



Department:RMA- Resource Management Agency

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These measures were created to improve productivity and streamline processes to enhance public service. Utilizing these metrics provides RMA management with data and trend tracking that informs organizational improvements and efficiencies and assists in developing budgets.

Key Performance Measures	FY 2011-12 ACTUAL	FY 2012-13 ACTUAL	FY 2013-14 TO DATE
Percent of all land use permit applications decided meeting target timelines. Target =75%	73%	75%	84%
Percentage of ordinances or programs current with established timelines for adopted policies and regulations. Target—100%.	58%	41%	24%
Percent of County 1,234 miles of roads at Pavement Condition Index rating of 60 or above. Target =50%	17%	17%	17%
Percent of fully funded priority CIP projects on schedule and on budget Target =100%	N/A	75%	85%
Percent of building permits requiring plan check issued within 90 days Target =90%	81%	80	85%
Percent of building permits issued over the counter. Target =50%	65%	63%	65%