



Monterey County Board of Supervisors

Board Order

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A motion was made by Supervisor Glenn Church, seconded by Supervisor Luis A. Alejo to:

Agreement No.: A-14293 ; Amendment No.: 3

- a. Approve and authorize the Director of Health Services or designee to sign Amendment No. 3 to the QliqSOFT, Inc. Agreement A-14293 for Texting, Qliq Assisted Calling, and Qliq Video Visit subscription providing a secure Health Insurance Portability and Accountability Act (HIPAA) compliant unified solution as needed, increasing the amount by \$200,000 for a total amount not to exceed, \$476,504 and adding three years for a revised full term of April 1, 2019 through March 31, 2028; and
- b. Approve and authorize the Director of Health Services or designee to approve up to one (1) amendment not to exceed 10% (\$47,650) of the Amended Agreement amount and does not significantly alter the scope of the subscription service.

PASSED AND ADOPTED on this 18th day of March 2025, by roll call vote:

AYES: Supervisors Alejo, Church, Lopez and Daniels

NOES: None

ABSENT: Supervisor Askew

Motion Passed 4 to 0

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 82 for the meeting March 18, 2025.

Dated: March 18, 2025

File ID: A 25-061

Agenda Item No.: 55

Valerie Ralph, Clerk of the Board of Supervisors
County of Monterey, State of California

Emmanuel H. Santos

Emmanuel H. Santos, Deputy