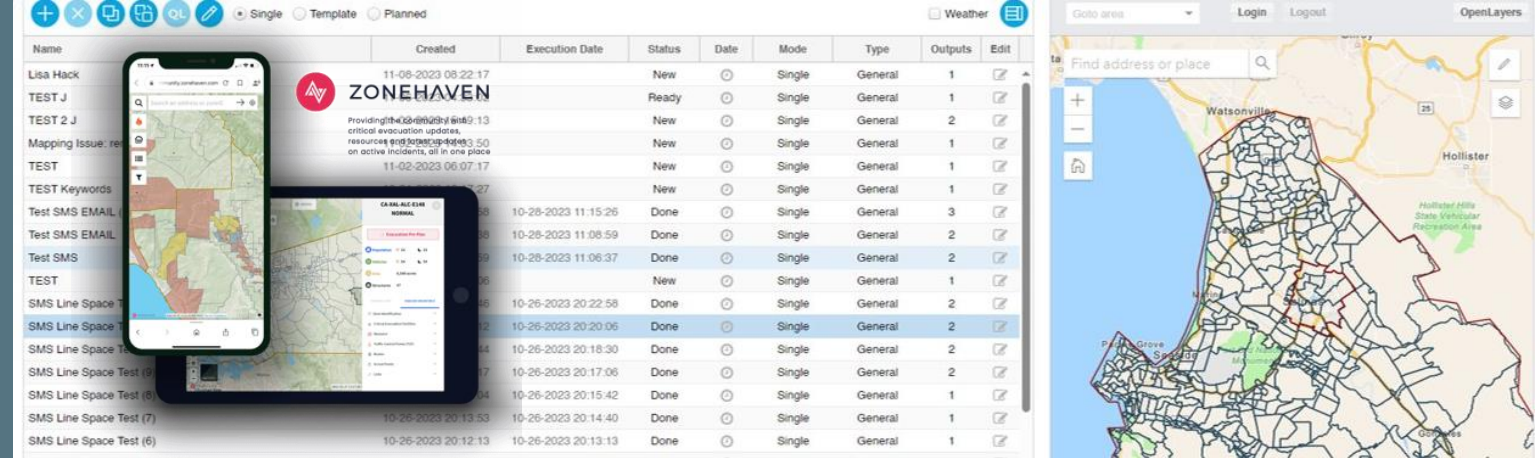
Legislation	Year	Topic	Takeaways
AB 2311	2016	Access and Functional Needs	<ul style="list-style-type: none"> AFN must be integrated into emergency plans regarding emergency communications, evacuations, sheltering
AB 477	2019		
AB 2645	2022		
SB 160	2019	Cultural Competence	<ul style="list-style-type: none"> Counties must include cultural competence into emergency plans by addressing. During the update process, provide a forum for community engagement in geographically diverse locations to engage with culturally diverse communities within its jurisdiction. Provide information related to the emergency in English and in all languages spoken jointly by the 5% or more of the population that speaks English less than "very well."
AB 2386	2020	Content	<ul style="list-style-type: none"> In addition to SEMS/NIMS compliance, include the following in the review of emergency plans: <ul style="list-style-type: none"> Protects and accommodates vulnerable populations Status of the county emergency alert system Evacuation routes and plans and shelter-in-place plans
AB 2968	2020	Content	
AB 580	2021	Plan Submission & Review	
AB 781	2023	Emergency Shelters: Persons with Pets	<ul style="list-style-type: none"> Emergency plan to designate emergency shelters able to accommodate persons with pets.

2025 EOP UPDATE

- First iteration in 2007; Updates in 2014 and 2020
- Takes approximately one year to update
- New unfunded planning mandates
- Consultant to update the plan



PRIORITY #3 ALERT AND WARNING



Current Status

- ✓ Transition from Everbridge platform to Genasys for Alerting and Evacuation Zone management.
- ✓ Conducted test on new alert and warning system in November 2024.
- ✓ Worked with vendor to correct system errors.

Next Steps

- ❑ “Cut-Over” in March.
- ❑ Complete data migration and transition.
- ❑ Conduct training for Alerting Authorities.
- ❑ Decommission Everbridge system by April.
- ❑ Public information campaign for new emergency alert registration and “Know Your Zone” .
- ❑ Integrate alerting data in the new website.

PRIORITY #4 NEW WEBSITE



Current Status

- ✓ Acquire new domain names.
- ✓ Work with PIO and ITD to develop new standalone disaster website.
- ✓ Cleanup and update DEM Administration Webpage.

Next Steps

- ✓ Launch www.ReadyMontereyCounty.org website.
- ❑ Notify the public.

PRIORITY #5 DISASTER SERVICE WORKER PROGRAM



Current Status

- ✓ Developed DSW WebPortal w/HR and ITD.
- ✓ Developed DSW Directive w/CAO.
- ✓ Developed DSW Forms, Guidelines, & Training Material.
- ✓ Notice and listening sessions with labor leaders.
- ✓ Approved by BOS.

Next Steps

- ❑ Issue Disaster Service Worker Directive.
- ❑ Register Disaster Service Workers in DSW WebPortal.
- ❑ Disseminate Affirmation Form for completion in NEOGov.
- ❑ Offer required trainings.
- ❑ Track and monitor all administrative requirements.

PRIORITY # 6 LOGISTICS



Current Status

- ✓ 7 years of federal disasters.
- ✓ Slowly adding and compounding the disaster supply cache.
- ✓ 6,000 cubic feet of disaster supplies.
- ✓ Beyond what the county has ever owned previously.
- ✓ Beyond the current capacity of the Department.

Next Steps

- ☐ Continue to evaluate contents.
- ☐ Dispose and surplus expired and old equipment.
- ☐ Organize and consolidate resources.
- ☐ Evaluate plans, procedures, and policies related to inventory management.
- ☐ Evaluate internal staffing capacity and capability to rapidly deploy and manage resources.
- ☐ Evaluate storage needs.
- ☐ Identify a strategy.

PRIORITY #7 COMMUNITY ORGANIZATIONS ACTIVE IN DISASTERS (COAD)



Current Status

- ✓ There is not currently a Community Organization Active In Disaster Coalition.
- ✓ 2023 Storms highlighted the need to partner with Non-Profits effectively.

Next Steps

- ❑ Work with Non-Profits to promote the COAD.
- ❑ Support Community Foundation for Monterey County in establishing and identifying a COAD Manager.
- ❑ Develop COAD program policies and procedures.
- ❑ Establish position for COAD Manager in the Monterey County EOC.
- ❑ Align Chief Resilience Officer with COAD Manager.

PRIORITY #8 COMMUNITY EMERGENCY RESPONSE TEAMS (CERT)



Current Status

- ✓ Four (4) CERTs in the Operational Area: Carmel Valley, Monterey Peninsula, Big Sur, and Lockwood.
- ✓ DEM provides general oversight of the teams.

Next Steps

- ☐ Re-evaluate current CERT Program and Policies.
- ☐ Re-evaluate CERT program management and administration duties of DEM.
- ☐ Evaluate needs of current CERTs.
- ☐ Identify vulnerable communities without CERTs.
- ☐ Establish new CERTs.
- ☐ Support municipal jurisdiction CERT development.
- ☐ Develop and acquire training and equipment.

PRIORITY #9 YOUTH PREPAREDNESS PROGRAM



Current Status

- ✓ Worked with MCOE to understand need.
- ✓ Developed curriculum.
- ✓ Presented to MCOE School Safety Coalition and Superintendent's Council.
- ✓ Began coordinating with schools participating in the pilot program.

Next Steps

- ❑ Identify schools interested in participating in pilot program.
- ❑ Kick-off "Monterey County Cares for Kids" Pilot Program.
- ❑ Offer in person instruction of the FEMA "Ready Kids" curriculum to participating school sites.
- ❑ Provide curriculum resources for all school districts.
- ❑ Develop DEM Internship program and pathway to the FEMA Youth Leadership Council.

PRIORITY #10 COST RECOVERY AND GRANT ADMINISTRATION



Current Status

- ✓ Under contract with vendor for 2023 PA cost recovery.
- ✓ 7 Federal Disasters in 7 years.
- ✓ New DEM Finance Staff (2)
- ✓ De-centralized cost recovery process.
- ✓ No dedicated cost-recovery team.

Next Steps

- ❑ Continue to manage and administer all grant programs.
- ❑ Re-evaluate DEM grant management policies and procedures.
- ❑ Continue to pursue cost recovery for all 7 disasters.
- ❑ Bring current AECOM contract back to BOS in March 2024.
- ❑ Re-evaluate current county strategy for federal disaster cost recovery.
- ❑ Re-evaluate county internal capacity to maximize cost recovery.
- ❑ Identify effective and efficient processes and procedures.
- ❑ Provide recommendations to CAO & BOS.

RECOMMENDATIONS

- ✓ Receive a presentation from the Department of Emergency Management (DEM) regarding the 2023 DEM Annual Report and 2024 DEM Priorities; and
- ❑ Authorize and direct Auditor-Controller to amend the FY 2023-24 Adopted Budget (001-1040-8588-DEM001) (4/5 vote required) to increase appropriations by \$50,000, funded by unspent ARPA revenues for contracted services to update the Monterey County Operational Area Emergency Operations Plan; and
- ❑ Direct the County Administrative Office in FY 2024-25 to set aside \$125,000 in ARPA funds to continue with contracted services to update the Monterey County Operational Area Emergency Operations Plan; and
- ❑ Authorize and direct the Auditor-Controller and County Administrative Office to incorporate these changes in FY 2023-24 Department of Emergency Management Adopted Budget (001-1040-8588-DEM001) (4/5 vote required).

