



Monterey County Behavioral Health  
Quality Improvement  
[WWW.MTYHD.ORG/QI](http://WWW.MTYHD.ORG/QI)





The following pages have been extracted from the "FY 2015-16 Data Driven Decisions Report", or "D3".

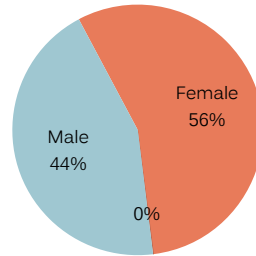
To view the D3 in its entirety, please visit our Quality Improvement website:  
<https://www.mtyhd.org/QI/wp-content/uploads/2014/09/D3-FY2015-16-FINAL-v2.pdf>

## Program/Program Group: Access to Treatment

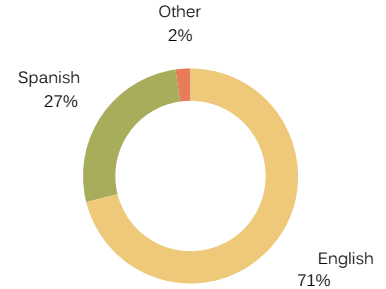
Access to Treatment programs are primary entry point for eligible county residents of Monterey County seeking mental health services. After an initial assessment, treatment services are typically provided in group settings and/or individual counseling sessions that focus on skill-building and support. In addition, specialty counseling services for LGBTQ, HIV/AIDS, and persons with cultural/linguistic needs, are provided by Behavioral Health and/or our community partners

Number of Clients Served: 3,131
Total Service Value: \$4,440,173.42
Average Service Value per Client: \$1,418.13
Average Age: 32
Number of New Clients: 2,272
Number of Clients Discharged: 2,280

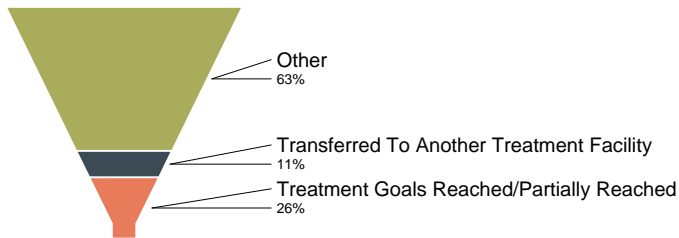
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 15 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	22 %
Adjustment Disorders	14 %
OTHER	12 %
Bipolar / Mood Disorders	10 %
Anxiety Disorders	9 %

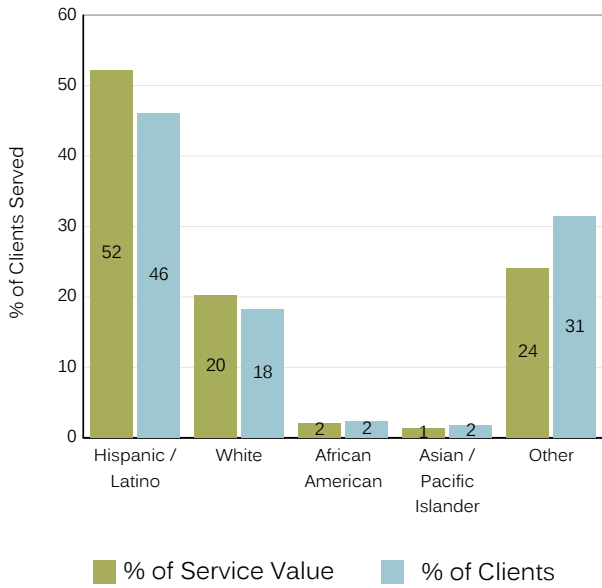
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	4,006	35 %	61%
Collateral/Family Therapy	414	2 %	4%
Crisis Intervention	166	0 %	2%
Group Counseling	816	3 %	5%
Linkage/Brokerage	3,958	13 %	42%
Medication Support	1,464	7 %	16%
Mental Health Counseling	2,039	15 %	13%
Non Billable	7,926	24 %	80%
Other	117	0 %	2%
Total	20,906	100%	100%

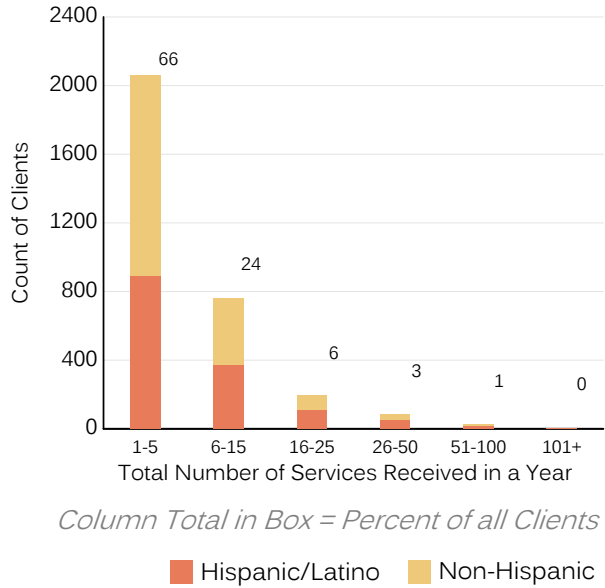
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	83%
Medicare B	7%
Others	4%
Private Insurance	3%
Self Pay	3%

# Health Equities

### Breakdown of Clients Served by Ethnicity

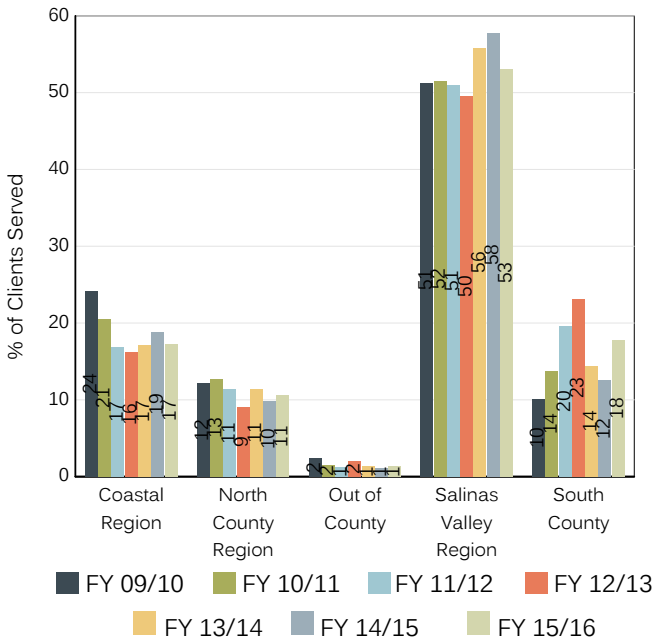


### Clients Served Grouped by Number of Services Received During the Year

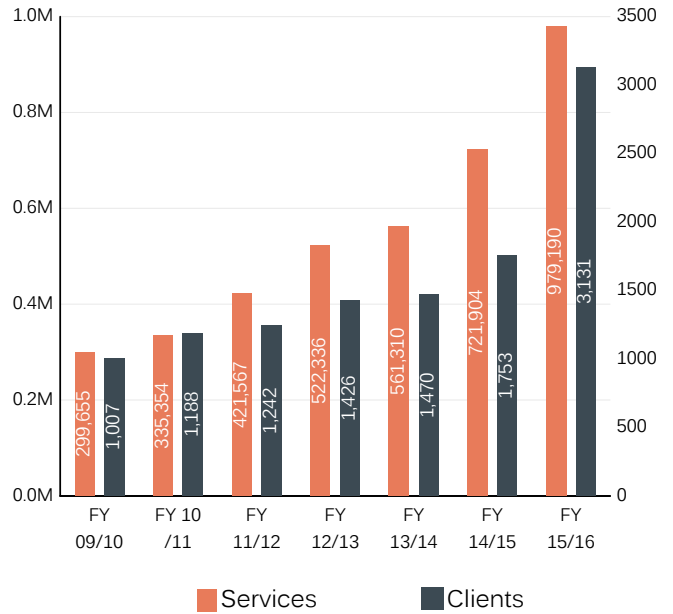


# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

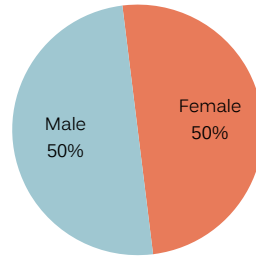


## Program/Program Group: Access to Treatment GAP Services

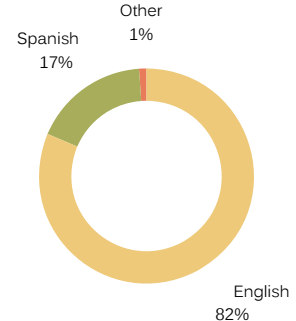
The Gap Program is designed to expand service capacity and provide quality follow-up care to clients who have recently experienced an acute psychiatric crisis and are at risk for crisis intervention and/or psychiatric inpatient placement. The primary objective is to provide therapeutic support and linkage to both county and community resources so that use of crisis/inpatient placement services can be greatly reduced. This program intends to serve clients of all ages and will be available to individuals who are limited in their ability to pay.

Number of Clients Served: 92
Total Service Value: \$265,937.05
Average Service Value per Client: \$2,890.62
Average Age: 41
Number of New Clients: 67
Number of Clients Discharged: 46

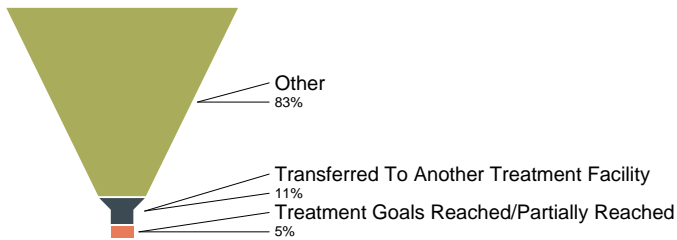
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, **45 %** had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	39 %
Psychotic Disorder	27 %
Bipolar / Mood Disorders	22 %
OTHER	3 %
Adjustment Disorders	3 %

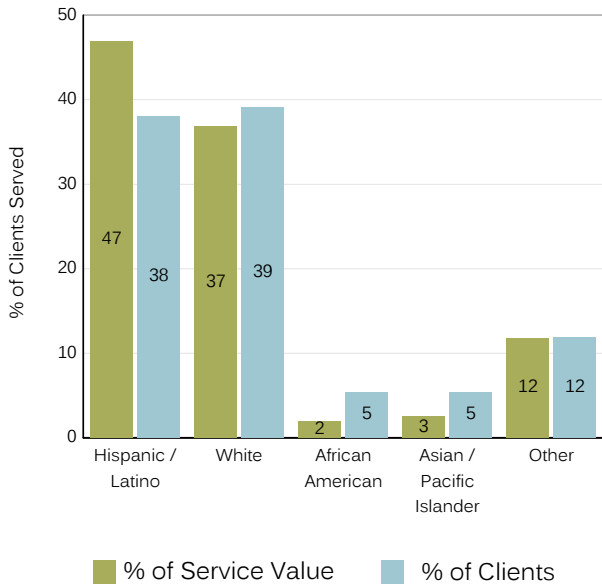
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	77	9 %	45%
Collateral/Family Therapy	22	1 %	12%
Crisis Intervention	27	1 %	12%
Linkage/Brokerage	603	43 %	67%
Medication Support	168	8 %	51%
Mental Health Counseling	31	3 %	20%
Non Billable	782	35 %	99%
Other	11	0 %	10%
Total	1,721	100%	100%

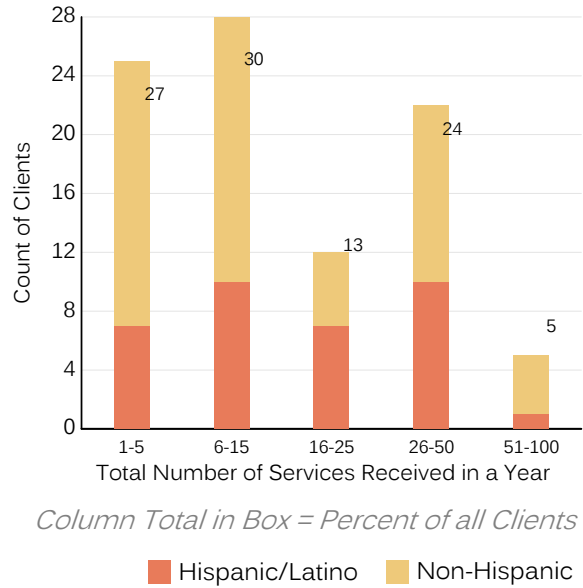
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	76%
Medicare B	14%
Others	2%
Private Insurance	3%
Self Pay	6%

# Health Equities

### Breakdown of Clients Served by Ethnicity



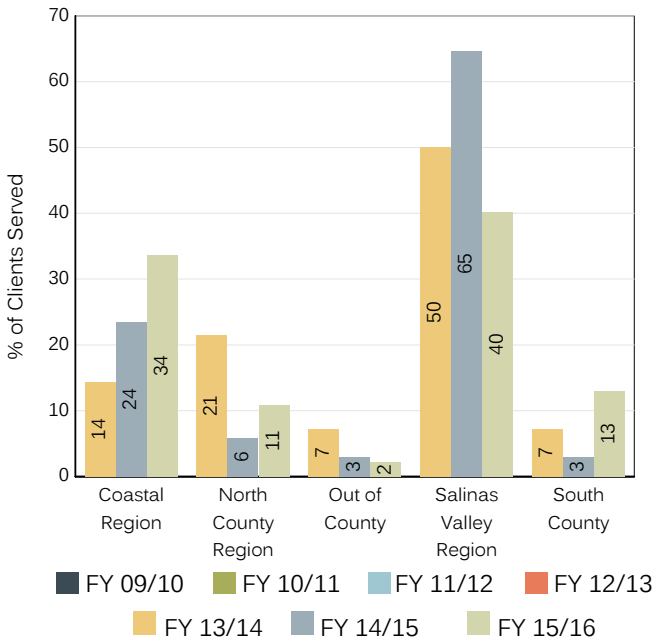
### Clients Served Grouped by Number of Services Received During the Year



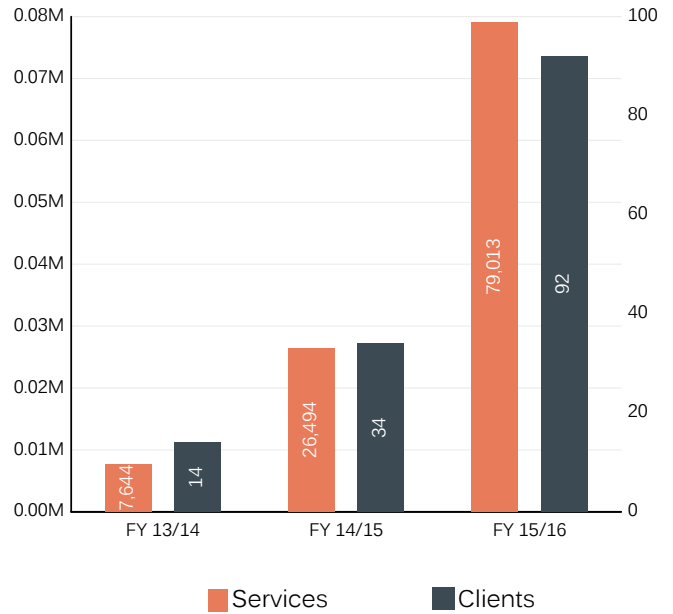
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

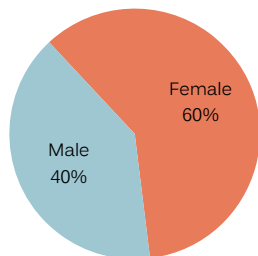


## Program/Program Group: CHS Family Counseling Center

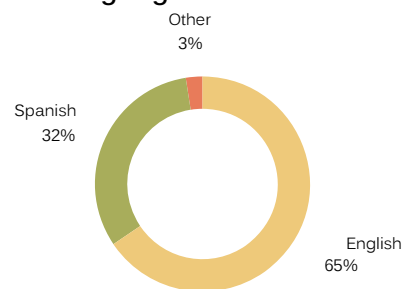
Community Human Services will provide outpatient mental health services to Monterey County Medi-Cal beneficiaries as authorized by the Monterey County Health Department, Behavioral Health Division

Number of Clients Served: 590
Total Service Value: \$611,825.59
Average Service Value per Client: \$1,036.99
Average Age: 26
Number of New Clients: 364
Number of Clients Discharged: 396

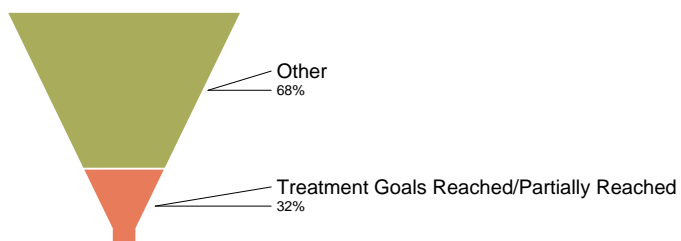
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 4 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	34 %
Adjustment Disorders	28 %
Anxiety Disorders	14 %
Bipolar / Mood Disorders	7 %
Disruptive Behavior Disorder	6 %

### Breakdown of Service Type

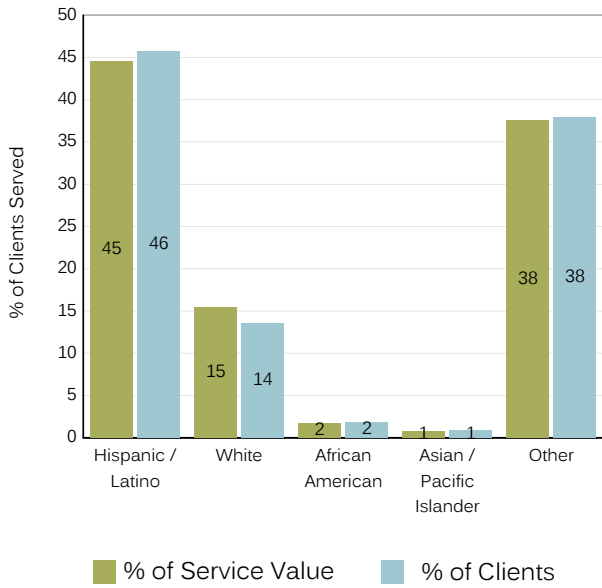
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	510	12 %	79%
Linkage/Brokerage	197	2 %	17%
Mental Health Counseling	3,604	85 %	90%
Non Billable	2	0 %	0%
Total	4,313	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	92%
Medicare B	3%
Private Insurance	4%
Self Pay	2%

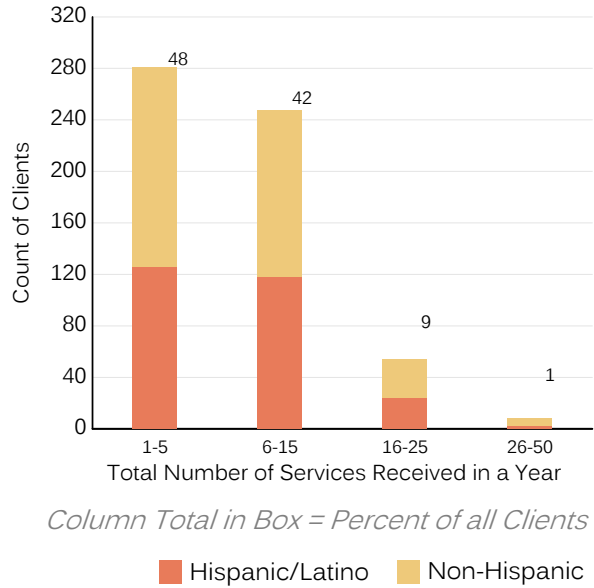


# Health Equities

### Breakdown of Clients Served by Ethnicity



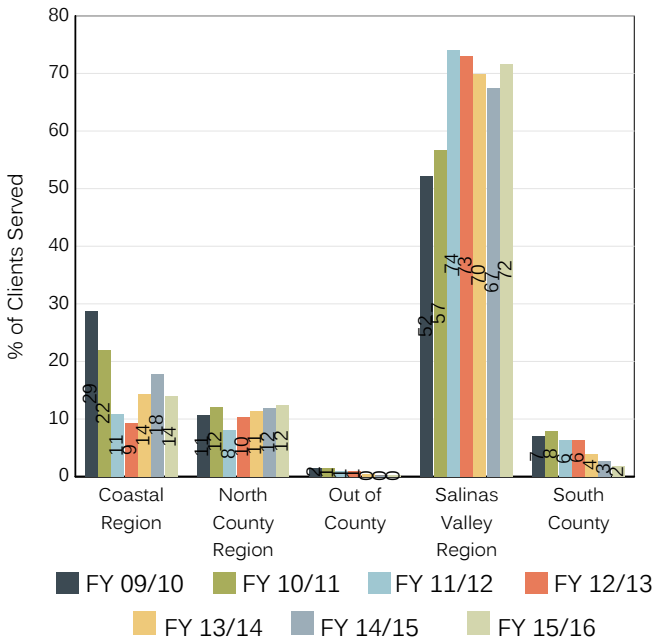
### Clients Served Grouped by Number of Services Received During the Year



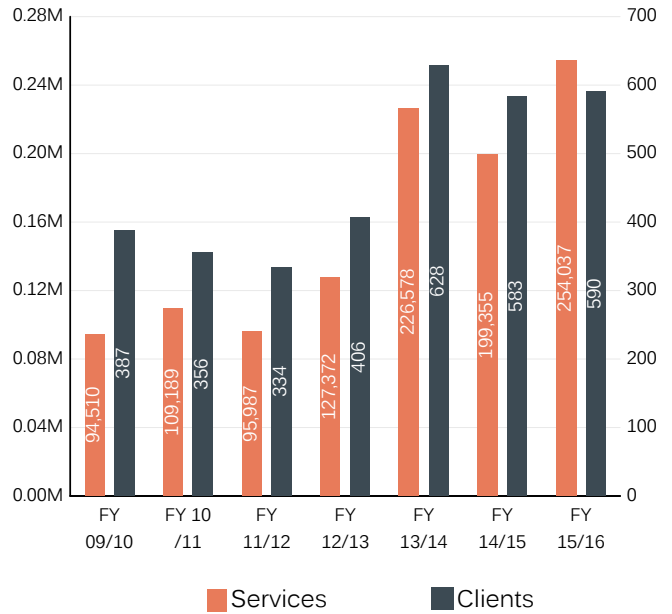
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

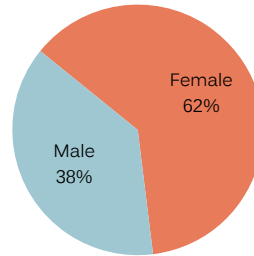


## Program/Program Group: The Village Project, Inc.

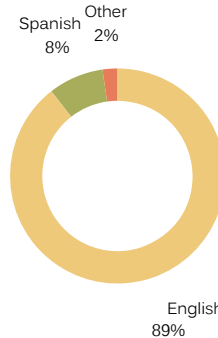
This program is a unique response to the critical need to provide African Americans with intervention strategies that address issues that impact individuals and families of color. The Village Project has become an integral part of the community and serves as a focal program where individuals and families can access a range of culturally competent mental health and supportive services. The Village Project utilizes licensed clinicians, social workers, counselors, as well as interns who have specific expertise and training in working with African Americans. The Village Project works in collaboration with other community based organizations providing mental health services to ensure that services are culturally competent. Referrals are made through the community, faith based organizations and schools.

Number of Clients Served: 85
Total Service Value: \$113,134.81
Average Service Value per Client: \$1,331.00
Average Age: 27
Number of New Clients: 66
Number of Clients Discharged: 34

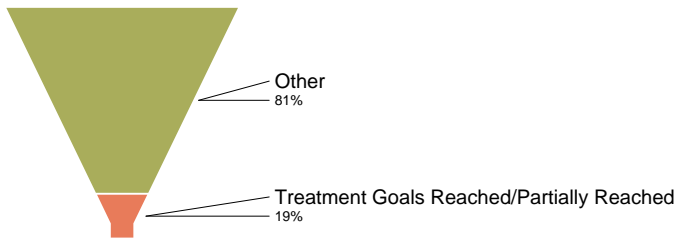
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 11 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	79 %
Disruptive Behavior Disorder	9 %
OTHER	2 %
Depressive Disorders	2 %
Anxiety Disorders	1 %

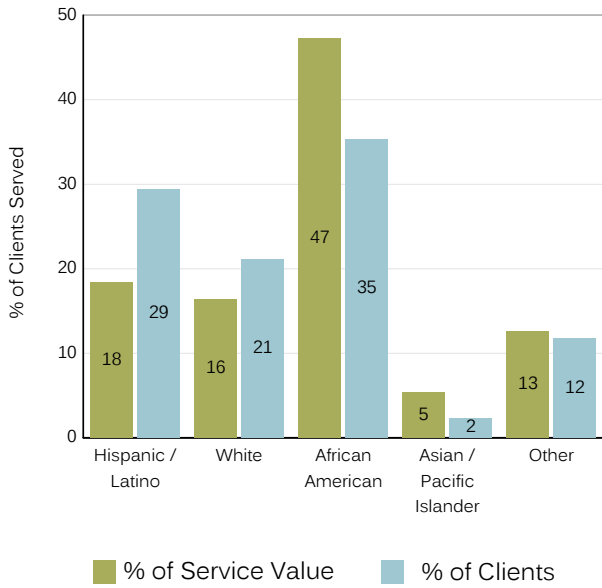
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	211	29 %	76%
Collateral/Family Therapy	82	18 %	28%
Linkage/Brokerage	14	1 %	5%
Mental Health Counseling	415	52 %	62%
Other	1	0 %	1%
<b>Total</b>	<b>723</b>	<b>100%</b>	<b>100%</b>

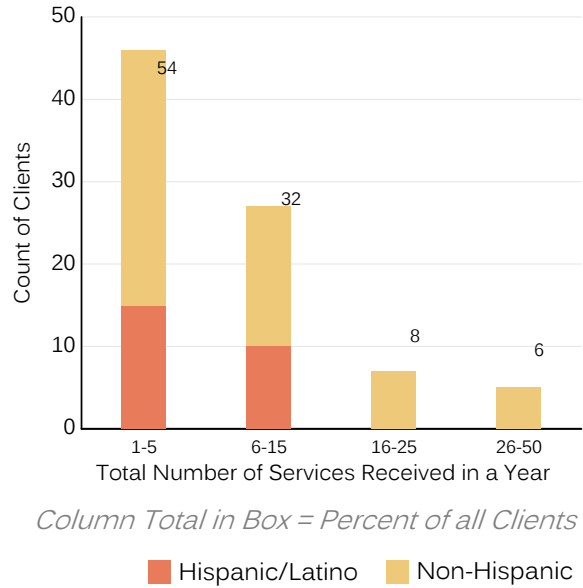
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	76%
Self Pay	24%

# Health Equities

### Breakdown of Clients Served by Ethnicity



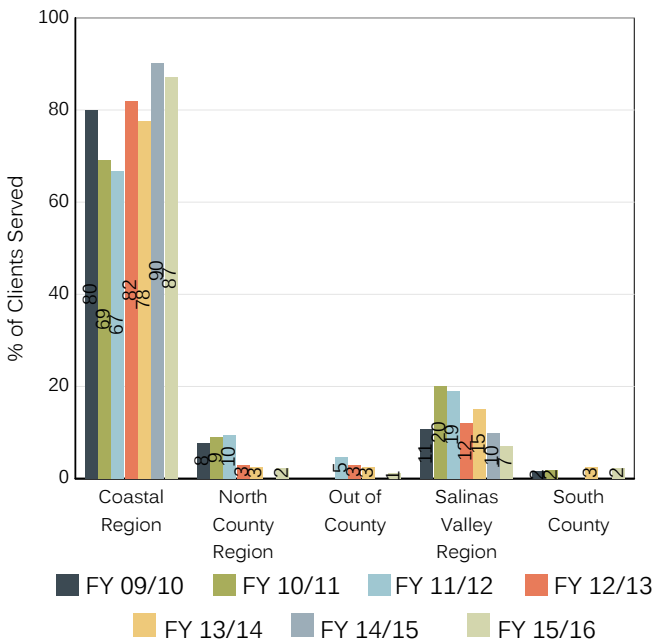
### Clients Served Grouped by Number of Services Received During the Year



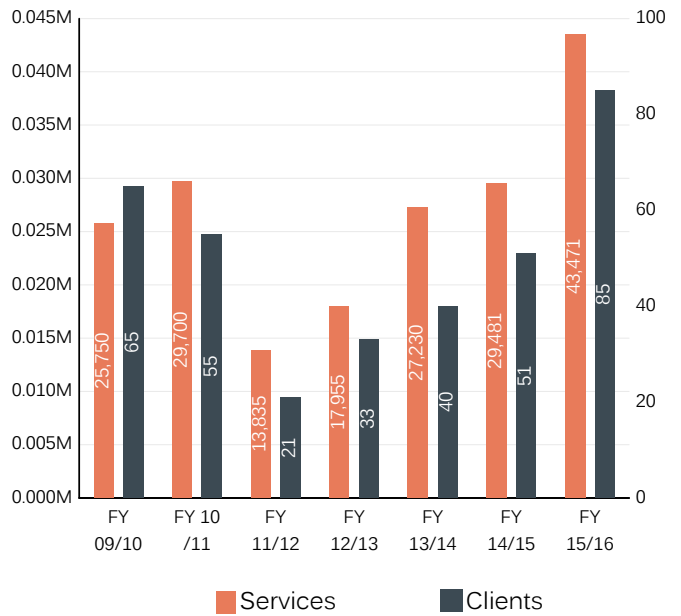
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

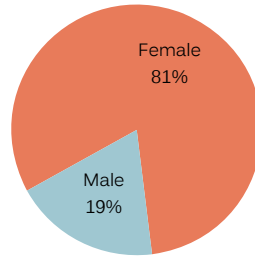


# Program/Program Group: CS Archer Child Advocacy Center

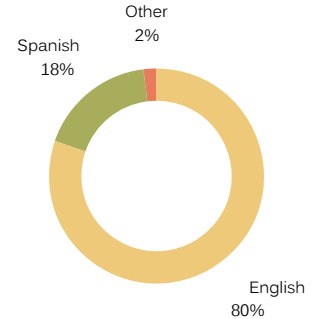
This program provides mental health assessments, referral and brief therapy to children who have been sexually assaulted, and crisis support services to the child's family/caregiver.

Number of Clients Served: 101
Total Service Value: \$90,942.32
Average Service Value per Client: \$900.42
Average Age: 11
Number of New Clients: 95
Number of Clients Discharged: 97

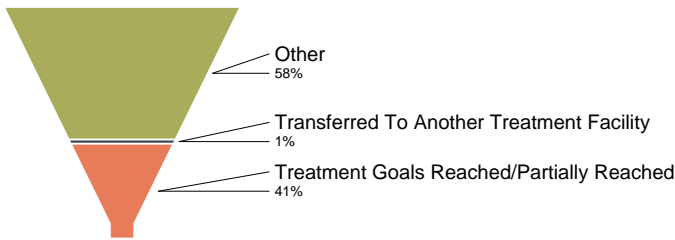
**Gender**



**Language of Preference**



**Discharge Disposition/Outcome**



Of the Clients Served, 0 % had a Substance Use Diagnosis.

**Top 5 Primary Diagnosis**

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	95 %
Anxiety Disorders	1 %
Depressive Disorders	1 %

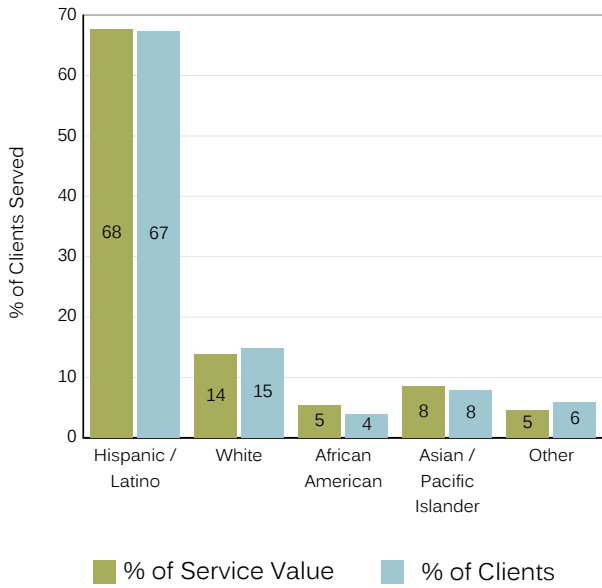
**Breakdown of Service Type**

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	93	69 %	75%
Collateral/Family Therapy	5	1 %	5%
Linkage/Brokerage	94	18 %	76%
Non Billable	92	12 %	49%
<b>Total</b>	<b>284</b>	<b>100%</b>	<b>100%</b>

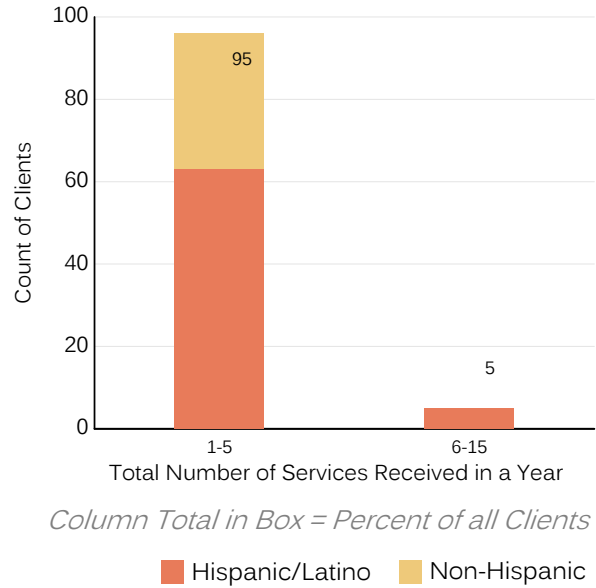
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	75%
Private Insurance	2%
Self Pay	23%

# Health Equities

### Breakdown of Clients Served by Ethnicity

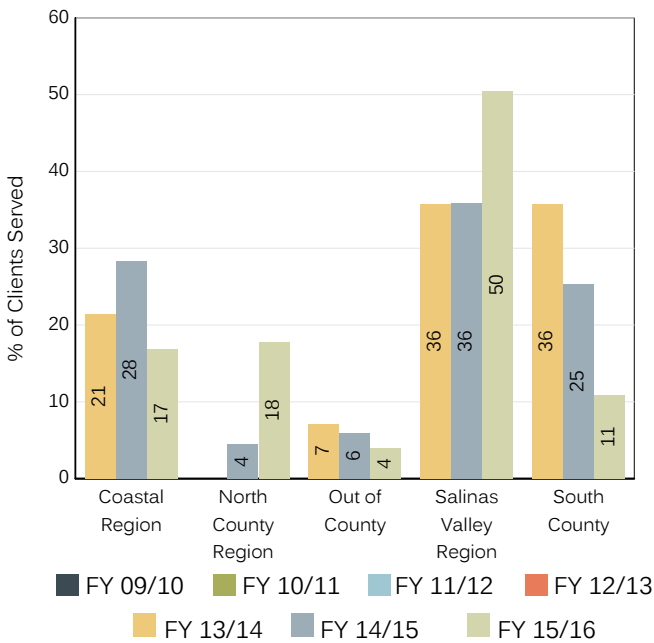


### Clients Served Grouped by Number of Services Received During the Year

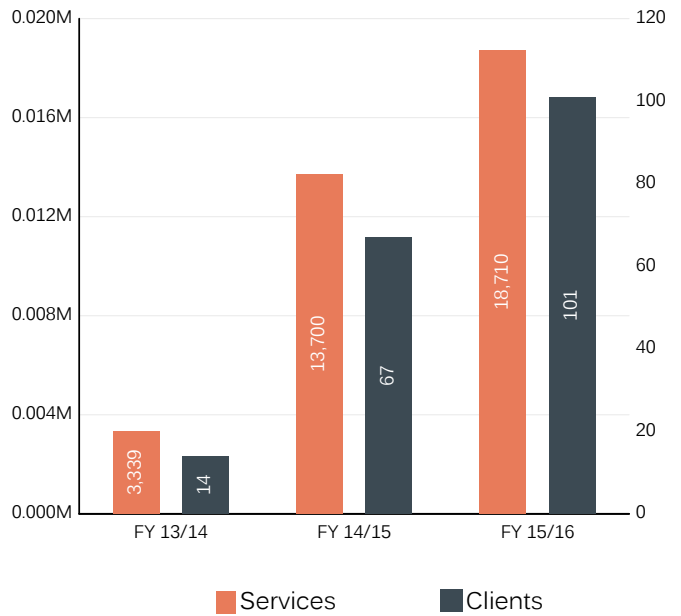


# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

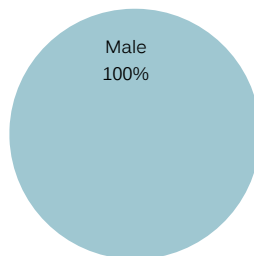


## Program/Program Group: CS Family Preservation

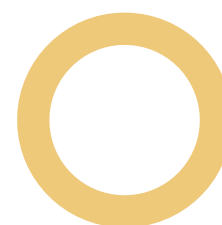
This program provides intensive short term family based treatment in circumstances or situations where children are at eminent risk of removal from home. This program is designed to predominantly serve Spanish speaking families.

Number of Clients Served: 1
Total Service Value: \$44,227.05
Average Service Value per Client: \$44,227.05
Average Age: 12
Number of New Clients: 0
Number of Clients Discharged: 1

### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	100 %

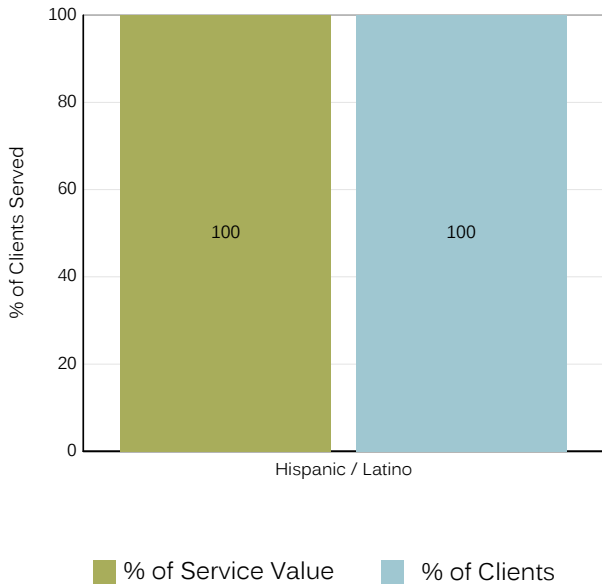
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1	1 %	100%
Collateral/Family Therapy	12	50 %	100%
Mental Health Counseling	12	50 %	100%
Total	25	100%	100%

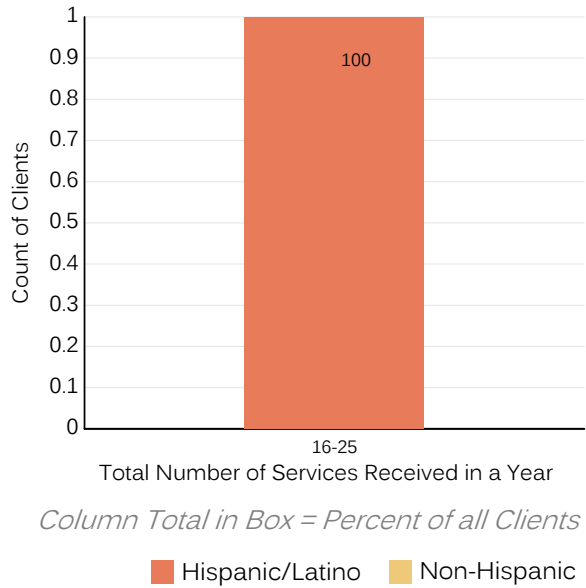
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

# Health Equities

Breakdown of Clients Served by Ethnicity



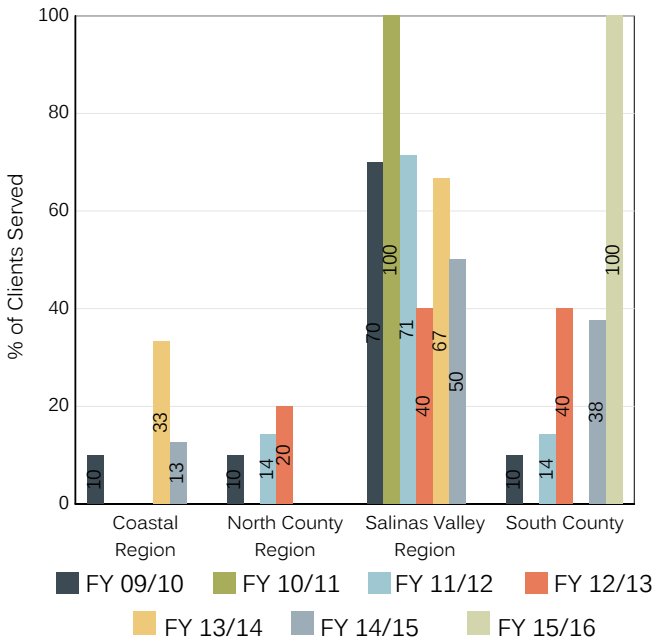
Clients Served Grouped by Number of Services Received During the Year



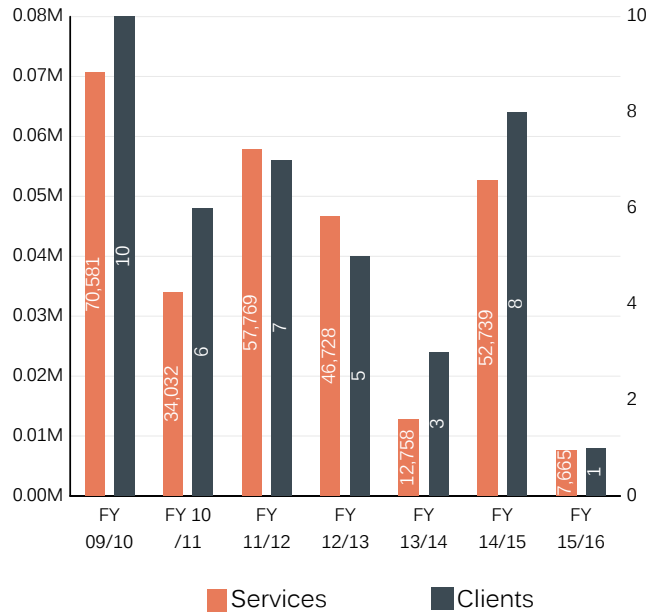
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

Percent of Clients Served by Region of Residence



Total Service Minutes Compared to Total Client Count

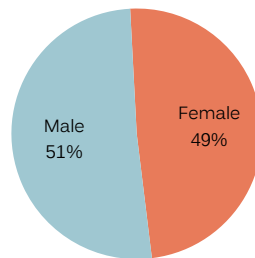


# Program/Program Group: CS Family Reunification FSP

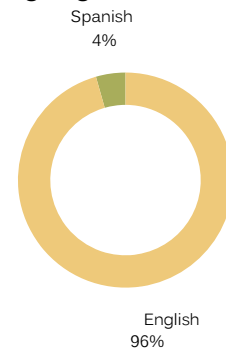
Family Reunification Program is a unique and innovative program model that truly integrates Children's Behavioral Health (CBH) therapists and Family and Children's Services (FCS/DSES) social workers into one cohesive service unit. The full FRP staff is co-located, co-supervised, and cross-trained to each other's jobs. At full staffing there are three FCS social workers, permanently teamed with three clinicians from CBH. Paired in teams of two for each FRP family, they share a caseload together and jointly provide services and case management to their families. They jointly share responsibility for case planning, provision of intensive therapeutic and support services, case monitoring, family team leadership, decision-making, and managing and leading orientation and other groups. The target population for the FRP program is: those families who are court-ordered to receive family reunification services from DSES after children have been removed from the home due to severe abuse or neglect and; have significant mental health needs and; face greater-than-normal challenges in safely reuniting and creating a stable home environment that will support the mental health and emotional needs of their children.

Number of Clients Served: 45
Total Service Value: \$507,075.45
Average Service Value per Client: \$11,268.34
Average Age: 9
Number of New Clients: 12
Number of Clients Discharged: 26

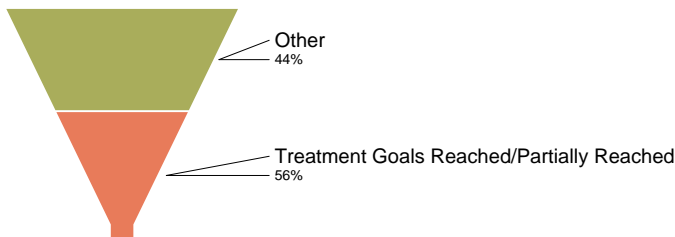
**Gender**



**Language of Preference**



**Discharge Disposition/Outcome**



Of the Clients Served, 2 % had a Substance Use Diagnosis.

**Top 5 Primary Diagnosis**

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	64 %
Anxiety Disorders	9 %
OTHER	7 %
Disruptive Behavior Disorder	7 %
Infancy / Childhood / Adolescent	4 %

**Breakdown of Service Type**

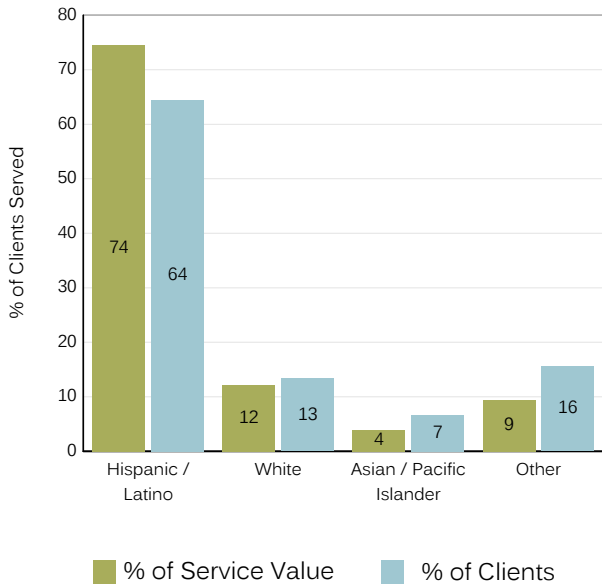
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	81	4 %	80%
Collateral/Family Therapy	400	18 %	64%
Group Counseling	1	0 %	2%
Linkage/Brokerage	113	4 %	56%
Medication Support	1	0 %	2%
Mental Health Counseling	1,476	72 %	87%
Non Billable	29	2 %	36%
Other	10	0 %	16%
<b>Total</b>	<b>2,111</b>	<b>100%</b>	<b>100%</b>

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%
Private Insurance	0%

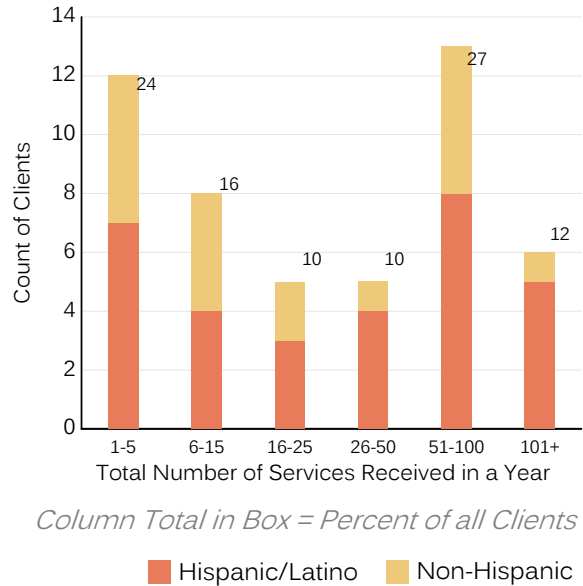


# Health Equities

### Breakdown of Clients Served by Ethnicity



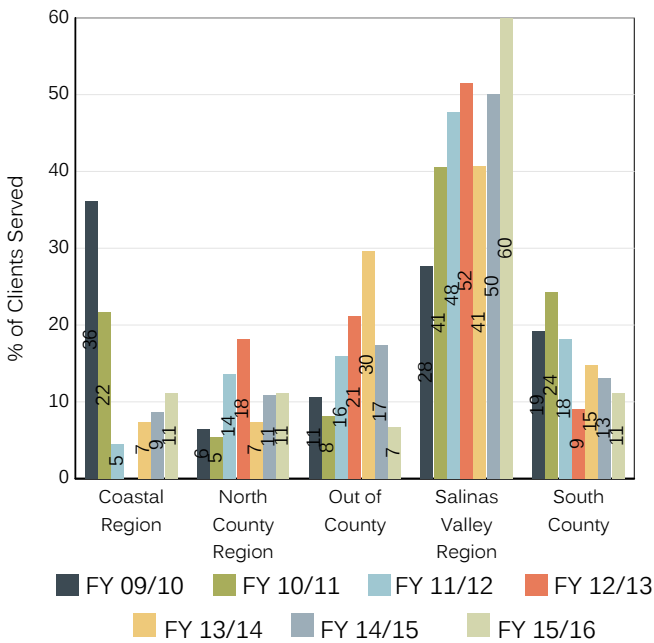
### Clients Served Grouped by Number of Services Received During the Year



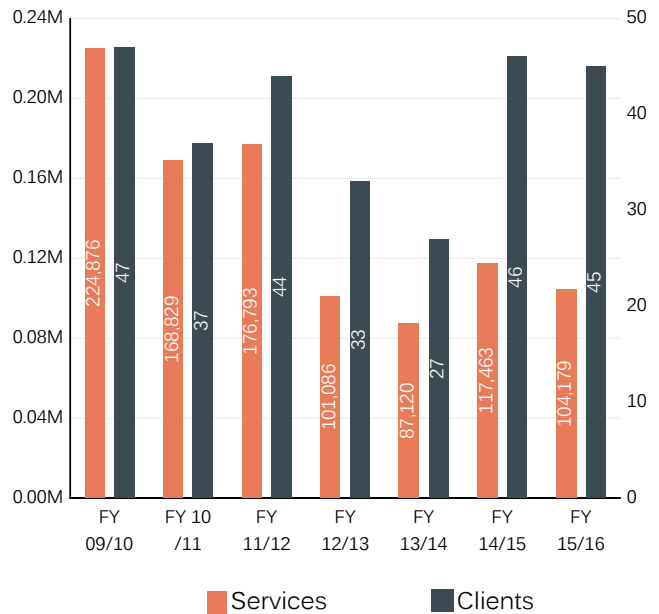
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

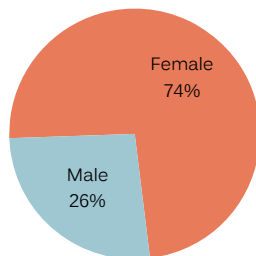


## Program/Program Group: CS JJ CALA MH Court FSP

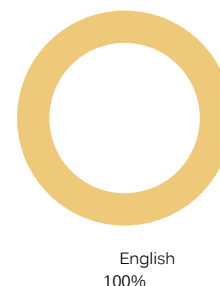
Community Action Linking Adolescents program provides intensive mental health services & case management for youth in the juvenile justice system. Probation, Juvenile Court and Behavioral Health collaborate to provide supervision and support to youth and their families. As an MHSA/Full Service Partnership (FSP) program, this team adopts a whatever it takes approach, in treating at risk youth and their families. The CALA Youth Program was originally a combination of the Juvenile Mentally Ill Offender Criminal Reduction (MIOCR) Grant, and Mental Health Services Act (MHSA) funding. This funding made possible the development of a Juvenile Mental Health Court, and to serve the mental health needs of youth who come into contact with the Juvenile Justice system. This multidisciplinary team screens all youth who are in the field, and on Probation, with the Massachusetts Youth Screening Instrument Version 2 (MAYSI-2), and also delivers Brief Strategic Family Therapy, as the Evidenced-Based Practice

Number of Clients Served: 19
Total Service Value: \$302,457.30
Average Service Value per Client: \$15,918.81
Average Age: 16
Number of New Clients: 9
Number of Clients Discharged: 5

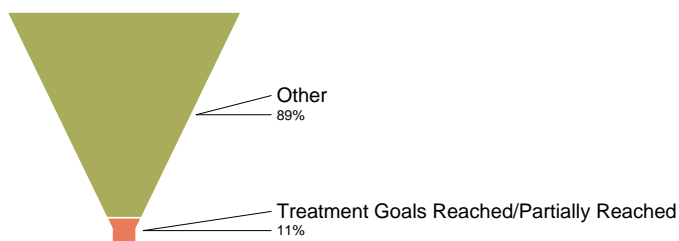
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 53 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Bipolar / Mood Disorders	32 %
Adjustment Disorders	26 %
Depressive Disorders	26 %
OTHER	5 %

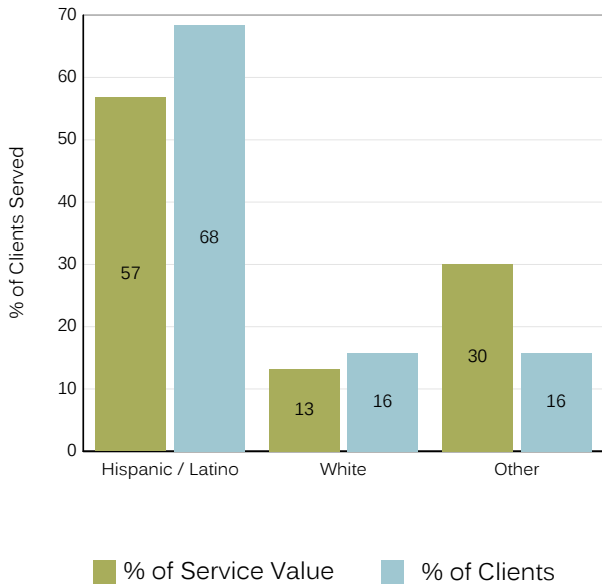
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	58	8 %	63%
Collateral/Family Therapy	63	7 %	74%
Crisis Intervention	18	1 %	5%
Group Counseling	27	4 %	32%
Linkage/Brokerage	176	19 %	84%
Medication Support	22	2 %	32%
Mental Health Counseling	295	46 %	95%
Non Billable	182	13 %	95%
Other	5	0 %	11%
Total	846	100%	100%

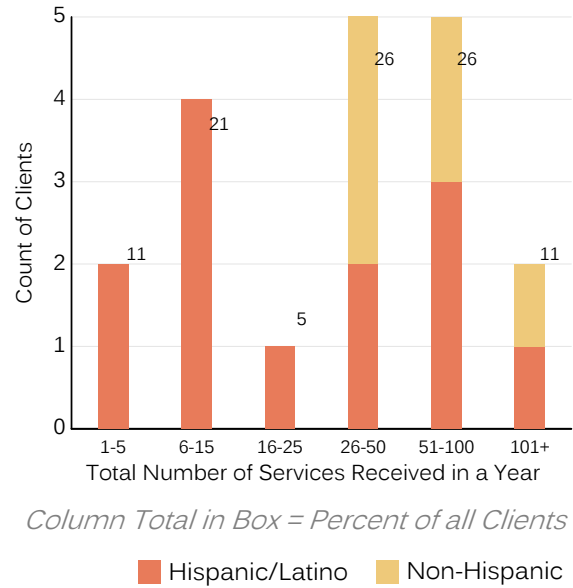
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	86%
Private Insurance	4%
Self Pay	10%

# Health Equities

### Breakdown of Clients Served by Ethnicity



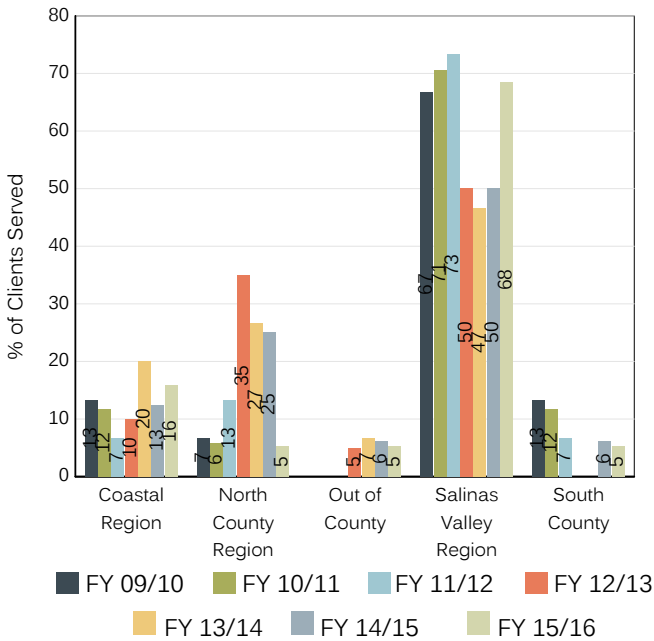
### Clients Served Grouped by Number of Services Received During the Year



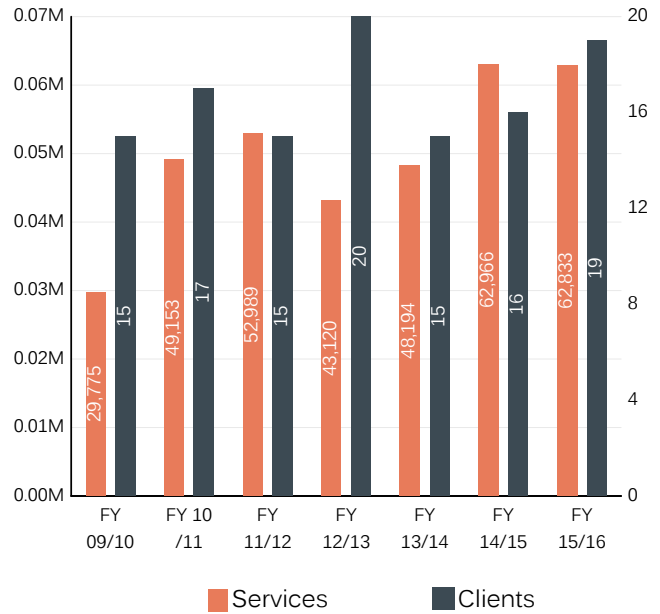
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

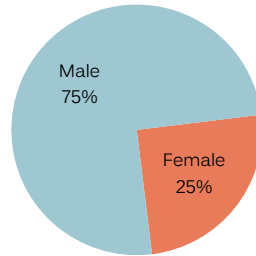


## Program/Program Group: CS JJ CALA MH Court SD

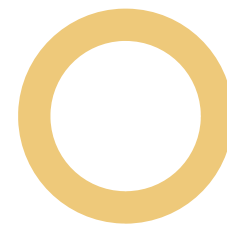
Community Action Linking Adolescents program provides intensive mental health services & case management for youth in the juvenile justice system. Probation, Juvenile Court and Behavioral Health collaborate to provide supervision and support to youth and their families. The CALA Youth Program was originally a combination of the Juvenile Mentally Ill Offender Criminal Reduction (MIOCR) Grant, and Mental Health Services Act (MHSA) funding. This funding made possible the development of a Juvenile Mental Health Court, and to serve the mental health needs of youth who come into contact with the Juvenile Justice system. This multidisciplinary team screens all youth who are in the field, and on Probation, with the Massachusetts Youth Screening Instrument Version 2 (MAYSI-2), and also delivers Brief Strategic Family Therapy, as the Evidenced-Based Practice

Number of Clients Served: 4
Total Service Value: \$19,558.87
Average Service Value per Client: \$4,889.72
Average Age: 16
Number of New Clients: 2
Number of Clients Discharged: 4

Gender

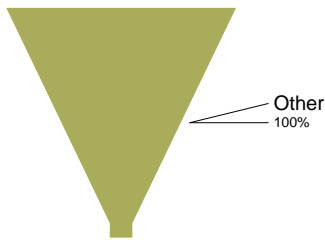


Language of Preference



English  
100%

Discharge Disposition/Outcome



Of the Clients Served, 100% had a Substance Use Diagnosis.

Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	50 %
Anxiety Disorders	25 %
Psychotic Disorder	25 %

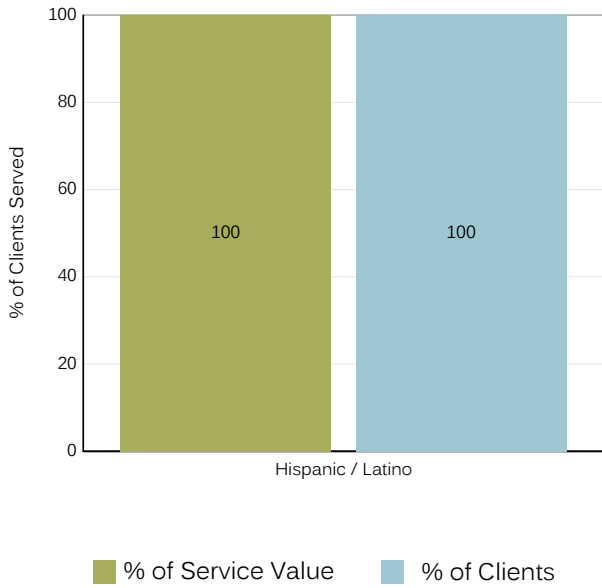
Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	5	7 %	50%
Collateral/Family Therapy	4	5 %	50%
Linkage/Brokerage	19	22 %	75%
Medication Support	4	4 %	50%
Mental Health Counseling	16	28 %	75%
Non Billable	36	34 %	100%
Total	84	100%	100%

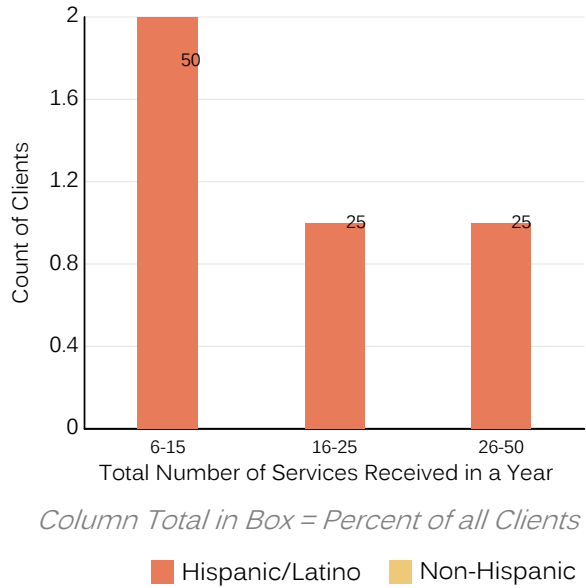
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	74%
Private Insurance	26%

# Health Equities

### Breakdown of Clients Served by Ethnicity



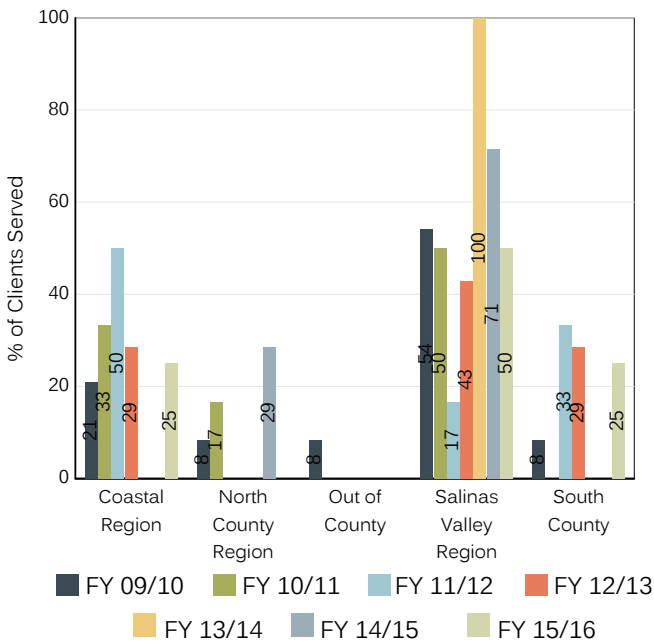
### Clients Served Grouped by Number of Services Received During the Year



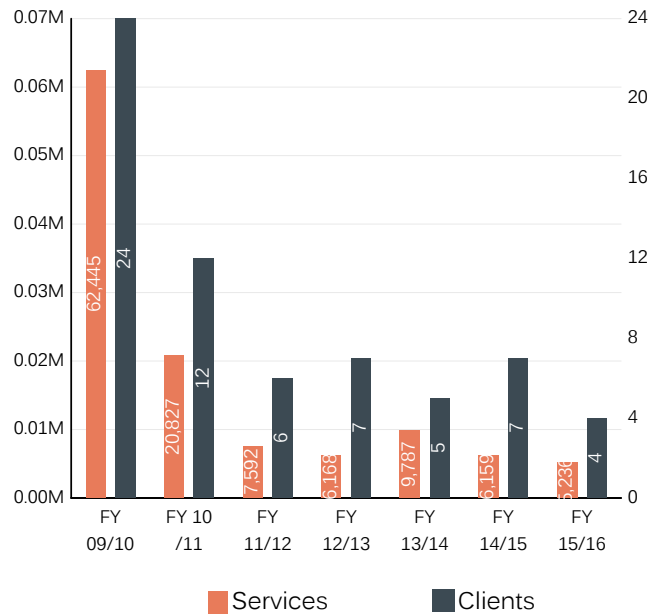
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

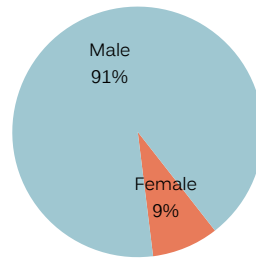


## Program/Program Group: CS JJ JSORT

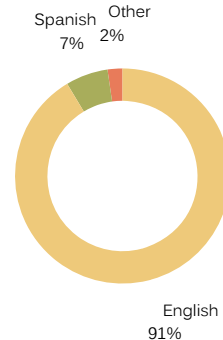
The Juvenile Sex Offender Response Team (JSORT) offers treatment to adolescents with sexual offender charges, in collaboration with the Probation Department. JSORT meets as a multidisciplinary team in order to meet the needs of the youth and family. Referrals are made through the Probation Department, and youth are assessed for the program. Services are implemented, in individual, group and family modalities. This team meets regularly to discuss the cases and treatment, and efforts are made to reduce the risk of re-offending and to plan reunification services for returning the offender to the home and community, with all safety factors considered.

Number of Clients Served: 46
Total Service Value: \$423,009.51
Average Service Value per Client: \$9,195.86
Average Age: 16
Number of New Clients: 24
Number of Clients Discharged: 29

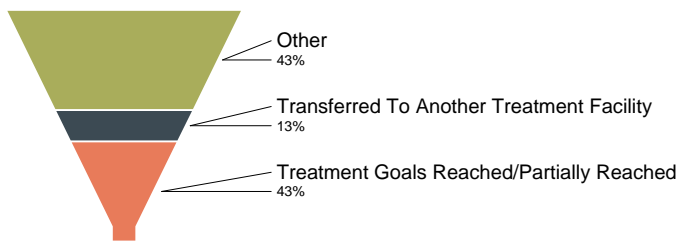
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 17 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	41 %
Disruptive Behavior Disorder	20 %
Depressive Disorders	13 %
Bipolar / Mood Disorders	9 %
OTHER	4 %

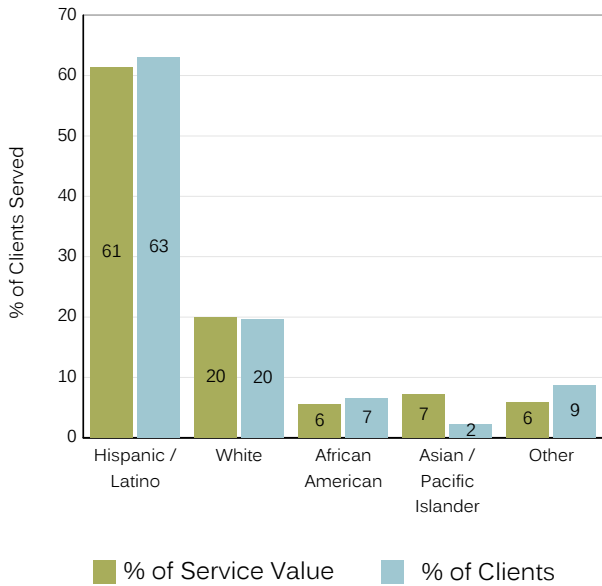
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	197	30 %	83%
Collateral/Family Therapy	73	6 %	28%
Group Counseling	163	12 %	20%
Linkage/Brokerage	315	16 %	91%
Medication Support	19	2 %	11%
Mental Health Counseling	286	31 %	65%
Non Billable	202	4 %	67%
Total	1,255	100%	100%

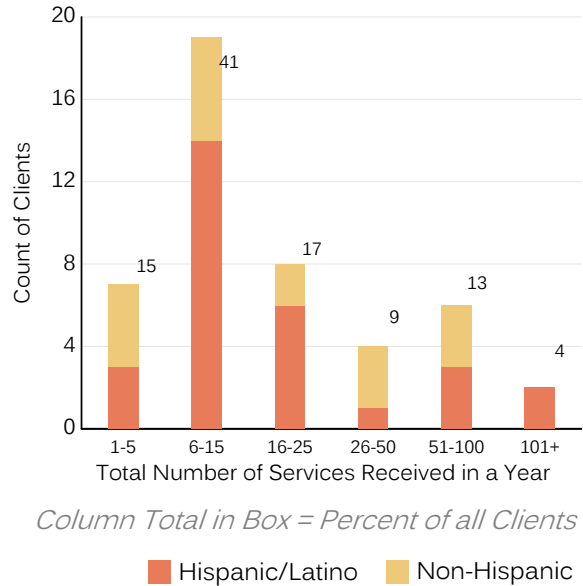
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	57%
Others	0%
Private Insurance	4%
Self Pay	39%

# Health Equities

### Breakdown of Clients Served by Ethnicity



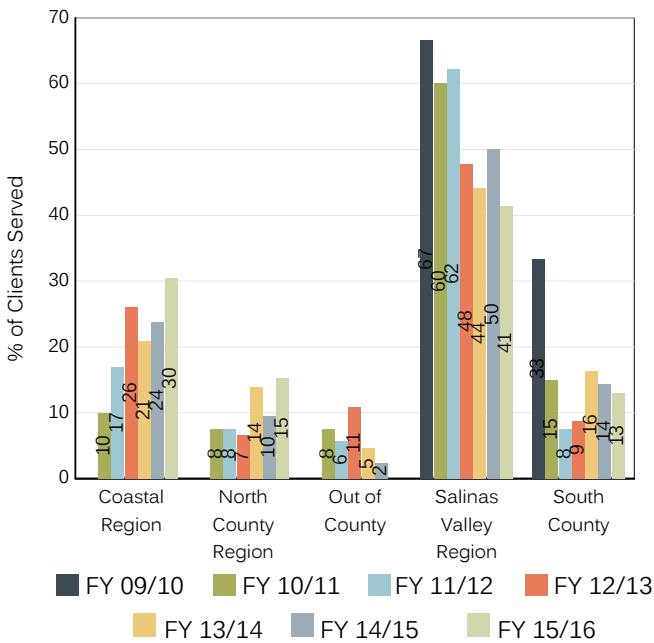
### Clients Served Grouped by Number of Services Received During the Year



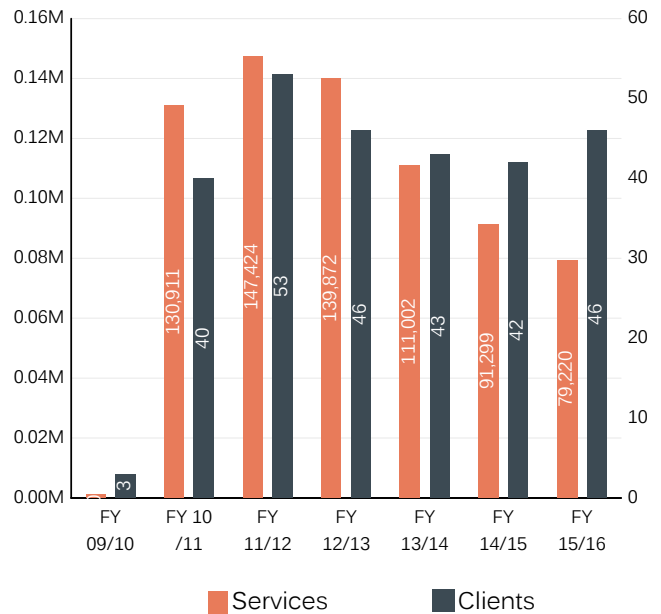
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

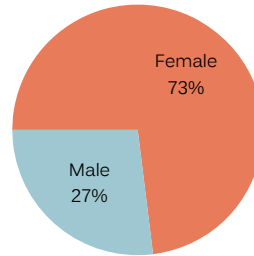


## Program/Program Group: CS JJ Silver Star Resource

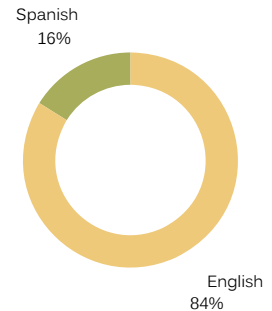
Silver Star Resource Center is a Gang Prevention and Intervention Program which offers out-patient services to youth at risk and prior to involvement with the Juvenile Justice System. The Silver Star Resource Center is one of the few Juvenile Justice programs that will accept referrals for youth at risk of, but not yet involved in, the Juvenile Justice system.

Number of Clients Served: 37
Total Service Value: \$222,187.42
Average Service Value per Client: \$6,005.07
Average Age: 15
Number of New Clients: 22
Number of Clients Discharged: 20

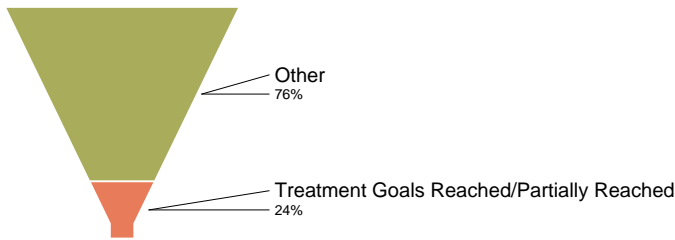
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 30 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	54 %
Adjustment Disorders	14 %
Disruptive Behavior Disorder	14 %
OTHER	11 %
Bipolar / Mood Disorders	5 %

### Breakdown of Service Type

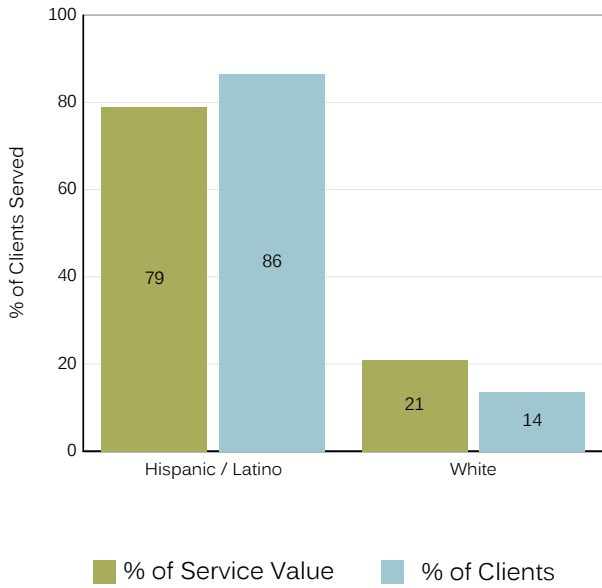
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	79	15 %	68%
Collateral/Family Therapy	122	17 %	73%
Crisis Intervention	8	1 %	8%
Group Counseling	9	2 %	5%
Linkage/Brokerage	217	21 %	95%
Medication Support	8	1 %	11%
Mental Health Counseling	195	30 %	84%
Non Billable	180	14 %	84%
Total	818	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	90%
Private Insurance	7%
Self Pay	4%

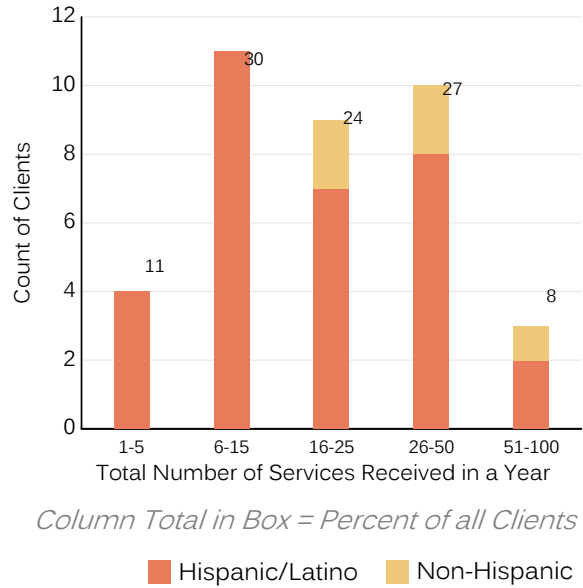


# Health Equities

### Breakdown of Clients Served by Ethnicity



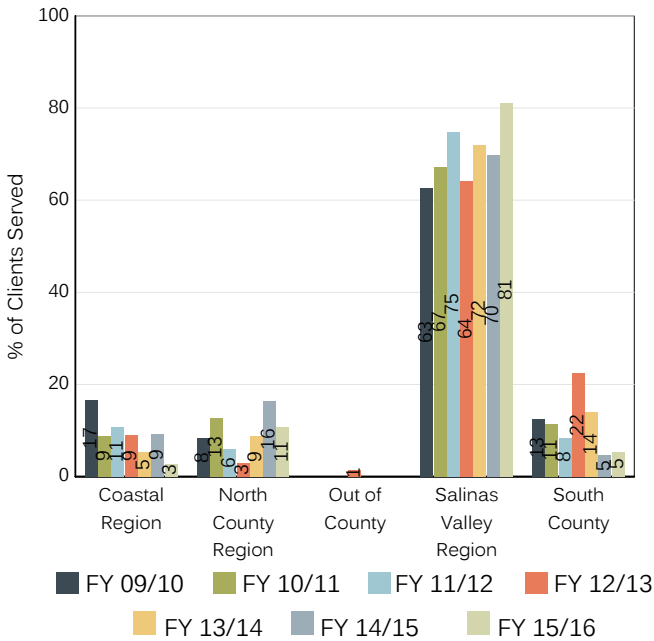
### Clients Served Grouped by Number of Services Received During the Year



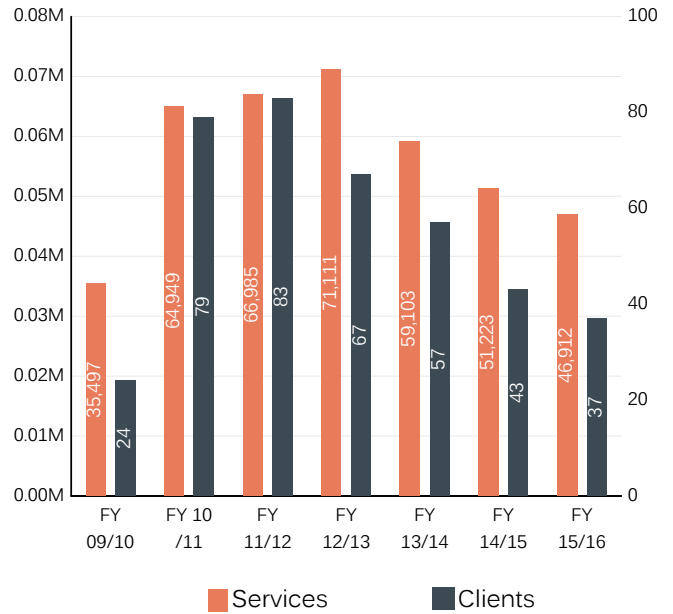
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

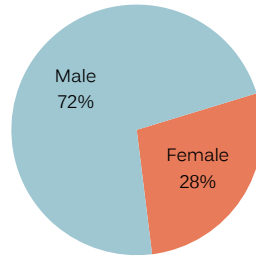


## Program/Program Group: CS JJ Youth Diversion Seaside

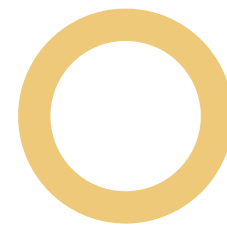
This program is a partnership with Monterey County Behavioral Health and the Seaside Police Department and is funded through the Mental Health Services Act. The treatment goal is to divert first time, non-violent, youth offenders from the Juvenile Justice System. Referrals come from Seaside Police Department police officers. This program targets first time offenders, at risk youth, runaways, and those youth who are beginning to act out, and/or demonstrate signs of inappropriate behavior at home, school and in the community. The diversion program holds youth responsible for their acts and helps them explore the choices they are making and what goals they have in life. The major focus of the program is accountability, restitution, community service, individual and family counseling, and extracurricular activities. The length of treatment is typically six months.

Number of Clients Served: 18
Total Service Value: \$80,124.93
Average Service Value per Client: \$4,451.39
Average Age: 16
Number of New Clients: 15
Number of Clients Discharged: 10

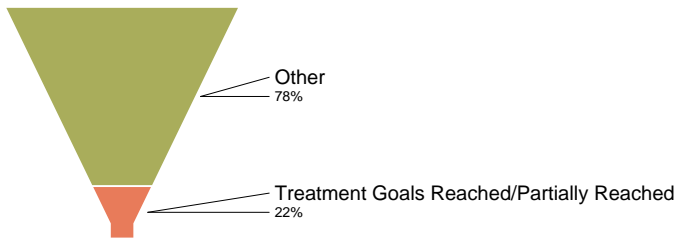
Gender



Language of Preference



Discharge Disposition/Outcome



Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	39 %
Disruptive Behavior Disorder	39 %
Bipolar / Mood Disorders	17 %

Of the Clients Served, **61 %** had a Substance Use Diagnosis.

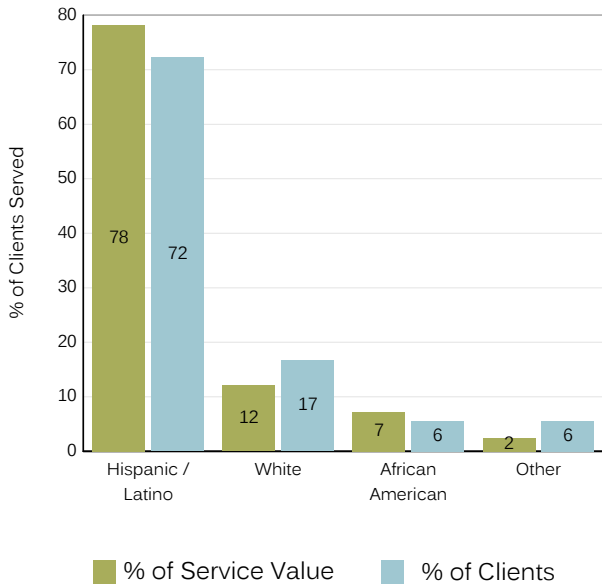
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	82%
Self Pay	18%

Breakdown of Service Type

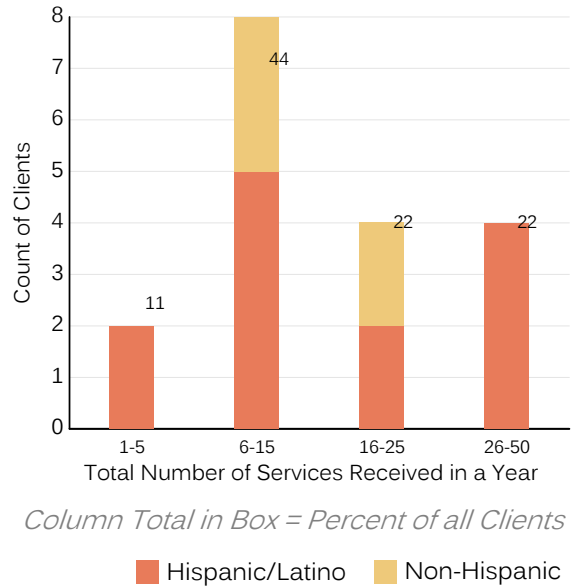
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	64	30 %	83%
Collateral/Family Therapy	24	9 %	44%
Linkage/Brokerage	58	14 %	78%
Mental Health Counseling	48	17 %	67%
Non Billable	120	29 %	94%
Total	314	100%	100%

# Health Equities

### Breakdown of Clients Served by Ethnicity



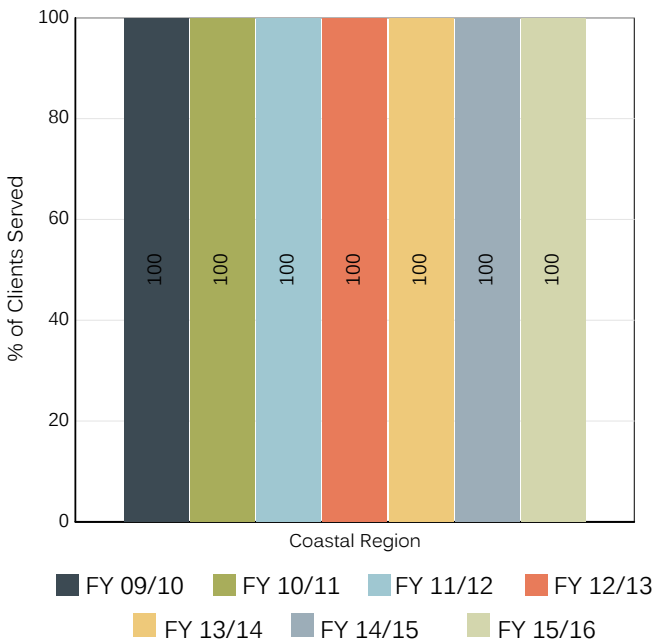
### Clients Served Grouped by Number of Services Received During the Year



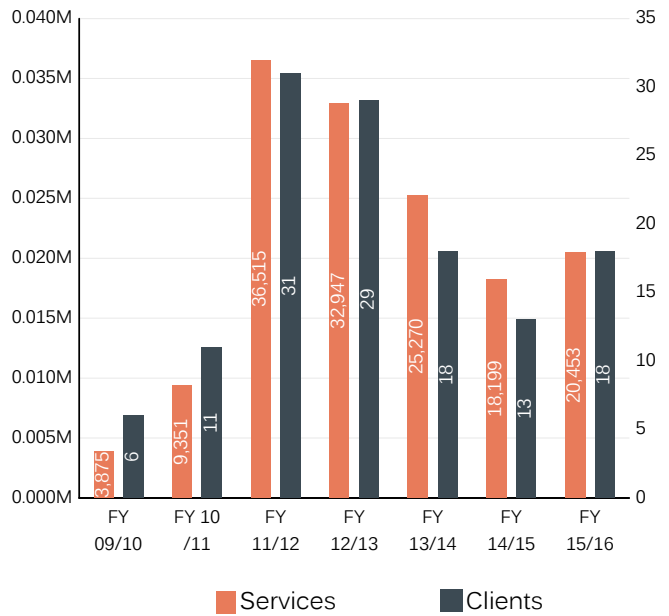
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

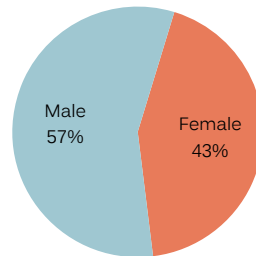


## Program/Program Group: CS MCSTART

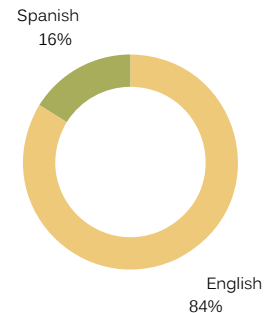
This is a collaborative program with Door To Hope as lead agency, Salinas Adult School, Department of Social & Employment Services (DSES) and First 5 Monterey County, this program represents the services provided by county staff. Children 0-5 throughout Monterey County who have been prenatally exposed to alcohol or other drugs, or at high risk for developmental problems due to chronic neglect or exposure to violence receive: Developmental screens, complete psychological assessments, home visits, Dyadic Therapy, case management, occupational therapy, medical screening, medication management and group therapy.

Number of Clients Served: 125
Total Service Value: \$1,630,897.52
Average Service Value per Client: \$13,047.18
Average Age: 4
Number of New Clients: 45
Number of Clients Discharged: 67

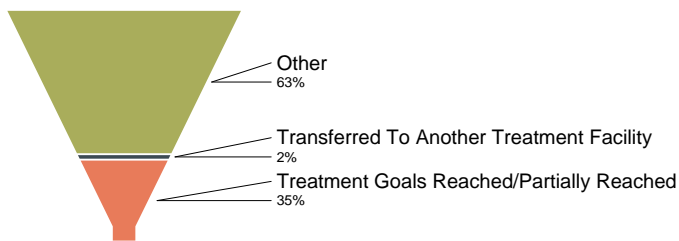
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Infancy / Childhood / Adolescent	73 %
Adjustment Disorders	7 %
Anxiety Disorders	6 %
Disruptive Behavior Disorder	5 %
OTHER	2 %

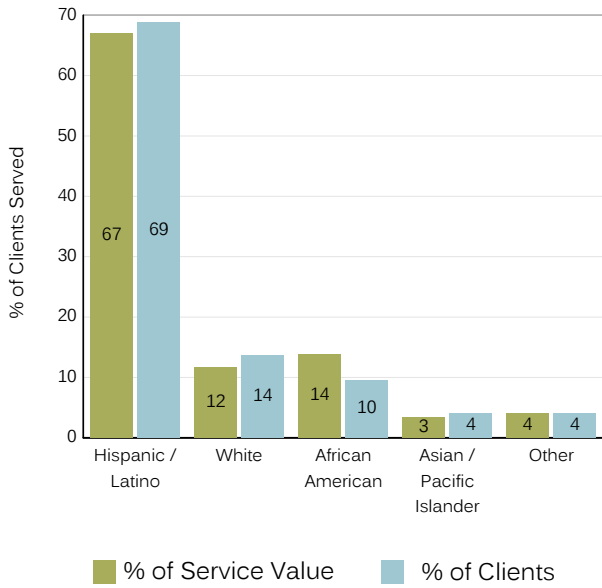
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	811	39 %	82%
Collateral/Family Therapy	1,311	40 %	79%
Crisis Intervention	12	0 %	1%
Linkage/Brokerage	893	17 %	86%
Medication Support	38	1 %	4%
Mental Health Counseling	89	2 %	17%
Non Billable	118	1 %	41%
Other	1	0 %	1%
Total	3,273	100%	100%

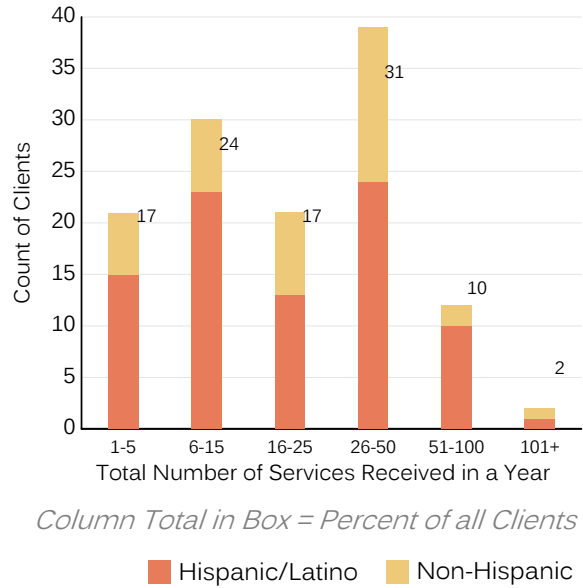
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	98%
Private Insurance	1%
Self Pay	0%

# Health Equities

### Breakdown of Clients Served by Ethnicity



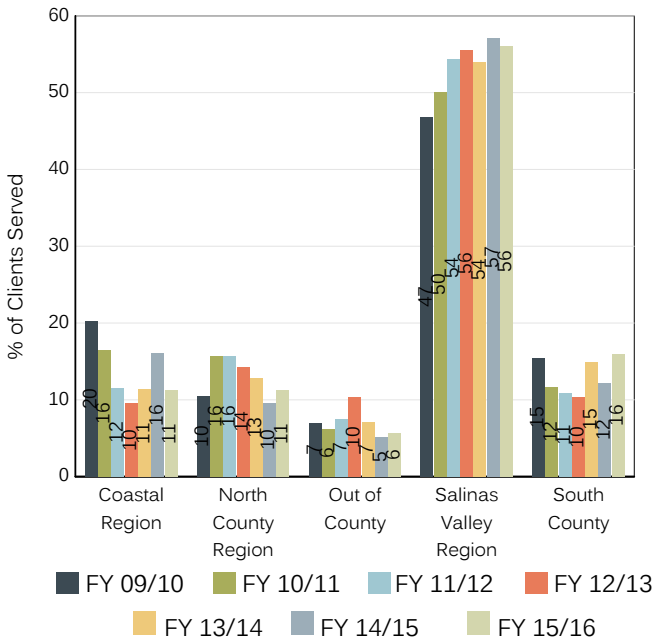
### Clients Served Grouped by Number of Services Received During the Year



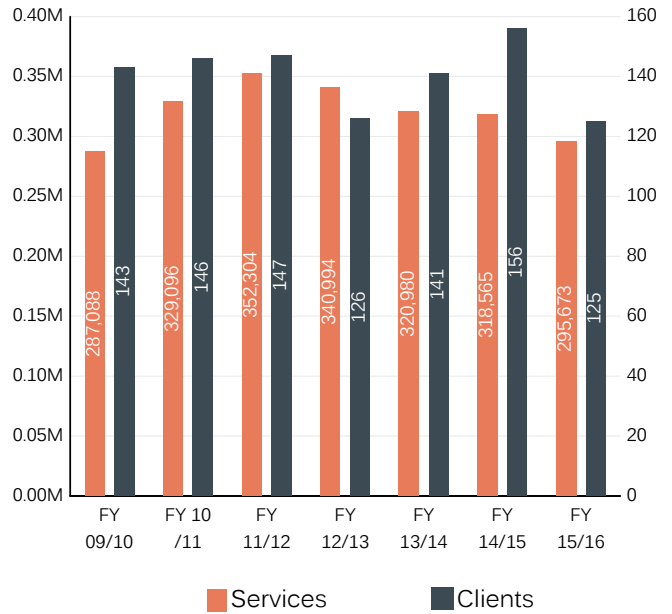
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

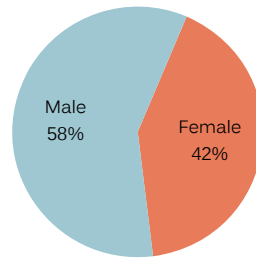


## Program/Program Group: CS MHSA TIP AVANZA FSP

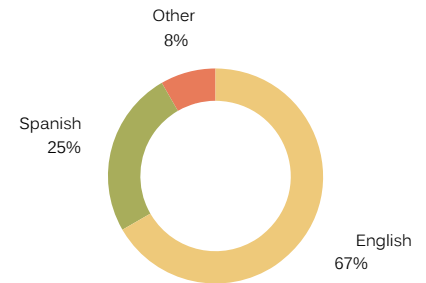
The Avanza program nurtures and empowers youth and young adults ages 16 through 25 who have mental health disorders by providing comprehensive case management, therapy, groups and opportunities for positive social interactions. The program provides assistance with removing barriers related to mental health issues and helps youth move forward in their goals related to employment, education, independent living skills, and personal functioning. The program connects Transition Age Youth (TAY) with community resources, jobs and educational opportunities. Psycho-education and support is also provided to family members as they are an important part of a young adult's support system and are critical in their success. Collaborative partners are: TAY, family members, community-based youth serving organizations, juvenile probation, education, and social services.

Number of Clients Served: 12
Total Service Value: \$246,405.52
Average Service Value per Client: \$20,533.79
Average Age: 23
Number of New Clients: 0
Number of Clients Discharged: 6

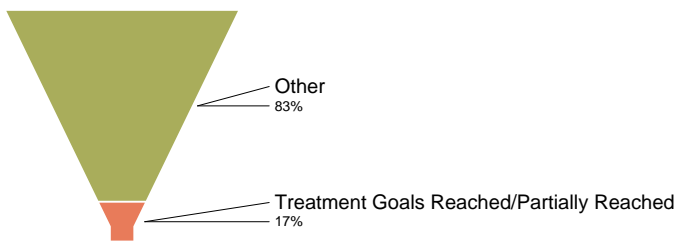
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 8 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	33 %
Depressive Disorders	33 %
Anxiety Disorders	17 %
Adjustment Disorders	17 %

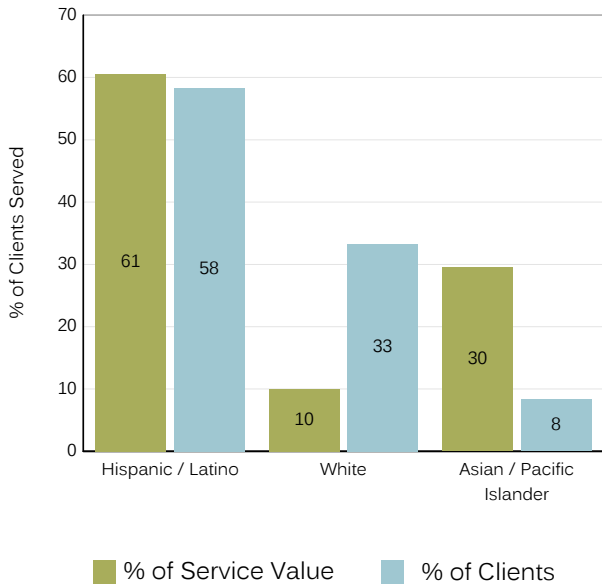
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	42%
Medicare B	10%
Private Insurance	49%

### Breakdown of Service Type

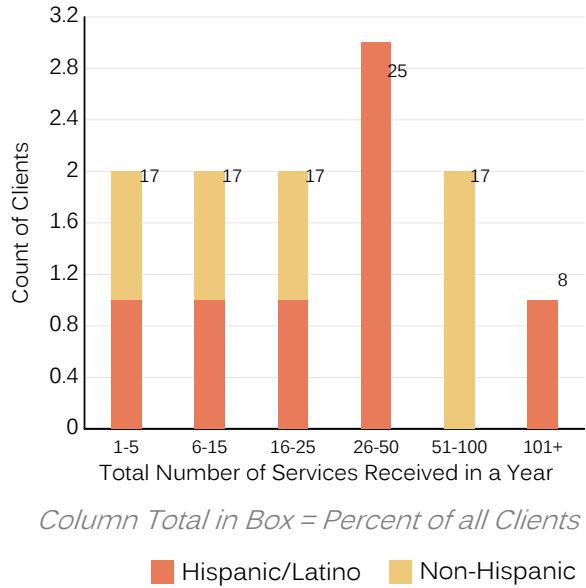
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	18	3 %	58%
Collateral/Family Therapy	3	1 %	25%
Crisis Intervention	5	0 %	8%
Group Counseling	130	57 %	33%
Linkage/Brokerage	127	14 %	67%
Medication Support	21	2 %	33%
Mental Health Counseling	80	15 %	75%
Non Billable	88	5 %	100%
Other	2	2 %	17%
Total	474	100%	100%

# Health Equities

### Breakdown of Clients Served by Ethnicity



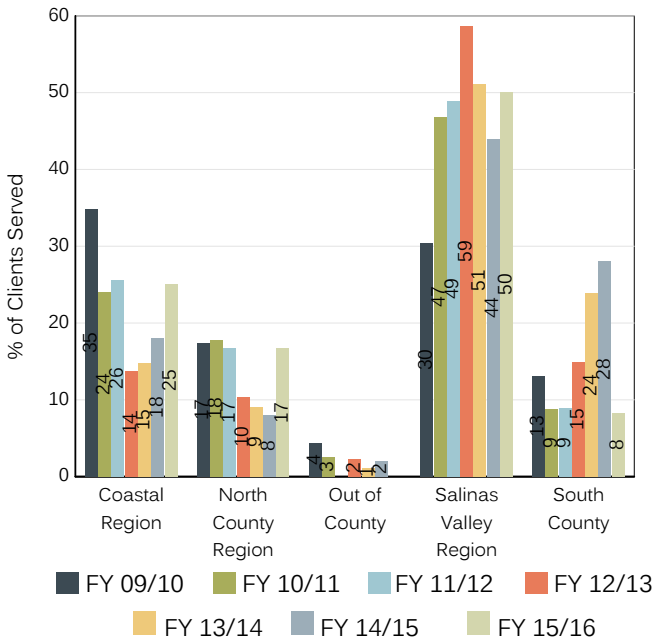
### Clients Served Grouped by Number of Services Received During the Year



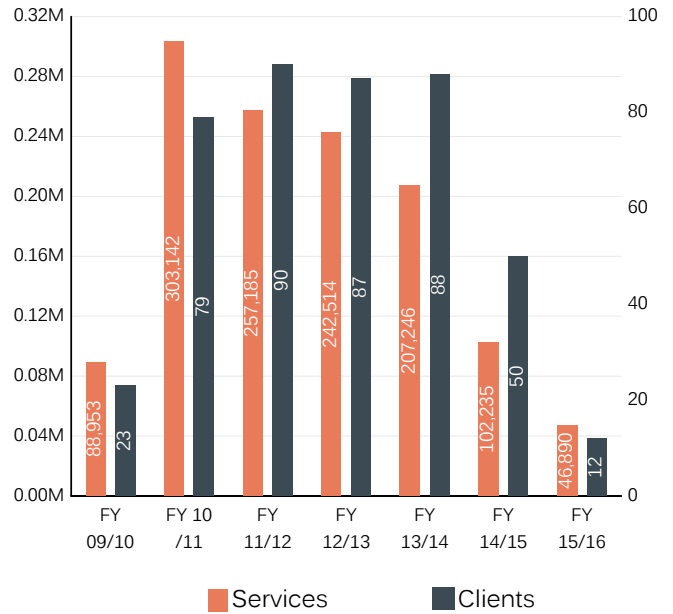
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

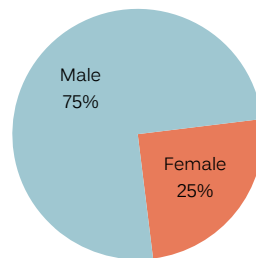


## Program/Program Group: CS Salinas Home Partners

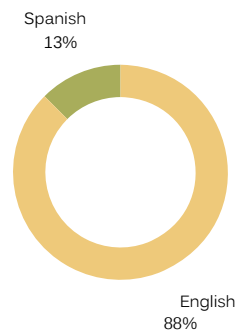
The Home Partners Program is an intensive, short-term, in-home crisis intervention and family education program. It is designed to prevent the out-of-home placement of children whose emotional, social, and/or behavioral problems create a substantial risk of placement in publicly funded care, such as foster homes, group homes, correctional institutions or psychiatric facilities. This program is designed to defuse the immediate crisis, stabilize the environment, and assist families to develop more effective parenting skills and coping abilities. The principal characteristics of this program include interventions at the crisis point, treatment in the client's environment, 24 hour therapist availability, treatment that is highly individualized and concrete services as needed. Services are provided intensively and as needed for up to 20 hours a week, over a 4-6 week period. Therapist only carry a caseload of two families at a time to allow for intensive, frequent contact in order to maximize learning opportunities and work on the basic concrete and hard services needs a family may have. Mental Health Services Act (MHSA) supports this program to ensure access by monolingual families. This part of the program is referred to as: MHSA Family Preservation Program.

Number of Clients Served: 16
Total Service Value: \$705,914.84
Average Service Value per Client: \$44,119.68
Average Age: 7
Number of New Clients: 11
Number of Clients Discharged: 14

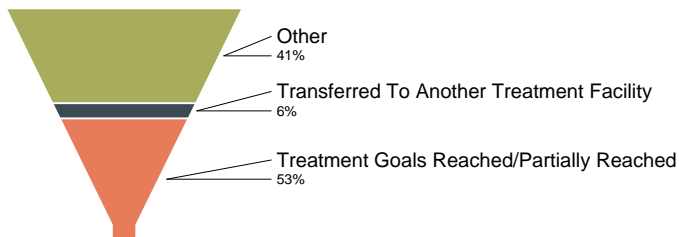
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	81 %
Psychotic Disorder	6 %
Bipolar / Mood Disorders	6 %
Disruptive Behavior Disorder	6 %

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	97%
Private Insurance	3%

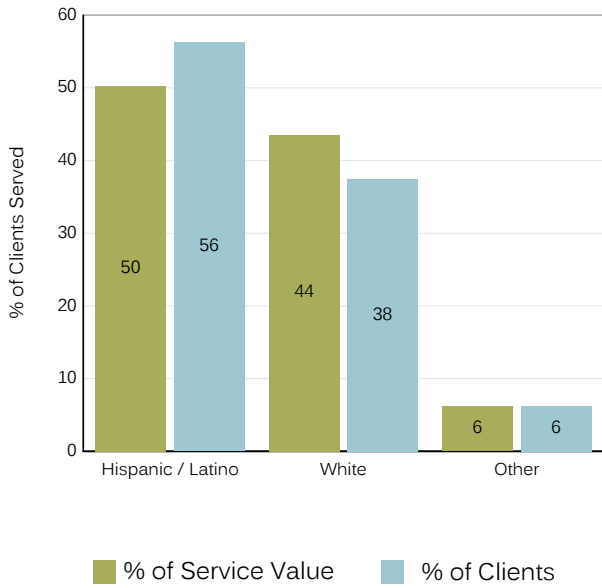
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	23	2 %	88%
Collateral/Family Therapy	131	18 %	81%
Linkage/Brokerage	58	4 %	63%
Mental Health Counseling	315	74 %	100%
Non Billable	16	1 %	56%
Total	543	100%	100%

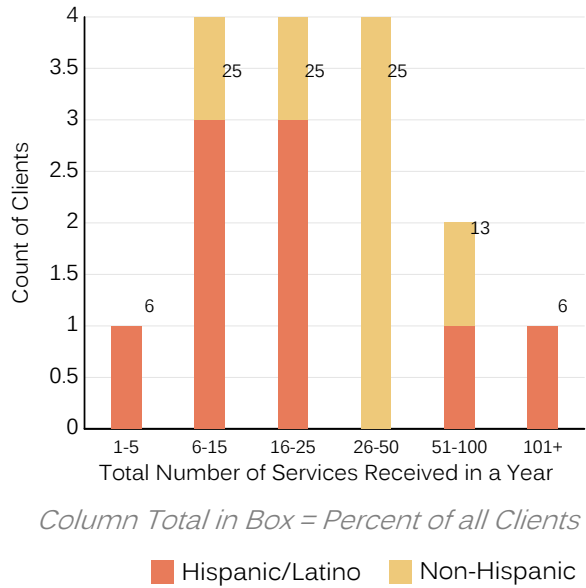


# Health Equities

### Breakdown of Clients Served by Ethnicity



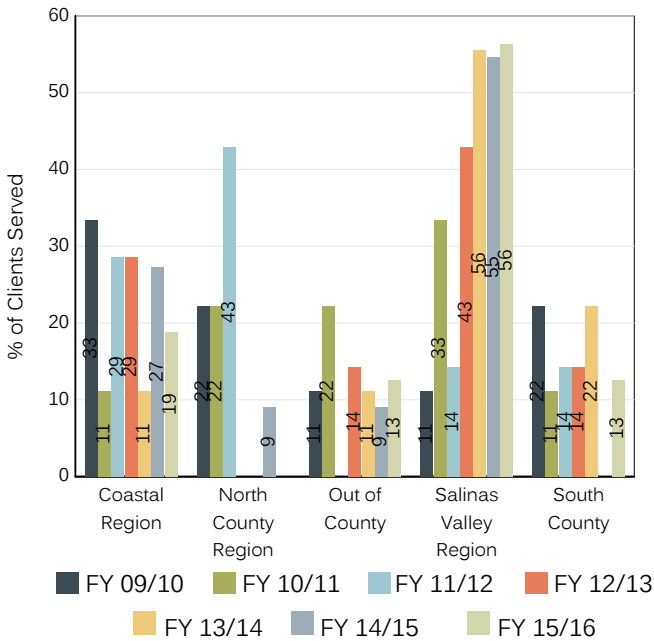
### Clients Served Grouped by Number of Services Received During the Year



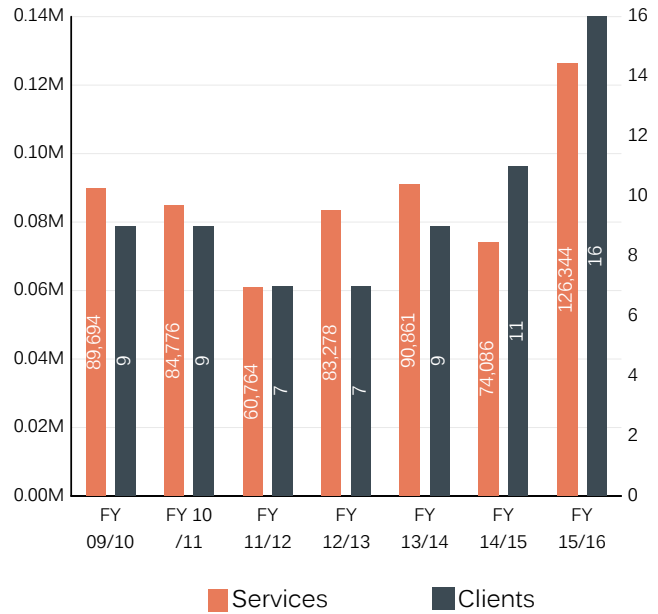
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

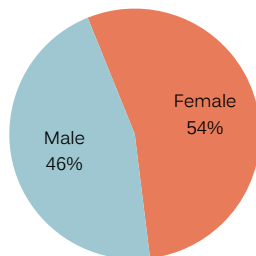


## Program/Program Group: CS Transitional Aged Youth

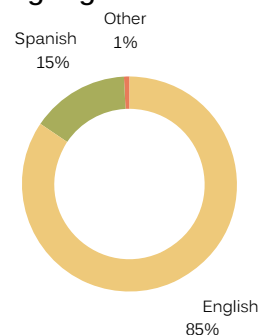
Avanza is a voluntary program for youth ages 16-25 and is based on the philosophy that services should be youth-guided, strength-based, individualized, community-based and culturally competent. We collaborate with other services providers, the youth and their family to provide services and supports to help the youth move forward in their life domains (Education, Employment, Living Situation, Personal/Community Engagement). Youth receive psychiatric assessment, case management and individual/group/family therapy based upon their mental health needs. Youth also can participate in skills groups, outings and recognition events.

Number of Clients Served: 227
Total Service Value: \$2,331,786.22
Average Service Value per Client: \$10,272.19
Average Age: 20
Number of New Clients: 111
Number of Clients Discharged: 90

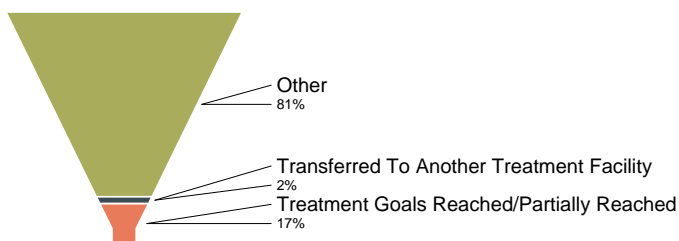
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 22 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	26 %
Psychotic Disorder	16 %
Bipolar / Mood Disorders	15 %
OTHER	13 %
Anxiety Disorders	8 %

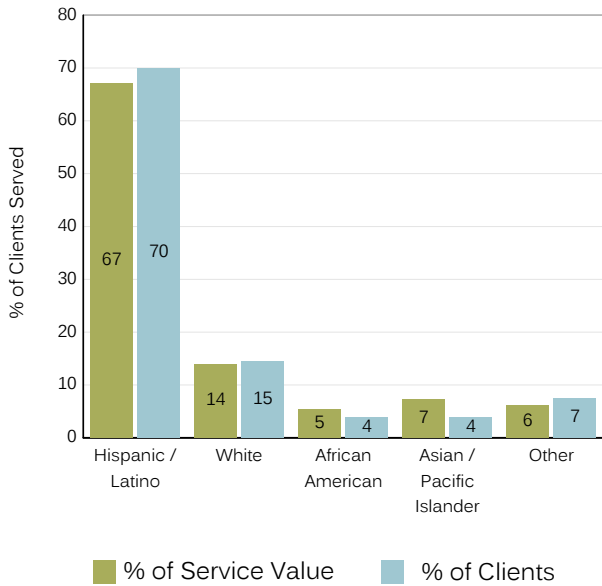
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	534	10 %	63%
Collateral/Family Therapy	234	5 %	33%
Crisis Intervention	29	0 %	7%
Group Counseling	473	16 %	24%
Linkage/Brokerage	1,758	19 %	75%
Medication Support	347	3 %	43%
Mental Health Counseling	1,587	30 %	67%
Non Billable	2,045	16 %	94%
Other	35	1 %	8%
Total	7,042	100%	100%

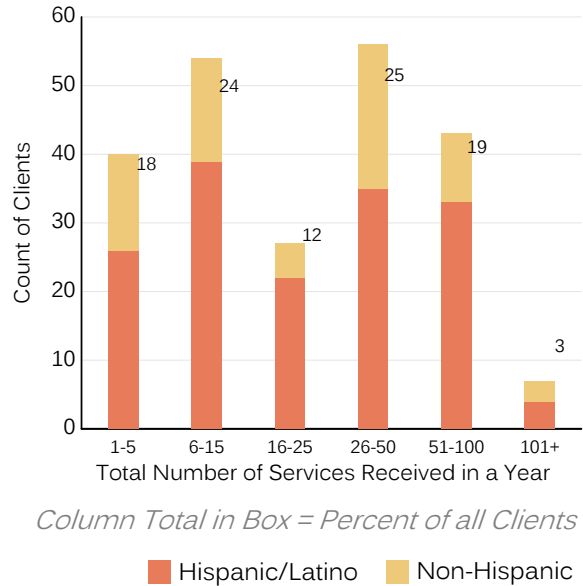
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	83%
Medicare B	2%
Others	2%
Private Insurance	10%
Self Pay	3%

# Health Equities

### Breakdown of Clients Served by Ethnicity



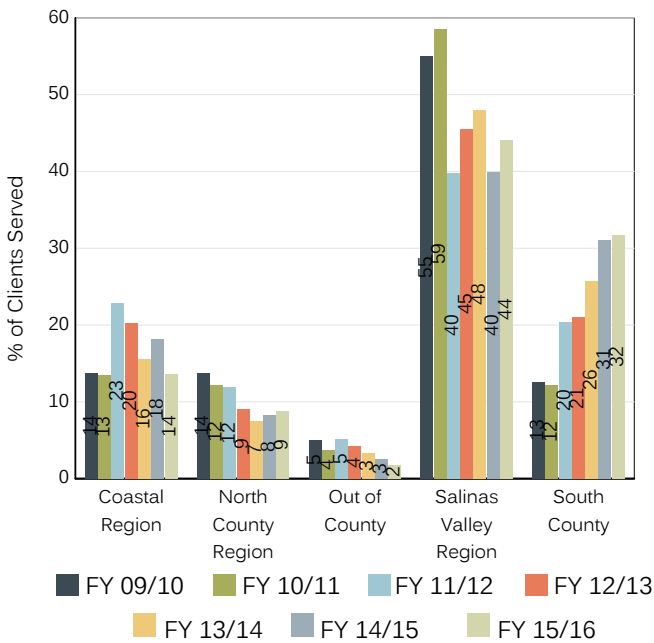
### Clients Served Grouped by Number of Services Received During the Year



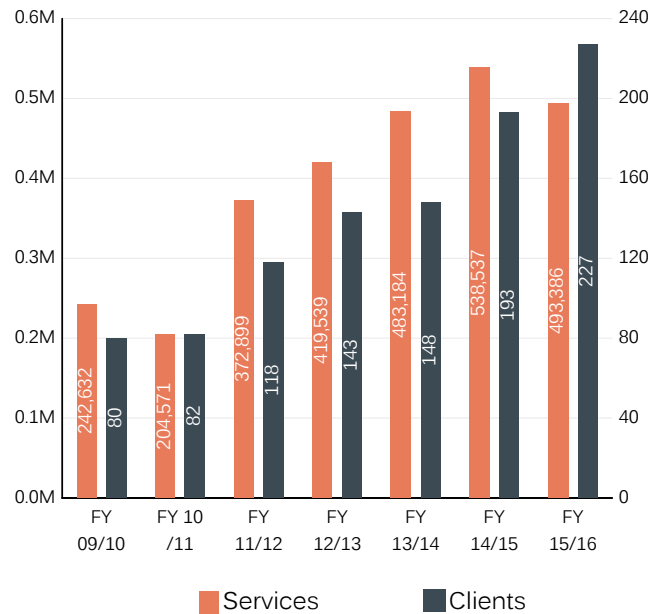
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

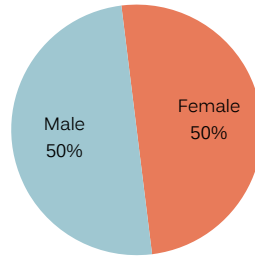


## Program/Program Group: DTH Co-occurring Disorder FSP

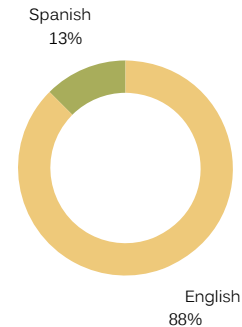
ICT is an MHSA program, a Full Service Partnership, (FSP), and a contract with Door to Hope. This team provides a high level of care to co-occurring youth and their families. ICT is designed to prevent youth from having to be placed out of the home, who may be struggling with a co-occurring disorder. It is offered to youth ages 12 -18, who meet the co-occurring criteria and are at risk of out of home placement. This team provides individual and family therapy, as well as peer mentor support. The desired outcomes include measuring success in education, decreasing recidivism, prevention of further involvement with the Juvenile Justice system, and providing treatment in a less restrictive setting. Success is measured by youth's ability to remain at home, in school, and in their community, with no new law violations. This is a Mental Health Services Act (MHSA) program, under the co-occurring strategy. It is one of the substance abuse programs designed to meet moderate to severe needs.

Number of Clients Served: 8
Total Service Value: \$85,503.81
Average Service Value per Client: \$10,687.98
Average Age: 18
Number of New Clients: 5
Number of Clients Discharged: 6

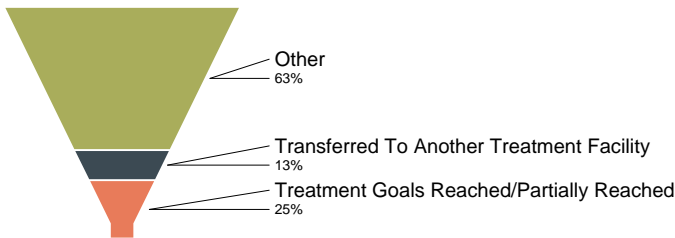
**Gender**



**Language of Preference**



**Discharge Disposition/Outcome**



Of the Clients Served, **100 %** had a Substance Use Diagnosis.

**Top 5 Primary Diagnosis**

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	25 %
Depressive Disorders	25 %
Bipolar / Mood Disorders	25 %
Anxiety Disorders	13 %
Psychotic Disorder	13 %

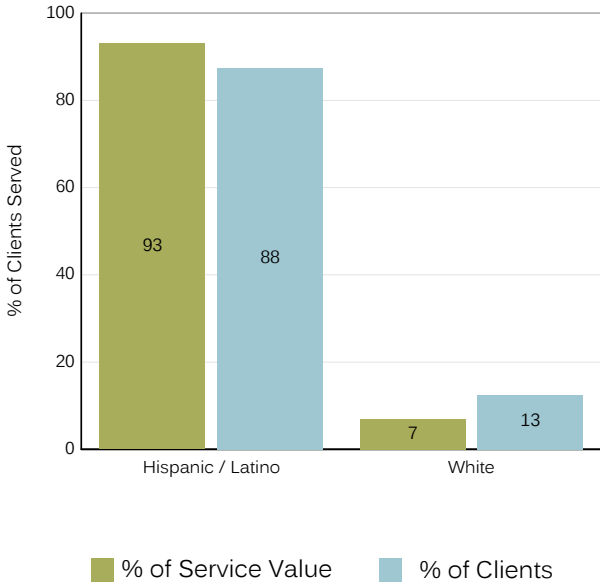
**Breakdown of Service Type**

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	15	4 %	38%
Collateral/Family Therapy	51	10 %	75%
Group Counseling	12	2 %	63%
Linkage/Brokerage	127	13 %	75%
Mental Health Counseling	325	67 %	100%
Non Billable	64	4 %	88%
Other	4	0 %	13%
<b>Total</b>	<b>598</b>	<b>100%</b>	<b>100%</b>

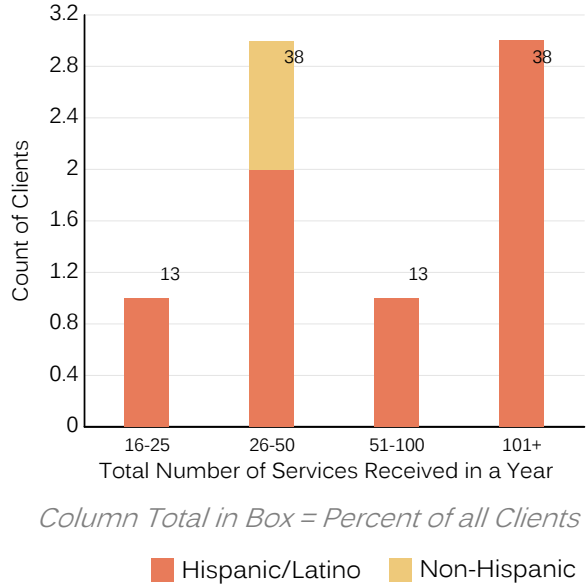
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	68%
Private Insurance	32%

# Health Equities

### Breakdown of Clients Served by Ethnicity



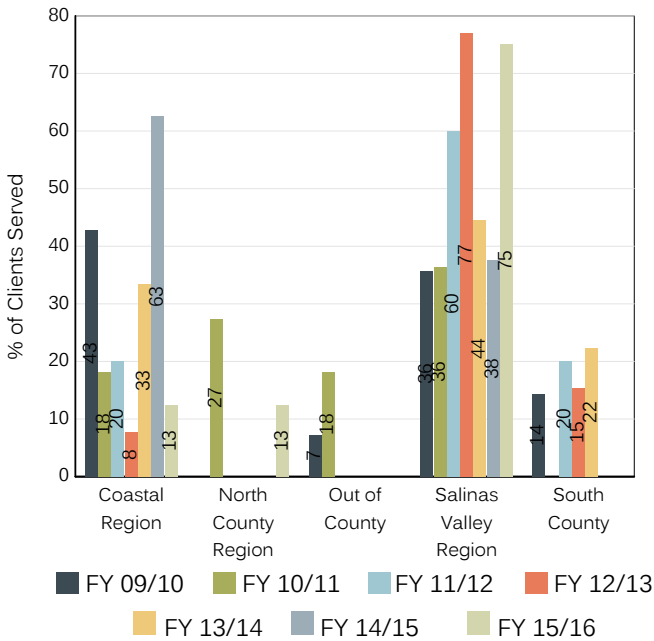
### Clients Served Grouped by Number of Services Received During the Year



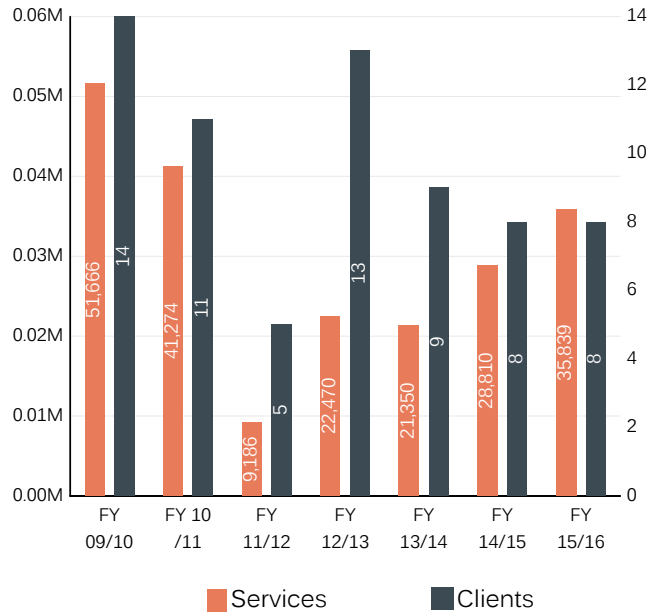
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

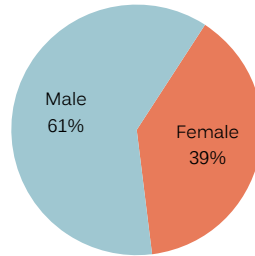


## Program/Program Group: DTH Co-occurring Disorder SD

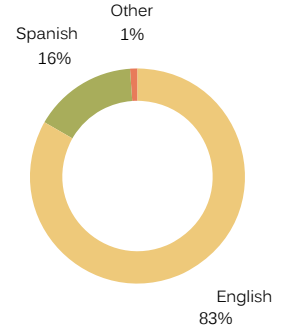
ICT is an MHSA program, a Full Service Partnership, (FSP), and a contract with Door to Hope. This team provides a high level of care to co-occurring youth and their families. ICT is designed to prevent youth from having to be placed out of the home, who may be struggling with a co-occurring disorder. It is offered to youth ages 12 -18, who meet the co-occurring criteria and are at risk of out of home placement. This team provides individual and family therapy, as well as peer mentor support. The desired outcomes include measuring success in education, decreasing recidivism, prevention of further involvement with the Juvenile Justice system, and providing treatment in a less restrictive setting. Success is measured by youth's ability to remain at home, in school, and in their community, with no new law violations. This is a Mental Health Services Act (MHSA) program, under the co-occurring strategy. It is one of the substance abuse programs designed to meet moderate to severe needs.

Number of Clients Served: 90
Total Service Value: \$667,427.40
Average Service Value per Client: \$7,415.86
Average Age: 18
Number of New Clients: 58
Number of Clients Discharged: 65

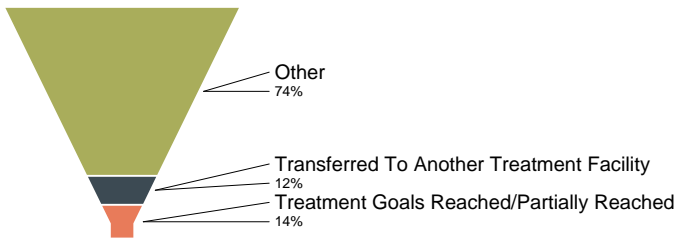
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, **93 %** had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	64 %
Anxiety Disorders	14 %
Adjustment Disorders	10 %
Bipolar / Mood Disorders	7 %
Psychotic Disorder	1 %

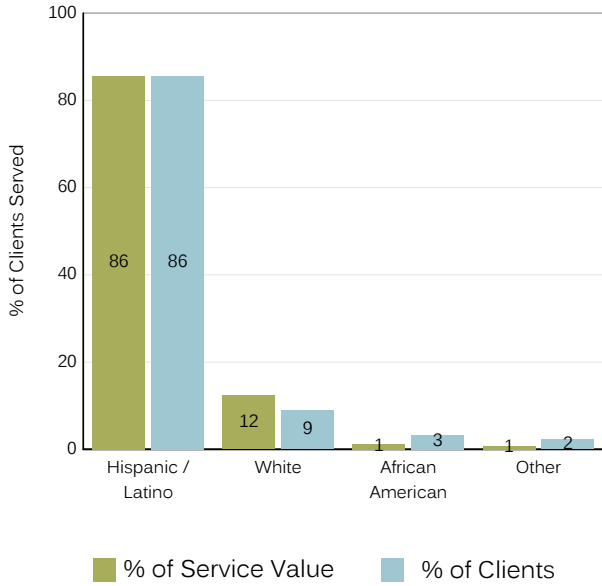
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	470	16 %	80%
Collateral/Family Therapy	282	8 %	51%
Group Counseling	109	2 %	27%
Linkage/Brokerage	609	13 %	80%
Mental Health Counseling	1,592	58 %	80%
Non Billable	318	3 %	76%
Other	3	0 %	1%
<b>Total</b>	<b>3,383</b>	<b>100%</b>	<b>100%</b>

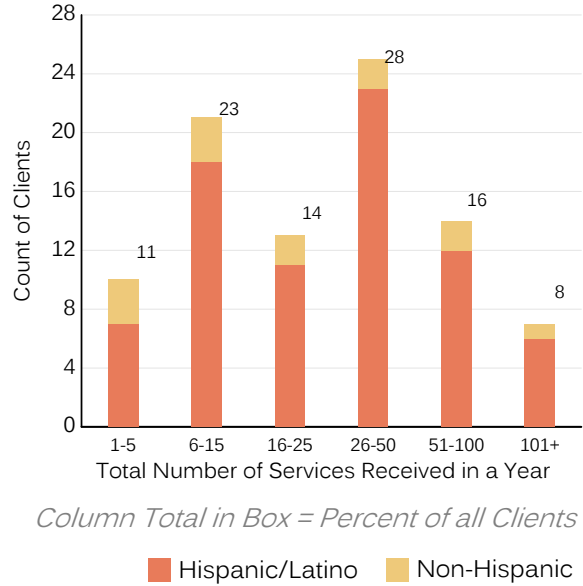
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	76%
Private Insurance	4%
Self Pay	20%

# Health Equities

### Breakdown of Clients Served by Ethnicity



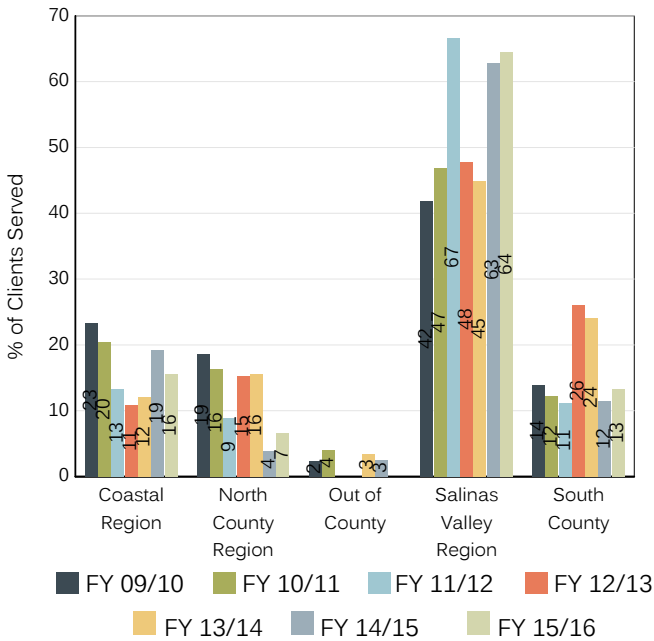
### Clients Served Grouped by Number of Services Received During the Year



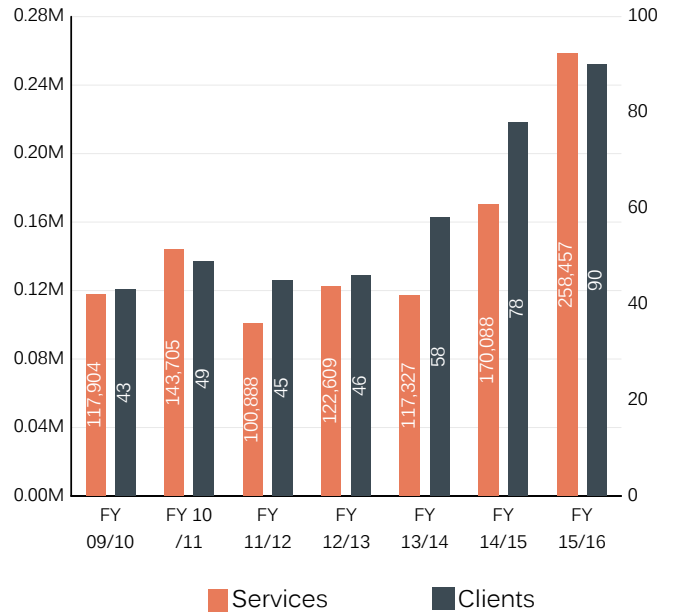
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

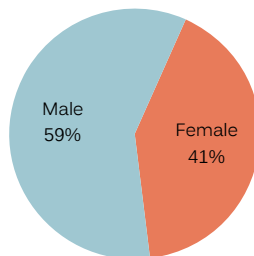


## Program/Program Group: DTH MCSTART

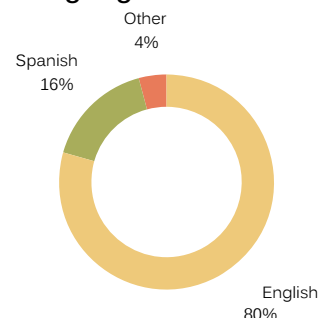
Provides Mental Health Services and Medication Support to eligible infants and children who require early intervention services. The primary focus of the program will be to identify, assess, refer, and treat children affected by the broad spectrum of developmental, social/emotional, and neurobehavioral disorders caused by perinatal alcohol and drug exposure. Such interventions will improve the child's development, improve the child's health, improve family functioning, and reduce the possibility of future residential care, out-of-the-home placement, and/or hospitalization

Number of Clients Served: 522
Total Service Value: \$2,253,571.53
Average Service Value per Client: \$4,317.19
Average Age: 4
Number of New Clients: 192
Number of Clients Discharged: 199

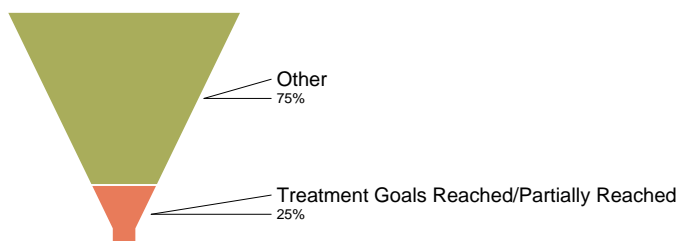
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, **0 %** had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Infancy / Childhood / Adolescent	75 %
Adjustment Disorders	13 %
Disruptive Behavior Disorder	3 %
Anxiety Disorders	3 %
OTHER	2 %

### Breakdown of Service Type

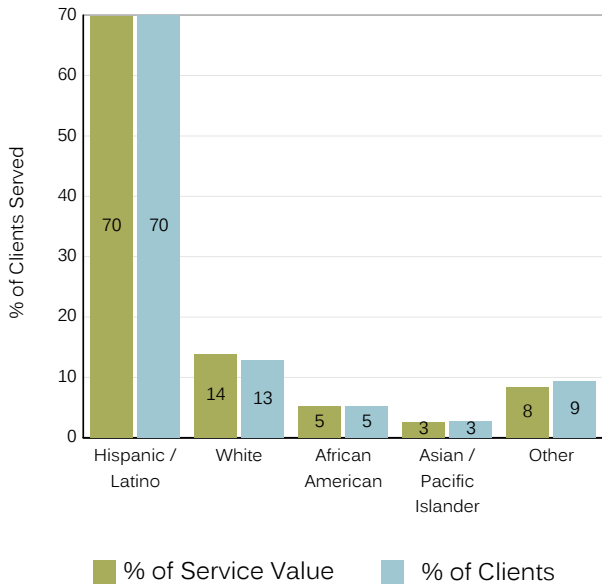
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1,097	16 %	79%
Collateral/Family Therapy	1,244	14 %	78%
Group Counseling	40	1 %	3%
Linkage/Brokerage	1,591	14 %	85%
Medication Support	700	9 %	64%
Mental Health Counseling	3,172	45 %	56%
Non Billable	119	1 %	14%
Total	7,963	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	95%
Private Insurance	2%
Self Pay	3%

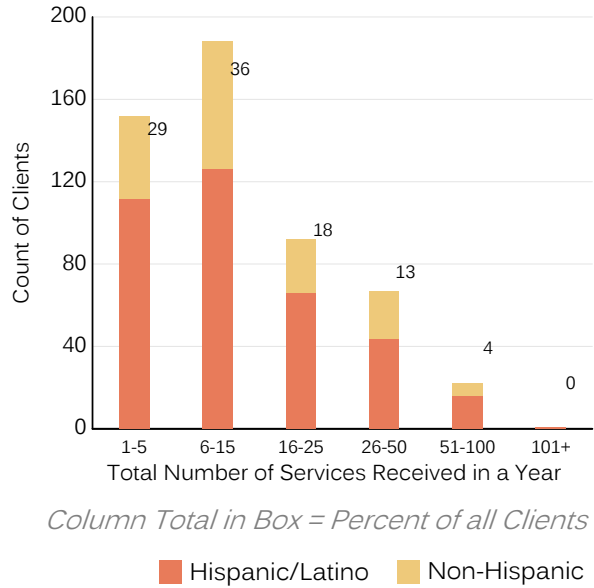


# Health Equities

### Breakdown of Clients Served by Ethnicity



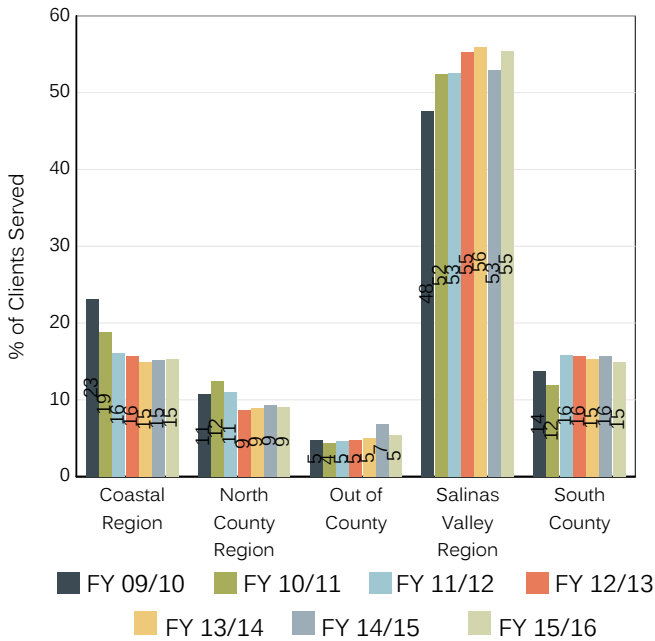
### Clients Served Grouped by Number of Services Received During the Year



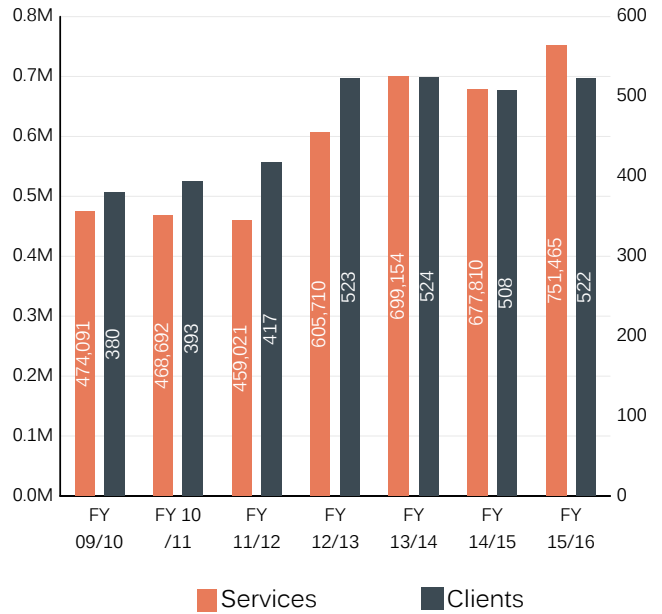
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

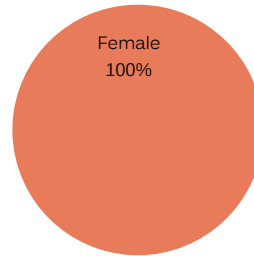


## Program/Program Group: DTH Santa Lucia

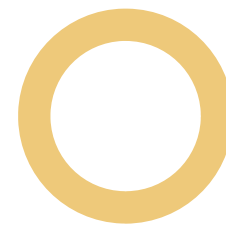
Santa Lucia/Door to Hope provides a 24 hour, Residential Care Level (RCL) 11, residential treatment program for adolescent females with co-occurring disorders. Door to Hope delivers a nine month, Intensive Treatment program, to at risk, female adolescent youth, with substance abuse issues, in a community setting. Youth are placed through Monterey County Probation or Monterey County Department of Social and Employment Services (DSES). Services delivered include individual, group, and family therapy. Substance abuse education and therapeutic community/milieu are also provided.

Number of Clients Served: 16
Total Service Value: \$510,319.76
Average Service Value per Client: \$31,894.99
Average Age: 15
Number of New Clients: 9
Number of Clients Discharged: 10

### Gender

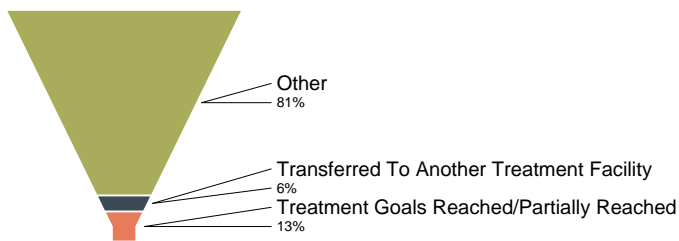


### Language of Preference



English  
100%

### Discharge Disposition/Outcome



### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	38 %
Adjustment Disorders	31 %
Bipolar / Mood Disorders	31 %

Of the Clients Served, **94 %** had a Substance Use Diagnosis.

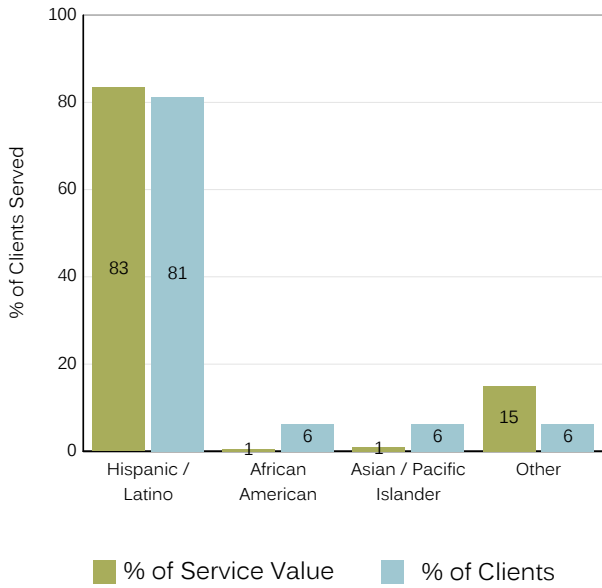
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

### Breakdown of Service Type

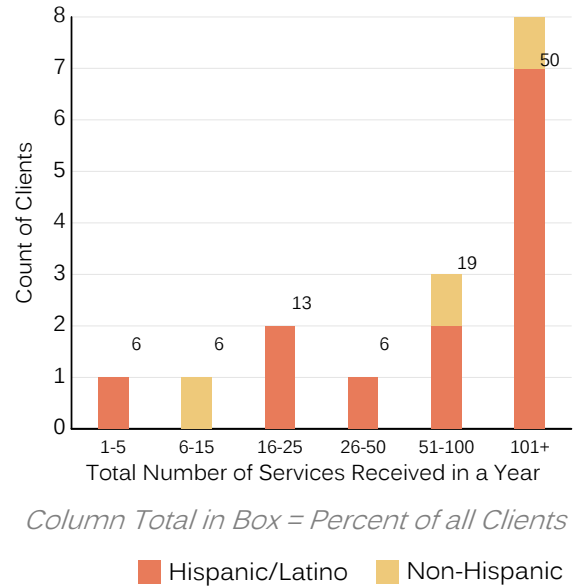
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	7	0 %	19%
Collateral/Family Therapy	234	13 %	81%
Group Counseling	1,830	25 %	100%
Linkage/Brokerage	122	3 %	81%
Mental Health Counseling	1,554	56 %	94%
Non Billable	36	1 %	63%
Other	12	0 %	38%
Total	3,795	100%	100%

# Health Equities

### Breakdown of Clients Served by Ethnicity



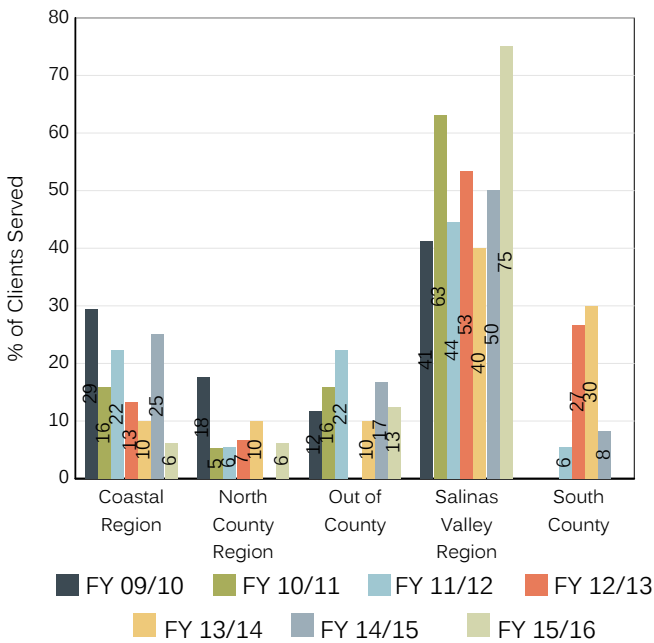
### Clients Served Grouped by Number of Services Received During the Year



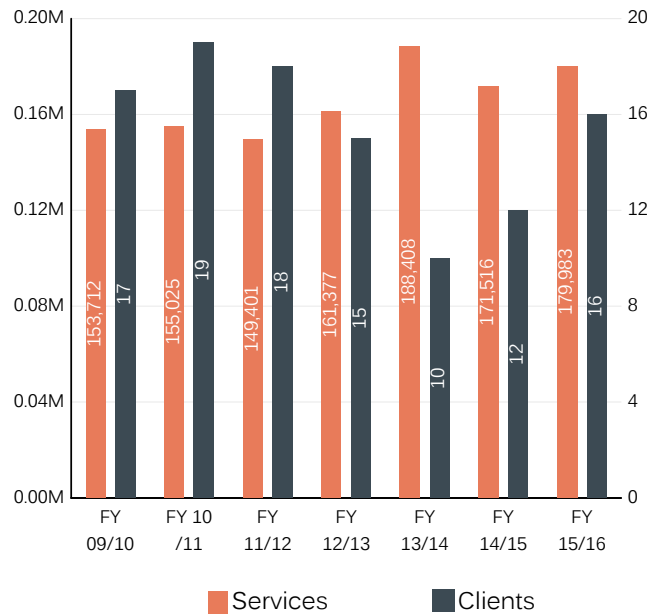
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

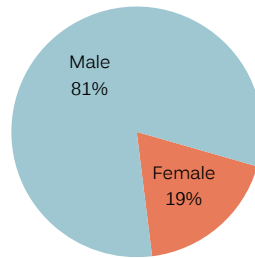


# Program/Program Group: Family Service Agency of San Francisco

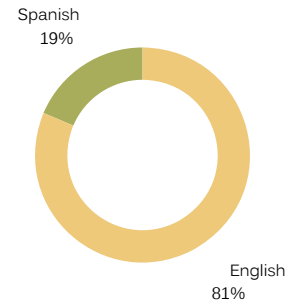
The PREP program is a community partnership between The University of California, The Family Services Agency of San Francisco, The Mental Health Association of San Francisco, Sojourner Truth Foster Family Service Agency, Larkin Street Youth Services, and Child Crisis Community Behavioral Health Services Department of Public Health. PREP is committed to transforming the treatment and perception of early psychosis by intervening early with evidence-based, culturally-competent assessment and diagnosis so that in 5 years most cases of psychosis are treated to remission. Our mission is to deliver comprehensive, conscientious and multi-faceted treatment grounded in wellness, recovery and resilience to people experiencing signs and symptoms of psychosis, as well as their families

Number of Clients Served: 54
Total Service Value: \$365,823.87
Average Service Value per Client: \$6,774.52
Average Age: 20
Number of New Clients: 57
Number of Clients Discharged: 22

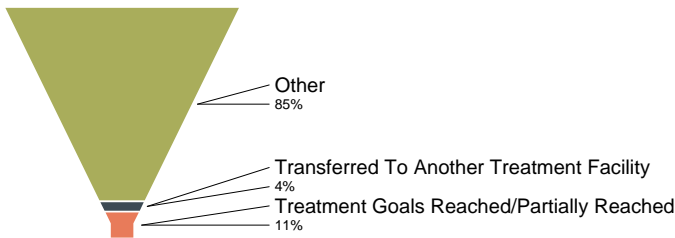
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 6 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	80 %
OTHER	7 %
Depressive Disorders	2 %
Bipolar / Mood Disorders	2 %
Substance Related Disorders	2 %

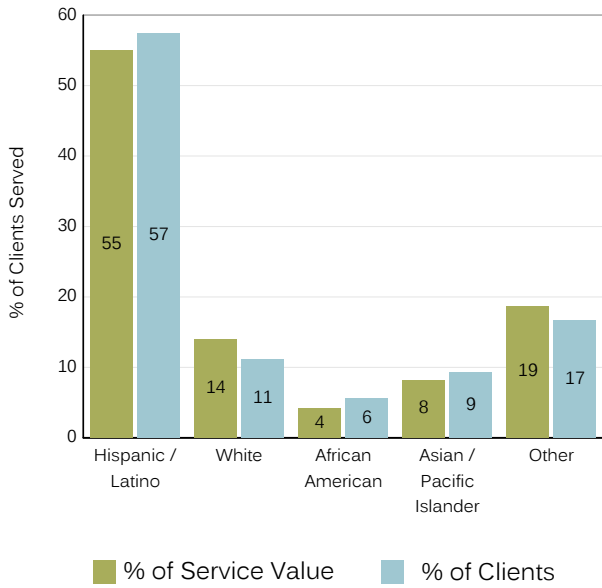
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	215	13 %	85%
Collateral/Family Therapy	343	16 %	70%
Crisis Intervention	13	0 %	11%
Linkage/Brokerage	259	10 %	65%
Medication Support	267	13 %	69%
Mental Health Counseling	744	46 %	70%
Non Billable	180	2 %	70%
<b>Total</b>	<b>2,021</b>	<b>100%</b>	<b>100%</b>

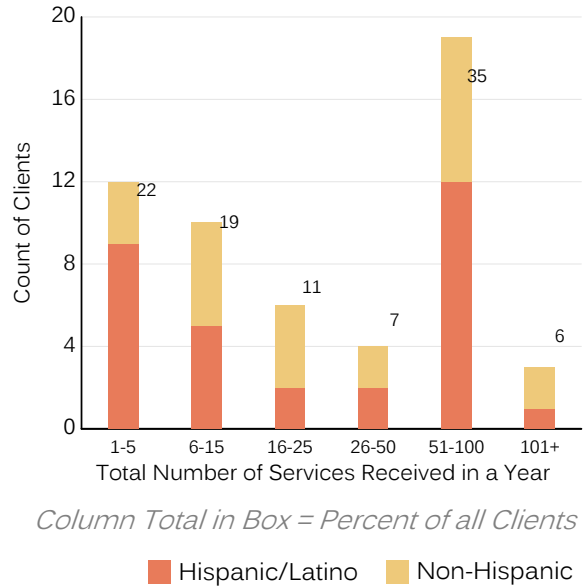
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	93%
Medicare B	1%
Others	1%
Private Insurance	4%

# Health Equities

### Breakdown of Clients Served by Ethnicity



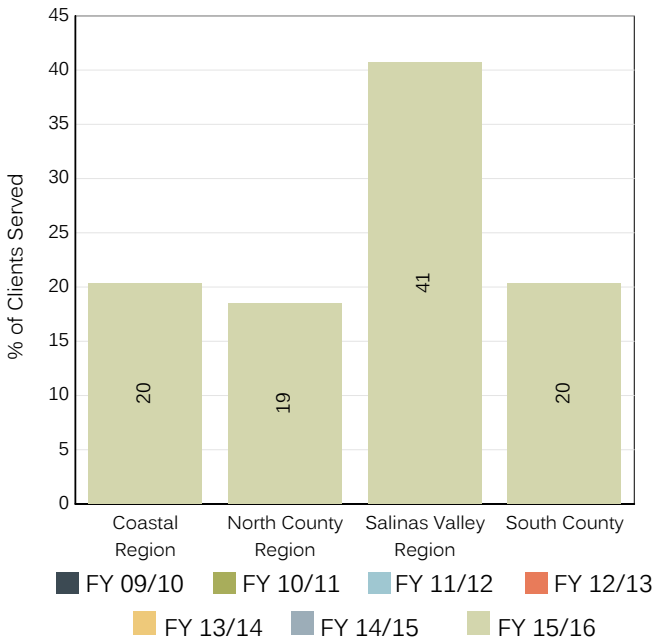
### Clients Served Grouped by Number of Services Received During the Year



Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

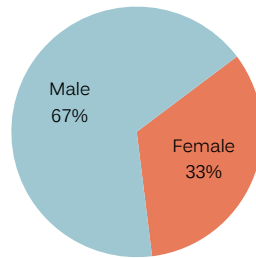


# Program/Program Group: Kinship Adoption Preservation FSP

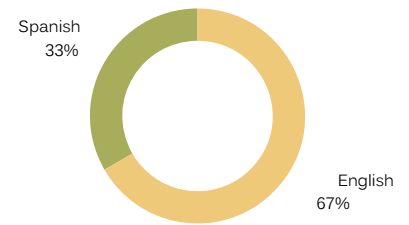
Services include the integration of a full service partnership model for some families and the inclusion of evidence based and evidence informed parent education programs.

Number of Clients Served: 3
Total Service Value: \$52,934.23
Average Service Value per Client: \$17,644.74
Average Age: 11
Number of New Clients: 1
Number of Clients Discharged: 1

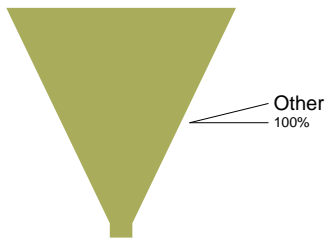
**Gender**



**Language of Preference**



**Discharge Disposition/Outcome**



Of the Clients Served, 0 % had a Substance Use Diagnosis.

**Top 5 Primary Diagnosis**

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	33 %
Disruptive Behavior Disorder	33 %
Infancy / Childhood / Adolescent	33 %

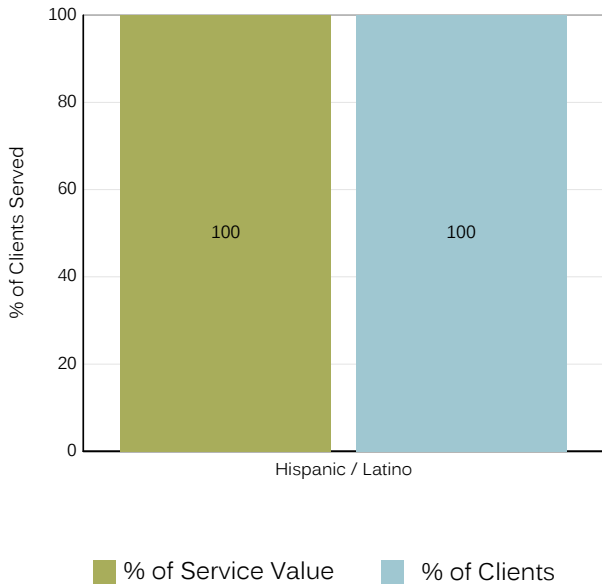
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

**Breakdown of Service Type**

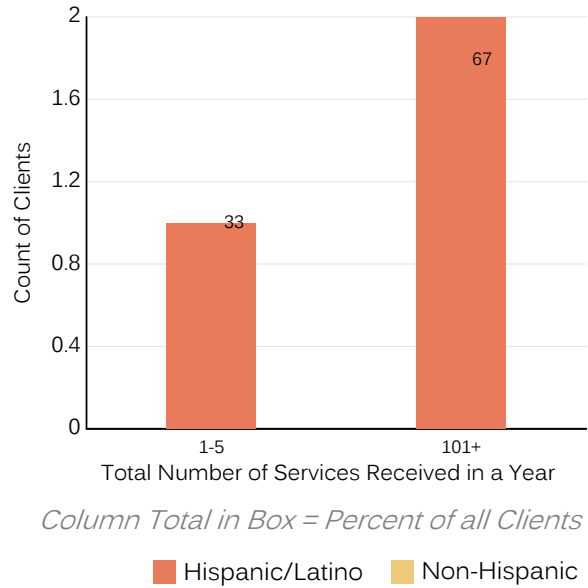
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	14	7 %	100%
Collateral/Family Therapy	8	4 %	67%
Group Counseling	14	3 %	33%
Linkage/Brokerage	70	20 %	67%
Medication Support	25	10 %	67%
Mental Health Counseling	102	56 %	100%
<b>Total</b>	<b>233</b>	<b>100%</b>	<b>100%</b>

# Health Equities

### Breakdown of Clients Served by Ethnicity



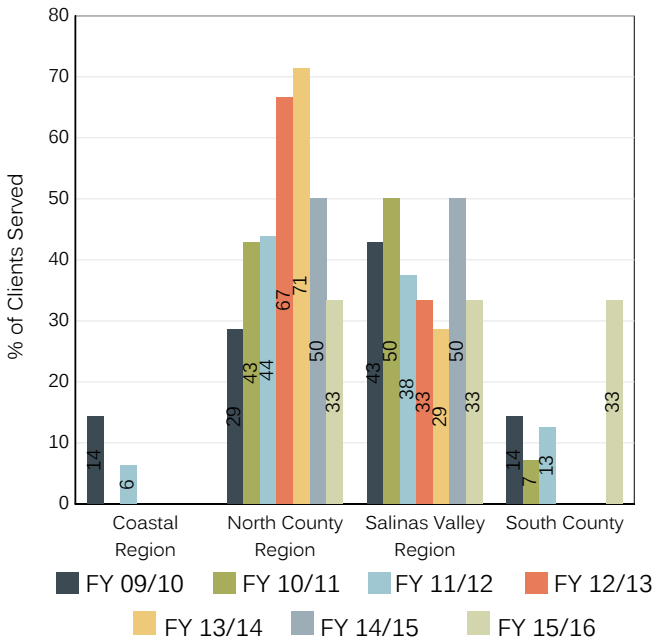
### Clients Served Grouped by Number of Services Received During the Year



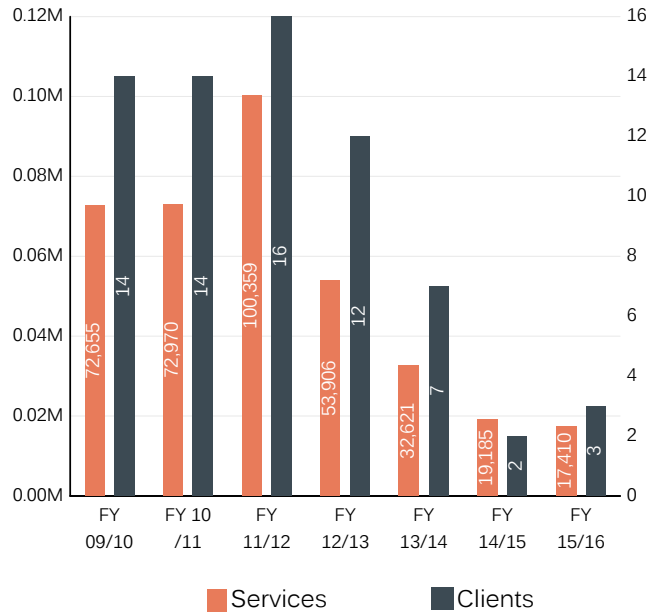
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

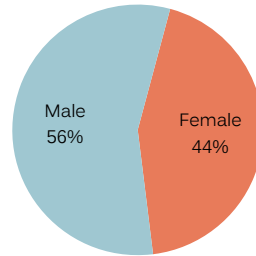


## Program/Program Group: Kinship Center

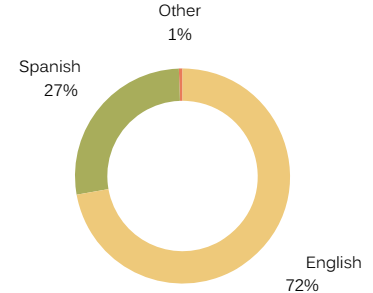
Kinship Center provides Mental Health Services and Medication Support to youth who require outpatient services. The focus of the program is permanency for children, the impact of adoption on a child and his/her family, and the impact on children being raised by a relative caregiver. Such services will reduce the possibility of future residential care, periodic inpatient hospitalization, placement at out-of-state facilities, or placement in a juvenile justice facility. The D'Arrigo Children's Clinic provides outpatient mental health services to eligible children and their families. Mental health services refer to those individual, family or group therapies and interventions that are designed to provide reduction of mental disability and improvement and maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency.

Number of Clients Served: 184
Total Service Value: \$1,384,629.17
Average Service Value per Client: \$7,525.16
Average Age: 10
Number of New Clients: 94
Number of Clients Discharged: 75

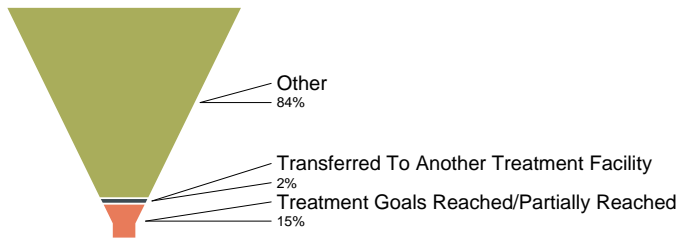
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 0% had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	47 %
Adjustment Disorders	23 %
Depressive Disorders	11 %
Disruptive Behavior Disorder	9 %
Infancy / Childhood / Adolescent	4 %

### Breakdown of Service Type

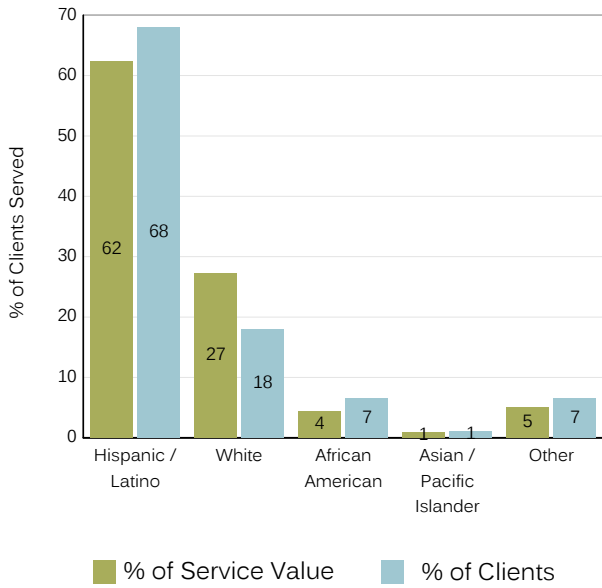
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1,420	25 %	98%
Collateral/Family Therapy	621	9 %	64%
Group Counseling	86	1 %	8%
Linkage/Brokerage	1,037	10 %	80%
Medication Support	63	1 %	7%
Mental Health Counseling	2,790	53 %	81%
Non Billable	1	0 %	1%
Total	6,018	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	92%
Others	0%
Private Insurance	6%
Self Pay	2%

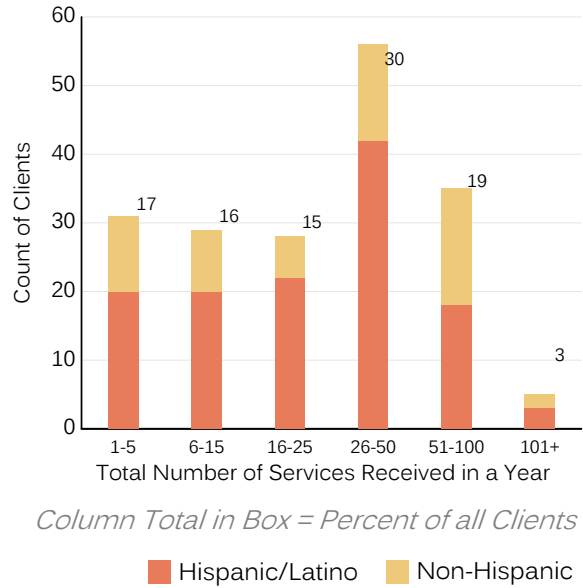


# Health Equities

### Breakdown of Clients Served by Ethnicity



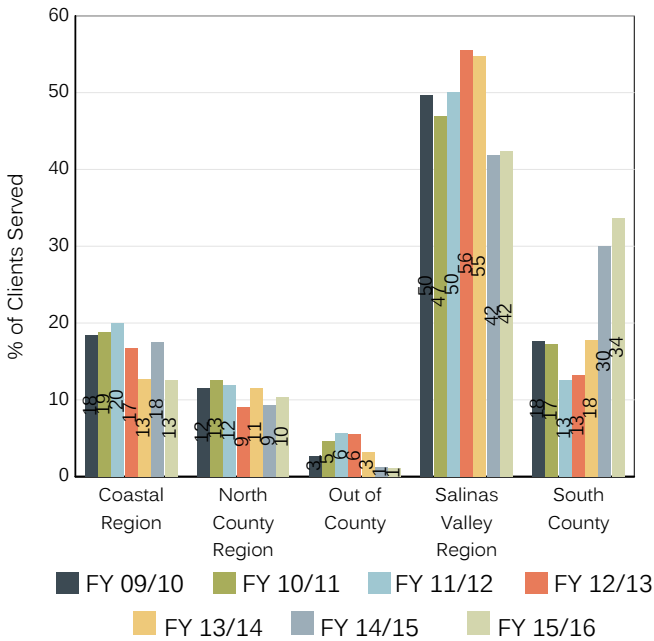
### Clients Served Grouped by Number of Services Received During the Year



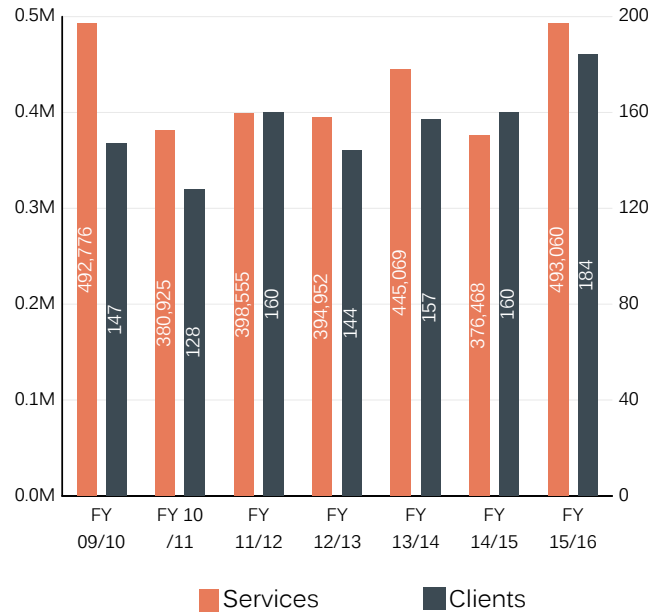
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

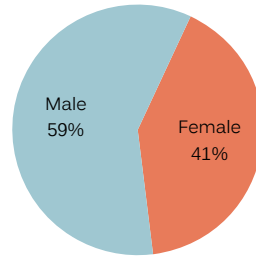


## Program/Program Group: Pajaro Vly Prevention + Student Assist

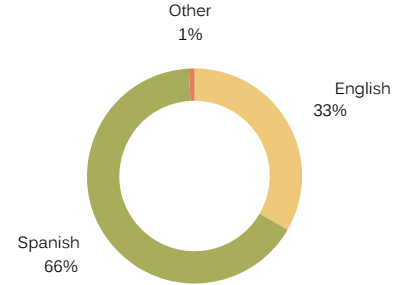
Provider will provide mental health services to North Monterey County children attending schools in the Pajaro/Las Lomas area and their family members who are Medi-Cal or Non-Medi-Cal eligible and who suffer from a broad range of mental health needs

Number of Clients Served: 117
Total Service Value: \$364,915.26
Average Service Value per Client: \$3,118.93
Average Age: 9
Number of New Clients: 62
Number of Clients Discharged: 61

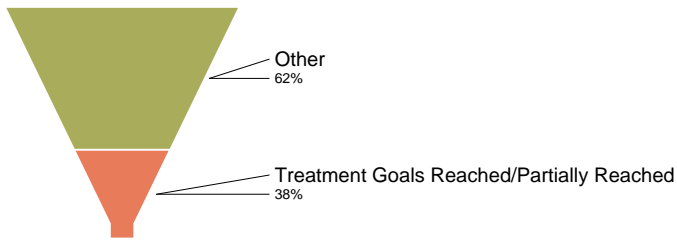
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Adjustment Disorders	53 %
Disruptive Behavior Disorder	24 %
Depressive Disorders	10 %
Anxiety Disorders	9 %
OTHER	3 %

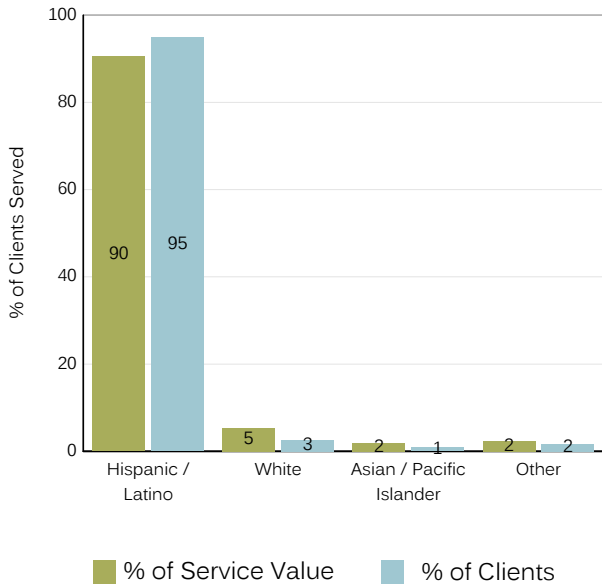
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	530	24 %	84%
Collateral/Family Therapy	189	6 %	32%
Group Counseling	235	5 %	30%
Linkage/Brokerage	68	2 %	13%
Mental Health Counseling	1,746	63 %	93%
Total	2,768	100%	100%

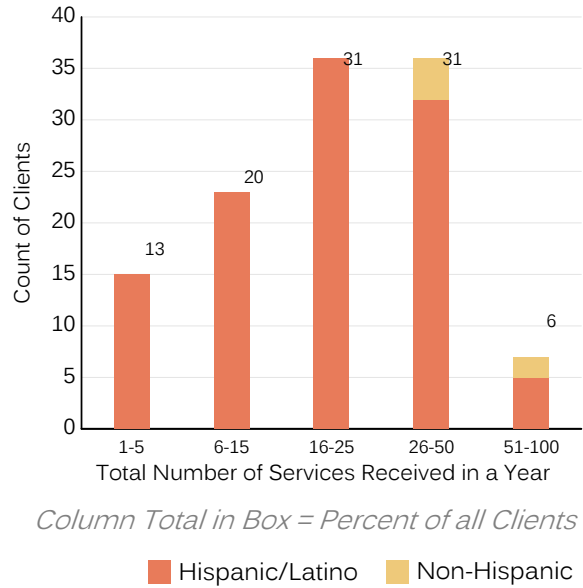
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	84%
Others	0%
Private Insurance	3%
Self Pay	13%

# Health Equities

### Breakdown of Clients Served by Ethnicity

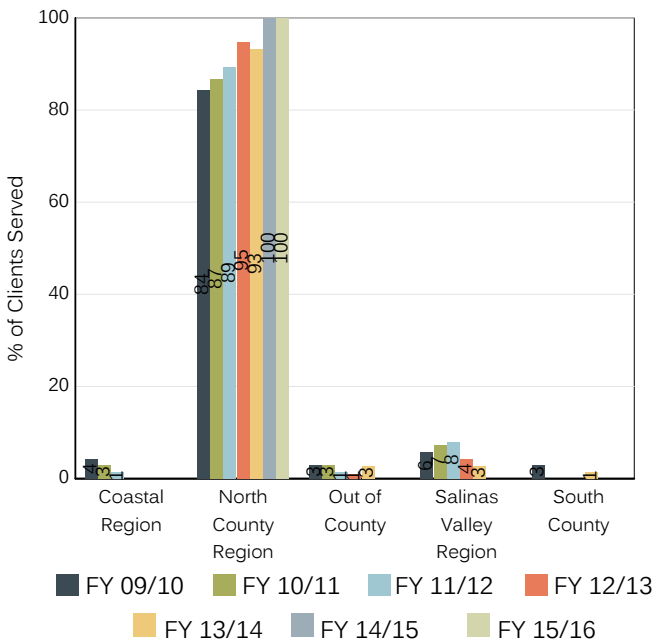


### Clients Served Grouped by Number of Services Received During the Year

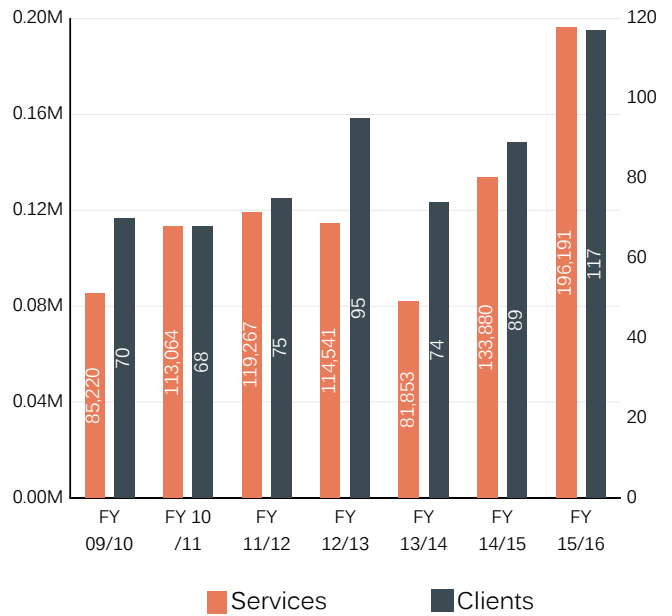


# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

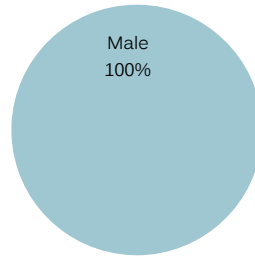


## Program/Program Group: Peacock Acres, Inc.

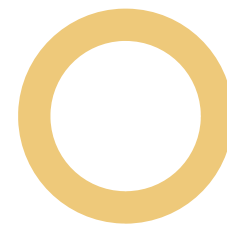
Peacock Acres provides supportive housing, intense case management, and life coaching for youth that have been separated from their families. With unending resolve, we steer them towards opportunities for growth as they continue their journey toward a happy, productive life. We envision Monterey County as a community where every youth in foster care is afforded the same opportunities and support as their peers.

Number of Clients Served: 7
Total Service Value: \$282,296.72
Average Service Value per Client: \$40,328.10
Average Age: 18
Number of New Clients: 5
Number of Clients Discharged: 4

### Gender

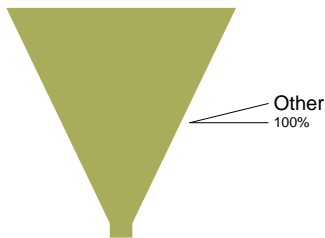


### Language of Preference



English  
100%

### Discharge Disposition/Outcome



Of the Clients Served, **43 %** had a Substance Use Diagnosis.

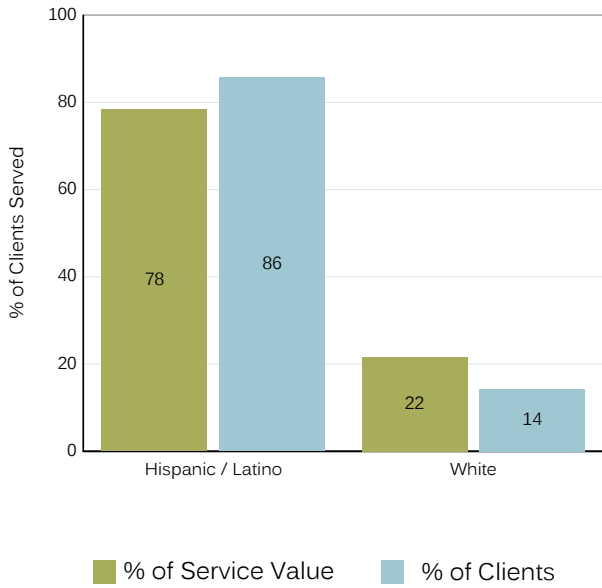
Top 5 Primary Diagnosis	
Diagnosis Type	% of Clients with this Diagnosis Type
Disruptive Behavior Disorder	43 %
Adjustment Disorders	29 %
Personality Disorder	14 %
Bipolar / Mood Disorders	14 %

Breakdown of Service Type			
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	8	2 %	29%
Board and Care	1,046	2 %	100%
Linkage/Brokerage	510	97 %	100%
Total	1,564	100%	100%

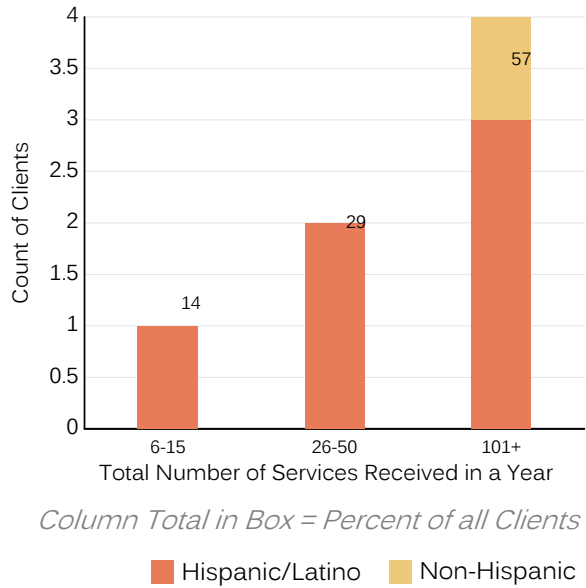
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

# Health Equities

### Breakdown of Clients Served by Ethnicity



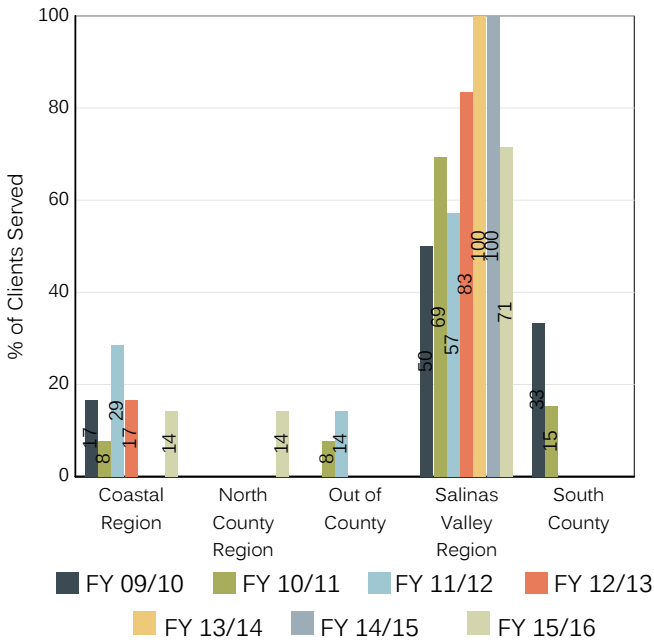
### Clients Served Grouped by Number of Services Received During the Year



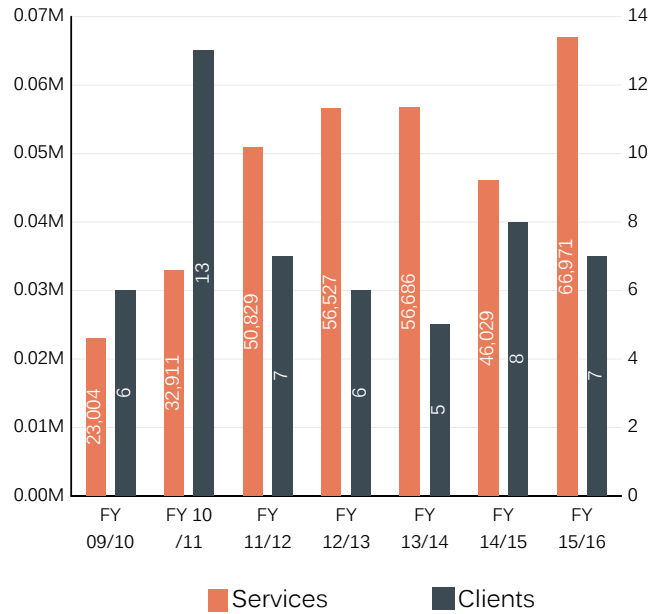
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

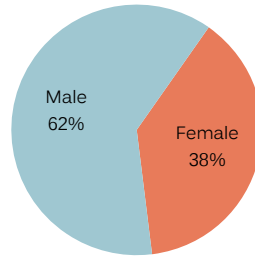


## Program/Program Group: AS Creating New Choices FSP

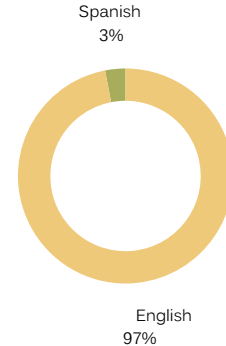
The Creating New Choices Program, or CNC is a collaborative effort between Behavioral Health, Probation, District Attorney, Public Defender and the Courts in Monterey County to provide intensive case management, psychiatric care, Probation supervision and therapeutic mental health court services to mentally ill offenders. CNC offers services in the Full Service Partnership or 'whatever it takes' model. Referral Process: Clients are referred to CNC through the court system. The court refers candidates to the CNC program either through a judge, public defender, district attorney or private counsel who believes a client meets the basic eligibility criteria.

Number of Clients Served: 34
Total Service Value: \$616,975.26
Average Service Value per Client: \$18,146.33
Average Age: 38
Number of New Clients: 16
Number of Clients Discharged: 13

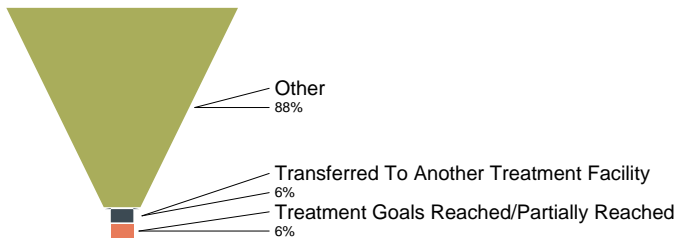
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 62 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	74 %
Bipolar / Mood Disorders	18 %
Anxiety Disorders	3 %

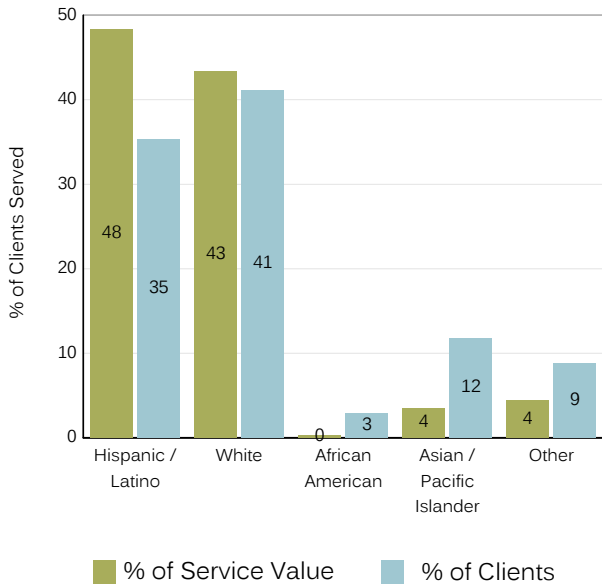
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	41	4 %	62%
Collateral/Family Therapy	6	0 %	12%
Crisis Intervention	2	0 %	3%
Group Counseling	1,453	12 %	71%
Linkage/Brokerage	1,237	30 %	85%
Medication Support	227	3 %	82%
Mental Health Counseling	32	1 %	15%
Non Billable	2,741	49 %	100%
Other	19	0 %	32%
<b>Total</b>	<b>5,758</b>	<b>100%</b>	<b>100%</b>

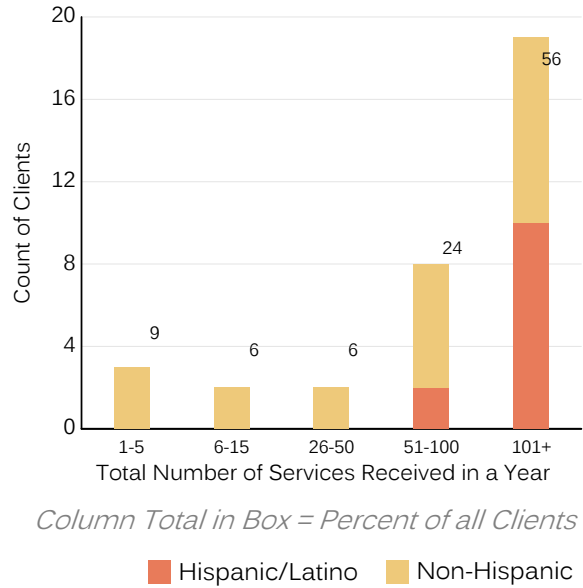
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	47%
Medicare B	43%
Others	1%
Private Insurance	6%
Self Pay	3%

# Health Equities

### Breakdown of Clients Served by Ethnicity



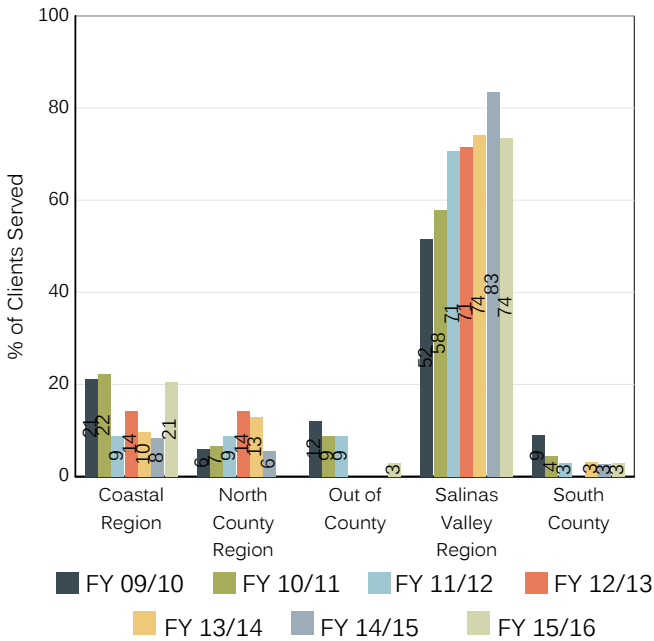
### Clients Served Grouped by Number of Services Received During the Year



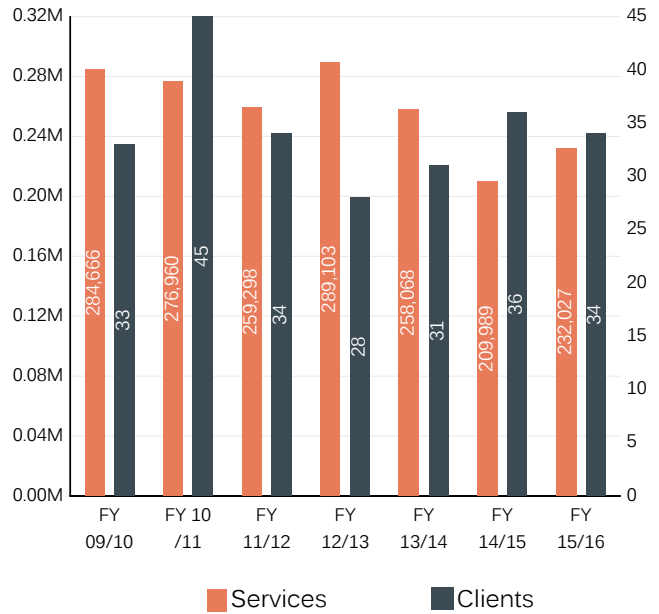
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

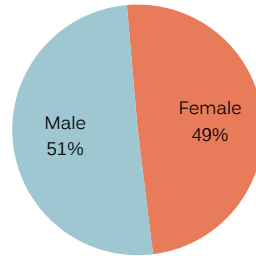


## Program/Program Group: AS MCHOME

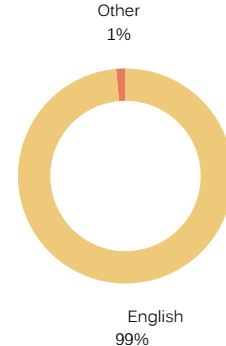
The McHome program serves seriously mentally ill adults that are experiencing chronic homelessness or at risk of homelessness. Monterey County, Behavioral Health staff, in collaboration with Interim Inc provides an array of services such as outreach, engagement, assessment and mental health treatment. This is a Full Service Partnership program providing intensive case management with low staff-top client ratios with 24/7 on-call services. It is considered a Housing First model, based on the original AB2034 program. This includes transitional housing options. The desired outcome is to stabilize clients within about one year. This includes housing, benefits, employment, medication and treatment.

Number of Clients Served: 73
Total Service Value: \$379,959.99
Average Service Value per Client: \$5,204.93
Average Age: 47
Number of New Clients: 21
Number of Clients Discharged: 33

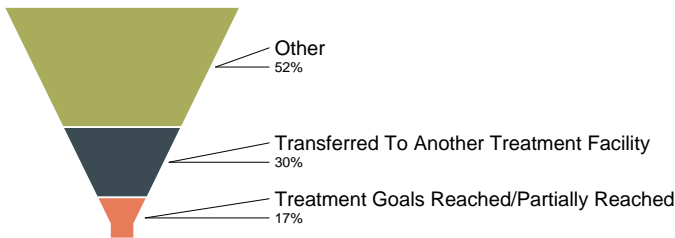
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 53 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Bipolar / Mood Disorders	51 %
Psychotic Disorder	25 %
Depressive Disorders	12 %
OTHER	4 %
Anxiety Disorders	1 %

### Breakdown of Service Type

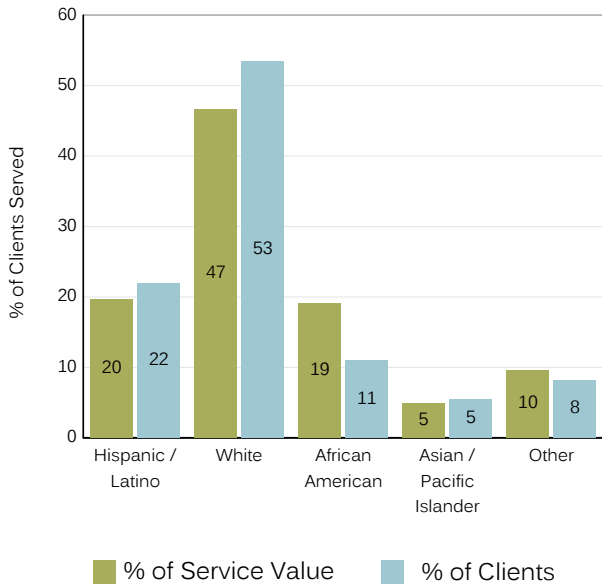
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	73	10 %	67%
Group Counseling	65	4 %	16%
Linkage/Brokerage	709	57 %	86%
Medication Support	296	16 %	77%
Mental Health Counseling	16	2 %	18%
Non Billable	232	10 %	79%
Other	2	0 %	1%
Total	1,393	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	68%
Medicare B	30%
Others	2%
Self Pay	1%

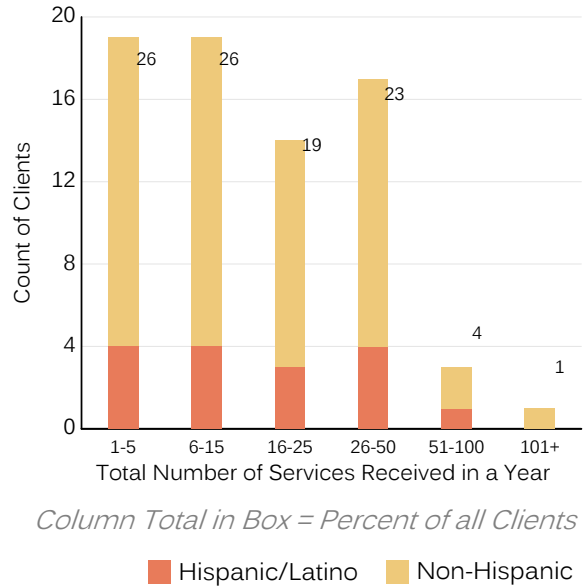


# Health Equities

### Breakdown of Clients Served by Ethnicity



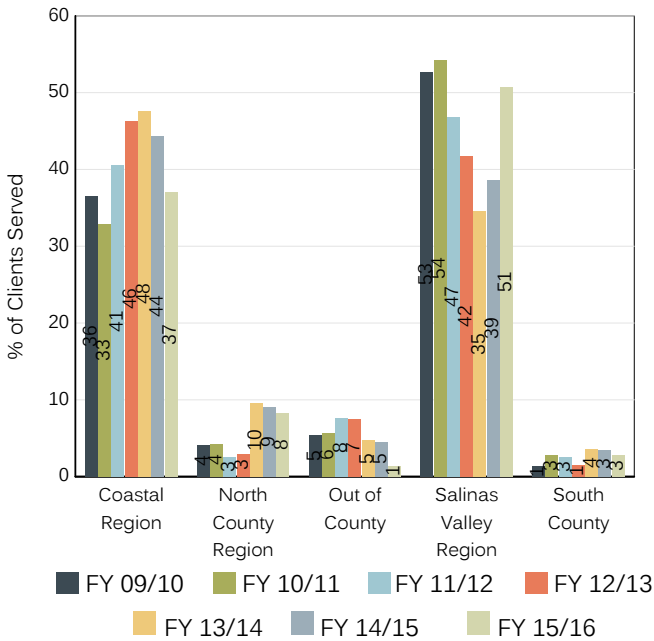
### Clients Served Grouped by Number of Services Received During the Year



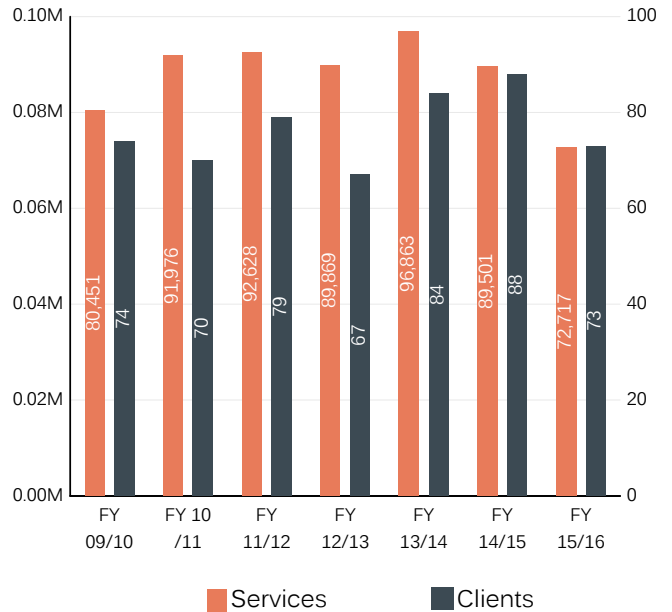
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

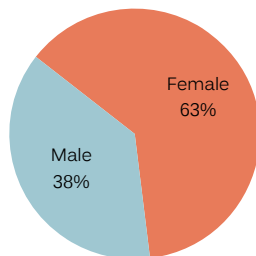


## Program/Program Group: AS Older Adult FSP

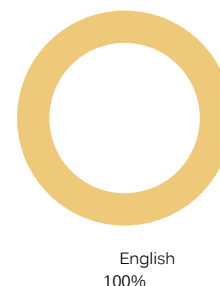
This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring (physical and or/substance abuse) disorder who are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These adults are at risk of high utilization of unplanned emergency services and institutionalization requiring a higher level of care. These adults will benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. These services are designed to maximize their participation in their recovery and enhance their quality of life in the greater community.

Number of Clients Served: 16
Total Service Value: \$222,541.50
Average Service Value per Client: \$13,908.84
Average Age: 68
Number of New Clients: 9
Number of Clients Discharged: 7

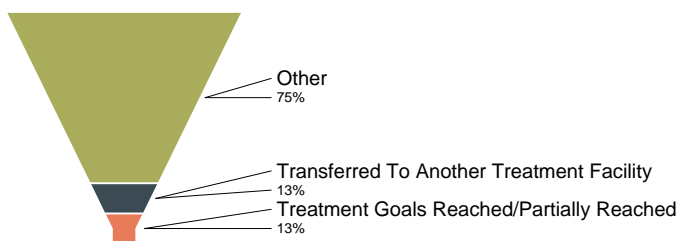
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 50 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	50 %
Bipolar / Mood Disorders	31 %
OTHER	6 %
Depressive Disorders	6 %

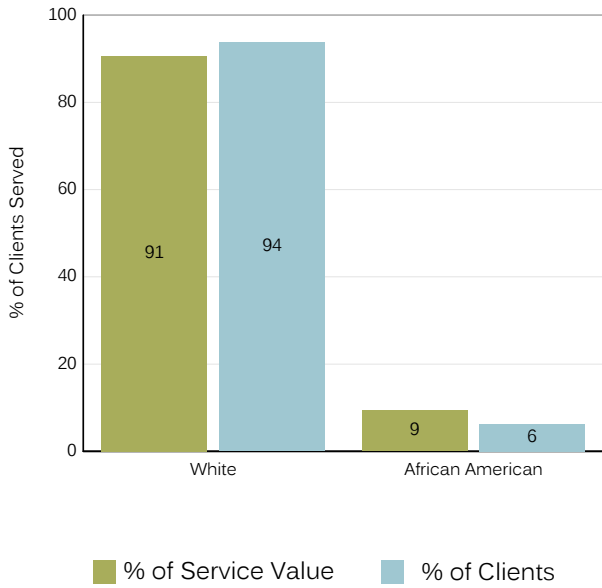
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	12	2 %	44%
Collateral/Family Therapy	2	0 %	13%
Group Counseling	2	0 %	13%
Linkage/Brokerage	438	63 %	100%
Medication Support	59	5 %	88%
Mental Health Counseling	129	21 %	94%
Non Billable	121	9 %	88%
Total	763	100%	100%

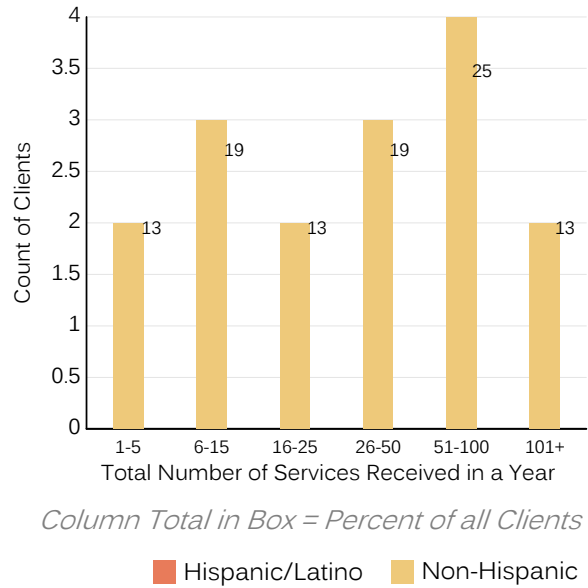
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	13%
Medicare B	87%

# Health Equities

### Breakdown of Clients Served by Ethnicity



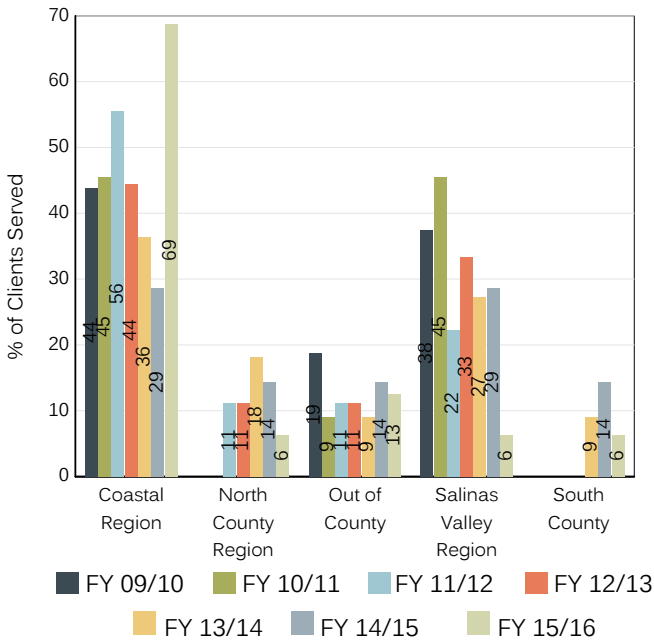
### Clients Served Grouped by Number of Services Received During the Year



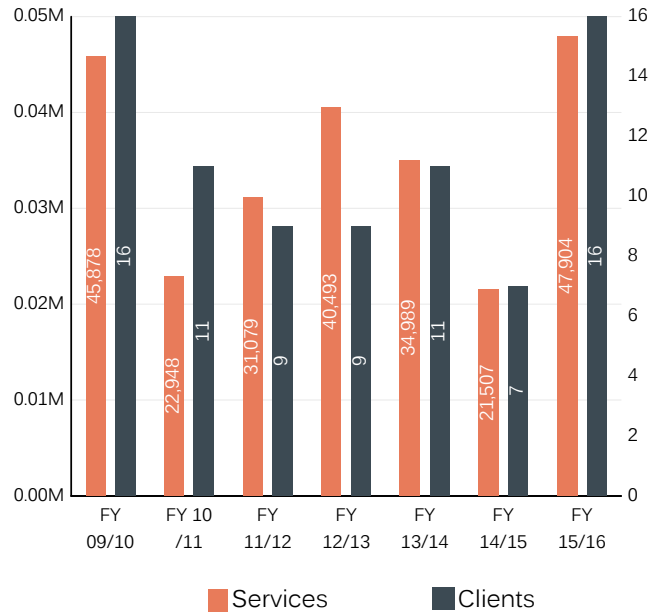
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

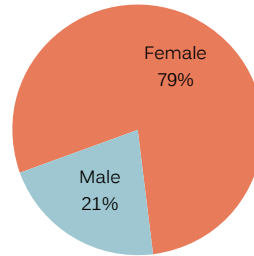


## Program/Program Group: Door to Hope Nueva Esperanza

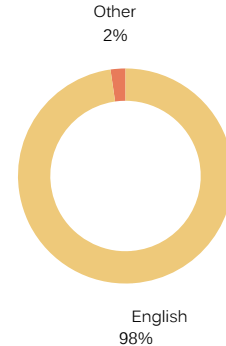
Nueva Esperanza, a recovery program for pregnant and parenting women with young children, provides integrated mental health and substance abuse disorder residential treatment services.

Number of Clients Served: 47
Total Service Value: \$593,052.10
Average Service Value per Client: \$12,618.13
Average Age: 13
Number of New Clients: 34
Number of Clients Discharged: 37

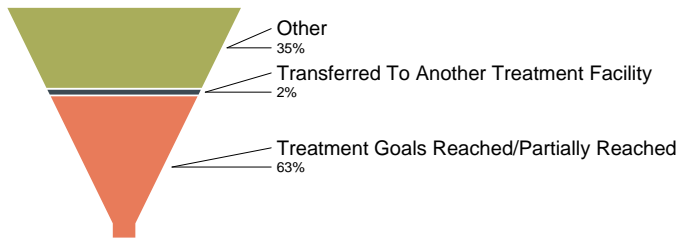
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 45 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Infancy / Childhood / Adolescent	51 %
Adjustment Disorders	40 %
Disruptive Behavior Disorder	4 %
Bipolar / Mood Disorders	2 %
Substance Related Disorders	2 %

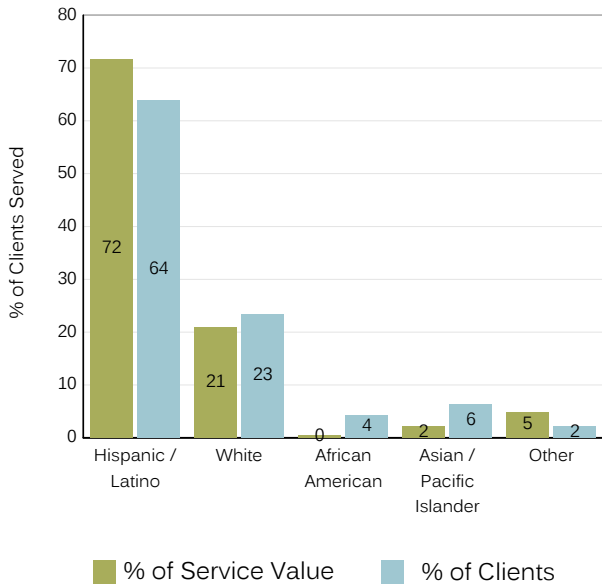
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	196	7 %	81%
Collateral/Family Therapy	248	6 %	57%
Crisis Intervention	4	0 %	9%
Group Counseling	2,237	31 %	85%
Linkage/Brokerage	458	11 %	89%
Mental Health Counseling	1,382	45 %	91%
Non Billable	18	1 %	15%
Other	1	0 %	2%
Total	4,544	100%	100%

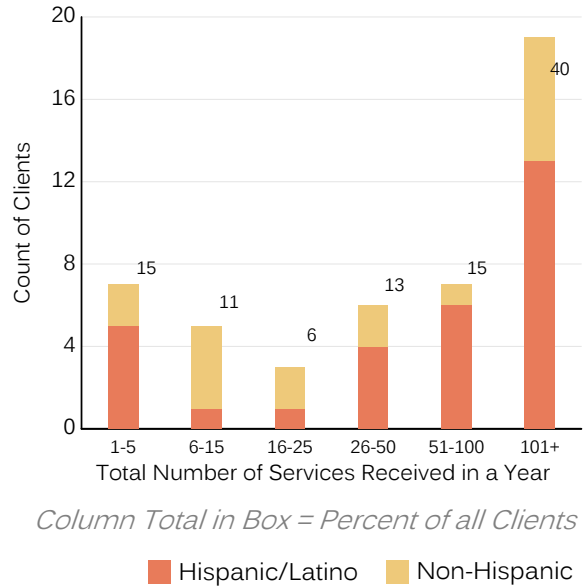
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	92%
Private Insurance	8%
Self Pay	0%

# Health Equities

### Breakdown of Clients Served by Ethnicity



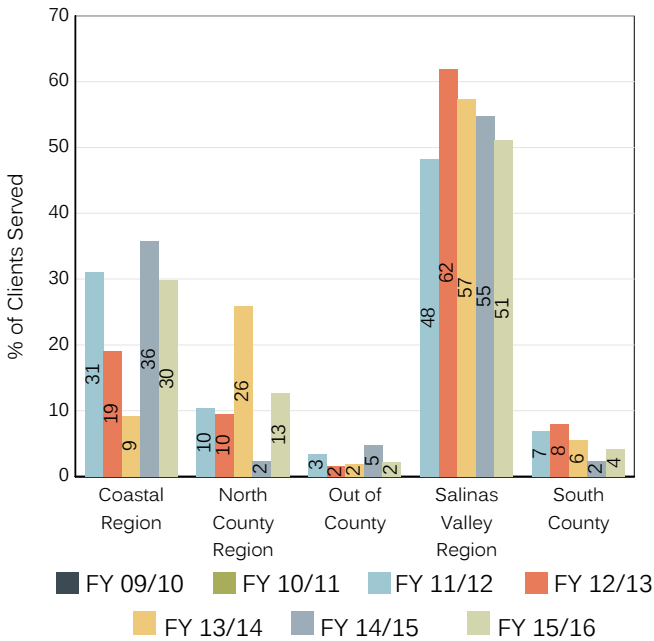
### Clients Served Grouped by Number of Services Received During the Year



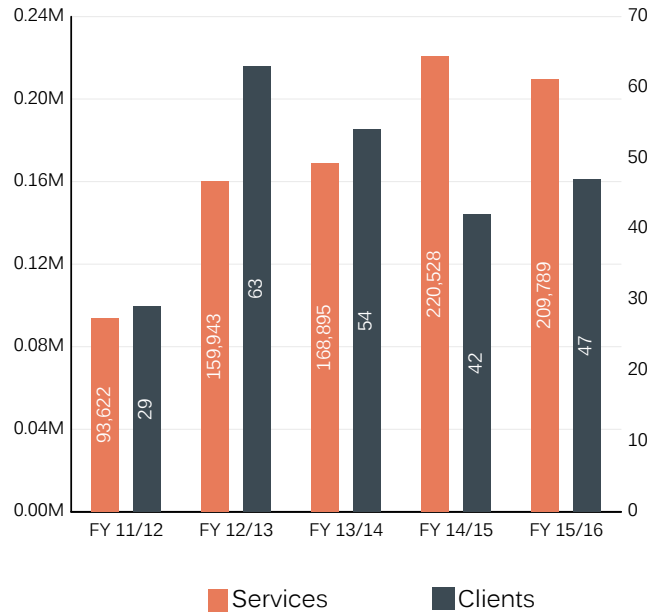
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

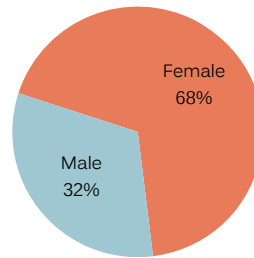


## Program/Program Group: Drake House FSP

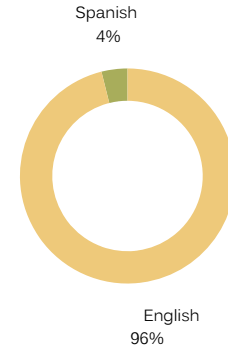
This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring physical disorder that are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These older adult have had extensive histories of institutionalization or at high risk for a higher level of care, hospitalizations, unplanned emergency services and at high risk for skilled nursing care. Monterey County in collaboration with Drake House (Front Street) provides 24 hour residential care, intensive mental health and case management services. These older adults benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. The services are designed to maximize their participation in their recovery, and enhance their quality of life while living in their community.

Number of Clients Served: 25
Total Service Value: \$1,159,804.58
Average Service Value per Client: \$46,392.18
Average Age: 68
Number of New Clients: 3
Number of Clients Discharged: 3

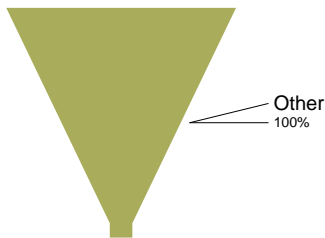
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 4 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	72 %
Bipolar / Mood Disorders	24 %
Depressive Disorders	4 %

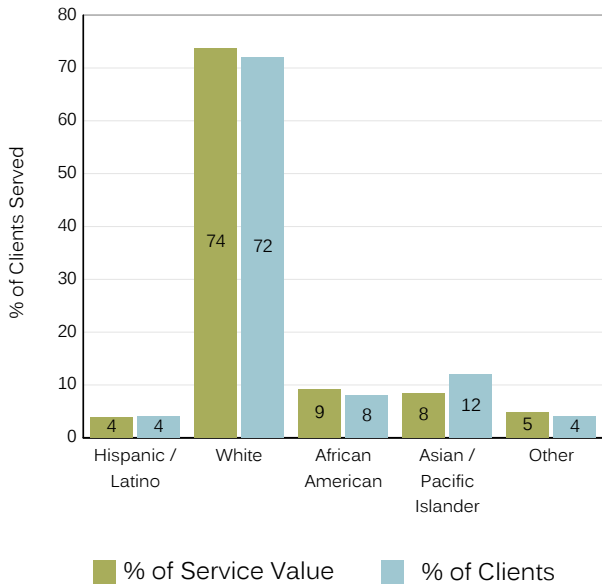
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Board and Care	8,028	4 %	100%
Group Counseling	1,926	30 %	96%
Linkage/Brokerage	609	15 %	96%
Mental Health Counseling	2,161	52 %	96%
Total	12,724	100%	100%

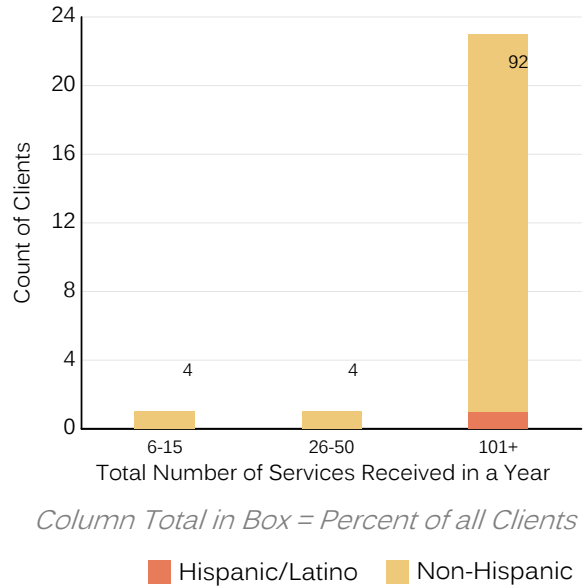
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	18%
Medicare B	77%
Self Pay	5%

# Health Equities

### Breakdown of Clients Served by Ethnicity

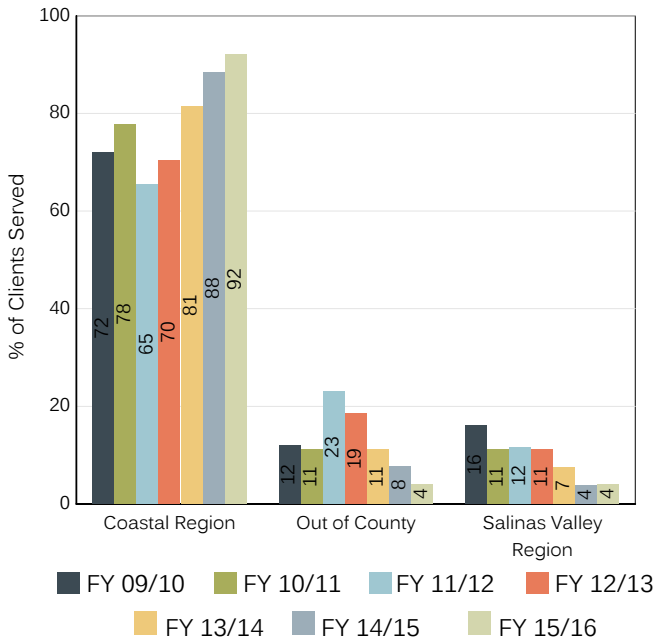


### Clients Served Grouped by Number of Services Received During the Year

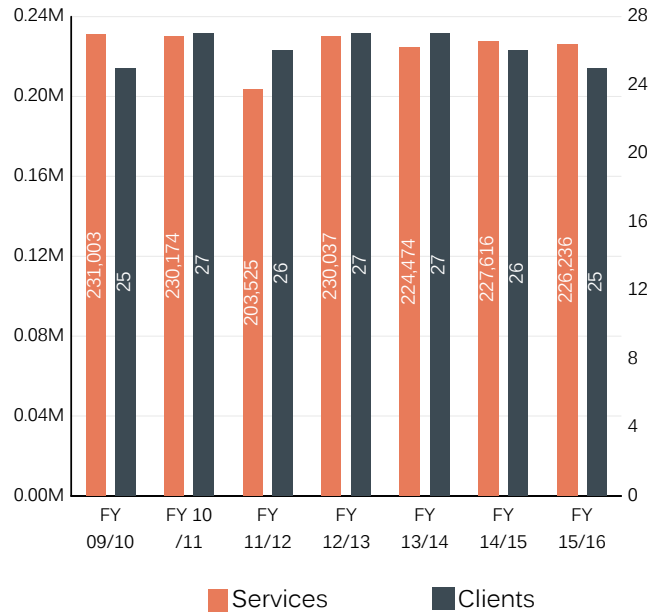


# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

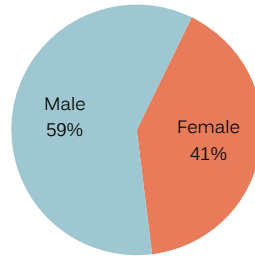


## Program/Program Group: Interim MHSA Lupine Garden FSP

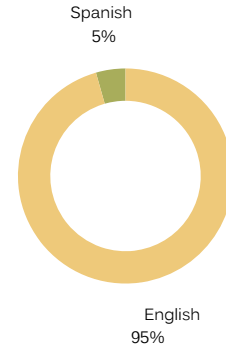
Lupine Gardens provides safe, affordable, quality permanent housing for 20 very low-income individuals with psychiatric disabilities, all of whom are homeless or at high risk of homelessness and require additional support necessary to live independently in the community. The service array includes: Intensive case management provided in the Full Service Partnership model as required by Mental Health Services Act funding, medication support and assistance with daily living skills, i.e., meals, house cleaning, and laundry services, in order to live independently in the community. These intensive support services are NOT available in Interim's other permanent housing projects.

Number of Clients Served: 22
Total Service Value: \$345,882.60
Average Service Value per Client: \$15,721.94
Average Age: 51
Number of New Clients: 3
Number of Clients Discharged: 2

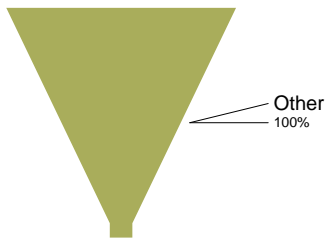
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 45 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Psychotic Disorder	86 %
Bipolar / Mood Disorders	9 %
OTHER	5 %

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	25%
Medicare B	71%
Private Insurance	4%

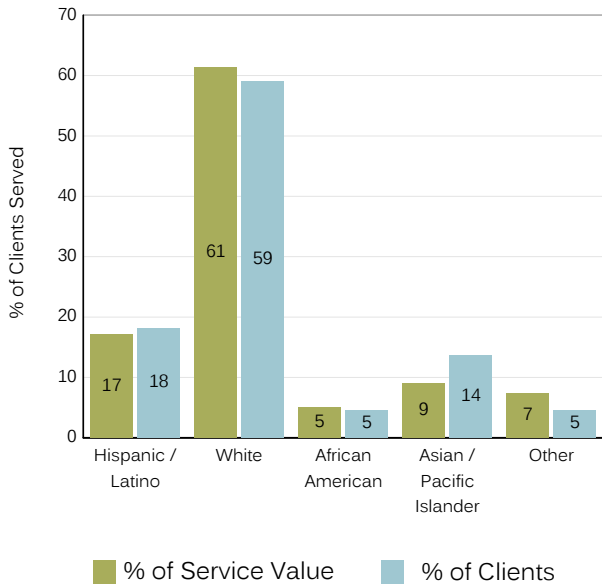
### Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1	0 %	5%
Collateral/Family Therapy	1	0 %	5%
Linkage/Brokerage	300	11 %	100%
Mental Health Counseling	1,605	89 %	100%
Other	4	0 %	14%
<b>Total</b>	<b>1,911</b>	<b>100%</b>	<b>100%</b>

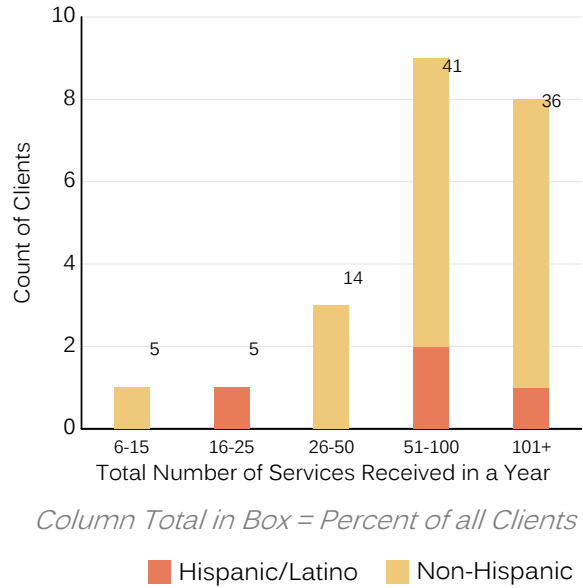


# Health Equities

### Breakdown of Clients Served by Ethnicity



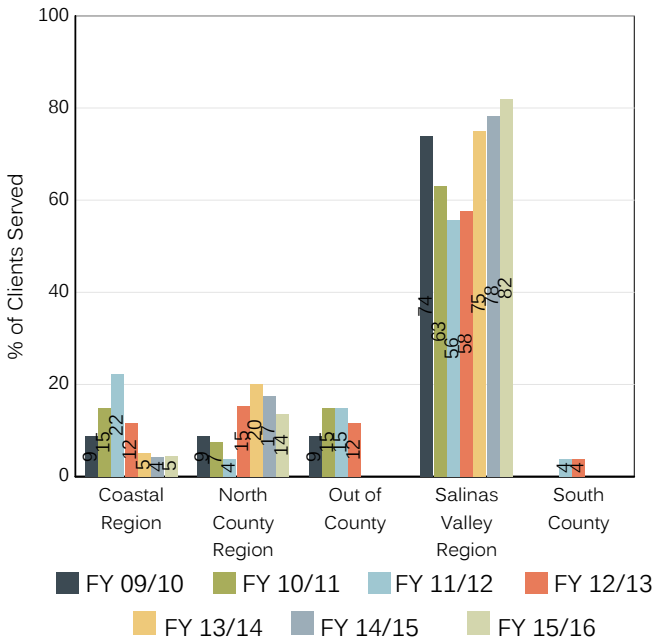
### Clients Served Grouped by Number of Services Received During the Year



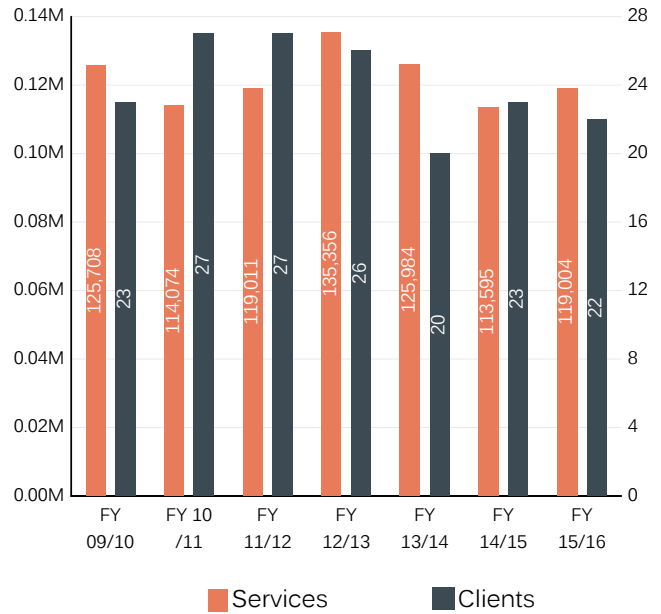
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count

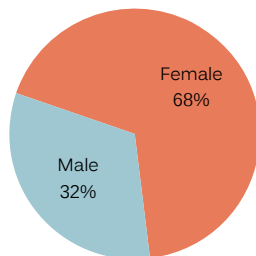


## Program/Program Group: Interim Sunflower Garden

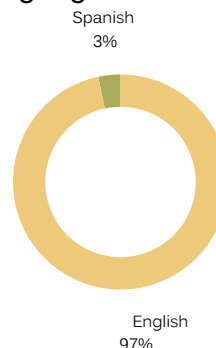
The Sunflower Gardens program provides supported housing services to individual with serious mental illness who are homeless or at risk of homelessness during a transition period whereby individuals are referred to this program by Monterey County Behavioral Health. The services provided to the consumers include assessments, evaluation, and assistance in accessing benefits, case management, with a major focus in helping consumers to be successful in housing by helping them to meet the terms of their leases. The intent is to ensure the challenges of maintaining housing for individuals with serious mental illness are addressed and the provision of independent living skills are provided in a collaborative environment whereby the County and Contractor collaborate in determining the individualized services needed for each consumer in working towards resiliency and self-sufficiency.

Number of Clients Served: 31
Total Service Value: \$307,965.75
Average Service Value per Client: \$9,934.38
Average Age: 44
Number of New Clients: 9
Number of Clients Discharged: 10

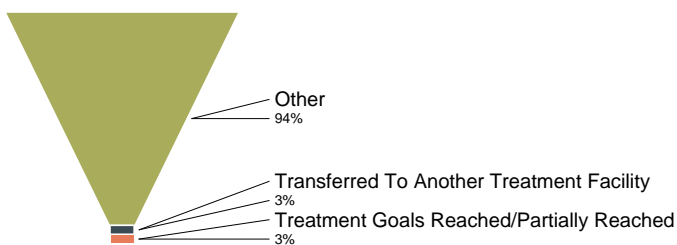
### Gender



### Language of Preference



### Discharge Disposition/Outcome



Of the Clients Served, 58 % had a Substance Use Diagnosis.

### Top 5 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Bipolar / Mood Disorders	71 %
Psychotic Disorder	26 %
Depressive Disorders	3 %

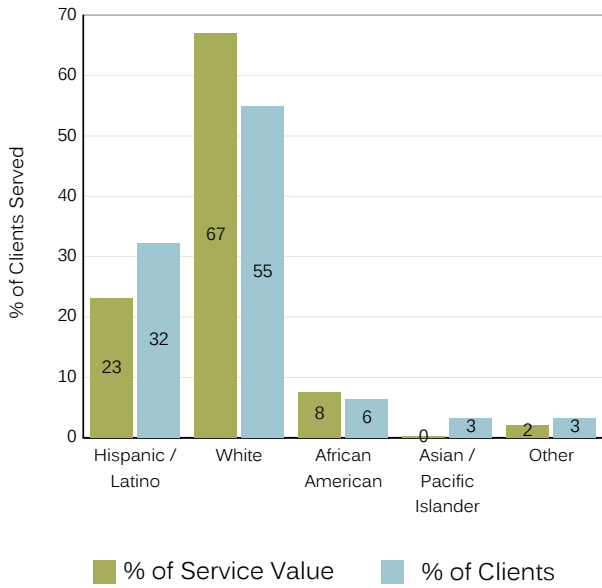
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	79%
Medicare B	21%
Others	0%

### Breakdown of Service Type

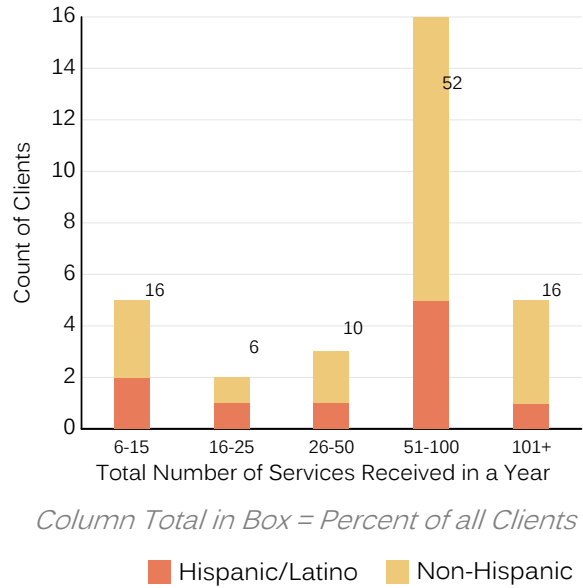
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	17	1 %	39%
Collateral/Family Therapy	3	0 %	6%
Group Counseling	601	16 %	97%
Linkage/Brokerage	161	7 %	87%
Mental Health Counseling	1,197	73 %	100%
Non Billable	72	2 %	58%
Total	2,051	100%	100%

# Health Equities

### Breakdown of Clients Served by Ethnicity



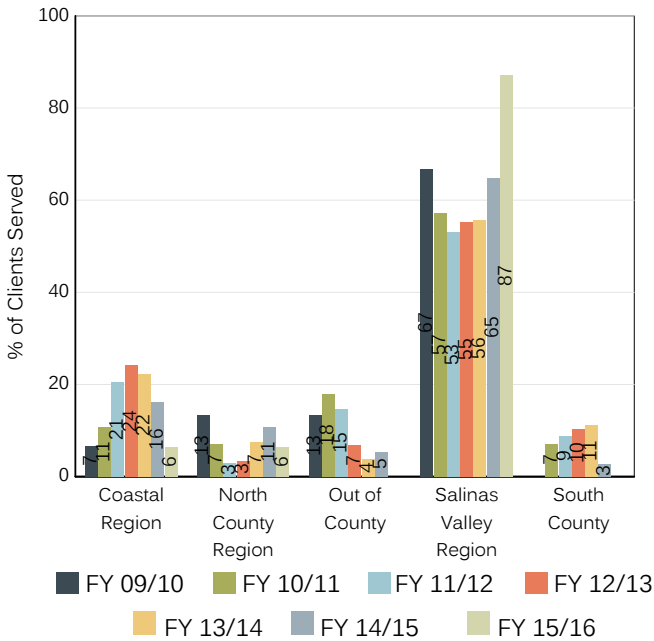
### Clients Served Grouped by Number of Services Received During the Year



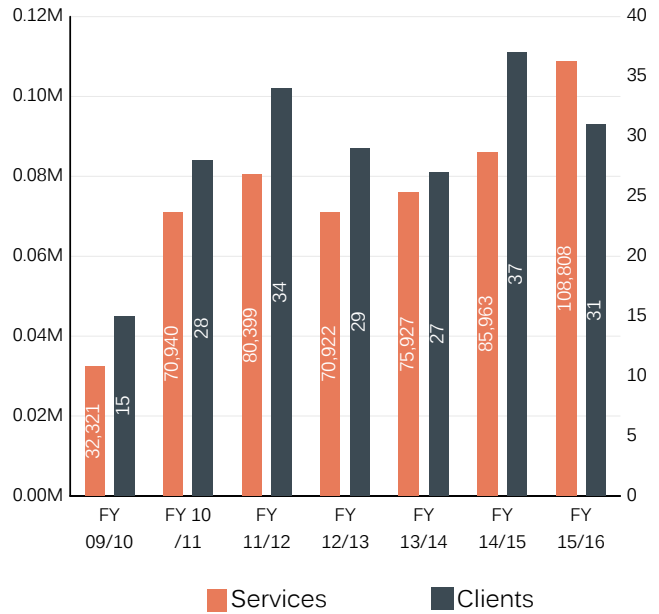
Column Total in Box = Percent of all Clients

# Seven Year Service Trend

### Percent of Clients Served by Region of Residence



### Total Service Minutes Compared to Total Client Count



## Data Descriptions

Number of Clients Served: 10,482
Total Service Value: \$83,154,354.41
Average Service Value per Client: \$7,933.06
Average Age: 28
Number of New Clients: 4,780
Number of Clients Discharged: 5,946

Number of Clients Served: 10,482
Total Service Value: \$83,154,354.41
Average Service Value per Client: \$7,933.06
Average Age: 28
Number of New Clients: 4,780
Number of Clients Discharged: 5,946

Number of Clients Served: 10,482
Total Service Value: \$83,154,354.41
Average Service Value per Client: \$7,933.06
Average Age: 28
Number of New Clients: 4,780
Number of Clients Discharged: 5,946

Number of Clients Served: 10,482
Total Service Value: \$83,154,354.41
Average Service Value per Client: \$7,933.06
Average Age: 28
Number of New Clients: 4,780
Number of Clients Discharged: 5,946

Number of Clients Served: 10,482
Total Service Value: \$83,154,354.41
Average Service Value per Client: \$7,933.06
Average Age: 28
Number of New Clients: 4,780
Number of Clients Discharged: 5,946

### Total Service Value

This Represents The Sum Of All Services Based On The Current Established Per Minute Rates. This Does Not Indicate The Total Program Revenue, As The Data Includes Clients Without Insurance Or A Method Of

### Average Service Value per Client

This Is The Total Service Value (Displayed Above) Divided By The Number of Clients Served In Fiscal Year 2015-16

### Average Age

This Is The Average Age Of Clients Served During This Fiscal Year.

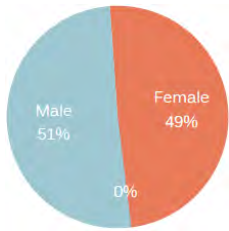
### Number of New Clients

This Number Represents The Clients That Are New To The Service Area That Our Electronic Health Record Indicate That These Clients Have Not Been Previously Served In This Service Area Or Program Group.

### Number of Clients Discharged

This Number Represents Clients That No Longer Have An Open Episode And Have Been Completely Discharged From This Service Area Or Program Group.

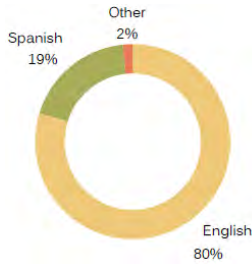
### Gender



### Gender Pie Chart

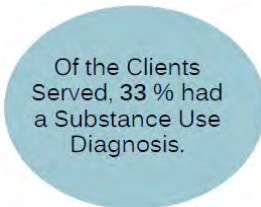
This Chart Shows The Gender Breakdown Of The Clients Served In The Fiscal Year.

### Language of Preference



### Language of Preference

This Chart Displays the Percent of Clients That Prefer a Language Other Than English



### Substance Use:

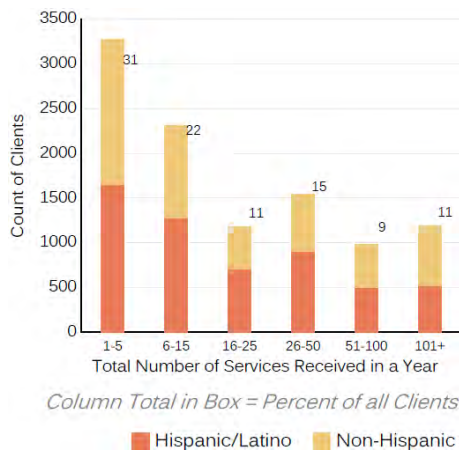
Displays the Percent of Clients Who Have a Substance Abuse Diagnosis Anywhere Within the Last Three Years, Within This Service Area or Program Group

Top 5 Primary Diagnosis	
Diagnosis Type	% of Clients with this Diagnosis Type
Depressive Disorders	14 %
Adjustment Disorders	13 %
Psychotic Disorder	12 %
Bipolar / Mood Disorders	11 %
OTHER	11 %

### Top 5 Primary Diagnosis:

This Data Pulls The Top 5 Diagnosis Categories Based On Clients Admitted By Program. If 5 Categories Are Unutilized, It Will Only Display Those In Use.

Clients Served Grouped by Number of Services Received During the Year

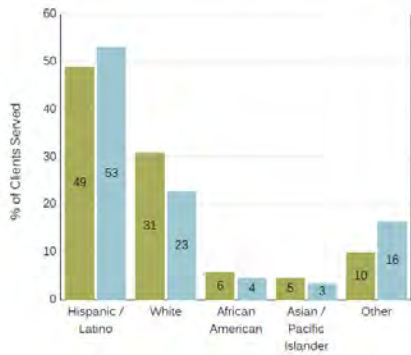


### Clients Served Grouped By Number of Services Received During the Year

This Chart Displays A Count Of Clients And Count Of Visits/Encounters By Client Grouped By The Number Of Visits.

- Hispanic Vs. Non-Hispanic Count of Clients Served.
- Percent Of Clients Served By The Total Number Of Services Received Within FY 2015-16

Breakdown of Clients Served by Ethnicity



## Breakdown of clients served by ethnicity

This chart evaluates by Race/Ethnicity the percent to of consumers served and the percent of total expenditures. The function of this chart is to look at variances in ethnic group engagement both in terms of percentage of consumers served and percentage of service value.

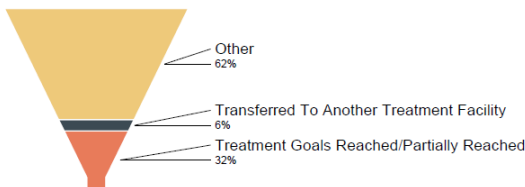
Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	23,226	12 %	60%
Board and Care	22,318	0 %	1%
Collateral/Family Therapy	13,613	5 %	23%
Crisis Intervention	5,339	3 %	15%
Group Counseling	32,563	8 %	15%
Inpatient Care - Acute	2,382	0 %	4%
Inpatient Care - Admin	589	0 %	0%
Linkage/Brokerage	60,072	17 %	55%
Medication Support	15,815	4 %	27%
Mental Health Counseling	89,569	37 %	50%
Methadone Treatment	82,620	3 %	3%
Residence Bed Day	55,457	0 %	6%
Non Billable	52,338	9 %	67%
Other	21,402	1 %	11%
Total	477,303	100%	100%

## Breakdown of Services Provided

This chart displays the type of service that was provided. For each type of service you will see the total number of visits, the total number of service minutes and the percent of total service minutes.

Discharge Disposition/Outcome



## Client Discharge Disposition

This chart reflects the clients discharged in the last fiscal year, the discharge disposition—indicating how many of the clients discharged from the program were discharged with treatment goals met or partially met. Transferred to Another Treatment Facility, The “other” category includes discharge due to program decisions, inability to reach clients, client death etc.

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	67%
Medicare B	16%
Others	11%
Private Insurance	3%
Self Pay	3%

## Primary Insurance Source of Clients Served

This chart displays the percentage of clients served by type of Primary Insurance Payer Source