



Monterey County Board of Supervisors

Board Order

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

www.co.monterey.ca.us

A motion was made by Supervisor Luis A. Alejo, seconded by Supervisor Wendy Root Askew to:

Agreement No.: A-17304

- a. Approve and authorize a retroactive Maintenance Agreement, for a term beginning July 01, 2024 through June 30, 2026, in an amount not to exceed \$139,798 between the County of Monterey, by and through the County of Monterey Treasurer-Tax Collector, and Columbia Ultimate Business Systems, LLC, to provide software license, software maintenance support, and professional services for the Revenue Plus Collector System; and
- b. Approve and authorize a retroactive Correspondence Agreement, for a term beginning July 01, 2024 through June 30, 2026, in an amount not to exceed \$150,000 between the County of Monterey, by and through the County of Monterey Treasurer-Tax Collector, and Columbia Ultimate Business Systems, LLC, to provide printing and mailing of letters to customers, demographic searches, and electronic address confirmation; and
- c. Approve and authorize a retroactive Hosted Voice Over Internet Protocol (VoIP) Agreement, for a term beginning July 1, 2024 through December 31, 2025, in an amount not to exceed \$100,000 between the County of Monterey, by and through the County of Monterey Treasurer-Tax Collector, and Columbia Ultimate Business Systems, LLC, to provide a hosted VoIP PBX with voice mail, multi-line calling service, to aid in the collections of Court Fines and Fees and facilitate 24/7 customer service for payments and account inquiries; and
- d. Approve the recommendation of the Treasurer-Tax Collector to authorize the following non-standard risk provisions: insurance, indemnification, and limitations on liability.

PASSED AND ADOPTED on this 13th day of May 2025, by roll call vote:

AYES: Supervisors Alejo, Church, Lopez, Askew and Daniels

NOES: None

ABSENT: None

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 82 for the meeting May 13, 2025.

Dated: May 13, 2025
File ID: 25-259
Agenda Item No.: 28

Valerie Ralph, Clerk of the Board of Supervisors
County of Monterey, State of California



Emmanuel H. Santos, Deputy