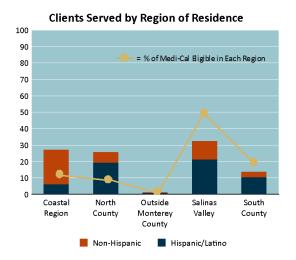


Gender Pie Chart:

This chart shows the gender breakdown of the clients served in the fiscal year.

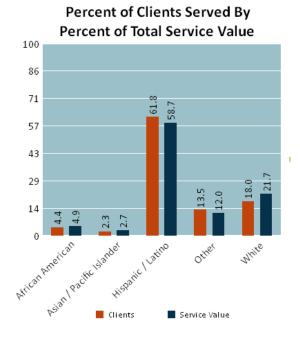


Clients Served by Region of Residence:

This chart displays the total count of clients served in each region based on Ethnicity.

We look at this data to access regional health equities. We know that serving our community where they reside reduces disparities and is a clinical best practice. In our community, the medi-cal eligible population resides in the following areas:

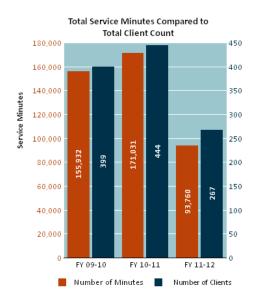
- Coastal Region = 14%
- North County region = 7%
- Salinas Valley Region 55%
- South County Region 20%
- Other 4%



Percent of Clients Served by Percent of Total Service Values

This chart evaluates by Race/Ethnicity the percent to of consumers served and the percent of total service value. The function of this chart is to look at variances in ethnic group engagement both in terms of percentage of consumers served and percentage of service value. Ideally, we should see a match between % of consumers served and the service value received by each race/ethnicity.

2,400 2,000 1,600 1,200 2,041 400 400 1 2-10 11-20 21-50 51-100 101+ Total Annual Encounters/Client



Client Service Frequency Chart

This chart displays a count of clients and count of visits/ encounters by client grouped by the amount of visits. This chart helps to look at how engaged consumers are in the service program.

Total Service Minutes Compared to Total Client Count

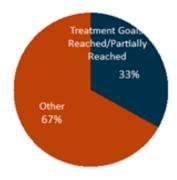
This chart displays the total amount of service minutes and the total amount of clients served for the last three fiscal years for each program or functional group. This chart reflects the increase or decrease in services provided during the last three fiscal years.

	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	96	6,104	30.02%
Collateral	3	133	0.65%
Group Counseling	268	10,185	50.09%
Linkage/Brokerage	91	1,988	9.78%
Medication Support	14	480	2.36%
Mental Health Counseling	2	148	0.73%
Non-Billable	32	1,294	6.36%
Total	506	20,332	100%

Services broken down by type (Cross Tab)

This chart displays the type of service that was provided. For each type of service you will see the total number of visits, the total number of service minutes and the percent of total service minutes. This helps us to understand the type of service provided in each program





Client Discharge Disposition

This chart reflects the clients discharged in the last fiscal year, the discharge disposition—indicating how many of

ally met. The "other" category includes discharge due to program decisions, inability to reach clients, client death etc.

Access MHSA Clinic Integration

This program provides mental health services in the Health Department Clinics

Fiscal Year 2011/2012 Data

of Clients Served: 56

Total # of Client Encounters: 506

Total Service Value: \$49,577.06

Average Service Value/Client: \$885

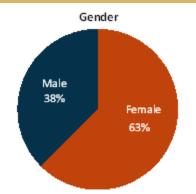
Average Age: 53

of New Clients: 25

of Clients Discharged: 501

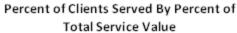
Of the Clients Discharged, the AVERAGE

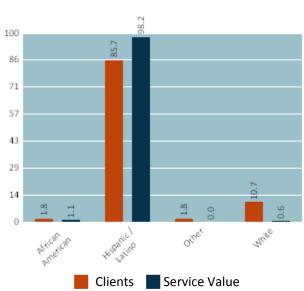
Length of Stay in Days Was: 441

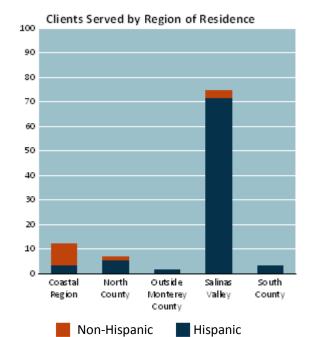


Discharge Disposition

	Total
Other	71%
Treatment Goals Reached/Partially Reached	35%



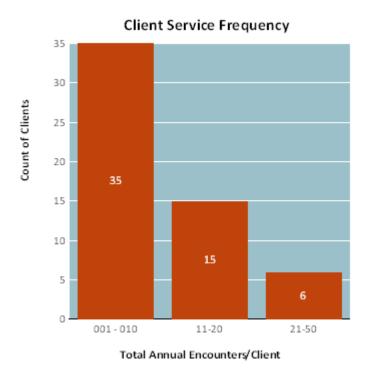


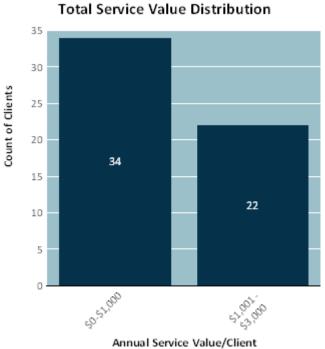


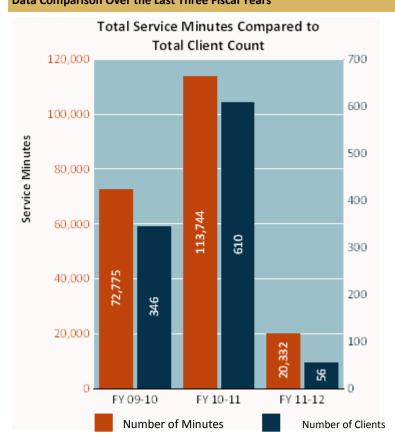
Percent of Total

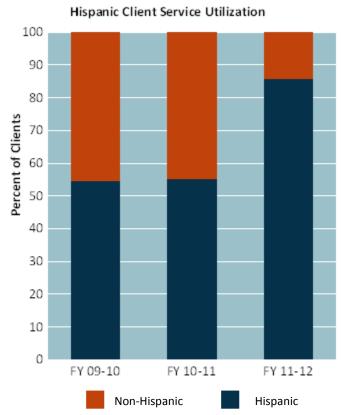
Services	Broken Down By	у Туре
	Number of Visits	Total Service

	rumber of visits	Minutes	Service Minutes
Assessment/Evaluation	96	6,104	30.02%
Collateral	3	133	0.65%
Group Counseling	268	10,185	50.09%
Linkage/Brokerage	91	1,988	9.78%
Medication Support	14	480	2.36%
Mental Health Counseling	2	148	0.73%
Non-Billable	32	1,294	6.36%
Total	506	20,332	100%









Access Promotores

Promotores are individuals who provide health education and support to community members, provide their services in the community, and are generally from the community they serve. Because of the relationship they have with their community, they are particularly effective at reaching Latinos and other un-served and under served families and individuals. They can help address multiple barriers to accessing services, such as those related to transportation, availability, culture, language, stigma, and mistrust. Although more widely engaged in the field of physical health, promotores increasingly address mental health concerns as well.

Fiscal Year 2011/2012 Data

of Clients Served: 57

Total # of Client Encounters: 414

Total Service Value: \$50,956.28

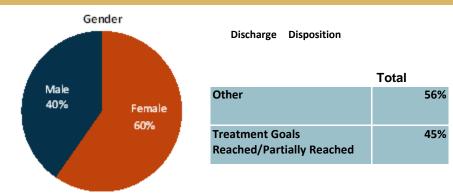
Average Service Value/Client: \$894

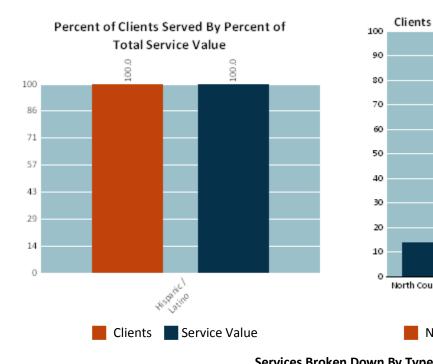
Average Age: 38

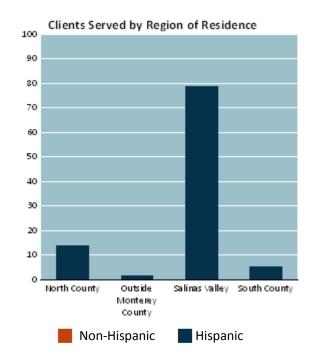
of New Clients: 40

of Clients Discharged: 26

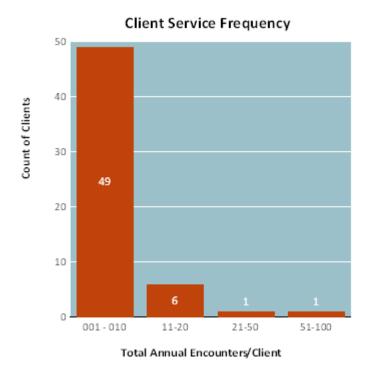
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 163

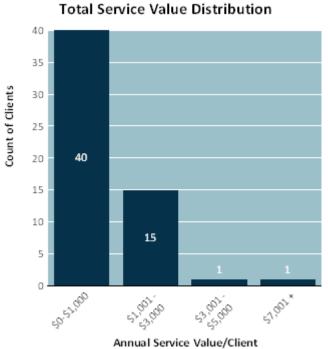


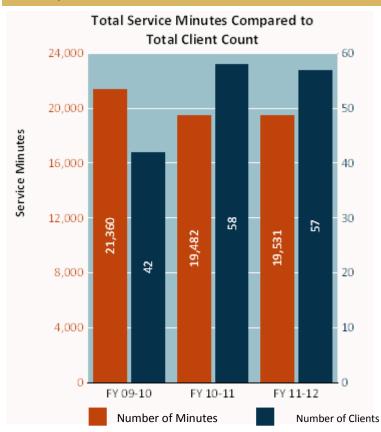


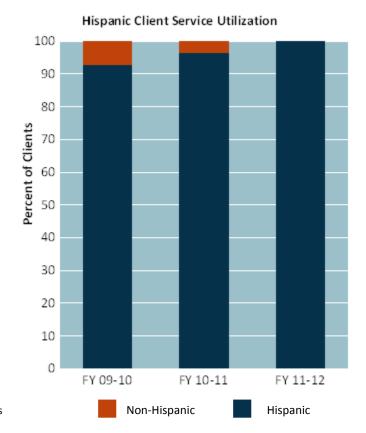


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	96	7,281	37.28%
Group Counseling	90	4,240	21.71%
Linkage/Brokerage	123	2,881	14.75%
Medication Support	31	1,385	7.09%
Mental Health Counseling	41	3,215	16.46%
Non-Billable	33	529	2.71%
Total	414	19,531	100%









Access to Treatment

The goal of the 'Access to Treatment' model is to facilitate easy access for Medi-Cal recipients to public mental health services. The purpose of this new model is to ensure that callers are immediately connected with someone that can assess their mental health needs, connect them to appropriate services and/or invite them to participate in treatment at Monterey County Behavioral Health. ACCESS is the community's first contact to address behavioral concerns. The Access team will take calls for Children's Behavioral Health and will act as system navigators to assist families in finding the appropriate level of care. Some families will be referred to community agencies or private providers. Those meeting Behavioral Health criteria will be evaluated and a determination will be made as to which level of care they require. Appointments can be made the same day if there is availability or within 72 hours, with clinicians.

Fiscal Year 2011/2012 Data

of Clients Served: 1,242

Total # of Client Encounters: 6,819

Total Service Value: \$1,114,214.56

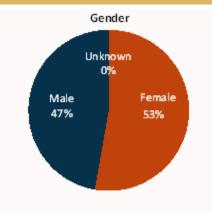
Average Service Value/Client: \$897

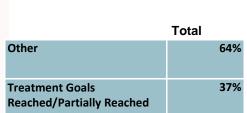
Average Age: 30

of New Clients: 898

of Clients Discharged: 1,040

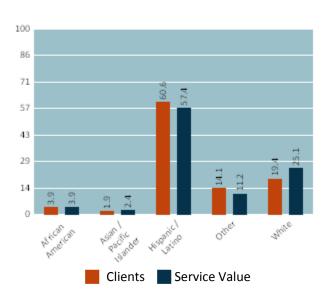
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 191

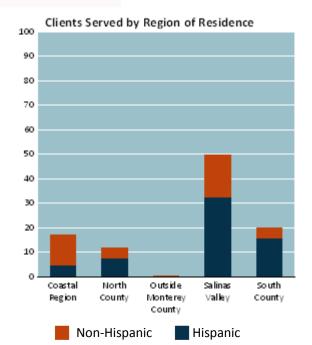




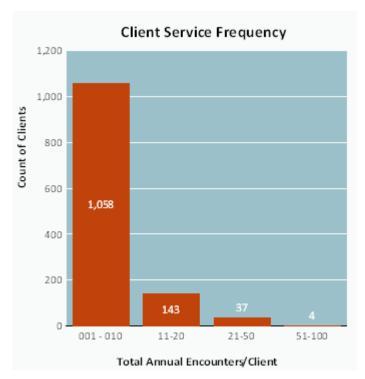
Discharge Disposition

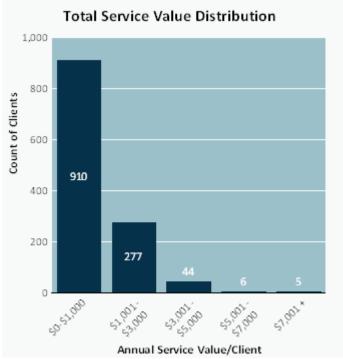
Percent of Clients Served By Percent of Total Service Value

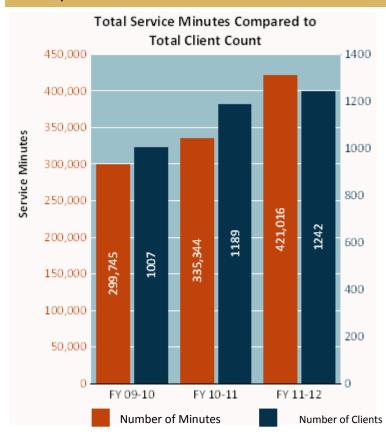


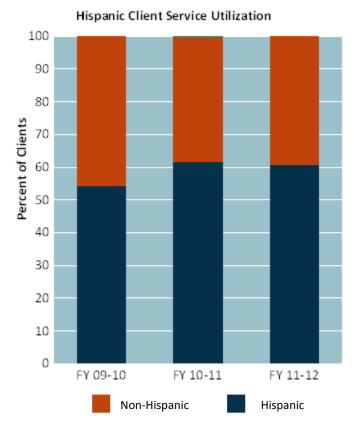


Services I	Broken Down By Number of Visits	Type Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	1,678	187,535	44.54%
Collateral	138	8,712	2.07%
Crisis Intervention	16	676	0.16%
Group Counseling	701	46,687	11.09%
Linkage/Brokerage	2,371	75,925	18.03%
Medication Support	808	33,429	7.94%
Mental Health Counseling	782	62,686	14.89%
Non-Billable	325	5,366	1.27%
Total	6,819	421,016	100%









CHS Family Counseling Center

Community Human Services will provide outpatient mental health services to Monterey County Medi-Cal beneficiaries as authorized by the Monterey County Health Department, Behavioral Health Division

Fiscal Year 2011/2012 Data

of Clients Served: 323

Total # of Client Encounters: 1,541

Total Service Value: \$199,691.40

Average Service Value/Client: \$618

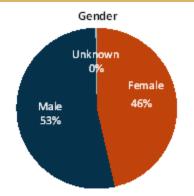
Average Age: 17

of New Clients: 274

of Clients Discharged: 263

Of the Clients Discharged, the AVERAGE

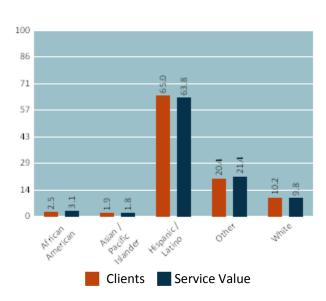
Length of Stay in Days Was: 172

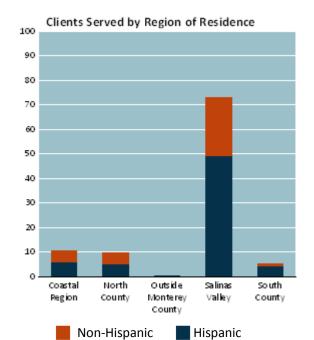


Discharge Disposition

	Total
Other	26%
Treatment Goals Reached/Partially Reached	73%

Percent of Clients Served By Percent of Total Service Value



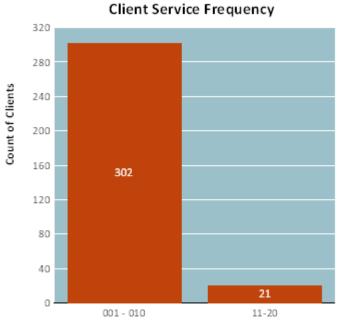


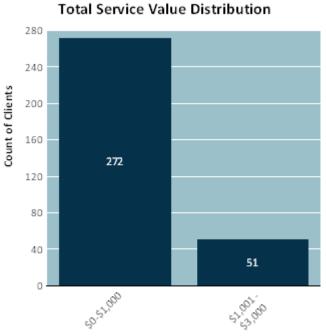
Percent of Total

Services Broken Down By Type Number of Visits Total

		Minutes	Service Minutes
Assessment/Evaluation	299	17,940	19.47%
Linkage/Brokerage	9	227	0.25%
Mental Health Counseling	1,233	73,980	80.28%
Total	1,541	92,147	100%

Total Service

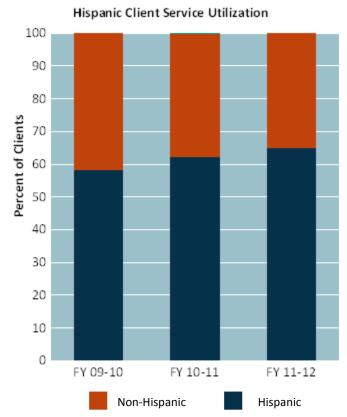




Total Annual Encounters/Client

Annual Service Value/Client





The Village Project, Inc.

This program is a unique response to the critical need to provide African Americans with intervention strategies that address issues that impact individuals and families of color. The Village Project has become an integral part of the community and serves as a focal program where individuals and families can access a range of culturally competent mental health and supportive services. The Village Project utilizes licensed clinicians, social workers, counselors, as well as interns who have specific expertise and training in working with African Americans. The Village Project works in collaboration with other community based organizations providing mental health services to ensure that services are culturally competent. Referrals are made through the community, faith based organizations and schools.

Fiscal Year 2011/2012 Data

of Clients Served: 21

Total # of Client Encounters: 222

Total Service Value: \$35,618.90

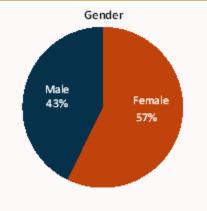
Average Service Value/Client: \$1,696

Average Age: 23

of New Clients: 6

of Clients Discharged: 12

Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 365

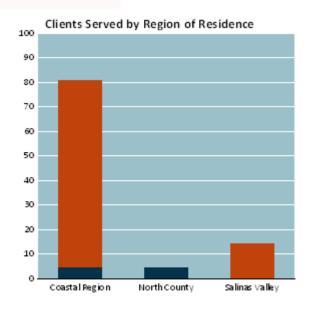


Discharge Disposition

	Total
Other	47%
Treatment Goals Reached/Partially Reached	52%

Percent of Clients Served By Percent of Total Service Value



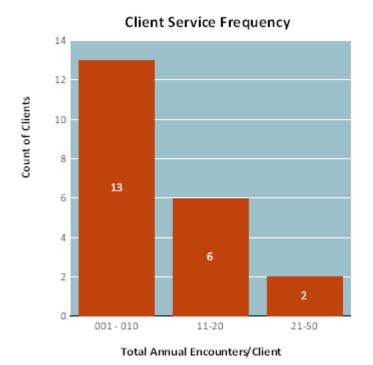


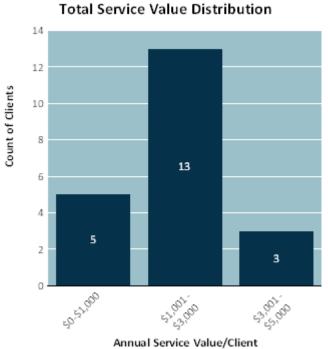
Hispanic

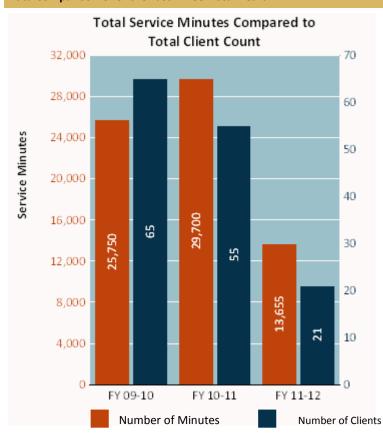
Non-Hispanic

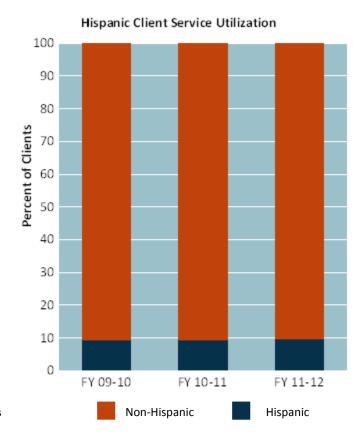
Services Broken Down By	Type
Number of Visits	Total

	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	5	360	2.64%
Collateral	10	450	3.30%
Group Counseling	4	135	0.99%
Linkage/Brokerage	3	35	0.26%
Mental Health Counseling	200	12,675	92.82%
Total	222	13,655	100%









CS Family Preservation

This program provides intensive short term family based treatment in circumstances or situations where children are at eminent risk of removal from home. This program is designed to predominantly serve Spanish speaking families.

Fiscal Year 2011/2012 Data

of Clients Served: 7

Total # of Client Encounters: 315

Total Service Value: \$148,228.75

Average Service Value/Client: \$21,176

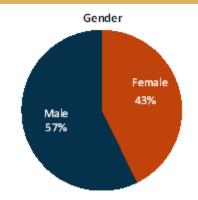
Average Age: 10

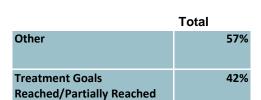
of New Clients: 6

of Clients Discharged: 5

Of the Clients Discharged, the AVERAGE

Length of Stay in Days Was: 113

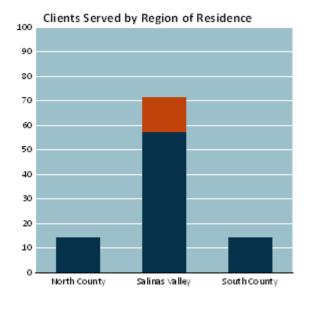




Discharge Disposition

Percent of Clients Served By Percent of Total Service Value

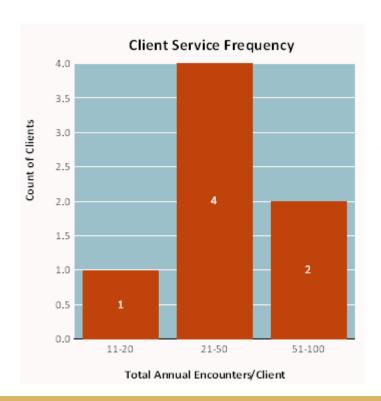


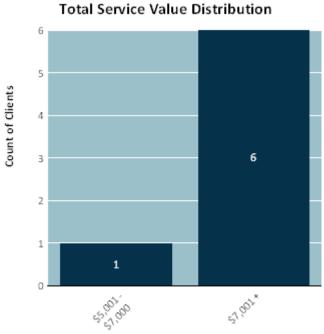


Hispanic

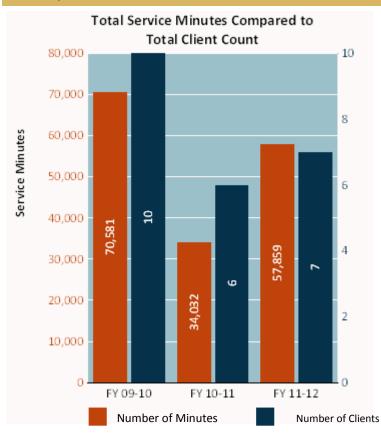
Non-Hispanic

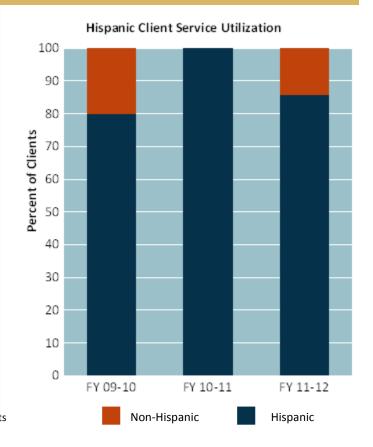
Services Broken Down By Type			
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	11	963	1.66%
Collateral	96	15,540	26.86%
Linkage/Brokerage	58	4,651	8.04%
Mental Health Counseling	145	36,690	63.41%
Non-Billable	5	15	0.03%
Total	315	57,859	100%





Annual Service Value/Client





CS Family Reunification FSP

FRP is a unique and innovative program model that truly integrates Children's Behavioral Health (CBH) therapists and Family and Children's Services (FCS/DSES) social workers into one cohesive service unit. The full FRP staff is co-located, co-supervised, and cross-trained to each other's jobs. At full staffing there are three FCS social workers, permanently teamed with three clinicians from CBH. Paired in teams of two for each FRP family, they share a caseload together and jointly provide services and case management to their families. They jointly share responsibility for case planning, provision of intensive therapeutic and support services, case monitoring, family team leadership, decision-making, and managing and leading orientation and other groups. The target population for the FRP program is: those families who are court-ordered to receive family reunification services from DSES after children have been removed from the home due to severe abuse or neglect and; have significant mental health needs and; face greater-then-normal challenges in safely reuniting and creating a stable home environment that will support the mental health and emotional needs of their children.

Fiscal Year 2011/2012 Data

of Clients Served: 44

Total # of Client Encounters: 3,090

Total Service Value: \$416,633.58

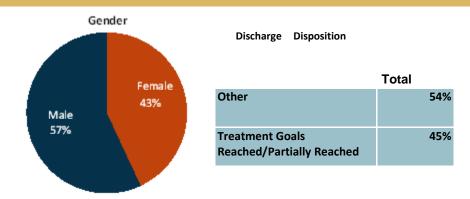
Average Service Value/Client: \$9,469

Average Age: 7

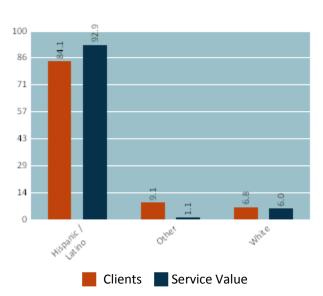
of New Clients: 24

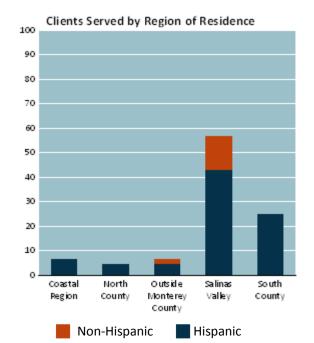
of Clients Discharged: 19

Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 532

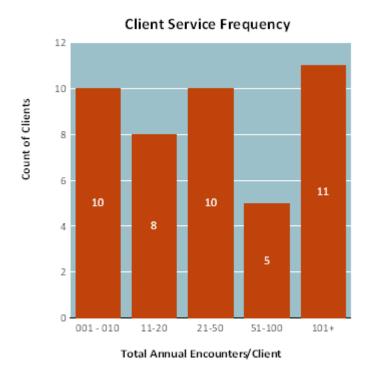


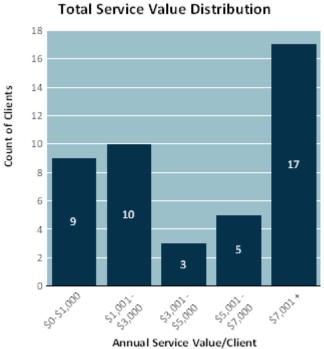
Percent of Clients Served By Percent of Total Service Value

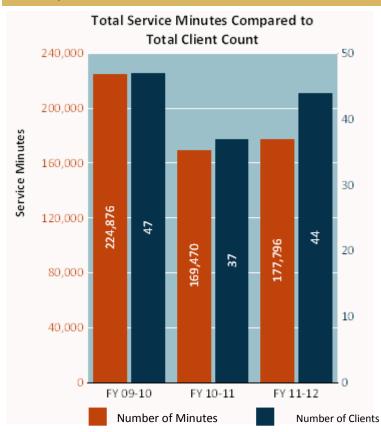


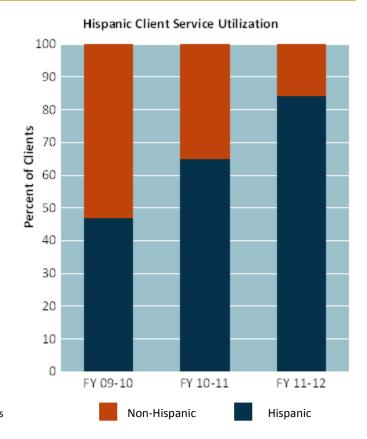


	S Broken Down By Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	129	9,533	5.36%
Collateral	735	64,371	36.20%
Group Counseling	9	1,023	0.58%
Linkage/Brokerage	1,986	79,155	44.52%
Mental Health Counseling	217	23,441	13.18%
Non-Billable	14	273	0.15%
Total	3,090	177,796	100%









CS JJ CALA MH Court FSP

Community Action Linking Adolescents program provides intensive mental health services & case management for youth in the juvenile justice system. Probation, Juvenile Court and Behavioral Health collaborate to provide supervision and support to youth and their families. As an MHSA/Full Service Partnership (FSP) program, this team adopts a whatever it takes approach, in treating at risk youth and their families. The CALA Youth Program was a originally a combination of the Juvenile Mentally III Offender Criminal Reduction (MIOCR)Grant, and Mental Health Services Act (MHSA) funding. This funding made possible the development of a Juvenile Mental Health Court, and to serve the mental health needs of youth who come into contact with the Juvenile Justice system. This multidisciplinary team screens all youth who are in the field, and on Probation, with the Massachusetts Youth Screening Instrument Version 2 (MAYSI-2), and also delivers Brief Strategic Family Therapy, as the Evidenced-Based Practice

Fiscal Year 2011/2012 Data

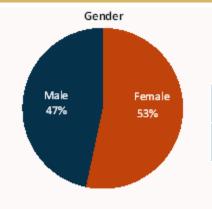
of Clients Served: 15 Total # of Client Encounters: 649 Total Service Value: \$108,116.32 Average Service Value/Client: \$7,208 Average Age: 16

of New Clients: 6

of Clients Discharged:

8

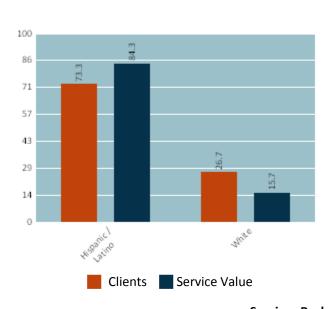
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 319

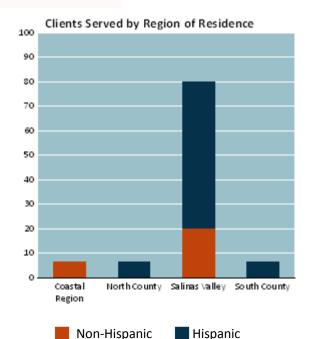


Discharge Disposition

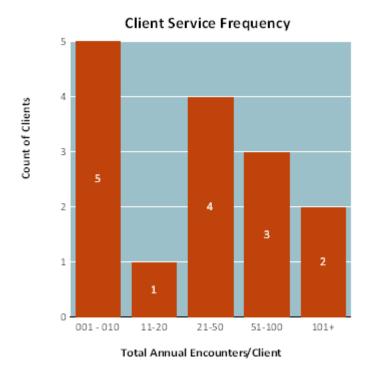
	Total
Other	46%
Treatment Goals Reached/Partially Reached	53%

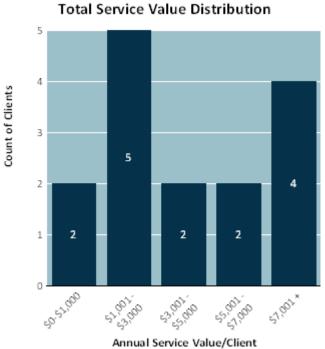
Percent of Clients Served By Percent of Total Service Value

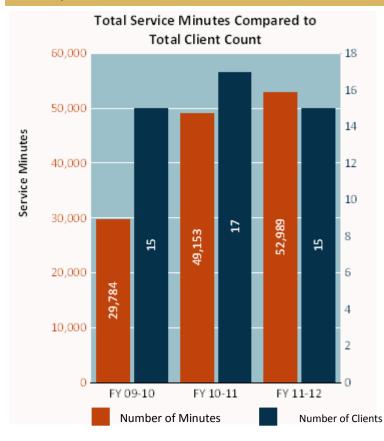


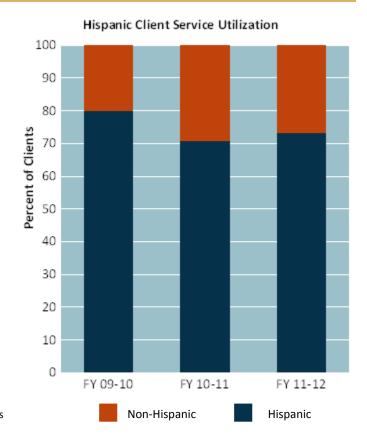


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	18	1,526	2.88%
Collateral	24	1,567	2.96%
Linkage/Brokerage	395	29,917	56.46%
Medication Support	4	315	0.59%
Mental Health Counseling	140	14,595	27.54%
Non-Billable	68	5,069	9.57%
Total	649	52,989	100%









CS JJ CALA MH Court SD

Community Action Linking Adolescents program provides intensive mental health services & case management for youth in the juvenile justice system. Probation, Juvenile Court and Behavioral Health collaborate to provide supervision and support to youth and their families. The CALA Youth Program was a originally a combination of the Juvenile Mentally III Offender Criminal Reduction (MIOCR)Grant, and Mental Health Services Act (MHSA) funding. This funding made possible the development of a Juvenile Mental Health Court, and to serve the mental health needs of youth who come into contact with the Juvenile Justice system. This multidisciplinary team screens all youth who are in the field, and on Probation, with the Massachusetts Youth Screening Instrument Version 2 (MAYSI-2), and also delivers Brief Strategic Family Therapy, as the Evidenced-Based Practice

Fiscal Year 2011/2012 Data

of Clients Served: 6

Total # of Client Encounters: 134

Total Service Value: \$15,841.78

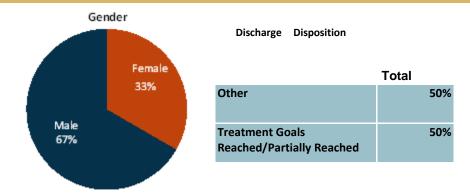
Average Service Value/Client: \$2,640

Average Age: 18

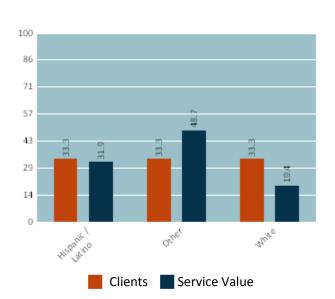
of New Clients: 3

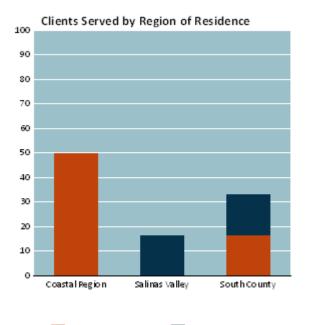
of Clients Discharged: 3

Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 322



Percent of Clients Served By Percent of Total Service Value



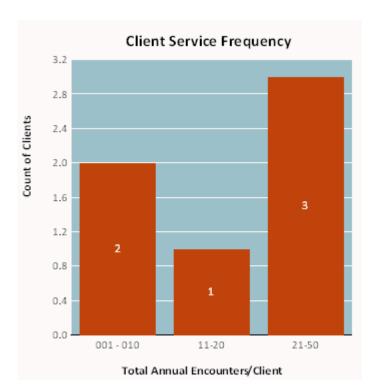


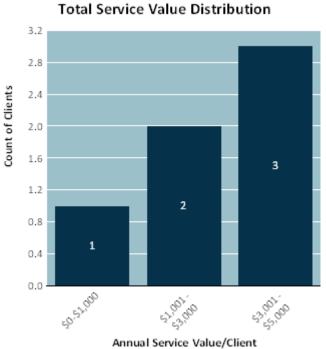
Hispanic

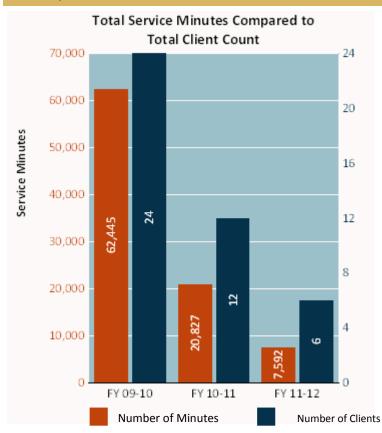
Non-Hispanic

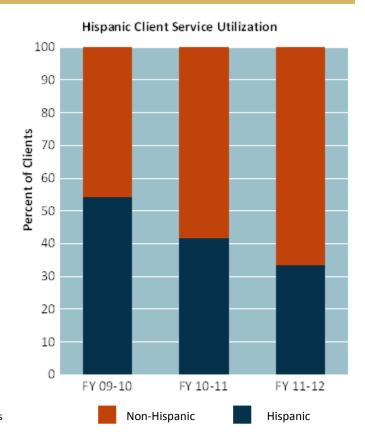
Services Broken Down By Type

	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	8	281	3.70%
Collateral	1	77	1.01%
Linkage/Brokerage	68	3,149	41.48%
Medication Support	5	310	4.08%
Mental Health Counseling	34	2,702	35.59%
Non-Billable	18	1,073	14.13%
Total	134	7,592	100%









DTH Co-occurring Disorder FSP

ICT is an MHSA program, a Full Service Partnership, (FSP), and a contract with Door to Hope. This team provides a high level of care to co-occurring youth and their families. ICT is designed to prevent youth from having to be placed out of the home, who may be struggling with a co-occurring disorder. It is offered to youth ages 12 -18, who meet the co-occurring criteria and are at risk of out of home placement. This team provides individual and family therapy, as well as peer mentor support. The desired outcomes include measuring success in education, decreasing recidivism, prevention of further involvement with the Juvenile Justice system, and providing treatment in a less restrictive setting. Success is measured by youth's ability to remain at home, in school, and in their community, with no new law violations. This is a Mental Health Services Act (MHSA) program, under the co-occurring strategy. It is one of the substance abuse programs designed to meet moderate to severe needs.

Fiscal Year 2011/2012 Data

of Clients Served: 5

Total # of Client Encounters: 135

Total Service Value: \$21,994.97

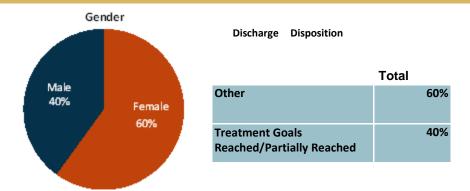
Average Service Value/Client: \$4,399

Average Age: 15

of New Clients: 3

of Clients Discharged: 3

Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 287

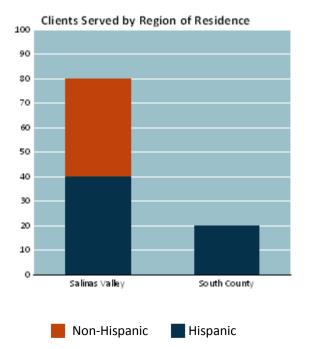


100 86 71 57 43 29 14 0

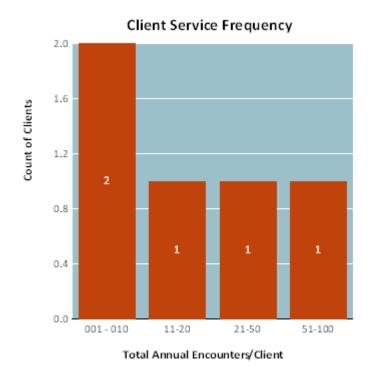
Clients Service Value

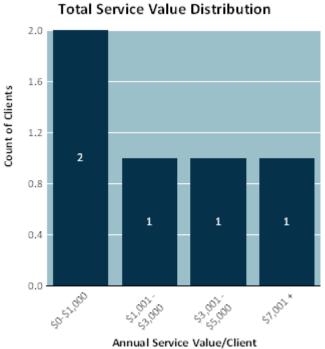
Percent of Clients Served By Percent of

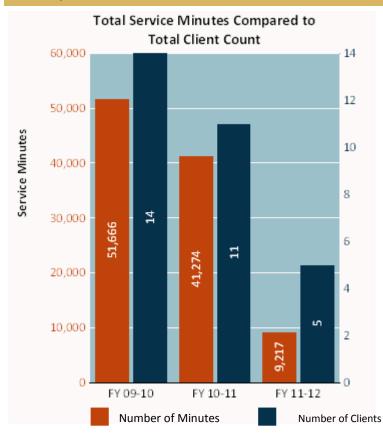
Total Service Value

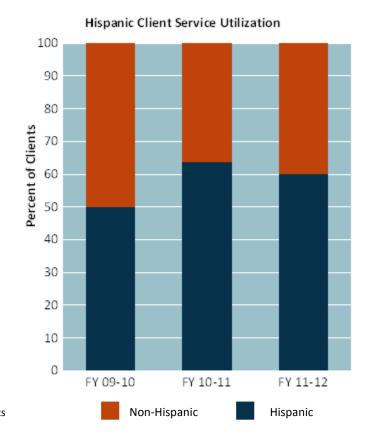


Services Broken Down By Type			
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	1	67	0.73%
Collateral	11	1,055	11.45%
Linkage/Brokerage	67	3,401	36.90%
Mental Health Counseling	55	4,673	50.70%
Non-Billable	1	21	0.23%
Total	135	9,217	100%









DTH Co-occurring Disorder SD

ICT is an MHSA program, a Full Service Partnership, (FSP), and a contract with Door to Hope. This team provides a high level of care to co-occurring youth and their families. ICT is designed to prevent youth from having to be placed out of the home, who may be struggling with a co-occurring disorder. It is offered to youth ages 12 -18, who meet the co-occurring criteria and are at risk of out of home placement. This team provides individual and family therapy, as well as peer mentor support. The desired outcomes include measuring success in education, decreasing recidivism, prevention of further involvement with the Juvenile Justice system, and providing treatment in a less restrictive setting. Success is measured by youth's ability to remain at home, in school, and in their community, with no new law violations. This is a Mental Health Services Act (MHSA) program, under the co-occurring strategy. It is one of the substance abuse programs designed to meet moderate to severe needs.

Fiscal Year 2011/2012 Data

of Clients Served: 45

Total # of Client Encounters: 1,247

Total Service Value: \$247,402.66

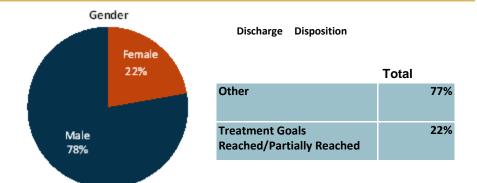
Average Service Value/Client: \$5,498

Average Age: 16

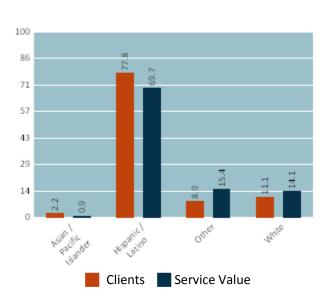
of New Clients: 35

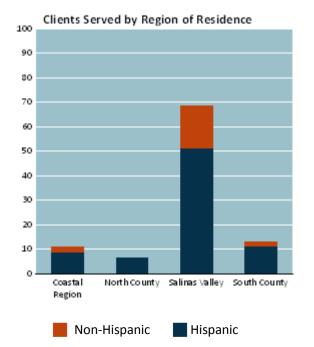
of Clients Discharged: 36

Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 152

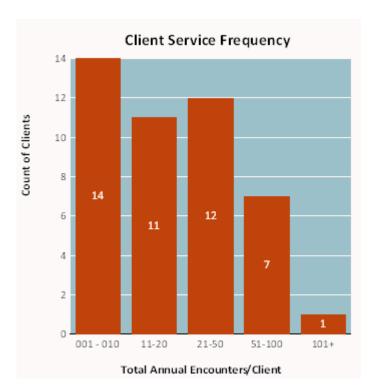


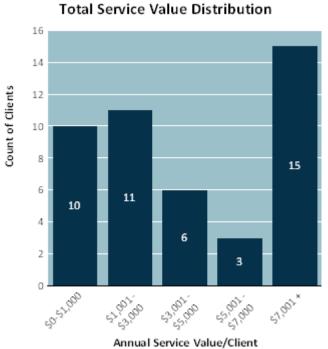
Percent of Clients Served By Percent of Total Service Value

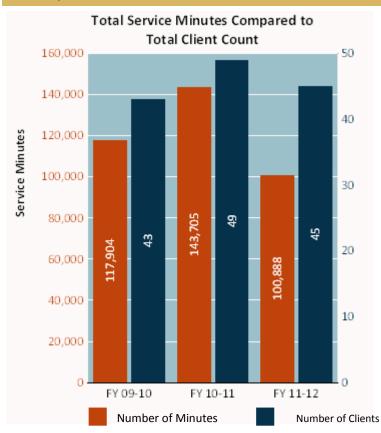


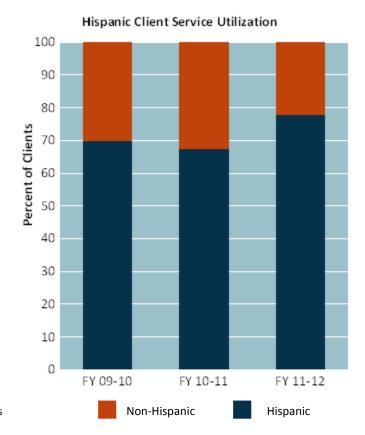


Services Broken Down By Type			
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	154	15,514	15.38%
Collateral	89	7,419	7.35%
Linkage/Brokerage	536	25,444	25.22%
Mental Health Counseling	450	52,165	51.71%
Non-Billable	18	346	0.34%
Total	1,247	100,888	100%









Kinship Adoption Preservation FSP

Services include the integration of a full service partnership model for some families and the inclusion of evidence based and evidence informed parent education programs.

Fiscal Year 2011/2012 Data

of Clients Served:

Total # of Client Encounters: 1,444

Total Service Value: \$262,239.20

Average Service Value/Client: \$16,390

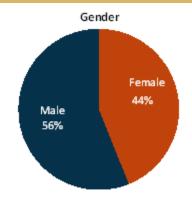
Average Age: 8

of New Clients: 6

of Clients Discharged:

Of the Clients Discharged, the AVERAGE

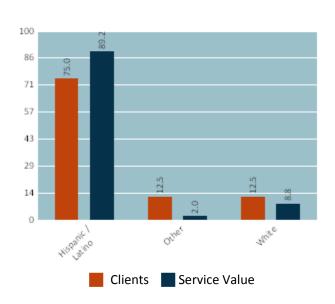
Length of Stay in Days Was: 702

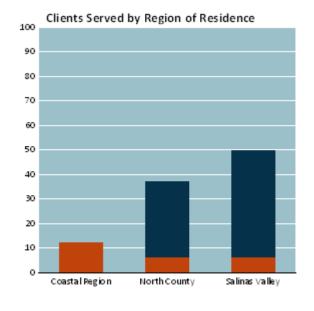


Discharge Disposition

	Total
Other	81%
Treatment Goals Reached/Partially Reached	18%

Percent of Clients Served By Percent of Total Service Value





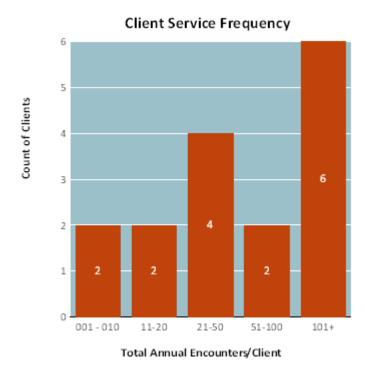
Hispanic

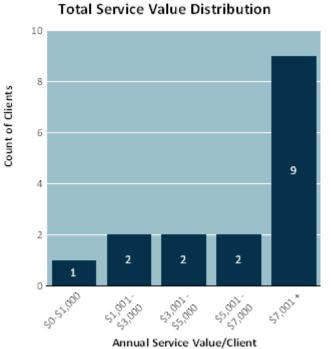
Percent of Total

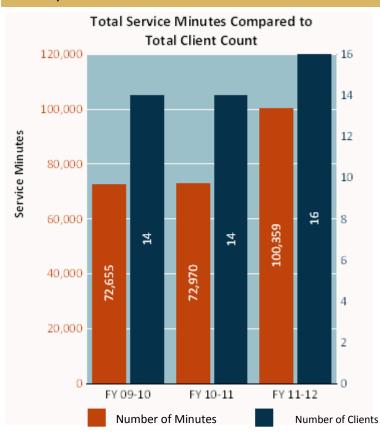
Non-Hispanic

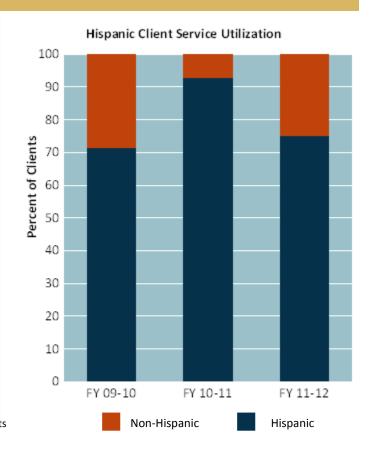
Services Broken	Down By	Туре
Number	of Visits	Total Service

		Minutes	Service Minutes
Assessment/Evaluation	115	12,765	12.72%
Collateral	177	11,482	11.44%
Group Counseling	288	13,286	13.24%
Linkage/Brokerage	230	9,238	9.20%
Medication Support	47	2,603	2.59%
Mental Health Counseling	587	50,985	50.80%
Total	1,444	100,359	100%









Kinship Center

Kinship Center provides Mental Health Services and Medication Support to youth who require outpatient services. The focus of the program is permanency for children, the impact of adoption on a child and his/her family, and the impact on children being raised by a relative caregiver. Such services will reduce the possibility of future residential care, periodic inpatient hospitalization, placement at out-ofstate facilities, or placement in a juvenile justice facility. The D'Arrigo Children's Clinic provides outpatient mental health services to eligible children and their families. Mental health services refer to those individual, family or group therapies and interventions that are designed to provide reduction of mental disability and improvement and maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency.

Fiscal Year 2011/2012 Data

of Clients Served: 160

Total # of Client Encounters: 6,667

Total Service Value: \$1,040,226.18

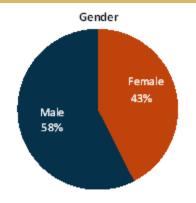
Average Service Value/Client: \$6,501

Average Age: 9

of New Clients: 74

of Clients Discharged: 68

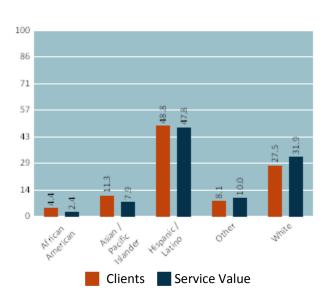
Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 569

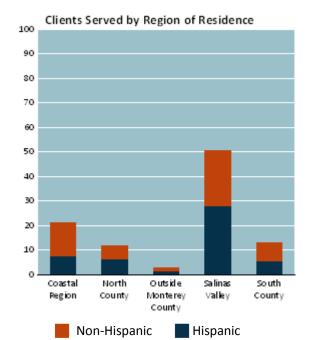




Discharge Disposition

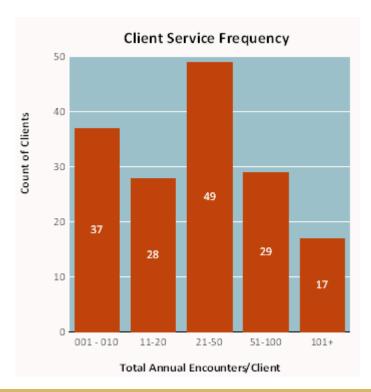
Percent of Clients Served By Percent of Total Service Value

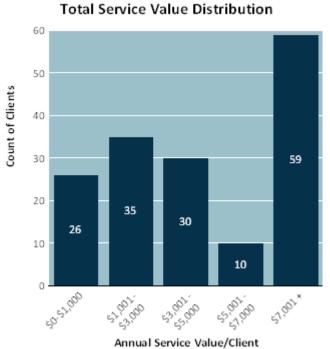


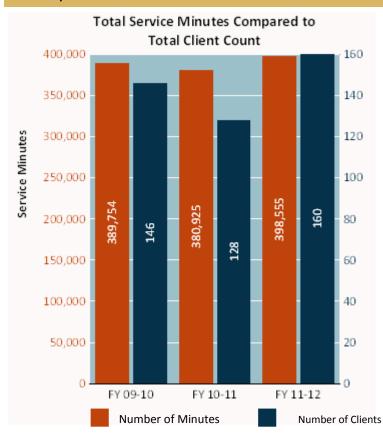


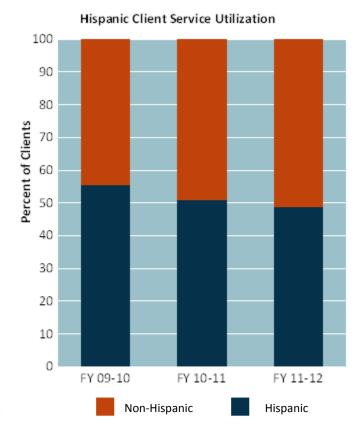
Services	Broken	Down	By '	Type
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	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	1,019	83,536	20.96%
Collateral	813	41,753	10.48%
Group Counseling	1,458	56,760	14.24%
Linkage/Brokerage	1,103	44,723	11.22%
Medication Support	204	11,948	3.00%
Mental Health Counseling	2,068	159,827	40.10%
Non-Billable	2	8	0.00%
Total	6,667	398,555	100%









CS MCSTART

This is a collaborative program with Door To Hope as lead agency, Salinas Adult School, Department of Social & Employment Services (DSES) and First 5 Monterey County. Children 0-5 throughout Monterey County who have been prenatally exposed to alcohol or other drugs, or at high risk for developmental problems due to chronic neglect or exposure to violence receive: Developmental screens, complete psychological assessments, home visits, Dyadic Therapy, case management, occupational therapy, medical screening, medication management and group therapy.

Fiscal Year 2011/2012 Data

of Clients Served: 147

Total # of Client Encounters: 4,906

Total Service Value: \$863,407.66

Average Service Value/Client: \$5,874

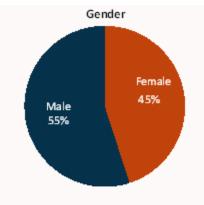
Average Age: 4

of New Clients: 51

of Clients Discharged: 85

Of the Clients Discharged, the AVERAGE

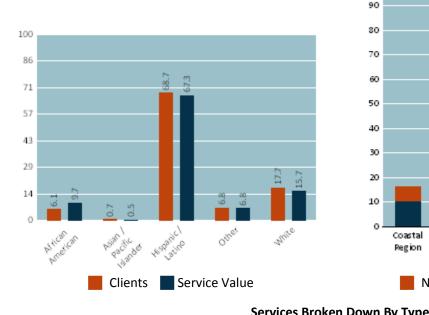
Length of Stay in Days Was: 621

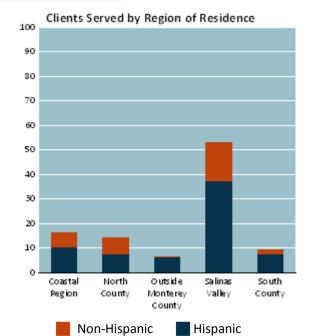


	Total
Other	47%
Treatment Goals Reached/Partially Reached	53%

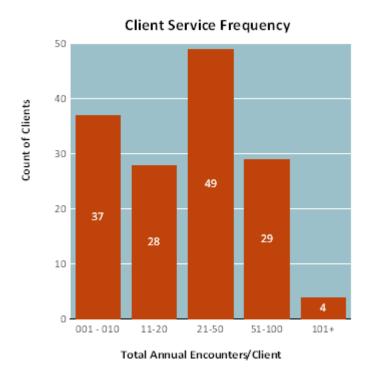
Discharge Disposition

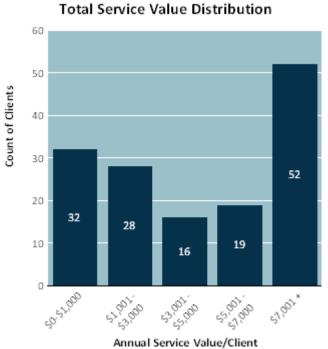
Percent of Clients Served By Percent of Total Service Value

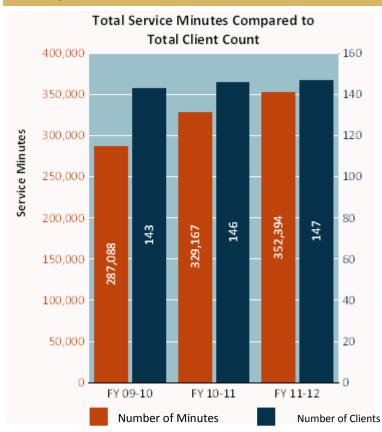


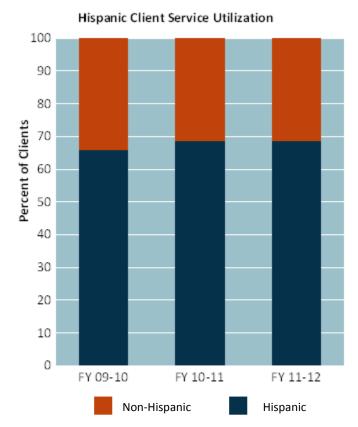


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	1,444	162,586	46.14%
Collateral	584	34,832	9.88%
Crisis Intervention	1	74	0.02%
Group Counseling	50	5,812	1.65%
Linkage/Brokerage	2,251	93,218	26.45%
Medication Support	3	171	0.05%
Mental Health Counseling	532	55,006	15.61%
Non-Billable	41	695	0.20%
Total	4,906	352,394	100%









CS Transitional Aged Youth

Avanza is a voluntary program for youth ages 16-25 and is based on the philosophy that services should be youth-guided, strength-based, individualized, community-based and culturally competent. We collaborate with other services providers, the youth and their family to provide services and supports to help the youth move forward in their life domains (Education, Employment, Living Situation, Personal/Community Engagement). Youth receive psychiatric assessment, case management and individual/group/family therapy based upon their mental health needs. Youth also can participate in skills groups, outings and recognition events.

Fiscal Year 2011/2012 Data

of Clients Served: 118

Total # of Client Encounters: 4,683

Total Service Value: \$898,174.11

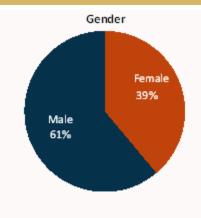
Average Service Value/Client: \$7,612

Average Age: 19

of New Clients: 70

of Clients Discharged: 35

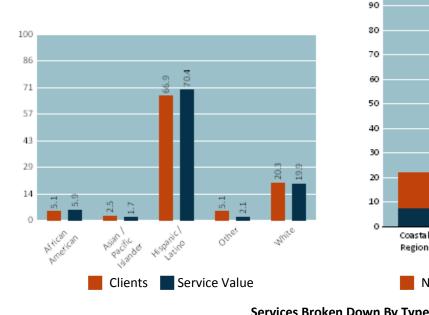
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 227

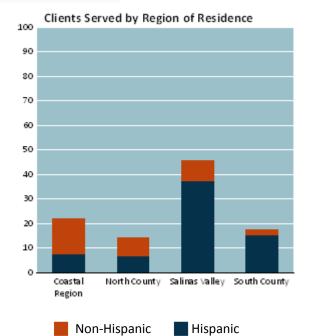


	Total
Other	93%
Treatment Goals Reached/Partially Reached	8%

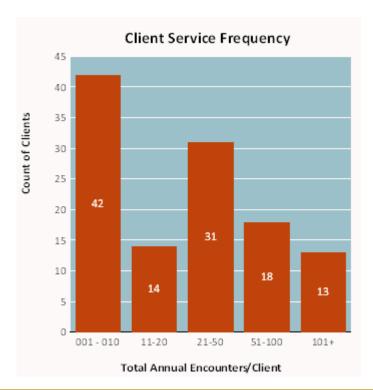
Discharge Disposition

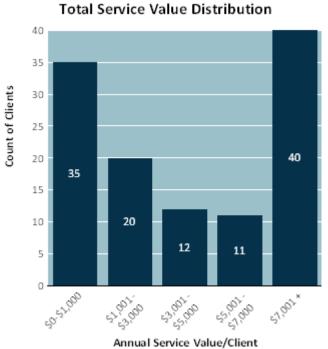
Percent of Clients Served By Percent of Total Service Value

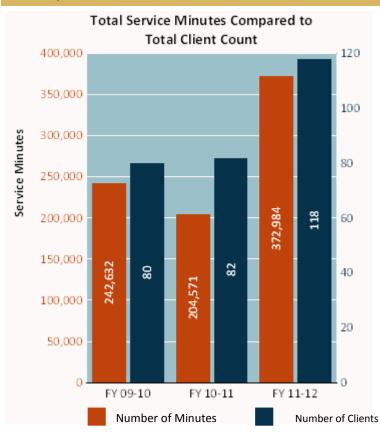


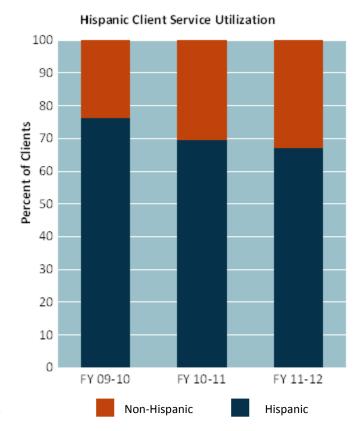


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	327	28,595	7.67%
Collateral	56	2,828	0.76%
Crisis Intervention	5	321	0.09%
Group Counseling	937	106,759	28.62%
Linkage/Brokerage	1,877	108,075	28.98%
Medication Support	261	10,221	2.74%
Mental Health Counseling	867	102,949	27.60%
Non-Billable	353	13,236	3.55%
Total	4,683	372,984	100%









CS MHSA TIP AVANZA FSP

The Avanza program nurtures and empowers youth and young adults ages 16 through 25 who have mental health disorders by providing comprehensive case management, therapy, groups and opportunities for positive social interactions. The program provides assistance with removing barriers related to mental health issues and helps youth move forward in their goals related to employment, education, independent living skills, and personal functioning. The program connects Transition Age Youth (TAY) with community resources, jobs and educational opportunities. Psycho-education and support is also provided to family members as they are an important part of a young adult's support system and are critical in their success. Collaborative partners are: TAY, family members, community-based youth serving organizations, juvenile probation, education, and social services.

Fiscal Year 2011/2012 Data

of Clients Served: 90

Total # of Client Encounters: 3,738

Total Service Value: \$631,822.22

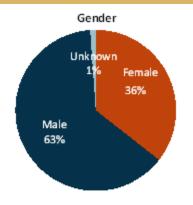
Average Service Value/Client: \$7,020

Average Age: 20

of New Clients: 25

of Clients Discharged: 43

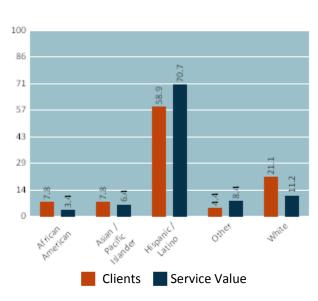
Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 444

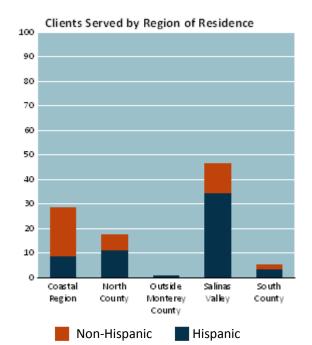




Discharge Disposition

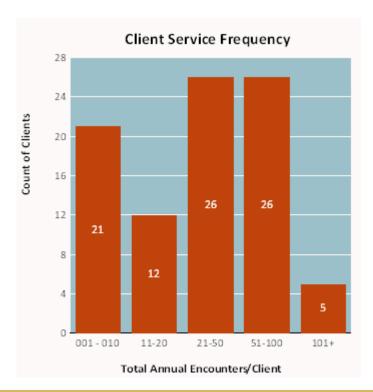
Percent of Clients Served By Percent of Total Service Value

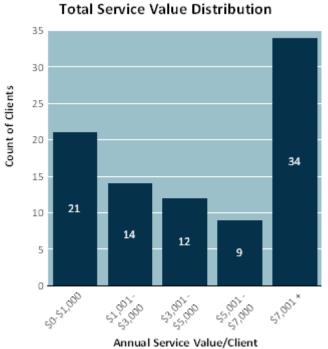


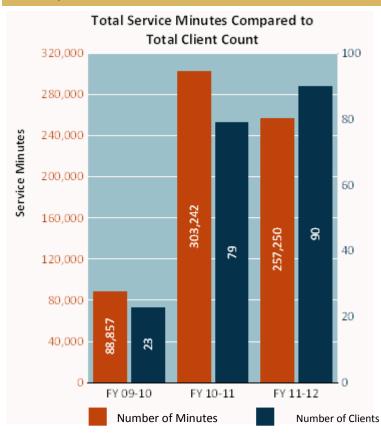


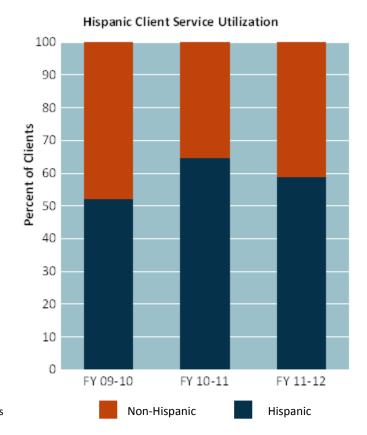
Services Broken [Down By	/ Type
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	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	244	19,808	7.70%
Collateral	48	1,592	0.62%
Crisis Intervention	1	208	0.08%
Group Counseling	595	71,848	27.93%
Linkage/Brokerage	1,476	68,346	26.57%
Medication Support	332	10,964	4.26%
Mental Health Counseling	742	76,011	29.55%
Non-Billable	295	8,302	3.23%
Other	5	171	0.07%
Total	3,738	257,250	100%









Peacock Acres, Inc.

Peacock Acres provides supportive housing, intense case management, and life coaching for youth that have been separated from their families. With unending resolve, we steer them towards opportunities for growth as they continue their journey toward a happy, productive life. We envision Monterey County as a community where every youth in foster care is afforded the same opportunities and support as their peers.

Fiscal Year 2011/2012 Data

of Clients Served: 7

Total # of Client Encounters: 1,288

Total Service Value: \$212,053.83

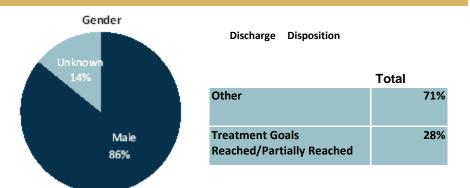
Average Service Value/Client: \$30,293

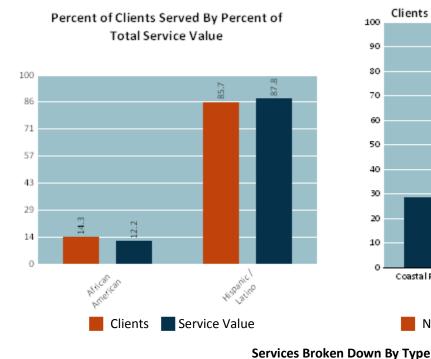
Average Age: 18

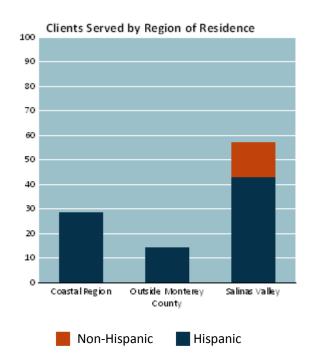
of New Clients: 3

of Clients Discharged: 8

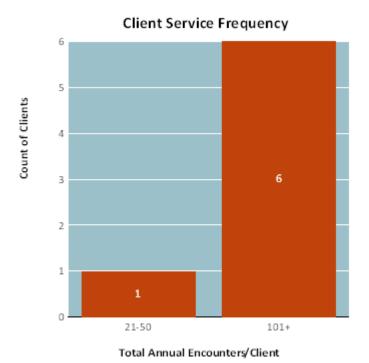
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 271

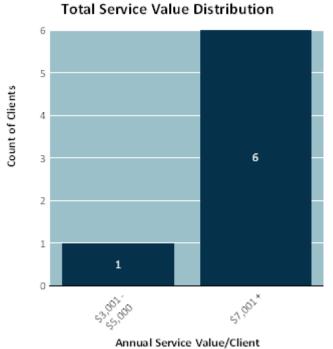


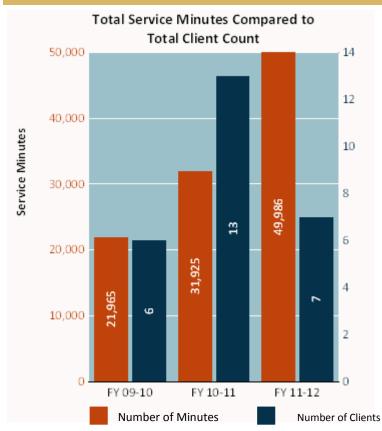


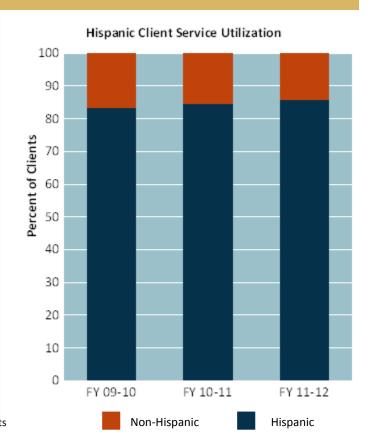


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Linkage/Brokerage	445	49,986	100.00%
Residence Bed Day	843	0	0.00%
Total	1,288	49,986	100%









AS Creating New Choices FSP

The Creating New Choices Program, or CNC is a collaborative effort between Behavioral Health, Probation, District Attorney, Public Defender and the Courts in Monterey County to provide intensive case management, psychiatric care, Probation supervision and therapeutic mental health court services to mentally ill offenders. CNC offers services in the Full Service Partnership or 'whatever it takes' model.Referral Process:Clients are referred to CNC through the court system. The court refers candidates to the CNC program either through a judge, public defender, district attorney or private counsel who believes a client meets the basic eligibility criteria.

Fiscal Year 2011/2012 Data

of Clients Served: 34

Total # of Client Encounters: 5,045

Total Service Value: \$525,966.18

Average Service Value/Client: \$15,470

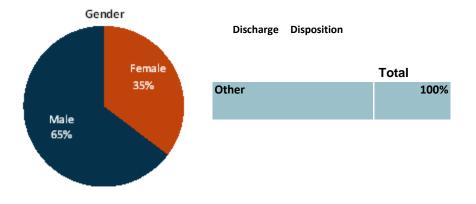
Average Age: 37

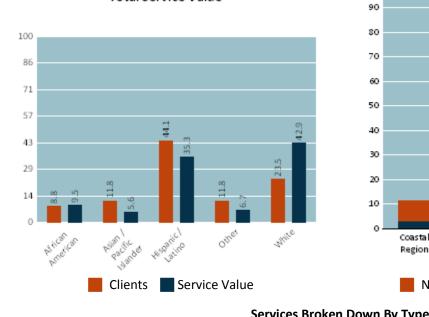
of New Clients: 7

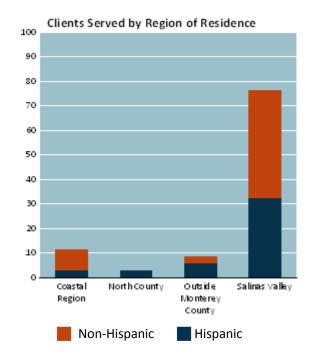
of Clients Discharged: 13

Of the Clients Discharged, the AVERAGE

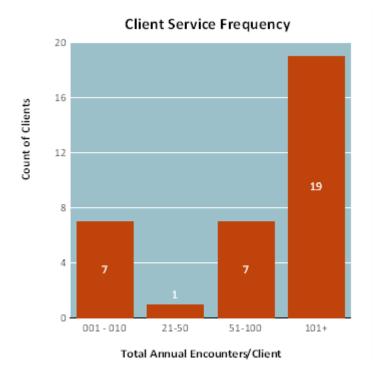
Length of Stay in Days Was: 1,036

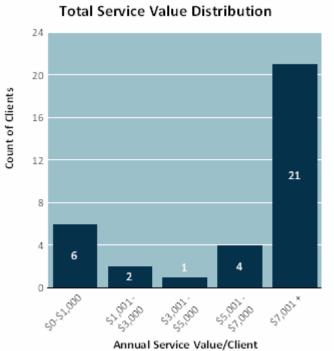


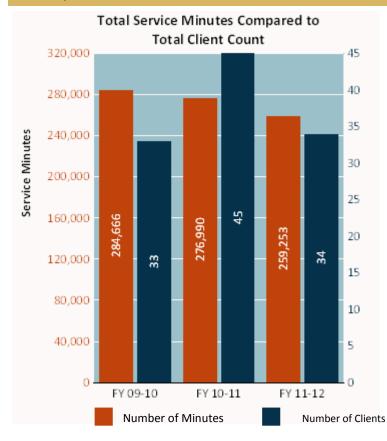


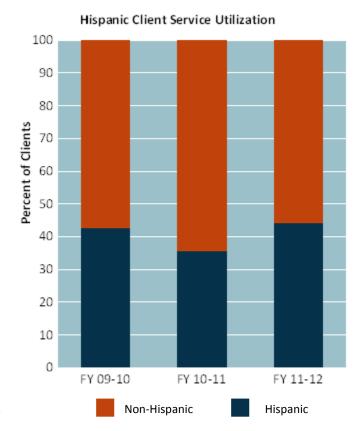


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	90	5,694	2.20%
Collateral	5	350	0.14%
Crisis Intervention	10	657	0.25%
Group Counseling	897	30,507	11.77%
Linkage/Brokerage	2,320	118,851	45.84%
Medication Support	303	9,082	3.50%
Mental Health Counseling	747	55,457	21.39%
Non-Billable	673	38,655	14.91%
Total	5,045	259,253	100%









AS MCHOME 2034 Grant

The McHome program serves seriously mentally ill adults that are experiencing chronic homelessness or at risk of homelessness. Monterey County, Behavioral Health staff, in collaboration with Interim Inc provides an array of services such as outreach, engagement, assessment and mental health treatment. This is a Full Service Partnership program providing intensive case management with low staff-top client ratios with 24/7 on-call services. It is considered a Housing First model, based on the original AB2034 program. This includes transitional housing options. The desired outcome is to stabilize clients within about one year. This includes housing, benefits, employment, medication and treatment.

Fiscal Year 2011/2012 Data

of Clients Served: 79

Total # of Client Encounters: 2,130

Total Service Value: \$262,293.52

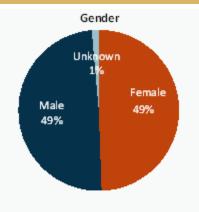
Average Service Value/Client: \$3,320

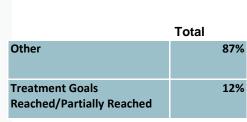
Average Age: 43

of New Clients: 25

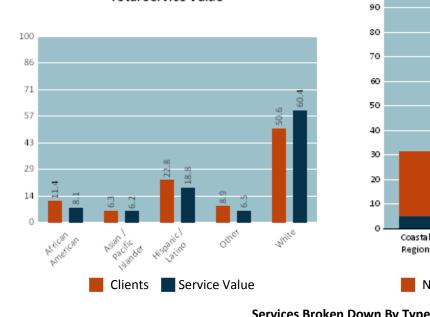
of Clients Discharged: 29

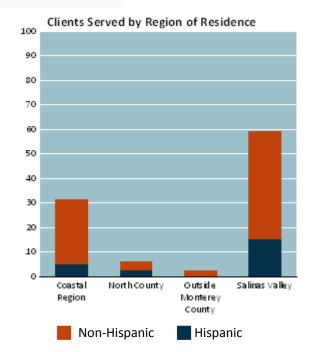
Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 888



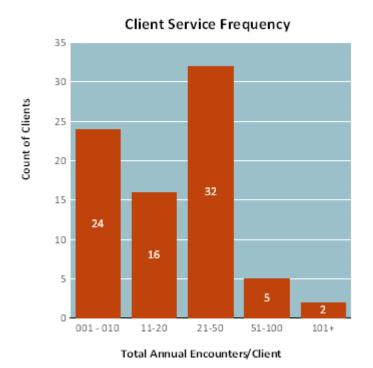


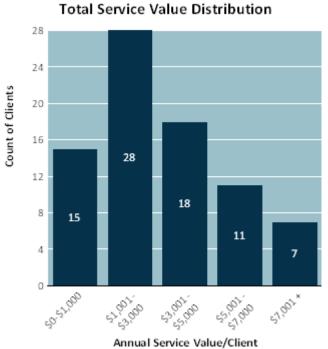
Discharge Disposition

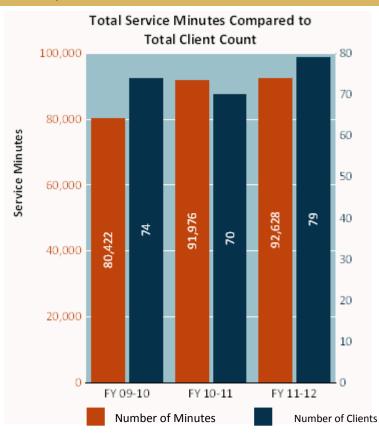


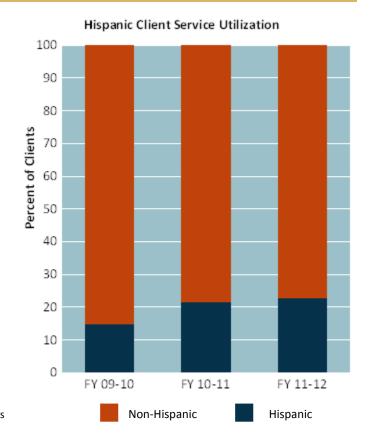


Sci.vices	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	213	15,323	16.54%
Collateral	25	1,014	1.09%
Crisis Intervention	3	655	0.71%
Group Counseling	201	7,277	7.86%
Linkage/Brokerage	900	28,658	30.94%
Medication Support	454	18,230	19.68%
Mental Health Counseling	280	20,062	21.66%
Non-Billable	54	1,409	1.52%
Total	2,130	92,628	100%









Interim Co-occurring Integrated Care

The purpose of these services is to reduce the length of stay at the Bridge House dual recovery residential program, to increase the support to consumers as they move into the next phase of their wellness and recovery treatment in the community, and to promote a clean and sober lifestyle for adults and transitional age youth in the MCBH Adult & TAY Systems of Care. Individual written service plans will be developed for each consumer moving into this phase of community based treatment and will help teach consumers how to avoid drug and alcohol use while strengthen healthy social supports using wellness and recovery principles.

Fiscal Year 2011/2012 Data

of Clients Discharged:

of Clients Served: 91

Total # of Client Encounters: 2,376

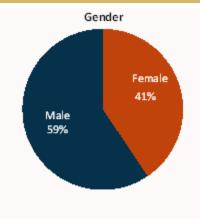
Total Service Value: \$314,420.54

Average Service Value/Client: \$3,455

Average Age: 39

of New Clients: 29

Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 689



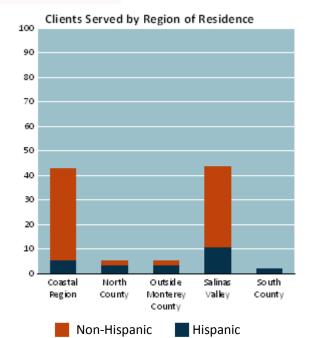


Discharge Disposition

Percent of Clients Served By Percent of Total Service Value

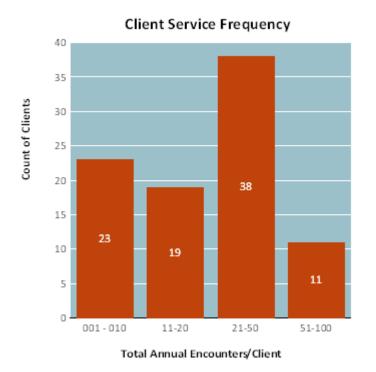
27

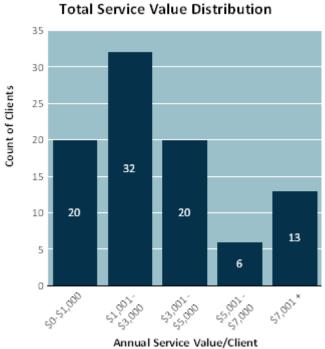


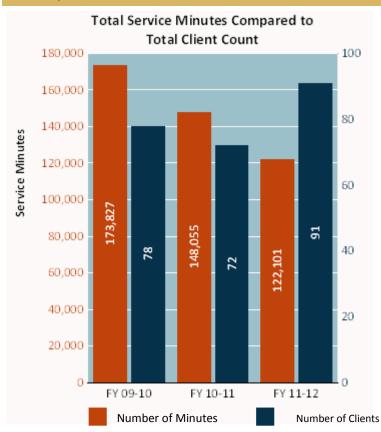


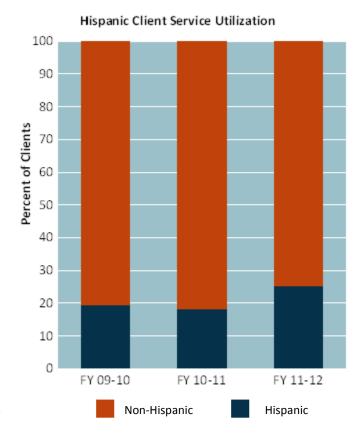
Services Broken Down By Type

	Number of visits	Minutes	Service Minutes
Collateral	1	20	0.02%
Group Counseling	676	38,479	31.51%
Linkage/Brokerage	270	5,633	4.61%
Mental Health Counseling	1,424	77,969	63.86%
Non-Billable	5	0	0.00%
Total	2,376	122,101	100%









Interim MHSA Lupine Garden FSP

Lupine Gardens provides safe, affordable, quality permanent housing for 20 very low-income individuals with psychiatric disabilities, all of whom are homeless or at high risk of homelessness and require additional support necessary to live independently in the community. The service array includes: Intensive case management provided in the Full Service Partnership model as required by Mental Health Services Act funding, medication support and assistance with daily living skills, i.e., meals, house cleaning, and laundry services, in order to live independently in the community. These intensive support services are NOT available in Interim's other permanent housing projects.

Fiscal Year 2011/2012 Data

of Clients Served: 27

Total # of Client Encounters: 2,634

Total Service Value: \$303,004.17

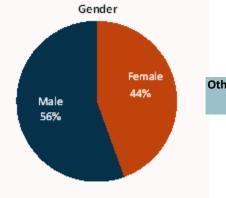
Average Service Value/Client: \$11,222

Average Age: 50

of New Clients: 8

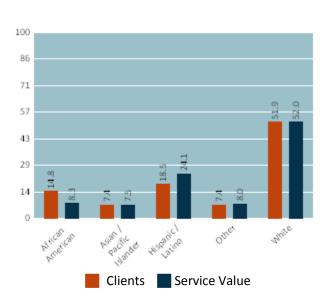
of Clients Discharged: 8

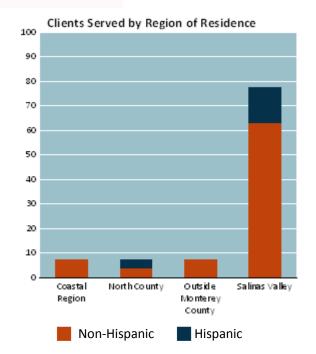
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 774





Percent of Clients Served By Percent of Total Service Value

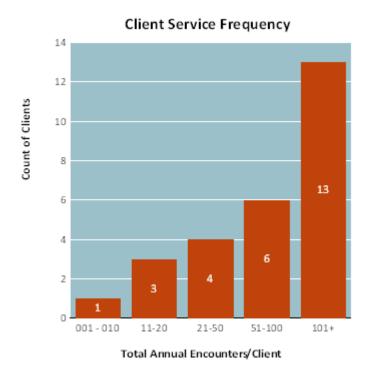


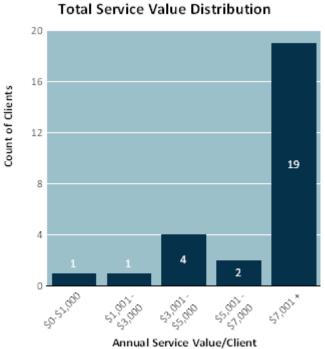


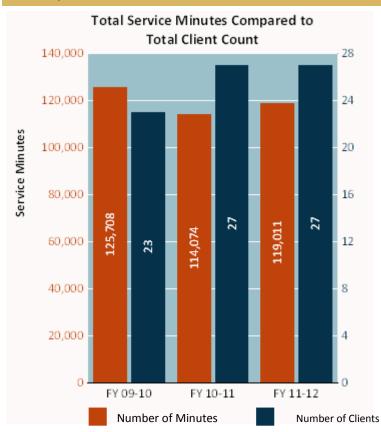
Percent of Total

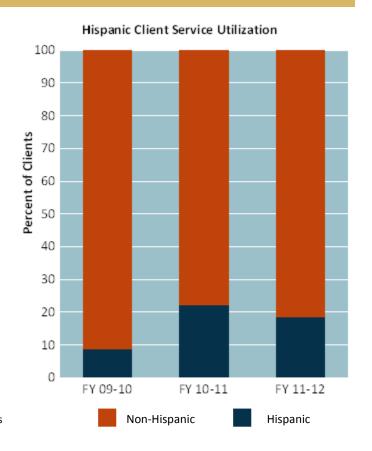
Services Broken Down By Type Number of Visits Total Service

		Minutes	Service Minutes
Collateral	1	46	0.04%
Linkage/Brokerage	304	12,906	10.84%
Mental Health Counseling	2,329	106,059	89.12%
Total	2,634	119,011	100%









Interim Sunflower Garden

The Sunflower Gardens program provides supported housing services to individual with serious mental illness who are homeless or at risk of homelessness during a transition period whereby individuals are referred to this program by Monterey County Behavioral Health. The services provided to the consumers include assessments, evaluation, and assistance in accessing benefits, case management, with a major focus in helping consumers to be successful in housing by helping them to meet the terms of their leases. The intent is to ensure the challenges of maintaining housing for individuals with serious mental illness are addressed and the provision of independent living skills are provided in a collaborative environment whereby the County and Contractor collaborate in determining the individualized services needed for each consumer in working towards resiliency and self sufficiency.

Fiscal Year 2011/2012 Data

of Clients Served: 34

Total # of Client Encounters: 2,102

Total Service Value: \$205,112.12

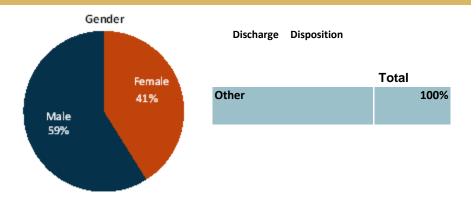
Average Service Value/Client: \$6,033

Average Age: 50

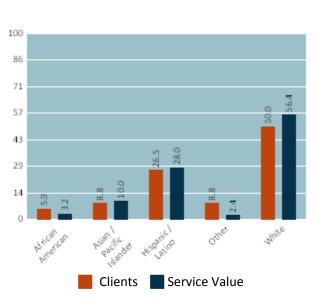
of New Clients: 11

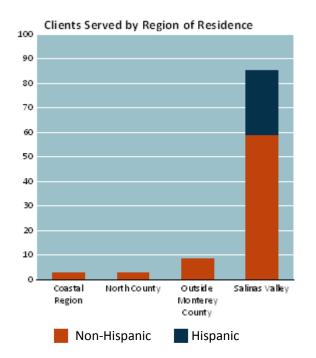
of Clients Discharged: 10

Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 298



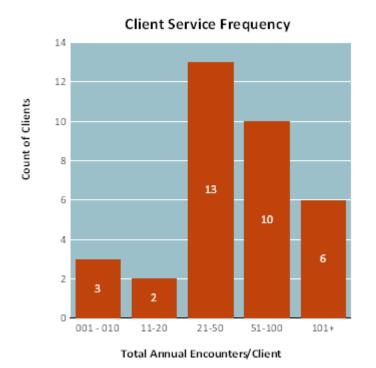
Percent of Clients Served By Percent of Total Service Value

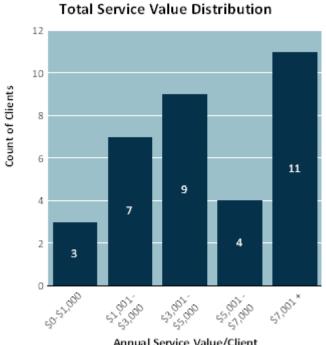




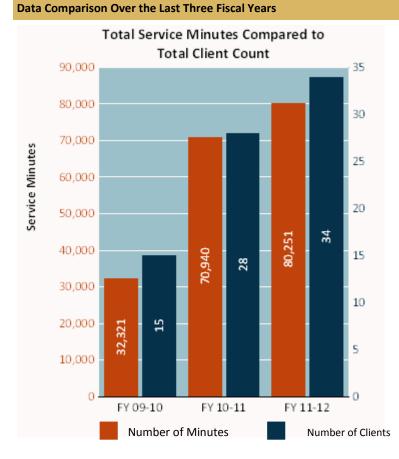
Services Broken Down By Type

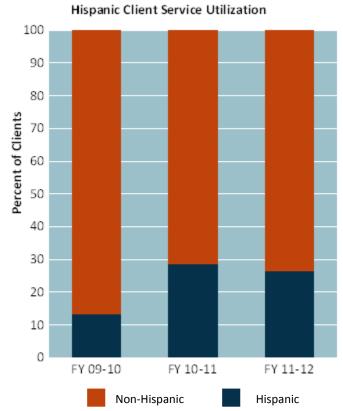
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Collateral	12	613	0.76%
Group Counseling	961	15,073	18.78%
Linkage/Brokerage	144	7,361	9.17%
Mental Health Counseling	985	57,204	71.28%
Total	2,102	80,251	100%





Annual Service Value/Client







Monterey County Behavioral Health

Program Summary: CHS HIV/AIDS Com Partnership

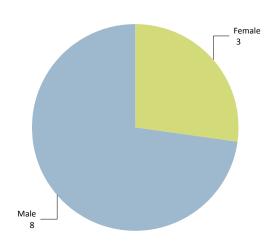
Date Range: 7/1/2011 to 6/30/2012

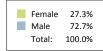
Number of Clients in Program:

10

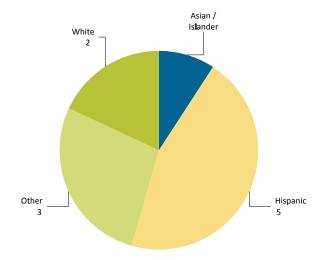
Average Age: 39

Gender





Ethnicity



Asian / Islander	9.1%	
Hispanic	45.5%	
Other	27.3%	
White	18.2%	
Total:	100.0%	

		16-25		26-59		60+		Total	
Female	Hispanic	0%	0	22%	2	0%	0	18%	2
	White	0%	0	11%	1	0%	0	9%	1
	Total	0%	0	33%	3	0%	0	27%	3
Male	Asian / Islande	0%	0	11%	1	0%	0	9%	1
	Hispanic	100%	1	22%	2	0%	0	27%	3
	Other	0%	0	33%	3	0%	0	27%	3
	White	0%	0	0%	0	100%	1	9%	1
	Total	100%	1	66%	6	100%	1	72%	8
Total		100%	1	100%	9	100%	1	100%	11

AS Older Adult FSP

This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring (physical and or/substance abuse) disorder who are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These adults are at risk of high utilization of unplanned emergency services and institutionalization requiring a higher level of care. These adults will benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. These services are designed to maximize their participation in their recovery and enhance their quality of life in the greater community.

Fiscal Year 2011/2012 Data

of Clients Served: 9

Total # of Client Encounters: 623

Total Service Value: \$79,488.35

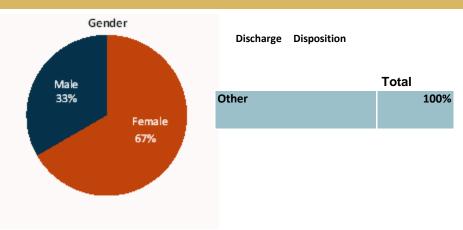
Average Service Value/Client: \$8,832

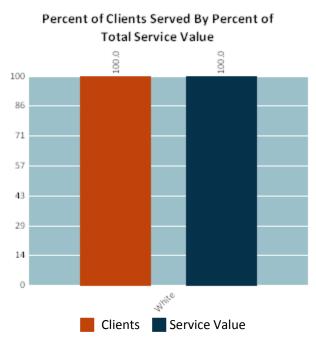
Average Age: 68

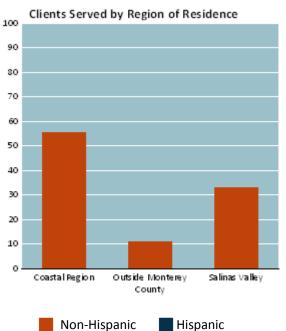
of New Clients: 5

of Clients Discharged: 2

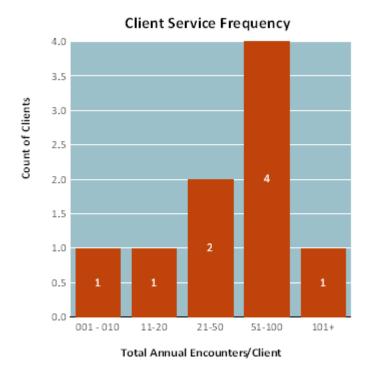
Of the Clients Discharged, the AVERAGE
Length of Stay in Days Was: 1,458

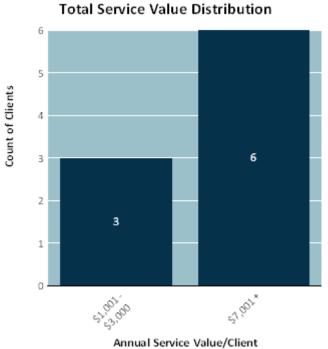


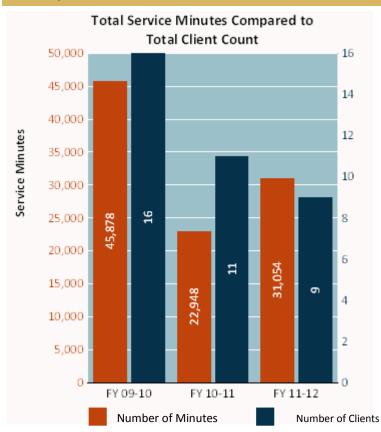


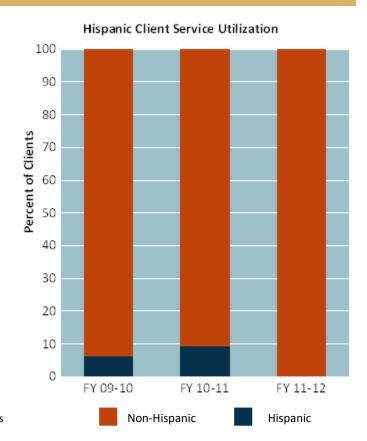


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	43	1,982	6.38%
Group Counseling	48	1,819	5.86%
Linkage/Brokerage	279	14,817	47.71%
Medication Support	99	3,349	10.78%
Mental Health Counseling	140	9,002	28.99%
Non-Billable	14	85	0.27%
Total	623	31,054	100%









Drake House/Front Street Inc

This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring physical disorder that are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These older adult have had extensive histories of institutionalization or at high risk for a higher level of care, hospitalizations, unplanned emergency services and at high risk for skilled nursing care. Monterey County in collaboration with Drake House (Front Street) provides 24 hour residential care, intensive mental health and case management services. These older adults benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. The services are designed to maximize their participation in their recovery, and enhance their quality of life while living in their community.

Fiscal Year 2011/2012 Data

of Clients Served: 26

Total # of Client Encounters: 12,288

Total Service Value: \$954,704.01

Average Service Value/Client: \$36,719

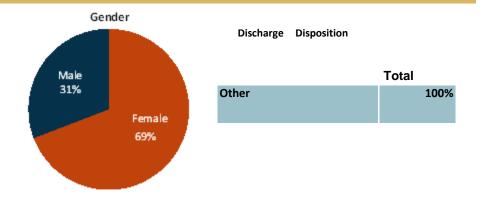
Average Age: 68

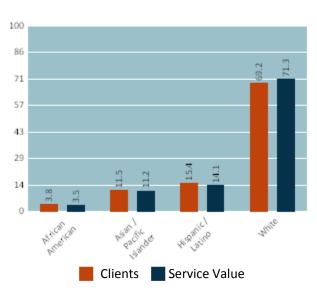
of New Clients: 4

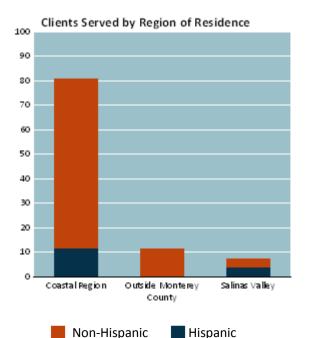
of Clients Discharged: 4

Of the Clients Discharged, the AVERAGE

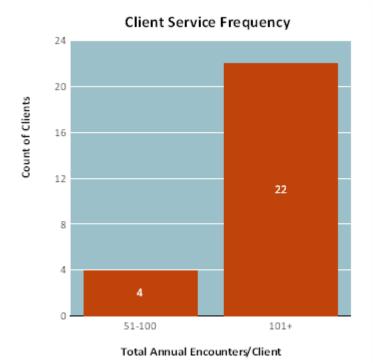
Length of Stay in Days Was: 1,159

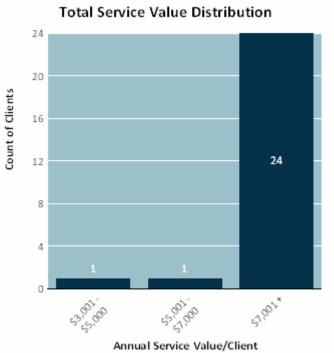


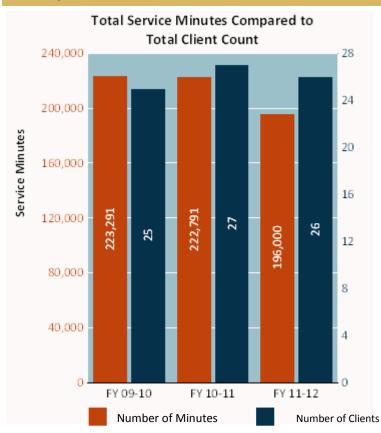


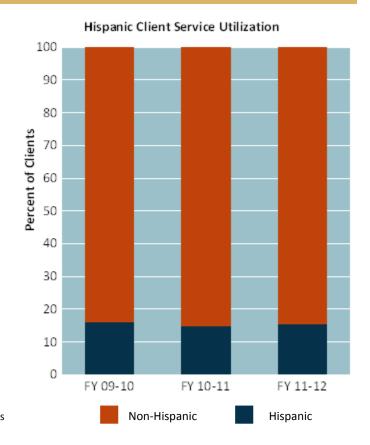


Services Broken Down By Type					
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes		
Assessment/Evaluation	1	18	0.01%		
Group Counseling	2,169	66,999	34.18%		
Linkage/Brokerage	757	32,745	16.71%		
Mental Health Counseling	2,016	96,238	49.10%		
Residence Bed Day	7,345	0	0.00%		
Total	12,288	196,000	100%		









CS JJ Silver Star Resource

Silver Star Resource Center is a Gang Prevention and Intervention Program which offers out-patient services to youth at risk and prior to involvement with the Juvenile Justice System. The Silver Star Resource Center is one of the few Juvenile Justice programs that will accept referrals for youth at risk of, but not yet involved in, the Juvenile Justice system.

Fiscal Year 2011/2012 Data

of Clients Served:

Total Service Value: \$158,384.12

Total # of Client Encounters: 1,190

Average Service Value/Client: \$1,908

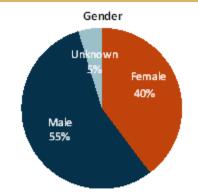
Average Age: 15

of New Clients: 52

of Clients Discharged: 59

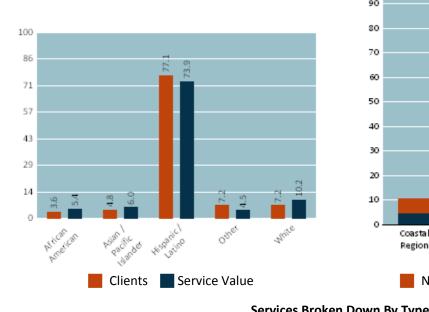
Of the Clients Discharged, the AVERAGE

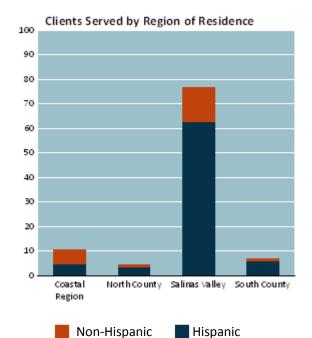
Length of Stay in Days Was: 192



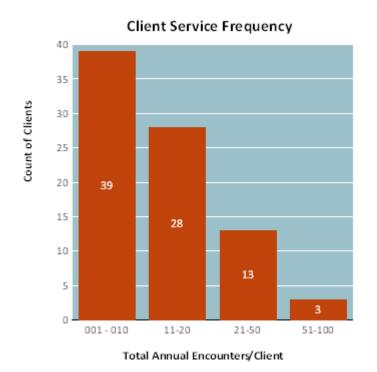
Discharge Disposition

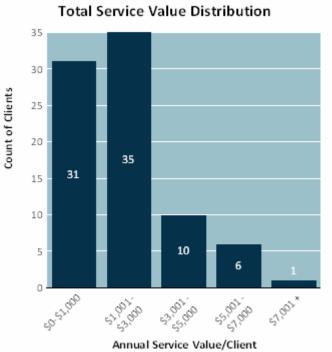
	Total
Other	71%
Treatment Goals Reached/Partially Reached	30%

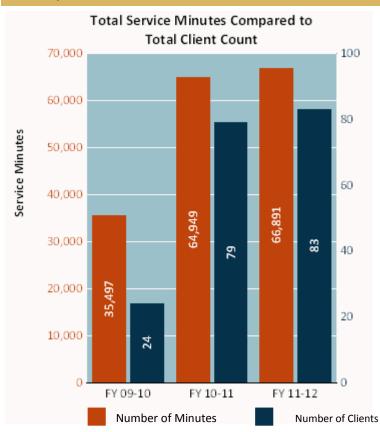


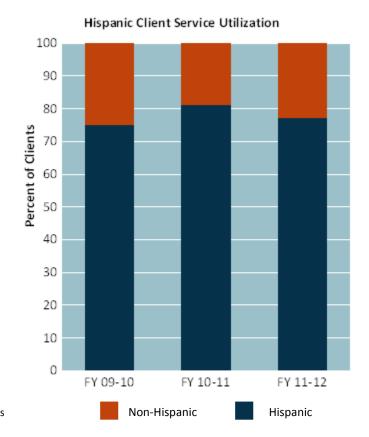


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	145	4,148	6.20%
Collateral	70	1,796	2.68%
Group Counseling	2	102	0.15%
Linkage/Brokerage	254	8,176	12.22%
Medication Support	11	941	1.41%
Mental Health Counseling	611	46,572	69.62%
Non-Billable	97	5,156	7.71%
Total	1,190	66,891	100%









CS JJ Youth Diversion Seaside

This program is a partnership with Monterey County Behavioral Health and the Seaside Police Department and is funded through the Mental Health Services Act. The treatment goal is to divert first time, non-violent, youth offenders from the Juvenile Justice System. Referrals come from Seaside Police Department police officers. This program targets first time offenders, at risk youth, runaways, and those youth who are beginning to act out, and/or demonstrate signs of inappropriate behavior at home, school and in the community. The diversion program holds youth responsible for their acts and helps them explore the choices they are making and what goals they have in life. The major focus of the program is accountability, restitution, community service, individual and family counseling, and extracurricular activities. The length of treatment is typically six months.

Fiscal Year 2011/2012 Data

of Clients Discharged:

of Clients Served: 31

Total # of Client Encounters: 543

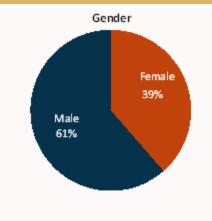
Total Service Value: \$77,885.14

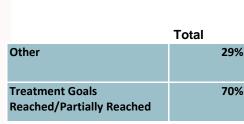
Average Service Value/Client: \$2,512

Average Age: 15

of New Clients: 23

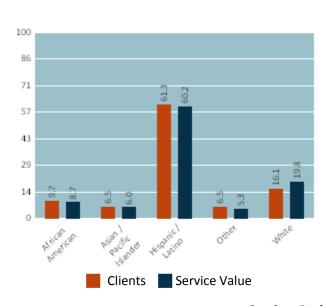
Of the Clients Discharged, the AVERAGE Length of Stay in Days Was: 200

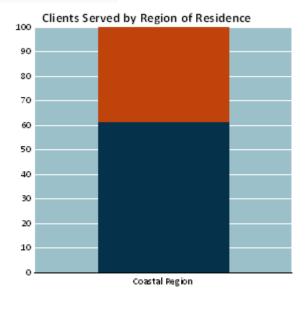




Discharge Disposition

Percent of Clients Served By Percent of Total Service Value

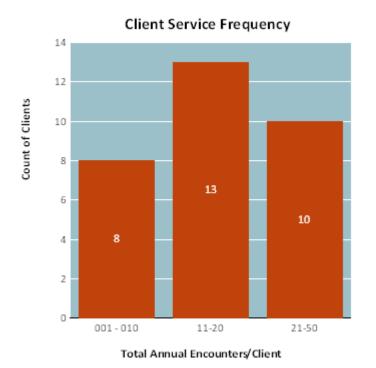


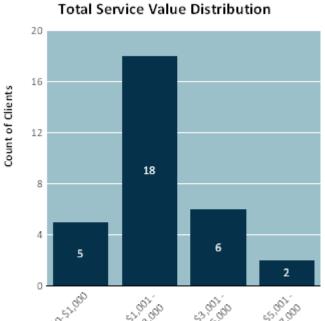


Hispanic

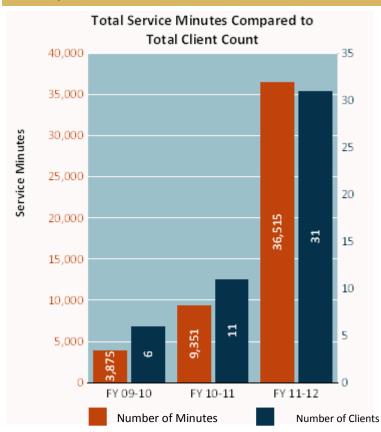
Non-Hispanic

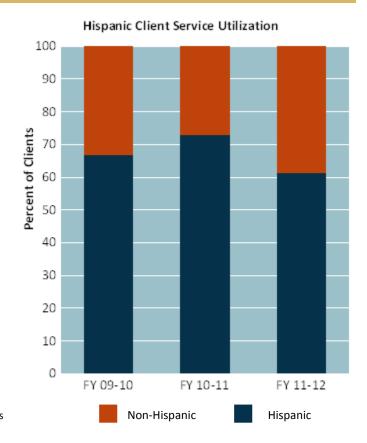
Services Broken Down By Type					
	Number of Visits	Total Service Minutes	Percent of Total Service Minutes		
Assessment/Evaluation	68	5,003	13.70%		
Collateral	15	1,104	3.02%		
Group Counseling	135	7,714	21.13%		
Linkage/Brokerage	120	6,914	18.93%		
Medication Support	2	235	0.64%		
Mental Health Counseling	126	10,235	28.03%		
Non-Billable	77	5,310	14.54%		
Total	543	36,515	100%		





Annual Service Value/Client





CS School Readiness

The Secure Families/Familias Seguras program has, as its core value, the provision of culturally and linguistically appropriate behavioral health services geared toward providing children ages 0-5 and the family with the necessary resources required to support positive physical, emotional and cognitive development. Services include: Dyadic Therapy (parent/caregiver and child). Mental Health Consultation. Developmental and Social-Emotional Screenings. Services are provided in conjunction with Family Resource Centers throughout Monterey County including King City, Salinas, Seaside and Castroville.

Fiscal Year 2011/2012 Data

of Clients Served: 120

Total # of Client Encounters: 2,453

Total Service Value: \$380,454.14

Average Service Value/Client: \$3,170

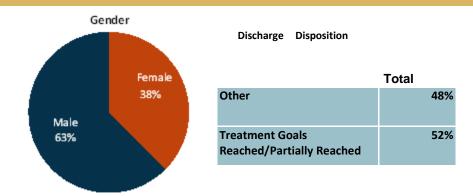
Average Age: 4

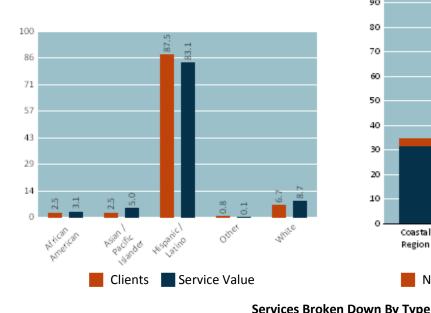
of New Clients: 77

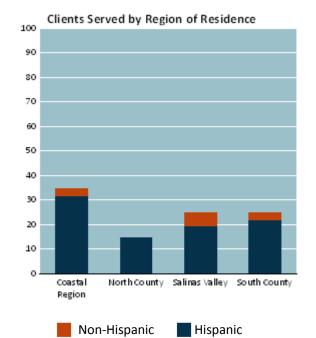
of Clients Discharged: 70

Of the Clients Discharged, the AVERAGE

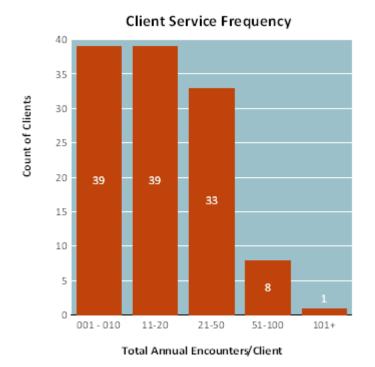
Length of Stay in Days Was: 275

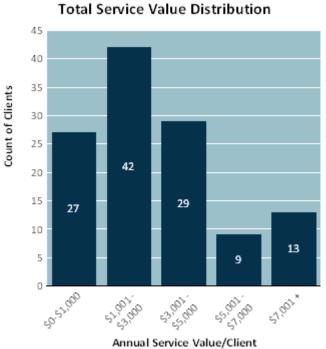


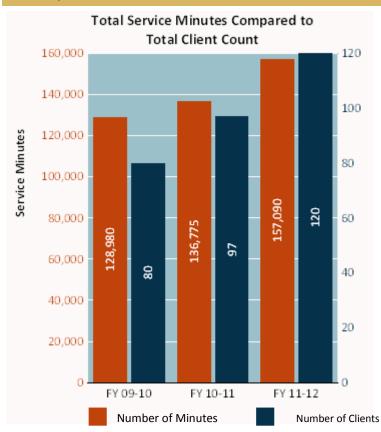


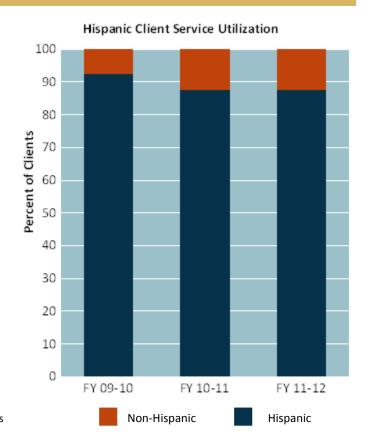


	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	475	38,764	24.68%
Collateral	443	33,703	21.45%
Group Counseling	6	860	0.55%
Linkage/Brokerage	782	34,562	22.00%
Medication Support	6	465	0.30%
Mental Health Counseling	583	44,833	28.54%
Non-Billable	158	3,903	2.48%
Total	2,453	157,090	100%









Pajaro Vly Prevention + Student Assist

Provider will provide mental health services to North Monterey County children attending schools in the Pajaro/Las Lomas area and their family members who are Medi-Cal or Non-Medi-Cal eligible and who suffer from a broad range of mental health needs

Fiscal Year 2011/2012 Data

of Clients Served:

Total # of Client Encounters: 1,723

Total Service Value: \$310,941.72

Average Service Value/Client: \$4,146

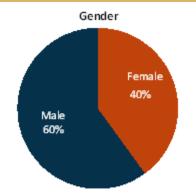
Average Age: 9

of New Clients: 34

of Clients Discharged:

Of the Clients Discharged, the AVERAGE

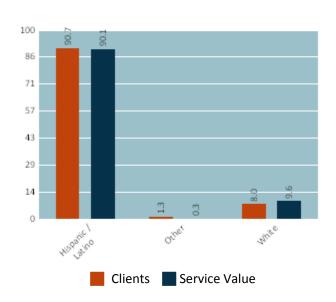
Length of Stay in Days Was: 432

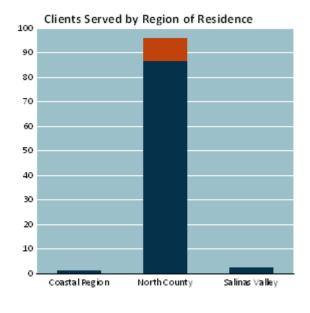


Discharge Disposition

	Total	
Other	64%	
Treatment Goals Reached/Partially Reached	36%	

Percent of Clients Served By Percent of Total Service Value



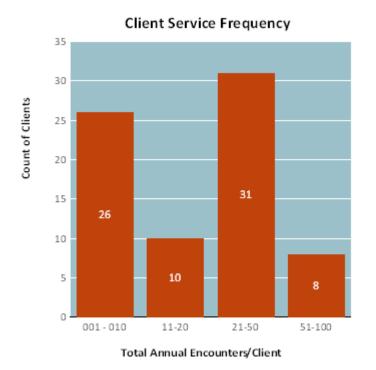


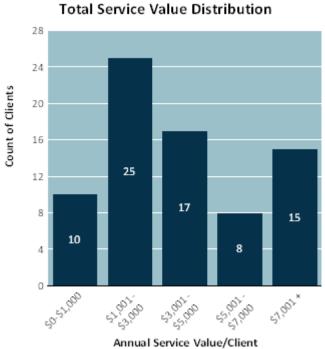
Hispanic

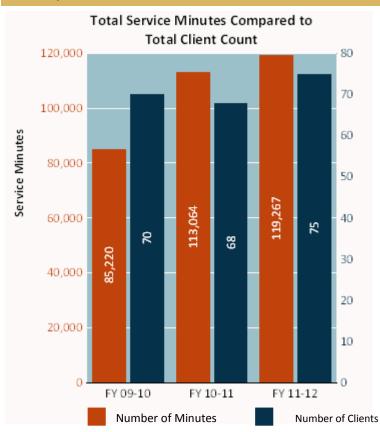
Non-Hispanic

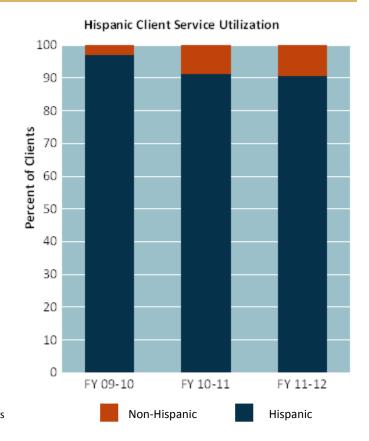
Services Broken Down By	ıype
Number of Visits	Total S

	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	163	16,305	13.67%
Collateral	189	12,600	10.56%
Group Counseling	321	14,687	12.31%
Linkage/Brokerage	9	585	0.49%
Mental Health Counseling	1,041	75,090	62.96%
Total	1,723	119,267	100%









CS JJ JSORT

The Juvenile Sex Offender Response Team (JSORT) offers treatment to adolescents with sexual offender charges, in collaboration with the Probation Department. JSORT meets as a multidisciplinary team in order to meet the needs of the youth and family. Referrals are made through the Probation Department, and youth are assessed for the program. Services are implemented, in individual, group and family modalities. This team meets regularly to discuss the cases and treatment, and efforts are made to reduce the risk of re-offending and to plan reunification services for returning the offender to the home and community, with all safety factors considered.

Fiscal Year 2011/2012 Data

of Clients Served:

Total # of Client Encounters: 2,322

Total Service Value: \$310,269.05

Average Service Value/Client: \$5,854

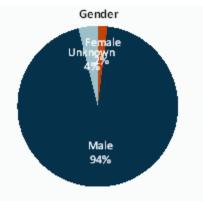
Average Age: 16

of New Clients: 24

of Clients Discharged: 32

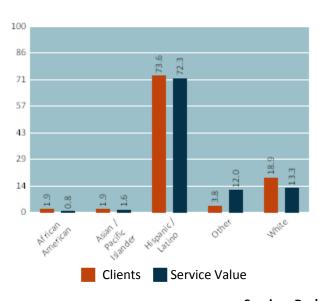
Of the Clients Discharged, the AVERAGE

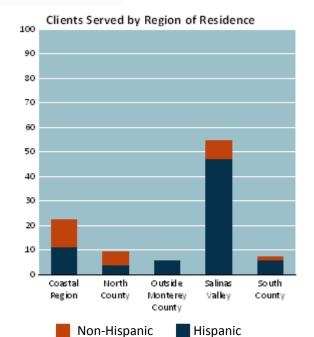
Length of Stay in Days Was: 266



Discharge Disposition

	Total
Other	71%
Treatment Goals Reached/Partially Reached	30%





Services	Broken	Down	Ву	Туре	
	Number	of Visits		Total Se	ervice

	Number of Visits	Total Service Minutes	Percent of Total Service Minutes
Assessment/Evaluation	210	20,447	13.85%
Collateral	54	3,329	2.25%
Group Counseling	334	28,424	19.25%
Linkage/Brokerage	950	35,157	23.81%
Medication Support	3	415	0.28%
Mental Health Counseling	457	38,701	26.21%
Non-Billable	314	21,158	14.33%
Total	2,322	147,631	100%

