



April 22, 2026

Monterey County Emergency Communications Department
1322 Natividad Road
Salinas, California 93906

Renewal of Software Support Agreement

This Renewal Amendment renews the Software Support Agreement by and between Monterey County Emergency Communications Department (“Client”) and TriTech Software Systems, a CentralSquare Technologies, LLC company (“Agreement”) for the renewal term of July 01, 2026 through June 30, 2027. The renewal of the Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your Public Safety & Justice software solution.

Please complete and sign this Renewal Amendment and return it along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Renewal Amendment is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the expiration date of your Software Support Agreement.

TriTech Software Systems Support Services Renewal Agreement Amendment

Client agrees to renew the Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Renewal Amendment and the Software Support Agreement, the terms of this Renewal Amendment shall control. For your convenience, we have enclosed Quote No. Q-255134 for the Renewal Fees covering period beginning July 01, 2026 through June 30, 2027.

If you have any questions or would like to add additional software and/or services, please contact your Account Manager at (833) 278-7877.

Monterey County Emergency Communications
Department

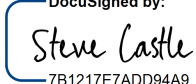
Accepted By

Printed Name

Title

Date

TriTech Software Systems

Accepted By 

Printed Name Steve Castle

Title Director, Renewals

Date 4/22/2026



4/28/2026 | 4:27 PM PDT

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County Counsel - Approved as to Form



Renewal Order prepared by:
 Mabel Jose Peralta
 mabel.jose@centralsquare.com

Renewal Order #: Q-255134
Start Date: July 1, 2026
End Date: June 30, 2027
Billing Frequency: Yearly
Subsidiary: Trittech Software Systems

Renewal Order prepared for:
 Lee Ann Magoski, Communications Dir
 Monterey County Emergency Communications Department
 1322 Natividad Road
 Salinas, California 93906
 8317698880

Thank you for your continued business. We at CentralSquare appreciate and value our relationship and look forward to serving you in the future. CentralSquare provides software that powers over 8,000 communities. More information about all of our products can be found at www.centralsquare.com.

WHAT SOFTWARE IS INCLUDED?

	PRODUCT NAME	QUANTITY	TOTAL
1.	CentralSquare Message Switch (OP) Annual Subscription Fee	1	9,975.00 USD
2.	CentralSquare Message Switch Additional Transaction Annual Maintenance Fee	1	1,031.89 USD
3.	CentralSquare Message Switch Direct Integration (OP) Annual Subscription Fee	1	0.00 USD
4.	Enterprise CAD Archive Server Software Annual Maintenance Fee	1	895.89 USD
5.	Enterprise CAD Browser Tier B (41-100 Concurrent Users)	1	5,375.37 USD
6.	Enterprise CAD GISLink Utility Position Annual Maintenance Fee	1	1,791.79 USD
7.	Enterprise CAD Mapping - QTY is 26	28	585.37 USD
8.	Enterprise CAD Mapping Annual Maintenance Fee	6	842.50 USD
9.	Enterprise CAD Position Annual Maintenance Fee	6	16,849.84 USD
10.	Enterprise CAD Position Annual Maintenance Fee	26	93,172.78 USD
11.	Enterprise CAD Rotation Provider Annual Maintenance Fee	1	3,583.57 USD
12.	Enterprise CAD Routing Server Annual Maintenance Fee	1	6,701.26 USD
13.	Enterprise CAD Server Software Tier C (21-40 Positions)	1	12,542.47 USD
14.	Enterprise CAD Standard Operating Procedure (SOP) Annual Maintenance Fee	1	2,687.69 USD
15.	Enterprise CAD Test or Training System Annual Maintenance Fee	1	3,225.22 USD
16.	Enterprise Common Identity Management (CIM) (OP) Annual	1	0.00 USD



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Subscription Fee			
17.	Enterprise Mobile Base Position Annual Maintenance Fee	80	34,402.24 USD
18.	Enterprise Mobile Base Position with CJIS/NCIC Forms Annual Maintenance Fee	225	120,945.16 USD
19.	Enterprise Mobile Mapping Annual Maintenance Fee	305	10,729.14 USD
20.	Enterprise Mobile Server Software Tier D (251-500 Positions)	1	26,876.76 USD
21.	Enterprise Mobile Test or Training System Annual Maintenance Fee	1	3,404.37 USD
22.	Field Ops (OP) Annual Subscription Fee	150	13,267.50 USD
23.	NCIC/State Message Switch Additional Connection	1	2,687.69 USD
24.	NCIC/State Message Switch Server Software - Enterprise CAD/Mobile	1	17,917.85 USD
25.	NCIC/State Query Position for Enterprise CAD Annual Maintenance Fee	6	842.50 USD
26.	NCIC/State Query Position for Enterprise CAD Annual Maintenance Fee	26	4,658.65 USD
27.	Standard Alpha Numeric Paging Interface Annual Maintenance Fee	1	3,225.22 USD
28.	Standard ANI/ALI Interface Annual Maintenance Fee	1	3,225.22 USD
29.	Standard EMD Integration Annual Maintenance Fee	3	537.54 USD
30.	Standard EMD Integration Annual Maintenance Fee	1	140.44 USD
31.	Standard Station Alert Interface (OP) Annual Subscription Fee	1	6,797.24 USD
32.	Std Enterprise CAD to External System Incident Data Transfer Interface - ESO - QTY is 1	3	5,375.35 USD

WHAT SERVICES ARE INCLUDED?

DESCRIPTION	TOTAL
1. Escrow Fee Recurring	950.00 USD
Total:	415,243.51 USD
Discount Total:	USD



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mabel.jose@centralsquare.com

Renewal Order Total:	415,243.51 USD
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Billing Information

This is not an invoice. Prices shown do not include any taxes that may apply. Any such taxes are the responsibility of the Customer.

For customers based in the United States or Canada, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the Ship To location provided by the Customer on the Renewal Order Form.

Please note that the Total Price shown above has been rounded to the nearest two decimal places for display purposes only. The actual price may include as many as five decimal places. For example, an actual price of \$21.37656 will be shown as a Total Price of \$21.38. The Total for this quote has been calculated using the actual prices for the product and/or service, rather than the Total Price displayed above.