



County of Monterey

Item No.

Board Report

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legistar File Number: 26-181

March 10, 2026

Introduced: 2/23/2026

Current Status: Agenda Ready

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Matter Type: General Agenda Item

Authorize the County Purchasing Agent or their designee to execute a non-standard agreement between the County of Monterey and PayGov.US, LLC for electronic payment services for the Civil Records Management System, at no cost to the County upon execution to November 30, 2028.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Authorize the County Purchasing Agent or their designee to execute a non-standard agreement between the County of Monterey and PayGov.US, LLC for electronic payment services for the Civil Records Management System, at no cost to the County upon execution to November 30, 2028.

SUMMARY:

The Monterey County Sheriff's Office request approval of this non-standard agreement to stay in compliance with AB 2791.

DISCUSSION:

The Civil Division of the Monterey County Sheriff's Office performs the processing and serving of civil procedures (utilizing Teleosoft software), including small claims judgments, earnings withholding orders, real property levies and bank levies, and evictions. All these services are provided throughout the County, including locations inside the incorporated cities.

AB 2791, which took effect in January 2024, required the Sheriff's Office to accept electronic signatures and payments for the above-mentioned court documents. To meet the requirements of AB 2791, the Board approved Gila LLC dba Municipal Service Bureau (MSB) with Board Order A-17180 on December 9, 2024. This service is done at no cost to the County. In December 2025, MSB informed the Sheriff's Office that they would be terminating service.

To stay in compliance with AB 2791, PayGov has been selected to take over the electronic payment process. PayGov will provide the electronic payment process at no cost to the County; the customer will be responsible for the cost.

OTHER AGENCY INVOLVEMENT/COMMITTEE ACTIONS:

The Office of County Counsel has reviewed and advised on this Agreement as to legal form. The Auditor-Controller has reviewed and approved the Agreement as to fiscal provisions. Risk

Management is okay with the following insurance modifications, PayGov works 100% remotely, therefore their automobile insurance is waived.

FINANCING:

This agreement is at no cost to the County.

BOARD OF SUPERVISORS STRATEGIC PLAN GOALS:

The proposed recommended actions demonstrate the County's commitment in recruiting, retaining, and attracting a diverse, talented workforce that supports the mission of the County of Monterey.

- Well-Being and Quality of Life
- Sustainable Infrastructure for the Present and Future
- Safe and Resilient Communities
- Diverse and Thriving Economy
- Dynamic Organization and Employer of Choice

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Reviewed by: Keith Boyd, Undersheriff, Extension #3859

Approved by: Tina Nieto, Sheriff/Coroner, Extension # 3750

Attachment:

PayGov Non-Standard Agreement