

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: JULY 17, 2014

PROGRAM NAME

Parent Education Program

SERVICE PROVIDER

Community Human Services (Triple P)

Door to Hope (Parents as Teachers)

Efrain Ramirez, Jorge-Mata Vargas, and Eduardo Eizner (CAPIT – Parent Education Class)

PROGRAM DESCRIPTION

Each contract trainer provides bi-lingual, bi-cultural parent education classes to mono-lingual Spanish speaking parents of Monterey County children. The trainers may teach the class by using the book "How to raise Emotionally Healthy Children?" by Gerald Newmark, Ph.D. A total of 550 classes will be offered. Classes vary from one hour to two hour classes. The curriculum may provide up to one to four classes on one topic. The CAPC Director provides program oversight and administrative services. These parenting classes are paid through CAPIT.

Parents as Teachers (evidenced-based) is home visiting parent education offered through Door to Hope. Triple P (evidenced-based) is a parenting class offered through Community Human Services. Both programs are available in English and Spanish. These parenting education programs are paid through PSSF TLFR.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	Parent Education Classes
CBCAP	
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	Parent Caregiver/Support Groups (Triple P) Peer to Peer Mentoring (PAT)
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	PSSF TLFR Programs (only): Community Grants & Behavioral Health Funding (Triple P) & EPSDT (Triple P)

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- Some of the families that migrate from Mexico come from small rural communities with limited child development knowledge.
- 45% referrals are neglect
- 66% substantiated are neglect
- 45% substantiated are under age 5
- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).

TARGET POPULATION

Mono-lingual Spanish and English speaking parents of Monterey County Children involved in CPS.
Targeted toward families with at least a child ages 0-5 (serves the entire family).

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION**PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING**

Desired Outcome CAPIT-Parent Education	Indicator	Source of Measure	Frequency
Participants know how to manage child behavior in a nurturing and effective manner (behavior management, discipline).	80% of participants demonstrate knowledge of the importance of spending time positively interacting with their children.	Post Class Surveys are conducted	Contract trainers must provide one survey for every ten classes Approximately 55 per year. Quarterly
Classroom training (participants – sign in sheets) and surveys are used to track the participation rates through hand count. The evaluation survey of the classes covers content and presentation. The CAPC council receives quarterly reports.			
Desired Outcome PAT & Triple P- PSSF TLFR	Indicator	Source of Measure	Frequency
Participants know how to manage child behavior in a nurturing and effective manner (PSSF-Triple P, PAT).	80% of participants demonstrate improved parenting practices.	Parent Ladder (assessment tool)	Pre and Post participant completion assessment.
Multiple database systems are used to track service delivery, billing, and client satisfaction.			

CLIENT SATISFACTION

(EXAMPLE* PROVIDED BELOW)

Method or Tool CAPIT-Parent Education	Frequency	Utilization	Action
Post class quality of delivery and content survey	Following every ten classes	Reviewed by the CAPC Director	Notified the CAPC Board and address the concerns of the complaining party.
Method or Tool PAT & Triple P- PSSF TLFR	Frequency	Utilization	Action
Parent Ladder Survey	Upon completion of Program	Contract Agency and CSW Management (review)	Quality improvement

CAPIT/CBCAP/PSSF

PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: 6-26-14

PROGRAM NAME

Community Based Education

SERVICE PROVIDER

Margaret Pelikan (contractor)

PROGRAM DESCRIPTION

Provides information and guidance for the prevention of child sexual abuse via the Monterey County Enough Abuse Campaign, Monterey County; participation in radio and television shows to discuss the Enough Abuse Campaign and child abuse prevention programs; individual trainings on the Enough Abuse Campaign to public agencies and community based organizations; participation in community health fairs or informational fairs held throughout Monterey County.

Mandated reporting classes with a prevention component within Monterey County; provide child abuse prevention education sessions to schools or public entities to train staff in the nuance of completing valid mandated reports on child victims of abuse and neglect.

CONTRACTOR may also provide program oversight and administrative support services for the Child Abuse Prevention Council if needed.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	Public Awareness/Public Education/Presentation Radio - Public Service Announcements
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	

IDENTIFY PRIORITY NEED OUTLINED IN CSA

Referrals with Reporting Party - Grouped by Type
A child is counted only once, in category of highest severity
July 1, 2012 - June 30, 2013

Reporting Party Type	Allegation Type								Total
	Sexual Abuse	Physical Abuse	Severe Neglect	General Neglect	Exploitation	Emotional Abuse	Caretaker Absence/Incapacity	At Risk, sibling abused	
	N	N	N	N	N	N	N	N	
Not Entered	22	34	0	193	0	18	12	0	279
Family/Friend	6	32	0	68	0	7	2	1	116
Neighbor	4	0	0	1	0	0	0	0	5
Law Enforce/Legal	34	34	7	150	0	15	27	6	273
Soc Serv./MH	76	139	1	130	0	46	5	1	398
Day Care/Fost Care	1	3	0	3	0	0	0	0	7
Medical	28	38	9	106	0	14	9	0	204
Education	46	323	1	190	1	45	4	8	618
Other Professional	36	61	4	121	0	12	6	3	243
Other	4	5	0	12	0	2	2	0	25
All	257	669	22	974	1	159	67	19	2168

CSA page 25- Domestic Violence

The rate for domestic violence calls in Monterey runs slightly higher than the state average.

- 45% referrals are neglect
- 66% substantiated are neglect
- 45% substantiated are under age 5
- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).

TARGET POPULATION

Public agencies, schools, non-profit agencies, law enforcement agencies

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)

Desired Outcome	Indicator	Source of Measure	Frequency
Increased awareness about the impact of child abuse and neglect in Monterey County.	80% of public and private agencies identify ways that they can offer supports or make appropriate	Post class survey Every 10 classes Observes or report to	Every 10 classes Quarterly

	referrals to families as needed (classes). Number of Public Education Presentations Number of Individuals Reached (estimates)	the CAPC Director	
Classroom training (participants), presentations, Labor of Love Survey results reported to the CAPC Council during regular quarterly meeting. Track the participation rates through hand count (number of participants). The evaluation survey of the classes covers content and presentation.			

CLIENT SATISFACTION (EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
Post class quality of delivery and content survey	Following every ten classes	Reviewed by the CAPC Director	Notified the CAPC Board and address the concerns of the complaining party.

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: 6-26-14

PROGRAM NAME

CAPC

SERVICE PROVIDER

David Maradei

PROGRAM DESCRIPTION

The CAPC Director provides on-call training for parent groups, faith-based groups, schools, social services and non-profit agencies (such as CASA, Girls, Inc, the Rape Crisis Center, Sun Street Center, YMCA, YWCA, Boys and Girls Clubs, the local Catholic Church) who need to understand the impact of Domestic Violence and child abuse topics with emphasis on prevention efforts. In addition, class topics include the early brain development, impact of literacy, impact adverse childhood experience, and the identification of trauma informed therapy.

The CAPC Director will provide mandated reporting classes (one hour) with a prevention component within Monterey County. The CAPC Director shall provide child abuse prevention education sessions to any school agency or public entity that desires to train staff in the nuance of completing valid mandated reports on child victims of abuse and neglect.

The CAPC Director participates and supports the largest annual, one day health fair event in Monterey County referred to as the "Labor of Love," which has been in existing for over 20 years. Over 40 community agencies provide services and valuable information to pregnant mothers, mothers to be, and fathers to support child safety and promote health behaviors before and during pregnancy. Raffle prizes (car seats and strollers), health snacks, and games are provided at the health fair to parents. Free car seat presentation offered in English and Spanish. In addition, information is offered to pregnant mothers, mothers-to-be, and fathers on maternal health care information including child abuse and neglect prevention information (shaken baby syndrome, child car seat safety, the dangers of "hitting" children, mandated reporting and community based health care resources). In addition, two bilingual trainers are present to educate the parents on shaken baby syndrome by using a demonstration doll.

The CAPC Director works with community based adult universities and family resource centers to provide education and support to agencies that reach out to provide information to specialty populations who cannot afford services.

All CBCAP funding is utilized to support Prevention Network Collaborative Development and Public Awareness/Public Education/Presentations through education sessions, trainings and workshops. The Prevention Network Development includes activities to support community based efforts to develop, operate, expand and/or enhance network initiatives and/or coordinate resources and activities aimed at preventing child abuse and neglect.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	Parent Education and support programs
CBCAP	Public Awareness/Public Education/Presentations Prevention Network Development Classes
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	Labor of Love is sponsored by the Community Hospital (Monterey Peninsula), Natividad Medical Center, Salinas Valley Memorial Healthcare System, WIC, United Way's Success by 6, First 5, and CAPC. CAPC – county funds & CAPIT

IDENTIFY PRIORITY NEED OUTLINED IN CSA

CSA page 25- Domestic Violence

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TARGET POPULATION

All children and family at risk of child abuse and neglect throughout Monterey County

Labor of Love - Target Population: All pregnant mothers, mothers to be, and fathers.

Mandated Reporting Classes- All CAN identified mandated reporters in Monterey County

Parent Education and Support Program (Community Classes - Professionals, parents, and members of the public

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING (EXAMPLE* PROVIDED BELOW)

Desired Outcome	Indicator	Source of Measure	Frequency
Participants increased awareness of risks and prevention of child maltreatment.	Number of Public Education Presentations	Verbal Feedback	Quarterly
	Number of Individuals Reached (estimates)	Observation	
		Participation Data	
		Survey (First 5- Labor of Love)	
Classroom training (participants), presentations, and the Labor of Love Survey results reported to the CAPC Council during regular quarterly meeting. Track the participation rates through hand count (number of participants).			

CLIENT SATISFACTION (EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
Observation and verbal feedback	Post- presentations and/or classes	Reviewed by the CAPC Director and reported the CAPC Council on a quarterly basis.	Notified the CAPC Board and address the concerns of the complaining party.

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: JULY 17, 2014

PROGRAM NAME

Pathways to Safety

SERVICE PROVIDER

ACTION Council

PROGRAM DESCRIPTION

CWS Contract oversight provides program oversight, development, CQI and administrative services.

Monterey County provides a Differential Response model called Pathways to Safety. Action Council acts as an administrative entity contracting with community agencies to provide support for 3-Paths. Path-1 provides information and referral support for referrals that are evaluated out. Path-2 provides joint response services for referrals coding 10 day. Path-3 provides supports for immediate referrals. Short term case management is provided to families (maximum of 90 days). Services are available in English and Spanish.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	
PSSF Family Preservation	(short term) Case Management
PSSF Family Support	(short term) Case Management
PSSF Time-Limited Family Reunification	
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	CWS/CSWSIOP

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- 45% referrals are neglect
- 66% substantiated are neglect
- 45% substantiated are under age 5
- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).
 - http://cssr.berkeley.edu/ucb_childwelfare/RefRates.aspx

TARGET POPULATION

At risk mono-lingual Spanish and English speaking parents of Monterey County Children referred to CWS for suspected abuse.

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION**PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)**

Desired Outcome	Indicator	Source of Measure	Frequency
Participants have decreased recurrence from the baseline when re-referred within 6 months.	Minimum of 70% of families will have no incidence of re-referral within 6 months.	CWS/CMS ETO	Yearly report April to March Reporting year Sample population within the methodology of 0-180 days will be measured against baseline performance.
Participants have decreased severity in disposition from the baseline if re-referred within 6 months.	Sample population within the methodology of 0-180 days will be measured against baseline performance.	CWS/CMS ETO	Yearly report April to March Reporting year

Reports published yearly to: <http://mcdss.co.monterey.ca.us/>

Participation rates are tracked through the Efforts to Outcomes software database which is matched with the CWS/CMS database. An evaluation report is conducted on an annual basis.

CLIENT SATISFACTION (EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
Upon termination of case management services, a voluntary post service survey is conducted.	Every time a family completes services.	By CWS Management	Used for program improvement and training

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: JULY 17, 2014

PROGRAM NAME

AOD

SERVICE PROVIDER

Door to Hope

PROGRAM DESCRIPTION

Contractor provides residential AOD services (Nueva Esperanza) to women who do not have Medi-Cal. CWS Contract oversight provides program oversight, development, CQI and administrative services. Services available in English and Spanish.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	Residential AOD services
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	Medical

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).
 - As of July 2013 78% of the CWS population reported by UCB was of Latino origin
 - It is suspected from Anecdotal information that up to 90% of the children have parents with substance abuse concerns.
- http://cssr.berkeley.edu/ucb_childwelfare/RefRates.aspx

CSA page 26

Alcohol and Drug

According to the Center for Applied Research Solutions in their 2010 report on Monterey County, they asserted that 29.9% of the residents over 18 engaged in binge drinking. That overall admission to treatment facilities had increased from 2000 to 2008 and so did hospitalize related to alcohol and drug use. Based on qualitative information and perception these trends are likely to continue.

TARGET POPULATION

Mono-lingual Spanish and English speaking mothers of Monterey County Children involved with the CPS system.

TARGET GEOGRAPHIC AREA

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION

**PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)**

Desired Outcome	Indicator	Source of Measure	Frequency
Participants have increased chance of reunification post completion	Reunification within 12 months (C 1.3 entry Cohort)	CWS/CMS	Quarterly
Reports published yearly to: http://cssr.berkeley.edu/ucb_childwelfare/C1M3.aspx Multiple database System to track the participation rates.			

**CLIENT SATISFACTION
(EXAMPLE* PROVIDED BELOW)**

Method or Tool	Frequency	Utilization	Action
SW interviews parent	Every parent who receives services	By CWS management	Used for program improvement and training.

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: (TEMPORARY APPROVED- JULY 17, 2014)

PROGRAM NAME

Childcare (temporary)

SERVICE PROVIDER

Aspiranet (Cherish Center)

PROGRAM DESCRIPTION

Contractor provides up to 23 hour receiving center for children removed from their parents. CWS Contract oversight provides program oversight, development, CQI and administrative services.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	Childcare (temporary)
PSSF Adoption Promotion and Support	
OTHER Source(s): (Specify)	CWS

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).
 - As of CY 2013 Monterey County had 169 first entries into care.
 - Of which 86% were reported to be of Latino origin.

CSA page 76-77

County Shelter

Monterey County does not operate a shelter facility. As an alternative, Family and Children Services operate a 23 hour receiving center for youth at risk. The center provides a supportive, child friendly place, where a child can receive food, clothing, medical screening and assessment by behavioral health. These services assist in matching children to the appropriate level of care and allows for the issues related to concurrent planning and permanency to start at the earliest point. Last year the center supported 237 youth.

TARGET POPULATION

Children involved in the child welfare system

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

SIP CYCLE SEPTEMBER 9, 2014 TO SEPTEMBER 9, 2019; SUBJECT TO CHANGE WITH NOTICE AND APPROVAL FROM CDSS/OCAP.

EVALUATION**PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)**

Desired Outcome	Indicator	Source of Measure	Frequency
Participants have a safe and secure place to be assessed while placement decisions are made.	Placement Stability (C 4.1)	CWS/CMS	Quarterly
CWS/CMS database will be used to track participation rates on a quarterly.			

CLIENT SATISFACTION (EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
SW interviews child	Every child who receives this service	By CWS management	Used for program improvement and training.

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: JULY 17, 2014

PROGRAM NAME

Multi Disciplinary Teams

SERVICE PROVIDER

CWS Staff

PROGRAM DESCRIPTION

Staff provides facilitation to address a host of case concerns, transitions as described in department policy. Multi Disciplinary meetings involve a variety of partners and family members (TDM Meeting, Focus Meeting, Wrap Around Meeting, Family Team Meeting, Permanency Conference Meeting, Case Plan Review Meeting, Inter-agency Placement Meeting). Meetings are available in English, Spanish, and with interpretation for Spanish speaking families. Program manager oversight, development, and CQI.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	
PSSF Family Preservation	
PSSF Family Support	
PSSF Time-Limited Family Reunification	
PSSF Adoption Promotion and Support	Multi Disciplinary Teams
OTHER Source(s): (Specify)	CWS

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).
 - As of 4-1-13 to 3-31-14 Monterey County had 15 completed adoptions.
 - Of which 12 were reported to be of Latino origin.

This was the focus of our current Peer Review; in addition to the observations provided, staff sees the consistent performance in adoptions as directly related to staff relationships with families and their involvement with concurrent planning. It is clear that we do not have enough understanding of our adoption numbers as it is an area in need of improved data input and collection. (CSA page 12, Federal Adoptions Measures)

TARGET POPULATION

Mono-lingual Spanish and English speaking parents of Monterey County Children involved with concurrent planning, adoption and adoption services (involves pre and post adoption services).

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County (may include adoptive families that relocated from the county).

TIMELINE

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)

Desired Outcome	Indicator	Source of Measure	Frequency
Timely adoption completion	Adoption rates among completed annual adoptions	CWS/CMS	annually
Reports published to: http://cssr.berkeley.edu/ucb_childwelfare/C2M3.aspx CWS/CMS database tracks the participation rates.			

CLIENT SATISFACTION
(EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
SW interviews the family	Every family who receives services	By CWS Management	Used for program improvement and training.

CAPIT/CBCAP/PSSF PROGRAM AND EVALUATION DESCRIPTION

PROGRAM DESCRIPTION TEMPLATE

COUNTY: MONTEREY

DATE APPROVED BY OCAP: JULY 17, 2014

PROGRAM NAME

Concrete Supports

SERVICE PROVIDER

Various vendors who will provide services, as needed for the population being served.

PROGRAM DESCRIPTION

Concrete support examples are, but not limited to, transportation, or temporary support related to housing, food or utilities. Other services include summer youth programs (camps) and education materials (etc. books for parent education). Program manager provides oversight and CQI.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	
CBCAP	
PSSF Family Preservation	Concrete Supports
PSSF Family Support	Concrete Supports
PSSF Time-Limited Family Reunification	Transportation
PSSF Adoption Promotion and Support	Concrete Supports Youth Programs
OTHER Source(s): (Specify)	CWS

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- The Hispanic population now exceeds 55% of residents in the 2010 census. Our local statistics indicate that most CPS referrals originate from this large segment of our community (largest report of CAN referrals).
 - As of July 2013 78% of the CWS population reported by UCB was of Latino origin
 - It is suspected from Anecdotal information that up to 90% of the children have parents with substance abuse concerns.

http://cssr.berkeley.edu/ucb_childwelfare/RefRates.aspx
- In 2012, 211 operators responded to 14,512 calls; 20,161 referrals were made; largest number of 211 calls request were for basic needs.

TARGET POPULATION

Mono-lingual Spanish and English speaking parents of Monterey County Children involved or at risk in CPS.

TARGET GEOGRAPHIC AREA

All 3300 square miles of Monterey County

TIMELINE

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING
(EXAMPLE* PROVIDED BELOW)

Desired Outcome	Indicator	Source of Measure	Frequency
Improved outcomes for families to reunify	Improvement C-CFSR outcomes (C 1.1, C 2.1)	CWS/CMS	Quarterly
Reports published to http://csr.berkeley.edu/ucb_childwelfare/ReportDefault.aspx CWS/CMS database system tracks the participation rates.			

CLIENT SATISFACTION
(EXAMPLE* PROVIDED BELOW)

Method or Tool	Frequency	Utilization	Action
SW interviews the family	Every family that receives services	By CWS Management	Used for program improvement and training.