

County of Monterey

BOARD OF SUPERVISORS RESOLUTION

Resolution No.: 25-068

Adopt a resolution honoring LanguageLine Solutions upon)
its selection as the recipient of the 2024 Monterey Peninsula)
Chamber of Commerce Business of the Year Award.....)

WHEREAS, LanguageLine Solutions is the world's largest provider of language access and the most trusted advisor in the industry. Driven by humanity and powered by technology, they are dedicated to breaking down language and cultural barriers in every moment; and

WHEREAS, LanguageLine Solutions is a communications company enabled by technology. They are human at their core and their linguists are their heartbeat. They search the world for linguists uniquely qualified to deliver transformational experiences for all concerned. They meet the industry's highest standards, earning the privilege to interpret or translate for their clients and the communities they serve; and

WHEREAS, LanguageLine Solutions provides on-demand access to reliably fast and accurate language solutions that transform the experience of limited-English proficient speakers and Deaf or Hard of Hearing populations. They have invested over \$50 million in engineering and research to enhance existing technology and pioneer new solutions. Plus, they hold 36 patents and counting; and

WHEREAS, LanguageLine's Solutions' processes and hiring practices focus heavily on security. In 2023 alone, they completed 1,388 data security and operational audits with a success rate of nearly 100%—satisfying clients in highly regulated fields; and


WHEREAS, LanguageLine Solutions' year-round complimentary support services include 24/7 technical support, implementation, staff training, and ongoing education programs. These services help you better utilize your language access program to maximize efficiencies, drive revenue, increase productivity, and maintain compliance; and


WHEREAS, LanguageLine Solutions has founded the phone interpreting industry in 1982 and remains its largest service provider. They have 35,000+ certified linguists on their worldwide team, handling more than 75+ million interactions every year for more than 30,000 clients. That's over two interactions every second of the day; and

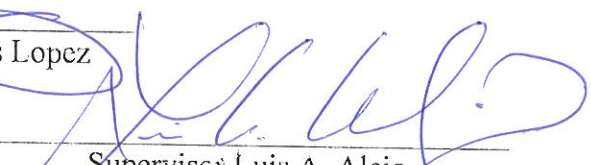
WHEREAS, With their excellent service metrics over time, LanguageLine Solutions scales to meet your business needs just as they have for the majority of the Fortune 100 across industries including healthcare, financial services, government, and more.

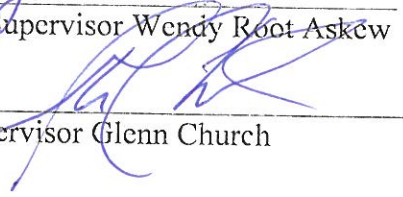
NOW, THEREFORE BE IT RESOLVED, that the Monterey County Board of Supervisors, on behalf of all the County and its residents thereof, hereby congratulates LanguageLine Solutions upon its selection as the recipient of the 2024 Monterey Peninsula Chamber of Commerce Business of the Year Award.

PASSED AND ADOPTED on this 18th day of March 2025


Chair Supervisor Chris Lopez


Vice Chair Supervisor Wendy Root Askew


Supervisor Luis A. Alejo


Supervisor Glenn Church


Supervisor Kate Daniels

