

COUNTY OF MONTEREY

ORIGINAL

AMENDMENT #2 to PSA #968

California State University Fresno Foundation

This Amendment is made and entered into by and between the County of Monterey, a political subdivision of the State of California, (hereinafter, "COUNTY"), and California State University, Fresno Foundation (hereinafter, "CONTRACTOR").

This Amendment modifies the agreement for Child Welfare Title IV-E training between the parties executed on July 31, 2014 and as amended on January 30, 2015 (hereinafter, "Original Agreement ") by adding \$78,710 for stakeholder group facilitation, protocol development and youth training for the Commercially Sexually Exploited Children (CSEC) Program, effective April 1, 2015, increasing the total contract amount to \$176,310. Therefore, the parties agree:

- 1. Section 1.0 GENERAL DESCRIPTION of the Original Agreement is amended to read as follows:

1.01 The County hereby engages CONTRACTOR to perform, and CONTRACTOR hereby agrees to perform, the services described in Exhibit AAA, in conformity with the terms of this Agreement. The services are generally described as follows: Provide Child Welfare Title IV-E training for Monterey County's Family & Children's Services staff; and CSEC training and protocol development for Tri-County (San Benito, Santa Cruz and Monterey Counties) Family and Children's Services staff.

- 2. Section 2.0 PAYMENT PROVISIONS of the Original Agreement is amended to read as follows:

2.01 COUNTY shall pay the CONTRACTOR in accordance with the payment provisions set forth in Exhibit AAA, subject to the limitations set forth in this Agreement. The total amount payable by COUNTY to CONTRACTOR under this Agreement shall not exceed the sum of \$176,310.

- 3. Section 4.0 SCOPE OF SERVICES AND ADDITIONAL PROVISIONS of the Original Agreement is amended to read as follows:

4.01 The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

Exhibit AAA
Exhibit AAA-1
Exhibit B

Scope of Services/Payment Provisions
Program Monitoring
DSS Additional Provisions

Exhibit CCC

Exhibit D

Exhibit E

Exhibit F

Exhibit G

Program Budget

Sample Invoice

Modifications – 7.01 and 10.01

HIPAA Certification

Lobbying Certification

4. Sections 1.03 and 2.01 of Exhibit B of the Original Agreement are amended to read as follows:

1.03 Allowable Costs: Allowable costs shall be the CONTRACTOR's actual costs of developing, supervising and delivering the services under this Agreement as set forth in the budget, attached hereto as **Exhibit CCC**. Only the costs listed in **Exhibit CCC** as contract expenses may be claimed as allowable costs. Any dispute over whether costs are allowable shall be resolved in accordance with the provisions of 45 Code of Federal Regulations, Part 74, Sub-Part F and 48 Code of Federal Regulations (CFR), Chapter 1, Part 31.

2.01 Outcome objectives and performance standards: CONTRACTOR shall, for the entire term of this Agreement, provide the service outcomes set forth in **Exhibits AAA and AAA-1**. CONTRACTOR shall meet the contracted level of service and the specified performance standards described in **Exhibits AAA and AAA-1** unless prevented from doing so by circumstances beyond CONTRACTOR's control including, but not limited to, natural disasters, fire, theft and shortages of necessary supplies or materials due to labor disputes.

5. Exhibits AA, AA-1 and CC of the Original Agreement are rescinded, and replaced by Exhibits AAA, AAA-1 and CCC, attached.

If there is any conflict or inconsistency between the provisions of the AGREEMENT, or this AMENDMENT, the provisions of this AMENDMENT shall govern. A copy of this AMENDMENT shall be attached to the original AGREEMENT, as it may have been previously amended.

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**CALIFORNIA STATE UNIVERSITY, FRESNO, FOUNDATION
CENTRAL CALIFORNIA TRAINING ACADEMY - BAY AREA ACADEMY
July 1, 2014 THROUGH June 30, 2015
PROGRAM DESCRIPTION**

Program Description

California State University, Fresno, Foundation, an auxiliary unit of California State University, Fresno (hereinafter Contractor), through the Central California Training Academy - Bay Area Academy (CCTA-BAA), will provide to Monterey County Department of Social Services (hereinafter County) direct Child Welfare Title IV-E **and Commercially Sexually Exploited Children (CSEC) training and CSEC protocols** training for Family and Children's Services (FCS) staff, and others as specified by Monterey County. Contractor will provide an in-kind match to help the County draw down eligible federal Title IV-E funds to support this program. The total cost of the services provided under this Agreement per fiscal year is **\$176,310**. The maximum amount of compensation to be paid by the County shall not exceed **\$176,310**, which represents a reimbursement to Contractor.

Duration

The anticipated dates of service will be July 1, 2014 through June 30, 2015. All services identified in this agreement shall be provided by May 31, 2015. The Contractor shall submit a final invoice to the County no later than July 15th, 2015.

CDSS Child Welfare Social Worker Training Requirements

In accordance with the Performance Improvement Plan (PIP), the California Department of Social Services (CDSS) and the California Social Work Education Center (CalSWEC) convened a statewide training education and training committee (STEC) to identify training concerns and to recommend improved training across the state. The PIP requires the CDSS to focus on specific training activities as they relate to Child Welfare social workers and Child Welfare social worker supervisors; establish a statewide minimum requirement for on-going training of existing staff, and develop and implement a California Standardized Core curriculum to support and enhance Monterey County FCS program initiatives, as well as provide training for the CDSS mandated training hours for Child Welfare social workers and Child Welfare supervisors. This training will be for new Child Welfare staff.

Contractor shall provide training to FCS staff for purposes of professional development and to improve outcomes for children and families as outlined in the PIP and California Child Welfare Redesign efforts. As specified and authorized

by County, Contractor will work collaboratively with the FCS Staff Services Trainer and FCS management staff to assess training needs, and to develop and deliver an enhanced training program for Monterey County FCS. This training will include on-going training for existing staff and other specific audiences as designated by FCS.

PIP [Http://www.dss.cahwnet.gov/cfsr/California_1435.htm](http://www.dss.cahwnet.gov/cfsr/California_1435.htm)

CFSR [Http://dss.cahwnet.gov/cfsr/](http://dss.cahwnet.gov/cfsr/)

Monterey County FCS' primary goals are to:

- Support and enhance Monterey County FCS program initiatives and provide training for the CDSS mandated training hours for Child Welfare social workers and Child Welfare supervisors. This training will be in addition to, and not in place of, the training already offered by CCTA-BAA contract with the State of California.
- Provide advanced specialized Child Welfare training to enhance FCS' capacity to engage families and youth, understand and utilize data for better outcomes, case planning, court documentation and other identified training as it pertains to the County SIP. Increase FCS staff knowledge and skills in public Child Welfare best practices, with a focus on engagement, permanency, data and transfer of learning.
- Support staff retention and clinical skills by offering clinical supervision to Social workers working towards their Licensed Clinical Social Worker (LCSW) or Licensed Marriage and Family Therapist (LMFT).
- **Develop a protocol for identification of, and intervention with, Commercially Sexually Exploited Children (CSEC) that complies with all State and Federal requirements.**
- **Provide Commercial Sexual Exploitation awareness and prevention trainings for youth involved with FCS.**

Services to be Provided by Contractor:

1. Design and deliver trainings that are eligible for reimbursement under Title IV-E to:
 - Enhance staff's best practice skills and knowledge including, but not limited to, family engagement, case planning, permanency, concurrent planning, trauma informed care, community engagement and understanding data as it is relevant to identified SIP outcomes.
2. Work collaboratively with the FCS Staff Services Trainer in the design, maintenance, operation and scheduling of all FCS training.

3. Recruit, negotiate and contract with training professionals to identify and provide culturally appropriate training, and provide support services and resources for all training.
4. Identify or develop training curriculum that is culturally appropriate, to be utilized by managers, supervisors and training staff.

Training Classes Deliverables

A key service to be provided by the Training Program is an ongoing comprehensive delivery of training. This includes working with the FCS Staff Services Trainer, management team, and training team to identify current training topics. This also includes coordinating pre-registration, developing and distributing training announcements, providing on-site coordination, and conducting evaluations.

100 hours of training will be provided by the project for up to 30 participants per classroom session. These hours can be either classroom training or Field Based Training. Minimum number of participant hours will be 1000 hours for a 12 month service for this deliverable. (50 hours x minimum of 20 participants = total participant hours). 50 hours will be used for small group and individual Field based training.

One all staff day – 3 hours with up to 100 participants = 300 participant hours

County-specific curriculum development/revision: up to two (2) curricula for revision – Total - 10 hours

The specific courses will be identified jointly by FCS and the Contractor on a quarterly basis. Training will be SIP focused on topics such as permanency and concurrent planning. These courses may include, but are not limited to:

- a. Courses on Family and Youth Engagement
- b. Courses to satisfy Board of Behavioral Sciences (BSS) and the Board of Registered Nurses (BRN) requirements
- c. Specialized courses to train new supervisors including data, performance evaluations, permanency and engagement, with a focus on skills based training and transfer of learning.
- d. Specialized skills based training for CWS staff as identified by the county
- e. One All staff day with a focus on the SIP and outcomes for Monterey County.
- f. Trauma informed care
- g. Facilitation of Community Engagement as it relates to the SIP
- h. Facilitation of Staff Engagement as it relates to the SIP

Training on awareness and prevention of Commercial Sexual Exploitation will be provided to at risk youth in involved with FCS, with a minimum of 12 training hours and a minimum of 100 participant hours.

Transfer of Learning

Recognizing that the skills and knowledge learned in the classroom need to be transferred to the workplace, the training program will identify various ways to measure the transfer of learning by participants and their supervisors. Possible measurement processes might include:

- a. Requiring all trainers to provide learning objectives for each training
- b. Conducting a random sample survey of selected training one to three months after the training to assess the transfer of learning that has occurred. These surveys may be conducted in one of the following formats:
 - Written survey
 - Telephone survey
 - Focus Group
 - Case Conferencing
 - Coaching and Mentoring to a skill presented in training
 - Specifically designed transfer of learning activities for trainings that are offered
- c. Present training on the role of the supervisor in the transfer of learning

Training Support Services

Contractor will provide the following support services for each training session or event:

- a. Training Sites: All training sessions will be located at Monterey County training facilities, or Contractor training sites.
- b. Trainers & Content Experts: When necessary, in consultation with the FCS Staff Services Trainer, Contractor will recruit and contract with content and training experts in the field to present training on topics or areas identified by FCS and the Contractor. Contractor will pay Trainers for presentation and curriculum development fees and will pay travel and per diem costs related to the training.
- c. Liaison Service: The BAA assistant director and CCTA staff will provide liaison services between FCS and California State University, Fresno, Foundation. The BAA training specialist will meet regularly with the FCS Staff services Trainer and the training team to identify training topics.
- d. Contractor: will attend planning meetings with the FCS Staff Services Trainer and attend management/supervisor meetings, as requested, to promote and discuss ongoing training needs.

- e. Design and Implement clinical supervision groups that follow Board of Behavioral Science (BBS) guidelines.
- f. **Contract with CSEC consultant(s) to help develop protocol that meets all State and Federal requirements.**
- g. **Commercial Sexual Exploitation awareness and prevention trainings for youth involved with FCS.**

Training Announcements, Registration and Record Keeping

- a. Contractor will develop flyers to announce all training sessions and use other media as needed.
- b. Training announcements will cite the applicable federal outcomes that are addressed by each training.
- c. Contractor will furnish a training summary; to include the training objectives and trainer bio, of upcoming BAA training sessions at the end of the fiscal year to the County Training Manager.
- d. In coordination with the FCS Staff Services Trainer, the Contractor will monitor the number of registrants in the county system for all contract-related training sessions.
- e. Contractor staff shall over-enroll training classes by up to 20% and maintain a waiting list.
- f. Any class that has fewer than 15 participants (10 for smaller classes identified by County), confirmed two (2) weeks prior to the class, may be subject to cancellation and rescheduling after consultation with the FCS Staff Services Trainer.
- g. For all training provided by the Contractor, Contractor will prepare and maintain records of all training registrants, participants and no-shows, and provide individual training transcripts when requested.
- h. For all training provided by the Contractor, Contractor will evaluate eligibility for Continuing Education Credit, maintain records of attendance at the Board of Behavioral Science (BBS) and BRN (Board of Behavioral Registered Nurses) licensure training and all required paperwork for licensure credit.
- i. Under the direction of the FCS Staff Services Trainer, Contractor will support other training activities of Monterey County including but not limited to registration, onsite coordination, data entry and evaluation.

j. LCSW and LMFT Clinical Supervision:

Monterey County Department of Social and Employment Services (DSS), FCS, seeks to enhance staff development and retention by providing a Group Supervision for qualifying social workers pursuing licensure in clinical social work.

The BAA will identify a BBS approved Clinical Supervisor to provide education, supervision and guidance regarding the theoretical principles, practices and techniques related to clinical interventions. The Clinical Supervisor will provide explanation and modeling of approved clinical methods utilized with a professional helping relationship for the purpose of preparing social workers registered with the BBS as an Associate Clinical Social Worker or as a Marriage and Family Therapist intern.

The Clinical Supervisor will conduct group supervision of no more than 8 social workers per group for a total of one group for the fiscal year for a total of 44 hours in the 14/15 fiscal year; From January 1, 2015 to May 31, 2015.

Protocol development for Commercially Sexually Exploited Youth (CSEC) and awareness training for youth:

- a. **Contractor will identify and hire consultant(s) to provide a maximum of \$50,000 of consultation, stakeholder group facilitation, review of literature and existing protocols, and protocol development.**
- b. **The protocol shall be developed by a team led by a representative of the county human services department and shall include representatives from each of the following agencies:**
 - **The county probation department.**
 - **The county mental health department.**
 - **The county public health department.**
 - **The juvenile court in the county.**
 - **The team may include, but not be limited to, representatives from local education agencies, local law enforcement, survivors of sexual exploitation and trafficking, and other providers as needed.**
- c. **The interagency protocol will address the provision of services to children who have been sexually exploited and are within the definition of Section 300 of the Welfare and Institutions Code, including, but not limited to, the use of a multidisciplinary team approach to provide coordinated case management, service planning, and services to children.**

- d. Contractor will assist with announcements, supplies and keeping records of attendance at stakeholder and steering committee meetings as requested by Monterey County staff.
- e. Contractor will hire CSEC trainers, preferably survivor-advocates, to provide awareness and prevention training to youth involved with FCS. Contractor will assist in securing a location, create flyers and collaborate with Monterey FCS on distribution and outreach to invite youth to trainings. Training will include a minimum of 12 training hours and a minimum of 100 participant hours.

Monterey County, DSS shall:

1. Bear ultimate responsibility for staff participation and attendance, including ensuring that the specified number of unduplicated participants register and attend training.
2. Provide information about community based agency staff, foster parents and other providers who will participate in joint training sessions.
3. Determine the number and assignment of slots available for joint training sessions provided by the program and assure the Title IV-E eligibility of community agency staff that receives training.
4. Determine which training sessions are mandatory and identify the respective participant populations.
5. Determine, in consultation with Contractor, whether a training session shall be rescheduled due to lack of enrollment.
6. Ensure staff completion of evaluation surveys to measure outcome objectives.
7. Provide office space and use of a computer for the out posted BAA's training assistant as required to perform training program duties.
8. Arrange for management participation in the training advisory meetings and large training events.
9. Provide Contractor with the schedule of all other FCS training events and coordinate support if requested.

CALIFORNIA STATE UNIVERSITY, FRESNO, FOUNDATION
CENTRAL CALIFORNIA TRAINING ACADEMY- BAY AREA ACADEMY
July 1, 2014 - June 30, 2015
PROGRAM MONITORING

I. Service Objectives

100 hours of training will be provided by the project for up to 30 participants per session. Training hours are both classroom hours and Field Based Training hours. Minimum number of participant hours will be 1000 hours for 12 months of service for this deliverable. (50 hours x minimum of 20 participants = total participant hours). 50 hours will be used for small group and/or individual Field Based Training hours.

Contractor will provide a minimum of 1000 participant hours for 12 months of service for training of social workers, supervisors and managers in topics identified by FCS and the BAA staff.

Contractor will provide one All Staff Day, 3 hours with up to 100 participants = 300 participant hours.

Contractor will provide up to 2 curricula revisions to meet the individual needs of Monterey County Child Welfare.

Contractor will provide 8 days or 46 hours of facilitation related to SIP Goals.

Contractor will design and Implement clinical supervision groups that follow Board of Behavioral Science (BBS) guidelines. The BAA will identify a BBS approved Clinical Supervisor to provide education, supervision and guidance regarding the theoretical principles, practices and techniques related to clinical interventions.

Contractor will hire the Clinical Supervisor to conduct group supervision of no more than 8 social workers per group for a total of one group for the fiscal year for a total of 44 hours in the 14/15 fiscal year; From January 1, 2015 to May 31, 2015.

Contractor will hire consultants to design a protocol for identification of, and intervention with, Commercially Sexually Exploited Children (CSEC) that complies with all State and Federal requirements as outlined in All County Letter (ACL) 14-62, Senate Bill (SB) 855, Chapter 29, Statutes of 2014; Welfare and Institutions (WIC) Code Section 300; WIC SECTION 16524.6 – 16524.11. Consultants will provide consultation, stakeholder group facilitation, review of literature and existing protocols, and protocol development.

Contractor will provide a minimum of 12 hours of Commercial Sexual Exploitation awareness and prevention trainings for youth involved with FCS, with a minimum of 100 participant hours.

Contractor will develop and conduct an initial webinar that includes state and federal legislative background, promising practices with CSEC and best practices around multi system reform efforts.

Contractor will facilitate 4 in person meetings; 3 stakeholder meetings and an initial meeting with the Tri County CSEC core members to develop the stakeholder meetings.

Contractor will prepare and facilitate pre and post meeting consultations with key stakeholders in the group.

II. Outcome Objectives

DSS will monitor the services provided by Contractor under this training program to evaluate the effectiveness and quality of the services received. To measure whether or not staff are able to put into practice the new skills, concepts and knowledge provided by this training program, the Contractor will evaluate how useful staff felt training was to their practice and secondly to evaluate staff transfer of learning.

Participant evaluations of the usefulness of the training completed at the end of the training:

- For mandatory training a minimum of 70% of the respondents shall rate the overall usefulness as very good to excellent
- For non mandatory training a minimum of 80% of the respondents shall rate the overall usefulness as very good to excellent.

Follow up evaluations of 60% of training participants to assess the transfer of learning:

- A minimum of 80% of the respondents shall indicate that their knowledge increased as a result of the training.
- A minimum of 70% of respondents shall identify at least two skills, tools, concepts, knowledge or policies and procedures that they will use in the workplace.

III. Reporting

- I. Contractor shall submit monthly participant list by course to DSS. The list is due 10 days after the end of each month.
- II. Contractor shall submit a year-end report showing:

- a.) program's performance against the outcome objectives as stated on **Exhibit AAA-1 I and II.**
- b.) the training provided for the reporting period and number of attendees
- c.) a written summary of the evaluation results
- d.) actual evaluation surveys that include course name, date, trainer's name, number of attendees and number of responses
- e.) methods used to measure transfer of learning and findings on the transfer of learning evaluations as described in **Exhibit AAA.**

For FY 14-15, the year-end report is due by July 30, 2015.

- III. Contractor will be responsible for submitting the required reports. All required reports will be submitted to the following address:

Marcie Castro
Human Resources Staff Development Manager
Department of Social Services
1000 South Main St. Suite 306
Salinas, CA 93901

INSTITUTION:
PROJECT DIRECTOR:
TITLE:
AGENCY:
DURATION:

Fresno State Foundation
 David Foster
 Monterey Child Welfare Training Program
 County of Monterey
 7/1/14-6/30/15

	Monthly Base Salary	Months	FTE	Fringe Benefit Rate	Total Requested Salary	Total Requested Benefits
Salary & Benefits						
Training Asst., George Solland	3100	12	50%	65%	\$ 18,600	\$ 12,090
					\$ 18,600	\$ 12,090
Total Salaries	Original Budget					
	\$ 18,600					
Total Fringe Benefits	\$ 12,090					
Total Salaries and Fringe Benefits	\$ 30,690					
Operations & Training	Original Budget					
Telephones	\$ -					
Supplies & Services	\$ 1,000		-2000			
Printing	\$ 233		620			
Fresno State Supplies for paper, copying etc	\$ 1,037					
Equipment Repair/maintenance	\$ 500					
Travel (Staff)	\$ 5,000		50000			
Protocol Development	\$ 50,000					
Trainers, Various	\$ 2,235					
Social Worker Appreciation	\$ 3,500					
Trauma Informed Care	\$ 8,300					
Community Engagement and SIP related	\$ 10,000					
Youth Training	\$ 10,000		10000			
Clinical Supervision Group	\$ 5,495		-1000			
Advanced Trainings	\$ 15,000					
Training Related	\$ 14,760		10760			
Facility Rental	\$ 5,500		4500			
	\$ -					
Operations Sub-total	\$ 132,560					
TOTAL DIRECT SERVICES COSTS	\$163,250					
TOTAL INDIRECT COSTS (8%)	\$13,060		5830			
TOTAL CONTRACT COSTS (County Share)	\$176,310		\$78,710	additional		
Total foregone costs (CSU/Fresno Foundation)	\$ 17,958					
TOTAL COSTS	\$194,268					