## Monterey County Parks Department Concession Performance Evaluation

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	Concessionaire:	Date:					
	Categories  (Check the appropriate rating	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable
	and include comments. Written comments are required on any scores of excellent or contract noncompliance )			_ =	Non		ž
	Payments made in a timely manner						
	Comments:						
50	Inventories reported timely and accurate						
ıtin	Comments:						
Accounting	Maintains and provides adequate and accurate						
Acc	accounting records						
`	Comments:						
	Annual financial reports timely and accurate						
	Comments:						
	Maintains required liability insurance						
	Comments:					T	
	Maintains required vehicle insurance						
e	Comments:						
Insurance	Maintains required performance bond						
ınsı	Comments:					T	
=	Maintains workers compensation insurance						
	Comments:						
	Maintains required property insurance						
	Comments:					T	
	Fire safety and prevention						
	Comments:		T	T	T	T	
,	General safety and illness prevention programs						
Safety	Comments:		1	ı	I	I	
Sai	Electrical safety						
	Comments:		Т	T	T	Т	
	Pest control						
	Comments:						

	Categories (Check the appropriate rating and include comments as necessary)	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable				
	General Manager										
	Comments:										
	Operations Manager										
5.0	Comments:	1									
Staffing	Marina Manager										
Sta	Comments:	Г			T T						
	General staff training / knowledge / skills										
	Comments:	Г			1						
	Emergency call back response										
	Comments:	T			T						
	Service / staffing / operations										
S	Comments:				T T						
စု	Prices										
Naci Rental Condos	Comments:										
tal	Interior housekeeping and maintenance										
Sen	Comments:										
i.	Exterior housekeeping / maintenance / grounds										
ž	Comments:										
	Fiscal performance										
	Comments:										
	Goods- Food and beverage										
	Conde Congret more bondies										
<del>-</del>	Goods- General merchandise										
ental	Comments:										
Naci Marina / Boat Re	Service / staffing / operations										
Boa	Comments: Prices										
/e											
ri	Comments: Interior housekeeping and maintenance										
Ma	Comments:										
aci	Exterior housekeeping / maintenance / grounds										
Z	Comments:										
	Fiscal performance										
	Comments:										
	Commend.										

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	Categories  (Check the appropriate rating and include comments as necessary)	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance o Unacceptable	Contract Compliance	Not Applicable			
	Goods- Food and beverage									
	Comments:									
ľ	Goods- General merchandise									
	Comments:				'					
ore	Service / staffing / operations									
Stc	Comments:				l.					
Naci General Store	Prices									
ene	Comments:				1					
9 :	Interior housekeeping and maintenance									
Nac	Comments:									
	Exterior housekeeping / maintenance / grounds									
	Comments:									
	Fiscal performance									
ľ	Comments:									
ii	Interior housekeeping and maintenance									
μþ	Comments:									
Naci Admin	Exterior housekeeping / maintenance / grounds									
Na	Comments:									
	Goods- Food and beverage									
	Comments:									
	Goods- General merchandise									
	Comments:									
Ħ	Service / staffing / operations / hours									
ura	Comments:									
staı	Prices									
Naci Restaurant	Comments:									
laci	Interior housekeeping and maintenance									
2	Comments:									
·	Exterior housekeeping / maintenance / grounds									
	Comments:	1	<u> </u>		,					
	Fiscal performance									
	Comments:									

	Categories	Excellent	Satisfactory	Needs mprovement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable				
	(Check the appropriate rating and include comments as necessary)	Ä	Sati	N Impr	Cc Noncor Unac	Con	Not A				
	Service / staffing / operations / hours										
	Comments:										
iit)	Prices										
Fac	Comments:										
۲	Interior housekeeping and maintenance										
un	Comments:										
Naci Laundry Facility	Exterior housekeeping / maintenance / grounds										
Vac	Comments:										
_	Fiscal performance										
	Comments:										
	Service / staffing / operations / hours										
_	Comments:										
Naci Swimming Pool	Prices										
ng	Comments:										
Ē	Pool housekeeping and maintenance										
win	Comments:										
i S	Grounds housekeeping / maintenance / grounds										
Nac	Comments:		<u> </u>		T						
	Fiscal performance										
	Comments:										
	Service / staffing / operations										
S	Comments:				T						
Rentals	Prices										
Rer	Comments:										
<u>e</u> r	Interior housekeeping and maintenance										
Naci Trailer	Comments:										
ci T	Exterior housekeeping / maintenance / grounds										
Sa	Comments:				<u> </u>						
	Fiscal performance										
	Comments:										

	Categories  (Check the appropriate rating and include comments as necessary)	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable					
	Service / staffing / operations											
Naci Mobile Home Units	Comments:											
O o	Prices											
Ĕ	Comments:											
¥	Interior housekeeping and maintenance											
bile	Comments:						Г					
β	Exterior housekeeping / maintenance / grounds											
i j	Comments:											
ž	Fiscal performance											
	Comments:											
	Service / staffing / operations											
ge	Comments:											
ora	Prices											
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٥	Exterior housekeeping / maintenance / grounds											
Naci Dry Storage	Comments:											
Z	Fiscal performance											
	Comments:											
	Goods- Food and beverage											
	Comments:											
tal	Goods- General merchandise											
oat Rental	Comments:											
at	Service / staffing / operations											
ĕ	Comments:											
a/	Prices											
SA South Marina /	Comments:											
Ŝ	Interior housekeeping and maintenance											
护	Comments:											
So	Exterior housekeeping / maintenance / grounds											
SA	Comments:											
	Fiscal performance											
	Comments:											

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	Categories  (Check the appropriate rating and include comments as necessary)	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable				
	Goods- Food and beverage										
	Comments:										
	Goods- General merchandise										
۱	Comments:					'					
ant	Service / staffing / operations / hours										
aur	Comments:					I					
est	Prices										
A R	Comments:					l					
ont	Interior housekeeping and maintenance										
SA South Restaurant	Comments:										
S	Exterior housekeeping / maintenance / grounds										
	Comments:										
	Fiscal performance										
	Comments:										
	Goods- Food and beverage										
io	Comments:										
General Store and Gas Station	Goods- General merchandise										
as 8	Comments:										
9	Service / staffing / operations										
an	Comments:										
ore	Prices										
St	Comments:										
eral	Interior housekeeping and maintenance										
en	Comments:										
_	Exterior housekeeping / maintenance / grounds										
SA South	Comments:										
A S	Fiscal performance										
S	Comments:										
-	Service / staffing / operations / hours										
age	Comments:										
to	Prices										
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dr d	Interior housekeeping and maintenance										
n n	Comments:										
SA South Laundry / Storage	Exterior housekeeping / maintenance / grounds										
) ut	Comments:										
\ Sc	Fiscal performance										
S/	Comments:										

S	Categories  (Check the appropriate rating and include comments as necessary)  Service / staffing / operations	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable					
nit	Comments:											
e U	Prices											
E O	Comments:											
E	Interior housekeeping and maintenance											
liq	Comments:											
SA South Mobile Home Units	Exterior housekeeping / maintenance / grounds											
rt h	Comments:											
So	Fiscal performance											
SA	Comments:											
	Service / staffing / operations / hours											
ŀ	Comments:						l					
ıse	Prices											
SA South Ice House	Comments:				'							
<u>9</u>	Interior housekeeping and maintenance											
뒫	Comments:											
Sou	Exterior housekeeping / maintenance / grounds											
SA	Comments:											
	Fiscal performance											
	Comments:											
e	Service / staffing / operations											
rag	Comments:											
Sto	Prices											
7	Comments:											
먐	Exterior housekeeping / maintenance / grounds											
ont	Comments:											
SA South Dry Storage	Fiscal performance											
S	Comments:											

	Categories  (Check the appropriate rating and include comments as necessary)	Excellent	Satisfactory	Needs Improvement	Contract Noncompliance or Unacceptable	Contract Compliance	Not Applicable				
	Goods- Food and beverage										
	Comments:										
·	Goods- General merchandise										
a	Comments:										
tor	Service / staffing / operations										
S le	Comments:										
Jer	Prices										
Ger	Comments:										
th (	Interior housekeeping and maintenance										
SA North General Store	Comments:										
Αğ											
0,	Exterior housekeeping / maintenance / grounds										
	Comments:										
	Fiscal performance										
	Comments:										
iits	Service / staffing / operations										
Ž	Comments:										
me.	Prices Prices										
운	Comments:										
oile	Interior housekeeping and maintenance										
Not	Comments:										
먑	Exterior housekeeping / maintenance / grounds										
lor	Comments:		1								
SA North Mobile Home Units	Fiscal performance										
S	Comments:										
	Service level / productivity										
	Comments:										
_	Staffing										
ran	Comments:		Г		1						
rog	Creativity										
g P	Comments:		Γ	Γ	1						
Marketing Program	Web content										
ırke	Comments:		Г	T							
Z	Social media content										
	Comments:				, ·						
	Written materials										
	Comments:										

		ntract Evalu			Excellent	Good	Satisfactory	Unacceptable Performance	Contract Non- compliance	
		ppropriate ration omments as no			ω̂		Sat	Jna Perf	cor	
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ے		x and pricin	18							
tio	Comments:									
lua	Customer	service								
Eva	Comments:			<u> </u>						
a	Facility Ma	intenance								
Overall Evaluation	Comments:			<u> </u>	T		1			
0	Fiscal perfo	ormance								
	Comments:		T	T		T	I			
_										
General comments:										
Rate	Rater's Signature: Date:									
	ning this evaluat vill be attached t		cessarily agree with the conclusions on.	of the rater an	d have been o	offered the op	լ pportunity to բ	provide a writ	ten response	
Con	cessionire's	Concessionire's Signature Date:								