

**COUNTY OF MONTEREY STANDARD AGREEMENT  
(MORE THAN \$100,000)**

This Agreement is made by and between the County of Monterey, a political subdivision of the State of California (hereinafter "County") and:

Aspiranet

(hereinafter "CONTRACTOR").

In consideration of the mutual covenants and conditions set forth in this Agreement, the parties agree as follows:

**1.0 GENERAL DESCRIPTION.**

1.01 The County hereby engages CONTRACTOR to perform, and CONTRACTOR hereby agrees to perform, the services described in Exhibit A in conformity with the terms of this Agreement. The goods and/or services are generally described as follows:

Provide operation and maintenance of County's Cherish Receiving Center.

**2.0 PAYMENT PROVISIONS.**

2.01 County shall pay the CONTRACTOR in accordance with the payment provisions set forth in Exhibit A, subject to the limitations set forth in this Agreement. The total amount payable by County to CONTRACTOR under this Agreement shall not exceed the sum of \$ 732,168.00.

**3.0 TERM OF AGREEMENT.**

3.01 The term of this Agreement is from July 1, 2017 to June 30, 2018, unless sooner terminated pursuant to the terms of this Agreement. This Agreement is of no force or effect until signed by both CONTRACTOR and County and with County signing last, and CONTRACTOR may not commence work before County signs this Agreement.

3.02 The County reserves the right to cancel this Agreement, or any extension of this Agreement, without cause, with a thirty day (30) written notice, or with cause immediately.

**4.0 SCOPE OF SERVICES AND ADDITIONAL PROVISIONS.**

4.01 The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

**Exhibit A** Scope of Services/Payment Provisions

**Exhibit B** DSS Additional Provisions

**Exhibit C** Program Budget

**Exhibit D** Invoice

**Exhibit E** Child Abuse Reporting Certification

**Exhibit F** HIPAA Certification

**Exhibit G** Program Director 04-08

**Exhibit H** Lobbying Certification

**Exhibit I** Audit Requirements

## 5.0 PERFORMANCE STANDARDS.

- 5.01 CONTRACTOR warrants that CONTRACTOR and CONTRACTOR's agents, employees, and subcontractors performing services under this Agreement are specially trained, experienced, competent, and appropriately licensed to perform the work and deliver the services required under this Agreement and are not employees of the County, or immediate family of an employee of the County.
- 5.02 CONTRACTOR, its agents, employees, and subcontractors shall perform all work in a safe and skillful manner and in compliance with all applicable laws and regulations. All work performed under this Agreement that is required by law to be performed or supervised by licensed personnel shall be performed in accordance with such licensing requirements.
- 5.03 CONTRACTOR shall furnish, at its own expense, all materials, equipment, and personnel necessary to carry out the terms of this Agreement, except as otherwise specified in this Agreement. CONTRACTOR shall not use County premises, property (including equipment, instruments, or supplies) or personnel for any purpose other than in the performance of its obligations under this Agreement.

## 6.0 PAYMENT CONDITIONS.

- 6.01 Prices shall remain firm for the initial term of the Agreement and, thereafter, may be adjusted annually as provided in this paragraph. The County does not guarantee any minimum or maximum amount of dollars to be spent under this Agreement.
- 6.02 Negotiations for rate changes shall be commenced, by CONTRACTOR, a minimum of ninety days (90) prior to the expiration of the Agreement. Rate changes are not binding unless mutually agreed upon in writing by the County and the CONTRACTOR.
- 6.03 Invoice amounts shall be billed directly to the ordering department.
- 6.04 CONTRACTOR shall submit such invoice periodically or at the completion of services, but in any event, not later than 30 days after completion of services. The invoice shall set forth the amounts claimed by CONTRACTOR for the previous period, together with an itemized basis for the amounts claimed, and such other information pertinent to the invoice. The County shall certify the invoice, either in the requested amount or in such other amount as the County approves in conformity with this Agreement, and shall promptly submit such invoice to the County Auditor-Controller for payment. The County Auditor-Controller shall pay the amount certified within 30 days of receiving the certified invoice.

## 7.0 TERMINATION.

- 7.01 During the term of this Agreement, the County may terminate the Agreement for any reason by giving written notice of termination to the CONTRACTOR at least thirty (30) days prior to the effective date of termination. Such notice shall set forth the effective date of termination. In the event of such termination, the amount payable under this Agreement shall be reduced in proportion to the services provided prior to the date of termination.

- 7.02 The County may cancel and terminate this Agreement for good cause effective immediately upon written notice to CONTRACTOR. "Good cause" includes the failure of CONTRACTOR to perform the required services at the time and in the manner provided under this Agreement. If County terminates this Agreement for good cause, the County may be relieved of the payment of any consideration to CONTRACTOR, and the County may proceed with the work in any manner, which County deems proper. The cost to the County shall be deducted from any sum due the CONTRACTOR under this Agreement.
- 7.03 The County's payments to CONTRACTOR under this Agreement are funded by local, state and federal governments. If funds from local, state and federal sources are not obtained and continued at a level sufficient to allow for the County's purchase of the indicated quantity of services, then the County may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as the County may specify in its notice, unless in the meanwhile the parties enter into a written amendment modifying this Agreement.

## 8.0 INDEMNIFICATION.

- 8.01 CONTRACTOR shall indemnify, defend, and hold harmless the County, its officers, agents, and employees, from and against any and all claims, liabilities, and losses whatsoever (including damages to property and injuries to or death of persons, court costs, and reasonable attorneys' fees) occurring or resulting to any and all persons, firms or corporations furnishing or supplying work, services, materials, or supplies in connection with the performance of this Agreement, and from any and all claims, liabilities, and losses occurring or resulting to any person, firm, or corporation for damage, injury, or death arising out of or connected with the CONTRACTOR's performance of this Agreement, unless such claims, liabilities, or losses arise out of the sole negligence or willful misconduct of the County. "CONTRACTOR's performance" includes CONTRACTOR's action or inaction and the action or inaction of CONTRACTOR's officers, employees, agents and subcontractors.

## 9.0 INSURANCE REQUIREMENTS.

### 9.01 Evidence of Coverage:

Prior to commencement of this Agreement, the Contractor shall provide a "Certificate of Insurance" certifying that coverage as required herein has been obtained. Individual endorsements executed by the insurance carrier shall accompany the certificate. In addition, the Contractor upon request shall provide a certified copy of the policy or policies.

This verification of coverage shall be sent to the County's Contracts/Purchasing Department, unless otherwise directed. The Contractor shall not receive a "Notice to Proceed" with the work under this Agreement until it has obtained all insurance required and the County has approved such insurance. This approval of insurance shall neither relieve nor decrease the liability of the Contractor.

### 9.02 Qualifying Insurers:

All coverage's, except surety, shall be issued by companies which hold a current policy holder's alphabetic and financial size category rating of not less than A- VII, according to

the current Best's Key Rating Guide or a company of equal financial stability that is approved by the County's Purchasing Manager.

- 9.03 **Insurance Coverage Requirements:** Without limiting CONTRACTOR's duty to indemnify, CONTRACTOR shall maintain in effect throughout the term of this Agreement a policy or policies of insurance with the following minimum limits of liability:

**Commercial General Liability Insurance,** including but not limited to premises and operations, including coverage for Bodily Injury and Property Damage, Personal Injury, Contractual Liability, Broad form Property Damage, Independent Contractors, Products and Completed Operations, with a combined single limit for Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

*(Note: any proposed modifications to these general liability insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Business Automobile Liability Insurance,** covering all motor vehicles, including owned, leased, non-owned, and hired vehicles, used in providing services under this Agreement, with a combined single limit for Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

*(Note: any proposed modifications to these auto insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Workers' Compensation Insurance,** if CONTRACTOR employs others in the performance of this Agreement, in accordance with California Labor Code section 3700 and with Employer's Liability limits not less than \$1,000,000 each person, \$1,000,000 each accident and \$1,000,000 each disease.

*(Note: any proposed modifications to these workers' compensation insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Professional Liability Insurance,** if required for the professional services being provided, (e.g., those persons authorized by a license to engage in a business or profession regulated by the California Business and Professions Code), in the amount of not less than \$1,000,000 per claim and \$2,000,000 in the aggregate, to cover liability for malpractice or errors or omissions made in the course of rendering professional services. If professional liability insurance is written on a "claims-made" basis rather than an occurrence basis, the CONTRACTOR shall, upon the expiration or earlier termination of this Agreement, obtain extended reporting coverage ("tail coverage") with the same liability limits. Any such tail coverage shall continue for at least three years following the expiration or earlier termination of this Agreement.

*(Note: any proposed modifications to these insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

9.04 Other Requirements:

All insurance required by this Agreement shall be with a company acceptable to the County and issued and executed by an admitted insurer authorized to transact Insurance business in the State of California. Unless otherwise specified by this Agreement, all such insurance shall be written on an occurrence basis, or, if the policy is not written on an occurrence basis, such policy with the coverage required herein shall continue in effect for a period of three years following the date CONTRACTOR completes its performance of services under this Agreement.

Each liability policy shall provide that the County shall be given notice in writing at least thirty days in advance of any endorsed reduction in coverage or limit, cancellation, or intended non-renewal thereof. Each policy shall provide coverage for Contractor and additional insureds with respect to claims arising from each subcontractor, if any, performing work under this Agreement, or be accompanied by a certificate of insurance from each subcontractor showing each subcontractor has identical insurance coverage to the above requirements.

**Commercial general liability and automobile liability policies shall provide an endorsement naming the County of Monterey, its officers, agents, and employees as Additional Insureds with respect to liability arising out of the CONTRACTOR'S work, including ongoing and completed operations, and shall further provide that such insurance is primary insurance to any insurance or self-insurance maintained by the County and that the insurance of the Additional Insureds shall not be called upon to contribute to a loss covered by the CONTRACTOR'S insurance.** The required endorsement form for Commercial General Liability Additional Insured is ISO Form CG 20 10 11-85 or CG 20 10 10 01 in tandem with CG 20 37 10 01 (2000). The required endorsement form for Automobile Additional Insured endorsement is ISO Form CA 20 48 02 99.

Prior to the execution of this Agreement by the County, CONTRACTOR shall file certificates of insurance with the County's contract administrator and County's Contracts/Purchasing Division, showing that the CONTRACTOR has in effect the insurance required by this Agreement. The CONTRACTOR shall file a new or amended certificate of insurance within five calendar days after any change is made in any insurance policy, which would alter the information on the certificate then on file. Acceptance or approval of insurance shall in no way modify or change the indemnification clause in this Agreement, which shall continue in full force and effect.

CONTRACTOR shall at all times during the term of this Agreement maintain in force the insurance coverage required under this Agreement and shall send, without demand by County, annual certificates to County's Contract Administrator and County's Contracts/Purchasing Division. If the certificate is not received by the expiration date, County shall notify CONTRACTOR and CONTRACTOR shall have five calendar days to send in the certificate, evidencing no lapse in coverage during the interim. Failure by CONTRACTOR to maintain such insurance is a default of this Agreement, which entitles County, at its sole discretion, to terminate this Agreement immediately.

## 10.0 RECORDS AND CONFIDENTIALITY.

- 10.01 Confidentiality. CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with any and all federal, state, and local laws, which provide for the confidentiality of records and other information. CONTRACTOR shall not disclose any confidential records or other confidential information received from the County or prepared in connection with the performance of this Agreement, unless County specifically permits CONTRACTOR to disclose such records or information. CONTRACTOR shall promptly transmit to County any and all requests for disclosure of any such confidential records or information. CONTRACTOR shall not use any confidential information gained by CONTRACTOR in the performance of this Agreement except for the sole purpose of carrying out CONTRACTOR's obligations under this Agreement.
- 10.02 County Records. When this Agreement expires or terminates, CONTRACTOR shall return to County any County records which CONTRACTOR used or received from County to perform services under this Agreement.
- 10.03 Maintenance of Records. CONTRACTOR shall prepare, maintain, and preserve all reports and records that may be required by federal, state, and County rules and regulations related to services performed under this Agreement. CONTRACTOR shall maintain such records for a period of at least three years after receipt of final payment under this Agreement. If any litigation, claim, negotiation, audit exception, or other action relating to this Agreement is pending at the end of the three year period, then CONTRACTOR shall retain said records until such action is resolved.
- 10.04 Access to and Audit of Records. The County shall have the right to examine, monitor and audit all records, documents, conditions, and activities of the CONTRACTOR and its subcontractors related to services provided under this Agreement. Pursuant to Government Code section 8546.7, if this Agreement involves the expenditure of public funds in excess of \$10,000, the parties to this Agreement may be subject, at the request of the County or as part of any audit of the County, to the examination and audit of the State Auditor pertaining to matters connected with the performance of this Agreement for a period of three years after final payment under the Agreement.
- 10.05 Royalties and Inventions. County shall have a royalty-free, exclusive and irrevocable license to reproduce, publish, and use, and authorize others to do so, all original computer programs, writings, sound recordings, pictorial reproductions, drawings, and other works of similar nature produced in the course of or under this Agreement. CONTRACTOR shall not publish any such material without the prior written approval of County.

## 11.0 NON-DISCRIMINATION.

- 11.01 During the performance of this Agreement, CONTRACTOR, and its subcontractors, shall not unlawfully discriminate against any person because of race, religious creed, color, sex, national origin, ancestry, physical disability, mental disability, medical condition, marital status, age (over 40), or sexual orientation, either in CONTRACTOR's employment practices or in the furnishing of services to recipients. CONTRACTOR shall ensure that the evaluation and treatment of its employees and applicants for employment and all persons receiving and requesting services are free of such discrimination. CONTRACTOR and any subcontractor shall, in the performance of this Agreement, fully comply with all federal,

state, and local laws and regulations which prohibit discrimination. The provision of services primarily or exclusively to such target population as may be designated in this Agreement shall not be deemed to be prohibited discrimination.

**12.0 COMPLIANCE WITH TERMS OF STATE OR FEDERAL GRANTS.**

12.01 If this Agreement has been or will be funded with monies received by the County pursuant to a contract with the state or federal government in which the County is the grantee, CONTRACTOR will comply with all the provisions of said contract, to the extent applicable to CONTRACTOR as a subgrantee under said contract, and said provisions shall be deemed a part of this Agreement, as though fully set forth herein. Upon request, County will deliver a copy of said contract to CONTRACTOR, at no cost to CONTRACTOR.

**13.0 INDEPENDENT CONTRACTOR.**

13.01 In the performance of work, duties, and obligations under this Agreement, CONTRACTOR is at all times acting and performing as an independent contractor and not as an employee of the County. No offer or obligation of permanent employment with the County or particular County department or agency is intended in any manner, and CONTRACTOR shall not become entitled by virtue of this Agreement to receive from County any form of employee benefits including but not limited to sick leave, vacation, retirement benefits, workers' compensation coverage, insurance or disability benefits. CONTRACTOR shall be solely liable for and obligated to pay directly all applicable taxes, including federal and state income taxes and social security, arising out of CONTRACTOR's performance of this Agreement. In connection therewith, CONTRACTOR shall defend, indemnify, and hold County harmless from any and all liability which County may incur because of CONTRACTOR's failure to pay such taxes.

**14.0 NOTICES.**

14.01 Notices required under this Agreement shall be delivered personally or by first-class, postage pre-paid mail to the County and CONTRACTOR'S contract administrators at the addresses listed below:

FOR COUNTY:	FOR CONTRACTOR:
Daniel Bach, MA III	Laureen Walsh
Name and Title 1000 S. Main Street, Suite 205 Salinas, CA 93901	Name and Title 400 Oyster Point Blvd., Suite 501 South San Francisco, CA 94080
Address	Address
831-796-3525	650-866-4080
Phone	Phone

## 15.0 MISCELLANEOUS PROVISIONS.

- 15.01 Conflict of Interest. CONTRACTOR represents that it presently has no interest and agrees not to acquire any interest during the term of this Agreement, which would directly, or indirectly conflict in any manner or to any degree with the full and complete performance of the services required to be rendered under this Agreement.
- 15.02 Amendment. This Agreement may be amended or modified only by an instrument in writing signed by the County and the CONTRACTOR.
- 15.03 Waiver. Any waiver of any terms and conditions of this Agreement must be in writing and signed by the County and the CONTRACTOR. A waiver of any of the terms and conditions of this Agreement shall not be construed as a waiver of any other terms or conditions in this Agreement.
- 15.04 Contractor. The term "CONTRACTOR" as used in this Agreement includes CONTRACTOR's officers, agents, and employees acting on CONTRACTOR's behalf in the performance of this Agreement.
- 15.05 Disputes. CONTRACTOR shall continue to perform under this Agreement during any dispute.
- 15.06 Assignment and Subcontracting. The CONTRACTOR shall not assign, sell, or otherwise transfer its interest or obligations in this Agreement without the prior written consent of the County. None of the services covered by this Agreement shall be subcontracted without the prior written approval of the County. Notwithstanding any such subcontract, CONTRACTOR shall continue to be liable for the performance of all requirements of this Agreement.
- 15.07 Successors and Assigns. This Agreement and the rights, privileges, duties, and obligations of the County and CONTRACTOR under this Agreement, to the extent assignable or delegable, shall be binding upon and inure to the benefit of the parties and their respective successors, permitted assigns, and heirs.
- 15.08 Compliance with Applicable Law. The parties shall comply with all applicable federal, state, and local laws and regulations in performing this Agreement.
- 15.09 Headings. The headings are for convenience only and shall not be used to interpret the terms of this Agreement.
- 15.10 Time is of the Essence. Time is of the essence in each and all of the provisions of this Agreement.
- 15.11 Governing Law. This Agreement shall be governed by and interpreted under the laws of the State of California.
- 15.12 Non-exclusive Agreement. This Agreement is non-exclusive and both County and CONTRACTOR expressly reserve the right to contract with other entities for the same or similar services.



- 15.13 Construction of Agreement. The County and CONTRACTOR agree that each party has fully participated in the review and revision of this Agreement and that any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not apply in the interpretation of this Agreement or any amendment to this Agreement.
- 15.14 Counterparts. This Agreement may be executed in two or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same Agreement.
- 15.15 Authority. Any individual executing this Agreement on behalf of the County or the CONTRACTOR represents and warrants hereby that he or she has the requisite authority to enter into this Agreement on behalf of such party and bind the party to the terms and conditions of this Agreement.
- 15.16 Integration. This Agreement, including the exhibits, represent the entire Agreement between the County and the CONTRACTOR with respect to the subject matter of this Agreement and shall supersede all prior negotiations, representations, or agreements, either written or oral, between the County and the CONTRACTOR as of the effective date of this Agreement, which is the date that the County signs the Agreement.
- 15.17 Interpretation of Conflicting Provisions. In the event of any conflict or inconsistency between the provisions of this Agreement and the Provisions of any exhibit or other attachment to this Agreement, the provisions of this Agreement shall prevail and control.

-----*This section left blank intentionally*-----

16.0 SIGNATURE PAGE.

IN WITNESS WHEREOF, County and CONTRACTOR have executed this Agreement as of the day and year written below.

COUNTY OF MONTEREY		CONTRACTOR	
By:	_____		
	Contracts/Purchasing Officer		Aspiranet
Date:	_____		Contractor's Business Name*
By:	_____	By:	_____
	Department Head (if applicable)		<i>Vernon Brown</i>
Date:	_____		(Signature of Chair, President, or Vice-President)*
By:	_____		_____
	Board of Supervisors (if applicable)		<i>Vernon Brown, CEO</i>
Date:	_____	Date:	_____
			<i>6/16/17</i>
Approved as to Form <sup>1</sup>		By:	_____
By:	_____		<i>J. Reiber</i>
	<i>CB</i>		(Signature of Secretary, Asst. Secretary, CFO, Treasurer or Asst. Treasurer)*
Date:	_____		<i>J. REIBER CFO</i>
	<i>7-18-17</i>		Name and Title
Approved as to Fiscal Provisions <sup>2</sup>		Date:	_____
By:	_____		<i>6-19-17</i>
	<i>[Signature]</i>		
Date:	_____		
	Auditor/Controller		
	<i>7-19-17</i>		
Approved as to Liability Provisions <sup>3</sup>			
By:	_____		
	Risk Management		
Date:	_____		

County Board of Supervisors' Agreement Number: \_\_\_\_\_, approved on (date): \_\_\_\_\_

\*INSTRUCTIONS: If CONTRACTOR is a corporation, including limited liability and non-profit corporations, the full legal name of the corporation shall be set forth above together with the signatures of two specified officers. If CONTRACTOR is a partnership, the name of the partnership shall be set forth above together with the signature of a partner who has authority to execute this Agreement on behalf of the partnership. If CONTRACTOR is contracting in an individual capacity, the individual shall set forth the name of the business, if any, and shall personally sign the Agreement.

<sup>1</sup>Approval by County Counsel is required  
<sup>2</sup>Approval by Auditor-Controller is required  
<sup>3</sup>Approval by Risk Management is necessary only if changes are made in paragraphs 8 or 9

**SCOPE OF SERVICES/PAYMENT PROVISIONS**

**ASPIRANET**

*July 1, 2017 - June 30, 2018*

**I. CONTACT INFORMATION**

Contractor Name:	Aspiranet
Contractor Mailing Address:	400 Oyster Point Blvd., Ste 501 South San Francisco, CA 94080
Contact Person:	Laureen Walsh 400 Oyster Point Blvd., Ste 501 South San Francisco, CA 94080 Phone: (650) 866-4080 Fax: (650) 866-4081 <a href="mailto:lwalsh@aspiranet.org">lwalsh@aspiranet.org</a>
County Contract Monitor:	Daniel Bach, MA III Department of Social Services 1000 South Main Street, Suite 205 Salinas, CA 93901 Phone: (831) 796-3525 Fax: (831) 784-2123 <a href="mailto:bachd@co.monterey.ca.us">bachd@co.monterey.ca.us</a>

**II. SERVICES TO BE PROVIDED BY CONTRACTOR**

**Receiving Center**

- Receive children 24 hours a day, seven days a week from Monterey County Department of Social Services (DSS), Family and Children's Services (FCS), ages 0 – 17. Assess immediate needs, make children comfortable and orient them to the facility.
- Maintain nine core operational hours of 10 AM-7 PM, M – F with onsite staff (Hours of operation can be adjusted by mutual agreement). Deploy

on-call staff for the weekend and hours before and after core service hours. Children will reside within current regulatory guidelines. In limited circumstances when no placement is immediately available that can ensure the safety and well-being of a child, an overstay may only be allowed upon the approval of the Deputy Director or authorized designee with appropriate supports in place.

- Manage the day-to-day operations of the center, including maintenance cleaning, scheduling of repairs, and general operations issues. This excludes equipment and phones owned by the County.
- Care for up to 10 children at one time, of diverse backgrounds, from zero to seventeen (17) years of age. Staffing level and facility accommodations must meet the diverse needs of this population, including ill and distraught children. Staffing shall be maintained at a ratio of at least one staff person for every three (3) children. County shall be notified if and when staffing ratios cannot be met. Staff is to insure Probation Youth are not placed in contradiction to existing code.
- Support the care of children from authorized agencies as directed by the contract administrator.
- When the public nurse is not available, conduct a general health history and health inventory (with children of appropriate ages and emotional stability.) If staff identifies any emergency health situations the staff will call the DSS Social Worker to take the child to Natividad Medical Center for medical services.
- Assess and document the child's known problem behaviors, medical needs, likes and dislikes (food/special toy). Assist in the development and implementation of health plans; assist with referrals to other agencies (FCS, Children's Behavioral Health (CBH))
- Coordinate case management, assessment, and scheduling with FCS and Children's Behavioral Health staff. Provide Internet access for staff to access CWS/CMS. Assist in identifying health needs and in securing and utilizing treatment services.
- Assist, supervise and support children by providing:
  - Snacks, meals and clean clothing, including sleepwear, if needed;
  - Shower, bathing facilities, basic hygiene and de-lousing services; Supply toothbrushes, shampoo, hygiene goods, etc.
  - Assistance with medications limited to tracking and administering of prescription medication per adopted medication protocol;
  - Age appropriate activities;

- Observation of children and their interactions with others;
  - Basic mental health screening and case management to assess the immediate needs of children.
  - Counseling and crisis intervention (i.e., mental and medical assessments) are to be provided by Monterey County staff.
    - Note: Center staffs are to follow the protocol on High Risk Youth when necessary.
- Document and report to FCS, any and all significant assessments made by staff as well as documentation of services provided. Information will be provided only to FCS or CBH staff. Once the child (children) exit the Receiving Center, follow-up activities will be provided only by FCS and/or CBH.
  - Document and maintain on file a record of services provided and submit reports monthly by the 10<sup>th</sup> of the following month. This includes data tracking, evaluation and reporting associated with requirements of project funders.
  - Provide detailed expenditure reports for purchases linked to funding for supplies, food, and clothing, as well as in kind resource by the 10<sup>th</sup> of each month. This will be used to generate future budget projections. This should be submitted with the invoices, also due by the 10<sup>th</sup> of each month.
  - Provide at least four (4) hours of cultural competency training to staff in order to provide culturally competent and appropriate services for a diverse group of children. Additionally, receiving staff will receive eight (8) hours of training on mental and developmental issues with special needs children.
  - Provide bilingual services as needed.
  - Provide administrative support necessary to ensure that contract-related services are timely and performed in a professional manner.
  - Follow established written guidelines and schedules for on-call staff and adhere to FCS staff facility access protocol as outlined in the Program Directive 04-08. **(Exhibit G)**
  - Assist with fund-raising and resource development activities
  - Participate and support Monterey County's Caregiver Association through the maintenance of agendas and preparation of minutes.

- Cooperate with Monterey County Staff needing access to the facility for maintenance, inventory and/or site visits.
- Provide a safe, clean and child-friendly Receiving Center and Visitation Rooms, as follows:
  - Kitchen, laundry, bathroom and bathing facilities
  - Office space, meeting and interview rooms
  - Play areas
  - Segregated sleeping areas to accommodate age/gender separation
  - Office for FCS social workers to assess child's immediate needs and conduct staff work such as researching placement options
  - Private area on site for emergency medical screening and mental health assessments and services
  - Visitation Rooms
- Develop schedules and supports for the rotation and maintenance of toys between the center and the department's visitation rooms.

#### **CHERISH-Crisis Support and Coordination**

- Coordinate and hire staff or arrange for services that can support High Risk Youth during transitions and while admitted to the CHERISH Center. Staff should be able to plan and conduct danger assessments, establish collaborative relationships, identify crisis precipitants, apply coping strategies, restore Center function.
- Contractor will ensure communication with the department and service providers to ensure appropriate services are in place while at the center.
- Support and Explore options for change to ensure compliance with CDSS regulations and requirements. Report monthly with Community Care Licensing (CCL) to ensure timely updates and data exchanges.

#### **CHERISH-Family Finding**

- Completion of Emergency Response (ER) Family Finding, as admitted into CHERISH or identified by the COUNTY.
- Development of a collaborative relationship and mutual information sharing of pertinent data during the family finding process.
- Facilitation of initial engagement of found relative and near-kin caregivers of these identified children.

- Facilitation of a collaborative meeting when interested relative and near-kin families are identified to determine next steps and roles for all involved.
- Provision of quarterly data tracking.
- As an interested partner, participate in the assessment and evaluation of current home study and training opportunities (Resource Family Approval) process provided to relative caregivers and provide input and collaborative support specific to this redesign process.

### **CHERISH Transition-Emergency Shelter Foster Homes (ESFH)**

- CONTRACTOR shall maintain Emergency Shelter Foster Homes bed spaces that are designated by CONTRACTOR for children 0-17 who require temporary shelter care up to 30 days.
- CONTRACTOR shall accept children without regard to race, color, national origin or ancestry.
- CONTRACTOR shall accept only children that have been referred and authorized by County or law enforcement officers who have been authorized by County.
- CONTRACTOR agrees to be available to receive placement at any time, including twenty-four (24) hours per day, seven (7) days a week and holidays.
- CONTRACTOR shall promptly comply with County's request to deliver any child placed pursuant to this Agreement to County's custody, recognizing that only County is legally authorized to determine the proper placement and case plan.
- CONTRACTOR's Social Worker will be responsible for the coordination of care with the County Social Worker, Biological Parents, Foster Parents, relatives if appropriate, and work collaboratively with County. CONTRACTOR's Social Worker will manage the inventory of shelter families.
- CONTRACTOR's Social Worker will be responsible for identifying support services, case management, and weekly visits to the EFSH.
- EFSH care providers will provide shelter, food, care and adult supervision to children placed in their care.
- EFSH care providers will provide transportation to the child's home school, biological family visits, medical, dental, and therapy appointments, court appearances, as well as any other supportive services identified for the child.

- CONTRACTOR Program Director in collaboration with County will collaborate and determine EFSH care giver required training. Training may include Intensive Treatment Foster Care, Trauma Informed, and Ages and Stages training.
- CONTRACTOR will keep County informed of ongoing experiences with each child and cooperate with the County Social Worker in planning to meet the child's needs.
- CONTRACTOR will report to County any unusual illness of the child or any need for medical attention.
- In case of an emergency, CONTRACTOR will provide transportation or get emergency assistance. Emergency is defined as any illness or injury requiring immediate medical or dental attention.
- CONTRACTOR will not allow a foster child to be removed from the home unless written permission has been given by County. If a child runs away from home, CONTRACTOR will immediately notify Monterey County and appropriate law enforcement agency.
- County will provide a medical card for each child. All medical treatment must be approved in advance by County.
- County will identify a point person to work with CONTRACTOR and EFSH care providers.
- CONTRACTOR will provide staff on call twenty-four hours to assist with any problems that may arise.
- Monterey will provide staff on call twenty-four hours to collaborate and assist with any problems that may arise.
- Monterey will provide CONTRACTOR with available information on the child's background, behavior and needs in order to help CONTRACTOR and EFSH care givers in understanding and helping the child.
- If it is determined that a child's behavior indicates that the child is in need of additional supportive services to assist in stabilizing the child, County and CONTRACTOR will meet to identify and approve additional supportive services. The child can be referred for supportive services that can include, but are not limited to, Therapeutic Behavioral Services (TBS), and WRAP.
- EFSH care providers will be allowed to have a three-day break between placements.
- EFSH care providers are required to notify CONTRACTOR Social Worker and schedule vacation time in advance of the vacation time. EFSH are allowed two (2) weeks' vacation per year.



- EFSH care givers and CONTRACTOR will cooperatively work with County to support foster children in their transition to a long term placement.

### **CHERISH-REPORTING/DATA SHARING REQUIREMENTS**

- In order to support the development of stronger outcomes for dependent youth and facilitate family finding for youth under the care of DSS, and pursuant to 45 C.F.R. §164.502(g)(3), Family and Children Services, in their role of loco parentis, are entitled to disclosure of health care related information. This is further supported by Health and Safety Code §123110, Civil Code §§56.10(c)(20);56.103(a), (3) and Welfare and Institutions Code §5328 (d).
- In order to accomplish the development of stronger outcomes for youth under the care of DSS, any party receiving or accessing confidential materials, and its officers, employees and agents, shall within their department guidelines: (1) protect the confidentiality and maintain the security of the Confidential Materials; (2) not release, disseminate, or publish the Confidential Materials, except as required by law or a court order, as may be permitted under this Agreement, or as the Party providing the Confidential Materials may authorize in writing; (3) not use the Confidential Materials for any purpose not related to the performance of this Agreement; and (4) protect all Confidential Materials, including those materials saved or stored in an electronic form, by adequate security measures to ensure that they are safe from theft, loss, destruction, erasure, alteration, and unauthorized viewing, duplication, and use. Each Party shall comply with the federal Health Insurance Portability and Accountability Act, 45 C.F.R. 160 *et seq.* (“HIPAA”), Health Information Technology for Economic and Clinical Health Act (“HITECH”), all regulations promulgated under HIPAA and HITECH by the U.S. Department of Health and Human Services, the California Confidentiality of Medical Information Act, California Civil Code § 56 *et seq.*, and any other applicable federal and California laws that protect the privacy, security, and confidentiality of an individual’s medical and health information.

### **III. CONTRACTOR INVOICES AND PAYMENTS**

CONTRACTOR shall submit invoices to COUNTY no later than the 10<sup>th</sup> day of each month for expenses incurred in the previous month in the form set forth in **Exhibit D**, detailing expenses for budgeted line items in **Exhibit C**.

Subsequent grants awarded and cash received by Contractor specifically for the operations of the Receiving Center will proportionally reduce the claim on this Agreement.

The maximum payable by County to Contractor under this Agreement shall not exceed **Seven Hundred Thirty-Two Thousand One Hundred Sixty-Eight Dollars (\$732,168.00)**.

Funding for this contract is subject to the availability of appropriations as provided by the State of California and may be adjusted upon 30 days notice to Contractor.

Invoices shall be submitted to:

Daniel Bach, Management Analyst III  
Monterey County Department of Social Services  
1000 S. Main St., Suite 205  
Salinas, CA 93901  
Phone: (831) 796-3525  
Fax: (831) 784-2123

(A faxed invoice will begin the process, but a signed hard copy is required)

*(remainder of this page intentionally left blank)*

## EXHIBIT B

### MONTEREY COUNTY DEPARTMENT OF SOCIAL SERVICES

#### ADDITIONAL PROVISIONS

##### I. PAYMENT BY COUNTY:

**1.01 Monthly claims/invoices by CONTRACTOR:** Not later than the tenth (10<sup>th</sup>) day of each month, CONTRACTOR shall submit to COUNTY a signed invoice setting forth the amount claimed. All invoices (monthly and final) shall be submitted in the form set forth in Exhibit D.

**1.02 Final Invoice; forfeiture for late invoice:** CONTRACTOR's final month and end of fiscal year invoice is due, and must be received by COUNTY, no later than close of business on July 10<sup>th</sup>. If the Final Invoice is not received by COUNTY by close of business on July 10<sup>th</sup>, CONTRACTOR understands and agrees that the reimbursement of CONTRACTOR's final expenses represented by that invoice may be forfeited, and COUNTY shall have no legal obligation regarding it, nor shall COUNTY be required to make any payment towards that untimely/late invoiced claim.

**1.03 Allowable Costs:** Allowable costs shall be the CONTRACTOR's actual costs of developing, supervising and delivering the services under this Agreement, as set forth in Exhibit C. Only the costs listed in Exhibit C as contract expenses may be claimed as allowable costs. Any dispute over whether costs are allowable shall be resolved in accordance with the provisions of 45 Code of Federal Regulations, Part 74, Sub-Part F and 48 Code of Federal Regulations (CFR), Chapter 1, Part 31.

**1.04 Cost Control:** CONTRACTOR shall not exceed by more than twenty (20) percent any contract expense line item amount in the budget without the written approval of COUNTY, given by and through the Contract Administrator or Contract Administrator's designee. CONTRACTOR shall submit an amended budget with its request for such approval. Such approval shall not permit CONTRACTOR to receive more than the maximum total amount payable under this contract. Therefore, an increase in one line item will require corresponding decreases in other line items.

**1.05 Payment in Full:**

(a) If COUNTY certifies and pays the amount requested by CONTRACTOR, such payment shall be deemed payment in full for the month in question and may not thereafter be reviewed or modified, except to permit COUNTY's recovery of overpayments.

(b) If COUNTY certifies and pays a lesser amount than the amount requested, COUNTY shall, immediately upon certification of the lesser amount, notify CONTRACTOR in writing of such certification. If CONTRACTOR does not protest the lesser amount by delivering to COUNTY a written notice of protest within twenty (20) days after

## EXHIBIT B

CONTRACTOR's receipt of the certification, then payment of the lesser amount shall be deemed payment in full for the month in question and may not thereafter be questioned by CONTRACTOR.

**1.06 Disputed payment amount:** If COUNTY pays a lesser amount than the amount requested, and if CONTRACTOR submits a written notice of protest to COUNTY within twenty (20) days after CONTRACTOR's receipt of the certification, then the parties shall promptly meet to review the dispute and resolve it on a mutually acceptable basis. No court action may be taken on such dispute until the parties have met and attempted to resolve the dispute in person.

## II. PERFORMANCE STANDARDS & COMPLIANCE

**2.01 Outcome objectives and performance standards:** CONTRACTOR shall for the entire term of this Agreement provide the service outcomes set forth in **Exhibit A**. CONTRACTOR shall meet the contracted level of service and the specified performance standards described in **Exhibit A**, unless prevented from doing so by circumstances beyond CONTRACTOR's control, including but not limited to, natural disasters, fire, theft, and shortages of necessary supplies or materials due to labor disputes.

**2.02 County monitoring of services:** COUNTY shall monitor services provided under this Agreement in order to evaluate the effectiveness and quality of services provided.

**2.03 Notice of defective performance:** COUNTY shall notify CONTRACTOR in writing within thirty (30) days after discovering any defects in CONTRACTOR's performance. CONTRACTOR shall promptly take action to correct the problem and to prevent its recurrence. Such corrective action shall be completed and a written report made to the COUNTY concerning such action not later than thirty (30) days after the date of the COUNTY's written notice to CONTRACTOR.

**2.04 Termination for cause:** Notwithstanding Section 7.02 of the Agreement, if the corrective actions required above are not completed and the report to the COUNTY not made within thirty (30) days, the COUNTY may terminate this Agreement by giving five (5) days' written notice to CONTRACTOR.

### **2.05 Remedies for Inadequate Service Levels:**

- a) For each month that service falls below 80% of the contracted level, CONTRACTOR shall submit to the COUNTY an analysis of the causes of the problem and any necessary actions to be taken to correct the problem. If the problem continues for another month, the COUNTY shall meet with CONTRACTOR to explore the problem and develop an appropriate written corrective action plan with appropriate time frames.

## EXHIBIT B

- b) If CONTRACTOR does not carry out the required corrective action within the time frame specified, sanctions shall be applied in accordance with funding source regulations.
- c) Notwithstanding Section 7.02 of the Agreement, if, after the COUNTY notifies CONTRACTOR of any sanctions to be imposed, CONTRACTOR continues in its failure to take corrective action, then COUNTY may terminate this contract by giving CONTRACTOR five (5) days' written notice.
- d) If all appropriate corrective actions are taken but service still falls 80% or more below contracted level, COUNTY and CONTRACTOR may renegotiate the contracted level of service.

**2.06 Training for Staff:** CONTRACTOR shall insure that sufficient training is provided to its volunteer and paid staff to enable them to perform effectively on the project, and to increase their existing level of skills. Additionally, CONTRACTOR shall ensure that all staff completes Division 21 Civil Rights training.

**2.07 Bi-lingual Services:** CONTRACTOR shall ensure that qualified staff is available to accommodate non-English speaking, and limited English proficient, individuals.

**2.08 Assurance of drug free-workplace:** CONTRACTOR shall submit to the COUNTY evidence of compliance with the California Drug-Free Workplace Act of 1990, Government Code sections 8350 et seq., by doing the following:

- Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the person's or organization's workplace and specifying the actions that will be taken against employees for violations of the prohibition;
  - Establishing a drug-free awareness program to inform employees about all of the following:
    - 1) the dangers of drug abuse in the workplace;
    - 2) the organization's policy of maintaining a drug-free workplace;
    - 3) any available drug counseling, rehabilitation, and employee assistance programs;
    - 4) the penalties that may be imposed upon employees for drug abuse violations;
    - 5) requiring that each employee engaged in the performance of the contract or grant be given a copy of the company's drug-free policy statement and that, as a condition of employment on the contract or grant, the employee agrees to abide by the terms of the statement.

### III. CONFIDENTIALITY

CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with Welfare and Institutions (W & I) Code Sec. 10850, 45 CFR Sec. 205.50, and all other applicable provisions of law which provide for the confidentiality of records and prohibit

## EXHIBIT B

their being opened for examination for any purpose not directly connected with the administration of public social services. Whether or not covered by W&I Code Sec. 10850 or by 45 CFR Sec. 205.50, confidential medical or personnel records and the identities of clients and complainants shall not be disclosed unless there is proper consent to such disclosure or a court order requiring disclosure. Confidential information gained by CONTRACTOR from access to any such records, and from contact with its clients and complainants, shall be used by CONTRACTOR only in connection with its conduct of the program under this Agreement. The COUNTY, through the Director of the Department of Social Services, and his/her representatives, shall have access to such confidential information and records to the extent allowed by law, and such information and records in the hands of the COUNTY shall remain confidential and may be disclosed only as permitted by law.

### IV. NON-DISCRIMINATION

CONTRACTOR certifies that to the best of its ability and knowledge it will comply with the nondiscrimination program requirements set forth in this Section.

**4.01 Discrimination Defined:** The term “discrimination” as used in this contract, is the same term that is used in Monterey County Code, Chapter 2.80 “Procedures for Investigation and Resolution of Discrimination Complaints”; it means the illegal denial of equal employment opportunity, harassment (including sexual harassment and violent harassment), disparate treatment, favoritism, subjection to unfair or unequal working conditions, and/or other discriminatory practice by any Monterey County official, employee or agent, due to an individual’s race, color, ethnic group, national origin, ancestry, religious creed, sex, sexual orientation, age, veteran’s status, cancer-related medical condition, physical handicap (including AIDS) or disability. The term also includes any act of retaliation.

**4.02 Application of Monterey COUNTY Code Chapter 2.80:** The provisions of Monterey COUNTY Code Chapter 2.80 apply to activities conducted pursuant to this Agreement. Complaints of discrimination made by CONTRACTOR against the COUNTY, or by recipients of services against CONTRACTOR, may be pursued using the procedures established by Chapter 2.80. CONTRACTOR shall establish and follow its own written procedures for the prompt and fair resolution of discrimination complaints made against CONTRACTOR by its own employees and agents, and shall provide a copy of such procedures to COUNTY on demand by COUNTY.

**4.03 Compliance with laws:** During the performance of this Agreement, CONTRACTOR shall comply with all applicable federal, state and local laws and regulations which prohibit discrimination, including but not limited to the following:

- **California Fair Employment and Housing Act**, California Government Code Sec. 12900 et seq., see especially Section 12940 (c), (h), (1), (i), and (j); and the administrative regulations issued thereunder, 2 Calif. Code of Regulations Secs. 7285.0 et seq. (Division 4 - Fair Employment and Housing Commission);

## EXHIBIT B

- **California Government Code Secs. 11135 - 11139.5**, as amended (Title 2, Div. 3, Part 1, Chap. 1, Art. 9.5) and any applicable administrative rules and regulations issued under these sections; including **Title 22 California Code of Regulations 98000-98413**.
- **Federal Civil Rights Acts of 1964 and 1991** (see especially Title VI, 42 USC Secs. 2000d et seq.), as amended, and all administrative rules and regulations issued thereunder (see especially 45 CFR Part 80);
- **The Rehabilitation Act of 1973**, Secs. 503 and 504 (29 USC Sec. 793 and 794), as amended; all requirements imposed by the applicable HHS regulations (45 CFR Parts 80, 84 and 91); and all guidelines and interpretations issued pursuant thereto;
- **7 Code of Federal Regulations (CFR)**, Part 15 and **28 CFR** Part 42;
- **Title II of the Americans with Disabilities Act of 1990** (P.L. 101-336), 42 U.S.C. Secs. 12101 et seq. and 47 U.S.C. Secs. 225 and 611, and any federal regulations issued pursuant thereto (see 24 CFR Chapter 1; 28 CFR Parts 35 and 36; 29 CFR Parts 1602, 1627, and 1630; and 36 CFR Part 1191);
- **Unruh Civil Rights Act**, Calif. Civil Code Sec. 51 et seq., as amended;
- **Monterey COUNTY Code**, Chap. 2.80.;
- **Age Discrimination in Employment Act 1975**, as amended (ADEA), 29 U.S.C. Secs 621 et seq.;
- **Equal Pay Act of 1963**, 29 U.S.C. Sec. 206(d);
- **California Equal Pay Act**, Labor Code Sec.1197.5.
- **California Government Code Section 4450**;
- **The Dymally-Alatorre Bilingual Services Act**; Calif. Government Code Sec. 7290 et seq.
- **The Food Stamp Act of 1977**, as amended and in particular Section 272.6.
- **California Code of Regulations, Title 24, Section 3105A(e)**
- **Removal of Barriers to Inter-Ethnic Adoption Act of 1996, Section 1808**

## EXHIBIT B

**4.04 Written assurances:** Upon request by COUNTY, CONTRACTOR will give any written assurances of compliance with the Civil Rights Acts of 1964 and 1991, the Rehabilitation Act of 1973 and/or the Americans with Disabilities Act of 1990, as may be required by the federal government in connection with this Agreement, pursuant to 45 CFR Sec. 80.4 or 45 CFR Sec. 84.5, and 91; 7 CFR Part 15; and 28 CFR Part 35, or other applicable State or federal regulation.

**4.05 Written non-discrimination policy:** Contractor shall maintain a written statement of its non-discrimination policies which shall be consistent with the terms of this Agreement. Such statement shall be available to employees, recipients of services, and members of the public, upon request.

**4.06 Grievance Information:** CONTRACTOR shall advise applicants who are denied CONTRACTOR's services, and recipients who do receive services, of their right to present grievances, and of their right to a State hearing concerning services received under this Agreement.

**4.07 Notice to Labor Unions:** CONTRACTOR shall give written notice of its obligations under paragraphs 4.01 - 4.08 to labor organizations with which it has a collective bargaining or other agreement.

**4.08 Access to records by government agencies:** CONTRACTOR shall permit access by COUNTY and by representatives of the State Department of Fair Employment and Housing, and any state agency providing funds for this Agreement, upon reasonable notice at any time during normal business hours, but in no case less than 24 hours' notice, to such of its books, records, accounts, facilities, and other sources of information as the inspecting party may deem appropriate to ascertain compliance with these non-discrimination provisions.

**4.09 Binding on Subcontractors:** The provisions of paragraphs 4.01 - 4.08 shall also apply to all of CONTRACTOR's subcontractors. CONTRACTOR shall include the non-discrimination and compliance provisions of these paragraphs in all subcontracts to perform work or provide services under this Agreement.

## V. CONTRACT ADMINISTRATORS

**5.01 Contract Administrator – CONTRACTOR:** CONTRACTOR hereby designates **Lauren Walsh** as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of CONTRACTOR shall be under the direction of, or shall be submitted to, the CONTRACTOR's Contract Administrator. CONTRACTOR may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to COUNTY of any such change.

**5.02 Contract Administrator – COUNTY:** COUNTY hereby designates the Director of the Monterey County Department of Social Services as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of



## EXHIBIT B

COUNTY shall be under the direction of, or shall be submitted to, the Director or such other COUNTY employee in the Department of Social Services as the Director may appoint. COUNTY may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to CONTRACTOR of any such change.

### VI. CONTRACT DEPENDENT ON GOVERNMENT FUNDING

COUNTY's payments to CONTRACTOR under this Agreement are funded by the State and Federal governments. If funds from State and Federal sources are not obtained and continued at a level sufficient to allow for COUNTY's purchase of the indicated quantity of services, then COUNTY may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as COUNTY may specify in its notice, unless in the meanwhile the parties enter into a written Amendment modifying this Agreement.

### VII. APPEAL PROCESS

In the event of a dispute or grievance regarding the terms and conditions of this Agreement, both parties shall abide by the following procedures:

A. CONTRACTOR shall first discuss the problem informally with the designated DSS Contact/Program Analyst. If the problem is not resolved, CONTRACTOR must, within fifteen (15) working days of the failed attempt to resolve the dispute with DSS Contact/Program Analyst, submit a written complaint, together with any evidence, to the DSS Branch Deputy Director. The complaint must include a description of the disputed issues, the legal authority/basis for each issue which supports CONTRACTOR's position, and the remedy sought. The Branch Deputy Director shall, within fifteen (15) working days after receipt of CONTRACTOR's written complaint, make a determination on the dispute, and issue a written decision and reasons therefore. All written communication shall be pursuant to Section 14. NOTICES of this Agreement. Should CONTRACTOR disagree with the decision of the Division Deputy Director, CONTRACTOR may appeal the decision to the Director of the Department of Social Services.

B. CONTRACTOR's appeal of the Branch Deputy Director's decision must be submitted to the Department Director within ten (10) working days from the date of the decision; be in writing, state the reasons why the decision is unacceptable, and include the original complaint, the decision that is the subject of appeal, and all supporting documents. Within twenty (20) working days from the date of CONTRACTOR'S appeal, the Department Director, or his/her designee, shall meet with CONTRACTOR to review the issues raised on appeal. The Department Director shall issue a final written decision within fifteen (15) working days of such meeting.

C. CONTRACTOR may appeal the final decision of the Department Director in accordance with the procedures set forth in Division 25.1 (commencing with Section 38050) of the Health and Safety Code and the regulations adopted thereunder. (Title 1, Subchapter 2.5 commencing with Section 251, or Subchapter 3 commencing with Section 300, whichever is applicable, of the California Code of Regulations).

Page 7 of 8

Exhibit B, Additional Provisions

Agreement: FY2017-18 Aspiranet (CHERISH Center)

**EXHIBIT B**

D. CONTRACTOR shall continue to carry out the obligations under this Agreement during any dispute.

E. Costs incurred by CONTRACTOR for administrative/court review are not reimbursable by COUNTY.

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**MONTEREY COUNTY DEPARTMENT OF SOCIAL SERVICES**

Aspiranet - CHERISH Receiving Center  
PSSF/CWS Monterey County  
July 1, 2017- June 30, 2018

EXHIBIT C

**BUDGET**

CATEGORY				TOTAL CONTRACT BUDGET
<b>SALARIES</b>				
	<b>CHERISH</b>			
	Program Supervisor		1	\$ 55,000
	Lead Child Care Worker		1.5	\$ 58,929
	Child Care Worker		3.5	\$ 113,568
	On Call Child Care Worker		2	\$ 54,000
	Core Program Director		0.25	\$ 20,250
	Crisis Staff/Family Finding		2	\$ 140,000
	Clinical Oversight		0.04	\$ 2,925
	Shelter Beds			
	Social Worker		0.18	\$ 12,430
	Clinical Oversight		0.04	\$ 2,925
	Stipends		\$450 per bed/month	\$ 21,600
	Benefits (28.5%)			\$ 130,538
	<b>Salaries and Benefits</b>			\$ 610,165
	Maintenance			\$ 2,000
	Employee Physical			\$ 800
	Employee Training			\$ 1,000
	Data Network/IT			\$ 2,500
	Fingerprints			\$ 500
	Mileage			\$ 5,000
	Cell Phone			\$ 1,375
	Printing			\$ 100
	Postage/Freight			\$ 278
	Office Supplies			\$ 600
	Equipment/Equipment Lease			\$ 2,350
	Program Supplies/Food/Service			\$ 10,000
	<b>Total Operating</b>			\$ 28,503
	<b>Total Direct</b>			\$ 636,688
	Admin(15%)			\$ 95,500
	<b>TOTAL</b>			\$732,168

**MONTEREY COUNTY DEPARTMENT OF SOCIAL SERVICES**  
 Aspranet - CHERISH Receiving Center  
 PSSF/CWS Monterey County  
 July 1, 2017 - June 30, 2018

EXHIBIT D

Invoice Number: \_\_\_\_\_

Name of Agency: Aspranet

Report for the month of \_\_\_\_\_

CATEGORY	TOTAL CONTRACT BUDGET	MONTHLY EXPENSE	YTD EXPENSE	BALANCE CONTRACT FUNDS	DOCUMENTATION REQUIRED
<b>SALARIES</b>					
<b>CHERISH</b>					
Program Supervisor	\$ 55,000				Timesheets/Payroll
Lead Child Care Worker	\$ 56,929				Timesheets/Payroll
Child Care Worker	\$ 113,568				Timesheets/Payroll
On-Call Child Care Worker	\$ 54,000				Timesheets/Payroll
Core Program Director	\$ 20,250				Timesheets/Payroll
Crisis Staff/Family Finding	\$ 140,000				Timesheets/Payroll
Clinical Oversight	\$ 2,925				Timesheets/Payroll
Shelter Beds					
Social Worker	\$ 12,430				Timesheets/Payroll
Clinical Oversight	\$ 2,925				Timesheets/Payroll
Stipends	\$ 21,000				Payroll
Benefits (28.5%)	\$ 130,538				
<b>Salaries and Benefits</b>	<b>\$ 810,185</b>				
Maintenance	\$ 2,000				Receipts/Invoice
Employee Physical	\$ 800				Receipts/Invoice
Employee Training	\$ 1,000				Receipts/Invoice
Data Network/IT	\$ 2,500				Receipts/Invoice
Fingerprints	\$ 500				Receipts/Invoice
Meal/ate	\$ 5,000				Mileage Log/Receipts
Cell Phone	\$ 1,375				Receipts/Invoice
Printing	\$ 100				Receipts/Invoice
Postage/Freight	\$ 278				Receipts/Invoice
Office Supplies	\$ 600				Receipts/Invoice
Equipment/Equipment Lease	\$ 2,350				Receipts/Invoice
Program Supplies/Food	\$ 10,000				Receipts/Invoice
<b>Total Operating</b>	<b>\$ 26,503</b>				
<b>Total Direct</b>	<b>\$ 636,668</b>				
Admnet (15%)	\$ 95,500				Audit
<b>TOTAL</b>	<b>\$732,168</b>	<b>\$</b>	<b>\$</b>		

I hereby certify that this report is correct and complete to the best of my knowledge.

Person completing the form: \_\_\_\_\_ Title: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Authorized signature: \_\_\_\_\_

Date: \_\_\_\_\_

Monterey County DSS Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

REMIT TO: Aspranet  
 400 Oyster Point Blvd., Suite 501  
 South San Francisco, CA 94080

**CHILD ABUSE & NEGLECT REPORTING  
CERTIFICATION**

Aspiranet

CONTRACTOR hereby acknowledges that this contract for services will bring CONTRACTOR in contact with children, and that CONTRACTOR has received from COUNTY a copy of Penal Code Sections 11165.7 and 11166 as required by the Child Abuse and Neglect Reporting Act (Penal Code Sections 11164, et seq). CONTRACTOR further certifies that it has knowledge of the provisions of the Act, and will comply with its provisions, which define a mandated reporter and requires that reports of child abuse or neglect be made by a mandated reporter whenever, in his or her professional capacity or within the scope of his or her employment, he/she has knowledge or observes a child whom he/she knows or reasonably suspects has been a victim of neglect or abuse.

CONTRACTOR further gives assurance that all of its employees, consultants, and agents performing services under this Agreement, who are mandated reporters under the Act, sign statements indicating that they know of, and will comply with, the Act's reporting requirements.

  
\_\_\_\_\_  
Authorized Signature

  
\_\_\_\_\_  
Date

- ◆ 24-hour Bilingual Child Abuse Hotline 1-800-606-6618
- ◆ Mandated Child Abuse Reporter Training is available, at no cost, through the Child Abuse Prevention Council of Monterey County (CAPC), 755-4737.

## EXHIBIT F

### Health Insurance Portability & Accountability Act (HIPAA) Certification

WHEREAS, Sections 261 through 264 of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, known as “the Administrative Simplification provisions,” direct the Department of Health and Human Services to develop standards to protect the security, confidentiality and integrity of health information; and

WHEREAS, pursuant to the Administrative Simplification provisions, the Secretary of Health and Human Services has issued regulations modifying 45 CFR Parts 160 and 164 (the “HIPAA Privacy Rule”); and

WHEREAS, CONTRACTOR and COUNTY have entered into an Agreement (“the Agreement”) to which this Certification is an attachment whereby CONTRACTOR will provide certain services to COUNTY; and

WHEREAS, CONTRACTOR may have access to Protected Health Information (as defined below) in fulfilling its responsibilities under the underlying Agreement.

THEREFORE, in consideration of the Parties’ continuing obligations under the Agreement, compliance with the HIPAA Privacy Rule, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, CONTRACTOR agrees to the provisions of this Certification and of the HIPAA Privacy Rule and to protect the interests of COUNTY.

#### I. DEFINITIONS

Except as otherwise defined herein, any and all capitalized terms in this Section shall have the definitions set forth in the HIPAA Privacy Rule. In the event of an inconsistency between the provisions of this Certification and mandatory provisions of the HIPAA Privacy Rule, as amended, the HIPAA Privacy Rule shall control. Where provisions of this Certification are different than those mandated in the HIPAA Privacy Rule, but are nonetheless permitted by the HIPAA Privacy Rule, the provisions of this Certification shall control.

The term “Protected Health Information” means individually identifiable health information including, without limitation, all information, data, documentation, and materials, including without limitation, demographic, medical and financial information, that relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

CONTRACTOR acknowledges and agrees that all Protected Health Information that is created or received by COUNTY and disclosed or made available in any form, including paper record, oral communication, audio recording, and electronic display by COUNTY, or its operating units, to CONTRACTOR or is created or received by CONTRACTOR on COUNTY’s behalf shall be subject to this Certification.

II. CONFIDENTIALITY REQUIREMENTS

- (a) CONTRACTOR agrees:
- (i) to use or disclose any Protected Health Information solely: (1) for meeting its obligations as set forth in any agreements between the Parties evidencing their business relationship or (2) as required by applicable law, rule or regulation, or by accrediting or credentialing organization to whom COUNTY is required to disclose such information, or as otherwise permitted under this Certification, or the underlying Agreement (if consistent with this Certification and the HIPAA Privacy Rule), or the HIPAA Privacy Rule, and (3) as would be permitted by the HIPAA Privacy Rule if such use or disclosure were made by COUNTY; and
  - (ii) at termination of the Agreement, (or any similar documentation of the business relationship of the Parties), or upon request of COUNTY, whichever occurs first, if feasible CONTRACTOR will return or destroy all Protected Health Information received from or created or received by CONTRACTOR on behalf of COUNTY that CONTRACTOR still maintains in any form, and retain no copies of such information, or if such return or destruction is not feasible, CONTRACTOR will extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information not feasible; and
  - (iii) to ensure that its agents, including a subcontractor(s), to whom it provides Protected Health Information received from or created by CONTRACTOR on behalf of COUNTY, agrees to the same restrictions and conditions that apply to CONTRACTOR with respect to such information. In addition, CONTRACTOR agrees to take reasonable steps to ensure that its employees' actions or omissions do not cause CONTRACTOR to breach the terms of the Agreement.
- (b) Notwithstanding the prohibitions set forth in this Certification or the Agreement, CONTRACTOR may use and disclose Protected Health Information as follows:
- (i) if necessary, for the proper management and administration of CONTRACTOR or to carry out the legal responsibilities of CONTRACTOR, provided that as to any such disclosure, the following requirements are met:
    - (A) the disclosure is required by law; or
    - (B) CONTRACTOR obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law, or for the purpose for which it was disclosed to the person, and the person notifies CONTRACTOR of any instances of which it is aware in which the confidentiality of the information has been breached;
  - (ii) for data aggregation services, if to be provided by CONTRACTOR for the health care operations of COUNTY pursuant to any agreements between the Parties evidencing their business relationship. For purposes of this Certification and the Agreement, data aggregation services means the combining of Protected Health Information by CONTRACTOR with the protected health information received by CONTRACTOR in its capacity as CONTRACTOR of another COUNTY, to permit data analyses that relate to the health care operations of the respective covered entities.

## EXHIBIT F

- (c) CONTRACTOR will implement appropriate safeguards to prevent use or disclosure of Protected Health Information other than as permitted in this Certification. The Secretary of Health and Human Services shall have the right to audit CONTRACTOR's records and practices related to use and disclosure of Protected Health Information to ensure COUNTY's compliance with the terms of the HIPAA Privacy Rule. CONTRACTOR shall report to COUNTY any use or disclosure of Protected Health Information which is not in compliance with the terms of this Certification of which it becomes aware. In addition, CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a use or disclosure of Protected Health Information by CONTRACTOR in violation of the requirements of this Certification or the Agreement.

### III. AVAILABILITY OF PHI

CONTRACTOR agrees to make available Protected Health Information to the extent and in the manner required by Section 164.524 of the HIPAA Privacy Rule. CONTRACTOR agrees to make Protected Health Information available for amendment and incorporate any amendments to Protected Health Information in accordance with the requirements of Section 164.526 of the HIPAA Privacy Rule. In addition, CONTRACTOR agrees to make Protected Health Information available for purposes of accounting of disclosures, as required by Section 164.528 of the HIPAA Privacy Rule.

### IV. TERMINATION

Notwithstanding anything in this Certification or the Agreement to the contrary, COUNTY shall have the right to terminate the Agreement immediately if COUNTY determines that CONTRACTOR has violated any material term of this Certification and/or the Agreement. If COUNTY reasonably believes that CONTRACTOR will violate a material term of this Certification and/or the Agreement and, where practicable, COUNTY gives written notice to CONTRACTOR of such belief within a reasonable time after forming such belief, and CONTRACTOR fails to provide adequate written assurances to COUNTY that it will not breach the cited term of this Certification and/or the Agreement within a reasonable period of time given the specific circumstances, but in any event, before the threatened breach is to occur, then COUNTY shall have the right to terminate the Agreement immediately.

### V. MISCELLANEOUS

Except as expressly stated herein or the HIPAA Privacy Rule, the parties to the Agreement do not intend to create any rights in any third parties. The obligations of CONTRACTOR under this Section shall survive the expiration, termination, or cancellation of this Certification and/or the Agreement, and/or the business relationship of the parties, and shall continue to bind CONTRACTOR, its agents, employees, contractors, successors, and assigns as set forth herein.

The parties agree that, in the event that any documentation of the arrangement pursuant to which CONTRACTOR provides services to COUNTY contains provisions relating to the use or disclosure of Protected Health Information which are more restrictive than the provisions of this Certification or the Agreement, the provisions of the more restrictive documentation will control. The provisions of this



**EXHIBIT F**

Certification and the Agreement are intended to establish the minimum requirements regarding CONTRACTOR's use and disclosure of Protected Health Information.

In the event that either party believes in good faith that any provision of this Certification and/or the Agreement fails to comply with the then current requirements of the HIPAA Privacy Rule, such party shall notify the other party in writing. For a period of up to thirty (30) days, the parties shall address in good faith such concern and amend the terms of this Certification and/or the Agreement, if necessary to bring it into compliance. If, after such thirty-day period, the Certification and/or the Agreement fails to comply with the HIPAA Privacy Rule, then either party has the right to terminate upon written notice to the other party.

**CONTRACTOR:** Aspiranet

By: 

Title: CEO

Date: 6/16/17

**Family and Children's Services (FCS)  
Program Directive**

P.D. Number: 04-08  
Implementation Date: 10/14/2004  
Revised Date: 7/01/2009  
Filing Section: Placement

**CHERISH CENTER, 23-Hour Receiving Center**

**I. Summary**

The Receiving Center is designed to support children through the trauma of removal from their birth families and to ease the transition between placements for children disrupting from placements. The Center provides a supportive, child-friendly place where children can be looked after safely while more thoughtful placements are researched, including assessment of relative and near kin placement options. Children receive health screening, mental health assessment, short-term care and supervision and crisis support. These services assist matching children to the appropriate level of care and addressing issues of permanency at the earliest possible point.

**II. Policy**

**A. Center Purpose**

Contractor, a community-based organization under contract to Monterey County Department of Social and Employment Services, staffs the Receiving Center. The Center is a non-residential child friendly environment. Due to licensing restrictions, a child's stay is limited to 23 hours or less. The Receiving Center is not a placement. The Receiving Center can *only* accept a child from the Monterey County Family and Children's Services.

**B. Multi Disciplinary Service Delivery**

The Receiving Center staff is organized within a comprehensive service delivery model that includes, but is not limited to: DSES Nurse, MC Behavioral Health in addition to Contractor and MC Family and Children's Services.

**C. Center Capacity** The Center has the capacity to receive and serve up to 10 children between the ages of zero and 18 years.

**D. Hours of Operation** The Center's core operating hours are 10 AM to 7 PM M-F with availability of on-call staff before and after core service hours and on weekends.

**E. Referrals**

**1. Mandatory Referrals**

Except when emergency or urgent medical care is needed, all children shall be taken to the Receiving Center before placement in situations where the child is:

- a. Removed from parents or guardians and is under a police hold;
- b. Removed from parents receiving Family Maintenance services;
- c. Experiencing a placement disruption and there is no identified new placement immediately available.

Exceptions to mandatory referrals are made on a case-by-case basis with an FCS program manager's, or his/her designee's, approval in situations where it is considered better for the child to be placed directly.

2. Inappropriate Registrations

The following are considered inappropriate registrations for the Center:

- a. Homeless children and runaway youth who are not dependents;
- b. Youth arrested for a crime or status offense.

3. Registrations for Consideration

The following may *only* be considered for Center registration with FCS program manager and Contractor program manager and/or supervisor approval:

- a. Youth being released from Juvenile Hall and wards of the court under the Welfare and Institutions Code 601 or 602, if custody is being transferred to DSES;
- b. Youth being released from psychiatric hospitals or from 5150 assessment.

4. Voluntary Referrals

Referral to the Receiving Center is not mandatory when a child is being discharged from the hospital and placement has been pre-arranged.

**F. Child Transport**

1. Only child welfare staff may admit a child to the Receiving Center after:

- a. First having face-to-face contact with that child
- b. Transfer from law enforcement staff to the social worker has taken place

2. Although it is preferred that the social worker take the child to the placement home, the caregiver may transport a child/children from the Center to their home, provided the social worker is present to complete the placement paperwork.

**G. Social Worker Continuity**

The admitting social worker is to follow through with the discharge planning except when a standby worker transfers the case to a daytime ER worker.

**H. Use of the Receiving Center After Regular Business Hours**

1. Overnight stays

Children may remain at the Center no more than 23 hours and cannot remain two consecutive nights. Overnight use of the Center is restricted to the following circumstances:

- a. More time will allow the child to be considered for a preferred placement (e.g. a non-custodial parent, other relative or near kin);
- b. To avoid placement in a temporary home;
- c. When arrival to the center is late in the day and did not allow sufficient time for a placement decision to be made (e.g. after 5 PM).
- d. To allow time to hold a TDM meeting prior to placement.

2. After Hours Access

All ER/Standby workers are permitted to enter the Receiving Center without Receiving Center staff present while awaiting Center staffs arrival. The identified FCS supervisors, program managers, deputy director and ER social workers have keys and alarm information for the Receiving Center. Those using the center without Receiving Center staff present must sign in and out as is the case when Receiving Center staff is present.

**III. Procedures During Regular Business Hours**

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**A. Prior to referral, the social worker shall:**

1. Investigate the allegation of abuse and/or neglect and remove the child from the home, if appropriate.
2. Transport the child to the hospital if medical or mental health issues require immediate attention.
3. Consult with the FCS supervisor and program manager to:

- a. Initiate the exception process for a mandatory referral to the Receiving Center;
- b. Consider referral of youth being released from Juvenile Hall, a psychiatric hospital or a 5150 assessment and children who are wards of the court under the Welfare and Institutions Code 601 or 602.

**B. The social worker shall make the referral:**

1. Register the child by phone, advising Receiving Center staff of the ages and sex of children and any special circumstances. Use the **CHERISH Center Intake Form (Attachment 1)** as a guide.
2. Inform custodial parent of when/how they will next communicate with child and provide the Center's phone number. The address/location of the Center is confidential information and should not be disclosed to the custodial parent.
3. Within one hour of being taken into custody, inform any child 10 years of age or older of their personal right to make at least two phone calls: one call completed to his or her parent, guardian, or a responsible relative, and another call completed to an attorney. See *Welfare and Institutions Code 308B*.
4. Advise staff of the plan for a child's supervised use of the phone while at the Center.
5. Gather information required to complete the intake form. (complete the form prior to leaving the Center.) If any information requested on the form is unavailable, designated FCS ER staff will contact the Center via phone or FAX with this information.
6. Transport the child to the Center.
7. Sign in on the designated sheet providing the requested information (SW name, time of arrival, pager or cell phone number or other emergency telephone number where you can be reached by Center staff. **CHERISH Center Intake Form (Attachment 1)**).

**C. The social worker shall continue the investigation:**

1. Initiate request for TDM or internal staffing as appropriate, per current protocol. See *PD Number 04-02*.
2. Initiate the relative caregiver/nearkin approval process, per current protocol. See *PD Number 04-06, Relative/Near Kin Family Assessment and Approval*
3. Contact the FCS Resource Coordinator if no potential caregiver is identified.

**D. The social worker shall place the child:**

1. Advise Receiving Center staff of the immediate case plan and provide placement information. This will assure that Receiving Center staff assists with transitional counseling with the child and nursing follow-up once the child is placed.
2. Transport the child to placement or arrange transport with the Resource Family, if appropriate.
3. Provide one copy of the Receiving Center Intake Form to the caregiver and retain the original for the case file. A copy will also be filed in the child's Center file.

**E. Receiving Center staff shall: 1.**

**At intake:**

- a. Assess the child's level of crisis and physical needs, determining what services need to be provided while the child is in the Receiving Center. Focus on making the child comfortable and providing any immediate services needed.
- b. Supervise approved phone calls for children 10 and older after reviewing the social worker's approved phone call plan.

- c. Arrange for the child to be seen by the on-site nurse. If no nurse is on duty, conduct a general health history and health inventory (with children of appropriate ages and emotional stability). Leave the information gathered for the nurse for their follow up at the center or following placement.
  - d. Page the mental health professional.
  - e. Initiate the behavioral screening process, in the event that no behavioral health staff is available.
  - f. Inventory the child's funds and personal possessions.
  - g. Explain the center routines and child's rights.
  - h. Ensure completion of the Receiving Center Intake Form.
2. During the child's stay
- a. Provide careful supervision of all children, ensuring that they receive nurturing and supportive care including food, hygiene, rest, and emotional support.
  - b. Complete all required paperwork related to logging children's possessions, child observation, mental health screening, incident reporting, and quality assurance.
  - c. Collaborate with Health, Behavioral Health, FCS, Police and other professionals that interact with the Center and the children it serves.
3. At discharge
- a. Provide the social worker with two originals and one copy of the intake form and the originals of any health or mental health reports.
  - b. Provide an exit packet to the social worker or designee for the child and return child's personal belongings.

**F. Receiving Center Nurse shall:**

1. Conduct a health screening to determine that the child has an acceptable level of wellness and follow-up with caregiver.
2. Arrange and coordinate urgent medical care or evaluation, if needed, prior to placement. (NOTE: This does not modify existing policy for children with suspected injuries or illness. ER staff remains responsible for taking these children to the Emergency Room or Urgent Care facility before coming to the Receiving Center or placement.)
3. Conduct basic dental screening.
4. Document findings of nursing assessment and any health history obtained.
5. Consult with social worker and Receiving Center staff regarding child specific health issues and/or general health concerns.
6. Develop medication history.
7. Link to foster care nurses who case manage medical care of children in out-of-home placement.
8. Consult with caregivers (relatives, resource parents, and group homes).
9. Enter health information into the Health Education Passport.

**G. Behavioral Health Specialist shall provide:**

1. Crisis counseling services for children needing immediate intervention due to the trauma of removal from home.
2. On-call mental health screening and assessment of children.
  - a. Complete the mental health screening form using the information both to assist staff in placement and for referral for further mental health evaluation and/or services.
3. Case Management of the children requiring mental health services; navigating the Behavioral Health system.
4. Consultation and follow-up services to caregivers (relative, resource family and group home).

#### **IV. Procedures After Regular Business Hours**

##### ***A. When registering a child or children after hours, the social worker shall:***

1. Call the Contractor on-call supervisor to register the child and to secure authorization for an overnight stay, if needed.
2. Coordinate arrival time to the Center with that of the on-call childcare worker. Obtain the security code from the on-call childcare worker. The reporting time of the childcare worker is not to exceed 45 minutes from the time notified to report to work.
3. Admit child/ren to the Center.
4. In situations where the social worker and child/ren arrive at the Center prior to Contractor staff, use the security code provided by the on-call childcare worker to gain entrance into the Center.
5. Log in time entered the Center.
6. Upon arrival, orient Contractor staff and share initial placement options.
7. In situations where several children are brought in at the last minute, assist with urgent childcare needs until adequate child care staff have arrived.
8. If relatives are identified who would likely be stable and safe placement resources initiate the Relative Near Kin approval process and paperwork.
9. Fax above paperwork to the Screening Unit the following morning. On the CWS Referral form, the ER worker will indicate under "Alerts" that the child is in the Receiving Center and the time the child was taken to the Receiving Center to assure the child does not remain there beyond 24 hours. If faxing is not possible, this information must be given to Screening.
10. Standby social worker may leave a child overnight in the Receiving Center during any shift. If the following day is not a regular business day (e.g. Saturday, Sunday or a holiday), before going off duty, the standby worker must alert both the scheduled supervisor and the ER worker for the next shift that the child is in the Receiving Center. The standby social worker shall also inform the next shift regarding the time the child was taken to the Receiving Center, as well as any pertinent information about the parent or relative caregiver with whom placement or discharge is planned. In addition, Receiving Center staff must be advised of the name and pertinent contact numbers of the worker coming on shift who will follow through with the case to find placement before the 23-hours has expired.

##### ***B. When a child, registered during regular business hours, needs to remain after hours (overnight), the social worker shall:***

1. Inform the Standby worker and assure that their contact phone numbers are current. If an emergency arises during the night, the Receiving Center staff will call Standby staff for assistance. The mental health crisis team will be contacted for mental health emergencies. These calls from the Center shall be considered as high priority.
2. If clearances can be completed on adults in a relative or near-kin home and show no history of criminal convictions or child abuse allegations, but no in-home assessment can reasonably be made by daytime staff, this would be considered a "worker assist" situation. The Program Manager and ER Supervisor will jointly decide if ER will follow up to conduct the home visit and place the child.

**V. Confidentiality**

Confidentiality will be observed based upon the highest standard of the participating partners. All staff are required to sign a confidentiality statement.

**VI. Record Keeping**

A. At intake, Center staff shall create a client file to include:

1. Child's photograph
2. Intake forms
3. Incident reports
4. Shift summaries
5. Behavioral assessments.
6. Departure Form/Case Plan
7. PC (if applicable) in file
8. Health Screening Form

B. At discharge, provide the original documents to the child's social worker and store copies in a locked cabinet at the Receiving Center.

**VII. Cultural Sensitivity**

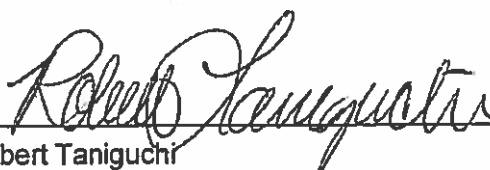
When serving children and their family members from diverse cultural backgrounds, the staff will be committed to communication and interactions reflecting an awareness of and respect for different ethnicities and racial backgrounds. Spanish speaking staff will be available to assure that monolingual children and their caregivers are assisted and language barriers are overcome. Every effort will be made to provide interpretation services for any child or family necessitating such services.


**VIII. Disclosures**

When a child makes a disclosure that is germane to child welfare/protection, Receiving Center childcare staff must immediately report the disclosure to the assigned child welfare worker and complete an incident report. The original report is given to the assigned FCS social worker and a copy placed in the child's Center file.

If the disclosure is related to sexual abuse, the assigned child welfare worker will ensure that the CART (Child Abuse Response Team) protocol is followed, making the necessary crossreports to law enforcement and assisting in the scheduling and transportation of the child to the Archer Child Advocacy Center. If the assigned child welfare worker is not available, childcare staff will report the sexual abuse disclosure to that worker's supervisor to ensure that the appropriate steps are taken. If the disclosure by the child regarding sex abuse is made within 72 hours of the alleged incident, time is of the essence in terms of gathering evidence.

Childcare staff should report after-hour disclosures to the after-hours social worker immediately. The after-hours social worker should report the disclosure to law enforcement to determine whether the child should be brought to Natividad Medical Center for an examination for the purposes of gathering evidence of sexual assault by SART (Sexual Assault Response Team). Law enforcement will determine whether there is a need for an immediate examination and would initiate SART. This would only be necessary if the assault was within 72 hours of the disclosure.

  
\_\_\_\_\_  
Robert Taniguchi  
Deputy Director

  
\_\_\_\_\_  
Date

Distribution: FCS Managers, Supervisors and staff  
Receiving Center Managers, Supervisors and staff  
Children's Behavioral Health



CHERISH Center Intake Form

**PLEASE PRINT CLEARLY**

Name: \_\_\_\_\_ Sex: Male or Female Ethnicity: Cau, His, Af A, AsA, NA \_\_\_\_\_

Age: \_\_\_\_\_ D.O.B. \_\_\_\_\_ Home Address ZIP CODE : \_\_\_\_\_

Child is : First time removal : YES NO UNKNOWN , FFA placement disturbance : YES NO UNKNOWN Change of Placement (non disturbed) : YES NO UNKNOWN , Other (602) or \_\_\_\_\_ YES NO UNKNOWN

**ARRIVING:** Arrival Date: \_\_\_\_\_ Arrival Time: \_\_\_\_\_ am / pm

FCS Social Worker: \_\_\_\_\_

9-5 Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Pager: \_\_\_\_\_

Supervisors name and after-hours number: \_\_\_\_\_

Signature: \_\_\_\_\_

\* Make sure social worker signs in on the Client Log Book

Clients can only receive calls from their SOCIAL WORKER: Specify any other CFS/MH Worker

Special dietary needs or allergies: NONE or specify \_\_\_\_\_

Medical concerns / Medications and dosage (recent trauma) : NONE or specify \_\_\_\_\_

Other Information NONE (danger to self, AWOL, risk, family/ siblings issue, mental health )

Child/Youth's Possessions Inventory Cash \_\_\_\_\_ \$

Clothing currently worn \_\_\_\_\_

Other Items of Value \_\_\_\_\_

Child/Youth's signature \_\_\_\_\_

I agree that these items are being held for me to be returned when I depart.

**CERTIFICATION REGARDING LOBBYING**

**Aspiranet**

The undersigned certifies, to the best of his or her knowledge and belief, that:

1. No federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
2. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
3. The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including sub-contracts, sub-grants, and contracts under grants, loans, and cooperative agreements, and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

*Vern Brun*  
Signature

*CEO*  
Title

*Aspiranet*  
Agency/Organization

*6/16/17*  
Date

**AUDIT & RECOVERY OF OVERPAYMENTS REQUIREMENTS**

**I. CPA Audit on Termination:**

**1.01 Audit Requirement**

At the request of COUNTY, CONTRACTOR shall give to COUNTY an audit or audit reports covering the contract period, prepared by an independent Certified Public Accountant. The audit requirement is for the purpose of determining whether the reported costs are fair and reasonable and have been computed in accordance with generally accepted accounting principles, with the provisions of this Agreement, and with all applicable COUNTY requirements. Such audit shall be performed in accordance with the "Standards for Audit of Governmental Organizations, Programs, Activities, and Functions" as published by the Comptroller General of the United States, and in accordance with generally accepted auditing standards.

**1.02 Audit Submission /Fiscal Year-end**

CONTRACTOR shall provide COUNTY with the audit, or audit report, required herein no later than 120 days after the close of CONTRACTOR's Fiscal Year. If CONTRACTOR's fiscal records adhere to a Fiscal Year different from COUNTY's, then CONTRACTOR's audit will include a schedule(s) coinciding with COUNTY's Fiscal Year (July-June), or CONTRACTOR may submit a program specific audit coinciding with COUNTY's Fiscal Year (July-June).

In the case where providing the required audit within the specified time period represents an unreasonable hardship, CONTRACTOR shall alert COUNTY and request an extension. Additional documentation may be requested by COUNTY in order to grant the extension. The submittal of the audit will continue to be required and due **no later than six (6) months** after the close of CONTRACTOR's fiscal year-end.

**1.03 Audit Format**

CONTRACTOR may submit to COUNTY one of the following in satisfaction of this Audit requirement:

1) An annual independent audit and Management Letter conducted in accordance with Generally Accepted Auditing Standards (GAAS) and Government Auditing Standards (yellow book audit) issued by the Comptroller General of the United States. **The audit must identify all federal, state, County and matching funds issued under this Agreement as a note, or as a supplemental schedule of expenses within Contractor's audits.**

**-OR-**

2) If CONTRACTOR is not required to have an annual independent audit conducted in accordance with *both* Generally Accepted Auditing Standards (GAAS) and Government Auditing Standards (yellow book audit) issued by the Comptroller General of the United States, other than to comply with COUNTY's request, *then* an annual independent audit and Management Letter, conducted only in accordance with Generally Accepted Auditing Standards (GAAS) may be submitted *as long as the audit includes this grant/program as part of the testing*. **The audit must identify all federal, state, County and matching funds issued under this Agreement as a note, or as a supplemental schedule of expenses within Contractor's audits.**

**EXHIBIT I**

COUNTY reserves the right to require a program specific audit at COUNTY's discretion.

**1.04 Payment for Audit**

CONTRACTOR shall bear all costs in connection with, or resulting from, any audit and/or inspections including, but not limited to, actual cost incurred and the payment/repayment of any expenditures disallowed by COUNTY, State or Federal government entities, including any assessed interest and penalties.

If CONTRACTOR is exempt from federal audit procedures under OMB Circular 133, then payment for this audit shall be made by CONTRACTOR with resources other than grant funds, or those used for matching purposes. If CONTRACTOR is not exempt from federal audit procedures under OMB Circular 133, the cost of audits made in accordance with the provisions of this part are allowable charges to Federal awards. The charges may be considered a direct cost or an allocated indirect cost, as determined in accordance with the provisions of applicable OMB cost principles circulars, the Federal Acquisition Regulation (FAR) (48 CFR parts 30 and 31), or other applicable cost principles or regulations.


**II. Contractor Records**

Funds provided by COUNTY shall be accounted for separately in CONTRACTOR's books and records. CONTRACTOR shall keep a systematic accounting record of the receipt and disbursement of COUNTY funds. CONTRACTOR shall permit COUNTY to audit, examine and to copy excerpts and transcripts from such records and to conduct audits or reviews of all records including, but not limited to, invoices, materials, personnel records, bank account records, business records, billing statements, payroll records, business expense records, and any and all other data related to matters covered by this Agreement. CONTRACTOR shall maintain such data and records in an accessible location and condition for a period of at least four (4) years from the close of this Agreement term, or until after the conclusion of any audit, whichever occurs last. The State of California and/or any Federal agency providing funds for this Agreement shall have the same rights conferred upon COUNTY herein. CONTRACTOR shall keep records that are sufficient to permit the tracing of funds to a level of expenditure adequate to ensure that the funds have not been unlawfully spent. CONTRACTOR's records shall describe and support the use of funds for the agreed upon project or services outlined in this Agreement.

**III. Recovery of Overpayments:** If any audit shows that COUNTY has paid to CONTRACTOR any amount in excess of properly allowable costs, then CONTRACTOR shall reimburse COUNTY for that amount, either by a cash payment made within thirty (30) days after COUNTY notifies CONTRACTOR of the overpayment, or by an offset made by COUNTY against any payments owed by COUNTY to CONTRACTOR under this or any other contract.

Aspiranet

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(signature of authorized representative)

6/16/17  
(date)