

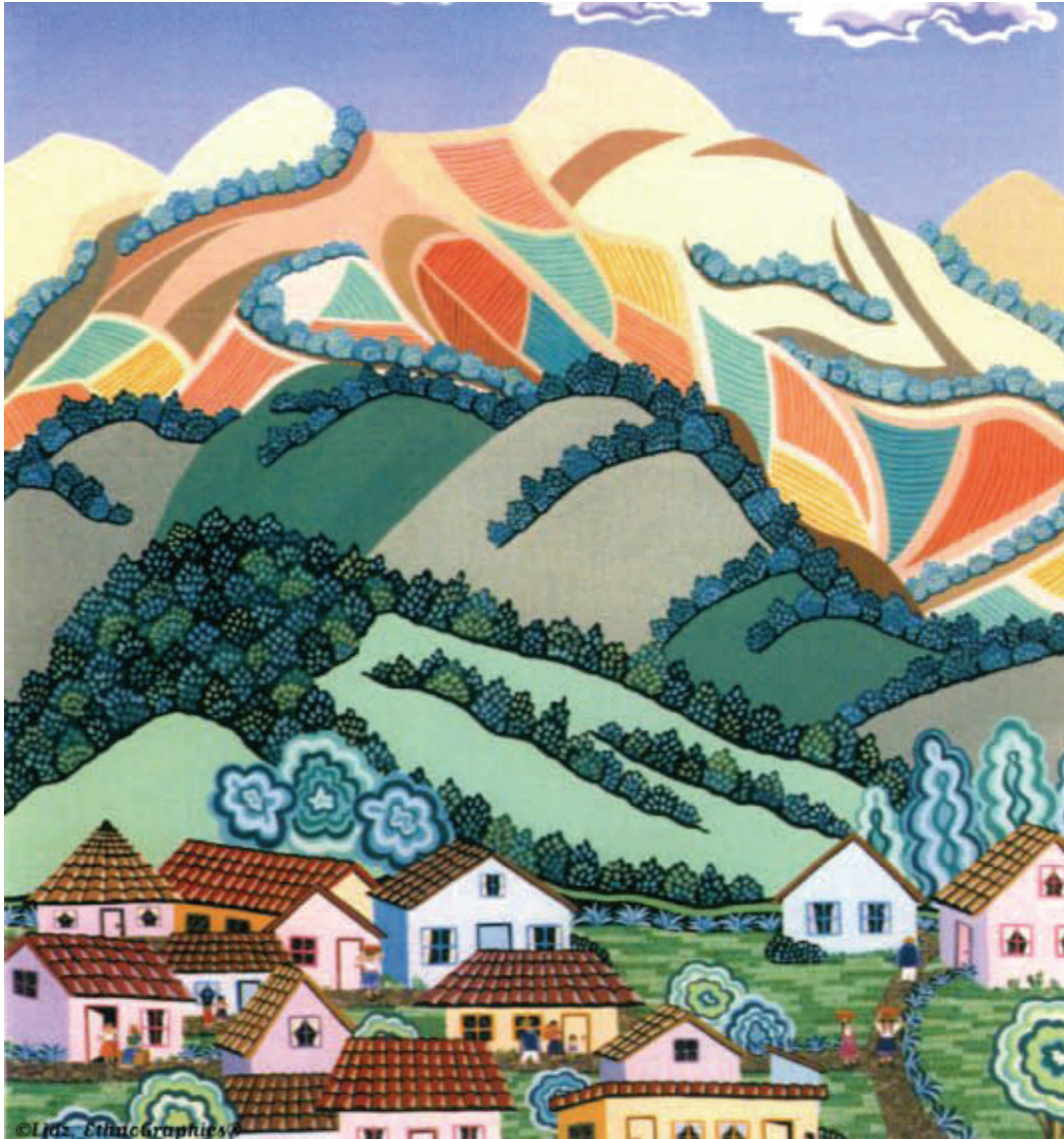


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MONTEREY COUNTY
DEPARTMENT OF SOCIAL
& EMPLOYMENT SERVICES

WORKING TOGETHER FOR OUR COMMUNITY



Monterey County Community Action Plan 2014-2015

MONTEREY COUNTY COMMUNITY ACTION PARTNERSHIP

**Community Action Plan
2014-2015**

Submitted by:

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MONTEREY COUNTY
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DEPARTMENT OF SOCIAL
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**COMMUNITY SERVICES BLOCK
GRANT
2014/2015 PROGRAM YEAR COMMUNITY ACTION
PLAN COVER PAGE**

TO: Department of Community Services and Development
Attention: Field Operations Unit
2389 Gateway Oaks Drive #100
Sacramento, CA 95833

FROM: Monterey County Community Action Partnership

Agency Contact Person Regarding Community Action Plan

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**CERTIFICATION OF COMMUNITY ACTION PLAN AND
ASSURANCES**

The undersigned hereby certify that this agency complies with the Assurances and Requirements of this 2014/2015 Community Action Plan and the information in this CAP is correct and has been authorized by the governing body of this organization.

Board Chairperson

Date

Executive Director

Date

1. Table of Contents

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III. Vision Statement

The Vision Statement describes a desired future based on your agency's values. The vision is broader than what any one agency can achieve; the agency collaborates with others in pursuit of the vision.

Provide your agency's Vision Statement.

Monterey County Community Action Commission and the Community Action Partnership staff recognize that a thriving community is measured by how well it takes care of its members. Together with policy makers, community members and a broad representation of the low-income, public, and private sector, the Commission, the Community Action Partnership and the Department of Social Services must assure comprehensive support service delivery systems that promote self-sufficiency, pride and community spirit for the low-income population in Monterey County.

I. Mission Statement

The Mission Statement describes the agency's reason for existence and may state its role in achieving its vision.

Provide your agency's Mission Statement.

The Mission of the Monterey Community Action Partnership is to assess the needs of the low-income people in Monterey County and develop, maintain, and evaluate community services that empower low-income persons and improve their quality of life.

The Monterey County Community Action Commission and the Community Action Partnership staff will carry out this mission by:

- a. Developing a Community Action Plan that is based upon strategic planning;
- b. Coordinating and collaborating with other community-based efforts to develop partnerships, maximize resources, and enhance existing service delivery systems;
- c. Identifying services gaps;
- d. Advocating for the needs of the low-income population;
- e. Developing services that are needed;
- f. Leveraging funds for needed community services;
- g. Serving as the Board of Supervisors' designated lead agency for homeless issues; and
- h. Encourage services that are accessible, culturally sensitive, family-friendly, and responsive.

• Community Information Profile

State law requires each CSBG eligible entity to develop a CAP that will assess poverty-related needs, available resources, feasible goals, and strategies to prioritize its services and activities to promote the goals of self-sufficiency among the low-income populations in its service area (Government Code 12747(a)).

Community Information Profile:

This section captures the problems and causes of poverty in the agency's service area, based on objective, verifiable data and information (Government Code 12754(a)).

Community Information Profiles shall identify the following:

- 1.** The service area in terms of related factors, such as poverty, unemployment, educational achievement, health, nutrition, housing conditions, homelessness, crime rates, incidents of delinquency, the degree of participation by community members in the affairs of their communities and/or similar factors deemed appropriate by the agency. Factors described in the Community Information Profile must be typical for baseline data and substantiated by corroboration gained through public forums, customer questionnaires, surveys, statistical data, evaluation studies, key informants, anecdotal sources and/or other sources deemed reliable by the agency.

Monterey County is one of the original counties of California created in 1850 at the time of statehood. It is a geographically large county with a total of approximately 3,770 square miles. The coastline, including Big Sur, State Route 1, and the 17 Mile Drive on the Monterey Peninsula has made the County world famous. The City of Monterey was the capital of California under Spanish and Mexican rule. The economy is primarily based upon tourism in the coastal regions, and agriculture in the Salinas River Valley. Most of the county's people live near the northern coast and Salinas Valley.

According to the 2010 U.S. Census, Monterey County's population has grown to 415,057, a 3.3 percent increase over 2000. The 2010 population is made of 55.4% Hispanic, 32.9% white, 3% African-American, 0.6% Native American, 6.6% Asian, 0.5% Hawaiian-Island Pacific, 0.2% other and 0.6% other with more than one race.

The following data is provided from a variety of sources to present verification of challenges faced by the community. Areas and populations of affluence contrast with areas and populations in poverty. Increasing unemployment exacerbated by the recession has a compounding affect on a labor force already disadvantaged by seasonal and low-paying jobs. The recession is also affecting the County's ability to collect revenues from property taxes, and job and wage losses are depressing the local economy.

Falling home values and foreclosures have caused homeowners, tenants and subtenants to seek public assistance, including emergency shelter, rental assistance and food. Food pantries are being accessed at very high rates by residents who have not accessed them previously due to the recession and unemployment. On average, the Food Bank of Monterey County serves 8,500 households a month with a total of 6 million pounds of food a year. According to a 2010 hunger study prepared for the Food Bank for Monterey County, an estimated 110,400 different people are served annually.

Poverty statistics don't tell the whole picture regarding a family's ability to be self-sufficient in Monterey County. In 2009, Dr. Diana Pearce at the University Washington, on behalf of United Way and Insight Center for Community Economic Development, published a report titled *Overlooked and Undercounted 2009: Struggling to Make Ends Meet in California* (www.liveunitedca.org). In this report, Dr. Pearce collected and analyzed data and developed the Self-Sufficiency Standard for counties throughout California. "Self-sufficiency measures the actual cost of living, on a county-by-county basis, accounting for different family sizes, ages of children, and local variations in costs."

In Monterey County, a family of three (two adults and one infant) would need to hold three and a half full-time, minimum-wage jobs to achieve self-sufficiency.

Of the households in Monterey County that have incomes below this Standard, 92.6% have one or more workers. The economic picture for this family of three looks like this:

- The 2013 100% Federal Poverty Level for a family of three is **\$19,530**;
- Three full-time minimum wage jobs at \$8.00/hour equates to \$49,920; and,
- Monterey County's Self-Sufficiency Standard is **\$56,852**.

Poverty – Poverty in Monterey County greatly impacts certain regions and cities, single women households and children. The information below shows that county-wide poverty statistics for Monterey County for individuals in 2011 are higher than California and the nation. According to the American Community Survey (ACS) for 2009 - 2011, certain areas of North and South County have poverty levels at or above 20%. The number of free and reduced price lunches for school children also indicate the family’s lack of adequate resources as does how the birth of their children is paid for.

| | Monterey Co. | CA | US |
|--|--------------|-------|-------|
| Poverty: Families below 100 % poverty level (2009 – 2011 ACS) | 13.1% | 11.6% | 11.1% |
| Poverty: Individuals below 100 % poverty level (2009 – 2011 ACS) | 17.1% | 15.5% | 15.2% |
| Source: US Census; 2009 – 2011 ACS | | | |

| | Monterey Co. | CA | US |
|---|--------------|-------|-------|
| Poverty: Married couples with related children under 18 years | 12.8% | 10.2% | 8.2% |
| Poverty: Female householder, no husband present, with related children under 18 years | 36.6% | 35.5% | 39.5% |
| Source: US Census; 2009 – 2011 ACS | | | |

In school year 2011, 69.2% of Monterey County school children were eligible to receive free and reduced price meals.

| Monterey County | Percent |
|---|---------|
| Eligible for Free Meals | 59.7% |
| Eligible for Reduced Price Meals | 9.5% |
| Not Eligible for Free/Reduced Price Meals | 30.8% |

Poverty by Geographic Region

| North County | | | |
|---|-------------------------|-------------------|-------------------------|
| City | % population in Poverty | City | % population in Poverty |
| Aromas CDP | 5.6 | Castroville CDP | 14.7 |
| Las Lomas CDP | 24.6 | Moss Landing CDP | 10.3 |
| Prunedale CDP | 8 | Elkhorn CDP | 27.7 |
| Pajaro CDP | 24 | | |
| Monterey Peninsula | | | |
| City | % population in Poverty | City | % population in Poverty |
| Carmel Valley Village CDP | 8.6 | Carmel-by-the-Sea | 7.6 |
| Del Monte Forest CDP | 7.9 | Del Rey Oaks City | 4.6 |
| Marina City | 16.1 | Monterey City | 9.5 |
| Pacific Grove City | 7.9 | Sand City | 29.1 |
| Seaside City | 14.1 | | |
| South County | | | |
| City | % population in Poverty | City | % population in Poverty |
| Bradley CDP | 2.7 | Chualar CDP | 14.3 |
| Gonzales City | 15.2 | Greenfield City | 19.5 |
| King City | 16.1 | San Ardo CDP | 14.6 |
| San Lucas CDP | 28.1 | Soledad City | 15.8 |
| Salinas | | | |
| City | % population in Poverty | City | % population in Poverty |
| Salinas City | 20 | Spreckels CDP | 1.2 |
| Source: US Census Bureau, 2007-2011 American Community Survey | | | |

Monterey County Births by Payment for Delivery and Hospital of Birth

The method of payment for births is an indicator of income and lack of insurance. As shown in the table below, hospitals located in poorer areas of the county and the county's hospital have higher incidences of births paid for by Medi-Cal or other government funding.

| Payment for Delivery | Hospital of Birth | | | | | | Total |
|----------------------------------|-------------------|-------|-------|-------|-------|-----------------|-------|
| | CHOMP* | Mee* | NMC* | SVMH* | WCH* | Other Hospitals | |
| Medi-Cal & Other Government-paid | 48.9% | 88.2% | 91.3% | 47.2% | 79.6% | 33.6% | 69.7% |
| Private Insurance | 50.2% | 11.6% | 7.6% | 51.8% | 18.8% | 64.3% | 29.4% |
| Self-Pay | 0.7% | 0.0% | 0.7% | 0.5% | 1.6% | 0.0% | 0.6% |

Source: 2011 Monterey County Health Department (MCHD) Automatic Vital Statistics System.

* Hospital names and locations

- Community Hospital of the Monterey Peninsula – Monterey Peninsula
- George L. Mee Memorial Hospital – King City, South County
- Natividad Medical Hospital – County hospital; Salinas
- Salinas Valley Memorial Hospital – Salinas
- Watsonville Community Hospital – Watsonville; Santa Cruz County (borders Monterey County)

Unemployment – November 2012 figures for unemployment indicate that the County has a rate of 9.8% as opposed to California at 9.6% and the U.S. at 7.4%. Some unemployment during the winter months is caused by the inability of season workers to find work in the agriculture fields, but the recession has caused normally employed citizens to become unemployed. Areas in North and South County have unemployment rates over 30%, and the City of Salinas is above 23%.

| | Monterey Co. | CA | US |
|-----------------------------|--------------|------|------|
| Unemployment: 2012 November | 9.8% | 9.6% | 7.4% |

Note: Not seasonally adjusted.

Source: CA EDD, Labor Market Information Division, www.labormarketinfo.edd.ca

Unemployment by County Geographic Region

| North County | | | | | |
|---------------------------|----------|------------|------------------------|----------|------------|
| City | 2012 Nov | Annual Avg | City | 2012 Nov | Annual Avg |
| Aromas CDP | 4.2% | 14.0% | Castroville CDP | 18.8% | 20.8% |
| Elkhorn CDP | 5.5% | 10.0% | Las Lomas CDP | 21.3% | 25.0% |
| Moss Landing CDP | 22.0% | 37.0% | Pajaro CDP | 9.7% | 30.9% |
| Prunedale CDP | 7.2% | 10.5% | | | |
| Monterey Peninsula | | | | | |
| City | 2012 Nov | Annual Avg | City | 2012 Nov | Annual Avg |
| Carmel Valley Village CDP | 3.5% | 8.8% | Carmel-by-the-Sea City | 1.7% | 3.2% |
| Del Monte Forest CDP | 2.5% | 5.4% | Del Rey Oaks City | 2.4% | 6.0% |
| Marina City | 5.8% | 8.0% | Monterey City | 4.4% | 6.9% |
| Pacific Grove City | 3.7% | 7.0% | Sand City | 0.0% | 20.6% |
| Seaside City | 5.7% | 10.2% | | | |
| South County | | | | | |
| City | 2012 Nov | Annual Avg | City | 2012 Nov | Annual Avg |
| Bradley CDP | 0.0% | 0.0% | Chualar CDP | 25.6% | 15.6% |
| Gonzales City | 18.9% | 8.6% | Greenfield City | 15.4% | 17.9% |
| King City | 16.6% | 17.7% | San Ardo CDP | 22.9% | 18.2% |
| San Lucas CDP | 20.3% | 22.2% | Soledad City | 12.6% | 15.2% |
| Salinas | | | | | |
| City | 2012 Nov | Annual Avg | City | 2012 Nov | Annual Avg |
| Boronda CDP | 11.1% | 22.4% | Salinas City | 13.9% | 11.3% |
| Spreckles CDP | 0.0% | 0.0% | | | |

Note: Not seasonally adjusted

Source: CA EDD, Labor Market Information Division, www.labormarketinfo.edd.ca

US Census Bureau, 2007-2011 American Community Survey

Education – Education attainment is an issue in Monterey County, and of great concern is the fact that approximately 40% of adults over 25 in the city of Salinas do not have a high school diploma or GED. Approximately 30% percent of the adults in the City of Salinas have less than a 9th grade education – a fact that impedes employment opportunities, financial success, and family stability.

| Education Level | Salinas | Monterey Co. | CA | US |
|---|---------|--------------|-------|-------|
| Education: Less than 9 th grade | 29.9% | 19.9% | 10.4% | 6.1% |
| Education: 9 th to 12 th grade, no diploma | 10.6% | 10.0% | 8.7% | 8.3% |
| Education: Percent high school grad or higher | 59.6% | 70.1% | 80.8% | 85.6% |
| Education: Percent college grad or higher | 12.7% | 22.3% | 30.1% | 28.2% |
| Note: Population 25 years and older. Source: US Census Bureau, 2009 – 2011 ACS | | | | |

| Parent's Education | Father | | Mother | |
|---|--------|---------|--------|---------|
| | Number | Percent | Number | Percent |
| < 8 th Grade | 1,092 | 23.8 | 979 | 22.3 |
| Some High School | 833 | 18.2 | 701 | 15.9 |
| High School Diploma or GED ¹ | 903 | 19.7 | 776 | 17.7 |
| Some College | 1,756 | 38.3 | 1940 | 44.1 |
| Total | 4,586 | 100.0 | 4,425 | 100.0 |
| ¹ GED: General Educational Development. Note: Table includes parents ages ≥25. Table excludes 1,545 fathers age <25 and 675 whose educational level was unknown, and 2,346 mothers age <25 and 64 whose educational level was unknown. Source: 2011 MCHD Automatic Vital Statistics System, extracted on March 29, 2012. | | | | |

Homelessness –Preliminary census data suggests that the number of unsheltered and sheltered homeless individuals and families decreased between the 2011 and 2013 point-in-time homeless census.

As indicated in the table below, the homeless population counts decreased by 5.6% between 2011 and 2013.

| Census Components | 2011 | 2013 | 2011 - 2013 | |
|----------------------------|--------------|--------------|-------------|---------------|
| | | | Net Change | % Change |
| Street Enumeration | 1,837 | 1,776 | -61 | -3.3% |
| Shelter Enumeration | 719 | 636 | -83 | -11.5% |
| Emergency Shelter | 223 | 227 | 4 | 1.8% |
| Transitional housing | 496 | 409 | -87 | -17.5% |
| Total Count for HUD | 2,556 | 2,412 | -144 | -5.6% |

While survey data from 2013 is not yet available, in 2011 nearly two-thirds (61%) of homeless respondents were male, 38% female, and 1% identified as “transgender” or “other”; 69% responded White/Caucasian, 37% Hispanic/Latino, 11% Black/African American, and 3% American Indian/Alaskan Native; 72% were already living in Monterey County when they most recently became homeless.

The 2013 Homeless Census was successful in targeting specific outreach to homeless unaccompanied children and youth. This success was the result of a homeless youth employment program initiated under the American Recovery and Reinvestment Act. Pending data suggest that during the 2013 Homeless Census, 46 youth ages 18-24 were counted in county shelters, 183 on the street. There were no unaccompanied children (ages 0 – 18) enumerated in county shelters, though 9 were enumerated on the street.

Crime – Monterey County is designated as a “High Intensity Gang Activity Area” (HIGAA) by the state of California. The Department of Justice compiled data from 2010 in California’s 35 most-populated counties. Monterey County was the most violent of the all, with a homicide rate of 10 per 100,000 in population. Still, this was an improvement from 2009. There were 44 homicides in Monterey County in 2010, compared to 51 homicides in 2009. This report also analyzed who is most likely to be murdered. The most likely victim is a Hispanic male who is between the ages of 18 and 29. The victim is most likely to be slain on a street or sidewalk –

as opposed to inside a house or business – and shot to death by someone he knows, either a family member or friend. The report added that the most deadly city within Monterey County is Salinas. About 15 percent of the victims were identified as gang members. In cases where a murder weapon could be identified, 83 percent of youth fatalities in California were caused by gun violence.

2-1-1 Monterey County

2-1-1 Monterey County was launched on February 11, 2009 to connect all county residents with a centralized site for information on community services, resources and volunteer opportunities 24 hours a day, 7 days a week. In 2012, 2-1-1 Monterey County responded to 14,512 calls and made 20,161 referrals for services. During these calls, 2-1-1 Call Specialists acted as case managers and provided more than 890 hours of one-on-one consultation.

The majority of calls (72%) were conducted in English; 23% in Spanish. Sixty-five percent of callers identified as Hispanic/Latino, 23% as Caucasian/White, and 4% as African-American/Black. Seventy-six percent of callers were female; 23% were male. Thirty-three percent of all caller households included at least one child aged 0-5.

Basic needs requests are clearly the number one request comprising of 35% of the calls and includes food, housing and shelter, material goods such as automobiles and appliances, temporary financial assistance, and transportation. Criminal Justice and Legal Services were also highly desired.

Top 2-1-1 Calls by Category

| SERVICE TYPE | NUMBER OF CALLS | PERCENTAGE OF TOTAL |
|--------------------------------------|------------------------|----------------------------|
| * Basic Needs | 7,116 | 35% |
| ** Criminal Justice & Legal Services | 2,857 | 14% |
| Income Support & Employment | 2,029 | 10% |
| Health Care | 1,808 | 9% |
| Individual & Family Life | 1,751 | 9% |
| Mental Health Care & Counseling | 1,701 | 8% |
| Education | 514 | 3% |

* Basic Needs includes food; housing and shelter; material goods such as automobiles and appliances; temporary financial assistance and transportation.

** Criminal Justice & Legal Services includes information on the correctional system, law enforcement agencies, tax-related services and immigration and naturalization services.

Source: www.211mc.org

These links may be accessed by organizations interested in additional information about Monterey County:

- US Census Bureau; 2009 – 2011 American Community Survey (ACS); www.factfinder2.census.gov
- 2011 California Health Rankings; <http://www.countyhealthrankings.org/california>
- Building Healthy Communities East Salinas, California; www.cfmoc.org
- California Department of Education, Nutrition Services Division; <http://www.cde.ca.gov/ds/sh/sn/documents/coproschool0910.xls>
- California Department of Justice, Criminal Justice Statistics Center; <http://ag.ca.gov/cjsc/misc/mfrs.php>
- California Employment Development Department; www.labormarketinfo.edd.ca.gov
- California Healthy Kids Survey; <http://chks.wested.org/>
- California's Uninsured by County; http://www.healthpolicy.ucla.edu/pubs/files/County_Uninsured_FS_CORRECTION.pdf
- Community Alliance for Safety and Peace; "Monterey County's Comprehensive Violence Prevention, Intervention, Suppression and Reentry Framework 2009"; www.co.monterey.ca.us
- Food Bank for Monterey County; www.food4hungry.org
- Insight Center for Community Economic Development; <http://www.insightcced.org/>
- Monterey County 2-1-1; www.211mc.org
- Monterey County 2011 Homeless Census and Survey (2013 Census Survey to be published summer of 2013); www.mcdses.co.monterey.ca.us/reports/
- Monterey County Area Agency on Aging; Area Plan, 2012-2016; www.mcdses.co.monterey.ca.us/reports/
- Monterey County Children's Council, 2008 – 2009 Annual Report; www.unitedwaymcca.org; www.mcdses.co.monterey.ca.us
- Monterey County Health Department, www.mtyhd.org
 - "Health Profile 2009: Behavioral Health"
 - "2011 Monterey County Birth Outcomes"
- Monterey County Newspapers:
 - *The Californian*; www.thecalifornian.com
 - *The Monterey Herald*; www.montereyherald.com
 - *Monterey County Weekly*; www.montereycountyweekly.com
- Monterey County Schools; <http://california.schooltree.org/Monterey-County-Schools.html>
- Rand Community Statistics, Crime Rates; <http://ca.rand.org/stats/community/crimerate.html>
- Self Sufficiency in Monterey County; www.liveunitedca.org
- Violence Policy Center; <http://www.vpc.org/>

2. Community resources and services, other than CSBG, which are available in the agency's service area to ameliorate the causes of poverty and the extent to which the agency has established linkages with those service providers.

Monterey County Community Action Partnership has access to resources other than Community Services Block Grant (CSBG), and has established linkages with other government, private and public community agencies and service providers with the goal of reducing poverty. This collaboration and information sharing reduces unproductive duplication of services, supports effective and efficient delivery, and enables partner organizations to realize their missions and goals. These non-CSBG resources include:

- Other Funding Sources – In addition to CSBG funds, Monterey County Community Action Partnership administers a portion of the following funding sources: Domestic Violence Trust Funds, Homeless Funds, and County General Funds. Based on direction received from the Community Action Commission, these funds are awarded to subcontractors to provide services to low-income individuals and families throughout the County.
- Fund Development – Monterey County Community Action Partnership's Development Director works with Monterey County Community Action Partnership funded non-profits and other county departments to identify federal, state and private grant opportunities and assists with development and submission of grant applications. Monterey County Community Action Partnership staff will continue to pursue grant opportunities for innovative initiatives and capacity building including CSBG Discretionary Funds.
- Volunteer Income Tax Assistance (VITA) Program – Monterey County Community Action Partnership staff collaborates with United Way Monterey County, private for-profit and not-for-profit organizations, as well as other county departments to provide free income tax preparation to low and moderate income tax payers. In Tax Year 2012, this project generated over \$2,339.00 in refunds and credits to the community. This is money that goes directly back into the local businesses and economy.
- Department of Social Services (DSS) – Monterey County Community Action Partnership collaborates with a variety of DSS divisions and programs to leverage funding and services for low-income families.
 - Family and Children's Services (FCS) Branch – FCS is responsible for the foster and youth emancipation program. FCS conducts the Independent Living Program and the Transitional Housing Program Plus. These programs assist newly emancipated youth obtain housing and independent living skills.
 - Community Benefits Branch – This branch determines low-income individuals' and families' eligibility for public assistance, including Medi-Cal, Food Stamps (Cal Fresh) and cash assistance. Monterey County Community Action Partnership subcontracting

agencies refer potentially eligible customers to the Community Benefits Branch to obtain services.

- California Work Opportunity and Responsibility for Kids (CalWORKs) Employment Services – Subcontracting agencies refer customers to CalWORKs Employment Services to access education, vocational training, job skills, assistance with resume development, and employment. The Director of the Department of Social Services serves on the Workforce Investment Board and the CAP Director is part of the One Stop Career Center Governing Board. Examples of this coordination include the establishment of a workforce literacy program located in the CalWORKs Employment Services in King City to serve CalWORKs participants as well as other low-income adults; and the Community Action Partnership memorandum of understanding with the One Stop Career Center, which is managed by the Workforce Investment Board, to provide reciprocal referrals, support and information.
- Coalition of Homeless Services Providers (CHSP) – As one of 15 member-agencies, Monterey County Community Action Partnership staff actively participates in the CHSP activities. CHSP coordinates and facilitates most of the homeless services provided in Monterey County. Monterey County Community Action Partnership staff are members of the recently established Leadership Council which is the planning body of the Continuum of Care. Community Action Partnership staff also participate with the Housing and Urban Development (HUD) Super Notice of Funding Availability by participating in the process of ranking all submitted applications. In this role, Community Action Partnership staff participates in the reviewing of proposals submitted to the Coalition from member agencies and non member agencies. This process is of vital importance at the federal and the local level because it avoids duplication of services and eliminates competition. DSS, through the Community Action Partnership, is actively participating in the implementation of *Lead Me Home*, the 10-Year Plan to end Homelessness in Monterey County.
- Central Coast Energy Services (CCES) – Monterey County Community Action Partnership staff is a member of this agency's Board of Directors, and provides vital information regarding assistance with energy services needed by Monterey County's low-income population. These services include assistance with energy bills, weatherization programs, and energy saving appliance replacement programs.
- Salinas Downtown Community Board Member – The Community Action Partnership is a voting member of the Salinas Downtown Community Board (SDCB), a board comprised of 24 community stakeholders, educational institutions, government officials, and nonprofit agencies. The Board's mission is to revitalize the Soledad Street neighborhood in Salinas which is area for drug sales, prostitution, homelessness, and violence. As a voting member of the SDCB, Monterey County Community Action Partnership must plan for the continued coordination and delivery of homeless services in this neglected area of Salinas, and balance that plan with the community's desire for a clean, viable residential and commercial neighborhood.
 - Monterey County Community Action Partnership is the convener of the SDCB

Community Relations Committee responsible for coordinating responses to public inquiries, coordinating promotional events, and developing publication material. Interaction with local media is required to ensure the project receives publicity for community events and fundraising.

- Monterey County Community Action Partnership continues supporting United Way of Monterey County and other community stakeholders in the maintenance and update of the Information and Referral for Human Services 2-1-1. This toll free 24 hours 7days per week, 365 days, telephone Referral System 2-1-1 connects people with important community services and volunteer opportunities. The system also provides callers with information about social services available in the county and provides referrals to these services for every day needs and in time of emergency.
- United Way of Monterey County FEMA Emergency Food and Shelter funding – Monterey County Community Action Partnership staff participate as members of the Local Emergency Food & Shelter Board to determine how funds are distributed among the emergency food and/or shelter programs operated by local service organizations.
- Homeless Census 2013 – Monterey County Community Action Partnership staff participated in the planning of the 2013 Homeless Census. As a member of the CHSP, Monterey County Community Action Partnership staff provided input and guidance to bring County homeless services providers to the table to ensure an accurate homeless count.

3. A plan for regularly reviewing and revising the Community Information Profile. In particular, entities are to describe how the agency ensures that the most current data and relevant factors are included.

The Monterey County Community Action Commission members are consistently reviewing community service needs in the areas they represent. Monterey County Community Action Partnership routinely receives feedback from subcontractors regarding services, and thereby, is afforded opportunity to re-assess and re-evaluate the needs of the community. Site visits provide the agency and Commissioners the opportunity to receive direct input from customers. The agency's work with many local service providers, its membership in committees and Boards of Directors, and its participation in the biannual Homeless Census provides a broad view of service needs – met and unmet. Lastly, the bi-annual Needs Assessment process ensures that services provided meet the needs of the low-income population.

- Community Action Commission Presentations – In 2011 and 2012 at monthly meetings, commissioners heard presentations from the following community groups and/or individuals: CSBG Budget Update, CSD Field Representative Joel Thomas, Poverty in Monterey County, Kathleen Murray-Phillips, Contractor's monitoring reports, Margarita Zarraga and Kathleen Murray-Phillips, 2-1-1 Information and Referral, Ronn Rygg, United Way Monterey County, YWCA Monterey County, Kathleen Adamson, CSBG Funding Reduction Planning, Margarita Zarraga and Kathleen Murray-Phillips, CSBG Contingency Plan, Margarita Zarraga and Kathleen Murray-Phillips, Food Bank for Monterey County, Lee Hulquist, Election of Low-

income Representative District 4, Natividad Medical Center (County Hospital) Potential Merger, Enid Donato, Community Human Services, Robin MC Crae, State Budget Update, Elliott Robinson, Community Action Interactive Section. In addition to these presentations, commissioners have the opportunity at each Commission meeting to provide updates on service gaps in their own district or neighborhood. The Commission will continue to receive presentations throughout 2013-2015 related to community needs and gaps.

- Needs Assessment Committee - This Committee included Monterey County Community Action Partnership staff and members of the Community Action Commission. These commissioners participated in the 2013 Needs Assessment Activities.
- Community Participation – Through participation in many public and private organizations focused on assisting low-income individuals and families achieve self-sufficiency, the Community Action Partnership and the Community Action Commission are in a good position to stay abreast of community emergent needs and any changes in the target population.
- Subcontractor Monitoring and Site Visits – In partnership with the Community Action Commission, staff conduct annual site visits at the subcontractors' facilities, and where confidentiality is not an issue, hears testimony from customers. These site visits give both Monterey County Community Action Partnership staff and commissioners a close and personal look at how the agency is providing services, and how customers perceive the benefit of these services.
- Regional Collaborative Meetings – CSBG funded and un-funded service providers meet six times a year in each of the four regions of the county to share information regarding services, issues, new populations identified which may need services, and success stories. Monterey County Community Action Partnership staff participates to facilitate two-way information sharing.
- Bi-annual Homeless Census – Monterey County Community Action Partnership staff participate in the bi-annual homeless census and utilizes the resulting report to analyze the homeless population and any changes from the previous census. Most of the Monterey County Community Action Partnership subcontractors that provide homeless services also participate in the census, and information is exchanged post-census to discuss the experience.

The above described efforts provide Monterey County Community Action Partnership with the information to document changes to the Monterey Community Profile.

● **Needs Assessment**

Needs Assessment:

Public law 105-285 requires the State to secure from each eligible entity, as a condition to receive funding, a CAP which includes a community-needs assessment for the community served. Additionally, State law requires each CSBG eligible entity to develop a CAP that assess poverty-related needs, available resources, feasible goals and strategies, and that yield program priorities consistent with standards of effectiveness established for the program (*California Government Code 12747(a)*).

The narrative description provided for the needs assessment serves as the basis for the agency's goals, problem statements, and program delivery strategies of the CSBG/National Performance Indicators. The needs assessment should describe local poverty-related needs and prioritize eligible activities to be funded by CSBG.

Agency needs assessments shall identify the processes used to collect the most applicable information. In particular, describe how the agency ensures that the needs assessment reflects the current priorities of the low-income population in the service area, beyond the legal requirement for a local public hearing of the community action plan.

Many organizations use a combination of activities to perform needs assessments, such as:

- | | |
|-----------------------|-------------------|
| 1. Focus groups | 2. Asset Mapping |
| 3. Surveys | 5. Interviews |
| 4. Community Dialogue | 6. Public Records |

Assessment of Existing Resources:

Conduct an assessment of existing resources providing the minimum services listed in Government Code section 12745(f). Provide a narrative of the services below. These services shall include, but shall not be limited to, all of the following:

1. A service to help the poor complete the various required application forms, and when necessary and possible, to help them gather verification of the contents of completed applications.

Monterey County Community Action Partnership has addressed many local poverty-related needs through the services provided by its subcontractors. For ten years, assistance in completion of forms/applications and information and referral have been service components of all subcontracted services. This focus will continue in 2013-2015.

Through its collaborative approach to subcontracting, Monterey County Community Action Partnership provides services to all major county regions:

- i. South County,
- ii. Salinas,
- iii. North County, and
- iv. Monterey Peninsula.

2. A service to explain program requirements and client responsibilities in programs serving the poor.

Subcontractors providing direct services have established processes to explain program requirements and responsibilities to their customers prior to service delivery. Subcontractors have customer feed-back processes so that customer satisfaction can be monitored, and input on service improvements is received. This feedback is obtained by the Community Action Partnership during annual site visits.

3. A service to provide transportation, when necessary and possible.

The regional collaborative service provision reduces the need for customer transportation and makes services accessible. When needed, the Department of Social Services or the subcontractor itself can provide bus passes for customers. Additionally, through an appointment process, subcontractors can travel to meet the customer if necessary. This service is documented through the National Program Indicators.

4. A service which does all things necessary to make the programs accessible to the poor, so that they may become self-sufficient.

The regional collaboratives provide information and referral to all customers regarding services provided by other subcontractor-partners as well as service providers outside the collaborative. The information and referral provided is based on customer need, but it also considers the most convenient geographic region to provide the service. All subcontractors provide culturally sensitive and bilingual services to communicate with customers. This approach makes the customer feel comfortable and receptive to needed services. Annual site visits document the provision of these

services.

To satisfy Government Code 12754 (a) provide specific information about how much and how effectively assistance is being provided to deal with those problems, and causes, and establish priorities among projects, activities, and areas as needed for the best and most efficient use of resources.

One of the methods to gauge the impact of Monterey County's Community Services Block Grant funded services is through the mid-year National Performance Indicators report submission. The Monterey County Community Action Partnership does not provide direct services so the subcontractors collect service data via the National Performance Indicators Report.

Monterey County Community Action Partnership conducts annual subcontractor site visits and requests, when not in violation of customer confidentiality, the opportunity to hear directly from customers themselves. Members of the Community Action Commission accompany agency staff on site visits to hear about services "first hand" from customers, and then report this information at the Community Action Commission meetings.

The Community Services Information Systems Annual Report includes success stories from individuals and families the agencies serve during the calendar year. All agencies submit samples of success stories in which Community Services Block Grant assisted in providing families and individuals with services to achieve a better quality of life.

By conducting a public hearing and multiple focus groups around the County every two years, Monterey County Community Action Partnership is confident that funded service priorities are meeting the community need, and Community Services Block Grant Resources are being efficiently utilized.

Monterey County Community Action Partnership also administers Domestic Violence Trust Funds, Homeless Funds, and County General Funds. The Agency leverages Community Services Block Grant with these other funding sources to increase services and to meet the community's identified service priorities.

● **Statewide Priority**

As identified in Government Code 12745(e) the department may prescribe statewide priorities among eligible activities or strategies that shall be considered and addressed in the local planning process and described in the CAP submitted to the state. Additionally, each eligible entity shall be authorized to set its own program priorities in conformance to its own determination of local needs.

Does the Agency accept the Family Self-Sufficiency Statewide Priority? ✓ **YES** **NO**
(If “No”, answer question 3)

1. What is the agency’s definition of Family Self-Sufficiency?

Monterey County Community Action Partnership defines Self-Sufficiency as a family’s ability to be economically independent without supplemental assistance from local, state, or federal agencies. Independence includes access to the basic needs such as housing, food, transportation, employment, and education.

2. Describe the strategies utilized to support and achieve the Family Self-Sufficiency priority.

In Monterey County, the Community Action Partnership subcontracts with nonprofit community based organizations for the provision of services to low-income individuals and families. The agency accomplishes this by conducting effective community needs assessments and requiring subcontractors to work in collaboration to maximize resources and avoid duplication of services. This strategy has proven to be very effective for the last six years.

For 2014 and 2015 Calendar Years, the Monterey County Community Action Partnership plans to continue with this geographic collaborative approach to move towards the goal of providing services needed to move families out of poverty.

3. If the agency rejects the statewide priority, state the reason(s) for the agency’s rejection.

● Federal Assurances

Public Law 105-285 establishes federal assurances eligible entities are to comply with. Eligible entities are to provide a narrative description for the activities applicable to the services provided by the organization.

APPLICABLE ASSURANCES:

Check **each applicable** activity supported by the agency as identified in the following assurances and provide a narrative description of that activity.

1. Public Law § 676(b) (1) (A):

To support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under part A of Title IV of the Social Security Act (42 U.S.C. 601 et seq.), homeless families and individuals, migrant or seasonal farm workers and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals—

- ✓ i. remove obstacles and solve problems that block the achievement of self-sufficiency, (including self-sufficiency for families and individuals who are attempting to transition off a State program carried out under part A of title IV of the Social Security Act);

Through services provided by subcontractors, Monterey County Community Action Partnership provides many services that remove obstacles and solve problems that block achievements of Monterey County's low-income families and individuals. Domestic violence is a significant problem for low-income families trying to achieve self-sufficiency. Monterey County Community Action Partnership subcontractors provide domestic violence prevention, education, protection services, and transitional supportive housing for victims of domestic violence. Substance abuse prevention, education, and individual and family counseling alleviate destructive behavioral patterns impeding self-sufficiency.

- ✓ ii. secure and retain meaningful employment;

Monterey County Community Action Partnership collaborates with other agencies to provide educational and employment opportunities. Securing and retaining meaningful employment is achieved through Spanish literacy which makes low-income customers employable. Spanish literacy students move to English producing a bilingual labor pool, a valuable resource for Monterey County.

- ✓ iii. attain an adequate education, with particular attention toward improving literacy skills of low-income families in the communities involved, which may include carrying out family literacy initiatives;

Lack of education is a significant obstacle to achieving self-sufficiency. Spanish adult literacy is provided to bring adults to a literacy level on their native language so that they may move on to English.

- ✓ iv. make better use of available income;

Customers are able to make better use of available income by receiving access to food so that their limited resources can be utilized for other household expenses. Financial literacy including budgeting, saving, and credit/debt repair also provide low-income customers with the tools to manage their money and make sound financial decisions. The Volunteer Income Tax Assistance Program provides free tax preparation services to individuals and families earning \$57,000 or less ensuring that customers receive all eligible tax credits which increase family income.

- ✓ v. obtain and maintain adequate housing and a suitable living environment;

Access to adequate housing is provided by subcontractors providing transitional housing and rental assistance programs. Subcontractors also provide emergency shelter and Information and Referral to other services which may allow the customer to work toward achieving more stable housing. Substance abuse education and counseling, and domestic violence services provide for a more suitable and stable living environment.

As a member of the Coalition of Homeless Services Providers, the Monterey County Community Action Partnership actively participates in that agency's planning activities. CHSP is comprised of 15 local community-based member agencies whose goal is to promote interagency coordination for the establishment and operation of a comprehensive system of housing and support services designed to increase self-sufficiency for homeless individuals and families. The Leadership Council is the planning body of the Continuum of Care for Monterey County in charge of the oversight and implementation of *Lead Me Home* the 10-Year Homeless Plan to end homelessness

in Monterey County.

- ✓ vi. obtain emergency assistance through loans, grants or other means to meet immediate and urgent family and individual needs; and

Central Coast Energy Services of Santa Cruz administers the Housing Energy Assistance Program. Monterey County Community Action Partnership is a member of the Housing Energy Assistance Board of Directors. The goal is to assist and ensure that the Monterey County low-income population takes full advantage of the energy assistance resources available. This Board also disseminates information on programs to community-based agencies and to the staff of the Department of Social Services CalWORKs Benefits and Employment Branches.

Monterey County Community Action Partnership staff is a member of the Monterey County Emergency Food and Shelter Board. This organization, under the auspices of the United Way of Monterey, reviews funding applications and allocates supplemental funding for providers of food and shelter in the County.

- vii. achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to;
- ✓ I. document best practices based on successful grassroots intervention in urban areas, to develop methodologies for widespread replication; and;

Monterey County Community Action Partnership is actively participating in the development of the Continuum of Care 10-Year Plan to address homelessness in Monterey and San Benito counties. Member agencies of the Continuum of Care provide transitional housing, emergency shelter, street outreach and referral, child care, case management, life skills/employment training, drug and alcohol recovery counseling, youth programs, food distribution and counseling to assist families to become self-reliant.

Through services provided by subcontractors, Monterey County Community Action Partnership provides services designed to remove obstacles and assist individuals and families to move into self-sufficiency. Domestic violence is a significant problem for low-income families trying to achieve self-sufficiency. Monterey County Community Action Partnership subcontractors provide domestic violence prevention, education, protection services, and transitional supportive housing for victims of domestic violence. Substance abuse prevention, education, and individual and family counseling services are designed to alleviate destructive behavioral patterns.

- ✓ II. strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

Monterey County Community Action Partnership will comply with all specific assurances detailed under the Federal Community Services Block Grant Act.

The agency is committed to continued assessment of the needs of the low-income people in the County, and ensuring that the Community Services Block Grant funds are allocated to subcontracting agencies that further the purpose of these funds.

Monterey County Community Action Partnership is a voting member of the Salinas Downtown Community Board. The Board actively works with law enforcement on the renewal of a blighted downtown area in which the establishment of violence-free zone is one of their goals. Students from the California State University Monterey Bay are also participating in the development and creation of new initiatives designed to provide alternatives to the revitalization and enhancement to services for the homeless population in this area.

Monterey County Community Action Partnership also collaborates with the DSS, One Stop Career Center, which provides employment services, education services, and child care support to low-income individuals seeking job placement.

2. Public Law § 676(b) (1) (B):

To address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as—

- ✓ (i) programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and

Monterey County Community Action Partnership will comply with all specific assurances detailed

under the Federal Community Services Block Grant Act.

The agency is committed to continued assessment of the needs of the low-income people in the County, and ensuring that the Community Services Block Grant funds are allocated to subcontracting agencies that further the purpose of these funds.

Monterey County Community Action Partnership is a voting member of the Salinas Downtown Community Board. The Board is actively working on the renewal of a blighted downtown area in which the establishment of violence-free zone is one of their goals. Students from the California State University Monterey Bay are also participating in the development and creation of new initiatives designed to provide alternatives to the revitalization and enhancement to services for the homeless population in this area.

- ✓ (ii) after-school childcare programs.

Monterey County Community Action Partnership collaborates with the DSS, One Stop Career Center, which provides employment services, education services, and child care support to low-income individuals seeking job placement.

- ✓ 3. Public Law § 676(b) (1) (C):

To make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including State welfare reform efforts).

As a program under the auspices of the Monterey County Department of Social Services, the Community Action Partnership collaborates and coordinates with CalWORKs Employment and Benefits programs, the Community Benefits Branch, the Area Agency on Aging Branch, and Family and Children's Services Branch.

MANDATORY ASSURANCES:

A narrative description is to be provided for **each** federal assurance identified in the sections below:

- 4. Public Law § 676(b) (4):

Will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods and related services, as may be necessary to

counteract conditions of starvation and malnutrition among low-income individuals.

Monterey County Community Action Partnership supports food access for low-income people and allocates funding to the Food Bank for Monterey County to contribute to the purchase of food for the Agency Clearinghouse Program. Food is distributed to needy families throughout Monterey County.

Food Bank for Monterey County is a large clearinghouse that collects surplus food obtained from government, wholesale, growers, processors and resellers. These food resources are used for redistribution to hungry and needy individuals and families throughout the County. Approximately 100 non-profit agencies rely upon the Food Bank to provide them with reliable low-cost food supply.

During the last eight years, the Food Bank has provided food to the low-income population in Monterey County using the family market approach. This innovative program provides low-income families with fresh fruit, vegetables and dairy products. These markets are held weekly between April and October at designated areas throughout the County to allow individuals and families to select fruits, vegetables and dairy products of their choice. This new approach to food access has resulted in better nutrition and less waste as unwanted food is not discarded by the individual or family.

5. Public Law § 676(b) (5):

Entities will coordinate and establish linkages between governmental and other social services programs to assure the effective delivery of such services to low-income individuals and to avoid duplication of such services and a description of how the State and eligible entities will coordinate the provision of employment and training activities, as defined in section 101 of such Act, in the State and in communities with entities providing activities through statewide and local workforce investment system under the Workforce Investment Act of 1998.

Monterey County Community Action Partnership is a public agency under the auspices of the Monterey County Department of Social Services. The agency collaborates and coordinates with CalWORKs Employment and Benefits programs, the Community Benefits Branch, the Area Agency on Aging Branch, and Family and Children's Services Branch. As mentioned before, the Director of the Department of Social Services serves as a member of the Workforce Investment Board.

Agency's coordination includes funding a workforce literacy project located in the CalWORKs Employment Services office in King City to serve CalWORKs participants as well as other low-income adults.

Additionally, Monterey County Community Action Partnership has executed a Memorandum of Understanding with the One Stop Career Center. The One Stop Career Center is comprised of three organizations working together in employment related activities. One of those organizations is the Workforce Investment Board.

6. Public Law § 676(b) (6):

Will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that the emergency energy crisis intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community.

Central Coast Energy Services of Santa Cruz administers an array of Energy Assistance Programs. A Monterey County Community Action Partnership staff sits on the Board of Directors with the purpose of ensuring that Monterey County low-income population takes full advantage of energy assistance resources available. This Board also disseminates information on programs to community-based agencies and to staff of the CalWORKs Benefits and Employment.

Monterey County Community Action Partnership staff works closely with a number of programs that serve low-income people. Some of these agencies are partially funded by Community Services Block Grant and other funding sources.

7. Public Law § 676(b) (9):

Entities will to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations.

Monterey County Community Action Partnership has formed networks with a number of community organizations that serve low-income people. Agency staff meets with local community funders and agencies to exchange information regarding services being provided. This information exchange leads to better leveraging of available funding for the services provided to the low-income population, and reduces duplication of services. Funders and agencies are also able to stay current on county population trends that may affect services needed.

The Monterey County Community Action Partnership collaborative sub-contracting approach provides an array of services targeting the low-income population in the four Monterey County geographic regions. Service funding is based on poverty population statistics, and services are based on the region's needs assessment results for that region, as well as on input from service providers and faith-based entities in the area. This collaborative work provides for better coordination of services and for a natural partnership between the agency and the non-profit service providers.

Monterey County Community Action Partnership and the Department of Social Services continue supporting and collaborating with the Telephone Referral System 2-1-1. This service connects people with important community services and volunteer opportunities. It also provides callers with information about social services available in the county and provides referrals to these services for every day needs and in time of emergency.

8. Public Law § 676(b) (10):

Each eligible entity to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation.

Upon receipt of a petition with at least ten (10) names of persons with a common interest, the Community Action Commission shall schedule an open hearing to provide the organization or individual an opportunity to present his or her case appealing the non-selection of a low-income or private sector representative. At the conclusion of the hearing, the Commission will notify the Board of Supervisors of its recommendation. Recommendations by the Commission are subject to approval by the Monterey County Board of Supervisors.

(Monterey County Community Action Bylaws, Approved 6/15/99, revised July 11, 2007)

9. Public Law § 676(b) (12):

All eligible entities will not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System (ROMA), or another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and a description of outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization.

Monterey County Community Action Partnership complies with the Results Oriented Management and Accountability (ROMA) System by measuring outcomes using the National Performance Indicators recommended by the California Department of Community Services and Development and the Office of Community Services.

Monterey County Community Action Partnership is using the 12 National Performance Indicators linked to the six national goals to measure Community Action Programs performance.

- Public Law § 678D(a)(1)(B):
Ensure that cost and accounting standards of the Office of Management and Budget apply to a recipient of the funds under this subtitle.

Monterey County Community Action Partnership and Department of Social Services comply with the cost and accounting standards of the Office of Management and Budget.

- Public Law § 676(b)(3)(A):
Provide a description of the service delivery system, for services provided or coordinated with funds made available through grants under section 675C (a), targeted to low-income individuals and families in communities within the State.

In addition to Community Services Block Grant funding, the Monterey County Community Action Partnership administers County Domestic Violence Trust Funds, Homeless Funds, and General County Funds. These funds assist low-income and historically underserved families and individuals by providing an array of supportive services.

Monterey County Community Action Partnership does not provide direct services, but administers contracts with community agencies and other public agencies to provide this array of services that assist individuals and families to attain their self- sufficiency goals and/or provide safety-net services for those most in need. The goal of the Monterey County Community Action Partnership is to create a comprehensive coordinated, service delivery system.

Monterey County Community Action Partnership takes a proactive stance to blend and leverage funding sources in order to maximize resources and avoid duplication of services.

- Public Law § 676(b)(3)(B):
Provide a description of how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations;

Monterey County Community Action Partnership is committed to developing and strengthening linkages to fill identified gaps in the services provided. For the last eight years, the agency has made information and referral/completion of forms a part of each subcontractor's scope of services. The agency continues to award competitive proposals through a Request for Proposals

which requires the provision of collaborative services to each Monterey County's four major regions. The resulting collaboratives consist of a network of agencies providing services to low-income people. The collaboratives have the ability to refer their customers to other agencies providing required needed services. The outcome is that the family or customer receives all the services they require to enhance their self reliance and self- sufficiency.

Monterey County Community Action Partnership does not provide direct services or direct case management and/or follow up consultation.

- Public Law § 676(b)(3)(C):
Provide a description of how funds made available through grants under section 675C (a) will be coordinated with other public and private resources.

Community Action Partnership administers several funding sources to provide self-sufficiency and safety-net services. The agency staff works closely with other agencies to maximize resources and reduce duplication. The following are examples of coordination with other public and private resources:

- As a member of the Coalition of Homeless Services Providers (CHSP), the Monterey County Community Action Partnership actively participates in the agency's planning activities. CHSP is comprised of 15 local community-based member agencies whose goal is to promote interagency coordination for the establishment and operation of a comprehensive system of housing and support services designed to increase self-sufficiency for homeless individuals and families. The Leadership Council is the planning body of the Continuum of Care for Homeless Services in the County. This committee is also in charge of the oversight and implementation of the *Lead Me Home*, 10-Year Plan to end homelessness in the County.
- Central Coast Energy Services of Santa Cruz County administers an array of energy related programs. A Monterey County Community Action Partnership staff sits on the Board of Directors with the purpose of ensuring that the Monterey County low-income population takes full advantage of resources available. This Board also disseminates information on programs to community based agencies and to the staff of the DSS CalWORKs Benefits and Employment Branches.
- Monterey County Community Action Partnership staff is a member of the Monterey County Emergency Food and Shelter Board. This organization, under the auspices of the United Way of Monterey, reviews funding applications and allocates supplemental funding for providers of emergency food and shelter in the County.
- Monterey County Community Action Partnership staff and commissioners actively participate in the Continuum of Care 10-Year Plan implementation to address Homelessness in Monterey and San Benito Counties.

Monterey County Community Action Partnership and the Department of Social Services continue supporting and collaborating with the Telephone Referral System 2-1-1. This service connects

people with important community services and volunteer opportunities. It also provides callers with information about social services available in the county and provides referrals to these services for every day needs and in time of emergency.

- Public Law § 676(b)(3)(D):
Provide a description of how the local entity will use the funds to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging effective parenting.

At the present time, the Monterey County Community Action Partnership does not fund any programs to encourage effective parenting. These programs are available to low-income families in Monterey County, and are funded through various school districts and the Department of Social Services Family and Children's Services Branch.

• State Assurances

Agencies are required to provide narrative descriptions of how the organization is meeting each assurance below.

Government Code § 12730(h): "Eligible beneficiaries" means all of the following:

- (1) All individuals living in households with incomes not to exceed the official poverty line according to the poverty guidelines updated periodically in the Federal Register by the United States Department of Health and Human Services, as defined in Section 9902 of Title 42 of the United States Code, as amended.
- (2) All individuals eligible to receive Temporary Assistance for Needy Families under the state's plan approved under Public Law 104-193, the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, and (Chapter 2 (commencing with Section 11200) of Part 3 of Division 9 of the Welfare and Institutions Code) or assistance under Part A of Title IV of the Social Security Act (42 U.S.C. Sec. 601 et seq.).
- (3) Residents of a target area or members of a target group having a measurably high incidence of poverty and that is the specific focus of a project financed under this chapter.

Monterey County Community Action Partnership assures that all recipients of services under programs funded by the Community Services Block Grant have incomes at or below the official poverty guidelines, are recipients of TANF or SSI, or are members of a group identified in the Community Action Plan as having a high incidence of poverty. The income of families and individuals receiving services is documented in the service case file.

Government Code § 12747 (a): Community action plans shall provide for the contingency of reduced federal funding. Provide your agency's contingency plan for reduced federal funding. Also, include a description of how your agency will be impacted in the event of reduced CSBG funding.

In the event of reduced federal funding, the Monterey County Community Action Partnership will work with the Community Action Commission, the Board of Supervisors, local funders and other stakeholders to review service priorities and funding options. Service funding will initially focus on the most critical priorities and service needs of the low-income population. Leveraging of funding and use of collaborative arrangements will be maximized to meet these priorities. Monterey County Community Action Partnership staff will meet with subcontractors

to ascertain the impact of reduced funding, their ability to leverage other funding to meet service needs as much as possible, and to develop a coordinated effort to proceed and move forward.

The agency, through networking with local funders and public private non-profit organizations, assists agencies to leverage funds for identified services in the community. This includes providing information on other available funding and providing technical assistance to subcontracting agencies in the area of fund leveraging. The agency is actively identifying funding opportunities for direct service agencies through the local, state, and national network system of resources.

In 2014 -2015, the Community Action Partnership plans to continue with fund development efforts by maintaining the collaboration and network.

Government Code § 12760: Community action agencies funded under this article shall coordinate their plans and activities with other eligible entities funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

Monterey County Community Action Partnership is aware of services funded by other local and state funders. The agency uses this information to determine if service priorities identified through the needs assessment should be funded by the community action agency or by other agencies. During the needs assessment conducted in 2013, service priorities were identified which could be or are being provided by other agencies. These services include: health insurance/access to health care services, mental health services, subsidized child care, alcohol and drug counseling, and in general more recreational activities for youth. Because Community Services Block Grant funding is limited in Monterey County, the Commission recommended continuing funding four major countywide collaboratives, north county, south county, Monterey peninsula, and Salinas.

• Documentation of Public Hearing(s)

California Government Code 12747(b)-(d) requires all eligible entities to conduct a public hearing in conjunction with their CAP. In pursuant with this Article, agencies are to identify all testimony presented by the low-income and identify whether the concerns expressed by that testimony are addressed in the CAP. If the agency determines that any of these concerns have not been included in the plan it shall specify in its response to the plan information about those concerns and comment as to their validity.

Provide a narrative description of the agency’s public hearing process and methods used to invite the local community to the public hearing(s) are to be captured here. A copy of each public notice published in the media to advertise the public hearing is to be attached; in addition to, a summary of all low-income testimony with an indication of what section of the CAP addresses the concern or an explanation about the validity of the comment. Agencies must also provide a narrative description of other methods used to gather information about the low-income community’s needs. Examples include: Surveys, public forums, secondary data collection, and etcetera.

Below is an example of a diagram that can be used to capture and identify testimony of the low income.

| Name | Low-Income | Comment/Concern | Was the concern addressed in the CAP? | If so, indicate the page # | If not, indicate the reason |
|----------|------------|---------------------------------|---------------------------------------|----------------------------|--|
| John Doe | ✓ | Job training needs | Yes | 32 | N/A |
| Jane Doe | ✓ | Transportation needs in ABC, CA | No | N/A | Due to limited funding, agency meets 50% of the transportation needs in ABC, CA. |

- ✓ Attach a narrative description of the agency’s public hearing process. Also, describe the methods used to invite the local community to the public hearings. Note: Public hearing(s) shall not be held outside of the service area(s).

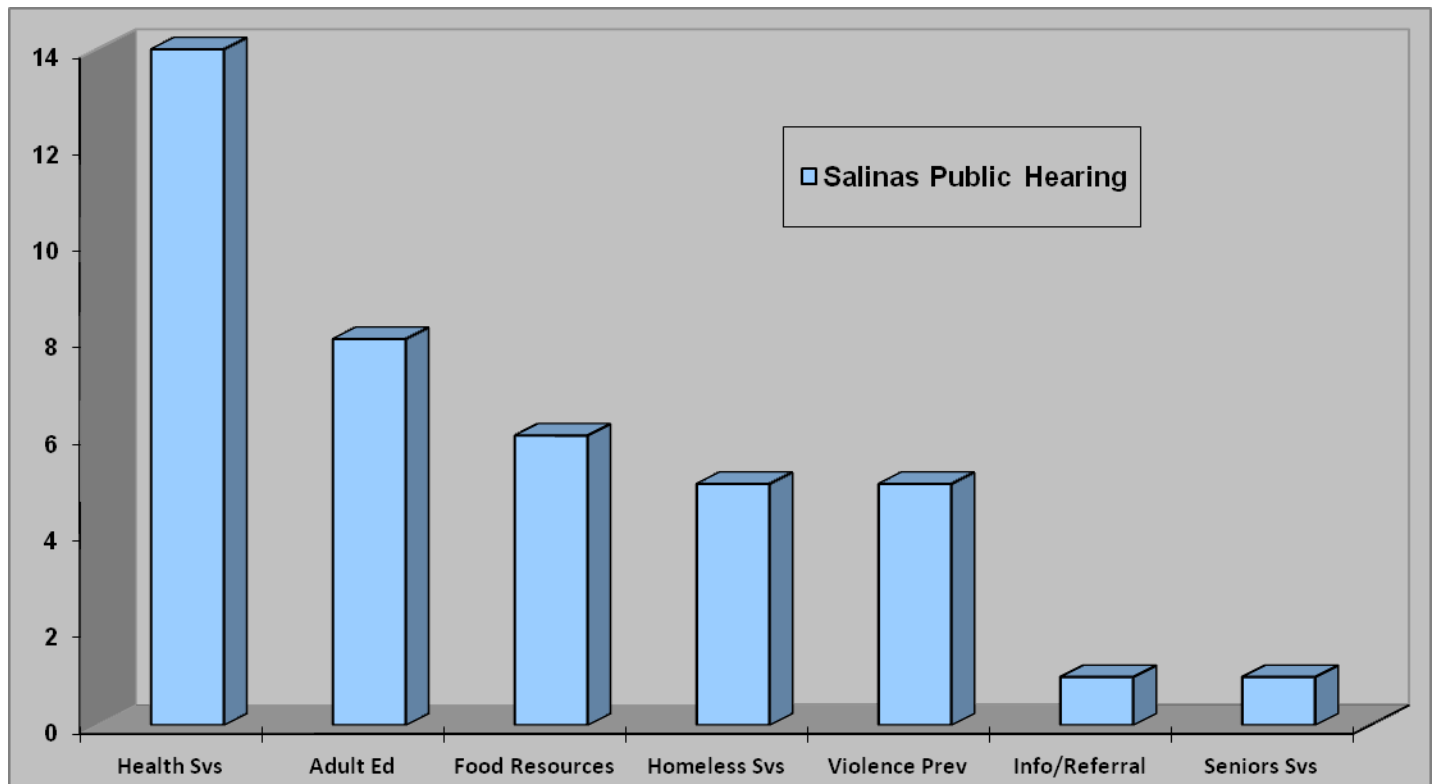
Monterey County Community Action Partnership conducted the Public Hearing at the Salvation Army Salinas, 2460 North Main Street, Salinas on January 8, 2013.

The local community was notified of the public hearing through the placement of a formal Public Notice, as well as through community notices appearing in the Salinas Californian, a local newspaper. Additionally, bilingual informational flyers were developed and provided to local schools, churches, and agencies. Email notices with bilingual flyers were sent county-wide to public and private funders and human and health care service providers.

The hearing was organized by Community Action staff and facilitated by Community Action Commissioners. Individuals who chose to speak during the hearing, were allowed three minutes to provide their personal testimony. The public's statements were recorded by Community Action staff. Spanish language translation was provided through the use of audio headphones for simultaneous Spanish translation. Photos were taken by staff with the public's permission and light refreshments were provided.

Of the 36 public hearing attendees, 20 provided public testimony regarding services needed in the community. This testimony was recorded and analyzed. Attendance logs are attached to this requirement. Monterey County Community Action Partnership also received 9 individual written testimonies from individuals who were informed of the hearing, but were unable to attend. A sample of this is also attached.

PUBLIC HEARING PRIORITIES



- ✓ Provide one (1) copy of each public notice published in the media to advertise the public hearing.
- ✓ Attach a summary of all testimony presented by the poor and identify the following:
 1. Was the testimony addressed in the CAP? (If so, indicate the page).
 2. If the testimony was not addressed in the CAP, provide an explanation.

| Name | Low-Income | Comment/Concern | Was the concern addressed in the CAP? | If so, indicate the Page # | If Not, indicate the reason |
|---------------------|------------|---|---------------------------------------|----------------------------|-----------------------------|
| Kathy Montero | | Approx. 20% of Monterey County residents are in need of food. The community needs more food. | Yes | 27 | N/A |
| Lee Holquist | | Food Bank's yearend report states that there have been 47,000 hours of volunteer time in 2012. The Food Bank provides 150,000 service units of food. | Yes | 27 | N/A |
| Anna Spears | | Sees a great amount of women who have asked for food, whom are homeless. Would like to see more homeless services for single women. | Yes | 23 | N/A |
| Cipriana Martinez | ✓ | Agrees with the comments about the needs for food access. | Yes | 27 | N/A |
| Jose Morales | ✓ | Advocating for Adult Literacy programs. These programs are a bridge that allows students to obtain their GED and get a better job. | Yes | 22, 23 | N/A |
| Maria Elena Morales | | Advocating for services for parents and youth. She has seen a rise in drug use in the smaller cities in the South County area and the Monterey Peninsula areas. | Yes | 32 | N/A |
| Dorothy Jones | ✓ | She is grateful for the Food Bank which provides her with food. | Yes | 27 | N/A |

| | | | | | |
|--------------------|---|---|-----|----|-----|
| Katherine Thoeni | | Agency provides Monterey County residents with free HIV/AIDS testing. The agency also provides housing and a safe environment for this population. | Yes | 28 | N/A |
| Alicia Clemente | | Has seen a lot of confidence coming out of students who seek literacy services. | Yes | 23 | N/A |
| Zarpana Reitman | | She sees a shift in the mind set of the Plaza Comunitaria students. | Yes | 23 | N/A |
| Reyes Bonilla | | He comes from a larger community and sees that the need for homeless services in Monterey County is huge. He also sees a big need for programs that serve single homeless women. | Yes | 23 | N/A |
| Alondra Munoz | | She would like to see the programs thrive but is worried that there not enough volunteers to assist in helping the community. | Yes | 28 | N/A |
| Itzel Greer | ✓ | Would like to see more volunteers to provide services. | Yes | 28 | N/A |
| Jorge Quiroz | ✓ | Would like to see more volunteers and to provide more outreach to help the youth. | Yes | 28 | N/A |
| Maria Lopez | | She assists people who are always inquiring about housing assistance and food access. Would like to thank all the agencies that provide services. Would like to see more funding for all agencies | Yes | 30 | N/A |
| Jose Jacobo | ✓ | He is an immigrant from El Salvador. States he didn't know English. He has benefited from Literacy Programs. | Yes | 23 | N/A |
| Oralia Villanueva | ✓ | Education changes the life of not only the person but generations of people. In her opinion she considers education as the foundation of a human being. | Yes | 23 | N/A |
| Esmeralda Guardado | ✓ | The biggest need is services for the homeless. More families are becoming homeless. These families do not want to be separated. The community needs more family shelters. | Yes | 24 | N/A |

| | | | | | | |
|-------------|---|--|-----|----|-----|--|
| Joel Perez | ✓ | Advocating for continuing adult literacy programs. These programs have opened doors that he didn't know existed. He has shared his learning with his children. | Yes | 23 | N/A | |
| Oscar Perez | ✓ | Advocating for Adult Literacy Programs | Yes | 23 | N/A | |

- ✓ Attach a narrative description of other methods the agency used to gather information regarding the needs of the community (i.e. surveys and public forums).

Since Monterey County is a geographically large county, in addition to a public hearing in Salinas, several focused survey groups were conducted in key geographic regions:

Monterey Peninsula

Monterey County Food Bank USDA Distribution Site
 St. Francis Xavier Church
 1475 La Salle Avenue, Seaside CA

North County

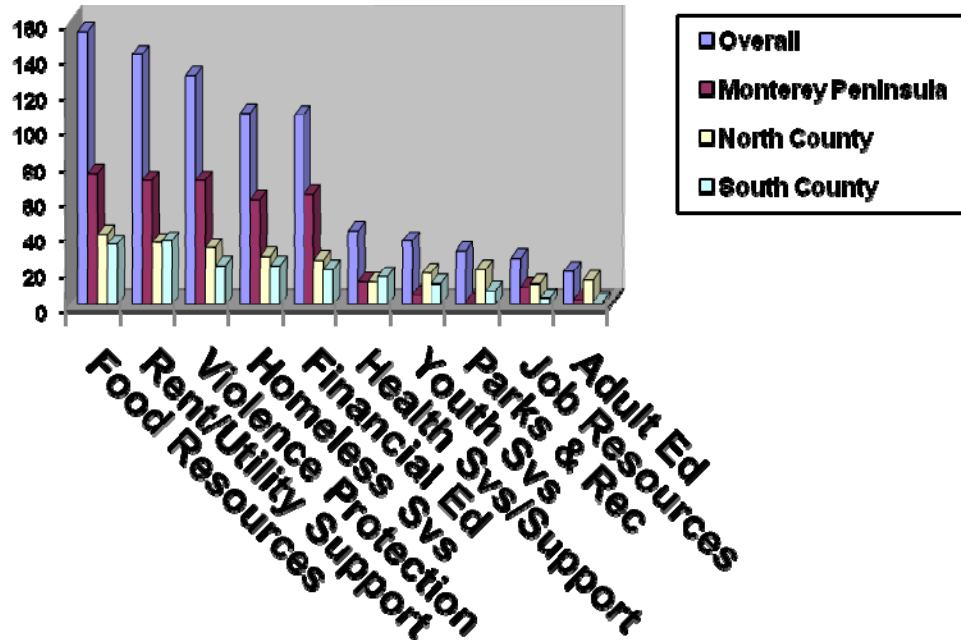
Monterey County Food Bank USDA Distribution Site
 Pajaro Public Library
 29 Bishop Street, Pajaro CA

South County

Monterey County Food Bank USDA Distribution Site
 St. Theodore's Church
 116 South Belden Street, Gonzales CA

The Community Action staff and Community Action Commissioners conducted surveys at USDA food distribution sites in three key geographic areas within Monterey County – north county, south county, and the coastal peninsula area. Prior to the food distribution, the staff and commissioners conducted surveys to the individuals waiting in line for the food. Individuals were asked to provide opinion on service gaps in their area of residence and comment on expansion of existing services. The survey responses were recorded and compiled in addition to the public hearing testimonies to identify the top ten 2013 Needs Assessment Service Priorities.

SURVEYED PRIORITIES BY REGION

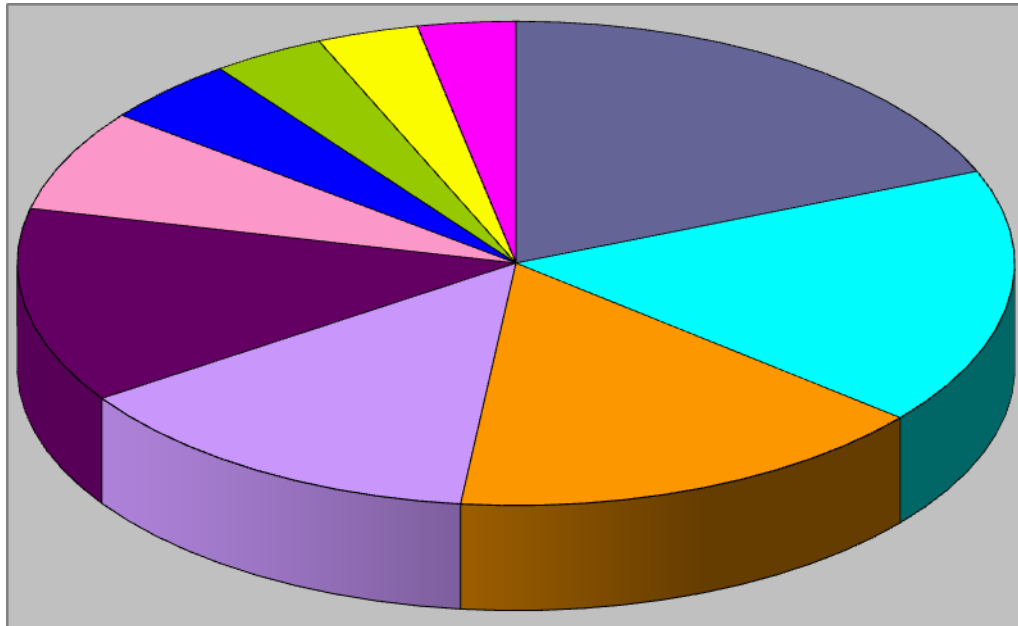


Verbal and written input from low-income people surveyed indicated a strong need for adult literacy and computer training as indicated in the summary table. Food access, rental assistance, domestic violence prevention and intervention were also part of the public testimony. Solutions to gang violence and lack of youth activities and recreation was also mentioned several times.

The Community Action Needs Assessment Committee met on February 14, 2013, to review data resulting from the needs assessment conducted between December 2012 and January 2013. The review of these results indicated that the top ten service priorities are: Food Access, Violence Protection, Financial Education, Child & Youth Services, Adult Education/Literacy, Rent/Utility Support, Homeless Services, Health Services/Support, Parks and Recreation and Employment Resources. These priorities are being included in the work plan as a guide to determine which services could be funded in 2014-2015.

The following chart indicates the countywide service priorities resulting from the Community Needs Assessment and endorsed by the Community Action Commission for 2014 – 2015 services if funding is available:

COUNTY-WIDE SERVICE PRIORITIES



- | | |
|----------------------------|---------------------------|
| ■ Food Resources | ■ Rent/Utility Support |
| ■ Violence Protection | ■ Homeless Services |
| ■ Financial Education | ■ Health Services/Support |
| ■ Child & Youth Services | ■ Parks & Recreation |
| ■ Adult Education/Literacy | ■ Employment Resources |



Bertha Alfaro, Community Action Commissioner Surveying the South County Community in the city of Gonzales, CA.



Tony Acosta, Community Action Commissioner addressing the audience at the Community Public Hearing in Salinas, CA.



Ronald Holder, Community Action Commissioner addressing the audience at the Community Public Hearing in Salinas, CA.



Member of the public audience speaking at the Community Public Hearing in Salinas, CA.



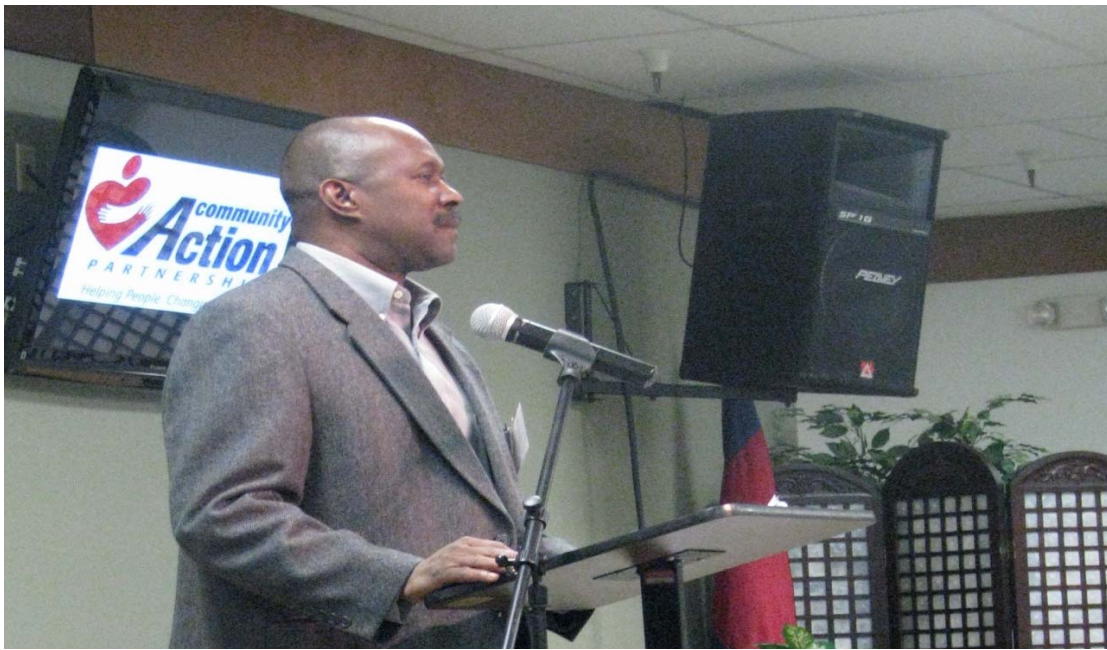
Tony Acosta, Community Action Commissioner Surveying the Community of North County in the city of Pajaro, CA.



Member of the public audience speaking at the Community Public Hearing in Salinas, CA. Audience members wearing headphones are hearing the Spanish translation.



Rosaura Sanchez, Community Action Commissioner surveying the community in North County in the city of Pajaro, CA.



Ronald Holder, Community Action Commissioner addressing the audience at the Community Public Hearing.

1. Monitoring and Evaluation Plan

To ensure a CSBG eligible entity is involved in the evaluation of its community action programs the agency is to provide a narrative description of the specific method(s) of evaluation, frequency, and monitoring that ensures program and fiscal performance in accordance with the objectives in the agency's CAP. The narrative description must satisfy two criteria:

1. Data is collected to measure the progress of the agency's goals.

The Monterey County Community Action Partnership will monitor and evaluate program and fiscal performance in accordance with the objectives in the 2014-2015 Community Action Plan coordinating with each of the collaborative member agencies staff, the Community Action Commission, and the Department's fiscal branch to conduct annual site visits. The site visits to the subcontractors will provide visibility of how the agencies work together in each region to provide services to low-income people. These site visits are also a vehicle to showcase services to the Community Action Commissioners participating in each of the site visits.

Monterey County Community Action Partnership, the Community Action Commission and the accountant auditor conduct annual program and fiscal monitoring of the contracting agencies using a standardized county monitoring tool. After the site visit a written report is sent to each agency with information about the site visit and any recommendations, suggestions and/or findings with a deadline to respond.

2. Ensure reports are prepared and submitted to CSD in accordance with contractual requirements.

Monterey County Community Action Partnership staff meets consistently with all subcontracting agencies to provide updates and to encourage networking and collaboration. At this scheduled meetings, service agencies share information related to their service capacity. These meetings are also utilized to review and monitor agency's goals and program activities.

Monterey County Community Action Partnership incorporates program and fiscal reporting requirements in all subcontracts for services. Subcontracting agencies providing services are required to collect and report data semi-annually using the National Performance Indicators (CSD 801) and the Client Characteristics report (SCD 295). This information is evaluated, aggregated, and submitted to the Department of Community Services and Development in a timely manner.

2. CSBG/ National Programs Indicators (NPI)

CAP Projections (CSD 801 CAP)

The U.S. Department of Health and Human Services, Office of Community Services issued the attached *National Indicators of Community Action Performance*. The list contains 16 broad outcome measures or indicators that will capture the universal accomplishments of the various local and state CSBG agencies in our Community Services Network. These indicators are very important in telling the story of what community action accomplishes as a national Network. At the same time, these indicators have been designed to evaluate performance of community action in assessing the needs of our communities and to address poverty alleviation in a comprehensive way.

As part of the CAP process, each agency is asked to review and identify the appropriate National Indicators, and develop two years of projections/goals and strategies based on these indicators. These National Indicators were developed using the six National Goals and Outcome Measures. For the most part, you will be able to identify and develop strategies based on the national indicators.

The CSBG/NPI CAP Projections (CSD 801 CAP) will be monitored and evaluated by CSD Field Operations Representatives.

1. To access the CSBG/NPI CAP Projections (CSD 801 CAP) visit the CSD Provider's website at <http://providers.csd.ca.gov/CSBG> under the "Forms" tab.
2. When completed, save the Excel spreadsheets and include the workbook as an attachment to the CAP.

1. Appendices (Optional)

If an agency chooses to provide additional documentation, it should be labeled as an appendix (i.e., Appendix A: Community Survey Results). All appendices are to be attached to the CAP submission and mailed to CSD.

Appendix A: CSBG/NPI CAP Projections (CSD 801 CAP)

Appendix B: Public Hearing Attendance Sheet

Appendix C: Public Hearing Announcement

Appendix D: Sample of submitted written testimony

Appendix E: Proof of Public Notice for Public Hearing

Appendix F: Copy of Public Hearing Press Release

Appendix G: Public Hearing Agenda Outline

Appendix H: Copy of survey used at USDA Food Distribution Sites

Appendix A:

CSBG/NPI CAP Projections (CSD 801 CAP)

2014-2015 CSBG/NPI CAP Projections

Contractor Name: Monterey County Community Action Partnership
 Contact Person and Title: Margarita Zarraga, Community Affiliation Manager
 Phone Number: (831) 755-8492 Ext. Number: _____
 E-mail Address: zarragam@co.monterey.ca.us Fax Number: (831) 755-8477

Goal 1: Low-income people become more self-sufficient.

NPI 1.1: Employment

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Recovering from a long period of recession, the unemployment rate in Monterey County is approximately 9.8 percent. In comparison, the national average is 7.7 percent. The economy in Monterey County is based primarily in agriculture in the Salinas Valley and tourism along the coastline. Many jobs in the agricultural and tourism fields tend to be seasonal. Combined with local job shortages, many low-income families and individuals in Monterey County are chronically unemployed or under-employed and earn less than an adequate living wage to support themselves and their family. The unemployment rate is more severe due to the continued trend of property depreciation, foreclosures, rate of bankruptcy filings, and the high cost of living in the Monterey County area.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey County Community Action Partnership plans to provide employment resources and support services to low-income families and individuals. This goal could be accomplished by subcontracting with community-based organizations which as part of their service delivery would provide assistance to families and individuals in the area of obtaining initial employment or re-entry into the workforce. Subcontracting agencies would offer employment support services as they assist families with other services such as case management while in transitional housing, adult basic education, money management, assistance seeking employment, resume writing, and interviewing skills.

| National Performance Indicator 1.1 | CAP 2 YEAR PROJECTIONS |
|---|---|
| Employment The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following: | Number of Participants Expected to Achieve Outcome (#) |
| A. Unemployed and obtained a job | 210 |
| B. Employed and maintained a job for a least 90 days | |
| C. Employed and obtained an increase in employment income and/or benefits | |
| D. Achieved "living wage" employment and/or benefits | |

In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.

| | |
|--|--|
| | |
|--|--|

2014-2015 CSBG/NPI CAP Projections

Goal 1: Low-income people become more self-sufficient.

NPI 1.2: Employment Supports

Problem Statement: (If additional space is needed, please attach a separate sheet.)

According to the U.S Census American Community Survey 2009-2011, 19.9% of the population in Monterey County has less than a 9th grade education. Many low-income families and individuals arrive to the Monterey County area with the purpose of working in the seasonal agricultural industry. School and education is often not the family's priority as they are struggling to meet basic needs. Contributing to the hardship are the high housing costs and low wages. As individuals end their seasonal work and look for employment in other fields of work, they realize that they need a high school education to obtain better employment that can lead to self-sufficiency. This need is particularly high in the south county region due to the location and availability of farm work.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey County Community Action Partnership plans to collaborate with agencies that provide General Education Development (G.E.D.) certificates and educational support. By subcontracting with local service providers, the Community Action Partnership can make a greater impact on specific high areas of need in the community. By assisting individuals in obtaining a high school equivalent, they are at a greater advantage for obtaining employment that can lead to self-sufficiency.

| National Performance Indicator 1.2 | CAP 2 YEAR PROJECTIONS |
|---|---|
| Employment Supports The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by <u>one or more</u> of the following: | Number of Participants Expected to Achieve Outcome (#) |
| A. Obtained skills/competencies required for employment | 1,600 |
| B. Completed ABE/GED and received certificate or diploma | 160 |
| C. Completed post-secondary education program and obtained certificate or diploma | 24 |
| D. Enrolled children in "before" or "after" school programs | |
| E. Obtained care for child or other dependant | |
| F. Obtained access to reliable transportation and/or driver's license | 40 |
| G. Obtained health care services for themselves or a family member | 32 |
| H. Obtained safe and affordable housing | |
| I. Obtained food assistance | |
| J. Obtained non-emergency LIHEAP energy assistance | |
| K. Obtained non-emergency WX energy assistance | |
| L. Obtained other non-emergency energy assistance (State/local/private energy programs. Do Not Include LIHEAP or WX) | |
| <i>In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.</i> | |
| | |

2014-2015 CSBG/NPI CAP Projections

Goal 1: Low-income people become more self-sufficient.

NPI 1.3: Economic Asset Enhancement and Utilization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

In Monterey County, the IRS estimates that 10,810 households fail to claim their Earned Income Tax Credit (EITC), leaving \$16,157,443 on the table. The average unclaimed EITC is \$1,495 per household. It is known that these families need assistance and guidance on how to claim this money and put it to good use. The 2013 Needs Assessment indicated that there is a clear need for financial counseling. Enhancing financial education can help people move into self-sufficiency in the area of budgeting money in addition to facilitating access to available resources through the IRS and other financial system supports.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Volunteer Income Tax Assistance (VITA) Program continues strong in Monterey County. Last year, 1,273 filers used VITA to claim \$2 million in refunds and credits. The program expects to file even more tax returns this year and bring approximately \$3 million in refunds and credits. The Monterey County Community Action Partnership partially funds this program and provides volunteer support and building access to the program. The VITA program also supports financial education and financial savings programs. The money refunded to these individuals and families provide additional benefit to the community as it is circulated back into the local economy.

| National Performance <u>Indicator 1.3</u> Economic Asset Enhancement and Utilization The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following: | CAP 2 YEAR PROJECTIONS Number of Participants Expected to Achieve Outcome (#) |
|--|--|
| ENHANCEMENT | |
| A. Number and percent of participants in tax preparation programs who qualified for any type of Federal or State tax credit and the expected aggregated dollar amount of credits. | 3,000 |
| B. Number and percent of participants who obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments. | |
| C. Number and percent of participants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings. | |
| UTILIZATION | |
| D. Number and percent of participants demonstrating ability to complete and maintain a budget for over 90 days | |
| E. Number and percent of participants opening an Individual Development Account (IDA) or other savings account | |
| F. Number and percent of participants who increased their savings through IDA or other savings accounts and the aggregated amount of savings | |
| G. Number and percent of participants capitalizing a small business due to accumulated savings | |
| H. Number and percent of participants pursuing post-secondary education with accumulated savings | |
| I. Number and percent of participants purchasing a home with accumulated savings | |
| J. Number and percent of participants purchasing other assets with accumulated savings | |
| <i>In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.</i> | |
| | |

2014-2015 CSBG/NPI CAP Projections

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 Contact Person and Title: Margarita Zarraga, Community Affiliation Manager
 Phone Number: (831) 755-8492 Ext. Number: _____
 E-mail Address: zarragam@co.monterey.ca.us Fax Number: (831) 755-8477

Goal 2: The conditions in which low-income people live are improved.

NPI 2.1: Community Improvement and Revitalization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

| National Performance Indicator 2.1 | CAP 2 YEAR PROJECTIONS |
|--|--|
| Community Improvement and Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by <u>one or more</u> of the following: | Number of Projects or Initiatives Expected to Achieve (#) |
| A. Jobs created, or saved, from reduction or elimination in the community. | |
| B. Accessible "living wage" jobs created, or saved, from reduction or elimination in the community. | |
| C. Safe and affordable housing units created in the community | |
| D. Safe and affordable housing units in the community preserved or improved through construction, weatherization, or rehabilitation achieved by community action activity or advocacy | |
| E. Accessible and affordable health care services/facilities for low-income people created or saved from reduction or elimination | |
| F. Accessible safe and affordable child care or child development placement opportunities for low-income families created or saved from reduction or elimination | |
| G. Accessible "before school" and "after school" program placement opportunities for low-income families created or saved from reduction or elimination | |
| H. Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation. | |
| I. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post-secondary education | |

In the rows below, please include any additional indicators for NPI 2.1 that were not captured above.

| | |
|--|--|
| | |
|--|--|

2014-2015 CSBG/NPI CAP Projections

Goal 2: The conditions in which low-income people live are improved.

NPI 2.2: Community Quality of Life and Assets

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

| National Performance <u>Indicator 2.2</u> | CAP 2 YEAR PROJECTIONS Number of Program Initiatives or Advocacy Efforts Expected to Achieve (#) |
|--|---|
| Community Quality of Life and Assets The quality of life and assets in low-income neighborhoods are improved by Community Action initiative or advocacy, as measured by <u>one or more</u> of the following: | |
| A. Increases in community assets as a result of a change in law, regulation, or policy, which results in improvements in quality of life and assets | |
| B. Increase in the availability or preservation of community facilities | |
| C. Increase in the availability or preservation of community services to improve public health and safety | |
| D. Increase in the availability or preservation of commercial services within low-income neighborhoods | |
| E. Increase or preservation of neighborhood quality-of-life resources | |

In the rows below, please include any additional indicators for NPI 2.2 that were not captured above.

| | |
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2014-2015 CSBG/NPI CAP Projections

Goal 2: The conditions in which low-income people live are improved.

NPI 2.3: Community Engagement

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Monterey County struggles with community engagement at times due to the county's geographical variations and diverse spectrum of population socio-economics, race, education, etc. Finding common ground and greater consensus among the population is a long-term challenge especially when the population expresses feelings of helplessness in the face of disagreeing politicians and national economic struggles. The challenge is to help community members overcome this feeling and convince them that this investment is for the long term and will have multiple benefits across the community network.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

As a agency under the arm of the Monterey County Department of Social Services, the Monterey County Community Action Partnership is able to form connections, build lasting contacts and partially finance several community based organizations. These contracts produce thousands of volunteer hours in a variety of fields in areas all across the county. The Community Action Partnership is lead by the advisory of the Community Action Commission which represents the voice of the community and commissioners donate several hundred hours a year to the program and community.

| National Performance Indicator 2.3 | CAP 2 YEAR PROJECTIONS |
|---|--|
| Community Engagement | Number of Total Contribution by Community Expected to Achieve (#) |
| The number of community members working with Community Action to improve conditions in the community. | |
| A. Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives | 250 |
| B. Number of volunteer hours donated to the agency (This will be All volunteer hours) | 140,000 |

In the rows below, please include any additional indicators for NPI 2.3 that were not captured above.

| | |
|--|--|
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2014-2015 CSBG/NPI CAP Projections

Goal 2: The conditions in which low-income people live are improved.

NPI 2.4: Employment Growth from ARRA Funds

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

| National Performance <u>Indicator 2.4</u> | CAP 2 YEAR PROJECTIONS |
|--|---|
| Employment Growth from ARRA Funds | Number of Jobs Expected to Achieve (#) |
| The total number of jobs created or saved, at least in part by ARRA Funds, in the community. | |
| A. Jobs created at least in part by ARRA funds | |
| B. Jobs saved at least in part by ARRA funds | |
| <i>In the rows below, please include any additional indicators for NPI 2.4 that were not captured above.</i> | |
| | |

2014-2015 CSBG/NPI CAP Projections

Contractor Name: Monterey County Community Action Partnership
 Contact Person and Title: Margarita Zarraga, Community Affiliation Manager
 Phone Number: (831) 755-8492 Ext. Number: _____
 E-mail Address: zarragam@co.monterey.ca.us Fax Number: (831) 755-8477

Goal 3: Low-income people own a stake in their community.

NPI 3.1: Community Enhancement Through Maximum Feasible Participation

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Monterey County is designated as a "high intensity gang activity area" by the state of California. Living in areas with high gang violence, it is important for the community to be engaged and have safe activities for the community to be involved. Low income individuals who are engaged in productive activities such as volunteer work are more likely to have a stabilized lifestyle and be encouraged to demonstrate healthy habits.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Through our needs assessment process, the community members shared their experiences in volunteering for programs such as the Food Bank for Monterey County which mainly operates through the efforts of volunteers. Several of the non-profit agencies that the Community Action Partnership plans to collaborate with utilize volunteers to expand their service coverage ability. By encouraging this effort, the community is able to take a role in enhancing their own community and lifestyle.

| National Performance <u>Indicator 3.1</u> | CAP 2 YEAR PROJECTIONS |
|--|--|
| Community Enhancement Through Maximum Feasible Participation | Total Number of Volunteer Hours Expected to Achieve (#) |
| The number of volunteer hours donated to Community Action. | |
| A. The total number of volunteer hours donated by low-income individuals to Community Action. (This is ONLY the number of volunteer hours from individuals who are low-income.) | 80,000 |

In the rows below, please include any additional indicators for NPI 3.1 that were not captured above.

| | |
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|--|--|

2014-2015 CSBG/NPI CAP Projections

Goal 3: Low-income people own a stake in their community.

NPI 3.2: Community Empowerment Through Maximum Feasible Participation

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Gang related crimes and violence impact communities in a destructive and often times deadly manner. According to local law enforcement figures, there are an estimated 5,000 certified and affiliated gang members in Monterey County and it is approximated that about 3,000 live in the city of Salinas. Two California State Prisons reside within Monterey County, the Salinas Valley State Prison and the Correctional Training Facility (Soledad). Close proximity to these prisons have exacerbated gang problems in cities like Salinas, as family members and gang associates desire to be close to incarcerated individuals. The area of East Salinas is of concern due to very low economic and education rates in this area.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey County Community Action Partnership plans to partially fund programs that address gang prevention and intervention. The Community Action Partnership will support programs that provide outreach and engagement to parents and community members about gang violence and how to participate in the community activities that address the concern. These parents will learn to become advocates for their community and can engage others to get involved.

| National Performance Indicator 3.2 Community Empowerment Through Maximum Feasible Participation | CAP 2 YEAR PROJECTIONS Number of Low- Income People Expected to Achieve (#) |
|--|---|
| The number of low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by <u>one or more</u> of the following: | |
| A. Number of low-income people participating in formal community organizations, government, boards, or councils that provide input to decision making and policy setting through Community Action efforts | |
| B. Number of low-income people acquiring businesses in their community as a result of Community Action assistance | |
| C. Number of low-income people purchasing their own home in their community as a result of Community Action assistance | |
| D. Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action | 400 |
| <i>In the rows below, please include any additional indicators for NPI 3.2 that were not captured above.</i> | |
| | |

2014-2015 CSBG/NPI CAP Projections

Contractor Name: Monterey County Community Action Partnership
 Contact Person and Title: Margarita Zarraga, Community Affiliation Manager
 Phone Number: (831) 755-8492 Ext. Number: _____
 E-mail Address: zarragam@co.monterey.ca.us Fax Number: (831) 755-8477

Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

NPI 4.1: Expanding Opportunities through Community-Wide Partnerships

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Access to local and affordable health services and support was a major need identified through the needs assessment process. Many local residents indicate they do not qualify for state and federal programs such as medi-cal and there are very few alternatives available particularly in the more rural areas of the north and south county.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

With the upcoming implementation of health care reform, it is more important than ever that the Community Action network of providers collaboration with local community based organizations. The Monterey County Community Action Partnership could support health needs and services by collaborating resources with local agencies to provide outreach and education on expanded coverage becoming available in 2014. Local service providers can utilize their services to reach a wider population of eligible residents in targeted area of the county.

| National Performance Indicator 4.1 | CAP 2 YEAR PROJECTIONS | |
|---|--|---|
| Expanding Opportunities Through Community-Wide Partnerships | Number of Organizations Expected to Achieve (#) | Number of Partnerships Expected to Achieve (#) |
| The number of organizations, both public and private, Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes. | | |
| A. Non-Profit | 12 | 375 |
| B. Faith Based | 12 | 200 |
| C. Local Government | 12 | 100 |
| D. State Government | 12 | 30 |
| E. Federal Government | 12 | 30 |
| F. For-Profit Business or Corporation | 12 | 125 |
| G. Consortiums/Collaboration | 12 | 80 |
| H. Housing Consortiums/Collaboration | 12 | 36 |
| I. School Districts | 12 | 50 |
| J. Institutions of post secondary education/training | 12 | 40 |
| K. Financial/Banking Institutions | 12 | 15 |
| L. Health Service Institutions | 12 | 50 |
| M. State wide associations or collaborations | 12 | 20 |

2014-2015 CSBG/NPI CAP Projections

In the rows below, please add other types of partners with which your CAA has formed relationships that were not captured above.

| | | |
|---|------------|--------------|
| | | |
| N. Total number of organizations and total number of partnerships CAAs work with to promote family and community outcomes (automatically calculates) | 156 | 1,151 |

2014-2015 CSBG/NPI CAP Projections

| | | | |
|----------------------------------|---|---------------------|-----------------------------|
| Contractor Name: | <u>Monterey County Community Action Partnership</u> | | |
| Contact Person and Title: | <u>Margarita Zarraga, Community Affiliation Manager</u> | | |
| Phone Number: | <u>(831) 755-8492</u> | Ext. Number: | <u> </u> |
| E-mail Address: | <u>zarragam@co.monterey.ca.us</u> | Fax Number: | <u>(831) 755-8477</u> |

Goal 5: Agencies increase their capacity to achieve results.

NPI 5.1: Agency Development

Problem Statement: (If additional space is needed, please attach a separate sheet.)

As a public agency under the umbrella of the Monterey County Department of Social Services, the Monterey County Community Action Partnership remains small and with limited funding for agency development. The agency receives support from the Department of Social Services, however further agency development would require new funding source opportunities which have not emerged at this time.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Community Action Partnership takes advantage of relevant training opportunities provided by Monterey County Department of Social Services as well as free trainings offered locally or via web/phone media. Utilizing these alternative resources, both staff and board members are able to receive required and supportive training related to agency goals. The Community Action Partnership collaborates with local agencies which provide training to their own staff and volunteer board members for the relevant services provided.

| National Performance Indicator 5.1 | CAP 2 YEAR PROJECTIONS |
|---|--|
| Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following: | Number of Resources in Agency Expected to Achieve (#) |
| A. Number of Certified Community Action Professionals | |
| B. Number of ROMA Trainers | |
| C. Number of Family Development Trainers | |
| D. Number of Child Development Trainers | |
| E. Number of staff attending trainings | 120 |
| F. Number of board members attending trainings | 90 |
| G. Hours of staff in trainings | 800 |
| H. Hours of board members in trainings | 70 |

In the rows below, please include any additional indicators that were not captured above.

| | |
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| | |
|--|--|

2014-2015 CSBG/NPI CAP Projections

Contractor Name: Monterey County Community Action Partnership
 Contact Person and Title: Margarita Zarraga, Community Affiliation Manager
 Phone Number: (831) 755-8492 Ext. Number: _____
 E-mail Address: zarragam@co.monterey.ca.us Fax Number: (831) 755-8477

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.1: Independent Living

Problem Statement: (If additional space is needed, please attach a separate sheet.)

According to the 2013 Community Needs Assessment, supportive health services for the disabled and elderly ranked high as a local need and increasing services are important. Currently, seniors and individuals living with disabilities must rely on basic safety net resources to meet their needs. This need was expressed particularly in the north and south county areas where there is less access to resources such as congregate meals and health services.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey Community Action Partnership plans to collaborate and partially fund agencies which assist the disabled, low-income population in Monterey County. The Community Action Partnership will support agencies with providing safety-net resources to seniors and the disabled such as rental assistance, emergency shelter, and food.

| National Performance Indicator 6.1 | CAP 2 YEAR PROJECTIONS |
|--|--|
| Independent Living | Number of Vulnerable Individuals Living Independently Expected to Achieve (#) |
| The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services: | |
| A. Senior Citizens (<i>seniors can be reported twice, once under Senior Citizens and again, if they are disabled, under Individuals with Disabilities, ages 55-over.</i>) | 500 |
| B. Individuals with Disabilities | 200 |
| Ages: | |
| a. 0-17 | |
| b. 18-54 | 160 |
| c. 55-over | 40 |
| d. Age Unknown | |
| Total Individuals with Disabilities: | 200 |

In the rows below, please include any additional indicators for NPI 6.1 that were not captured above.

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2014-2015 CSBG/NPI CAP Projections

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.2: Emergency Assistance

Problem Statement: (If additional space is needed, please attach a separate sheet.)

The 2013 Community Needs Assessment highlighted the need for emergency services in all areas of Monterey County. The top priority need identified was for food resources with rent and utility support, homeless services, and health related services close behind. These identified priorities indicate the need to continue support for emergency assistance throughout the county as testimonies indicated that individuals were continuing to struggle financially with the poor economy.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey County Community Action Partnership plans to collaborate with local community based-organizations to support and supplement emergency assistance needs in the county. By continuing to partially fund local programs which provide the services indicated below, the agency can fulfill one of its core goals in addressing emergency safety net services for the county.

| National Performance Indicator 6.2 | CAP 2 YEAR PROJECTIONS |
|--|--|
| Emergency Assistance The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided. | Number of Individuals Expected to Achieve (#) |
| A. Emergency Food | 200,000 |
| B. Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources | 1,200 |
| C. Emergency Rent or Mortgage Assistance | 2,000 |
| D. Emergency Car or Home Repair (i.e. structural appliance, heating systems, etc.) | |
| E. Emergency Temporary Shelter | 1,500 |
| F. Emergency Medical Care | 20 |
| G. Emergency Protection from Violence | 400 |
| H. Emergency Legal Assistance | 500 |
| I. Emergency Transportation | 350 |
| J. Emergency Disaster Relief | |
| K. Emergency Clothing | 2,000 |

In the rows below, please include any additional indicators for NPI 6.2 that were not captured above.

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2014-2015 CSBG/NPI CAP Projections

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.3: Child and Family Development

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Child and youth services were identified as a key priority in the 2013 Community Needs Assessment especially in the north county area. Surveys indicated that parents felt a lack of safe and affordable child care and engaging local youth services. Throughout the county, but particularly in the north county area, many individuals reported feeling there is a lack of safe, organized activities for children to engage in after school. Lack of child and youth development activities can leave gaps for children to become involved in less desirable activities.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

By collaborating with local non-profit agencies who are experienced in child and family services, the Monterey Community Action Partnership plans to partially fund services that address this needs gap. The Community Action Partnership will be looking to support services that engage youth in positive activities and promote healthy social development. Gang awareness and prevention services would be part of this goal as well.

| National Performance <u>Indicator 6.3</u> | CAP 2 YEAR PROJECTIONS |
|---|---|
| Child and Family Development The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by <u>one or more</u> of the following: | Number of Participants Expected to Achieve Outcome (#) |
| INFANTS & CHILDREN | |
| A. Infants and children obtain age appropriate immunizations, medical, and dental care | |
| B. Infant and child health and physical development are improved as a result of adequate nutrition | |
| C. Children participate in pre-school activities to develop school readiness skills | 400 |
| D. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade | 400 |
| YOUTH | |
| E. Youth improve health and physical development | |
| F. Youth improve social/emotional development | 400 |
| G. Youth avoid risk-taking behavior for a defined period of time | 400 |
| H. Youth have reduced involvement with criminal justice system | 40 |
| I. Youth increase academic, athletic, or social skills for school success | 600 |
| PARENTS AND OTHER ADULTS | |
| J. Parents and other adults learn and exhibit improved parenting skills | 1,600 |
| K. Parents and other adults learn and exhibit improved family functioning skills | 1,600 |

In the rows below, please include any additional indicators for NPI 6.3 that were not captured above.

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2014-2015 CSBG/NPI CAP Projections

2014-2015 CSBG/NPI CAP Projections

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.4: Family Supports

According to the U.S. Census, Small Area Income and Poverty Estimates, Monterey County's poverty rate is 17.1% compared to the national average of 15.3%. This indicator reflects the surveys gathered during the 2013 Community Needs Assessment which recorded top priorities in safety net services such as food access, rental/utility support, and homeless service needs. In all areas surveyed, families and individuals indicated a need in obtaining services that reduce the barriers to stability due to poverty.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Monterey County Community Action Partnership plans to continue funding to support local non-profits that provide safety net service such as housing resources, food, utility support, and health services. By providing some relief in these areas, low income families are better positioned to remain or obtain stable living conditions.

| National Performance <u>Indicator 6.4</u> | CAP 2 YEAR PROJECTIONS |
|--|---|
| Family Supports (Seniors, Disabled and Caregivers) Low-income people who are unable to work , especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by one or more of the following: | Number of Participants Expected to Achieve Outcome (#) |
| A. Enrolled children in before or after school programs | |
| B. Obtained care for child or other dependent | |
| C. Obtained access to reliable transportation and/or driver's license | |
| D. Obtained health care services for themselves or family member | |
| E. Obtained and/or maintained safe and affordable housing | 180 |
| F. Obtained food assistance | |
| G. Obtained non-emergency LIHEAP energy assistance | |
| H. Obtained non-emergency WX energy assistance | |
| I. Obtained other non-emergency energy assistance. (State/local/private energy programs. Do Not Include LIHEAP or WX) | |
| <i>In the rows below, please include any additional indicators for NPI 6.4 that were not captured above.</i> | |
| | |

2014-2015 CSBG/NPI CAP Projections

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.5: Service Counts

Problem Statement: (If additional space is needed, please attach a separate sheet.)

The top priority need identified during the 2013 Needs Assessment was food resources. According to the U.S. Census American Community Survey, 5.16 percent of the population receives SNAP assistance to supplement food support but another 9.3 percent whose income is below poverty levels do not receive SNAP assistance. Low income families need alternative access to food and other basic resources to meet basic standards of living in the expensive Monterey County area.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

By supporting food access programs in Monterey County, the Monterey County Community Action Partnership helps more families and individuals have access to supplemental food. Food access programs have a substantial impact on the greater community by supplying food to local community pantries and faith-based organizations. In addition to food resources, the other non-profit agencies which the Community Action Partnerships plans to support also provide food boxes, supplemental clothing, and information and referral assistance.

| National Performance Indicator 6.5 | CAP 2 YEAR PROJECTIONS |
|--|--|
| Service Counts The number of services provided to low-income individuals and/or families, as measured by one or more of the following: | Number of Services Expected (#) |
| A. Food Boxes | 9,000 |
| B. Pounds of Food | 12,000,000 |
| C. Units of Clothing | 300 |
| D. Rides Provided | 200 |
| E. Information and Referral Calls | 9,000 |
| <i>In the rows below, please include any additional indicators for NPI 6.5 that were not captured above.</i> | |
| | |

Appendix B:
Public Hearing Attendance Sheet

Community Action Partnership
 Public Forum
 Salvation Army - Salinas
 January 8, 2013



| Name/Nombre | Address/Domicilio |
|-----------------------|--|
| ✓ Alondra Muñoz | 255 E. Bolivar St SDC 100 |
| ✓ Maria-Elena Marales | 37 Central Av 93901 |
| Gina Marin | 37 Central Ave 93901 |
| Branda Corina | 37 Central Ave 93901 |
| ✓ Ana Speirs | 25 Sierra Dr 93901 |
| ✓ Stephanie / CCNAS | PO Box 1931 Monterey CA 93942 |
| Rosario Miranda | 1058 E Laurel |
| ✓ Jose Jacobo | 1058 E Laurel |
| Esmeralda Guardado | 2400 N. Main St, Salinas, 93906 |
| Cipriana Martinez | 144 San Barcho Rd. Salinas 93942 |
| Rachel Thieme | 1921 Gladstone Way Salinas, CA 93906 |
| Magia Lopez | 1509 Barcelona Ave Salinas - Ca. 93906 |
| Reyes Brilla | 3807 Withering Court, Marina |

Community Action Partnership
 Public Forum
 Salvation Army - Salinas
 January 8, 2013



| Name/Nombre | Address/Domicilio |
|------------------|--|
| George Quiroz | |
| Mabel Givner | |
| Nicole Williams | 1221 803 St. Ann Salinas |
| Rose Ann Rose | 1179 Roosevelt St Monterey |
| Zarbana Rietman | Alisal School District |
| Nacia Clemente | 129 Eddle Court Marina |
| Ordia Villanueva | 1053 Paseo Grande #12 |
| JOEL PEREZ | |
| Oscar Pérez | |
| Angelica Salazar | 991 N Madeira AVE APT 57 Salinas CA |
| Rais Foster | 2460 N. Main Street Salinas CA 93905 |
| | 93906 |
| | |

Community Action Partnership
 Public Forum
 Salvation Army - Salinas
 January 8, 2013



| Name/Nombre | Address/Domicilio |
|---------------------------------|---------------------------------------|
| Dorothy Jones / Food Bank | 815 Wist marked #5 Salinas Ca 93901 |
| Cathie Montero | " |
| Lee Hulquist / Fox | " |
| Ronald Holder / Monterey County | 420 Chacabonny Ca. Salinas |
| Jose Morales | 509 Archer St. Salinas Ca. 93901 |
| Raguel Mc Torres | 170 roseville apt B Salinas Ca. 93905 |
| Jose A. Baixes Gonzalez | |
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Appendix C:
Public Hearing Announcement



We Need Your Assistance!

Monterey County Department of Social & Employment Services, Community Action Partnership (CAP) is conducting a Public Hearing. The purpose of the Public Hearing is to gather information from the public regarding service needs for these populations.

The CAP provides services to the low-income population. This is your opportunity to let us know about gaps in services and the needs for the low-income population in our community.



Tuesday January 8, 2013
The Salvation Army
2460 North Main Street
Salinas 93906
6:00 - 8:00 PM

We need your comments on the services such as:

- ✓ **Food Access**
- ✓ **Rental Payment Assistance**
- ✓ **Domestic Violence**
- ✓ **Emergency Shelter**
- ✓ **Homeless Services**
- ✓ **Other needed services**

RSVP is requested not later than January 2, 2013 by calling Anna Marie Olds at (831) 755-4448 or via email at oldsam@co.monterey.ca.us so that accommodations can be made. Please indicate number of attendees, if attendees require special accommodations.

Spanish translation will be available.



¡Necesitamos Su Ayuda!

El Condado de Monterey, Departamento de Servicios Sociales y Empleo, la Agencia de Acción Comunitaria, conducirá una audiencia pública. El propósito de la audiencia es obtener información del público sobre las necesidades de esta población.

La Agencia de Acción Comunitaria provee servicios a personas de bajos ingresos. Esta es su oportunidad de decirnos sobre la falta de servicios y sobre las necesidades de las familias de bajos ingresos en nuestra comunidad.

**Cuándo y
Donde**

**Tuesday January 8, 2013
The Salvation Army
2460 North Main Street
Salinas 93906
6:00 - 8:00 PM**

Necesitamos sus comentarios sobre los siguientes servicios y otros servicios que usted pueda identificar:

- ✓ Acceso a Comida
- ✓ Alojamiento de Emergencia
- ✓ Asistencia con Pago de Renta
- ✓ Homeless Services
- ✓ Domestic Violence
- ✓ Otros servicios necesarios

Para avisar que va a venir y para mas informacion por favor llame antes del 2 de enero a Margarita Zarraga al número (831) 755-8492 o por correo electrónico a zarragam@co.monterey.ca.us. Por favor indique el número de personas y si necesita asistencia especial.

Se proveerá interpretación en español.

Appendix D:

Sample of Submitted Written Testimony

**Community Action Partnership
Public Forum
Salvation Army – Salinas
January 8, 2013**



Name/Nombre: Dr. Bruce Loisel
Address/Domicilio: 1083 South Main St. , Salinas, CA
Community Human Resources Off Main Clinic

I would like to give written testimony/Yo quiero dar mi testimonio escrito

I want to encourage increased funding levels for Drug and Alcohol recovery programs in Monterey County. Substance addiction recovery programs work. Research shows that persons who engage in a longer-term recovery programs have significant increases in lengths of sobriety, overall quality of life, and financial status than those who complete shorter term levels of care. Drug dependence and illicit drug use are commonly associated with many health problems, poverty, violence, criminal behavior, social exclusion, loss of productivity and family income, violence, traffic and workplace accidents, and links with corruption. We have seen all of these too often in Monterey County. These result in overwhelming economic costs and an unacceptable waste of human resources. Drug and alcohol rehabilitation programs reduce these tragic consequences and assist the individual in becoming whole again and living life to the fullest as productive and contributing member of society.

Signature/Firma: 

Community Action Partnership
Public Forum
Salvation Army - Salinas
January 8, 2013



Name/Nombre: Richardene Frey
Address/Domicilio: 1152 Sanoma Ave
Seaside CA 93953

I would like to give written testimony/Yo quiero dar mi testimonio escrito
I came to Genesis House from
the County Jail, when I came in I
had nothing. Genesis House helped
me by providing clothes, hygiens,
transportation costs and medical
expenses to get checks ups for
my pancreatitis, they have also
helped with any medication that
I was in need of. without the
help of Genesis House I would not
be clean + sober today, being as
a sober women, I thank you for
helping me in all ways that you
have. I am now working towards
getting my life back.

Signature/Firma: Richardene Frey

Community Action Partnership
Public Forum
Salvation Army - Salinas
January 8, 2013



Name/Nombre: Esther Ramos
Address/Domicilio: 1152 Sonoma Ave

I would like to give written testimony/Yo quiero dar mi testimonio escrito
I came into Genesis House a month after my child was born. Since I've been here, I've received diapers, baby soap, towels, blankets, pillows, a baby swing, crib, transportation, bus tickets, three meals a day. I have been really thankful for the essentials and necessities I've received, and I am given the chance to be a better mother. Thank you for the help you give to Genesis House

Signature/Firma: Esther Ramos

Community Action Partnership
Public Forum
Salvation Army - Salinas
January 8, 2013



Name/Nombre: Michiel G. Kasden
Address/Domicilio: _____

I would like to give written testimony/Yo quiero dar mi testimonio escrito

I, Michiel G. Kasden, am an honest proof that people really do get Second Chances in life. At Seventeen years old, I enlisted in the United States ARMY. At just Nineteen years old, I received orders to deploy to Afghanistan. Although I felt physically ready, nobody, not a young or old being of this world, would have ever been mentally ready from the burns of war I have not only seen but also participated in. This was the pinnacle point in my life I realized what an addict was. It was myself, running from realized fears and even running from the unrealized ones as well. If not for this received help, I would still be a dirty, homeless, addicted veteran, father, and man to my family but most of all myself. I was nearly minutes away from taking my own life through out the end of my active addiction when I received the call that saved me. It was G.A. with an open community bed. I'm forever thankful to you, now I'm not just clean & sober, I LIVE Sobriety Everyday. THIS 2nd chance is due to you and the help I have received @ G.A.

Signature/Firma: _____

Community Action Partnership
Public Forum
Salvation Army - Salinas
January 8, 2013



Name/Nombre: Carmen magaña
Address/Domicilio: 1152 sanoma ave
Seaside Ca 93955

I would like to give written testimony/Yo quiero dar mi testimonio escrito
I would like to thank you for
Helping me with being able to be
in Genesis, I'm learning so much
being here, so many things, for when
I leave into the world to create
my life with my daughter.

Thank you
Carmen magaña

Signature/Firma: _____

Community Action Partnership
Public Forum
Salvation Army – Salinas
January 8, 2013



Name/Nombre:

Jessica

Address/Domicilio:

1152 Sonoma Ave
Seaside, CA, 93955

I would like to give written testimony/Yo quiero dar mi testimonio escrito

Before entering the Genesis House program
my daughter and I were homeless and
without hope living in Sherwood Park.

Thank you for giving us a chance
at a life we both deserve.

Signature/Firma:

I work at the front desk at Family Service Center, a program of Community Human Services. One of my tasks is to schedule new clients that are in need of Mental Health Services. This last year I have seen an increase in families that are suffering from issues ranging from depression to PTSD that are low to very low income and don't qualify for Medi-Cal or other services to help them meet their basic needs. These families come in requesting services and even at our lowest sliding fee are unable to pay. I find myself trying to find all and any services that will help these families as I see them struggling with anxiety and depression due to their financial problems, loss of a family member or other stressors. With the limited services that we are able to give I come to you hoping you will maintain or increase funding to help these families meet their needs with access to our services.

I would like to share some testimonials of clients who have received services and are thankful for what we are able to do:

A father wrote:

"My daughter is making progress thanks to your program and her fine counselor."

A husband wrote:

"To you and your staff -- My wife lost her battle with breast cancer. I just wanted to thank you again for all your kindness and support."

With the increase in demand for services, we want to do more but are limited by our funding. Please help us reduce substance abuse, mental and emotional illness, domestic violence, homelessness, child abuse and other issues families have difficulty resolving on their own as that is our goal.



Susan Salcedo

Quality Assurance Officer
CHS-Family Service Center

**Community Action Partnership
Public Forum
Salvation Army – Salinas
January 8, 2013**



Name/Nombre: Robin McCrae, CEO
Address/Domicilio: Community Human Services
P.O. Box 3076, Monterey, CA 93940

I would like to give written testimony/Yo quiero dar mi testimonio escrito :

Thank you for funding low cost mental health services at Community Human Services' Family Service Centers. I ask that funding be maintained or increased so that we may continue to address the unmet mental health needs of Monterey County residents. The Family Service Center has experienced a dramatic increase in demand for services over the past few years, especially from families whose mental health has been adversely affected by the poor economy. Whether the initial problem is lack of work, insufficient income, or precarious housing, what drives these families to seek our services is the resulting depression, despair, anxiety and hopelessness. Untreated, these can quickly lead to substance abuse, domestic violence and child abuse. Our professional counselors work with these families to resolve their feelings, improve communications and family relationships, identify community resources and change unproductive patterns of thinking and behavior. Thanks to the CAP, these services are provided on a sliding fee scale, based on income. Your continued funding will allow us to continue our work; increased funding will allow us to serve more people. Thank you.

Signature/Firma: Robin McCrae

Enero 8, 2013

Yo: Jose Morales

soy estudiante de Plaza Comunitaria
si estoy aqui, es por que considero que es muy importante
que sigan ofreciendo los fondos. ya que plaza ha
existido por muchos años y el servicio que ha tenido
ha sido muy amplio, ya que nos ha ayudado a mucha gente
en diferentes aspectos.

como por ejemplo.

enseñarnos a leer y escribir, sumar, restar, dividir
multiplicar y hasta raíz cuadrada.

Plaza nos ha echo sentir que somos personas que
valemos mucho, porque podemos ayudar a nuestros
hijos con las tareas. nos han enseñado a tener mas
conocimiento sobre temas de la vida de nuestros
hijos, estudiar o terminar Primaria y Secundaria
y tener un mejor trabajo.

Plaza Comunitaria es el puente por el cual
cruzan las personas para poder lograr sus metas
a corto o largo plazo.

desde enseñarnos a leer o bien GED
Colegio o Universidad.

Appendix E:

Proof of Public Notice for Public Hearing

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

**State Of California ss:
County of Monterey**

Advertiser: COMMUNITY ACTION AGENCY
1000 S MAIN ST STE 301
SALINAS , CA 93901:

Margarita Zaraga

RE: PUBLIC NOTICE The Monterey County Depar
Low Income Population

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

12/10/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 10 day of Dec., 2012 at Salinas, California.

C. Clark

Declarant

Our Order # 0000240609
Net Order Cost \$ 148.50

PUBLIC NOTICE

The Monterey County Department of Social and Employment Services, Community Action Partnership is conducting a Public Hearing. The purpose of the Public Hearing is to gather information from the public regarding service needs for the low-income population in Monterey County.

The Community Action Partnership provides funding in support of services to the low-income population

This Public Hearing will allow members of the community to give input regarding service needs that will influence the agency's service-funding decisions.

The Public Hearing will take place on **Tuesday, January 8, 2013, 6:00 - 8:00 PM at The Salvation Army Salinas, 2460 North Main Street, Salinas, CA 93906.**

This meeting will be conducted in English and Spanish. **RSVP is requested no later than January 2, 2013 by calling Anna Marie Olds at (831) 755-4448 or via email at oldsam@co.monterey.ca.us so that accommodations can be made.** Please indicate number of attendees and any required special accommodations.

Dec. 10, 2012 (240609)

Appendix F:

Copy of Public Hearing Press Release

Public Hearing Service Needs for the Low-Income Population to be held on January 8, 2013 (Please include public hearing notice on your community calendar)

PRESS RELEASE

FOR IMMEDIATE RELEASE:

12-05-2012

MEDIA CONTACT:

MARGARITA ZARRAGA

(831) 755-8492

zarragam@co.monterey.ca.us

PUBLIC HEARING SERVICE NEEDS FOR THE LOW-INCOME POPULATION

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If you are unable to attend the public hearing and would like to provide written testimony, please submit it to: Margarita Zarraga, 1000 South Main Street Suite 301, Salinas CA 93901, no later than January 2, 2013 or by email to: zarragam@co.monterey.ca.us

-END-

Appendix G:
Public Hearing Agenda Outline

MONTEREY COUNTY COMMUNITY ACTION PARTNERSHIP

PUBLIC HEARING OUTLINE

Salvation Army of Salinas
2460 N. Main Street
Salinas, CA 93906

Tuesday, January 8, 2013
6:00 – 8:00 p.m.

6:00 p.m. Refreshments
CAP team will make sure everyone signs in.

6:30 p.m. Announce hearing will begin (Spanish and English)

District 1 Representative Ronal Holder will introduce himself, stating he represents Supervisor Calcagno as member of the Community Action Commission. Commissioner Holder will then introduce other Commissioners present.

6:45 p.m. Margarita Zarraga will introduce CAP and Other Staff present
Welcome everyone. Indicate location of restrooms. Provide an overview of the mission of the Community Action Partnership, and the purpose of this Public Hearing (to obtain information and input from the community regarding the needs of low-income individuals and families).

Review the rules for testimony:

- Write your name on the signing sheet.
- Please introduce yourself and the agency you are representing if applicable.
- Each person has a maximum of three minutes to speak.
- Each person will get one minute warning.
- The hearing will end promptly at 8:00 p.m.
- As you provide your testimony, please keep in mind the purpose of this hearing, which is to obtain community input regarding the needs of low-income families.

8:00 p.m. Close Testimony.

Thank everyone for participating. The Community Action Plan report containing your testimony will be available by early July, 2013.

Appendix H:

Copy of Survey used at USDA Food Distribution Sites

