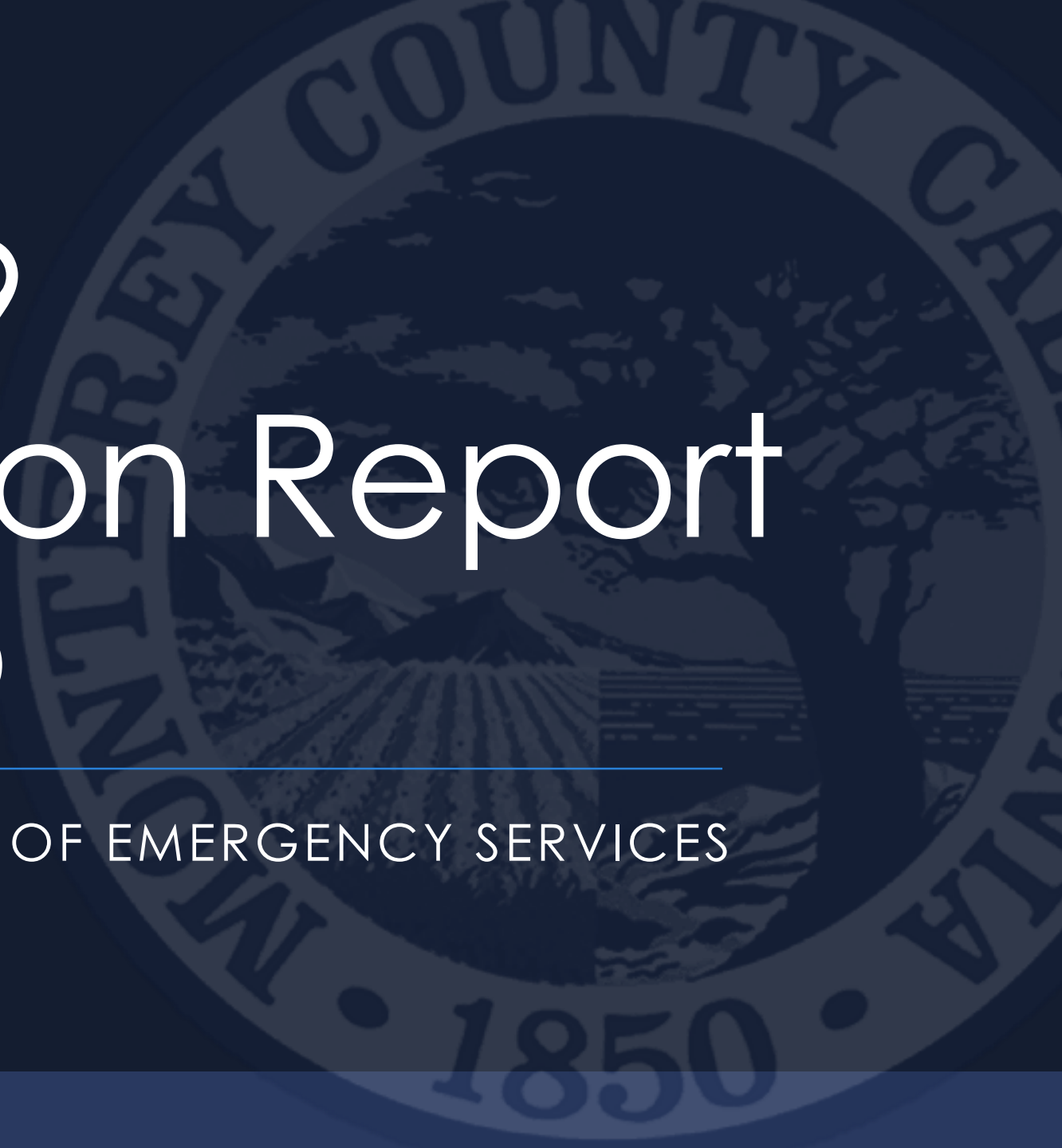


COVID-19 After Action Report Follow-Up

MONTEREY COUNTY OFFICE OF EMERGENCY SERVICES





Recommendations for Improvement

- The BOS received a presentation of the COVID-19 Response After Action Report on July 13, 2021.
- Recommendations to the BOS were provided.
- The BOS requested additional information.

BOS Requests For Information

- RFI #1: Financial report of all expenditures and revenues responding to COVID-19.
- RFI #2: Options and cost for community input in the After Action Report.
- RFI #3: Proposed training program and future response structure for County Disaster Service Workers (DSW) EOC deployment.
- RFI #4: Plan to implement recommended changes to Office of Emergency Services (OES) including costs and resources required.
- RFI #5: Priority of implementation of the above 4 items.

RFI # 1: Financial report of all expenditures and revenues responding to COVID-19.

Expenditures (3/20-9/21)

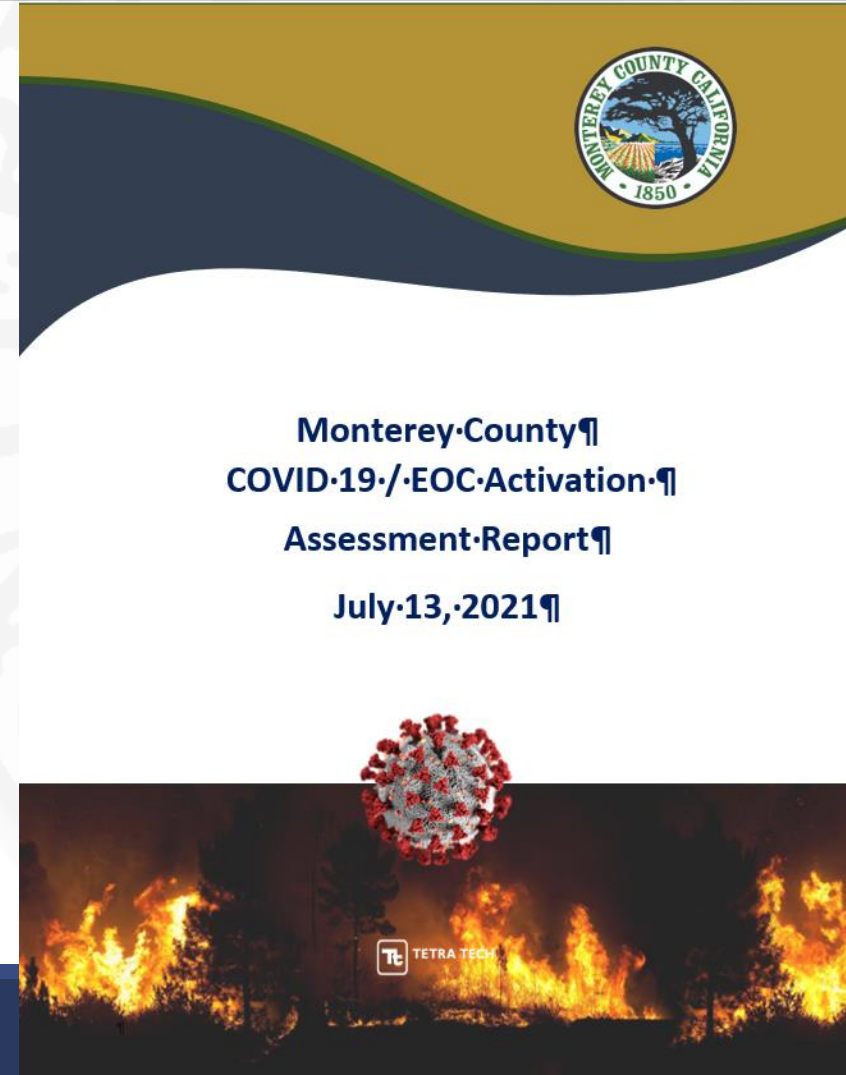
Agency	Fund	Expenditures
Monterey County Department of Social Services	General	\$13,130,924
Monterey County Sheriff's Office	General	\$46,599,441
Monterey County Office of Emergency Services / Emergency Operations Center	General	\$2,274,477
Natividad Medical Center	General	\$22,838,297
Total Expenditures		\$84,843,139

Revenues (Reimbursement 3/20-9/21)

Agency	Fund	Revenue
Monterey County Department of Social Services	CARES	\$3,507,727
Monterey County Department of Social Services	ARPA	\$2,439
Monterey County Department of Social Services	Other Grants	\$1,408,126
Monterey County Sheriff's Office	CARES	\$35,594,131
Monterey County Sheriff's Office	ARPA	\$1,620,849
Natividad Medical Center	CARES	\$8,000,000
Natividad Medical Center	Family First COVID-19 Grant	\$2,200,000
Total Revenues		\$52,333,272
Balance		\$(32,509,867)

RFI #2: Options and cost for community input in the After Action Report.

- Augment the Tetra Tech Contract to include community input over the course of three months.
- **Estimated Cost:** \$24,800



RFI #3: Proposed training program and future response structure for County Disaster Service Workers (DSW) EOC deployment.

3 EOC Teams

- OES will collaborate with CAO and DHR to develop three pre-identified EOC Teams.
- Each EOC Team will consist of approximately 60-70 Disaster Service Workers.
- Team members will be pre-assigned to a position in the EOC.
- Department Heads will be requested to approve EOC Team candidates.
- EOC Team members will be required to complete training.
- EOC Teams will be expected to participate in one EOC Exercise per year.
- OES will manage and track all team rosters and training.

RFI #4: Plan to implement recommended changes to Office of Emergency Services (OES) including costs and resources required.

- Transition from the Office of Emergency Services (a division of the CAO) to the Department of Emergency Services
- Addition of a Deputy Emergency Services Manager
- Reclassification of the Senior Secretary to an Administrative Assistant
- Request for two new Emergency Services Coordinators.
- Request to eliminate one Emergency Services Planner.

Recommendations/Priority Order

1. Receive the abbreviated COVID financial summary and direct the Budget and Finance Division to begin the 3 to 4 month process for a comprehensive report if desired.
2. Direct Staff to develop a multi-year plan necessary to implement the recommended changes to the Office of Emergency Services (OES), including OES as a standalone Department as well as the addition of recommended and appropriate staff positions
3. Direct staff to initiate the process of implementing and training 3 Emergency Operations Center (EOC) teams.
4. Direct staff to contract with Tetra Tech or another Emergency Management professional to add to the AAR by including community input.

"The emergency management community faces **increasing complexity** and **decreasing predictability** in its operating environment. Complexity will take the form of more incidents, **new and unfamiliar threats**, more information to analyze (possibly with **less time** to process it), new players and participants, sophisticated technologies, and **exceedingly high public expectations**. This combination will create a vastly **different landscape** for risk assessment and operational planning. **Pressure to perform in this environment will be extraordinary.**"

Crisis Response and Disaster Resilience 2030: Forging Strategic Action in an Age of Uncertainty (2012, p. 2)

Federal Emergency Management Agency (FEMA)

