

CUSTOMER LETTER OF AGENCY

Please be advised that we, County of Monterey ("Customer"), are interested in learning about and potentially purchasing certain products and services from AT&T Corp. and its affiliates ("AT&T")¹, and hereby allow Bridgepointe Technologies, Inc. ("SP") to act on our behalf with respect to the matters described herein.

By this Customer Letter of Agency ("Letter"), SP is authorized to operate as our representative in dealings between us and AT&T in connection with the marketing, sale and purchase of telecommunications, data, information, wireless, and other services. This authorization includes, but is not limited to, the ability to present pricing and contracts, negotiate and order services on our behalf, as well as the ability to obtain our customer proprietary network information ("CPNI"). Notwithstanding the foregoing authorization, SP is not authorized to execute any contracts on our behalf.

We understand that it is AT&T's legal duty to protect the confidentiality of our CPNI. CPNI is defined under federal law and includes information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by a customer of a telecommunications carrier, and that it is made available to the carrier by the customer solely by virtue of the carrier-customer relationship. In order to explore the purchase of telecommunications products and services from AT&T, we hereby authorize AT&T to use our CPNI, share our CPNI with SP, and/or provide SP with access to our CPNI on file with AT&T. We further grant AT&T permission to provide SP access to all information relating to our accounts and to make changes to our accounts via orders for all services provided by AT&T. We acknowledge and agree that any unauthorized disclosure of CPNI by SP will not result in us having any right or remedy against AT&T. We also understand and agree that, in order to determine service eligibility and communicate eligibility to SP, AT&T may initiate a credit check and/or access our existing credit information on file with AT&T.

I understand and agree that the signature, or electronic signature, set forth below constitutes Customer's agreement under this Letter and all applicable tariffs. By signing below, I represent that I have the authority to bind the Customer hereunder. For all legal purposes, an electronic Letter will be deemed an original "writing" in accordance with any applicable state law governing electronic signatures, writings and/or records, and the admissibility thereof will not be contested under any applicable best evidence rule or otherwise. This Letter will become effective on 8/21/2019 and will remain valid for a period of three (3) years unless revoked in writing by Customer, SP, or AT&T.²

SIGNATURE

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¹ AT&T means AT&T Telco, AT&T LD, and/or AT&T Corp. "AT&T Telco" means the applicable local telephone company subsidiary of AT&T Inc.: Southwestern Bell Telephone Company d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas; Pacific Bell Telephone Company d/b/a AT&T California; Nevada Bell Telephone Company d/b/a AT&T Nevada; Illinois Bell Telephone Company d/b/a AT&T Illinois; Indiana Bell Telephone Company, Incorporated d/b/a AT&T Indiana; Michigan Bell Telephone Company d/b/a AT&T Michigan; The Ohio Bell Telephone Company d/b/a AT&T Ohio; Wisconsin Bell, Inc. d/b/a AT&T Wisconsin; The Southern New England Telephone Company d/b/a AT&T Connecticut; BellSouth Telecommunications, Inc. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee; AT&T Communications of the Southern States, LLC; TC Systems, Inc.; SBC Long Distance, LLC; or BellSouth Long Distance, Inc. "AT&T LD" means the applicable long distance company subsidiary of AT&T Inc.: TC Systems, Inc.; SNET America, Inc. d/b/a AT&T Long Distance East; SBC Long Distance, LLC d/b/a AT&T Long Distance; or BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service or BellSouth Long Distance Service, Inc.

² Written revocation notices must specify the SP's name and be received by AT&T at: AT&T Alliance Channel, Attn: LOA Revocation, 2000 W AT&T Center Dr., Room 4B15B, Hoffman Estates, IL 60192.