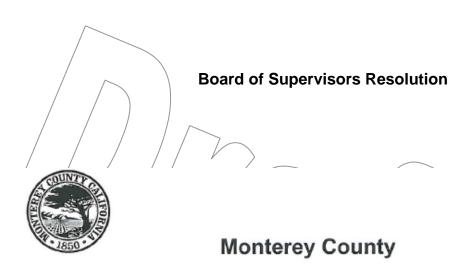
Monterey County Emergency Medical Services Agency





EMERGENCY MEDICAL SERVICES PLAN (Revised October 2014)





Board Order

168 West Alisal Street, 1st Floor Salinas, CA 93901 831.755.5066

Upon motion of Supervisor Salinas, seconded by Supervisor Potter and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised annual Monterey County EMS Plans for 2012 to the California State Emergency Medical Services Authority.

PASSED AND ADOPTED on this 25th day of June 2013, by the following vote, to wit:

AYES:

Supervisors Armenta, Calcagno, Salinas and Potter

NOES:

None

ABSENT: Supervisor Parker

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on June 25, 2013.

Dated: July 9, 2013 File Number: 13-0591 Gail T. Borkowski, Clerk of the Board of Supervisors County of Monterey, State of California

Deni

Deputy





File ID 12-574 No. 19

Monterey County

168 West Alisal Street, 1st Floor Salinas, CA 93901 831.755.5066

Board Order

Upon motion of Supervisor Salinas, seconded by Supervisor Parker and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised Monterey County Emergency Medical Services Plan to the California Emergency Medical Services Authority. (Revised via Supplemental)

PASSED AND ADOPTED on this 10th day of July 2012, by the following vote, to-wit:

AYES:

Supervisors Armenta, Calcagno, Salinas, and Parker None

NOES: ABSENT:

Supervisor Potter

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on July 10, 2012.

Dated: August 1, 2012 File Number: 12-574 Gail T. Borkowski, Clerk of the Board of Supervisors County of Monterey, State of California

Deputy



Log Number	Changes
2007-12-001	/Updated/Title page; added log to document changes (page ii); updated
	Table of Content from August 2006 EMS Plan (page 1); removed
	Section 3 – System Resources and Operations from August 2006 EMS
	Plan (pages/143 – 164) and replaced with new Section 3 – System
	Resources and Operations (pages 1/43 – 165); Removed Section 4 –
	Ambulance Zone Summary from August 2006/FMS Plan (page 165)
	and replaced with new Section 4 - Ambulance Zone Summary (page
	166); Removed Section 5 – Resource Directories from August 2006
	EMS Plan (pages 166 – 174) and replaced with new Section 5 –
	Resource Directories (pages/167/- 168); updated Standard 1.04 -
	Medical Director (page 23); and updated Standard 1.08 – ALS Planning
	(page 27).
2009-04-001	Replacement of Manual (EMS Plan 2008)
2011-05-001	Replacement of Manual (EMS Plan 2009)
2011-05-002	Removed Updated Log to document changes (page ii) from EMS Plan
	(2009) and Replaced with new Update Log (2010); Removed Tables 2,
	3, 5, and 8 from EMS Plan (2009) and Replaced with new Tables 2, 3,
	5, and 8 (2010). Table changes and Section 4 – Ambulance Zone
	Summary (no changes) submitted to the EMSA.
2012-05-001	Revised Manual (EMS Plan 2011); added Trauma Care System Update
	(Table 13)
2013-06-001	Revised Manual (EMS Plan 2012) and Tables 2 through 13.
2014-10-001	Revised Manual (EMS Plan 2013) and Tables 2 through 13.
2015-12-001	New/Replaced EMS Plan (2014) and Tables

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EMS Plan (2013) Executive Summary

This document is the 2013 revision of the Monterey County EMS Plan. Of the 122 requirements identified by the California/EMS Authority, there are only three (3) areas where the Monterey County EMS Plan does not currently meet the state-specified, minimum standards. (See Table 1 – Standards Summary Matrix for additional information.)

- 1. **Trauma System Evaluation (6.10)** Currently, no hospital has been designated as a trauma care center in Monterey County; nor is there a 'trauma registry.'

 Natividad Medical Center (Salinas) is in the process of being designated a Level-II Trauma Center; projected date for designating the local trauma care center is January 2015.
- 2. Agreements for Medical Mutual Aid (8.10): There is an effective and efficient over-arching Medical Mutual Aid program/process administered through the California EMS Authority and Emergency Management. Collaborative activities of the state, region, and Bay Area no longer require independent local mutual aid agreements with neighboring counties.
- 3. Designation and Establishment of Casualty Collection Points (8.11 & 8.12): Since Casualty Collection Points (CCPs) are not clearly defined and differentiated from Field Treatment Sites (FTSs) in State guidance, there is no local designation requirement. However, the Monterey County Health Department does plan for the use of Alternate Care Sites (ACSs) through the federal Public Health Emergency Preparedness grant; administered through the California Department of Public Health.

Section A – System Organization and Management: This section covers a wide-range of administrative and operational activities. Each of the 100 plus entities which make-up the Monterey County EMS system provides a vital and specific service. They are the health care team that moves an emergency patient from the crisis to resolution. California law mandates counties (Board of Supervisors) designate a local EMS Agency to plan the EMS system and coordinate the diverse activities of participants. The EMS Agency provides technical and clinical expertise in data analysis, disaster planning, system and resource management, quality assurance and performance monitoring, development and maintenance of EMS medical protocols and policies, trauma care, and the administration of the Primary EMS Provider contract (exclusive operating area). In addition, the Emergency Medical Care Committee advises the Board of Supervisors, the EMS Medical Director, and the EMS Director on EMS system issues, funding and budget; ensures that all EMS constituents are actively engaged in decisions regarding the management of local EMS system resources; and provides inputs on the development and implementation of County EMS procedures, policies, and protocols.

Section B - Staffing and Training: In 2011, Monterey County Service Agreement 74 (CSA 74) funds were re-allocated to local cities and special districts for providing EMS system training and equipment. All participants agreed to train/certify their employees/volunteers to at least the Public Safety Responder level in accordance with the Department of Transportation national standard first responder curriculum and California Code of Regulations Division 9 directives (Chapters 1.5, 2, and 4); afford and/or assist with all necessary training to satisfy the minimum training requirements for small, remote, and volunteer first responding agencies that might not have their own training/resources; and provide technician skills verification for re-certification at no charge to non-affiliated personnel through their respective training programs and instructors. In exchange for receiving available CSA74 funds, the EMS Agency would no longer provide direct EMS training or equipment to local first responders, and close their American Heart Association CPR Training Center. The EMS Agency continues to approve/local EMT training programs and Continuous Education EMS providers; monitor first responder and hospital EMS training; orchestrate disaster medical response preparedness activities; certify Emergency Medical Technicians; accredit licensed paramedics; and develop/maintain applicable practices, policies, and protocols.

Section C – Communications: The Monterey County EMS Communications System Manual is an Appendix to EMS Plan and reflects current voice, data, auxiliary, and radio communications. The EMS Communication System Manual is being revised in compliance of the federal-mandates regarding narrow banding VHF and UHF and opportunities to improve EMS dispatch, command, tactical, and inter-agency/discipline connectivity. EMS first responders and providers are in the process of replacing non-NGEN equipment to utilize a developing trunked 700 mhz system. It is anticipated EMS system communication and infrastructure, and the Communications Manual will be 'updated' and fully operational in 2015.

Section D – Response and Transportation: The Monterey County Board of Supervisors has defined, through ordinance, boundaries as exclusive EMS operating areas and ambulance licensing. In 2011, a Contract Compliance Working Group (CCWG) was established to review/monitor the contracted-performance of the Primary EMS Provider (AMR); to identify new empirical criteria to better evaluate the contract provider; and provide clinical and technical advice to the EMS Agency and ambulance provider. CCWG activities included the review/endorsement of AMR's contract extension requests; correcting response boundary GIS/CAD reference-maps; and reviewing rates for contracted services. The CCWG is also reviewing a comprehensive contract summary-matrix for status and compliance. The Primary EMS Provider (AMR) is compliant; there are no significant contract or statue discrepancies or deficiencies noted. Medical and rescue aircraft policies and procedures are being revised, and will be impacted by the pending designating of a local trauma care center. Finally, all local Paramedic Service Provider (ALS) Agreements have been revised and implemented.

Section E – Facilities and Critical Care: The EMS Agency has written agreements with all four acute-care hospitals in Monterey County. Community Hospital of the Monterey Peninsula, Natividad Medical Center, and Salinas Valley Memorial Health Care System are designated EMT-Paramedic base hospitals. Mee Memorial Hospital is a designated receiving hospital. Transfer agreements and policies are in place to transfer patients from STEMI referral hospitals to STEMI receiving centers (CHOMP and SVMHS); in 2012, CHOMP and SVMHS were designated as Stroke Centers. There are no pediatric emergency medical/critical care system plans being proposed or established. The federal Hospital Preparedness Program grant administered through the California Department of Public Health has been instrumental in improving hospital evacuation, medical disaster, and multi casualty event preparedness activities and coordination.

Section F – Data Collection and System Evaluation: Current EMS Policy establishes a system-wide quality-improvement (QI) program to evaluate the services provided within the Monterey County EMS system. The EMS Agency has executed written agreements with base hospitals, first-responder agencies, and EMT-Paramedic service providers to participate in this program. All non-emergency transport providers are also mandated to participate under the terms of their County authorization. The EMS Manual (consolidation of all local EMS policies, protocols, and procedures) also includes "Quality Improvement Program Guidelines" for the various system participants. As part of the QI program, each participating agency has designated an EMS liaison to coordinate with other agencies as necessary. The primary objective of the QI Program is the implementation of a viable electronic patient care report (ePCR) for data analysis and management; evaluation and audit; policy and protocols review/revision; and development of effective and realistic performance indicators.

Section G – Public Information and Education: The primary EMS provider (AMR) has designated a Community Relations Manager/Field Supervisor that works with EMS stakeholders, local health-care professionals, and emergency management to design, develop and implement a comprehensive (county-wide) community service and education program and plan for the County. The primary EMS provider annually updates their program and plan and provides to Emergency Medical Care Committee for review and endorsement.

Section H – Disaster Medical Response: Monterey County EMS system, medical, public health, and emergency management representatives continue to identify, assess, mitigate, plan, and prepare for potential natural, technical, and human threats to the public and infrastructure. The federal Hospital Preparedness Program and Public Health Emergency Preparedness grants administered through the California Department of Public Health have funded/supported improvements in protecting public safety; responding and managing disaster response; organizing and distributing private, local, state, federal resources; and enhancing operation area coordination, communication and information processing.

STANDARDS SUMMARY (MATRIX)

A. SYSTEM ORGANIZATION AND MANAGEMENT

Agend	cy Administration	Does not meet Standard	Meets Minimum Standard
1.01	Local EMS Agency Structure	7 /	> x
1.02	Local EMS Agency Mission		×
1.03	Public Input		X
1.04	Medical Director		X
Plann	ing Activities	Does not meet Standard	Meets Minimum Standard
1.05	System Plan		X
1.06	Annual Plan Update		X
1.07	Trauma Planning		X
1.08	Advanced Life Support Planning		X
1.09	Inventory of Resources		X
1.10	Special Populations		X
1.11	System Participants		X
Regul	atory Activities	Does not meet Standard	Meets Minimum Standard
1.12	Review & Monitoring		X
1.13	Coordination		X
1.14	Policy & Procedures Manual		X
1.15	Compliance w/Policies		X
Syste	m Finances	Does not meet Standard	Meets Minimum Standard
1.16	Funding Mechanism		Х

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Medic	al Direction	Does not meet Standard	Meets Minimum Standard
1.17	Medical Direction		Х
1/18	Quality Assurance/Quality Improvement		X
1.19	Policies, Procedures, Protocols		/ x
1.20	Do-Not-Resuscitate Policy	7 / 7 / 4	> x
1.21	Determination of Death		_/ x
1.22	Reporting of Abuse		Х
1.23	Interfacility Transfer	7	Х
Enhar Suppo	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
1.24	Advanced Life Support Systems		Х
1.25	On-Line Medical Direction		Х
Enhar Syste	nced Level: Trauma Care m	Does not meet Standard	Meets Minimum Standard
1.26	Trauma System Plan		X
	nced Level: Pediatric gency Medical and Critical Care m	Does not meet Standard	Meets Minimum Standard
1.27	Pediatric System Plan		N/A
	nced Level: Exclusive Iting Areas	Does not meet Standard	Meets Minimum Standard
1.28	Exclusive Operating Area Plan		X

B. STAFFING/TRAINING

Local	EMS Agency	Does not meet Standard	Meets Minimum Standard
2.01	Assessment of Needs		X
2.02	Approval of Training		X
2.03	Personnel		Х

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Dispatchers	Does not meet Standard	Meets Minimum Standard
2.04 Dispatch Training		Х
First Responders (non-transporting)	Does not meet Standard	Meets Minimum Standard
2.05 First Responder Training		X
2.06 Response		/ X
2.07 Medical Control	7 / 7 //	<u></u>
Transporting Personnel	Does not meet Standard	Meets Minimum Standard
2.08 EMT-I Training		Х
Hospital	Does not meet Standard	Meets Minimum Standard
2.09 CPR Training		Х
2.10 Advanced Life Support		Х
Enhanced Level: Advanced Life Support	Does not meet Standard	Meets Minimum Standard
2.11 Accreditation Process		Х
2.12 Early Defibrillation		Х
2.13 Base Hospital Personnel		X

C. COMMUNICATIONS

Equip	Communications oment	Does not meet Standard	Meets Minimum Standard
3.01	Communication Plan		Х
3.02	Radios		X
3.03	Interfacility Transfer		X
3.04	Dispatch Center		X
3.05	Hospitals		X
3.06	Multi-Casualty Incidents		X
Public	c Access	Does not meet Standard	Meets Minimum Standard
3.07	9-1-1 Planning/Coordination		X
3.08	9-1-1 Public Education		X
Reso	urce Management	Does not meet Standard	Meets Minimum Standard
3.09	Dispatch Triage		X

п			1		
	3.10	Integrat	ted Dispat	ch	X

D. RESPONSE/TRANSPORTATION

Unive	rsal Level	Does not meet Standard	Meets Minimum Standard
4.01	Service Area Boundaries		/ x
4.02	Monitoring	7 / / //	X
4.03	Classifying Medical Requests		√ x
4.04	Scheduled Responses		X
4.05	Response Time Standards		X
4.06	Staffing		X
4.07	First Responder Agencies		X
4.08	Medical & Rescue Aircraft		X
4.09	Air Dispatch Center		X
4.10	Aircraft Availability		X
4.11	Specialty Vehicles		X
4.12	Disaster Response		X
4.13	Inter-county Response		X
4.14	Incident Command System		X
4.15	Multi-Casualty Incident Plans		X
Enhar Suppo	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
4.16	Advanced Life Support Staffing		X
4.17	Advanced Life Support Equipment		X
Enhan Regul	nced Level: Ambulance ation	Does not meet Standard	Meets Minimum Standard
4.18	Compliance		X
	nced Level: Exclusive ting Permits	Does not meet Standard	Meets Minimum Standard
4.19	Transportation Plan		X
4.20	Grandfathering		X
4.21	Compliance		X

4.22 /	Evaluat	tion		Χ
/				

E. FACILITIES/CRITICAL CARE

	Universal Level	Does not meet Standard	Meets Minimum Standard
5.01	Assessment of Capabilities	7 / 7 ~ //	<u></u>
5.02	Triage & Transfer Protocols		/ X
5.03	Transfer Guidelines		N/A
5.04	Specialty Care Facilities		X
5.05	Mass Casualty Management	7	X
5.06	Hospital Evacuation		X
Enhand Suppor	ed Level: Advanced Life t	Does not meet Standard	Meets Minimum Standard
5.07	Base Hospital Designation		X
Enhand System	ed Level: Trauma Care	Does not meet Standard	Meets Minimum Standard
5.08	Trauma System Design		X
5.09	Public Input		X
	ed Level: Pediatric ency Medical and Critical Care	Does not meet Standard	Meets Minimum Standard
5.10	Pediatric System Design		N/A
5.11	Emergency Departments		N/A
5.12	Public Input		N/A
Enhand Care Sy	eed Level: Other Specialty ystems	Does not meet Standard	Meets Minimum Standard
5.13	Specialty System Design		X
5.14	Public Input		X

F. DATA COLLECTION/SYSTEM EVALUATION

,	Universal Level	Does not meet Standard	Meets Minimum Standard
6.01	Quality Assurance/ Quality Improvement Program		X
6.02	Pre-hospital Records		/ X
6.03	Pre-hospital Care Audits	7 / / / / / /	X
6.04	Medical Dispatch		√ x
6.05	Data Management System		X
6.06	System Design Evaluation		X
6.07	Provider Participation		X
6.08	Reporting		X
Enhar Suppo	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
6.09	Advanced Life Support Audit		X
Enhar Syste	nced Level: Trauma Care m	Does not meet Standard	Meets Minimum Standard
6.10	Trauma System Evaluation		X
6.11	Trauma Center Data		N/A

G. PUBLIC INFORMATION AND EDUCATION

	Universal Level	Does not meet Standard	Meets Minimum Standard
7.01	Public Information Materials		X
7.02	Injury Control		Х
7.03	Disaster Preparedness		X
7.04	First Aid & CPR Training		Х

H. DISASTER MEDICAL RESPONSE

Unive	ersal Level	Does not meet Standard	Meets Minimum Standard
8.01	Disaster Medical Planning		X
8.02	Response Plans		X
8.03	Hazardous Materials Training		∠ x
8.04	Incident Command System		/ x
8.05	Distribution of Casualties		X
8.06	Needs Assessment		X
8.07	Disaster Communications		X
8.08	Inventory of Resources		X
8.09	DMAT		N/A
8.10	Mutual Aid Agreements	X	
8.11	Casualty Collection Point Designation	X	
8.12	Establish Casualty Collection Points	Х	
8.13	Disaster Medical Training		X
8.14	Hospital Plans		X
8.15	Inter-hospital Communications		X
8.16	Pre-hospital Agency Plans		X
Enha Supp	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
8.17	Advanced Life Support Policies		X
Enha Syste	nced Level: Specialty Care ems	Does not meet Standard	Meets Minimum Standard
8.18	Specialty Center Roles		X
Opera	nced Level: Exclusive ating Areas/Ambulance lation	Does not meet Standard	Meets Minimum Standard
8.19	Waiving Exclusivity		X

TABLE 2/ SYSTEM RESOUCES AND OPERATIONS

TABLE 2: / SYSTEM RESOURCES & OPERATIONS – Organization/Management

Reporting Year: Fiscal Year 2013-2014

$C_{\mathcal{C}}$	unty	/: (Иor	nțer	ey

- 1. Percentage of population served by each level/of care: 100% Advanced Life Support
- 2. Type of agency: County Health Department
- 3. The person responsible for day-to-day activities of EMS agency reports to:

 Other Director of Health (Ray Bullick)
- 4. Indicate the non-required functions that are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	Yes
Designation of trauma centers/trauma care system planning	No
Designation/approval of pediatric facilities	N/A
Designation of other critical care centers	N/A
Development of transfer agreements	Yes
Enforcement of local ambulance ordinance	Yes
Enforcement of ambulance service contracts	Yes
Operation of ambulance service (Contracted)	Yes
Continuing education	Yes
Personnel training	Yes
Operation of EMS dispatch center (Contracted)	Yes
Non-medical disaster planning	Yes
Administration of critical incident stress debriefing (CISD) team	Yes
Administration of disaster medical assistance team (DMAT)	N/A
Administration of EMS Fund (Senate Bill 12/612) – Maddy	Yes
Other:	

TABLE 2/ SYSTEM RESOUCES AND OPERATIONS

5.	EXPENSES (FY 13/14)	
	Salaries and benefits (All but contract personnel)	761,183
	Contract Services (e.g., medical director)	357,000
	Operations (e.g., copying, postage, facilities)	201,424
	Travel	19,500
	Fixed assets	N/A
	Indirect expenses (overhead)	108,969
	Ambulance subsidy	N/A
	EMS Fund payments to physicians/hospitals	0
	Dispatch center operations (non-staff)	0
	Training program operations	0
	Other:	N/A
	TOTAL EXPENSES	\$1,448,076
6.	SOURCES OF REVENUE	
6.	Special project grant(s) from EMSA	0
6.		0 0
6.	Special project grant(s) from EMSA	
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant	0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety	0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund	0 0 0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund County general fund Other local tax funds (e.g., EMS district) – CSA74 Fund	0 0 0 0 1,202,172
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund County general fund Other local tax funds (e.g., EMS district) – CSA74 Fund County contracts (e.g., multi-county agencies)	0 0 0 0 1,202,172 0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund County general fund Other local tax funds (e.g., EMS district) – CSA74 Fund County contracts (e.g., multi-county agencies) Certification fees	0 0 0 0 1,202,172 0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund County general fund Other local tax funds (e.g., EMS district) – CSA74 Fund County contracts (e.g., multi-county agencies) Certification fees Training program approval fees	0 0 0 0 1,202,172 0 0
6.	Special project grant(s) from EMSA Preventive Health and Health Services Block Grant Office of Traffic Safety State general fund County general fund Other local tax funds (e.g., EMS district) – CSA74 Fund County contracts (e.g., multi-county agencies) Certification fees Training program approval fees Training program tuition/average daily attendance funds (ADA)	0 0 0 0 1,202,172 0 0

TABLE 2/ SYSTEM RESOUCES AND OPERATIONS

7.

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240,603
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148,076
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950/vehicle/year

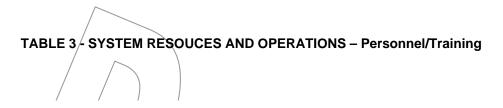
Ambulance service license

Ambulance vehicle permits

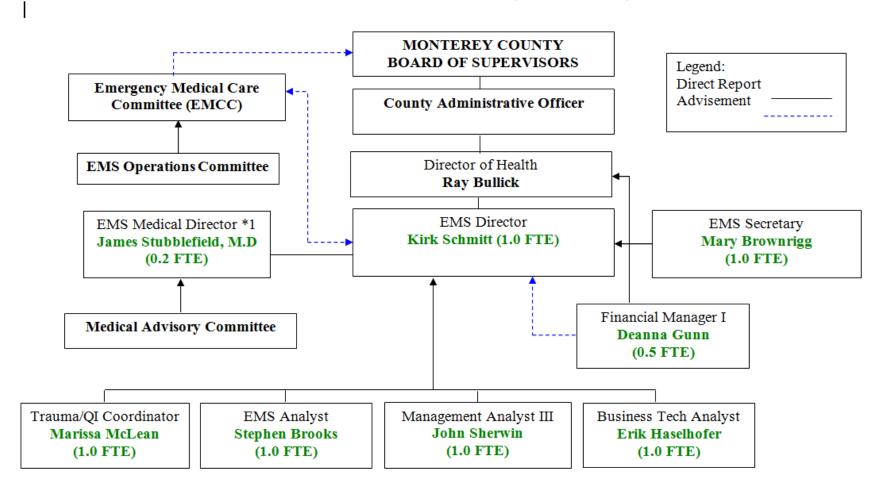
TABLE 3/SYSTEM RESOUCES AND OPERATIONS - Personnel/Training

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (%of Salary)	COMMENTS
EMS Admin./Coord./Director	EMS Director	1.0	60.68	40.85%	
Asst. Admin./Admin. Asst./Admin. Mgr.	EMS Analyst Finance Manager Management Analyst III	1.0 0.75 1.0	35.87 44.79 42.62	40.85% Contracted 40.85%	
Trauma Coordinator	Health Program Coordinator	1.0	44.96	40.85%	
Information and Data Technology	Business Technology Analyst I	1.0	30.53	40.85%	
Medical Director	Medical Director	0.2	155.00	Contracted	
Executive Secretary	Secretary	1.0	21.33	40.85%	

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure (below).



MONTEREY COUNTY EMERGENCY MEDICAL SERVICES (EMS) AGENCY ORGANIZATION (JULY 2014)



^{*1.} EMS Medical Director is a contracted (PSA) position and paid through Services/Supplies.

TABLE 3/- SYSTEM RESOUCES AND OPERATIONS - Personnel/Training

TABLE 3: / SYSTEM RESOURCES & OPERATIONS - Personnel/Training

Reporting Year: Calendar Year 2013

County: Monterey

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	630	N/A		N/A
Number newly certified this year	62	N/A		N/A
Number recertified this year	234	N/A		N/A
Total number of accredited personnel on January 1 of the reporting year	N/A	N/A	165	N/A
Number of certification reviews resulting in:				
a) formal investigations	19	N/A		N/A
b) probation	3	N/A		N/A
c) suspensions	0	N/A		N/A
d) revocations	2	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	14	N/A	N/A	N/A

1. Early defibrillation:

- a) Number of EMT-I (defib) certified: Unknown
- b) Number of public safety (defib) certified (non-EMT-I): Unknown
- 2. Do you have a first-responder training program? **Yes** Administered by respective public safety/parent agencies.

TABLE 4/ SYSTEM RESOUCES AND OPERATIONS – Communications

TABLE 4:/ SYSTEM RESOURCES & OPERATIONS - Communications

Reporting Year. Calendar Year 2013

County: Monterey

- 1. Number of Primary/Public Service Answering/Point (PSAP): 3
 - a. Monterey County/Emergency Communications/Center (9-1-1)
 - b. California Highway Patrol Monterey/
 - c. City of Carmel
- 2. Number of secondary PSAPs: 1
 - a. CALFIRE Emergency Communications/Center Monterey
- 3. Number of dispatch centers directly dispatching ambulance:/1
- 4. Number of EMS dispatch centers utilizing EMS guidelines: 1
- 5. Number of designated dispatch centers for EMS aircraft: 1
- 6. Who is your primary dispatch agency for day-to-day emergencies? Monterey County Emergency Communications Center (9-1-1)
- 7. Who is your primary dispatch agency for a disaster? Monterey County Emergency Communications Center (9-1-1)
- 8. Do you have an operational area disaster communication system? Yes
 - a. Radio primary frequency: 458.4/453.4
 - b. Other methods: EMSystem, TENS, EAS, CAHAH, Faxes, Internet Text Messages, Cel, Commercial Satellite Phones, etc.
 - c. Can all medical response units communicate on the same disaster communications system? Yes
 - d. Do you participate in the Operational Area Satellite Information System (OASIS)? Yes
 - e. Do you have a plan to utilize Radio Amateur Civil Emergency System (RACES) as a back-up communications system? Yes
 - 1) Within the operational area? Yes
 - 2) Between operational area and the region and/or state? Yes

TABLE 5 - SYSTEM RESOUCES AND OPERATIONS – Response/Transportation

TABLE 5: / SYSTEM RESOURCES & OPERATIONS - Response/Transportation

Reporting/Year: Calendar/Year 2013

County: **Monterey**

Early Defibrillation Providers

1. Number of EMT-Defibrillation provider: 43/

SYSTEM STANDARD RESPONSE TIMES* (90TH PERCENTILE)

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	N/A	N/A	N/A	N/A
Early defibrillation responder	N/A	N/A	N/A	N/A
Advanced life support responder	8 minutes	12 minutes	N/A	N/A
Transport Ambulance	8 minutes	12 minutes	ASAP	N/A

TABLE 6 -/SYSTEM RESOUCES AND OPERATIONS - Facilities/Critical Care

TABLE 6: / RESOURCES DIRECTORY - Facilities/Critical Care

Reporting Year: 2013

County: Monterey

Trauma patients:

Number of patients/meeting trauma triage criteria: Unknown

Number of major trauma victims transported directly to a trauma center by ambulance:
 Unknown

Number of major trauma patients transferred to a trauma center: Unknown

 Number of patients meeting triage criteria who weren't treated at a trauma center: Unknown

Emergency Departments:

- Total number of emergency departments: 4
- Number of referral emergency services: 0
- Number of standby emergency services: 0
- Number of basic emergency services: 4
- Number of comprehensive emergency services: 0

Receiving Hospitals:

- Number of receiving hospitals with written agreements: 4
- Number of base hospitals with written agreements: 3

TABLE 7 - SYSTEM RESOUCES AND OPERATIONS - Disaster Medical

TABLE 7: / RESOURCES DIRECTORY - Disaster Medical

Reporting Year: 2013

County: Monterey

SYSTEM RESOUCES

- 1. Casualty Collections Points (CCP) Replaced by Field Treatment Sites (FTS) and Alternate Care Sites (ACS)...see 8.11 and 8.12
 - a. Where are your CCPs located? N/A
 - b. How are they staffed? N/A
 - c. Do you have a supply system for supporting them for 72 hours? N/A

2. CISD

Do you have a CISD provider with 24 hour capability? Yes

- 3. Medical Response Team
 - a. Do you have any team medical response capability? No
 - b. For each team, are they incorporated into your local response plan: N/A
 - c. Are they available for statewide response? N/A
 - d. Are they part of a formal out-of-state response system? N/A
- 4. Hazardous Materials
 - a. Do you have any HazMat trained medical response teams? Yes
 - b. At what HazMat level are they trained? Level A (Highest)
 - c. Do you have the ability to do decontamination in an emergency room? Yes
 - d. Do you have the ability to do decontamination in the field? Yes

OPERATIONS

- 1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? Yes
- 2. What is the maximum number of local jurisdiction EOCs you will need to interact with, in a disaster? 12 Cities plus approximately 20 special districts/agencies

TABLE 7 - SYSTEM RESOUCES AND OPERATIONS - Disaster Medical

- 3. Have you tested your MCI Plan this year in a:
 - a. Real event? Yes
 - b. Exercise? Yeş
- 4. List all counties with which you have a written medical mutual aid agreement. None
- 5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? Yes
- 6. Do you have a formal agreements with community clinics in your operational area to participate in disaster planning and response? No
- 7. Are you part of a multi-county EMS system for disaster response? No
- 8. Are you a separate department or agency? No
- 9. If not, to whom do you report? Monterey County Health Department
- 10. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? N/A

TABLE 8 – Resource Directory

TABLE 8: RESOURCES DIRECTORY - Response/Transportation Providers (2013)

		Number of	(Number) in	(Number) at	Responses	Responses	Responses	Transports	Transports	Transports
# EMS System Provider (Agency)	Address	Ambulances	Fleet	Noon	(CY 2013)	(CY 2013)	(CY 2013)	(CY 2013)	(CY 2013)	(CY 2013)
1 American Medical Response (AMR)*	4548 A Street, Marina, 93933	18	30	18	29,577	26,921	2,656	19,958	17,367	2,591
2 Big Sur Volunteer Fire Brigade	PO Box 520, Big Sur, 93920	0	0	0						
3 Cachagua Fire Protection District	PO Box 2090, Carmel Valley, 93924	0	0	0						
4 CALFIRE (Aromas)	2221 Garden Road, Monterey, 93940	0	0	0						
5 CALFIRE (Carmel Highlands)	2221 Garden Road, Monterey, 93940	0	0	0						
6 CALFIRE (Cypress)	2221 Garden Road, Monterey, 93940	0	0	0						
7 CALFIRE (Pebble Beach)	3101 Forrest Lake Road, Pebble Beach, 93953	0	0	0						
8 CALFIRE (Soledad)	2221 Garden Road, Monterey, 93940	0	0	0						
9 CALFIRE (South Monterey County)	2221 Garden Road, Monterey, 93940	0	0	0						
10 CALSTAR*	4933 Bailey Loop, McClellan, 95652	5	9	4	561	310	251	348	208	140
11 Camp Roberts Fire	Headquarters Camp Roberts, HWY 101, Building	0	0	0						
12 CHP (Air)- Paso Robles*	5020 Wing Way, Paso Robles, 93446	1	1	1	14	14	0	5	5	0
13 City of Carmel Ambulance*	Box CC	2	2	1	850	850	0	654	654	0
14 City of Marina Fire Department	211 Hillcrest Avenue, Marina, 93933	0	0	0						
15 City of Monterey Fire Department/Contracts	610 Pacific Street, Monterey, 93940	0	0	0						
16 City of Salinas Fire Department	65 W. Alisal Street, Suite 210, Salinas, 93901	0	0	0						
17 City of Seaside Fire Department	1635 Broadway, Seaside, 93955	0	0	0						
18 Department of Corrections (Soledad)	Soledad, 93960	0	0	0						
19 Fort Hunter-Liggett Fire*	T-120 Infantry Road, Jolon, 93928	2	2	2	440	449	0	108	108	0
20 Gonzales Volunteer FD	PO Box 647, Gonzales, 93926	0	0	0						
21 Greenfield Volunteer FD	380 Oak Avenue, Greenfield, 93927	0	0	0						
22 King City Volunteer Fire Department	P.O. Box 2550, King City, 93930	0	0	0						
23 Mercy Air*	1670 Miro Way, Rialto, 92376	1	2	1	48	46	2	18	17	1
24 Mid Coast Fire Brigade	38841 Palo Colorado Road, Carmel 93923	0	0	0						
25 Monterey County Parks Department	2610 San Antonio Road, Bradley, 93426	0	0	0						
26 Monterey County Regional Fire District*	19900 Portola Drive, Salinas, 93908	4	4	1	1,371	1,371	0	664	664	0
27 North County Fire Prottection District	11200 Speegle Street, Castroville, 95012	0	0	0						
28 Presidio of Monterey Fire Department	4400 Gen. Jim Moore Blvd. Seaside, 93955	0	0	0						
29 Spreckels Fire	38 Spreckels Blvd, Spreckels, 93962	0	0	0						
	Totals CY 2013	33	50	28	32,861	29,961	2,909	21,755	19,023	2,732

Note 1: City of Monterey Fire Department includes the cities of Carmel, Pacific Grove, Sand, and Monterey.

Note 2: City of Seaside Fire Department includes the cities of Seaside and Del Rey Oaks.

TABLE 8 - Resource Di	irectory			
County: MONTERE	EY-01	Response Zone:		See Table 11
Provider: American I	Medical Response - West	Number of Ambul	ances:	18
Address: 4548 A Str	eet, Marina, 93933	Number of Ambul	ance Vehicles in Fleet:	30
		Average Number		
Phone #: (831) 718-	9555	on Duty at 12:00 p any Given Day:	o.m. (noon) on	18
Written Contract:	Medical Director:	System Available 24/7	Serv	rice:
⊠ Yes □ No	⊠ Yes □ No	Yes No		⊠ Ground □ Air □ Water
Ownership:	If Public:	If/Public:	<u>lf Air:</u>	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
	er of responses emergency responses			
	non-emergency responses	2,59		
Number of 6	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 - Resource DI	rectory			
County: MONTERE	:Y-02	Response Zone:		Big Sur Coast (Hwy 1 Mile Marker 58.3-SLO county line)
/ -	Junteer Fire Brigade	Number of Ambul	Number of Ambulances:	
big Sui vo	iunteer the brigade	Number of Ambulances.		None
Address: PO Box 52	0,/Big Sur, 93920	Number of Ambulance Vehicles in Fleet:		None
19 20% 02	3, 2.g car, 3, 5, 5, 2			
		Average Number		
Phone #: (831) 667-2	on Duty at 12:00 p.m. (noon) on Phone #: (831) 667-2113 any Given Day:		o.m. (noon) on	None
11011e #. (031) 001-2	2113	any Given Day:		None
Written Contract:	Medical Director: /	System Available 24/7	<u>Serv</u>	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport	Ground
	163	/ I Tes / INO	Non-Transport	☐ Air ☐ Water
			Non Hansport	
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
☑ Public☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	Rotary Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue
	Explain:			BLS Rescue
	Explain.			☐ BL3 Rescue
		Transporting Agencies		
			Total number of trans	•
Number of emergency responses		Number of emergency transports		
Number of non-emergency responses Number of non-emergency t			gency transports	
		Air Ambulance Service	s	
			Total number of trans	sports
	mergency responses		Number of emergence	
Number of non-emergency responses		Number of non-emergency transports		

TABLE 8 - Resource Di	rectory				
County: MONTERE	EY-03	Response Zone:		Cachagua FPD	
Provider: Cachagua Fire Protection District		Number of Ambul	Number of Ambulances:		
Address: PO Box 20	90, Carmel Valley, 93924	Number of Ambul	Number of Ambulance Vehicles in Fleet:		
		Average Number on Duty at 12:00 p			
Phone #: (831) 659-7	7700	any Given Day:		None	
Written Contract:	Medical Director:	System Available 24/7	Serv	<u>rice:</u>	
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:	
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
		Transporting Agencies	;		
	r of responses		Total number of trans	•	
Number of emergency responses			Number of emergency transports		
Number of no	on-emergency responses		Number of non-emer	gency transports	
Total number of responses Number of emergency responses Number of non-emergency responses		Air Ambulance Services	S Total number of tran Number of emergend Number of non-eme	cy transports	

TABLE 8 - Resource Dir	rectory			
County: MONTERE	Y-04	Response Zone:		Tri-County FPD
Provider: Aromas Tri	-County Fire Protection Dis		ances:	None
Address: 2221 Garden Road Monterey, 93940			Number of Ambulance Vehicles in Fleet: None Average Number of Ambulances	
Phone #: (831) 333-2	2600		on Duty at 12:00 p.m. (noon) on	
Written Contract:	Medical Director:	System Available 24/7	Service:	
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Total number of responses Number of emergency responses Number of non-emergency responses		Transporting Agencies	Total number of trans Number of emergence Number of non-emergence	y transports
Total number of responses Number of emergency responses Number of non-emergency responses		Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

TABLE 8 – Resource Di	rectory				
	\				
County: MONTERE	-Y-05	Response Zone:		Carmel Highlands FPD	
Carmel Hig	hlands Fire Protection Dis	trict			
Provider: (CALFIRE	Contracted)	Number of Ambul	Number of Ambulances: Number of Ambulance Vehicles in Fleet:		
Address: 2221 Gard	en Road, Monterey, 93940	Number of Ambul			
Address. ZZZT Galas	ch Road, Montercy, 95340	Average Number		None	
		on Duty at 1/2:00 p			
Phone #: (831) 333-2	2600	any Given Day:	,	None	
			T		
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	rice:	
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:	
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☑ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
		Transporting Agencies			
	r of responses		Total number of trans	•	
Number of emergency responses			Number of emergency transports Number of non-emergency transports		
Number of n	on-emergency responses		Number of non-emer	gency transports	
		Air Ambulance Services	<u>s</u>		
	er of responses		Total number of trans	•	
	emergency responses		Number of emergend	•	
Number of non-emergency responses Number of non-emergency transports			gency transports		

TABLE 8 - Resource Di	rectory			
	\			
County: MONTERE	EY-06	Response Zone:		Cypress FPD
Cypress Fi	re Protection District			
	Contracted)	Number of Ambulances:		None
Address: 2221 Gard	en Road, Monterey, 93940	Number of Ambulance Vehicles in Fleet:		None
		Average Number		
		on Duty at 12:00 p		
Phone #: (831) 333-2600		any Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Total number of responses Total number of tra			Total number of trans	
Number of emergency responses			Number of emergency transports	
Number of non-emergency responses Number of non-emer			gency transports	
		Air Ambulance Services	3	
			Total number of trans	sports
Number of emergency responses			Number of emergence	•
Number of non-emergency responses			Number of non-emergency transports	

TABLE 8 – Resource Di	rectory			
County: MONTERE	:Y-07	Response Zone:		Pebble Beach CSD
Pebble Bea	ach Community Services			
Provider: / District (C	ALFIRE Contracted)	Number of Ambul	ances:	None
3101 Forre Address: 93953	st Lake Road, Pebble Bea		ance Vehicles in Fleet:	None
Addic33. <u>39333</u>		Average Number		None
		on Duty at 12:00 p		
Phone #: (831) 373-	1274	any Given Day:	(11)	None
			T	
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	<u>If Rublic</u> :	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☑ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Total numbe	r of responses		Total number of trans	sports
	mergency responses		Number of emergence	•
Number of n	on-emergency responses	· · · · · · · · · · · · · · · · · · ·	Number of non-emer	gency transports
Number of e	er of responses emergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 – Resource Dir	rectory			
	Y-08 City of Soledad) en Road, Monterey, 93940	Response Zone: Number of Ambul	ances: ance Vehicles in Fleet:	City of Soledad None None
Phone #: (831) 333-2	2600	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If/Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
Number of er	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergenc Number of non-emergence	y transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

TABLE 8 - Resource Di	rectory			
Address: 2221 Garde	South Monterey County) en Road, Monterey, 93940	Average Number on Duty at 12:00 p	ance Vehicles in Fleet: of Ambulances	
Phone #: (831) 333-2	2600	any Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	Serv	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☑ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If/Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergenc Number of non-emer	y transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

TABLE 8 – Resource Di	rectory			
County: MONTERE	Y-10	Response Zone:		Monterey County
Provider: CALSTAR		Number of Ambul	ances:	5 Responding to Monterey
	Loop, McClellan, 95652	Number of Ambul	ance Vehicles in Fleet:	
Phone #: (916) 921-4	4000	Average Number on Duty at 12:00 p any Given Day:		8
Written Contract	Medical Director:	System Available 24/7	Serv	rice:
⊠ Yes □ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
☐ Public ☑ Private	Fire Law Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☒ Rotary☒ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transporting Agencies		
	r of responses mergency responses		Total number of trans Number of emergence	•
	on-emergency responses		Number of non-emergence	•
561 Total numb	per of responses emergency responses non-emergency response			insports ncy transports

TABLE 8 - Resource Di	rectory			
Headquarte	erts Emergency Services ers Camp Roberts, HWY 10 50, Camp Roberts, 93451	•	ance Vehicles in Fleet: of Ambulances	Camp Roberts None None None
Written Contract:	Medical Director:	System Available 24/7	Serv	vice:
☐ Yes ⊠ No	☐ Yes ☐ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Number of e	r of responses mergency responses on-emergency responses		Total number of trans Number of emergence Number of non-emer	by transports
Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Service	STotal number of tranNumber of emergendNumber of non-emergend	cy transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	Y-12	Response Zone:		Monterey County
Provider: California H	Highway Patrol (CHP-70)	Number of Ambul	ances:	1
Jamojila i	Ignway ration (Orin 70)		u11000.	
Address: 5020 Wing	Way, Paso Robles, 93446	Number of Ambul	ance Vehicles in Fleet:	1 Helicopter (CHP-70)
Phone #: (805) 239-3	3553	Average Number on Duty at 12:00 pany Given Day:		1
Written Contract:	Medical Director:	System Available 24/7	Serv	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
☑ Public □ Private	☐ Fire ☑ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☑ Rotary☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergence Number of non-emer	y transports
14 Number of e	er of responses mergency responses on-emergency responses		5 Total number of trans Number of emergence Number of non-emer	cy transports

I ABLE 8 – Resource Di	rectory			
County: MONTERE	Y-13	Response Zone:		Carmel-by-the-Sea
Provider: City of Car	mel Ambulance	Number of Ambul	ances:	_ 2
Address: Box CC, Ca	armel, 93921		ance Vehicles in Fleet:	2
		Average Number		
Phone #: (831) 620-2	2000	on Duty at 12:00 p any Given Day:	.m. (noon) on	1
(031) 020-2	2000	any Given Day.		
Written Contract:	Medical Director:	System Available 24/7	Serv	rice:
⊠ Yes □ No	⊠ Yes □ No	Yes No		⊠ Ground □ Air □ Water
Ownership:	<u>If Public:</u>	If Public:	<u>If Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire ☐ Law ☑ Other Explain: See Table 12	☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
850 Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies 65-	4 Total number of trans	cy transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	:Y-14	Response Zone:		City of Marina
/ /	ina Fire Department	Number of Ambul	ances:	None
/ / /			u	
Address: 211 Hillcres	st Avenue, Marina, 93933	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 884-	1210	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract	Medical Director:	System Available 24/7	Serv	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☑ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If/Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergence Number of non-emer	y transports
Number of e	er of responses emergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 – Resource Di	rectory			
County: MONTERE	:Y-15	Response Zone:		Cities of Monterey, Carmel, Sand, and Pacific Grove
Provider: (includes Sand City	nterey Fire Department City of Carmel, Pacific Gro , Monterey Airport) Street, Monterey, 93940	Number of Ambul	ance Vehicles in Fleet: of Ambulances	None None
(831) 046-3	5900	any Given Day.		None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
☐ Yes ⊠ No	⊠ Yes □ No	✓ Yes ☐ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	□ County □ State □ Federal □ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergency Number of non-emerg	y transports
Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	S Total number of trans Number of emergence Number of non-emergence	y transports

TABLE 8 – Resource Di	rectory			
/ /	nas Fire Department	Response Zone: Number of Ambul	ances:	City of Salinas None
Address: 93901	isal Street; Suite 200, Salin		ance Vehicles in Fleet:	None
Phone #: (831) 758-7	7261	Average Number on Duty at 12:00 pany Given Day:	of Ambulances	None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Number of e	r of responses mergency responses on-emergency responses		Total number of trans Number of emergence Number of non-emer	y transports
Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	Y-17	Response Zone:		Cities of Seaside & Del Rey Oaks
Provider: /City of Sea	side/Fire Department	Number of Ambul	ances:	None
Address: 1635 Broad	dway Avenue, Seaside, 939	Number of Ambul Average Number	ance Vehicles in Fleet: of Ambulances	None
Phone #: (831) 899-6	6790	on Duty at 12:00 p any Given Day:	o.m. (noon) on	None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ County☐ County☐ State☐ Federal☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transporting Agencies		
Number of e	r of responses mergency responses on-emergency responses		Total number of trans Number of emergency Number of non-emergency	y transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emergence	y transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	XV 10	Response Zone:		State Prison
/ /				
Provider: California C	Correctional Training Facilit	y Number of Ambul	ances:	None
Address: City of Sole	edad, 93960		ance Vehicles in Fleet:	None
Phone #: (831) 678-5	5922	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract	Medical Director:	System Available 24/7	<u>Serv</u>	rice:
⊠ Yes □ No	☐ Yes ☒ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire☐ Law☐ OtherExplain: Corrections	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
	r of responses		Total number of trans	•
	mergency responses		Number of emergenc	•
inumber of no	on-emergency responses		Number of non-emer	gency transports
Number of e	er of responses emergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

IABLE 8 -	Resource Di	rectory			
County:	MONTERE	Y-19	Response Zone:		FHL US Army Garrison
7	/				
Provider:	Fort Hunter	r-Liggett Fire Department	Number of Ambul	ances:	2
Address:	T-120 Infar	ntry Road, Jolon, 93928	Number of Ambu	ance Vehicles in Fleet:	_ 2
			Average Number		
		/ / `	on Duty at 12:00 p	o.m. (noon) on	
Phone #:	<u>(831)386-2</u>	517 /	any Given Day:		2
				1	
Written (Contract.	Medical Director:	System Available 24/7	Serv	<u>rice:</u>
⊠ Yes	s 🗌 No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	⊠ Ground □ Air □ Water
<u>Owne</u>	ership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
=	blic vate	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	Rotary Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
			Transporting Agencies	.	
440	Total numbe	r of responses	108	Total number of trans	sports
440	Number of e	mergency responses	108	Number of emergence	cy transports
	Number of n	on-emergency responses		Number of non-emer	gency transports
		r of responses	Air Ambulance Service	Total number of tran	•
		mergency responses		Number of emergend	· ·
	Number of n	on-emergency responses		Number of non-eme	rgency transports

TABLE 8 – Resource Di	rectory			
County: MONTERE	EY-20	Response Zone:		Cities of Gonzales and Gonzales Rural Fire District
Provider: / Gonzales \	/olunteer Fire Department	Number of Ambul	ances:	None
Address: PO Box 64	7, Gonzales, 93926		ance Vehicles in Fleet:	None
	/ / ~ <	Average Number		
Phone #: (831) 675-5	5000	on Duty at 12:00 p any Given Day:	o.m. (noon) on	None
			_	_
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	<u>ice:</u>
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire ☐ Law ☑ Other Explain: Public Safety	□ County □ State □ Federal □ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies	•	
Total number	r of responses	<u></u>	Total number of trans	ports
Number of emergency responses			— Number of emergence	
	on-emergency responses		Number of non-emer	•
Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Service	STotal number of transNumber of emergendNumber of non-emer	y transports

TABLE 8 – Resource Di	rectory			
	Volunteer Fire Department venue, Greenfield, 93927	Response Zone: Number of Ambul Number of Ambul Average Number on Duty at 12:00 p any Given Day:	ance Vehicles in Fleet: of Ambulances	Cities of Greenfield and Greenfield Rural Fire District None None None
Written Contract:	Medical Director:	System Available 24/7	Serv	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire ☐ Law ☑ Other Explain: Public Safety	□ County □ State □ Federal □ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Number of e	r of responses mergency responses on-emergency responses		Total number of trans Number of emergency Number of non-emergency	y transports
Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	S Total number of trans Number of emergence Number of non-emergence	y transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	Y-22	Response Zone:		King City
/ /	olunteer Fire Department	 Number of Ambul	ances:	None
Address: P.O/Box 2	550, King City, 93930	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 385-3	3343	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract	Medical Director:	System Available 24/7	Serv	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If/Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire☐ Law☐ OtherExplain:	☐ County ☐ State ☐ Federal ☐ Fire District	Rotary Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
	r of responses		Total number of trans	•
Number of emergency responses Number of non-emergency responses			Number of emergence Number of non-emergence	•
Total numbe Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	<u> </u>	sports by transports

TABLE 8 – Resource Di	rectory			
County: MONTERE	Y-23	Response Zone:		Monterey County
Provider: Mercy Air \$	Service	Number of Ambul	ances:	1
Address: 1670 Miro	Way Biełto 02276	Number of Ambul	ance Vehicles in Fleet:	2
Address. 4670 WII/O	Way, Rially, 92376	/		
		Average Number on Duty at 12:00 p		
Phone #: (909) 829-7	7030	any Given Day:	(,	1
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	rice:
⊠ Yes □ No	⊠ Yes □ No	Yes D No	☐ Transport ☐ Non-Transport	☐ Ground ☑ Air ☐ Water
Ownership:	<u>lf Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☑ Rotary☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
•	r of responses	<u> </u>	Total number of trans	•
Number of emergency responses			Number of emergence	•
inumber of n	on-emergency responses		Number of non-emer	gency transports
46 Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services 18 17 1	Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 – Resource Di	rectory			
	Fire Brigade Colorado Canyon, 93923	Response Zone: Number of Ambul Number of Ambul	ances: ance Vehicles in Fleet:	Mid Coast None None
		Average Number	of Ambulances	
		on Duty at 12:00 p	o.m. (noon) on	
Phone #: (831) 624-8	3287	/ any Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	<u>ice:</u>
☐ Yes ⊠ No	⊠ Yes □ No	✓ Yes ☐ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
Total numbe	r of responses	Transporting Agencies	Total number of trans	ports
	mergency responses		Number of emergence	
Number of n	on-emergency responses		Number of non-emer	gency transports
		Air Ambulance Services	S	
Total numbe	er of responses		Total number of trans	sports
	emergency responses		Number of emergence	•
Number of n	on-emergency responses		Number of non-emer	gency transports

TABLE 8 - Resource Di	rectory			
))			M
County: MONTERE	Y-25	Response Zone:		Monterey County Parks
Provider: / Monterey C	County Parks	Number of Ambul	ances:	None
Address: 2610 San/A	Antonio Road, Bradley, 934		ance Vehicles in Fleet:	None
Phone #: (831) 472-2	2311	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	Serv	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	<u>lf√Public</u> :	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Fire ☑ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Total number	r of responses		Total number of trans	•
Number of emergency responses			Number of emergency	•
Number of no	on-emergency responses		Number of non-emero	gency transports
Number of e	r of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

TABLE 8 - Resource Di	rectory			
a MONTEDE))			0 711 40
County: MONTERE	Y-26	Response Zone:		See Table 12
	County Regional Fire Protection Mel/Valley Fire Ambulance		ances:	4 (Type III Ambulances)
Address: 19900 Port	ola Drive, Salinas, 93908	Mumber of Ambul	ance Vehicles in Fleet:	4
Phone #: (831) 455-1		Average Number of Amburdon Duty at 1/2:00 pany Given Day:	of Ambulances	1 (1 dedicated 24/7; 3 cross-staffed with medic engine)
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
⊠ Yes □ No	⊠ Yes □ No	Yes No		⊠ Ground □ Air □ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☑ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
1371 Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies 66-	4 Total number of trans	y transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

TABLE 8 - Resource Di	rectory			
County: MONTERE	V-27	Response Zone:		North County Fire PD
/ /				•
Provider: North Cour	ty Fire Protection District	Number of Ambul	ances:	None
Address: 11200 Spe	egle Street, Castroville, 95	012 Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 633-/2	2578	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	Serv	rice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Total numbe	r of responses	Transporting Agencies	Total number of trans	sports
	mergency responses		Number of emergence	•
Number of no	on-emergency responses		Number of non-emer	gency transports
Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	S Total number of trans Number of emergence Number of non-emer	cy transports

TABLE 8 – Resource Di	rectory			
/ /	Monterey Fire Department	Response Zone: Number of Ambul	ances:	Presidio of Monterey None
Bldg #4400 Address: Seaside, 9	General Jim Moore Blvd,	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 242-7		Average Number of Ambur Average Number on Duty at 12:00 p any Given Day:	of Ambulances	None
Written Contract:	Medical Director:	System Available 24/7	Serv	vice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☑ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies	i	
Number of e	r of responses mergency responses on-emergency responses		Total number of trans Number of emergence Number of non-emer	by transports
Number of e	er of responses emergency responses on-emergency responses	Air Ambulance Services	Total number of tran Number of emergen Number of non-eme	cy transports

TABLE 8 - Resource Di	rectory			
A MONTEDE	V 20	D		On an abada Biatriat
County: MONTERE	Y-29	Response Zone:		Spreckels District
Provider: Spreckels \	/olunteer Fire Company	Number of Ambul	ances:	None
Address: 38 Sprecke	els Blvd, Spreckels, 93962		ance Vehicles in Fleet:	None
Phone #: (831) 455-2	2211	Average Number on Duty at 12:00 pany Given Day:		None
Written Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
☐ Yes ⊠ No	⊠ Yes □ No	Yes No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Ownership:	<u>lf Public:</u>	If/Public:	<u>lf Air:</u>	Air Classification:
⊠ Public □ Private	□ Fire □ Law □ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District ☑ Fire Company/Brigade	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
Total numbo	r of responses	Transporting Agencies	Total number of trans	enorte.
	mergency responses		Number of emergenc	•
Number of emergency responses			Number of non-emergence	•
Total numbe Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services	<u> </u>	sports by transports

TABLE 9/- Resource Directory Facilities

TABLE 9:

RESOURCES DIRECTORY – Facilities

Reporting/Year: Calendar Year 2013

County: Monterey

A. Facility: Natividad Medical Center

Address: 1330 Natividad Road, Salinas 93906

Telephone Number: (831) 755-4185

Written Contract: Yes Service: Basic Emergency

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No

Trauma Center: No; Trauma Level: N/A Note: Level II Designation in 2015

STEMI Center: No Stroke Center: No

B. Facility: Community Hospital of the Monterey Peninsula (CHOMP)

Address: 23625 Holman Highway. Monterey 93940

Telephone Number: (831) 624-5311

Written Contract: Yes Service: Basic Emergency

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No Trauma Center: No; Trauma Level: N/A

STEMI and Stroke Center: Yes

C. Facility: Salinas Valley Memorial Health Care System (SVMHS)

Address: 450 East Romie Lane, Salinas 93901

Telephone Number: (831) 757-4333

Written Contract: Yes Service: Basic Emergency

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No Trauma Center: No; Trauma Level: N/A

STEMI and Stroke Center: Yes

D. Facility: George L. Mee Memorial Hospital Address: 300 Canal Street, King City 93930

Telephone Number: (831) 385-6000

Written Contract: Yes Service: Basic Emergency

Base Hospital: No Burn Center: No

PCCC: No; EDAP: No; PICU: No Trauma Center: No; Trauma Level: N/A

STEMI Center: No Stroke Center: No

TABLE 10 - Resource Directory - EMS Dispatch Agency

TABLE 10:

RESOURCES DIRECTORY – Approved Training Programs

Reporting/Year: Calendar Year 2013

County: Monterey

A. Training Institution: Monterey Peninsula College Address: 980 Fremont Street, Monterey, CA 93940

Telephone Number: (831) 646-4240

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 8/31/2016

Cost of Basic Training Course: \$322+Books (\$180) / Cost of Refresher Training Course: \$57+Books (\$180)

Number of students completing training per year

Initial Training:88 Refresher Training: 7

Continuing Education: 0

Number of courses per year

Initial Training: 4 Refresher Training: 1 Continuing Education: 0

B. Training Institution: Hartnell College

Address: 411 Central Avenue, Salinas, CA 93901

Telephone Number: (831) 770-6146

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 11/30/2016

Cost of Basic Training Course: \$200 Cost of Refresher Training Course: \$340

Number of students completing training per year

Initial Training: 40 Refresher Training: 0 Continuing Education: 0

Number of courses per year

Initial Training: 2 Refresher Training: 0 Continuing Education: 0

C. Training Institution: Monterey Peninsula Unified School District (ROP/CTE)

Address: 700 Pacific Street, Monterey, CA 93940

Telephone Number: (831) 392-3530

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 3/31/2016

Cost of Basic Training Course: None (ROP/CTE)

Cost of Refresher Training Course: N/A

Number of students completing training per year

Initial Training: 25 Refresher Training: 0 Continuing Education: 0

Number of courses per year

Initial Training: 1 Refresher Training: 0 Continuing Education: 0

TABLE 11 - Resource Directory - EMS Dispatch Agency

TABLE 11:

RESOURCES DIRECTORY – EMS Dispatch Agency

Reporting/Year: Calendar Year 2013

County: Monterey

Name: American Medical Response - Monterey

Address: 4548 A Street, Marina, CA 93933

Telephone Number: (831) 718-9562

Primary Contact: Michael Esslinger (AMR Operations Manager)

Written Contract: Yes
Ownership: Private
Medical Director: Yes

Day-to-Day Response: Yes Disaster Response: Yes

Number of Personnel Providing Services

EMD Training: 8

BLS: 74

EMT-D: N/A

LALS: N/A

ALS: 74

Other: N/A

TABLE 12 – Ambulance Zone Summary

TABL/E 12:

AMBULANCE ZONE SUMMARY

Local EMS Agency or County Name; Monterey County EMS Agency

Area or Subarea (Zone)/Name or Title: #1 Monterey County Exclusive Operating Area

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

AMR-West

Area or Subarea (Zone) Geographic Description:

The geographic and legal boundaries of Monterey County

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive via competitive process with Board approval

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

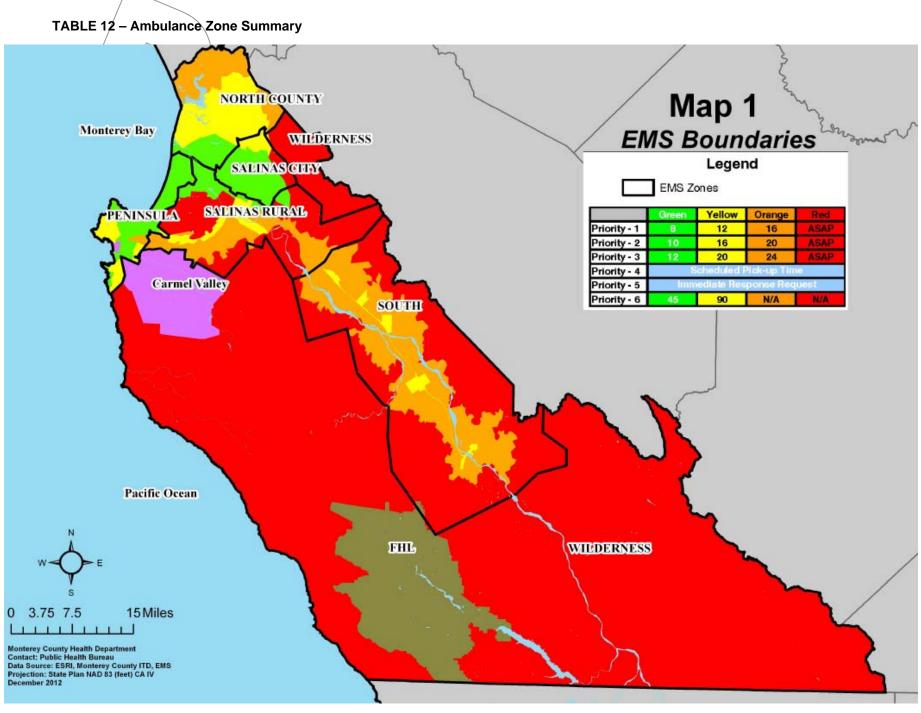
Emergency Ambulance, all emergency ambulance services (9-1-1, 7-digit, IFT, CCT, non-emergency, standby transportation).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Monterey County has established an Exclusive Operating Area (EOA) that encompasses the geographic area defined as Monterey County (border-to-border). Within the geographic limits of the County, certain federal property, the City of Carmel, and the Carmel Valley Fire Protection District (Carmel Regional Fire Ambulance) are exempted or carved from the EOA. The EOA provider is selected by competitive bid process. Last competitive bid was completed in 2009; implemented January 31, 2010.



Local EMS Agency or County Name: Monterey County EMS Agency

Area or Subarea (Zone) Name or Title: #2 Carmel by the Sea

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Carmel Fire Ambulance (CFA)

Area or Subarea (Zone) Geographic Description: City of Carmel by the Sea

Statement of Exclusivity (Exclusive or Non-Exclusive [HS-1797.6]):

Include intent of local EMS agency and board action.

Non-exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): N/A

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

N/A



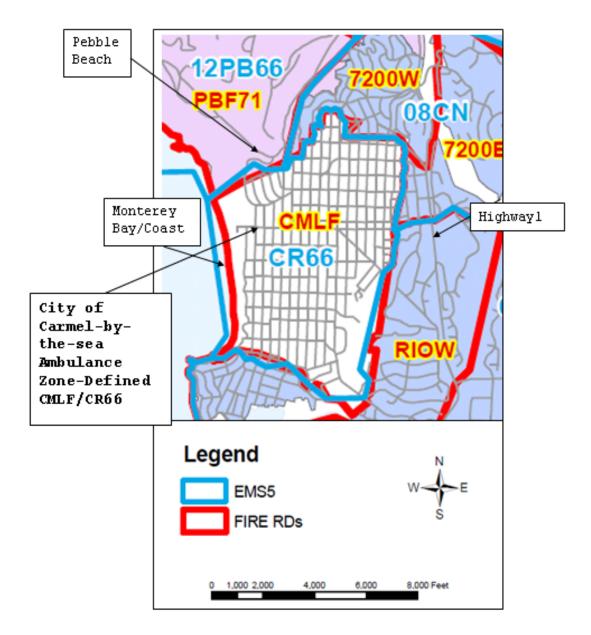


TABLE 12 - Ambulance Zone Summary

Local EMS/Agency or County Name: Monterey County EMS Agency

Area or Subarea (Zone) Name or Title: #3 Carmel Valley Fire Protection District – Monterey County Fire Protection District

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Monterey County Regional Fire Protection District/(MCRFD)

Area or Subarea (Zone) Geographic Description: East to San Clemente Dr., West to Rancho San Carlos Rd., to Santa Lucia Preserve, North to Valley Hills.

Statement of Exclusivity (Exclusive or Non-Exclusive [H\$ 1797.6]):

Include intent of local EMS agency and board action.

Non-exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): N/A

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

N/A

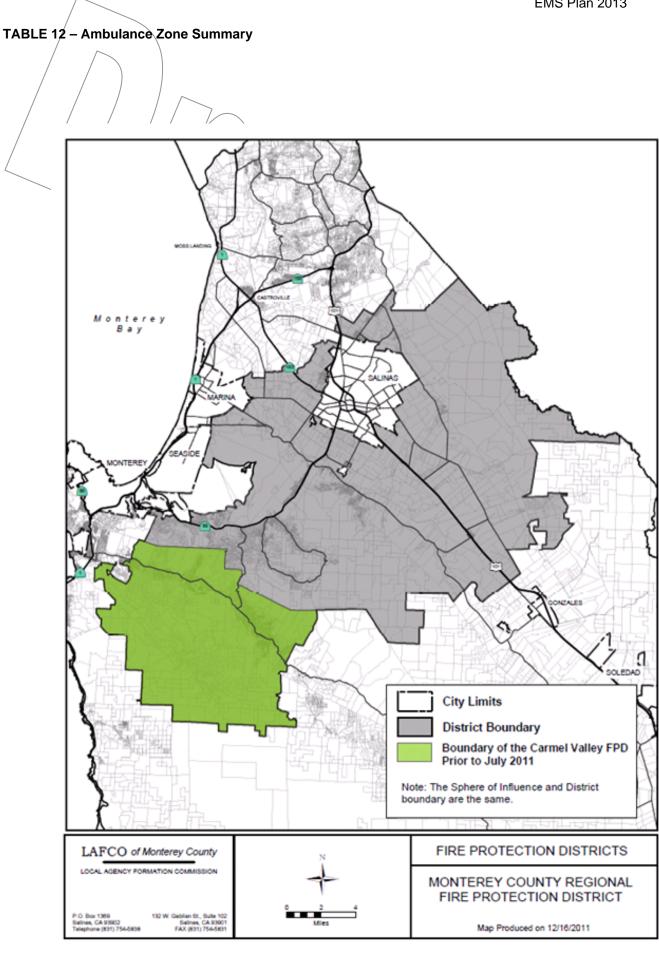


TABLE 13:

County: Monterey

Trauma System Summary (Summary revised August 2014):

Currently, the County system of care for trauma patients is to air transport the majority of trauma patients to Santa Clara County Trauma Centers. Mechanic-Anatomic-Physiologic (MAP) triage criteria (algorithm) are used within Monterey County to determine injury severity and when the patient meets MAP criteria, a helicopter is dispatched and patients are transported to Santa Clara County.

Monterey County EMS seeks to improve the care provided to trauma patients in its service area through an inclusive trauma care system. The proposed system design is:

- The designation of a Level II Trauma Center
- Patients meeting field triage criteria will be transported to a Level II Trauma Center in county when possible;
- Appropriate patients will be transported to a designated pediatric Trauma Center in another county;
- A <u>quality improvement process</u> will be established which includes appropriate stakeholders;
- <u>Training</u> will be provided for prehospital and hospital personnel regarding the changes to system policies including field trauma triage and hospital destination;
- Appropriate <u>policies</u> will be adopted for implementation and operation of the system; and,
- <u>Trauma patients</u> within 45 minutes (via ground or air) of the Monterey County Level II
 Trauma Center will be transported directly to that facility. All other patients will be transported to the destination determined by the Level II Trauma Center.

Changes in Trauma System:

In 2011, the updated County Trauma plan was submitted and approved by the EMS Authority in September. The trauma plan calls for designation of a single Level II Trauma Center, the 4 hospitals in Monterey County were surveyed to determine interest in becoming the designated facility with 2 of the hospitals indicating a desire to pursue Level II Trauma Center designation. Due to multiple hospital interest, the Agency released a Request for Qualifications (RFQ) to determine the most appropriate hospital for designation. Two (2) letters of intent were received from hospitals located within Monterey County stating their intent to submit proposals for designation as a Level II Trauma Center.

Number and designation Level of Trauma Centers:

N/A

Trauma System Goals and Objectives (calendar revised August 2014):

Issue RFQ / / / May 16, 2012

Proposal Submittal Deadline August 16, 2013

Independent Review Panel Facility Review / September 2013

Establishment of MOU / November 15, 2013

Due to Natividad Medical Center (NMC) (another county department) becoming a designated Level II Trauma Center, County Council determined an MOU is not the appropriate contracting avenue and has directed to make changes to county ordinance regarding NMC's status as a designated adult Level II Trauma Center (to be completed in Spring 2015).

Designation December 5, 2014

Trauma System Start Up January 1, 2015

Changes to Implementation Schedule:

NMC submitted a Trauma Implementation Timeline

November 15, 2013

Upon direction of the Board of Supervisors, NMC submitted an implementation timeline. The timeline provided detail to acquisitions of final capital needs and formalizing contract requirements listed in the proposal. Final preparations and completion of timeline items is being monitored by the EMS Agency.

EMS Agency to Independently Confirm NMC's Capabilities

September 2014

Outside trauma experts to review NMC's trauma treatment capabilities

Direction by Medical Director to Modify Transport Directive

October 6, 2014

- a. Patients Meeting "Trauma-Like" Criteria (CDC Field Triage Criteria)
- b. The purpose of the direction by the Medical Director is for gathering approximately two (2) months of data to confirm NMC's capabilities. NMC will not be designated as a trauma center at this time. Prehospital patients who meet the "Trauma-Like" criteria are to be trialed for the purpose of confirming NMC's capabilities. Other hospitals within the county are continued to be expected to direct patients to designated trauma centers, not to NMC at this time.

Outside Trauma Experts to do a Final Review

December 2014

The final review will include confirmation of meeting Title 22 and RFQ criteria by using the data from the two (2) month sampling. The purpose is to provide a final recommendation to the Medical Director and the LEMSA for designation of a Level II Trauma Center.

Designation and Trauma Start Up

January 5, 2015

System Performance Improvement:

Currently NMC performs a Peer Review Process for Trauma Qualified patients. This is an internal process that was set up by the Trauma Program Manager at NMC. The Trauma Coordinator for the EMS Agency attends these meetings as a way to monitor performance improvement for the facility. The EMS Agency is establishing a performance improvement process at this time. The EMS Agency is establishing a policy regarding quality and process improvement and will initiate the process once NMC has been designated as a Level II Trauma Center.

Progress on Addressing EMS Authority Trauma System Plan Comments:

See Above

Other Issues:

Anticipate submittal of updated Trauma Plan by November 2014 to EMS Authority for review and approval prior to final designation of NMC for a Level II Trauma Center.

EMSA Trauma System Status Report (2014) Correspondence – See Following

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

EDMUND G. BROWN JR., Governor

EMERGENCY MEDICAL SERVICES AUTHORITY

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 324-2875



August 18, 2014

Kirk Schmitt EMS Director Monterey County EMS Agency 1270 Natividad Road Salinas, CA 93906

Dear Mr. Schmitt:

The EMS Authority (EMSA) has approved Monterey County's 2014 Trauma System Status Report. Thank you for providing the report in compliance with EMSA's Annual Trauma System Status Report Guidelines. All Monterey County's trauma system information provided in the report is in compliance with California Code of Regulations, Title 22 Trauma Care Systems.

In accordance with the regulations, Section 100253, "The local EMS agency shall submit a trauma system status report as part of its annual EMS Plan update." According to your letter, Monterey County's revised Trauma Plan will be submitted in November 2014, prior to designation of a Level II Trauma Center.

Upon review of the report, the EMS Authority has the following required actions/recommendations/comments:

Frauma System Summary
🛮 Accepted as Written 🔲 Required Action 🗀 Recommendation 🗌 Commen
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Changes in Trauma System
🛮 Accepted as Written 🗌 Required Action 🔲 Recommendation 🔲 Commen
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Number and Designation Level of Trauma Centers
Accepted as Written Required Action Recommendation Commen

Kirk Schmitt August 18, 2014 Page 2 of 2

Trauma System Goals and Objectives ☐ Accepted as Written ☐ Required Action ☐ Recommendation ☐ Comment When completing the temporary destination policy that will direct trauma patients to Natividad Medical Center for two months prior to designation, reference CCR Title13 should be included: § 1105. Ambulance Driver's Responsibilities. (c) Destination Restriction. In the absence of decisive factors to the contrary, an ambulance driver shall transport emergency patients to the most accessible
emergency medical facility equipped, staffed, and prepared to administer care appropriate to the needs of the patients.
Changes to Implementation Schedule ☐ Accepted as Written ☐ Required Action ☐ Recommendation ☐ Comment
System Performance Improvement Accepted as Written Required Action Recommendation Comment
Progress on Addressing EMS Authority Trauma System Plan/Status Report
Action Items Accepted as Written Required Action Recommendation Comment
Thank you again for submitting a report on Monterey County's Trauma System. Please provide us with an electronic copy of your revised Trauma Plan in November 2014. The Trauma Plan format should be used and is attached for your reference. If you have any questions, please contact Tom McGinnis at (916) 322-4336 or
tom.mcginnis@emsa.ca.gov.
Sincerely, Vansard Suker
Howard Backer, MD, MPH, FACEP Director
Attachment