

ORIGINAL

*CalSAWS Consortium,
C-IV Project*

**County Purchase MT-02-2019
Monterey County - Extension of Ongoing
Production Operations**

I. Overview:

Monterey County ("County") executed County Purchases MT-03-2015 in August 2015, MT-03-2016 in October 2016, and MT-01-2017 in April 2017, which included ongoing recurring Production Operations Charges for enhanced central support per Facilitated Access Control Tablet ("FACT"), remote maintenance per Kiosk, enhanced central support per Kiosk, and central support for the County's Managed workstation image through October 31, 2019. This County Purchase, MT-02-2019, consists of an extension of those ongoing recurring Production Operations Charges commencing November 1, 2019 and continuing through the end of the Agreement, October 31, 2020. The scope of this County Purchase includes the following:

- Recurring Production Operations Charges
 - Enhanced Central Support per FACT
 - Remote Maintenance Fee (per Kiosk)
 - Enhanced Central Support (per Kiosk)
 - Central Support for Managed Workstation Image (per Workstation)

Assumptions:

- The Total Cost is an estimate and is subject to changes at the time of ordering. The final cost will be provided to the Consortium at the time of invoicing. If the final invoiced costs exceed the total amount of this County Purchase, an amendment to this County Purchase will be executed by the parties.
- Production Operations Charges will be invoiced in monthly arrears to the Consortium, who will then invoice the County.
- The County is responsible for monthly recurring Production Operations Charges for enhanced central support per FACT commencing November 1, 2019 and continuing through the end of the Agreement, October 31, 2020.
 - Monthly recurring operations charges for enhanced central support per FACT will apply to the three (3) FACTs in production.
 - Enhanced central support includes the following:
 - Service requests would be transferred directly to Level 3 support.
 - Process support would be provided to the County for changes or updates to the process flow on the FACTs following their deployment.
 - Enhanced central support excludes any enhancements to the C-IV custom applications for the FACTs.
- The County is responsible for monthly recurring Production Operations Charges for remote maintenance per Kiosk and enhanced central support per Kiosk commencing November 1, 2019 and continuing through the end of the Agreement, October 31, 2020.
 - Monthly recurring operations charges for remote maintenance per Kiosk will apply to the four (4) Kiosks in production.

- Monthly recurring operations charges for enhanced central support per Kiosk will apply to the four (4) Kiosks in production.
 - Enhanced central support includes the following:
 - Service requests would be transferred directly to Level 3 support.
 - Process support would be provided to the County for changes or updates to the process flow on the Kiosks following their deployment.
 - Enhanced central support excludes any enhancements to the C-IV custom applications for the Kiosks.
- The County is responsible for monthly recurring Production Operations Charges for central support for the County’s Managed workstation image that is based on the Microsoft Windows 10 operating system.
 - These monthly recurring operations charges will apply to the 104 workstations in production commencing November 1, 2019 and continuing through the end of the Agreement, October 31, 2020.
- The County must approve this County Purchase and provide the corresponding approved Advance Planning Document (“APD”) by October 30, 2019. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

II. Schedule:

The costs associated with this County Purchase will be incurred during State Fiscal Years (“SFYs”) 2019/20 and 2020/21.

III. Total Cost:

Total County Purchase Charges	SFY 19/20 (11/2019 - 5/2020)	SFY 20/21 (6/2020 - 10/2020)	Total Charges
Administrative Charges	\$0	\$0	\$0
Hardware and Software Charges	\$0	\$0	\$0
Hardware Charges	\$0	\$0	\$0
Hardware Maintenance and Support Charges	\$0	\$0	\$0
Software Charges	\$0	\$0	\$0
Software Maintenance and Support Charges	\$0	\$0	\$0
Production Operations Charges	\$24,420	\$17,790	\$42,210
One Time Charges	\$0	\$0	\$0
Recurring Charges	\$24,420	\$17,790	\$42,210
Total Charges	\$24,420	\$17,790	\$42,210

COUNTY PURCHASE APPROVAL

Subject: County Purchase - MT-02-2019

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Monterey County

By: _____

Printed Name: _____

Title: _____

Date: _____

Notice Address:
1000 S. Main Street, Suite 306
Salinas, CA 93901

CalSAWS Consortium

By: _____

Printed Name: _____

Title: _____

Date: _____

Notice Address:
CalSAWS Consortium
11290 Pyrites Way, Suite 150
Rancho Cordova, CA 95670-4481

ARB

ARBretan
Dep cov
10-8-19

Reviewed as to fiscal provisions
[Signature]

Auditor-Controller
County of Monterey
10-9-19