



Monterey County

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Board Report

Legistar File Number: A 15-289

August 25, 2015

Introduced: 8/5/2015

Version: 1

Current Status: Agenda Ready

Matter Type: BoS Agreement

- a. Approve and authorize the Director of Information Technology to retroactively execute, effective August 6, 2015, Amendment No. 1 to the Non-Standard Agreement with Websense, Inc., to increase the level of Premium Technical Support available to the County, and to increase the amount payable under the Agreement by \$6,255.00, from a maximum of \$54,855.00 to a maximum of \$61,110.00, for the same contract period of March 1, 2015 through February 29, 2016; and
- b. Authorize the Contracts/Purchasing Officer to issue purchase orders on an as-needed basis.

RECOMMENDATIONS:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of Information Technology to retroactively execute, effective August 6, 2015, Amendment No. 1 to the Non-Standard Agreement with Websense, Inc., to increase the level of Premium Technical Support available to the County, and to increase the amount payable under the Agreement by \$6,255.00, from a maximum of \$54,855.00 to a maximum of \$61,110.00, for the same contract period of March 1, 2015 through February 29, 2016; and
- b. Authorize the Contracts/Purchasing Officer to issue purchase orders on an as-needed basis.

SUMMARY/DISCUSSION:

On March 3, 2015, the Board of Supervisors approved a non-standard Agreement with Websense, Inc., for the provision of software subscription and maintenance/support for the Websense Web Security software. This Agreement provided for up to five (5) instances of technical support over the phone during standard business hours.

The Information Technology Department (ITD) will be upgrading the current Websense software to the latest version of that software. The current Websense basic support with a maximum of five (5) calls for support per year is not adequate to support the new upgraded Websense platform.

The proposed amendment will provide for unlimited technical support calls per year and thereby ensures that the County has sufficient technical support to fully utilize the upgraded platform. The term of the Agreement and the non-standard language which the Board previously approved at the recommendation of the Director of Information Technology are not changed by the proposed amendment.

The Contracts/Purchasing Officer has approved an emergency request for use of the additional technical calls and expenditure of the additional funds effective August 6, 2015. The emergency request is due to the need to avoid delays in the Websense upgrade, as it is part of

the Capital Improvement Project initiative and other projects are tied to the completion of this project.

OTHER AGENCY INVOLVEMENT:

County Counsel reviewed the proposed amendment to the Websense software support contract as to form and does not approve continuation of the non-standard provisions.

FINANCING:

As this requested expense is part of the approved ITD CIP for current year, the funds for payment of this agreement have been included in the FY 15-16 Recommended Budget for the Information Technology Department, 1930, Unit 8436, Appropriation unit INF002. As ITD receives no General Fund contribution, reimbursement of expenditure will come from customers benefitting from this project. Customer departments have those funds built into their respective FY 2015-16 budgets as well. Any additional funding requirements over and above customer funding will be pulled from Workers Compensation Internal Service Fund per Board authorization on July 22, 2014.

Prepared by: Elizabeth Crooke, 755-5108

Approved by:

Dianah Neff, Director of Information Technology, 759-6923

Attachments:

1. Amendment No 1.to Websense Support Agreement
2. Websense Exhibit A-1 SOW
3. Executed Websense Agreement and Signed Board Order
4. Signed Board Order for Resolution No. 14-230