

RESOLUTION

Resolution No.: 25-347

WHEREAS, the County of Monterey (County) is observing its sixth annual Customer Service Week – a significant celebration proclaimed in 1992 as the first whole week of October by the U.S. Congress;

WHEREAS, "Customer Service Superstars-Making a Difference Every Day!" will be celebrated from October 6th through 10th, 2025; and

WHEREAS, County employees consistently go above and beyond in delivering exemplary service to the community; and

WHEREAS, County employees anticipate and address the needs of their customers, while remaining steadfast in the face of internal and external challenges such as limited resources, natural disasters, and socio-political or economic pressures; and

WHEREAS, County employees serve with unwavering dedication, ensuring customer satisfaction through responsiveness, expertise, compassion, and courtesy; and

WHEREAS, County leadership expresses its sincere appreciation to County employees for their unwavering commitment to excellence in service to both internal and external stakeholders; and

NOW, THEREFORE BE IT RESOLVED, that the Board of Supervisors of the County of Monterey formally recognizes and commends County employees for their outstanding service throughout the year; and

BE IT FURTHER RESOLVED, that the Board of Supervisors deeply acknowledges the exceptional efforts of County employees, as they consistently exceed the expectations of the community by providing daily superstar-quality customer service, and extends its heartfelt gratitude for their continued dedication and service.

PASSED AND ADOPTED on this 30th day of September 2025

Chair Supervisor Chris Lopez

Vice Chair Supervisor Wendy Root Askew

Supervisor Glenn Church

Supervisor Luis A. Alejo

Supervisor Kate Daniels