EXHIBIT C
COURSE CATALOG - DESKTOP COURSES

Desktop Application Training
Microsoft Office
Microsoft Office Access Level 1-3
Microsoft Office Excel Level 1-4
Microsoft Office FrontPage Level 1
Microsoft Office Outlook Level 1-2
Microsoft Office PowerPoint Level 1-2
Microsoft Office Publisher Level 1
Microsoft Office Word Level 1-3
Intro to Computers / Windows Level 1
Microsoft Office 2007/2010 New Features
Microsof Office Visio Level 1

Graphics and Web Design
Adobe Acrobat
Adobe Illustrator
Adobe Flash
Adobe Fireworks
Adobe Dreamweaver
Adobe Photoshop
Adobe ColdFusion
Adobe InDesign
HTML
Microsoft Expression Web
CoralDraw

Project Management Training
PMP - Project Management Professional Certification
ITIL - Information Technology Infrastucture Library
Microsof Project
ITIL v3 Foundation

Other
Microsoft SharePoint Level 1A, 1B, 2
Crystal Reports Level 1-2
Oracle
SQL
FileMaker Pro
QuickBooks

TECHNICAL COURSES

Cisco
ICND 1 / CCENT
ICND 2 / CCNA
CCNP

COURSE CATALOG - DESKTOP COURSES

CompTIA
Project+
A+
Security+
Network+
Server+
Linux+

ISC2
CISSP- Updated 2012
CISSP-ISSAP
CISSP-ISSEP
CISSP-ISSMP

ITIL
ITIL v3

Linux / Red Hat
RH033 Linux Essentials
RH133 Linux System Administration
RH253 Linux Networking & Security Administration
Red Hat Suite
Red Hat 6 (124) System Administration I
Red Hat 6 (135) System Administration II
Red Hat 6 (255) System Administration III
Red Hat 6 Suite

SERVER 2008
(6418) Deploying Windows Server 2008
(6420)Fundamentals of Windows Server 2008 Network Infrastructure and Applications Infrastructure
(6421) Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure
(6424) Fundamentals of Windows Server 2008 Active Directory
(6425) Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services
(6426) Configuring & Troubleshooting Identity and Access Solutions w/ Windows Server 2008 Active Directory
(6427) Configuring and Troubleshooting Internet Information Services
(6428) Configuring and Troubleshooting Windows Server 2008 Terminal Services
(6430) Planning and Administering Windows Server 2008 Servers
(6431) Managing and Maintaining Windows Server 2008 Network Infrastructure Servers
(6432) Managing and Maintaining Windows Server 2008 Active Directory Servers
(6435) Designing a Windows Server 2008 Network Infrastructure
(6436) Designing a Windows Server 2008 Active Directory Infrastructure and Services
(6437) Designing a Windows Server 2008 Applications Platform Infrastructure
(6422) Implementing and Managing Windows Server 2008 Hyper-V
(6434) Automating Windows Server 2008 Administration with Windows Powershell
(10324) 70-669 Implementing and Managing Microsoft Desktop Virtualization
(50273) 70-693 Planning and Designing Microsoft Virtualization Solutions
(10215) 70-659 Implementing and Maintaining Microsoft Server Virtulization

COURSE CATALOG - DESKTOP COURSES

SMALL BUSINESS SERVER

(6445) Implementing and Administering Windows Small Business Server 2008

EXCHANGE 2010

Exchange 2010 Install and Configuration

Exchange 2010 Designing and Deploying

LYNC SERVER

Microsoft Lync Server 2010 Deploying and Administering

(10534) Microsoft Lync Server 2010 Planning and Designing

SQL Server 2008

Implementing a Microsoft SQL 2008 Database

Maintaining a Microsoft SQL 2008 Database

PROJECT

Project Server

SHAREPOINT

Office SharePoint Server

SHAREPOINT

Configuring and Managing Microsoft SharePoint Server

Designing and Deploying Microsoft SharePoint Server

SharePoint Server Suite

SYSTEM SCENTER

System Center Configuration Manager (SCCM) 2007

System Center Operations Manager (SCOM) 2007

System Center Essentials 2010

System Center Configuration Manager Administering (SCCM) 2012

System Center Configuration Manager Deploying (SCCM) 2012

10750 Private Cloud Monitoring and Operations with System Center 2012

10751 Private Cloud Configuring and Development with System Center 2012

VISTA

Supporting the Microsoft Windows Vista Operating System and Applications

Configuring Windows Vista Mobile Computing and Applications

Maintaining and Troubleshooting Windows Vista Computers

Installing and Configuring the Windows Vista Operating System

WINDOWS 7

Updating Your Technology Knowledge of Microsoft Windows XP to Windows 7

(70-680) Windows 7 Installing and Configuring Windows 7 Client

(70-685) Windows 7 Enterprise Desktop Support Technician

(70-686) Windows 7 Planning and Managing Desktop Deployments and Environments

COURSE CATALOG - DESKTOP COURSES

Oracle 10g
Oracle Database 10g: PL/SQL Fundamentals Training
Oracle Database 10g: Administration Workshop I Training
Oracle Database 10g: Administration Workshop II Training
Oracle Application Server 10g Administration I Training
Oracle Application Server 10g: Administration II Training

Oracle 11g
Oracle 11g Introduction to SQL
Oracle 11g Database Administration I
Oracle 11g Database Administration II
Oracle 11g PL/SQL Fundamentals
Oracle 11g PL/ SQL Develop Program Units
Oracle 11G Suite

PMI
PMI PMP 4th Edition

VMware
VMware ESX Server 3.5
VMware vSphere 4.0
VMware View 5.0
Vmware vSphere 5

SOFT SKILLS

Call Center Skills
Call Center Management
Creativity in the Workplace
Customer Service over the Telephone
Email Etiquette
Project Management Fundamentals
Project Management Advanced
Time Management
Workplace Safety
Workplace Diversity
Effective Presentations
Business Writing and Grammar Skills
Advanced Writing for Professionals
Organizational Skills
Change Management