

# COUNTY OF MONTEREY STANDARD AGREEMENT

This **Agreement** is made by and between the County of Monterey, a political subdivision of the State of California (hereinafter “County”) and:

Central Coast Center for Independent Living

\_\_\_\_\_ (hereinafter “CONTRACTOR”).

In consideration of the mutual covenants and conditions set forth in this Agreement, the parties agree as follows:

**1.0 GENERAL DESCRIPTION:**

The County hereby engages CONTRACTOR to perform, and CONTRACTOR hereby agrees to perform, the services described in **Exhibit A** in conformity with the terms of this Agreement. The goods and/or services are generally described as follows:

**Provide:** housing stabilization and navigation services for individuals aged 60 or older and persons with disabilities, who are alleged victims of abuse, neglect, or self-neglect and at risk of homeless or experiencing homelessness

**2.0 PAYMENT PROVISIONS:**

County shall pay the CONTRACTOR in accordance with the payment provisions set forth in **Exhibit A**, subject to the limitations set forth in this Agreement. The total amount payable by County to CONTRACTOR under this Agreement shall not exceed the sum of: \$ 1,000,919.00

**3.0 TERM OF AGREEMENT:**

**3.01** The term of this Agreement is from May 10, 2023 to June 30, 2025, unless sooner terminated pursuant to the terms of this Agreement. This Agreement is of no force or effect until signed by both CONTRACTOR and County and with County signing last, and **CONTRACTOR may not commence work before County signs this Agreement.**

**3.02** The County reserves the right to cancel this Agreement, or any extension of this Agreement, without cause, with a thirty day (30) written notice, or with cause immediately.

**4.0 SCOPE OF SERVICES AND ADDITIONAL PROVISIONS:**

The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

**Exhibit A Scope of Services/Payment Provisions**

**Exhibit B Other:** See page 11(a) for a list of Exhibits

## 5.0 PERFORMANCE STANDARDS:

- 5.01 CONTRACTOR warrants that CONTRACTOR and CONTRACTOR's agents, employees, and subcontractors performing services under this Agreement are specially trained, experienced, competent, and appropriately licensed to perform the work and deliver the services required under this Agreement and are not employees of the County, or immediate family of an employee of the County.
- 5.02 CONTRACTOR, its agents, employees, and subcontractors shall perform all work in a safe and skillful manner and in compliance with all applicable laws and regulations. All work performed under this Agreement that is required by law to be performed or supervised by licensed personnel shall be performed in accordance with such licensing requirements.
- 5.03 CONTRACTOR shall furnish, at its own expense, all materials, equipment, and personnel necessary to carry out the terms of this Agreement, except as otherwise specified in this Agreement. CONTRACTOR shall not use County premises, property (including equipment, instruments, or supplies) or personnel for any purpose other than in the performance of its obligations under this Agreement.

## 6.0 PAYMENT CONDITIONS:

- 6.01 Prices shall remain firm for the initial term of the Agreement and, thereafter, may be adjusted annually as provided in this paragraph. The County does not guarantee any minimum or maximum amount of dollars to be spent under this Agreement.
- 6.02 Negotiations for rate changes shall be commenced, by CONTRACTOR, a minimum of ninety days (90) prior to the expiration of the Agreement. Rate changes are not binding unless mutually agreed upon in writing by the County and the CONTRACTOR.
- 6.03 Invoice amounts shall be billed directly to the ordering department.
- 6.04 CONTRACTOR shall submit such invoice periodically or at the completion of services, but in any event, not later than 30 days after completion of services. The invoice shall set forth the amounts claimed by CONTRACTOR for the previous period, together with an itemized basis for the amounts claimed, and such other information pertinent to the invoice. The County shall certify the invoice, either in the requested amount or in such other amount as the County approves in conformity with this Agreement and shall promptly submit such invoice to the County Auditor-Controller for payment. The County Auditor-Controller shall pay the amount certified within 30 days of receiving the certified invoice.

## 7.0 TERMINATION:

- 7.01 During the term of this Agreement, the County may terminate the Agreement for any reason by giving written notice of termination to the CONTRACTOR at least thirty (30) days prior to the effective date of termination. Such notice shall set forth the effective date of termination. In the event of such termination, the amount payable under this Agreement shall be reduced in proportion to the services provided prior to the date of termination.

7.02 The County may cancel and terminate this Agreement for good cause effective immediately upon written notice to CONTRACTOR. “Good cause” includes the failure of CONTRACTOR to perform the required services at the time and in the manner provided under this Agreement. If County terminates this Agreement for good cause, the County may be relieved of the payment of any consideration to CONTRACTOR, and the County may proceed with the work in any manner, which County deems proper. The cost to the County shall be deducted from any sum due the CONTRACTOR under this Agreement.

7.03 The County’s payments to CONTRACTOR under this Agreement are funded by local, state and federal governments. If funds from local, state and federal sources are not obtained and continued at a level sufficient to allow for the County’s purchase of the indicated quantity of services, then the County may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as the County may specify in its notice, unless in the meanwhile the parties enter into a written amendment modifying this Agreement.

## 8.0 INDEMNIFICATION:

CONTRACTOR shall indemnify, defend, and hold harmless the County, its officers, agents, and employees, from and against any and all claims, liabilities, and losses whatsoever (including damages to property and injuries to or death of persons, court costs, and reasonable attorneys’ fees) occurring or resulting to any and all persons, firms or corporations furnishing or supplying work, services, materials, or supplies in connection with the performance of this Agreement, and from any and all claims, liabilities, and losses occurring or resulting to any person, firm, or corporation for damage, injury, or death arising out of or connected with the CONTRACTOR’s performance of this Agreement, unless such claims, liabilities, or losses arise out of the sole negligence or willful misconduct of the County. “CONTRACTOR’s performance” includes CONTRACTOR’s action or inaction and the action or inaction of CONTRACTOR’s officers, employees, agents and subcontractors.

## 9.0 INSURANCE REQUIREMENTS:

9.01 **Evidence of Coverage:** Prior to commencement of this Agreement, the Contractor shall provide a “Certificate of Insurance” certifying that coverage as required herein has been obtained. Individual endorsements executed by the insurance carrier shall accompany the certificate. In addition, the Contractor upon request shall provide a certified copy of the policy or policies.

This verification of coverage shall be sent to the County’s Contracts/Purchasing Department, unless otherwise directed. The Contractor shall not receive a “Notice to Proceed” with the work under this Agreement until it has obtained all insurance required and the County has approved such insurance. This approval of insurance shall neither relieve nor decrease the liability of the Contractor.

9.02 **Qualifying Insurers:** All coverage’s, except surety, shall be issued by companies which hold a current policy holder’s alphabetic and financial size category rating of not less than A- VII, according to the current Best’s Key Rating Guide or a company of equal financial stability that is approved by the County’s Purchasing Manager.

9.03 **Insurance Coverage Requirements:** Without limiting CONTRACTOR’s duty to indemnify, CONTRACTOR shall maintain in effect throughout the term of this Agreement a policy or policies of insurance with the following minimum limits of liability:

**Commercial General Liability Insurance:** including but not limited to premises and operations, including coverage for Bodily Injury and Property Damage, Personal Injury, Contractual Liability, Broad form Property Damage, Independent Contractors, Products and Completed Operations, with a combined single limit for Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

*(Note: any proposed modifications to these general liability insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Requestor must check the appropriate Automobile Insurance Threshold:**

Requestor must check the appropriate box.

**Agreement Under \$100,000 Business Automobile Liability Insurance:** covering all motor vehicles, including owned, leased, non-owned, and hired vehicles, used in providing services under this Agreement, with a combined single limit for Bodily Injury and Property Damage of not less than \$500,000 per occurrence.

**Agreement Over \$100,000 Business Automobile Liability Insurance:** covering all motor vehicles, including owned, leased, non-owned, and hired vehicles, used in providing services under this Agreement, with a combined single limit or Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

*(Note: any proposed modifications to these auto insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Workers’ Compensation Insurance:** if CONTRACTOR employs others in the performance of this Agreement, in accordance with California Labor Code section 3700 and with Employer’s Liability limits not less than \$1,000,000 each person, \$1,000,000 each accident and \$1,000,000 each disease.

*(Note: any proposed modifications to these workers’ compensation insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

**Professional Liability Insurance:** if required for the professional services being provided, (e.g., those persons authorized by a license to engage in a business or profession regulated by the California Business and Professions Code), in the amount of not less than \$1,000,000 per claim and \$2,000,000 in the aggregate, to cover liability for malpractice or errors or omissions made in the course of rendering professional services. If professional liability insurance is written on a “claims-made” basis rather than an occurrence basis, the CONTRACTOR shall, upon the expiration or earlier termination of this Agreement, obtain extended reporting coverage (“tail coverage”) with the same liability limits. Any such tail

coverage shall continue for at least three years following the expiration or earlier termination of this Agreement.

*(Note: any proposed modifications to these insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)*

#### **9.04 Other Requirements:**

All insurance required by this Agreement shall be with a company acceptable to the County and issued and executed by an admitted insurer authorized to transact Insurance business in the State of California. Unless otherwise specified by this Agreement, all such insurance shall be written on an occurrence basis, or, if the policy is not written on an occurrence basis, such policy with the coverage required herein shall continue in effect for a period of three years following the date CONTRACTOR completes its performance of services under this Agreement.

Each liability policy shall provide that the County shall be given notice in writing at least thirty days in advance of any endorsed reduction in coverage or limit, cancellation, or intended non-renewal thereof. Each policy shall provide coverage for Contractor and additional insureds with respect to claims arising from each subcontractor, if any, performing work under this Agreement, or be accompanied by a certificate of insurance from each subcontractor showing each subcontractor has identical insurance coverage to the above requirements.

**Commercial general liability and automobile liability policies shall provide an endorsement naming the County of Monterey, its officers, agents, and employees as Additional Insureds** with respect to liability arising out of the CONTRACTOR'S work, including ongoing and completed operations, **and shall further provide that such insurance is primary insurance to any insurance or self-insurance maintained by the County and that the insurance of the Additional Insureds shall not be called upon to contribute to a loss covered by the CONTRACTOR'S insurance.** The required endorsement form for Commercial General Liability Additional Insured is ISO Form CG 20 10 11-85 or CG 20 10 10 01 in tandem with CG 20 37 10 01 (2000). The required endorsement form for Automobile Additional Insured endorsement is ISO Form CA 20 48 02 99.

Prior to the execution of this Agreement by the County, CONTRACTOR shall file certificates of insurance with the County's contract administrator and County's Contracts/Purchasing Division, showing that the CONTRACTOR has in effect the insurance required by this Agreement. The CONTRACTOR shall file a new or amended certificate of insurance within five calendar days after any change is made in any insurance policy, which would alter the information on the certificate then on file. Acceptance or approval of insurance shall in no way modify or change the indemnification clause in this Agreement, which shall continue in full force and effect. CONTRACTOR shall always during the term of this Agreement maintain in force the insurance coverage required under this Agreement and shall send, without demand by County, annual certificates to County's Contract Administrator and County's Contracts/Purchasing Division. If the certificate is not received by the expiration date, County shall notify CONTRACTOR and CONTRACTOR shall have five calendar days to send in the certificate, evidencing no lapse in coverage during the interim. Failure by CONTRACTOR to maintain such insurance is a default of

this Agreement, which entitles County, at its sole discretion, to terminate this Agreement immediately.

## **10.0 RECORDS AND CONFIDENTIALITY:**

- 10.1 **Confidentiality:** CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with any and all federal, state, and local laws, which provide for the confidentiality of records and other information. CONTRACTOR shall not disclose any confidential records or other confidential information received from the County or prepared in connection with the performance of this Agreement, unless County specifically permits CONTRACTOR to disclose such records or information. CONTRACTOR shall promptly transmit to County any and all requests for disclosure of any such confidential records or information. CONTRACTOR shall not use any confidential information gained by CONTRACTOR in the performance of this Agreement except for the sole purpose of carrying out CONTRACTOR's obligations under this Agreement.
- 10.2 **County Records:** When this Agreement expires or terminates, CONTRACTOR shall return to County any County records which CONTRACTOR used or received from County to perform services under this Agreement.
- 10.3 **Maintenance of Records:** CONTRACTOR shall prepare, maintain, and preserve all reports and records that may be required by federal, state, and County rules and regulations related to services performed under this Agreement. CONTRACTOR shall maintain such records for a period of at least three years after receipt of final payment under this Agreement. If any litigation, claim, negotiation, audit exception, or other action relating to this Agreement is pending at the end of the three-year period, then CONTRACTOR shall retain said records until such action is resolved.
- 10.4 **Access to and Audit of Records:** The County shall have the right to examine, monitor and audit all records, documents, conditions, and activities of the CONTRACTOR and its subcontractors related to services provided under this Agreement. Pursuant to Government Code section 8546.7, if this Agreement involves the expenditure of public funds in excess of \$10,000, the parties to this Agreement may be subject, at the request of the County or as part of any audit of the County, to the examination and audit of the State Auditor pertaining to matters connected with the performance of this Agreement for a period of three years after final payment under the Agreement.
- 10.5 **Royalties and Inventions:** County shall have a royalty-free, exclusive and irrevocable license to reproduce, publish, and use, and authorize others to do so, all original computer programs, writings, sound recordings, pictorial reproductions, drawings, and other works of similar nature produced in the course of or under this Agreement. CONTRACTOR shall not publish any such material without the prior written approval of County.

## **11.0 NON-DISCRIMINATION:**

- 11.1 During the performance of this Agreement, CONTRACTOR, and its subcontractors, shall not unlawfully discriminate against any person because of race, religious creed, color, sex, national origin, ancestry, physical disability, mental disability, medical condition, marital status, age (over 40), sexual orientation, or any other characteristic set forth in California Government code § 12940(a), either in CONTRACTOR's employment practices or in the furnishing of services to recipients. CONTRACTOR shall ensure that the evaluation and

treatment of its employees and applicants for employment and all persons receiving and requesting services are free of such discrimination. CONTRACTOR and any subcontractor shall, in the performance of this Agreement, fully comply with all federal, state, and local laws and regulations which prohibit discrimination. The provision of services primarily or exclusively to such target population as may be designated in this Agreement shall not be deemed to be prohibited discrimination.

## 12.0 COMPLIANCE WITH TERMS OF STATE OR FEDERAL GRANTS:

If this Agreement has been or will be funded with monies received by the County pursuant to a contract with the state or federal government in which the County is the grantee, CONTRACTOR will comply with all the provisions of said contract, to the extent applicable to CONTRACTOR as a subgrantee under said contract, and said provisions shall be deemed a part of this Agreement, as though fully set forth herein. Upon request, County will deliver a copy of said contract to CONTRACTOR, at no cost to CONTRACTOR.

## 13.0 COMPLIANCE WITH APPLICABLE LAWS:

13.1 CONTRACTOR shall keep itself informed of and in compliance with all federal, state, and local laws, ordinances, regulations, and orders, including but not limited to all state and federal tax laws that may affect in any manner the Project or the performance of the Services or those engaged to perform Services under this AGREEMENT as well as any privacy laws including, if applicable, HIPAA. CONTRACTOR shall procure all permits and licenses, pay all charges and fees, and give all notices require by law in the performance of the Services.

13.2 CONTRACTOR shall report immediately to County's Contracts/Purchasing Officer, in writing, any discrepancy or inconsistency it discovers in the laws, ordinances, regulations, orders, and/or guidelines in relation to the Project of the performance of the Services.

13.3 All documentation prepared by CONTRACTOR shall provide for a completed project that conforms to all applicable codes, rules, regulations, and guidelines that are in force at the time such documentation is prepared.

## 14.0 INDEPENDENT CONTRACTOR:

In the performance of work, duties, and obligations under this Agreement, CONTRACTOR is always acting and performing as an independent contractor and not as an employee of the County. No offer or obligation of permanent employment with the County or County department or agency is intended in any manner, and CONTRACTOR shall not become entitled by virtue of this Agreement to receive from County any form of employee benefits including but not limited to sick leave, vacation, retirement benefits, workers' compensation coverage, insurance or disability benefits. CONTRACTOR shall be solely liable for and obligated to pay directly all applicable taxes, including federal and state income taxes and social security, arising out of CONTRACTOR's performance of this Agreement. In connection therewith, CONTRACTOR shall defend, indemnify, and hold County harmless from any and all liability which County may incur because of CONTRACTOR's failure to pay such taxes.

15.0 NOTICES:

Notices required under this Agreement shall be delivered personally or by first-class, postage pre-paid mail to the County and CONTRACTOR’S contract administrators at the addresses listed below:

<b>FOR COUNTY:</b>	<b>FOR CONTRACTOR:</b>
Lori A. Medina, Director	Judy Cabrera, Executive Director
Name and Title	Name and Title
1000 S. Main St., Suite 301, Salinas, CA 93901	318 Cayuga Street, Suite 208, Salinas, CA 93901
Address	Address
831-755-4430	831-757-2968 x22
Phone:	Phone:

16.0 MISCELLANEOUS PROVISIONS.

- 16.01 **Conflict of Interest:** CONTRACTOR represents that it presently has no interest and agrees not to acquire any interest during the term of this Agreement, which would directly, or indirectly conflict in any manner or to any degree with the full and complete performance of the services required to be rendered under this Agreement.
- 16.02 **Amendment:** This Agreement may be amended or modified only by an instrument in writing signed by the County and the CONTRACTOR.
- 16.03 **Waiver:** Any waiver of any terms and conditions of this Agreement must be in writing and signed by the County and the CONTRACTOR. A waiver of any of the terms and conditions of this Agreement shall not be construed as a waiver of any other terms or conditions in this Agreement.
- 16.04 **Contractor:** The term “CONTRACTOR” as used in this Agreement includes CONTRACTOR’s officers, agents, and employees acting on CONTRACTOR’s behalf in the performance of this Agreement.
- 16.05 **Disputes:** CONTRACTOR shall continue to perform under this Agreement during any dispute.
- 16.06 **Assignment and Subcontracting:** The CONTRACTOR shall not assign, sell, or otherwise transfer its interest or obligations in this Agreement without the prior written consent of the County. None of the services covered by this Agreement shall be subcontracted without the prior written approval of the County. Notwithstanding any such subcontract, CONTRACTOR shall continue to be liable for the performance of all requirements of this Agreement.



- 16.07 **Successors and Assigns:** This Agreement and the rights, privileges, duties, and obligations of the County and CONTRACTOR under this Agreement, to the extent assignable or delegable, shall be binding upon and inure to the benefit of the parties and their respective successors, permitted assigns, and heirs.
- 16.08 **Headings:** The headings are for convenience only and shall not be used to interpret the terms of this Agreement.
- 16.09 **Time is of the Essence:** Time is of the essence in each and all of the provisions of this Agreement.
- 16.10 **Governing Law:** This Agreement shall be governed by and interpreted under the laws of the State of California; venue shall be Monterey County.
- 16.11 **Non-exclusive Agreement:** This Agreement is non-exclusive and both County and CONTRACTOR expressly reserve the right to contract with other entities for the same or similar services.
- 16.12 **Construction of Agreement:** The County and CONTRACTOR agree that each party has fully participated in the review and revision of this Agreement and that any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not apply in the interpretation of this Agreement or any amendment to this Agreement.
- 16.13 **Counterparts:** This Agreement may be executed in two or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same Agreement.
- 16.14 **Authority:** Any individual executing this Agreement on behalf of the County or the CONTRACTOR represents and warrants hereby that he or she has the requisite authority to enter into this Agreement on behalf of such party and bind the party to the terms and conditions of this Agreement.
- 16.15 **Integration:** This Agreement, including the exhibits, represent the entire Agreement between the County and the CONTRACTOR with respect to the subject matter of this Agreement and shall supersede all prior negotiations, representations, or agreements, either written or oral, between the County and the CONTRACTOR as of the effective date of this Agreement, which is the date that the County signs the Agreement.
- 16.16 **Interpretation of Conflicting Provisions:** In the event of any conflict or inconsistency between the provisions of this Agreement and the Provisions of any exhibit or other attachment to this Agreement, the provisions of this Agreement shall prevail and control.

## 17.0 **CONSENT TO USE OF ELECTRONIC SIGNATURES.**

- 17.1 The parties to this Agreement consent to the use of electronic signatures via DocuSign to execute this Agreement. The parties understand and agree that the legality of electronic signatures is governed by state and federal law, 15 U.S.C. Section 7001 et seq.; California Government Code Section 16.5; and, California Civil Code Section 1633.1 et. seq. Pursuant to said state and federal law as may be amended from time to time, the parties to this Agreement hereby authenticate and execute this Agreement, and any and all Exhibits to this

Agreement, with their respective electronic signatures, including any and all scanned signatures in portable document format (PDF).

**17.2 Counterparts.**

The parties to this Agreement understand and agree that this Agreement can be executed in two (2) or more counterparts and transmitted electronically via facsimile transmission or by delivery of a scanned counterpart in portable document format (PDF) via email transmittal.

**17.3 Form: Delivery by E-Mail or Facsimile.**

Executed counterparts of this Agreement may be delivered by facsimile transmission or by delivery of a scanned counterpart in portable document format (PDF) by e-mail transmittal, in either case with delivery confirmed. On such confirmed delivery, the signatures in the facsimile or PDF data file shall be deemed to have the same force and effect as if the manually signed counterpart or counterparts had been delivered to the other party in person.

\*\*\*\*\* THIS SECTION INTENTIONALLY LEFT BLANK \*\*\*\*\*

18.0 SIGNATURE PAGE.

IN WITNESS WHEREOF, County and CONTRACTOR have executed this Agreement as of the day and year written below.

COUNTY OF MONTEREY

CONTRACTOR

Central Coast Center for Independent Living

Contractor/Business Name \*

By:

Contracts/Purchasing Officer

Date:

By:

Department Head (if applicable)

Date:

Approved as to Form
Office of the County Counsel
Leslie J. Girard, County Counsel

By:

Anne Brenton
County Counsel

Date:

4/25/2023 | 10:11 AM PDT

Approved as to Fiscal Provisions

By:

Jennifer Forsyth
Auditor/Controller

Date:

4/25/2023 | 10:32 AM PDT

Approved as to Liability Provisions
Office of the County Counsel-Risk Manager
Leslie J. Girard, County Counsel-Risk Manager

By:

Risk Management

Date:

Judy Cabrera
Signature of Chair, President, or Vice-President)
Judy Cabrera

By:

Date:

4/20/2023 | 11:09 AM PDT

By:

Wesley Hayes
(Signature of Sec.
Asst. Secretary, Asst. Secretary, CFO, Treasurer, or
Asst. Treasurer)
Wesley Hayes

Date:

4/21/2023 | 9:33 AM PDT

County Board of Supervisors' Agreement No. \_\_\_\_\_ approved on \_\_\_\_\_

\*INSTRUCTIONS: If CONTRACTOR is a corporation, including non-profit corporations, the full legal name of the corporation shall be set forth above together with the signatures of two (2) specified officers per California Corporations Code Section 313. If CONTRACTOR is a Limited Liability Corporation (LLC), the full legal name of the LLC shall be set forth above together with the signatures of two (2) managers. If CONTRACTOR is a partnership, the full legal name of the partnership shall be set forth above together with the signature of a partner who has authority to execute this Agreement on behalf of the partnership. If CONTRACTOR is contracting in an individual capacity, the individual shall set forth the name of the business, if any, and shall personally sign the Agreement or Amendment to said Agreement.

1 Approval by County Counsel is required

2 Approval by Auditor-Controller is required

3 Approval by Risk Management is necessary only if changes are made in paragraphs 8 or 9

## **LIST OF EXHIBITS**

### **Central Coast Center for Independent Living (CCCIL)**

Exhibit A	Scope of Services
Exhibit B	DSS Additional Provisions
Exhibit C	Budget
Exhibit D-1	Invoice FY 2022-23
Exhibit D-2	Invoice FY 2023-24
Exhibit D-3	Invoice FY 2024-25
Exhibit E	Elder Abuse & Neglect Reporting
Exhibit F	Lobbying Certification
Exhibit G	Audit & Recovery of Overpayments
Exhibit G-1	Schedule of County Programs
Exhibit H	HIPPA Certification
Exhibit I	Child Abuse & Neglect Reporting

**CENTRAL COAST CENTER FOR INDEPENDENT LIVING**

*May 10, 2023 - June 30, 2025*

**HOME SAFE**

**SCOPE OF SERVICES/PAYMENT PROVISIONS**

- A. TOTAL FUNDING \$1,000,919
- B. CONTRACT TERM May 10, 2023 – June 30, 2025
- C. CONTACT INFORMATION

Fiscal Contact: Judy Cabrera  
 Executive Director  
 318 Cayuga St., Suite 208  
 Salinas, CA 93901  
 Phone: (831) 757-2968 ext. 22 Fax: (831) 757-5549  
[jcabrera@cccil.com](mailto:jcabrera@cccil.com)

Program Contact Judy Cabrera  
 Executive Director  
 318 Cayuga St., Suite 208  
 Salinas, CA 93901  
 Phone: (831) 757-2968 ext. 17 Fax: (831) 757-5549  
[jcabrera@cccil.com](mailto:jcabrera@cccil.com)

County Contract Manager: Travis Beye, Management Analyst  
 Department of Social Services  
 730 La Guardia Street  
 Salinas, CA 93905  
 (831) 883-7584 Fax: (831) 883-7563  
[beyet@co.monterey.ca.us](mailto:beyet@co.monterey.ca.us)

Location of Services Central Coast Center for Independent Living  
 318 Cayuga St., Ste. 208, Salinas, CA 93901  
 Phone (831) 757-2968 Fax (831) 757-5549

**D. PURPOSE**

The purpose of this agreement is to provide administrative, programmatic and direct financial assistance funding to CONTRACTOR to provide housing support services in accordance with Housing First principles to assist elders (age 60 or older) and dependent adults with disabilities who are alleged victims of abuse, neglect, self-neglect, or exploitation and at risk of or experiencing homelessness to stay safely in their homes, prevent homelessness and eviction, and address other housing-related needs for Home Safe clients referred to CONTRACTOR by COUNTY Department of Social Services (DSS) Adult Protective Services (APS), hereinafter “COUNTY”.

- D1. Home Safe housing stabilization services could include paying for current and back rent, mortgage payments, property taxes and insurance, and housing repairs to avoid the home being deemed unsafe to occupy by code enforcement, and assistance

navigating legal issues related to housing such as evictions, foreclosures, property taxes, etc.

- D2. Home Safe housing navigation services could, if needed, include assistance with housing search and placement in situations where it is not safe or feasible for the client to remain in their current location or the client is experiencing homelessness.
- D3. On a case-by-case basis, Home Safe housing navigation services could also include paying the costs of temporary placements in hotels or other shelters, including for clients experiencing homelessness, after all other resources, including referrals to the Continuum of Care (CoC) for long-term housing support, have been exhausted.

#### E. TARGET POPULATION

The Monterey County Adult Protective Services (APS) Home Safe Program provides case management and housing support services to elders and dependent adults of diverse races, ethnicities, sexual orientations, gender identities, backgrounds, etc., in Monterey County receiving APS services and/or elders and dependent adults who have been reported to Monterey County APS to be alleged victims of abuse, neglect, exploitation, or self-neglect and who are experiencing housing instability, risk of homelessness, or homelessness.

- E1. Elder is defined as any person 60 years of age or older.
- E2. Dependent adult is defined as:
  - a. Any person between 18 and 59 years of age, inclusive, who has a combination of a disability and the inability to protect their own interest, or who has the inability to carry out normal activities to protect their rights, including, but not limited to, persons who have physical or developmental disabilities, or whose physical and mental abilities have diminished because of age.
  - b. Any person between 18 and 59 years of age, inclusive, who is admitted as an inpatient to a 24-hour facility.

#### F. PROGRAM DESIGN

CONTRACTOR shall provide staff and services to perform intake, housing stabilization, housing navigation, housing assessments, housing search, placement, and direct financial assistance for up to 50 eligible Home Safe clients annually, in accordance with Housing First principles, with a primary focus on services to prevent homelessness and eviction.

- F1. As noted in CDSS ACWDL dated October 15, 2021, "WIC Section 8256 requires that all state-funded housing programs operate in accordance with the core components of Housing First as enumerated in WIC Section 8255 and further outlined in ACL 19-114.
- F2. "Housing First means that individuals should be connected to housing or housing supports immediately without preconditions, services shall be voluntary, client choice shall be respected, and applicants shall not be rejected on the basis of income, past evictions, substance use, or any other behaviors that may indicate a lack of 'housing readiness.'"

CONTRACTOR shall provide at a minimum one full-time Housing Specialist Case Manager to provide Home Safe services.

COUNTY shall provide staff and ongoing APS case management services for Home Safe

clients to address other needs outside of housing and homelessness prevention, and coordination of Home Safe services with CONTRACTOR.

#### G. PERFORMANCE GOALS

- G1. Provide housing stabilization services and housing navigation services to support at least 35 clients per year to maintain their current housing or to be placed in permanent housing.
- G2. 75% of all referred clients are scheduled to attend an intake and assessment within five (5) working days of CONTRACTOR receiving the client referral from COUNTY.
- G3. 75% of all clients who are at risk of homelessness who attend and successfully complete the intake and assessment and fully participate in program services will maintain their current housing for at least 180 days from the date of their intake and assessment appointment.
- G4. 50% of all clients experiencing homelessness who attend and successfully complete the intake and assessment and fully participate in program services are placed in safe, clean, and affordable permanent housing within 90 days of their intake and assessment appointment.
- G5. 80% of all Home Safe clients will maintain their housing for at least one year following the closure of their Home Safe case.

#### H. CONTRACTOR RESPONSIBILITIES

In accordance with the principles of the Agreement, the duties and responsibilities of CONTRACTOR are outlined as follows:

##### H.1. Administration

- a. Provide programmatic oversight of the CONTRACTOR responsibilities under this Agreement.
- b. Monitor the program through established processes, in compliance with applicable city, county, state, and federal regulations, and in accordance with Housing First principles.
- c. Hold regularly scheduled Multi-Disciplinary Team (MDT) meetings, no less than monthly, with internal program staff and COUNTY Home Safe staff to review active cases and ensure adequate program operations.
- d. Participate in Home Safe trainings/meetings required by CDSS.
- e. Respond to deficiencies in meeting any service requirements within five (5) business days of the deficiency being identified through contract monitoring or reported by COUNTY Contract Monitor.
  - i. Identification and response shall be captured in written communication.
  - ii. Corrective actions shall be agreed upon by both parties.
  - iii. Corrective actions shall be implemented as soon as deemed possible by both parties.
- f. Ensure appropriate staffing to support the administration of and delivery of services to be provided.
- g. Ensure replacement staffing is available to continue the uninterrupted provision of services in the event of staffing vacancies related to sickness, absence, or staffing changes.

- h. Ensure confidentiality of client records, including confidentiality of Home Safe participants within the agency on a need-to-know basis to protect the confidentiality of APS clients as required by state statutes.
- i. Participate in monthly meetings of the local Continuum of Care (CoC) to:
  - i. Build collaborative working relationships and improve coordination of services and referrals with other community partner agencies providing housing support and homeless services as appropriate to meet client needs.
  - ii. Ensure that other available CoC and community resources have been exhausted prior to implementing Home Safe services.
  - iii. Promote awareness of Home Safe services within the local CoC.

## H.2 Tracking and Reporting

- a. Work with COUNTY to determine data points and create form to be used by CONTRACTOR to report needed information to COUNTY to report to CDSS as required.
- b. Provide an electronic copy of the data to COUNTY Contract Manager by the 10<sup>th</sup> day of the month following the month in which services were performed.
- c. Provide a current electronic copy of the data report via email within three (3) business days of receiving a request from the COUNTY.
- d. Provide COUNTY access to Home Safe client data collected within the Homeless Information Management System.
- e. Maintain an ongoing and accurate secure program database that includes at minimum: Client Last Name; Client First Name; Housing Program; Date of Referral; Program Start Date; Program End Date; Date(s) and Amount(s) of Financial Assistance; Final Outcome; Services and/or Referrals Provided; Comments; Monthly Progress Updates; and Six (6) and Twelve (12) Month Follow-Ups after closure.
- f. Maintain client records in the local Homeless Management Information System (HMIS) according to standards established by the local Continuum of Care (CoC).
- g. Maintain client records in the Statio database, including, but not limited to, client information, the Home Safe Tool, interventions/services, financial assistance, contacts, document scans, the HS Six (6) and Twelve (12) Month Follow-Up Assessments, and/or other information relevant to the Home Safe case or required/requested by COUNTY.
- h. Track Home Safe staff time and associated personnel and other expenses providing Housing Navigation/Stabilization services to individual clients and document that time/expenses as interventions in Statio client records.
- i. Track all housing related financial assistance, services, and associated costs, including specific amounts spent per individual client, and document those as interventions in Statio client records.
- j. Provide a monthly electronic copy of the data report to the COUNTY Contract Monitor by the 10<sup>th</sup> day of the month following the month in which services were performed using secure email.
- k. Provide a current electronic copy of the data report via secure e-mail within three (3) business days of receiving a request from COUNTY.

## H.3 Intake and Assessment

- a. Accept client referrals provided by COUNTY and respond within three (3) business days using secure email, confirming receipt of the referral, Housing Specialist assigned, and the date the client is scheduled to attend an intake and assessment or information that an attempt to reach the client has been made.



- b. Inform COUNTY of missed appointments and provide updated appointment dates as soon as information is available.
- c. Barring the client's unavailability, schedule newly referred clients to attend a comprehensive intake and assessment within five (5) days of receiving a client referral from COUNTY.
- d. Provide emergency intake and assessments, as requested by COUNTY, to serve clients that require immediate temporary shelter and are "literally homeless", where failure to provide immediate temporary shelter may result in safety concerns.
- e. Emergency intake and assessments shall be provided on the same day of receiving a request from COUNTY, or as soon as possible thereafter, barring the client's unavailability.
- f. Develop, maintain, and provide program participant rules and expectations to each referred client during the comprehensive intake and assessment process.
- g. Ensure that each comprehensive intake and assessment includes, but is not limited to:
  - i. A formal contact (in person, phone call, email, or letter) with the client to schedule and confirm the intake and assessment within two (2) business days of receiving the referral from COUNTY.
  - ii. The formal contact shall include a list of verification items the client is required to bring to their intake and assessment appointment.
  - iii. Completion of an authorization for release of information to share information with COUNTY, landlord(s), and other individuals, businesses, and/or agencies helpful to maintain client's housing or to place client into alternative, temporary, or permanent housing as needed.
  - iv. One (1) additional formal contact (in person, phone call, email or letter) to remind the client about the appointment and the verification items required.
  - v. A friendly greeting and welcome to CONTRACTOR's services at the beginning of the appointment, and discussion with the client about why they have been referred for services, an overview of what services CONTRACTOR provides, which of those services the client may be eligible for, and an opportunity for the client to discuss any concerns they have prior to beginning the comprehensive intake and assessment.
  - vi. Verbal and written instructions for completion of CONTRACTOR'S program application materials.
  - vii. Delivery and discussion of the program participant rules and expectations.
  - viii. Discussion of confidentiality, that participation in Home Safe is voluntary, and client's (or their authorized representative's) consent to participate in the program,
  - ix. Obtaining of client's (or their authorized representative's) written consent to release information to specific parties, including Adult Protective Services, as necessary to provide and coordinate program services.
  - x. Completion of the Homeless Management Information System (HMIS) Standard Intake Form and entry of the information into HMIS for further evaluation and connection to additional services.
  - xi. A thorough assessment to determine the household size and housing needs to include, but not limited to: housing size; number of bedrooms required; number of bathrooms required; living space required; food preparation space required; and any additional special circumstances

- (disabilities, dependencies, or special requirements the client or household may have, such as home equipment needs, etc.).
- xii. A thorough assessment of client's current living situation (for homelessness prevention clients) to determine if it is meeting their housing needs as assessed above.
  - xiii. A thorough financial assessment, to include a comparison of all available household income and expenses.
  - xiv. Development of a thorough budget used to determine the amount of income available to pay for housing, if any, after accounting for all other regular expenses. CONTRACTOR shall encourage clients to pay for as much of their own housing as possible.
  - xv. Development of a thorough housing plan, to include: actions to be taken to prevent eviction/homelessness; where temporary shelter will be obtained if required; resources for housing search (if applicable); short-term and long-term housing goals, along with projected milestone dates for housing applications, interviews, tours; and permanent housing placement (if applicable)
  - xvi. If it is determined necessary for client's housing goals, completion of applications for available local low-income housing and housing lists to include, but not be limited to, Housing Authority (HA) Housing Choice Voucher (HCV) program and other subsidized housing options.
  - xvii. For clients who require rapid rehousing or alternative housing options to sustain permanent housing, discussion and identification of the local areas where housing is available and affordable along with a determination of where the client desires to live. The discussion shall include access to and availability of basic services, employment and activity needs of adults, and general public safety concerns for the areas.
  - xviii. Delivery and discussion of a thorough list of addresses and contact information for landlords affiliated with CONTRACTOR that have housing available in the area, have agreed to work with program clients, and have housing that the client both desires and can afford. CONTRACTOR will assist clients with housing search and provide warm hand-offs as needed/requested by client.
  - xix. A discussion accompanied with written instructions detailing when the client's next appointment with CONTRACTOR will be, what the client is expected to do between the current appointment and the next appointment, and who at the CONTRACTOR's agency the client can contact if they need assistance.
  - xx. If space is unavailable within the shelter system and all other avenues have been explored, the Housing Specialist shall make reservations and utilize financial assistance to pay for safe, clean and affordable temporary shelter on a week-by-week basis per the client's housing plan.
  - xxi. Inform clients/authorized representatives that placement in temporary shelter is only guaranteed on a week-by-week basis and approval of payment for temporary shelter requires the client/authorized representative to participate in their housing plan to the extent they are able to.

#### H.4 Housing Stabilization Services

- a. Home Safe housing stabilization services may include paying for current and back rent, mortgage payments, property taxes and insurance, housing repairs to avoid

the home being deemed unsafe to occupy by code enforcement, and assistance navigating local issues related to housing such as evictions, foreclosures, and property taxes.

- b. Determine reason(s) client is facing eviction or risk of homelessness and identify areas that can be addressed to prevent client's eviction or loss of current housing.
- c. Ensure that client's current housing meets minimum state and federal housing regulations or will meet standards upon completion of planned services.
- d. With client/client's authorized representative's consent, act as a liaison/advocate on behalf of clients who have been referred to, and attended, intake and assessment with client's landlord, financial institution, and/or other relevant party to address and remove barriers to client maintaining current housing.
- e. Provide coordination services between clients and landlords and establish trust and confidence between the landlord, the client, and CONTRACTOR. This includes providing the landlords with information about CONTRACTOR's services.
- f. Coordinate with COUNTY Home Safe staff to refer and connect client, via a warm hand-off, with existing housing stabilization/homelessness prevention programs and other social service programs that can support client in maintaining current housing. These include but are not limited to:
  - i. Rent and utility assistance.
  - ii. Free/subsidized home repair/weatherization services.
  - iii. Free/subsidized home cleaning and personal care services such as In-Home Supportive Services.
  - iv. Free/subsidized financial or legal services, such as Legal Services for Seniors or California Rural Legal Assistance, to address evictions, credit repair, or other legal/financial issues creating a barrier to maintaining current housing.
- g. If CONTRACTOR determines existing housing support/homelessness prevention programs and/or other social services programs are not sufficient to fully meet client's needs/prevent homelessness, and that client or client's household will be able to maintain current housing on an ongoing basis by CONTRACTOR providing direct financial assistance to partially or fully pay rental arrears or other financial arrears/costs and/or addressing other housing-related factors, such as housing safety concerns, CONTRACTOR will use direct financial assistance funds to pay for costs/services including, but not limited to:
  - i. Rental or mortgage arrears.
  - ii. Utility arrears.
  - iii. Partial, time-limited rent/mortgage payments and/or utility payments.
  - iv. Home repairs/renovations/weatherization by a licensed plumber, electrician, or other licensed home repair provider.
  - v. Purchase/replacement/repair of HVAC system or components.
  - vi. Installation of ramps, grab bars, lifts, and/or other home safety equipment (with written recommendation/approval from client's physician, physical therapist, or other licensed medical professional) by a licensed installation/home repair provider.
  - vii. Licensed home or disaster cleaning services.
  - viii. Licensed private home/personal care services.
  - ix. Paid financial or legal services to address evictions, credit repair, or other legal/financial issues creating a barrier to maintaining current housing.
  - x. Purchase of basic furniture and/or appliances (beds, refrigerator, oven, or microwave).
  - xi. Purchase of basic household supplies (dishes, silverware, cookware, cleaning supplies, etc.)

- h. Develop and maintain a list of licensed providers of relevant services and strive to choose the most affordable option that can provide the required services in the required period of time to prevent eviction/homelessness.
- i. If client is unable to maintain their current housing based on unsustainable costs or other factors, assist the client with alternative temporary/permanent housing placement.
- j. Ensure that necessary housing financial assistance costs/services are paid for continually and consecutively, as needed or required, on a month-to-month basis.
  - i. Direct financial assistance expenses that would exceed a cumulative total of \$6,000 for one client/household must be submitted to COUNTY for approval prior to arranging for and paying the expenses that would exceed \$6,000.
  - ii. Direct financial assistance exceeding a cumulative total of \$6,000 for one client/household may be approved by the COUNTY on a case-by-case basis based on level of need and budgetary considerations.
  - iii. Direct financial assistance shall be discontinued when it is determined that the client can afford full monthly permanent housing and utility costs, the client's case is closed, or within three (3) months, whichever occurs first.
  - iv. A month-to-month extension of direct financial assistance payments may be provided beyond three (3) months, on a case-by-case basis, only if approved by COUNTY.
- k. Record and report, in the provider's secure program database, each client's intake and assessment date; service referrals and dates referred; records of direct financial assistance payments including dates, amounts, recipients and services provided; address; and the projected date for which direct financial assistance payments are expected to end.
- l. Inform COUNTY of cases being recommended for closure of eviction/homelessness prevention services by clearly documenting the reasons for closure in the services database and sending relevant information in writing, including the reason for closure, client's housing status, and ongoing supports in place to the COUNTY Program Contact using secure e-mail at least seven (7) days prior to the proposed closure date. COUNTY will review and approve of all closures within three (3) business days or approve extension of services for client on a case-by-case basis.
- m. Ensure that clients not participating in program services are provided a minimum of three (3) opportunities to comply before their case is recommended for closure.

#### H.5 Housing Navigation Services

- a. Home Safe housing navigation services may include assistance with housing search and placement in situations where it is not safe or feasible for the client to remain in their current location, or when the client is experiencing homelessness.
- b. On a case-by-case basis, Home Safe housing navigation services may also include the costs of temporary placements in hotels or other shelters, including for clients experiencing homelessness, after all other resources including referrals to the Continuum of Care (CoC) for housing support, have been exhausted.
- c. Refer and connect clients, via a warm hand-off whenever possible and agreed to by client, to all available temporary shelters, rapid rehousing, transitional housing, permanent supportive housing, and other housing support programs and resources, including referrals to the Continuum of Care (CoC) for long-term housing supports.
- d. After all other available housing support programs have been exhausted, reserve, pay for, and place clients experiencing or at imminent risk of homelessness who have been referred to, and attended, a comprehensive intake and assessment in safe, clean, and affordable temporary shelter the same day that the client attends

the compressive intake and assessment appointment or as soon as possible thereafter.

- i. The temporary shelter placement shall meet minimum state and federal temporary shelter regulations or be a temporary shelter approved by COUNTY.
  - ii. The temporary shelter placement shall be reserved for an initial minimum period of seven (7) days.
  - iii. Temporary shelter shall be reserved and paid for continually and consecutively, as required, on a week-to-week basis.
  - iv. Temporary shelter subsidies shall be discontinued when the client has secured and moved into permanent housing, the client's case is closed, or after one (1) month, whichever occurs first.
  - v. An extension of temporary shelter reservations, payment, and placement may be provided beyond one (1) month, on a case-by-case basis, only if approved by COUNTY.
- e. Identify, pay for, and place clients who have been referred to, and attended, intake and assessment and have complied with program rules and expectations and their housing plan, in safe, clean, affordable, and desirable fully or partially subsidized permanent housing, within ninety (90) days of completing the intake and assessment appointment.
- f. Ensure the permanent subsidized housing meets minimum state and federal housing regulations or is approved by COUNTY.
- g. Ensure that permanent housing, and additional fees and costs such as application fees, utilities, basic furniture and appliances (beds, refrigerator, oven, microwave, etc.), and security deposits are secured and paid for continually and consecutively, as required, on a month-to-month basis.
- h. Permanent housing assistance shall be discontinued when it is determined that the client can afford full monthly permanent housing and utility costs, the client's case is closed, or within three (3) months, whichever occurs first.
- i. A month-to-month extension of permanent housing payments may be provided beyond three (3) months, on a case-by-case basis, only if approved by COUNTY.
- i. Record and report, in the service provider's secure program database, each client's intake and assessment date; temporary subsidized shelter start and end dates; permanent subsidized housing placement date; address; monthly rent amount; number of prior months of permanent housing payments issued; and the projected date for which permanent housing payments are expected to end.
- j. Serve as each referred client's permanent housing advocate and provide coordination services between clients and current and prospective permanent housing landlords. This includes providing the landlords with information about CONTRACTOR's services.
- k. Establish trust and confidence between the landlord, the client, and CONTRACTOR. This includes:
- i. Identification of available housing that meets the client's basic housing needs.
  - ii. Obtaining and assisting the client with completing housing application forms and fees
  - iii. Assistance with submission of housing applications
  - iv. Communication with landlords regarding the application and CONTRACTOR's service.
  - v. Conducting a thorough housing inspection with the client to ensure permanent housing is clean, safe, affordable and in a location acceptable to the client.

- vi. Processing and issuance of approved monthly permanent housing payments.
- vii. Reporting of all client housing issues and concerns to COUNTY.
- l. Identify and develop a network of Monterey County temporary and permanent housing landlords, service providers, and programs that work with low-income households. These include but are not limited to the Housing Authority Housing Choice Voucher program and other subsidized housing and/or permanent supportive housing providers.
- m. Connect referred clients to these landlords, service providers, and programs by providing a warm handoff via in-person introductions or three-way phone conversations between CONTRACTOR, the client, and the service provider(s) identified.
- n. Identify, develop, and maintain an accurate list of at least five (5) currently available subsidized housing locations that will work with CONTRACTOR to support the placement of up to five (5) referred clients/households.
- o. Update the housing list monthly. New listings shall be added to replace listings that are removed or no longer available.
  - i. The listings shall include subsidized housing sites accessible to clients living throughout Monterey County (including but not limited to South County, North County, the greater Salinas area, and the Monterey Peninsula).
- p. Develop and maintain sufficient subsidized housing sites to ensure each client experiencing homelessness is placed within 90 days of completing the intake and assessment.
- q. Ensure that new subsidized housing sites are added to the list as needed, to satisfy the number of referrals and time requirements outlined in this Scope of Services.
- r. Serve as the liaison to landlords and subsidized housing site contacts for each subsidized housing site developed. This includes, but is not limited to, providing each landlord/site contact with training on the program in regard to:
  - i. Subsidized payment agreements
  - ii. The client's housing plan
  - iii. How subsidized payments are approved
  - iv. CONTRACTOR'S expectations for the client and landlord/site contact
  - v. The requirement for landlord/site contacts to report timely any issues related to the client that may result in eviction or termination of a subsidized permanent housing arrangement.
- s. Respond to landlord/site contact inquiries within forty-eight (48) hours.
- t. Ensure regular monthly contact is made with each landlord/site contact on the CONTRACTOR'S subsidized housing list, to ensure listed housing is still available, and landlord/site contact are ready to receive referred clients for placement.
- u. Inform COUNTY of cases being recommended for closure of housing navigation services by clearly documenting the reasons for closure in the services database and sending relevant information in writing to COUNTY Program Contact, using secure e-mail, at least seven (7) days prior to the proposed closure date. Required information includes the reason for closure, the client's housing status, and ongoing supports in place. COUNTY will review and approve of all closures within three (3) business days or approve extension of services for client on a case-by-case basis.
- v. Ensure that clients not participating in program services are provided a minimum of three (3) opportunities to comply before their case is recommended for closure.

## H.6 Housing Status Follow-Up

- a. Conduct follow-up assessments of the housing status of all former Home Safe clients at six (6) and twelve (12) months after the date of case closure.
- b. Verify housing status of former Home Safe clients, if possible, in at least one (1) of the following ways:
  - i. Direct contact with former client or their authorized representative (phone, in-person, mail, etc.); or
  - ii. HMIS records review.
- c. Document verification of housing status of each former Home Safe client, or inability to verify housing status, in the HS Six Month Follow-Up Assessment and HS Twelve Month Follow-Up Assessment respectively in Statio.

#### H.7 Program Staff

- a. Supervisor/Manager (or similar job title)
  - i. One (1) Housing Program Supervisor/Manager at up to .25 FTE to supervise Program Staff and ensure daily compliance with the administrative and operational requirements detailed in this Scope of Services.
  - ii. The Supervisor/Manager shall be the primary point of contact for regular programmatic service information and shall communicate regularly with COUNTY Analysts and COUNTY Home Safe staff.
  - iii. The Supervisor/Manager shall be trained and qualified to carry out the role and responsibility of the Housing Specialist should additional program support be needed in that position.
- b. Housing Specialist (or similar job title)
  - i. One (1) Housing Specialist at 1.0 FTE for housing stabilization and navigation services detailed in this Scope of Services.
  - ii. The Housing Specialist shall ensure a complete intake and assessment is provided to each client referred by COUNTY per Section H.3. Intake and Assessment.
  - iii. Provide same-day intake and assessment for emergency referrals as directed by COUNTY in special circumstances.
    1. COUNTY may prioritize a referral as an emergency that supersedes providing program services to other clients referred by COUNTY.
    2. If unable to provide same-day intake and assessment for an emergency referral, ensure the Supervisor/Manager contacts COUNTY to discuss the limitation(s) and reason(s). The Housing Specialist completes the intake and assessment as soon as possible thereafter.
  - iv. Identify and obtain subsidized temporary shelter for clients experiencing homelessness the same day as the client attends and completes the intake and assessment, or as soon as possible if the client is in agreement.
  - v. Identify and secure permanent housing for clients experiencing homelessness within ninety (90) days of completing the intake and assessment, provided the client is in compliance with the program housing plan.
  - vi. Ensure temporary and permanent housing arrangements are made.
  - vii. Provide basic housing search skills training and support to each COUNTY referred client experiencing homelessness assigned to them, and guide/assist with the client's housing search process as needed.
  - viii. Work with each client to identify and address potential barriers to stable housing.

- ix. Ensure a current and accurate subsidized housing list is developed and maintained.
- x. Ensure weekly contact is made and recorded with each COUNTY referred client during the first four (4) weeks of program participation.
- xi. Ensure monthly contact is made and recorded with each COUNTY referred client participating in and complying with their housing plan.
- xii. Ensure each client contact is used to determine the client's needs, satisfaction with their housing situation, and progress toward their housing plan.
- xiii. Ensure that an electronic copy of a weekly client status report is sent to COUNTY Home Safe management and staff.
- xiv. Ensure that each subsidized temporary and permanent housing arrangement is safe, clean, affordable, and desired by the client.
- xv. Immediately report to COUNTY, within one (1) business day if the client misses the intake and assessment or a scheduled appointment. This report shall be made in writing using secure email.
  - 1. COUNTY shall assist in obtaining additional contact information and supporting the client's completion of the intake and assessment as needed.
  - 2. Make a minimum of three (3) attempts to contact a client that misses a scheduled intake and assessment or appointment during the scheduled time.
  - 3. Reschedule clients that respond to the contact attempts to attend the appointment within three (3) days of the successful contact, barring client's unavailability.
- xvi. Provide support to COUNTY referred clients, in collaboration and communication with COUNTY Home Safe staff, to address and resolve unsatisfactory participation with the housing plan as a component of regular monthly contacts.
- xvii. Provide bi-lingual (English/Spanish) housing stabilization and navigation services either directly or through the use of an interpreter.
- xviii. Identify the housing barriers of each COUNTY referred client and make recommendations to the client/authorized representative on how to assist in removing the barriers.
- xix. Contact each newly housed client within three (3) business days of the first day of the client's move-in date to ensure the client is satisfied and has their basic housing needs met.
- xx. Close CONTRACTOR's housing services when directed by COUNTY and complete the Case Closure process.
- xxi. Record the service closure in the service provider's secure program database, indicating the service end date and appropriate final outcome.
- xxii. Respond using secure email to COUNTY inquiries about client progress within two (2) business days.

## I. COUNTY RESPONSIBILITIES

In accordance with the principles of this Agreement, the duties and responsibilities of COUNTY are outlined as follows:

### I.1. Administration

- a. Provide programmatic oversight of the COUNTY responsibilities provided under this agreement.
- b. Review invoices and reports submitted by CONTRACTOR and process for payment.
- c. Communicate, at a minimum, within five (5) working days to:



- i. Respond to any inquiries from CONTRACTOR regarding a referral, placement, or direct financial assistance payment.
- ii. Share any changes in client status or circumstances that impact CONTRACTOR.
- a. Be available for monthly and as needed meetings with CONTRACTOR.
- b. Ensure collaboration between APS Home Safe staff and CONTRACTOR by reviewing processes, managing forms, and updating policies and procedures as needed.

### I.2 Tracking and Reporting

- a. Provide CONTRACTOR access to the secure Statio database for entry of client information, Home Safe assessments, interventions, contacts, and other information required for state mandated reports.
- b. Work closely with CONTRACTOR to obtain detailed program data on a monthly basis for completion of state mandated reports.
- c. Report to CDSS as required regarding Home Safe expenditures, program participation and updates.
- d. Act as the primary program contact with state level program administrator and ensure program reporting requirements and other requirements are met.
- e. Monitor cases to ensure client's continued program eligibility. If a client becomes ineligible for services, COUNTY will formally notify CONTRACTOR to discontinue services.

### I.3 Case Management

- a. Provide staff and ongoing APS case management services for Home Safe clients to address other needs outside of housing and homelessness prevention and to coordinate Home Safe services with CONTRACTOR.
- b. Document Home Safe client information, contacts, interventions, and other information in the Statio database.
- c. Meet and communicate regularly with CONTRACTOR Home Safe staff and review CONTRACTOR updates in Statio database to support coordination of Home Safe services and case management oversight.

## J. DATA REPORTING INSTRUCTIONS AND SUBMISSION

- J.1 CONTRACTOR shall provide comprehensive programmatic reports on a monthly basis. Data provided shall include, but is not limited to, all data elements required by the CDSS Home Safe data report. Report structure will be determined by CONTRACTOR and COUNTY.
- J.2 Reports shall be submitted electronically to the Contract Monitor no later than the 10<sup>th</sup> day of the month following the month in which services are delivered.

## K. COUNTY shall pay CONTRACTOR according to the terms set forth in Section I. PAYMENT BY COUNTY of Exhibit B of this Agreement, PAYMENT CONDITIONS.

- K.1 The maximum amount payable by COUNTY to CONTRACTOR under this agreement shall not exceed one million nine hundred nineteen dollars (\$1,000,919) as detailed in Exhibit C, Budget.
- K.2 The COUNTY agrees to accept multiple invoices within a month on the form set forth in Exhibit D-1, D-2 and D-3, from the CONTRACTOR.
  - a. Invoices shall contain original signature of the person authorized to submit claims for payment;

- b. Administrative Costs and Financial Assistance shall be submitted monthly, by the 10th day of the following month in which services were performed. A detailed report of the financial assistance needs to accompany the invoice.
- c. TRAINING / TRAVEL Reimbursement: COUNTY and CONTRACTOR agree that CONTRACTOR shall be reimbursed for travel expenses during this Agreement. CONTRACTOR shall receive compensation for travel expenses as per the "County Travel Policy". A copy of the policy is available online at [www.co.monterey.ca.us/govenment/departments-a-h/auditor-controller/policies-and-procedures](http://www.co.monterey.ca.us/govenment/departments-a-h/auditor-controller/policies-and-procedures) To receive reimbursement, CONTRACTOR must provide a detailed breakdown of authorized expenses, identifying what was expended and when. CONTRACTOR shall receive compensation for mileage reimbursement up to the rates listed online at [www.irs.gov](http://www.irs.gov).

K.3 CONTRACTOR shall mail all original signed invoices to:  
Monterey County Department of Social Services  
Attn. Travis Beye  
730 La Guardia Street  
Salinas, CA 93905

**MONTEREY COUNTY  
DEPARTMENT OF SOCIAL SERVICES**

**ADDITIONAL PROVISIONS**

**I. PAYMENT BY COUNTY:**

**1.01 Monthly claims/invoices by CONTRACTOR:** Not later than the tenth (10<sup>th</sup>) day of each month, CONTRACTOR shall submit to COUNTY a signed invoice setting forth the amount claimed. All invoices (monthly and final) shall be submitted in the form set forth in **Exhibit D-1, D-2 and D-3**.

**1.02 Final Invoice; forfeiture for late invoice:** CONTRACTOR's final month and end of fiscal year invoice is due, and must be received by COUNTY, no later than close of business on **July 10<sup>th</sup>**. **If the Final Invoice is not received by COUNTY by close of business on July 10<sup>th</sup>. CONTRACTOR understands and agrees that the reimbursement of CONTRACTOR's final expenses represented by that invoice may be forfeited, and COUNTY shall have no legal obligation regarding it, nor shall COUNTY be required to make any payment towards that untimely/late invoiced claim.**

**1.03 Allowable Costs:**

a) Allowable costs shall be the CONTRACTOR's actual costs of developing, supervising and delivering the services under this Agreement, as set forth in **Exhibit C**. Only the costs listed in **Exhibit C** as contract expenses may be claimed as allowable costs. Any dispute over whether costs are allowable shall be resolved in accordance with the provisions of 45 Code of Federal Regulations, Part 74, Sub-Part F and 48 Code of Federal Regulations (CFR), Chapter 1, Part 31.

b) Allowable costs for travel expenses incurred while providing services under this Agreement, as set forth in **Exhibit C**, must follow the Monterey County Auditor/Controller's Travel Policy [www.co.monterey.ca.us/govenment/departments-a-h/auditor-controller/policies-and-procedures](http://www.co.monterey.ca.us/govenment/departments-a-h/auditor-controller/policies-and-procedures) and should be invoiced the current per diem rates for lodging, meals, and mileage up to the rates listed online at [www.irs.gov](http://www.irs.gov).

**1.04 Cost Control:** CONTRACTOR shall not exceed by more than twenty (20) percent any contract expense line item amount in the budget without the written approval of COUNTY, given by and through the Contract Administrator or Contract Administrator's designee. CONTRACTOR shall submit an amended budget with its request for such approval. Such approval shall not permit CONTRACTOR to receive more than the maximum total amount payable under this contract. Therefore, an increase in one-line item will require corresponding decreases in other line items.

**1.05 Payment in Full:**

a) If COUNTY certifies and pays the amount requested by CONTRACTOR, such payment shall be deemed payment in full for the month in question and may not thereafter be reviewed or modified, except to permit COUNTY's recovery of overpayments.

**EXHIBIT B**

b) If COUNTY certifies and pays a lesser amount than the amount requested, COUNTY shall, immediately upon certification of the lesser amount, notify CONTRACTOR in writing of such certification. If CONTRACTOR does not protest the lesser amount by delivering to COUNTY a written notice of protest within twenty (20) days after CONTRACTOR's receipt of the certification, then payment of the lesser amount shall be deemed payment in full for the month in question and may not thereafter be questioned by CONTRACTOR.

**1.06 Disputed payment amount:** If COUNTY pays a lesser amount than the amount requested, and if CONTRACTOR submits a written notice of protest to COUNTY within twenty (20) days after CONTRACTOR's receipt of the certification, then the parties shall promptly meet to review the dispute and resolve it on a mutually acceptable basis. No court action may be taken on such dispute until the parties have met and attempted to resolve the dispute in person.

**II. PERFORMANCE STANDARDS & COMPLIANCE**

**2.01 Outcome objectives and performance standards:** CONTRACTOR shall for the entire term of this Agreement provide the service outcomes set forth in **Exhibit A**. CONTRACTOR shall meet the contracted level of service and the specified performance standards described in **Exhibit A**, unless prevented from doing so by circumstances beyond CONTRACTOR's control, including but not limited to, natural disasters, fire, theft, and shortages of necessary supplies or materials due to labor disputes.

**2.02 County monitoring of services:** COUNTY shall monitor services provided under this Agreement in order to evaluate the effectiveness and quality of services provided.

**2.03 Notice of defective performance:** COUNTY shall notify CONTRACTOR in writing within thirty (30) days after discovering any defects in CONTRACTOR's performance. CONTRACTOR shall promptly take action to correct the problem and to prevent its recurrence. Such corrective action shall be completed and a written report made to the COUNTY concerning such action not later than thirty (30) days after the date of the COUNTY's written notice to CONTRACTOR.

**2.04 Termination for cause:** Notwithstanding Section 7.02 of the Agreement, if the corrective actions required above are not completed and the report to the COUNTY not made within thirty (30) days, the COUNTY may terminate this Agreement by giving five (5) days' written notice to CONTRACTOR.

**2.05 Remedies for Inadequate Service Levels:**

- a) For each month that service falls below 80% of the contracted level, CONTRACTOR shall submit to the COUNTY an analysis of the causes of the problem and any necessary actions to be taken to correct the problem. If the problem continues for another month, the COUNTY shall meet with CONTRACTOR to explore the problem and develop an appropriate written corrective action plan with appropriate time frames.

**EXHIBIT B**

- b) If CONTRACTOR does not carry out the required corrective action within the time frame specified, sanctions shall be applied in accordance with funding source regulations.
- c) Notwithstanding Section 7.02 of the Agreement, if, after the COUNTY notifies CONTRACTOR of any sanctions to be imposed, CONTRACTOR continues in its failure to take corrective action, then COUNTY may terminate this contract by giving CONTRACTOR five (5) days' written notice.
- d) If all appropriate corrective actions are taken but service still falls 80% or more below contracted level, COUNTY and CONTRACTOR may renegotiate the contracted level of service.

**2.06 Training for Staff:** CONTRACTOR shall insure that sufficient training is provided to its volunteer and paid staff to enable them to perform effectively on the project, and to increase their existing level of skills. Additionally, CONTRACTOR shall ensure that all staff completes Division 21 Civil Rights training.

**2.07 Bi-lingual Services:** CONTRACTOR shall ensure that qualified staff is available to accommodate non-English speaking, and limited English proficient, individuals.

**2.08 Assurance of drug free-workplace:** CONTRACTOR shall submit to the COUNTY evidence of compliance with the California Drug-Free Workplace Act of 1990, Government Code sections 8350 et seq., by doing the following:

- Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the person's or organization's workplace and specifying the actions that will be taken against employees for violations of the prohibition;
- Establishing a drug-free awareness program to inform employees about all of the following:
  - 1) the dangers of drug abuse in the workplace;
  - 2) the organization's policy of maintaining a drug-free workplace;
  - 3) any available drug counseling, rehabilitation, and employee assistance programs;
  - 4) the penalties that may be imposed upon employees for drug abuse violations;
  - 5) requiring that each employee engaged in the performance of the contract or grant be given a copy of the company's drug-free policy statement and that, as a condition of employment on the contract or grant, the employee agrees to abide by the terms of the statement.

**III. CONFIDENTIALITY**

CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with Welfare and Institutions (W & I) Code Sec. 10850, 45 CFR Sec. 205.50, and all other applicable provisions of law which provide for the confidentiality of records and prohibit their being opened for examination for any purpose not directly connected with the administration of public social services. Whether or not covered by W&I Code Sec. 10850 or by 45 CFR Sec. 205.50, confidential medical or personnel records and the identities of

clients and complainants shall not be disclosed unless there is proper consent to such disclosure or a court order requiring disclosure. Confidential information gained by CONTRACTOR from access to any such records, and from contact with its clients and complainants, shall be used by CONTRACTOR only in connection with its conduct of the program under this Agreement. The COUNTY, through the Director of the Department of Social Services, and his/her representatives, shall have access to such confidential information and records to the extent allowed by law, and such information and records in the hands of the COUNTY shall remain confidential and may be disclosed only as permitted by law.

#### IV. NON-DISCRIMINATION

CONTRACTOR certifies that to the best of its ability and knowledge it will comply with the nondiscrimination program requirements set forth in this Section.

**4.01 Discrimination Defined:** The term “discrimination” as used in this contract, is the same term that is used in Monterey County Code, Chapter 2.80 “Procedures for Investigation and Resolution of Discrimination Complaints”; it means the illegal denial of equal employment opportunity, harassment (including sexual harassment and violent harassment), disparate treatment, favoritism, subjection to unfair or unequal working conditions, and/or other discriminatory practice by any Monterey County official, employee or agent, due to an individual’s race, color, ethnic group, national origin, ancestry, religious creed, sex, sexual orientation, age, veteran’s status, cancer-related medical condition, physical handicap (including AIDS) or disability. The term also includes any act of retaliation.

**4.02 Application of Monterey COUNTY Code Chapter 2.80:** The provisions of Monterey COUNTY Code Chapter 2.80 apply to activities conducted pursuant to this Agreement. Complaints of discrimination made by CONTRACTOR against the COUNTY, or by recipients of services against CONTRACTOR, may be pursued using the procedures established by Chapter 2.80. CONTRACTOR shall establish and follow its own written procedures for the prompt and fair resolution of discrimination complaints made against CONTRACTOR by its own employees and agents, and shall provide a copy of such procedures to COUNTY on demand by COUNTY.

**4.03 Compliance with laws:** During the performance of this Agreement, CONTRACTOR shall comply with all applicable federal, state and local laws and regulations which prohibit discrimination, including but not limited to the following:

- **California Fair Employment and Housing Act**, California Government Code Sec. 12900 et seq., see especially Section 12940 (c), (h), (1), (i), and (j); and the administrative regulations issued thereunder, 2 Calif. Code of Regulations Secs. 7285.0 et seq. (Division 4 - Fair Employment and Housing Commission);
- **California Government Code Secs. 11135 - 11139.5**, as amended (Title 2, Div. 3, Part 1, Chap. 1, Art. 9.5) and any applicable administrative rules and

**EXHIBIT B**

regulations issued under these sections; including **Title 22 California Code of Regulations 98000-98413**.

- **Federal Civil Rights Acts of 1964 and 1991** (see especially Title VI, 42 USC Secs. 2000d et seq.), as amended, and all administrative rules and regulations issued thereunder (see especially 45 CFR Part 80);
- **The Rehabilitation Act of 1973**, Secs. 503 and 504 (29 USC Sec. 793 and 794), as amended; all requirements imposed by the applicable HHS regulations (45 CFR Parts 80, 84 and 91); and all guidelines and interpretations issued pursuant thereto;
- **7 Code of Federal Regulations (CFR)**, Part 15 and **28 CFR** Part 42;
- **Title II of the Americans with Disabilities Act of 1990** (P.L. 101-336), 42 U.S.C. Secs. 12101 et seq. and 47 U.S.C. Secs. 225 and 611, and any federal regulations issued pursuant thereto (see 24 CFR Chapter 1; 28 CFR Parts 35 and 36; 29 CFR Parts 1602, 1627, and 1630; and 36 CFR Part 1191);
- **Unruh Civil Rights Act**, Calif. Civil Code Sec. 51 et seq., as amended;
- **Monterey COUNTY Code**, Chap. 2.80.;
- **Age Discrimination in Employment Act 1975**, as amended (**ADEA**), 29 U.S.C. Secs 621 et seq.;
- **Equal Pay Act of 1963**, 29 U.S.C. Sec. 206(d);
- **California Equal Pay Act**, Labor Code Sec.1197.5.
- **California Government Code** Section 4450;
- **The Dymally-Alatorre Bilingual Services Act; Calif. Government Code Sec. 7290 et seq.**
- **The Food Stamp Act of 1977**, as amended and in particular **Section 272.6**.
- **California Code of Regulations, Title 24, Section 3105A(e)**
- **Removal of Barriers to Inter-Ethnic Adoption Act of 1996, Section 1808**

**4.04 Written assurances:** Upon request by COUNTY, CONTRACTOR will give any written assurances of compliance with the Civil Rights Acts of 1964 and 1991, the Rehabilitation Act of 1973 and/or the Americans with Disabilities Act of 1990, as may be required by the federal government in connection with this Agreement, pursuant to 45 CFR

**EXHIBIT B**

Sec. 80.4 or 45 CFR Sec. 84.5, and 91; 7 CFR Part 15; and 28 CFR Part 35, or other applicable State or federal regulation.

**4.05 Written non-discrimination policy:** Contractor shall maintain a written statement of its non-discrimination policies which shall be consistent with the terms of this Agreement. Such statement shall be available to employees, recipients of services, and members of the public, upon request.

**4.06 Grievance Information:** CONTRACTOR shall advise applicants who are denied CONTRACTOR's services, and recipients who do receive services, of their right to present grievances, and of their right to a State hearing concerning services received under this Agreement.

**4.07 Notice to Labor Unions:** CONTRACTOR shall give written notice of its obligations under paragraphs 4.01 - 4.08 to labor organizations with which it has a collective bargaining or other agreement.

**4.08 Access to records by government agencies:** CONTRACTOR shall permit access by COUNTY and by representatives of the State Department of Fair Employment and Housing, and any state agency providing funds for this Agreement, upon reasonable notice at any time during normal business hours, but in no case less than 24 hours' notice, to such of its books, records, accounts, facilities, and other sources of information as the inspecting party may deem appropriate to ascertain compliance with these non-discrimination provisions.

**4.09 Binding on Subcontractors:** The provisions of paragraphs 4.01 - 4.08 shall also apply to all of CONTRACTOR's subcontractors. CONTRACTOR shall include the non-discrimination and compliance provisions of these paragraphs in all subcontracts to perform work or provide services under this Agreement.

## **V. ADDITIONAL REQUIREMENTS**

**5.01 Covenant Against Contingent Fees:** CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit this Agreement. There has been no agreement to make commission payments in order to obtain this Agreement. For breach or violation of this warranty, COUNTY shall have the right to terminate this Agreement without liability or, at its discretion, to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingency fee.

**5.02 Debarment, Suspension and Fraud, and Abuse:** CONTRACTOR certifies to the best of its knowledge and belief, that it and any subcontractors:

- a) Are not presently debarred, suspended, proposed for disbarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or State department or agency.
- b) Have not, within a three-year period preceding this Agreement, been convicted of, or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain,



**EXHIBIT B**

- or performing a public (federal, State, or local) transaction or contract under a public transaction; violation of federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.
- c) Are not presently indicted for, or otherwise criminally or civilly charged by a governmental entity (federal, State, or local) with commission of any of the offenses in 5.02(b).
  - d) Have not, within a three-year period preceding this Agreement, had one or more public transactions (federal, State, or local) terminated for cause or default.

CONTRACTOR shall report immediately to COUNTY in writing, any incidents of alleged fraud and/or abuse by either CONTRACTOR or its subcontractors.

CONTRACTOR shall maintain any records, documents, or other evidence of fraud and abuse until otherwise notified by COUNTY.

CONTRACTOR agrees to timely execute any and all amendments to this Agreement or other required documentation relating to the debarment/suspension status of any subcontractors.

**VI. CONTRACT ADMINISTRATORS**

**6.01 Contract Administrator – CONTRACTOR:** CONTRACTOR hereby designates **Judy Cabrera** as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of CONTRACTOR shall be under the direction of, or shall be submitted to, the CONTRACTOR's Contract Administrator. CONTRACTOR may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to COUNTY of any such change.

**6.02 Contract Administrator – COUNTY:** COUNTY hereby designates the Director of the Monterey County Department of Social Services as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of COUNTY shall be under the direction of, or shall be submitted to, the Director or such other COUNTY employee in the Department of Social Services as the Director may appoint. COUNTY may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to CONTRACTOR of any such change.

**VII. CONTRACT DEPENDENT ON GOVERNMENT FUNDING**

COUNTY's payments to CONTRACTOR under this Agreement are funded by the State and Federal governments. If funds from State and Federal sources are not obtained and continued at a level sufficient to allow for COUNTY's purchase of the indicated quantity of services, then COUNTY may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as COUNTY may specify in its notice, unless in the meanwhile the parties enter into a written Amendment modifying this Agreement.

**VIII. APPEAL PROCESS**

In the event of a dispute or grievance regarding the terms and conditions of this Agreement, both parties shall abide by the following procedures:

- a) CONTRACTOR shall first discuss the problem informally with the designated DSS Contact/Program Analyst. If the problem is not resolved, CONTRACTOR must, within fifteen (15) working days of the failed attempt to resolve the dispute with DSS Contact/Program Analyst, submit a written complaint, together with any evidence, to the DSS Branch Deputy Director. The complaint must include a description of the disputed issues, the legal authority/basis for each issue which supports CONTRACTOR's position, and the remedy sought. The Branch Deputy Director shall, within fifteen (15) working days after receipt of CONTRACTOR's written complaint, make a determination on the dispute, and issue a written decision and reasons therefore. All written communication shall be pursuant to Section 14. NOTICES of this Agreement. Should CONTRACTOR disagree with the decision of the Division Deputy Director, CONTRACTOR may appeal the decision to the Director of the Department of Social Services.
- b) CONTRACTOR's appeal of the Branch Deputy Director's decision must be submitted to the Department Director within ten (10) working days from the date of the decision; be in writing, state the reasons why the decision is unacceptable, and include the original complaint, the decision that is the subject of appeal, and all supporting documents. Within twenty (20) working days from the date of CONTRACTOR'S appeal, the Department Director, or his/her designee, shall meet with CONTRACTOR to review the issues raised on appeal. The Department Director shall issue a final written decision within fifteen (15) working days of such meeting.
- c) CONTRACTOR may appeal the final decision of the Department Director in accordance with the procedures set forth in Division 25.1 (commencing with Section 38050) of the Health and Safety Code and the regulations adopted thereunder. (Title 1, Subchapter 2.5 commencing with Section 251, or Subchapter 3 commencing with Section 300, whichever is applicable, of the California Code of Regulations).
- d) CONTRACTOR shall continue to carry out the obligations under this Agreement during any dispute.
- e) Costs incurred by CONTRACTOR for administrative/court review are not reimbursable by COUNTY.

**EXHIBIT C**

Organization Name: Central Coast Center for Independent Living (CCCIL)  
 Funder Name: Monterey County Home Safe  
 Term: May 10, 2023 to June 30, 2025

DESCRIPTION	Budget 5/10/23-6/30/23	Budget 7/01/23-6/30/24	Budget 7/01/24-6/30/25	Total Budget 5/10/23-6/30/25	
General Office Supplies	\$ -	\$ 2,505.00	\$ 2,505.00	\$ 5,010.00	Printing cost, general office supplies
Travel/Mileage*/Per Diem	\$ 350.00	\$ 4,125.00	\$ 4,125.00	\$ 8,600.00	Mileage and Per Diem based off State of CA rate
Trainings/Meetings	\$ -	\$ 375.00	\$ 375.00	\$ 750.00	Hotel accommodations and training/meeting expenses
Database/Software Licensing	\$ -	\$ 500.00	\$ 500.00	\$ 1,000.00	HMIS or other licensing fees
Occupancy/Rent	\$ 2,200.00	\$ 17,235.00	\$ 17,235.00	\$ 36,670.00	Rent for CCCIL office space
Indirect Expenses	\$ 1,500.00	\$ 9,333.30	\$ 10,233.30	\$ 21,066.60	No more than 10% (excluding rent/housing assistance)
<b>TOTAL ADMIN</b>	<b>\$ 4,050.00</b>	<b>\$ 34,073.30</b>	<b>\$ 34,973.30</b>	<b>\$ 73,096.60</b>	
Case Manager (100% FTE)	\$ 19,975.00	\$ 68,925.00	\$ 77,925.00	\$ 166,825.00	One full-time case manager's salary, taxes, benefits
<b>TOTAL HOUSING RELATED CM</b>	<b>\$ 19,975.00</b>	<b>\$ 68,925.00</b>	<b>\$ 77,925.00</b>	<b>\$ 166,825.00</b>	
Direct Financial Assistance - At Risk of Homelessness	\$ 40,000.00	\$ 324,044.00	\$ 324,045.40	\$ 688,089.40	Includes: Rental Assistance or Mortgage Payments Rental Arrears Application Fees Security Deposits / First and Last Month's Rent Utility Payments & Deposit Assistive Technology Housing Cleanup, Rehabilitation, and Modification Costs Interim Housing including Hotel/Motel stays Household items, furniture, and/or appliances Transportation vouchers Moving costs Credit Repair and Legal Services
Direct Financial Assistance - Experiencing Homelessness	\$ 7,908.00	\$ 32,500.00	\$ 32,500.00	\$ 72,908.00	
<b>TOTAL FINANCIAL ASSISTANCE</b>	<b>\$ 47,908.00</b>	<b>\$ 356,544.00</b>	<b>\$ 356,545.40</b>	<b>\$ 760,997.40</b>	
<b>TOTAL</b>	<b>\$ 71,933.00</b>	<b>\$ 459,542.30</b>	<b>\$ 469,443.70</b>	<b>\$ 1,000,919.00</b>	

\*CONTRACTOR shall receive compensation for travel expenses as per the "County Travel Policy". See Exhibit B, Section 1.03(b).

**Monterey County Department of Social Services  
Monthly Report of Expenditures 2022-23**

Name of Agency: Central Coast Center for Independent Living  
Program Name:

Report Month: Invoice #:

CATEGORY	BUDGET AMOUNT 5/10/23-6/30/23	GRANT EXPENSES	TOTAL EXPENSES TO DATE	GRANT BALANCE
GENERAL OFFICE SUPPLIES	\$ -			\$ -
TRAVEL MILEAGE/PER DIEM	\$ 350.00			\$ 350.00
TRAINING/MEETINGS	\$ -			\$ -
DATABASE/SOFTWARE LICENSING	\$ -			\$ -
OCCUPANCY/RENT	\$ 2,200.00			\$ 2,200.00
INDIRECT EXPENSES	\$ 1,500.00			\$ 1,500.00
CASE MANAGER (1.0 FTE)	\$ 19,975.00			\$ 19,975.00
HOUSING RELATED FINANCIAL ASSISTANCE- AT RISK OF HOMELESSNESS	\$ 40,000.00			\$ 40,000.00
HOUSING RELATED FINANCIAL ASSISTANCE- EXPERIENCING HOMELESSNESS	\$ 7,908.00			\$ 7,908.00
<b>TOTAL</b>	<b>\$ 71,933.00</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 71,933.00</b>

Amount Reimbursed \$ -

I hereby certify that this report is correct and complete to the best of my knowledge.

**CERTIFICATION**

Agency Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

DSS Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

**Monterey County Department of Social Services  
Monthly Report of Expenditures 2023-24**

Name of Agency: Central Coast Center for Independent Living  
Program Name:

Report Month: Invoice #:

CATEGORY	BUDGET AMOUNT 7/01/23-6/30/24	GRANT EXPENSES	TOTAL EXPENSES TO DATE	GRANT BALANCE
GENERAL OFFICE SUPPLIES	\$ 2,505.00			\$ 2,505.00
TRAVEL MILEAGE/PER DIEM	\$ 4,125.00			\$ 4,125.00
TRAINING/MEETINGS	\$ 375.00			\$ 375.00
DATABASE/SOFTWARE LICENSING	\$ 500.00			\$ 500.00
OCCUPANCY/RENT	\$ 17,235.00			\$ 17,235.00
INDIRECT EXPENSES	\$ 9,333.30			\$ 9,333.30
CASE MANAGER (1.0 FTE)	\$ 68,925.00			\$ 68,925.00
HOUSING RELATED FINANCIAL ASSISTANCE- AT RISK OF HOMELESSNESS	\$ 324,044.00			\$ 324,044.00
HOUSING RELATED FINANCIAL ASSISTANCE- EXPERIENCING HOMELESSNESS	\$ 32,500.00			\$ 32,500.00
<b>TOTAL</b>	<b>\$ 459,542.30</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 459,542.30</b>

**Amount Reimbursed** \$ -

I hereby certify that this report is correct and complete to the best of my knowledge.

**CERTIFICATION**

Agency Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

DSS Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

**Monterey County Department of Social Services  
Monthly Report of Expenditures 2024-25**

Name of Agency: Central Coast Center for Independent Living  
Program Name:

Report Month: \_\_\_\_\_ Invoice #: \_\_\_\_\_

CATEGORY	BUDGET AMOUNT 7/01/24-06/30/25	GRANT EXPENSES	TOTAL EXPENSES TO DATE	GRANT BALANCE
GENERAL OFFICE SUPPLIES	\$ 2,505.00			\$ 2,505.00
TRAVEL MILEAGE/PER DIEM	\$ 4,125.00			\$ 4,125.00
TRAINING/MEETINGS	\$ 375.00			\$ 375.00
DATABASE/SOFTWARE LICENSING	\$ 500.00			\$ 500.00
OCCUPANCY/RENT	\$ 17,235.00			\$ 17,235.00
INDIRECT EXPENSES	\$ 10,233.30			\$ 10,233.30
CASE MANAGER (1.0 FTE)	\$ 77,925.00			\$ 77,925.00
HOUSING RELATED FINANCIAL ASSISTANCE- AT RISK OF HOMELESSNESS	\$ 324,045.40			\$ 324,045.40
HOUSING RELATED FINANCIAL ASSISTANCE- EXPERIENCING HOMELESSNESS	\$ 32,500.00			\$ 32,500.00
<b>TOTAL</b>	<b>\$ 469,443.70</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 469,443.70</b>

Amount Reimbursed \$ -

I hereby certify that this report is correct and complete to the best of my knowledge.

**CERTIFICATION**

Agency Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

DSS Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

**ELDER/DEPENDENT ADULT  
ABUSE & NEGLECT REPORTING  
CERTIFICATION**


Central Coast Center for Independent Living

CONTRACTOR hereby acknowledges that this contract for services will bring CONTRACTOR in contact with dependent adults or elders, and that CONTRACTOR has received from COUNTY a copy of Welfare & Institutions Code Section 15659 as required by the Elder Abuse and Dependent Adult Civil Protection Act (Welfare & Institutions Code Sections 15600, et seq). CONTRACTOR certifies that it has knowledge of the provisions of the Act, and will comply with its provisions which define a mandated reporter, and requires that reports of abuse or neglect be made by a mandated reporter when, in his or her professional capacity, or within the scope of his or her employment, he/she observes or has knowledge of an incident that reasonably appears to be physical abuse, abandonment, isolation, financial abuse, or neglect.

Form SOC 341, Report of Suspected Dependent Adult/Elder Abuse, and General Instructions are available on the California Department of Social Services website: <http://www.dss.cahwnet.gov/cdssweb/entres/forms/English/SOC341.pdf>

CONTRACTOR further gives assurance that all of its employees, consultants, and agents performing services under this Agreement, who are mandated reporters under the Act, sign statements indicating that they know of and will comply with the Act's reporting requirements.

Form SOC 341A, Statement Acknowledging Requirement to Report Suspected Abuse of Dependent Adult and Elders, is available on the California Department of Social Services website: <http://www.dss.cahwnet.gov/cdssweb/entres/forms/English/SOC341A.pdf>

DocuSigned by:  
  
Authorized Signature

4/20/2023 | 11:09 AM PDT  
Date

To Report Suspected Dependent Adult/Elder Abuse during regular business hours, call **1 (800) 510-2020**  
To Report Suspected Dependent Adult/Elder Abuse after hours, call **911**

WELFARE AND INSTITUTIONS CODE  
SECTION 15659

15659.

- (a) Any person who enters into employment on or after January 1, 1995, as a care custodian, health practitioner, or with an adult protective services agency or a local law enforcement agency, prior to commencing his or her employment and as a prerequisite to that employment shall sign a statement on a form, that shall be provided by the prospective employer, to the effect that he or she has knowledge of Section 15630 and will comply with its provisions. The signed statement shall be retained by the employer.
- (b) Agencies or facilities that employ persons required to make reports pursuant to Section 15630, who were employed prior to January 1, 1995, shall inform those persons of their responsibility to make reports by delivering to them a copy of the statement specified in subdivision (a).
- (c) The cost of printing, distribution, and filing of these statements shall be borne by the employer.
- (d) On and after January 1, 1995, when a person is issued a state license or certificate to engage in a profession or occupation the members of which are required to make a report pursuant to Section 15630, the state agency issuing the license or certificate shall send a statement substantially similar to the one contained in subdivision (a) to the person at the same time as it transmits the document indicating licensure or certification to the person.
- (e) As an alternative to the procedure required by subdivision (d), a state agency may cause the required statement to be printed on all application forms for a license or certificate printed on or after January 1, 1995.
- (f) The retention of statements required by subdivision (a), and the delivery of statements required by subdivision (b) shall be the full extent of the employer's duty pursuant to this section. The failure of any employee or other person associated with the employer to report abuse of elders or dependent adults pursuant to Section 15630 or otherwise meet the requirements of this chapter shall be the sole responsibility of that person. The employer or facility shall incur no civil or other liability for the failure of these persons to comply with the requirements of this chapter.



**EXHIBIT F**


**CERTIFICATION REGARDING LOBBYING**

**Central Coast Center for Independent Living**

The undersigned certifies, to the best of his or her knowledge and belief, that:

1. No federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
2. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
3. The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including sub-contracts, sub-grants, and contracts under grants, loans, and cooperative agreements, and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

DocuSigned by:  
  
 Signature 310468...

Executive Director  
 Title

Central Coast Center for Independent Living  
 Agency/Organization

4/20/2023 | 11:09 AM PDT  
 Date

## AUDIT & RECOVERY OF OVERPAYMENTS REQUIREMENTS

### I. CPA Audit on Termination:

#### 1.01 Audit Requirement

At the request of COUNTY, CONTRACTOR shall give to COUNTY an audit report(s) covering the contract period, prepared by an independent Certified Public Accountant. The purpose of the audit requirement is determining whether the reported costs are fair and reasonable and have been computed in accordance with generally accepted accounting principles, with the provisions of this Agreement, and with all applicable COUNTY requirements. The audit must identify all federal, state, and matching funds issued under this Agreement as a note, or as a supplemental schedule of expenses within Contractor's audits.

If CONTRACTOR expends a total of \$750,000 or more of federal funding per fiscal year, CONTRACTOR is required to submit an annual audit report(s) that was performed in compliance with the Uniform Guidance.

If CONTRACTOR expends less than \$750,000 in federal funding per fiscal year, then the COUNTY shall require an annual audit report(s) be performed in accordance with the Generally Accepted Auditing Standards (GAAS).

#### 1.02 Audit Submission /Fiscal Year-end

CONTRACTOR shall provide COUNTY with the audit report(s), required herein no later than six (6) months after the close of CONTRACTOR's Fiscal Year, except when CONTRACTOR has expended \$750,000 in federal funding and the Uniform Guidance allows a nine (9) month deadline. In the case where providing the required audit within the specified time period represents an unreasonable hardship, CONTRACTOR shall alert COUNTY and request an extension. Additional documentation may be requested by COUNTY to grant the extension.

#### 1.03 Audit Format

CONTRACTOR may submit to COUNTY one of the following in satisfaction of this Audit requirement:

1) If CONTRACTOR expends a total of \$750,000 or more of federal funding per fiscal year, CONTRACTOR is required to submit an annual audit report(s) that was performed in compliance with the Uniform Guidance.

**-OR-**

2) If CONTRACTOR expends less than \$750,000 in federal funding per fiscal year, then the COUNTY shall require an annual audit report(s) be performed in accordance with the Generally Accepted Auditing Standards (GAAS).

**-OR-**

3) Additionally, at the discretion of the CONTRACTOR, a program specific audit report(s) may be submitted in accordance with the Uniform Guidance.

#### All Audits must include the following information within their audit:

a) A separate schedule listing programs and funding, see recommended format, Exhibit G-1.

**EXHIBIT G**

b) All Management Letters received by the CONTRACTOR relating to the performed audit, shall be submitted in conjunction with the annual audit report(s) to the COUNTY.

**1.04 Payment for Audit**

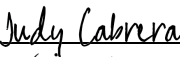
CONTRACTOR shall bear all costs in connection with, or resulting from, any audit and/or inspections including, but not limited to, actual cost incurred and the payment/repayment of any expenditures disallowed by COUNTY, State or Federal government entities, including any assessed interest and penalties.

If CONTRACTOR is exempt from federal audit procedures under UNIFORM ADMINISTRATIVE REQUIREMENTS, COST PRINCIPLES, AND AUDIT REQUIREMENTS FOR FEDERAL AWARDS (Uniform Guidance), then payment for this audit shall be made by CONTRACTOR with resources other than grant funds, or those used for matching purposes. If CONTRACTOR is not exempt from federal audit procedures under the UNIFORM ADMINISTRATIVE REQUIREMENTS, COST PRINCIPLES, AND AUDIT REQUIREMENTS FOR FEDERAL AWARDS (Uniform Guidance), the cost of audits made in accordance with the provisions of this part are allowable charges to Federal awards. The charges may be considered a direct cost or an allocated indirect cost, as determined in accordance with the provisions of applicable Uniform Guidance cost principles, other applicable cost principles or regulations.

**II. Contractor Records**

Funds provided by COUNTY shall be accounted for separately in CONTRACTOR’s books and records. CONTRACTOR shall keep a systematic accounting record of the receipt and disbursement of COUNTY funds. CONTRACTOR shall permit COUNTY to audit, examine and to copy excerpts and transcripts from such records and to conduct audits or reviews of all records including, but not limited to, invoices, materials, personnel records, bank account records, business records, billing statements, payroll records, business expense records, and all other data related to matters covered by this Agreement. CONTRACTOR shall maintain such data and records in an accessible location and condition for a period of at least four (4) years from the close of this Agreement term, or until after the conclusion of any audit, whichever occurs last. The State of California and/or any Federal agency providing funds for this Agreement shall have the same rights conferred upon COUNTY herein. CONTRACTOR shall keep records that are sufficient to permit the tracing of funds to a level of expenditure adequate to ensure that the funds have not been unlawfully spent. CONTRACTOR’s records shall describe and support the use of funds for the agreed upon project or services outlined in this Agreement.

**III. Recovery of Overpayments:** If any audit shows that COUNTY has paid to CONTRACTOR any amount in excess of properly allowable costs, then CONTRACTOR shall reimburse COUNTY for that amount, either by a cash payment made within thirty (30) days after COUNTY notifies CONTRACTOR of the overpayment, or by an offset made by COUNTY against any payments owed by COUNTY to CONTRACTOR under this or any other contract.

DocuSigned by:  
  
\_\_\_\_\_  
(signature of authorized representative)

4/20/2023 | 11:09 AM PDT  
\_\_\_\_\_  
(date)

EXHIBIT G-1

CENTRAL COAST CENTER FOR INDEPENDENT LIVING (CCCIL)  
SCHEDULE OF COUNTY PROGRAMS  
FISCAL YEARS

<u>Program Name</u>	<u>County Dept.</u>	<u>Contract No.</u>	<u>CFDA #</u>	<u>Contract Period</u>	<u>Contract Amount</u>	<u>Expenditures</u>		<u>Amount Received from County</u>		<u>Identify Source of Funding for the Expenditures</u>			
						<u>Fiscal Year</u>	<u>Contract Life- to- Date</u>	<u>Fiscal Year</u>	<u>Contract Life- to- Date</u>	<u>Federal</u>	<u>Other Funds</u>	<u>Cash Match</u>	<u>In Kind Match</u>

## EXHIBIT H

### Health Insurance Portability & Accountability Act (HIPAA) Certification

WHEREAS, Sections 261 through 264 of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, known as “the Administrative Simplification provisions,” direct the Department of Health and Human Services to develop standards to protect the security, confidentiality and integrity of health information; and

WHEREAS, pursuant to the Administrative Simplification provisions, the Secretary of Health and Human Services has issued regulations modifying 45 CFR Parts 160 and 164 (the “HIPAA Privacy Rule”); and

WHEREAS, CONTRACTOR and COUNTY have entered into an Agreement (“the Agreement”) to which this Certification is an attachment whereby CONTRACTOR will provide certain services to COUNTY; and

WHEREAS, CONTRACTOR may have access to Protected Health Information (as defined below) in fulfilling its responsibilities under the underlying Agreement.

THEREFORE, in consideration of the Parties’ continuing obligations under the Agreement, compliance with the HIPAA Privacy Rule, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, CONTRACTOR agrees to the provisions of this Certification and of the HIPAA Privacy Rule and to protect the interests of COUNTY.

#### I. DEFINITIONS

Except as otherwise defined herein, any and all capitalized terms in this Section shall have the definitions set forth in the HIPAA Privacy Rule. In the event of an inconsistency between the provisions of this Certification and mandatory provisions of the HIPAA Privacy Rule, as amended, the HIPAA Privacy Rule shall control. Where provisions of this Certification are different than those mandated in the HIPAA Privacy Rule, but are nonetheless permitted by the HIPAA Privacy Rule, the provisions of this Certification shall control.

The term “Protected Health Information” means individually identifiable health information including, without limitation, all information, data, documentation, and materials, including without limitation, demographic, medical and financial information, that relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

CONTRACTOR acknowledges and agrees that all Protected Health Information that is created or received by COUNTY and disclosed or made available in any form, including paper record, oral communication, audio recording, and electronic display by COUNTY, or its operating units, to CONTRACTOR or is created or received by CONTRACTOR on COUNTY’s behalf shall be subject to this Certification.

**EXHIBIT H****II. CONFIDENTIALITY REQUIREMENTS**

- (a) CONTRACTOR agrees:
- (i) to use or disclose any Protected Health Information solely: (1) for meeting its obligations as set forth in any agreements between the Parties evidencing their business relationship or (2) as required by applicable law, rule or regulation, or by accrediting or credentialing organization to whom COUNTY is required to disclose such information, or as otherwise permitted under this Certification, or the underlying Agreement ,(if consistent with this Certification and the HIPAA Privacy Rule), or the HIPAA Privacy Rule, and (3) as would be permitted by the HIPAA Privacy Rule if such use or disclosure were made by COUNTY; and
  - (ii) at termination of the Agreement, (or any similar documentation of the business relationship of the Parties), or upon request of COUNTY, whichever occurs first, if feasible CONTRACTOR will return or destroy all Protected Health Information received from or created or received by CONTRACTOR on behalf of COUNTY that CONTRACTOR still maintains in any form, and retain no copies of such information, or if such return or destruction is not feasible, CONTRACTOR will extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information not feasible; and
  - (iii) to ensure that its agents, including a subcontractor(s), to whom it provides Protected Health Information received from or created by CONTRACTOR on behalf of COUNTY, agrees to the same restrictions and conditions that apply to CONTRACTOR with respect to such information. In addition, CONTRACTOR agrees to take reasonable steps to ensure that its employees' actions or omissions do not cause CONTRACTOR to breach the terms of the Agreement.
- (b) Notwithstanding the prohibitions set forth in this Certification or the Agreement, CONTRACTOR may use and disclose Protected Health Information as follows:
- (i) if necessary, for the proper management and administration of CONTRACTOR or to carry out the legal responsibilities of CONTRACTOR, provided that as to any such disclosure, the following requirements are met:
    - (A) the disclosure is required by law; or
    - (B) CONTRACTOR obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law, or for the purpose for which it was disclosed to the person, and the person notifies CONTRACTOR of any instances of which it is aware in which the confidentiality of the information has been breached;
  - (ii) for data aggregation services, if to be provided by CONTRACTOR for the health care operations of COUNTY pursuant to any agreements between the Parties evidencing their business relationship. For purposes of this Certification and the Agreement, data aggregation services means the combining of Protected Health Information by CONTRACTOR with the protected health information received by CONTRACTOR in its capacity as CONTRACTOR of another COUNTY, to permit data analyses that relate to the health care operations of the respective covered entities.

## **EXHIBIT H**

- (c) CONTRACTOR will implement appropriate safeguards to prevent use or disclosure of Protected Health Information other than as permitted in this Certification. The Secretary of Health and Human Services shall have the right to audit CONTRACTOR's records and practices related to use and disclosure of Protected Health Information to ensure COUNTY's compliance with the terms of the HIPAA Privacy Rule. CONTRACTOR shall report to COUNTY any use or disclosure of Protected Health Information which is not in compliance with the terms of this Certification of which it becomes aware. In addition, CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a use or disclosure of Protected Health Information by CONTRACTOR in violation of the requirements of this Certification or the Agreement.

### **III. AVAILABILITY OF PHI**

CONTRACTOR agrees to make available Protected Health Information to the extent and in the manner required by Section 164.524 of the HIPAA Privacy Rule. CONTRACTOR agrees to make Protected Health Information available for amendment and incorporate any amendments to Protected Health Information in accordance with the requirements of Section 164.526 of the HIPAA Privacy Rule. In addition, CONTRACTOR agrees to make Protected Health Information available for purposes of accounting of disclosures, as required by Section 164.528 of the HIPAA Privacy Rule.

### **IV. TERMINATION**

Notwithstanding anything in this Certification or the Agreement to the contrary, COUNTY shall have the right to terminate the Agreement immediately if COUNTY determines that CONTRACTOR has violated any material term of this Certification and/or the Agreement. If COUNTY reasonably believes that CONTRACTOR will violate a material term of this Certification and/or the Agreement and, where practicable, COUNTY gives written notice to CONTRACTOR of such belief within a reasonable time after forming such belief, and CONTRACTOR fails to provide adequate written assurances to COUNTY that it will not breach the cited term of this Certification and/or the Agreement within a reasonable period of time given the specific circumstances, but in any event, before the threatened breach is to occur, then COUNTY shall have the right to terminate the Agreement immediately.

### **V. MISCELLANEOUS**

Except as expressly stated herein or the HIPAA Privacy Rule, the parties to the Agreement do not intend to create any rights in any third parties. The obligations of CONTRACTOR under this Section shall survive the expiration, termination, or cancellation of this Certification and/or the Agreement, and/or the business relationship of the parties, and shall continue to bind CONTRACTOR, its agents, employees, contractors, successors, and assigns as set forth herein.

The parties agree that, in the event that any documentation of the arrangement pursuant to which CONTRACTOR provides services to COUNTY contains provisions relating to the use or disclosure of Protected Health Information which are more restrictive than the provisions of this Certification or the Agreement, the provisions of the more restrictive documentation will control. The provisions of this Certification and the Agreement are intended to establish the minimum requirements regarding CONTRACTOR's use and disclosure of Protected Health Information.

**EXHIBIT H**

In the event that either party believes in good faith that any provision of this Certification and/or the Agreement fails to comply with the then current requirements of the HIPAA Privacy Rule, such party shall notify the other party in writing. For a period of up to thirty (30) days, the parties shall address in good faith such concern and amend the terms of this Certification and/or the Agreement, if necessary to bring it into compliance. If, after such thirty-day period, the Certification and/or the Agreement fails to comply with the HIPAA Privacy Rule, then either party has the right to terminate upon written notice to the other party.

**CONTRACTOR:** Central Coast Center for Independent Living

DocuSigned by:  
By: Judy Cabrera  
02A6B3208310468...

Title: Executive Director

Date: 4/20/2023 | 11:09 AM PDT

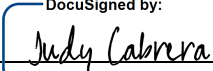


**CHILD ABUSE & NEGLECT REPORTING  
CERTIFICATION**

Central Coast Center for Independent Living

CONTRACTOR hereby acknowledges that this contract for services will bring CONTRACTOR in contact with children, and that CONTRACTOR has received from COUNTY a copy of Penal Code Sections 11165.7 and 11166 as required by the Child Abuse and Neglect Reporting Act (Penal Code Sections 11164, et seq). CONTRACTOR further certifies that it has knowledge of the provisions of the Act, and will comply with its provisions, which define a mandated reporter and requires that reports of child abuse or neglect be made by a mandated reporter whenever, in his or her professional capacity or within the scope of his or her employment, he/she has knowledge or observes a child whom he/she knows or reasonably suspects has been a victim of neglect or abuse.

CONTRACTOR further gives assurance that all of its employees, consultants, and agents performing services under this Agreement, who are mandated reporters under the Act, sign statements indicating that they know of, and will comply with, the Act's reporting requirements.

DocuSigned by:  
  
Authorized Signature

4/20/2023 | 11:09 AM PDT  
Date

- ◆ 24-hour Bilingual Child Abuse Hotline 1-800-606-6618
- ◆ Mandated Child Abuse Reporter Training is available, at no cost, through the Child Abuse Prevention Council of Monterey County (CAPC), 755-4737.