



## Monterey County Board of Supervisors

168 W. Alisal Street, 1<sup>st</sup> Floor  
Salinas, CA 93901  
831.755.5066  
[www.co.monterey.ca.us](http://www.co.monterey.ca.us)

### Board Order

#### Agreement No. A-14293

A motion was made by Supervisor Mary L. Adams, seconded by Supervisor Chris Lopez, to:

- a. Approve and authorize the Director of Health or the Assistant Director of Health to sign a Secure Texting Service Subscription Agreement with QliqSOFT, Inc. for the provision of secure Health Insurance Portability and Accountability Act (HIPAA) compliant messaging as needed in the amount not to exceed \$7,200 for Fiscal Year (FY) 2018-19, \$7,200 for Fiscal Year (FY) 2019-20, and \$7,200 for Fiscal Year (FY) 2020-21 for a total Agreement amount not to exceed \$21,600; and
- b. Approve the non-standard to county Agreement language to include risk terms regarding limitation of liability and indemnification as recommended by the Director of Health; and
- c. Approve and authorize the Director of Health or Assistant Director of Health to approve one (1) future amendment that will not exceed ten percent (10%) or \$2,160 of the original Agreement and will not significantly alter the scope of the secure texting service subscription.

PASSED AND ADOPTED on this 30<sup>th</sup> day of April 2019, by the following vote, to wit:

AYES: Supervisors Alejo, Lopez, Adams and Phillips

NOES: None

ABSENT: Supervisor Parker

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 82 for the meeting April 30, 2019.

Dated: April 30, 2019  
Legistar File ID: A 19-098  
Agenda Item No. 15

Valerie Ralph, Clerk of the Board of Supervisors  
County of Monterey, State of California

Valerie Ralph, Clerk of the Board



# Monterey County

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

Legistar File Number: A 19-098

April 30, 2019

Introduced: 4/17/2019

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Agreement

- a. Approve and authorize the Director of Health or the Assistant Director of Health to sign a Secure Texting Service Subscription Agreement with QliqSOFT, Inc. for the provision of secure Health Insurance Portability and Accountability Act (HIPAA) compliant messaging as needed in the amount not to exceed \$7,200 for Fiscal Year (FY) 2018-19, \$7,200 for Fiscal Year (FY) 2019-20, and \$7,200 for Fiscal Year (FY) 2020-21 for a total Agreement amount not to exceed \$21,600; and
- b. Approve the non-standard to county Agreement language to include risk terms regarding limitation of liability and indemnification as recommended by the Director of Health; and
- c. Approve and authorize the Director of Health or Assistant Director of Health to approve one (1) future amendment that will not exceed ten percent (10%) or \$2,160 of the original Agreement and will not significantly alter the scope of the secure texting service subscription.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of Health or the Assistant Director of Health to sign a Secure Texting Service Subscription Agreement with QliqSOFT, Inc. for the provision of secure Health Insurance Portability and Accountability Act (HIPAA) compliant messaging as needed in the amount not to exceed \$7,200 for Fiscal Year (FY) 2018-19, \$7,200 for Fiscal Year (FY) 2019-20, and \$7,200 for Fiscal Year (FY) 2020-21 for a total Agreement amount not to exceed \$21,600; and
- b. Approve the non-standard to county Agreement language to include risk terms regarding limitation of liability and indemnification as recommended by the Director of Health; and
- c. Approve and authorize the Director of Health or Assistant Director of Health to approve one (1) future amendment that will not exceed ten percent (10%) or \$2,160 of the original Agreement and will not significantly alter the scope of the secure texting service subscription.

### SUMMARY/DISCUSSION:

QliqSOFT, Inc. is a vendor that provides a HIPAA compliant end to end encryption solution for communications using mobile devices. This solution enables the program staff that provide outreach services to the community, coordinate care, and share restricted information needing immediate response, a secure solution that protects the content while enabling mobility. This solution enables efficiency for health staff without compromising the privacy of the clients served often in uses cases that are time sensitive requiring multi-disciplinary program staff communications.

The Secure Texting Subscription Agreement will provide an agile solution that enables the Health Department staff to download the application on their mobile devices as needed and County is not required to have a minimum number of individual subscriptions. The staff and programs that will utilize this solution will be the Sexual Assault and Response Team (SART), the Whole Person Care

Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

Prepared by: Sarah House, Departmental Information Systems Manager II, x4531

Approved by: Elsa M. Jimenez, Director of Health, x4526



Attachment:

Service Agreement is on file with the Clerk of the Board.