

# Monterey County Fleet Management Board of Supervisors Update

## In This Presentation:

- Introduction
- System Improvements
- Structural Changes
- Future Proposed Improvements



# Fleet Management Team

## Management Team:

- Mike Derr- Fleet Business Manager
- Dennis Scamardo- Fleet Manager



# Here We Are Today: Since March 2013

## Today:

- Fully converted fueling system at Fleet maintained fueling sites.
- We have on line a new “Car Share” program from INVERS which you will hear a little more about further in our presentation. All three locations are in operation.
- We are in operation co-sharing space within the City of Monterey’s Ryan Ranch Automotive Facility. We began shared operations in July 2014.
- Successful with APCD grant for 6 full electric vehicles, two currently in service.

# System Improvements

- New Mini Lube Facility opened at the Laurel Yard Facility
- Implementation of a New Fuel Management System (EJ Ward)
- Relocation of our existing Toro Park Fleet Maintenance Operations to Ryan Ranch (City of Monterey)
- Vehicle Share Program (INVERS)
  - Government Center
  - Monterey Courthouse
  - 1488 Schilling Place



# Structural Changes

- New Management Structure
- Additional Positions
  - Fleet Service Writer
  - (Mini Lube Facility)
- Hours of Operation
  - 7am-4:30pm



# Shop Turnaround Time

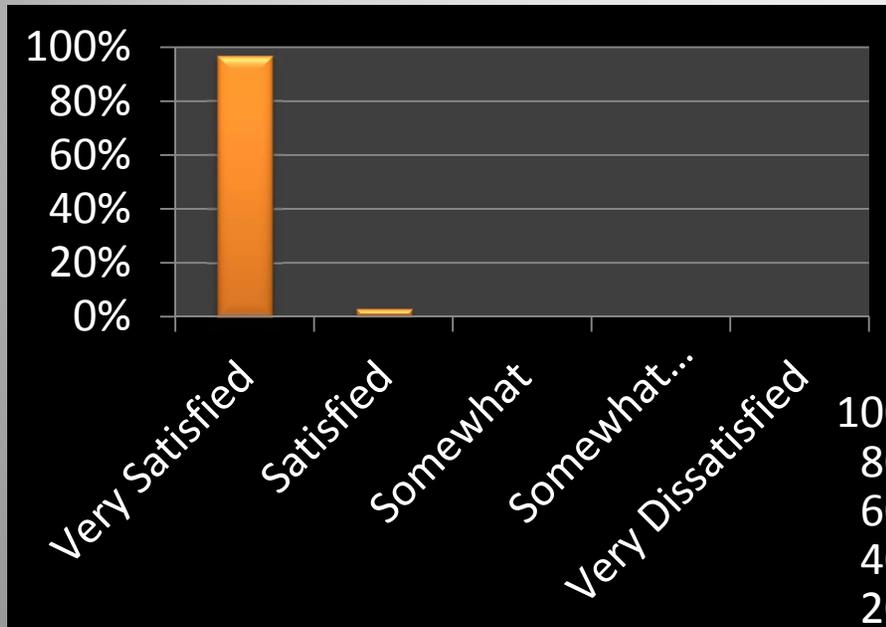
The industry average Shop Turnaround Time is an average of 85% of all repairs and/or maintenance jobs being completed within 24-hours. Breaking it down further, an example scale of averages would be:

1 Day Turn Around 75%  
1- 3 Day Turn Around 15%

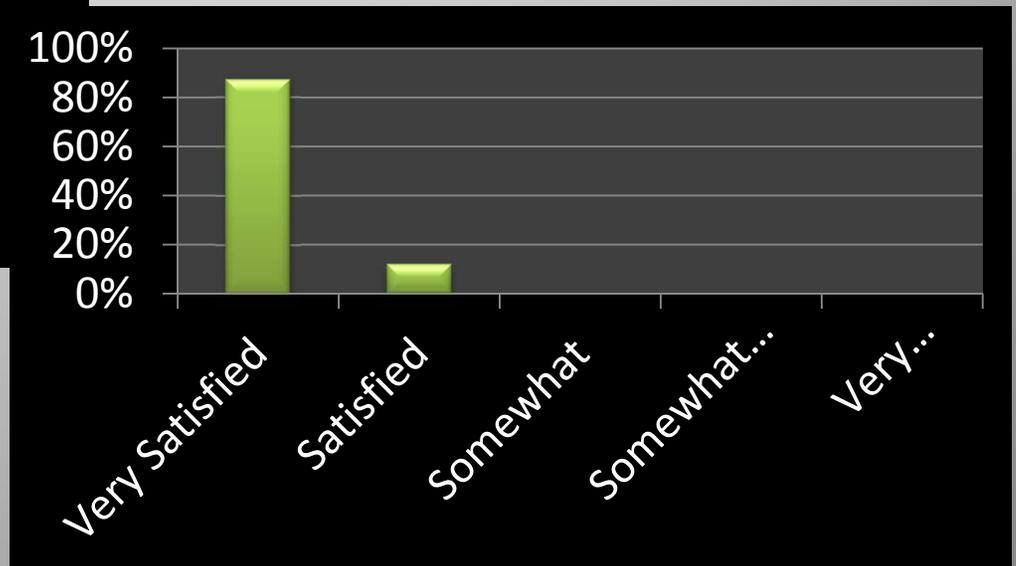
**2014** 1 Day Turn Around 64%  
1- 3 Day Turn Around 23%

We have made some improvement in this area but the advanced age of the fleet requires more extensive and costly repairs.

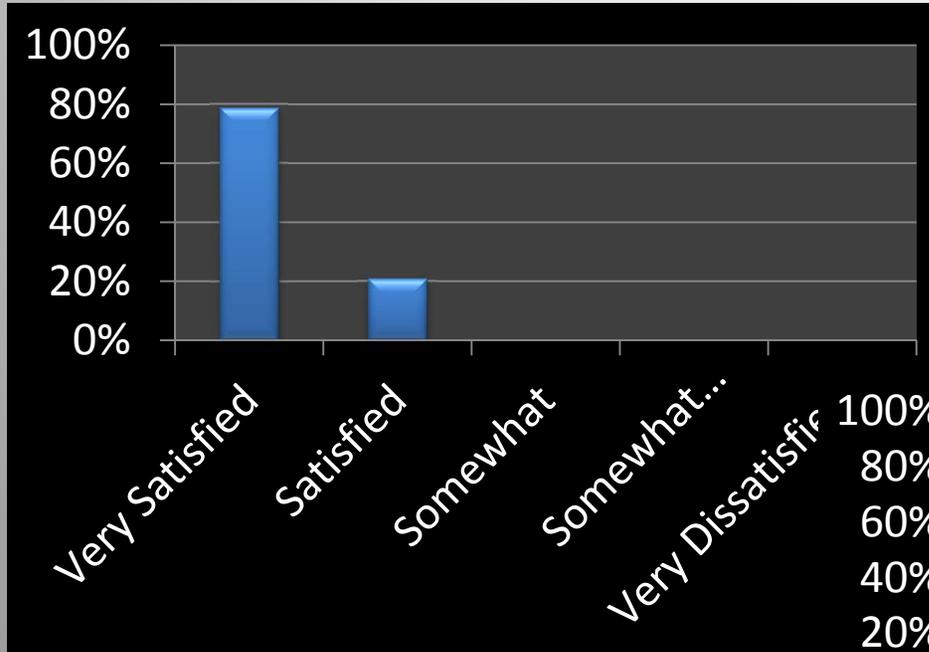
# Satisfaction with recent Experience



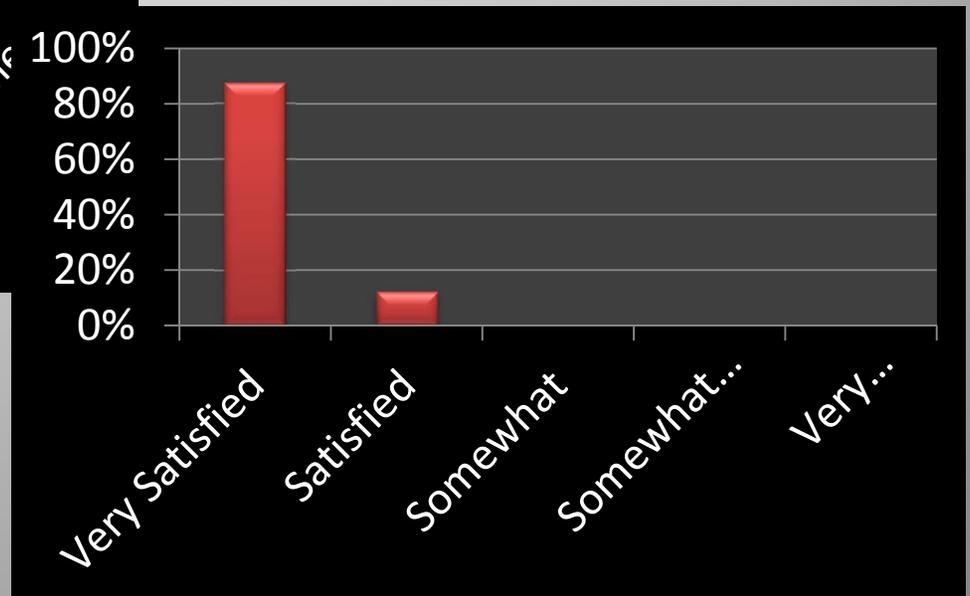
# Quality of Service



# Timeliness and Responsiveness



# Completeness of Repair



# New Fuel Management System (EJ Ward)

- ✓ Auto captures fueling transaction data
- ✓ Auto captures mileage from vehicle
- ✓ Saves user time



# Improved Motor Pool

- **Through the implementation of the Invers Motor Pool system users have immediate access to a variety of vehicles on a as needed basis.**
- **Vehicles are easily reserved – 24/7, via a web browser or smart phone.**
- **Key dispatch and return is fully automated and available 24/7.**
- **The fully automated monthly billing system charges billing accounts directly.**
- **The systems intelligent algorithms ensure optimal vehicle utilization within the fleet operations.**
- **The implementation of the Invers Motor Pool system is assisting Fleet Management with the tools required to right-size our fleet assets. Ensuring that we have the right types of vehicles in the right locations, as well as the right number of vehicles in the right location to meet our business needs.**

# Implementation Sites

These are currently three (3) active sites operating under the INVERS System:

- We have roughly 200 active users that are engaged with the system
- County Government Center
- Monterey County Courthouse
- Schilling Place



# INVERS Car Share Program

[fleet.invers.com/montereyfleet/](http://fleet.invers.com/montereyfleet/)

✓ Enter Reservation  
“C” number



✓ Your key will be illuminated



# Voice of the Customer

*“The reservation process was quick and easy. You could go into the system and see which days the vehicle type you needed would be available.”*

*“We parked the car in one of the available designated fleet spots and returning the key to the “KeyManager” box was just as easy as retrieving it at the beginning of the process.”*

*“I think this was a great idea. I hope that more departments start to use this service. I can easily see the cost savings it will create once everybody is able to get on board.”*

*“Thank you to all who had a part in bringing this program into realization.”*

# 100 Hybrid Vehicles in service

## 6 Full electric Vehicles

A grant from Monterey Bay Unified Air Pollution Control District awarded \$27,000 per vehicle for the six cars.



# Future Proposed Improvements

- Establishment of a Maintenance Facility in the South County Area. (Potentially King City)
- Additional EV Support Mechanisms (Charging Stations)
- Fully Automate all County Fueling Sites (EJ Ward)



Thank You!  
Questions or Comments

