

..Title

- a. Authorize the Chief Information Officer of the Information Technology Department, or designee, to execute Amendment No. 3 to the non-standard Master Subscription Agreement with Zoom Video Communications, Inc. by adding the non-standard Business Associate Agreement, adding references to the Health Insurance Portability and Accountability Act laws; and
- b. Authorize the Director of Health Services or her designee to sign the Business Associate Agreement (“BAA”); and
- c. Authorize the Chief Executive Officer of Natividad Medical Center to sign the Business Associate Agreement (“BAA”).

..Report

RECOMMENDATION:

It is recommended the Board of Supervisors:

- a. Authorize the Chief Information Officer of the Information Technology Department, or designee, to execute Amendment No. 3 to the non-standard Master Subscription Agreement with Zoom Video Communications, Inc. by adding the non-standard Business Associate Agreement, adding references to the Health Insurance Portability and Accountability Act laws; and
- b. Authorize the Director of Health Services or her designee to sign the Business Associate Agreement (“BAA”); and
- c. Authorize the Chief Executive Officer of Natividad Medical Center to sign the Business Associate Agreement (“BAA”).

SUMMARY/DISCUSSION:

In June 2019, the Board of Supervisors approved a non-standard Master Subscription Agreement with Zoom Video Communications, Inc. (Zoom). In February 2020, the County amended the contract to increase the number of Zoom Room licenses purchased, allowing ITD to enable more County conference rooms to have video conferencing capabilities due to the Covid-19 Pandemic work-from-home situation.

Zoom continues to provide all County departments with video conferencing needs. The Business Associate Agreement includes terms to ensure the County follows the Health Insurance Portability and Accountability Act (HIPPA), protecting sensitive patient data that healthcare providers, insurance companies, and other covered entities must adhere to.

Counsel for the Health Bureau and Natividad Medical Center has reviewed and negotiated the terms of the Business Associate Agreement.

The Chief Information Office recommends the approval of this amendment.

OTHER AGENCY INVOLVEMENT:

County Counsel approves the Business Associate Agreement as to form.

FINANCING:

There are no fiscal impacts to the approval of this amendment.

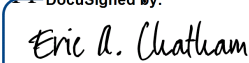
BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

The video conferencing solution helps the County achieve its strategic initiatives in the areas of administration and infrastructure with improved County administrative efficiency by reducing travel time, vehicle and fuel usage, and a forward-thinking Cloud-enabled video conferencing technology infrastructure.

- Economic Development
- Administration
- Health and Human Services
- Infrastructure
- Public Safety

Prepared by: Sandra Shaffer, Management Analyst III, 759-6938

Approved by: Eric A. Chatham, Chief Information Officer, 759-6920

DocuSigned by:


11/2/2023 | 11:02 AM PDT

747D862C7BD04AE...
Eric A. Chatham, Chief Information Officer

Date

Attachments:

- Business Associate Agreement
- Zoom Video Communications Master Subscription Agreement and Order Form
- Original Business Associate Agreement
- Zoom Amendment No. 1 and No.2