

Community Services & Supports Data Report FY18/19

List of CSS Strategies (CSS-01 through 12) and Programs implemented in FY18/19:

CSS-01 - Family Stability FSP

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- Family Reunification FSP (p.3-4)

CSS-02 - Dual Diagnosis FSP

- Door to Hope, Co-occurring Disorder FSP (p.5-6)
- Door to Hope, Santa Lucia, Juvenile Justice Residential (p.7-8)

CSS-03 - Juvenile Justice FSP

- Juvenile Justice Mental Health Court, CS JJ CALA MH Court FSP (p.9-10)
- Juvenile Sex Offender Reduction Team (p.11-12)

CSS-04 - Transition Age Youth FSP

- Avanza FSP (p.13-14)

CSS-05 - Adults with SMI

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- Interim, MHSA Lupine Garden FSP (p.17-18)
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- Community Human Services, CHS MHS Outpatient (p.29-30)
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CSS-08 - Early Childhood Mental Health

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CSS-12 - Family Stability

- Kinship Center, D'Arrigo Children's Clinic (p.53-54, 57-58)
- Family Preservation, CS Family Preservation (p.59-60)
- Family Preservation, CS Salinas Home Partners (p.61-62)
- Kinship Center, Outpatient Resolving Trauma Services for Children (p.55-56)

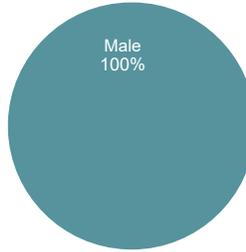
CSS-01 - Family Stability FSP

Program/Program Group: Kinship Adoption FSP Seneca

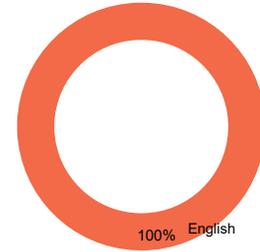
Services include the integration of a full service partnership model for some families and the inclusion of evidence based and evidence informed parent education programs.

Number of Clients Served: 3
Total Service Value: \$116,950.73
Average Service Value per Client: \$38,983.58
Average Age: 10
Number of New Clients: 0
Number of Clients Discharged: 3

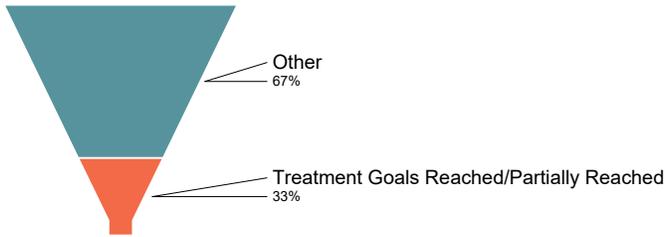
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	100 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

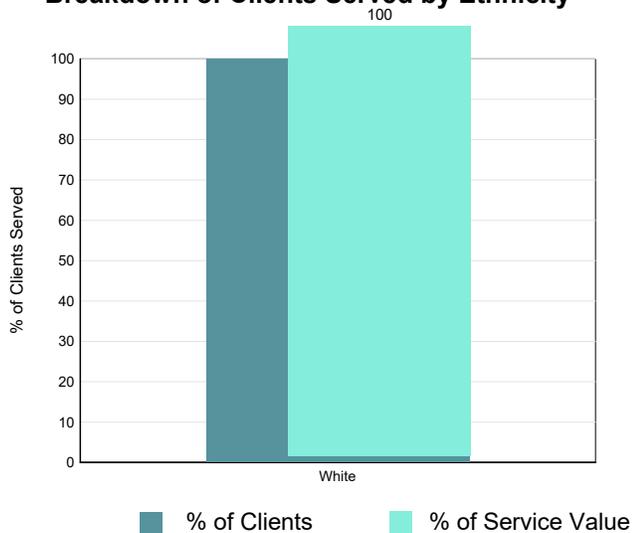
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	12	2 %	100%
Collateral/Family Therapy	85	18 %	100%
Linkage/Brokerage	127	20 %	100%
Medication Support	20	2 %	100%
Mental Health Counseling	214	58 %	100%
Total	458	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	62%
Private Insurance	38%

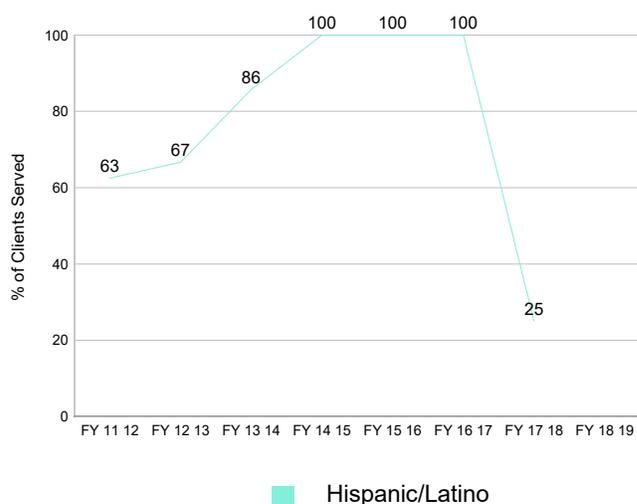
CSS-01 - Family Stability FSP

Health Equities

Breakdown of Clients Served by Ethnicity

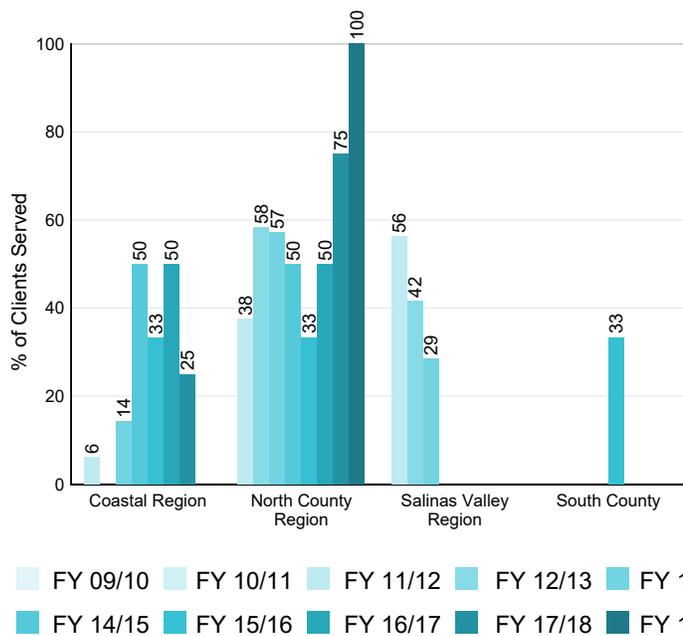


Percent of Hispanic / Latino Clients Served

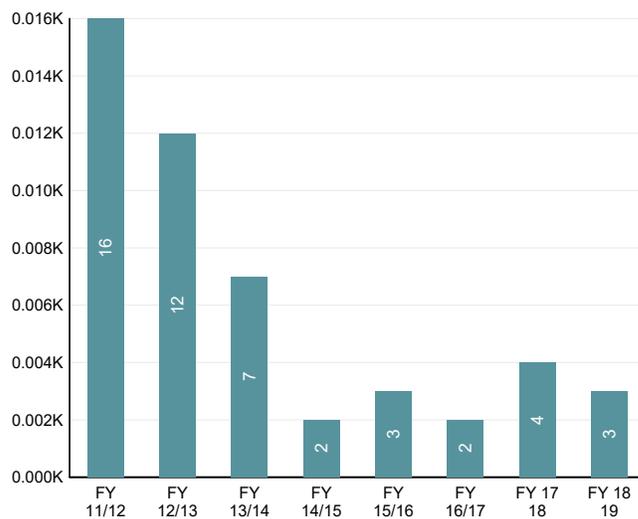


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



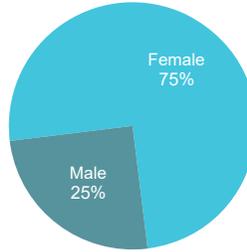
CSS-01 - Family Stability FSP

Program/Program Group: CS Family Reunification FSP

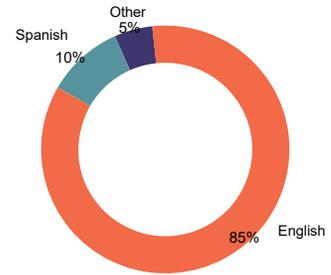
Family Reunification Program is a unique and innovative program model that truly integrates Children's Behavioral Health (CBH) therapists and Family and Children's Services (FCS/DSES) social workers into one cohesive service unit. The full FRP staff is co-located, co-supervised, and cross-trained to each other's jobs. At full staffing there are three FCS social workers, permanently teamed with three clinicians from CBH. Paired in teams of two for each FRP family, they share a caseload together and jointly provide services and case management to their families. They jointly share responsibility for case planning, provision of intensive therapeutic and support services, case monitoring, family team leadership, decision-making, and managing and leading orientation and other groups. The target population for the FRP program is: those families who are court-ordered to receive family reunification services from DSES after children have been removed from the home due to severe abuse or neglect and; have significant mental health needs and; face greater-than-normal challenges in safely reuniting and creating a stable home environment that will support the mental health and emotional needs of their children.

Number of Clients Served: 20
Total Service Value: \$99,995.75
Average Service Value per Client: \$4,999.79
Average Age: 10
Number of New Clients: 7
Number of Clients Discharged: 6

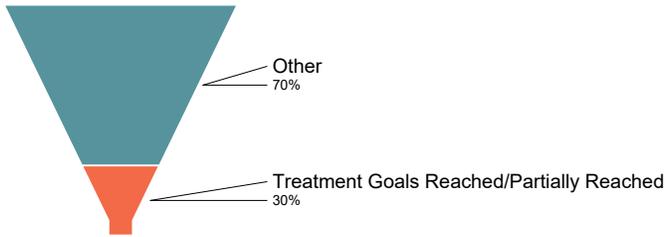
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	85 %
Mood Disorders	5 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

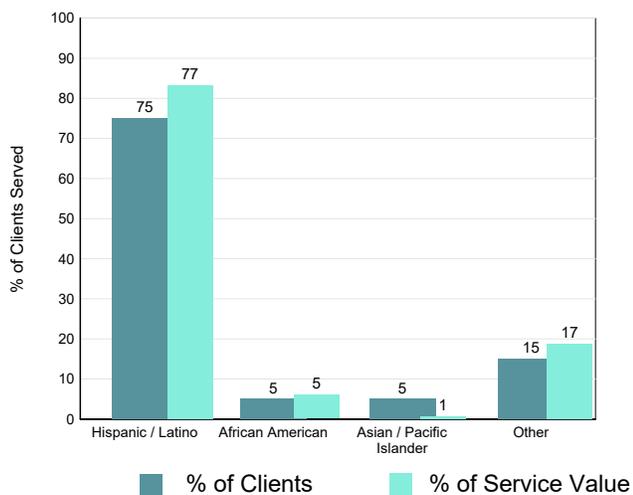
	Breakdown of Service Type		
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	16	4 %	35%
Collateral/Family Therapy	6	2 %	10%
Linkage/Brokerage	357	63 %	85%
Mental Health Counseling	39	20 %	45%
Non Billable	47	12 %	50%
Total	465	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

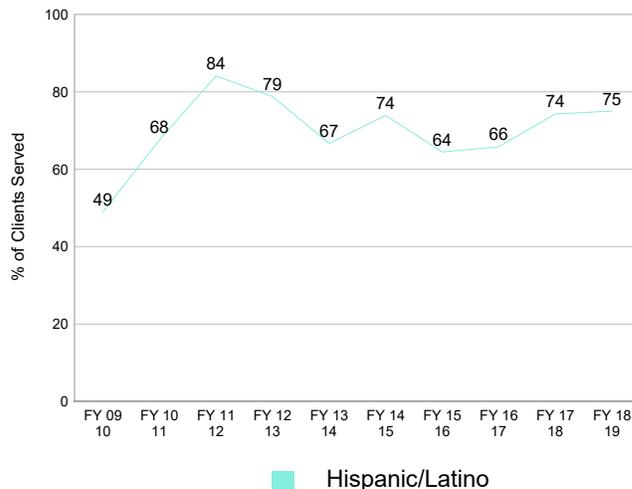
CSS-01 - Family Stability FSP

Health Equities

Breakdown of Clients Served by Ethnicity

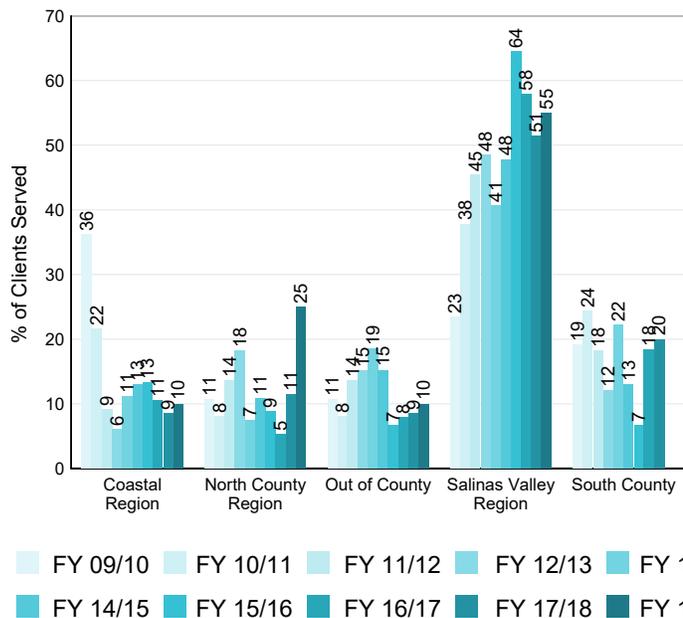


Percent of Hispanic / Latino Clients Served

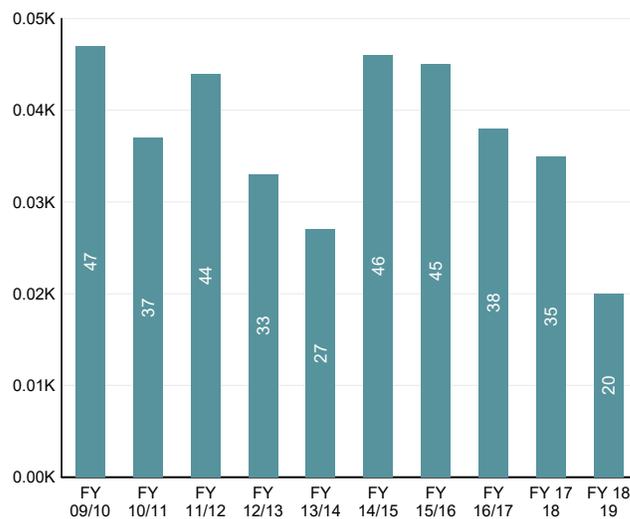


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



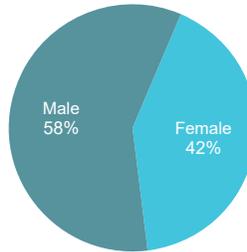
CSS-02 - Dual Diagnosis FSP

Program/Program Group: Co-Occurring Disorder

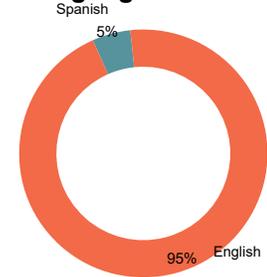
ICT is an MHSA program, a Full Service Partnership, (FSP), and a contract with Door to Hope. This team provides a high level of care to co-occurring youth and their families. ICT is designed to prevent youth from having to be placed out of the home, who may be struggling with a co-occurring disorder. It is offered to youth ages 12 -18, who meet the co-occurring criteria and are at risk of out of home placement. This team provides individual and family therapy, as well as peer mentor support. The desired outcomes include measuring success in education, decreasing recidivism, prevention of further involvement with the Juvenile Justice system, and providing treatment in a less restrictive setting. Success is measured by youth's ability to remain at home, in school, and in their community, with no new law violations. This is a Mental Health Services Act (MHSA) program, under the co-occurring strategy. It is one of the substance abuse programs designed to meet moderate to severe needs.

Number of Clients Served: 79
Total Service Value: \$504,249.63
Average Service Value per Client: \$6,382.91
Average Age: 16
Number of New Clients: 41
Number of Clients Discharged: 57

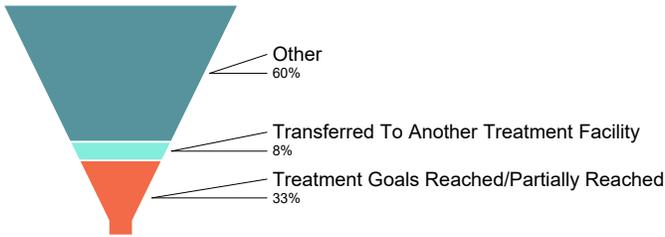
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	57 %
Anxiety Disorders	25 %
Disruptive Behavior Disorders	8 %

Of the Clients Served, **96 %** had a Substance Use Diagnosis.

Breakdown of Service Type

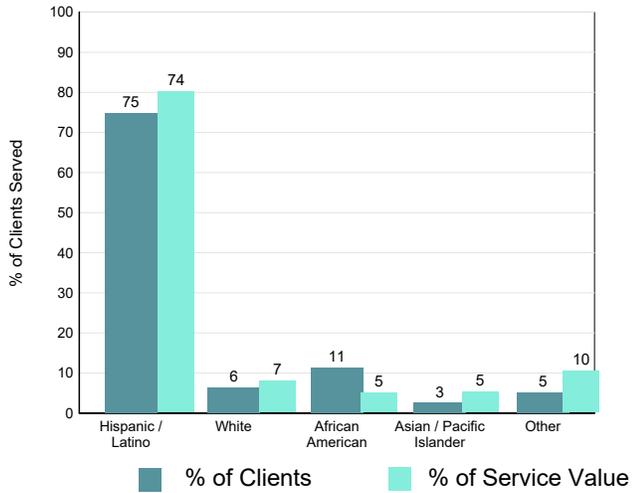
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	305	14 %	75%
Collateral/Family Therapy	317	9 %	48%
Group Counseling	5	0 %	4%
Linkage/Brokerage	1,000	26 %	96%
Mental Health Counseling	849	47 %	66%
Non Billable	105	2 %	51%
Others	24	1 %	4%
Total	2,605	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	79%
Private Insurance	11%
Self Pay/Other	10%

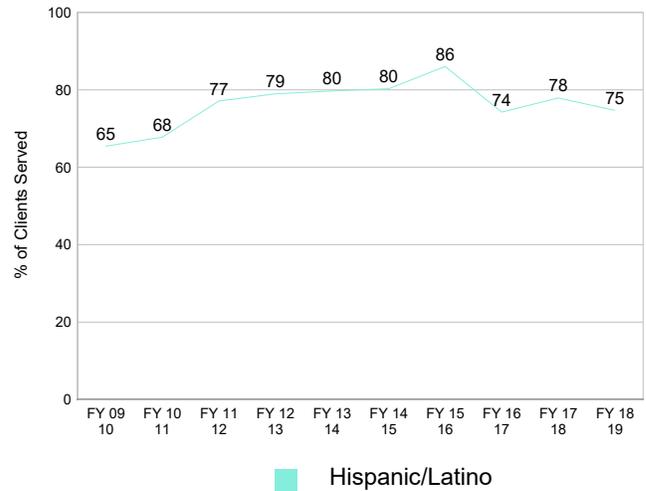
CSS-02 - Dual Diagnosis FSP

Health Equities

Breakdown of Clients Served by Ethnicity

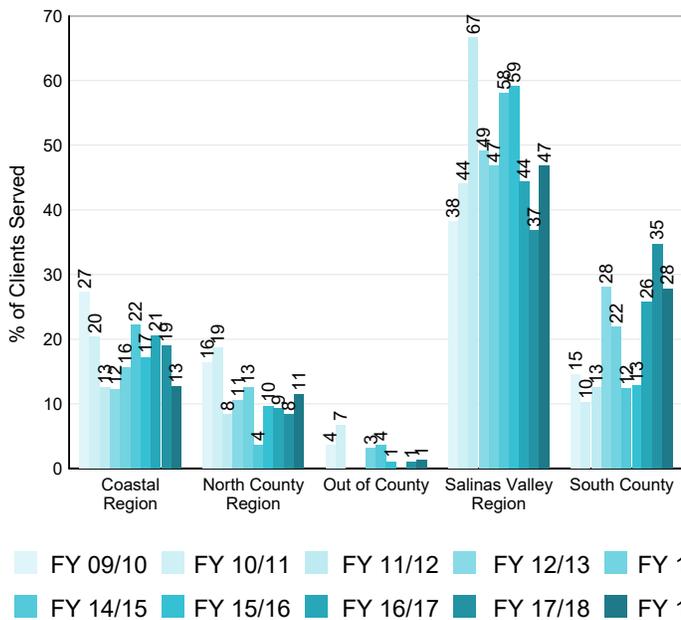


Percent of Hispanic / Latino Clients Served

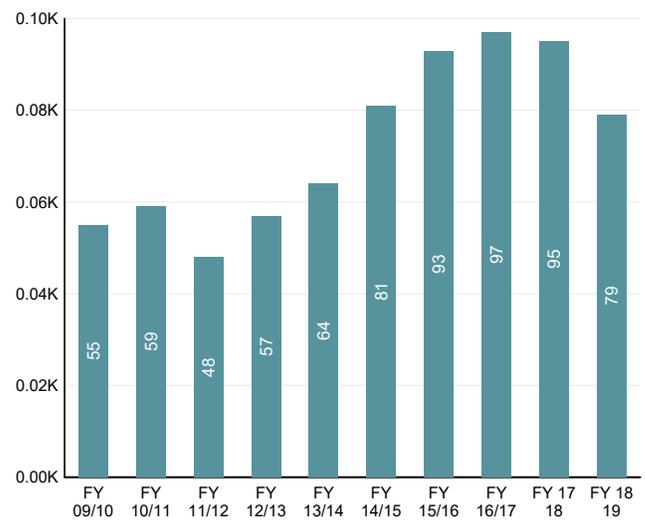


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



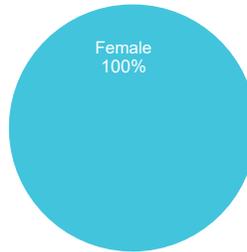
CSS-02 - Dual Diagnosis FSP

Program/Program Group: DTH Santa Lucia

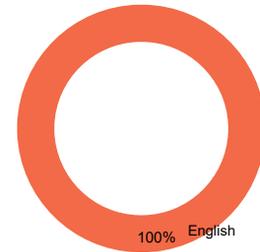
Santa Lucia/Door to Hope provides a 24 hour, Residential Care Level (RCL) 11, residential treatment program for adolescent females with co-occurring disorders. Door to Hope delivers a nine month, Intensive Treatment program, to at risk, female adolescent youth, with substance abuse issues, in a community setting. Youth are placed through Monterey County Probation or Monterey County Department of Social and Employment Services (DSES). Services delivered include individual, group, and family therapy. Substance abuse education and therapeutic community/milieu are also provided.

Number of Clients Served: 15
Total Service Value: \$521,692.86
Average Service Value per Client: \$34,779.52
Average Age: 15
Number of New Clients: 9
Number of Clients Discharged: 10

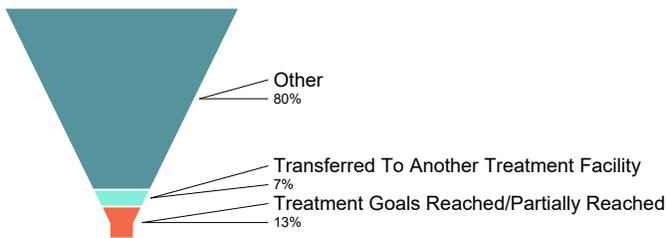
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	53 %
Anxiety Disorders	47 %

Of the Clients Served, **100 %** had a Substance Use Diagnosis.

Breakdown of Service Type

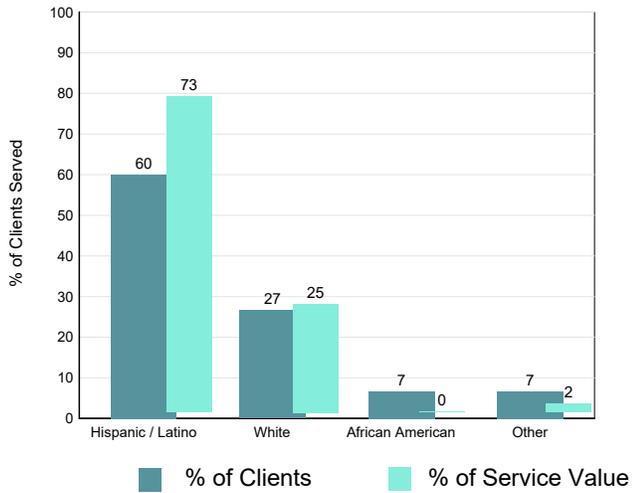
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	54	3 %	87%
Collateral/Family Therapy	73	3 %	87%
Group Counseling	741	11 %	93%
Linkage/Brokerage	477	20 %	100%
Mental Health Counseling	1,619	62 %	93%
Non Billable	10	0 %	33%
Total	2,974	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

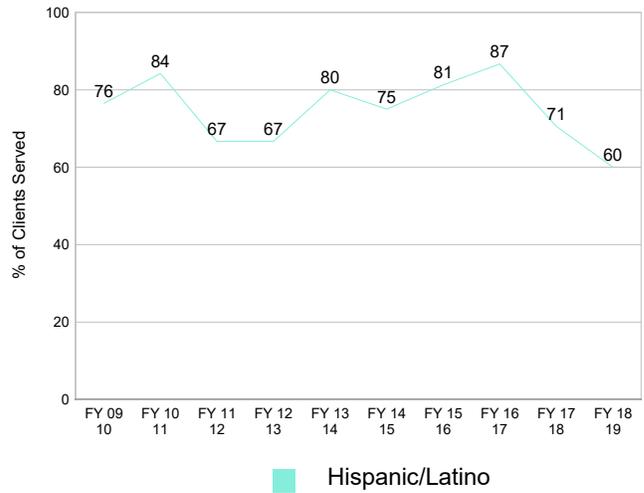
CSS-02 - Dual Diagnosis FSP

Health Equities

Breakdown of Clients Served by Ethnicity

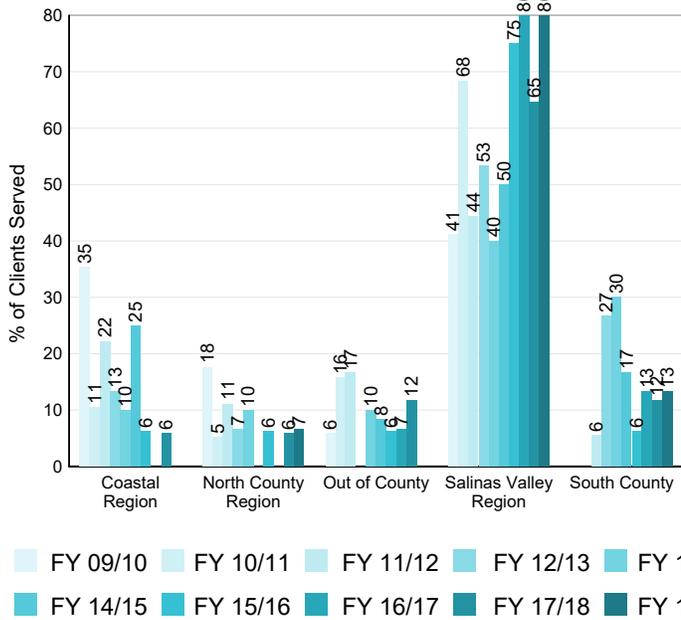


Percent of Hispanic / Latino Clients Served

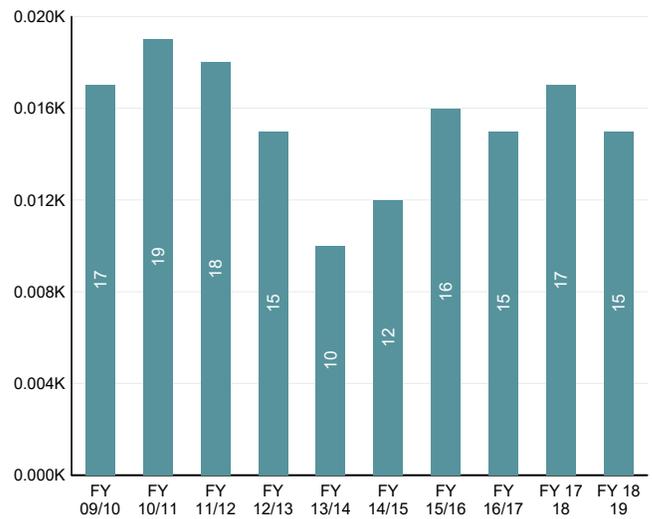


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



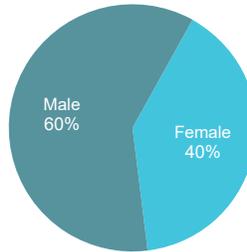
CSS-03 - Juvenile Justice FSP

Program/Program Group: CS JJ CALA MH Court

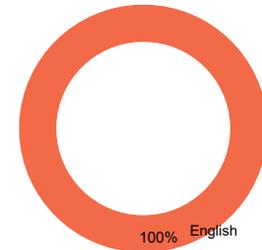
Community Action Linking Adolescents program provides intensive mental health services & case management for youth in the juvenile justice system. Probation, Juvenile Court and Behavioral Health collaborate to provide supervision and support to youth and their families. As an MHSA/Full Service Partnership (FSP) program, this team adopts a whatever it takes approach, in treating at risk youth and their families. The CALA Youth Program was originally a combination of the Juvenile Mentally Ill Offender Criminal Reduction (MIOCR) Grant, and Mental Health Services Act (MHSA) funding. This funding made possible the development of a Juvenile Mental Health Court, and to serve the mental health needs of youth who come into contact with the Juvenile Justice system. This multidisciplinary team screens all youth who are in the field, and on Probation, with the Massachusetts Youth Screening Instrument Version 2 (MAYSI-2), and also delivers Brief Strategic Family Therapy, as the Evidenced-Based Practice

Number of Clients Served: 20
Total Service Value: \$147,484.01
Average Service Value per Client: \$7,374.20
Average Age: 16
Number of New Clients: 12
Number of Clients Discharged: 10

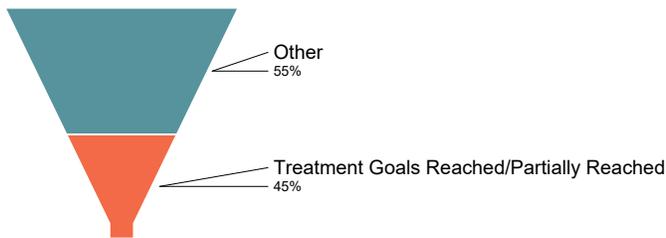
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	35 %
Anxiety Disorders	20 %
Disruptive Behavior Disorders	5 %

Of the Clients Served, 15 % had a Substance Use Diagnosis.

Breakdown of Service Type

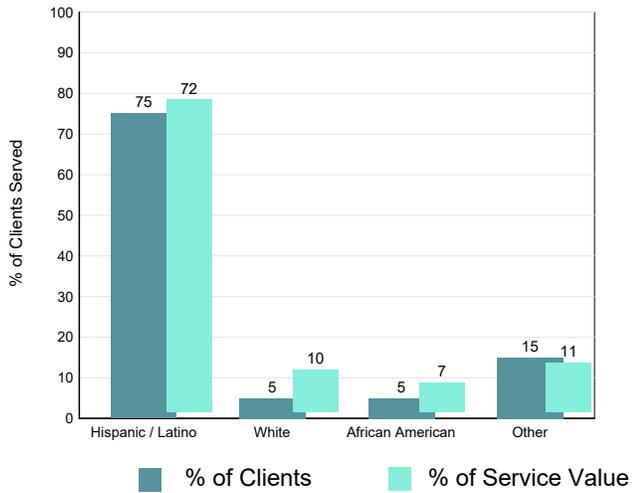
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	66	18 %	75%
Collateral/Family Therapy	20	6 %	55%
Crisis Intervention	4	0 %	10%
Linkage/Brokerage	162	34 %	85%
Medication Support	13	2 %	40%
Mental Health Counseling	76	18 %	75%
Non Billable	156	21 %	95%
Others	2	0 %	5%
Total	499	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	53%
Private Insurance	30%
Self Pay/Other	17%

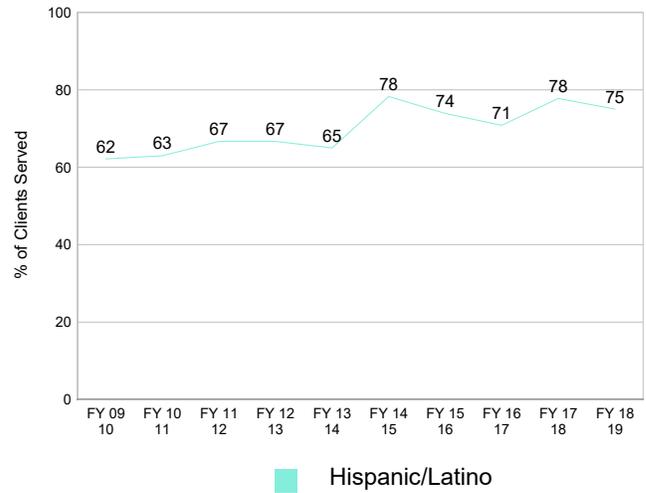
CSS-03 - Juvenile Justice FSP

Health Equities

Breakdown of Clients Served by Ethnicity

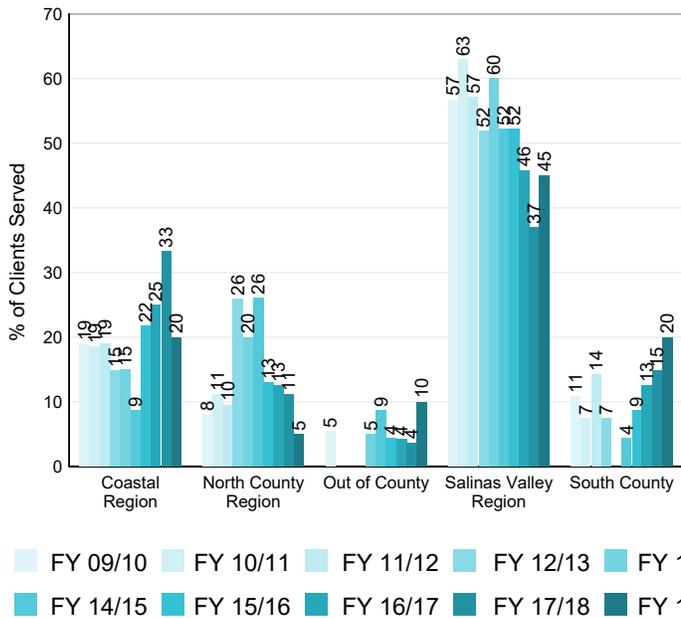


Percent of Hispanic / Latino Clients Served

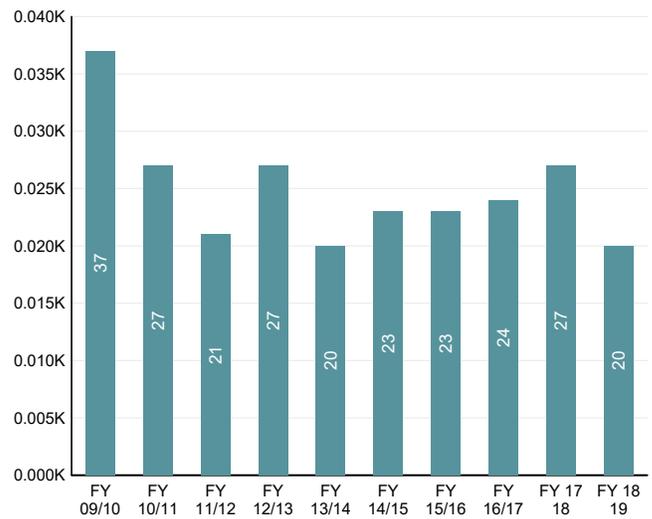


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



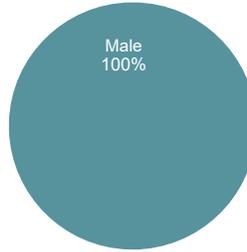
CSS-03 - Juvenile Justice FSP

Program/Program Group: CS JJ JSORT

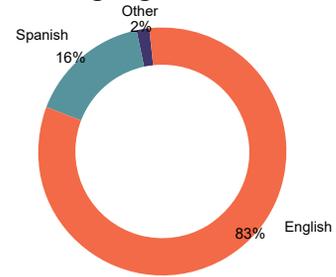
The Juvenile Sex Offender Response Team (JSORT) offers treatment to adolescents with sexual offender charges, in collaboration with the Probation Department. JSORT meets as a multidisciplinary team in order to meet the needs of the youth and family. Referrals are made through the Probation Department, and youth are assessed for the program. Services are implemented, in individual, group and family modalities. This team meets regularly to discuss the cases and treatment, and efforts are made to reduce the risk of re-offending and to plan reunification services for returning the offender to the home and community, with all safety factors considered.

Number of Clients Served: 63
Total Service Value: \$522,144.60
Average Service Value per Client: \$8,288.01
Average Age: 16
Number of New Clients: 35
Number of Clients Discharged: 32

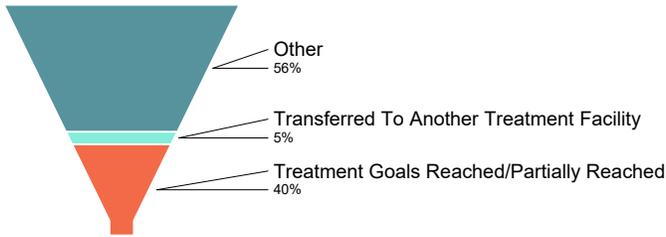
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	24 %
Disruptive Behavior Disorders	17 %
OTHER	11 %

Of the Clients Served, 5 % had a Substance Use Diagnosis.

Breakdown of Service Type

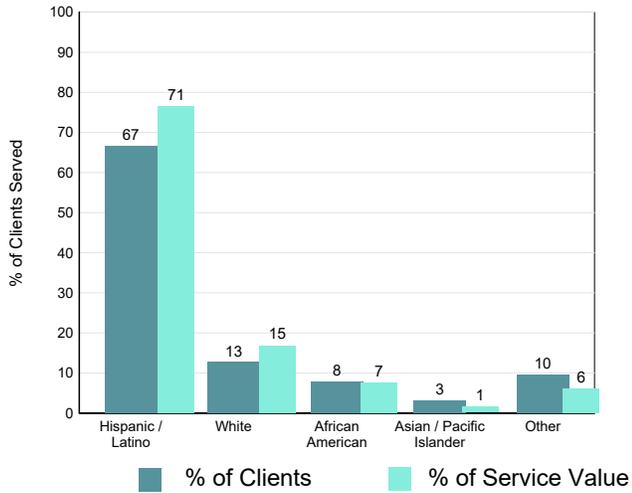
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	253	19 %	81%
Collateral/Family Therapy	104	6 %	46%
Crisis Intervention	9	0 %	3%
Group Counseling	741	18 %	35%
Linkage/Brokerage	431	20 %	84%
Medication Support	10	0 %	10%
Mental Health Counseling	448	27 %	65%
Non Billable	341	9 %	90%
Others	16	1 %	6%
Total	2,353	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	64%
Private Insurance	9%
Self Pay/Other	27%

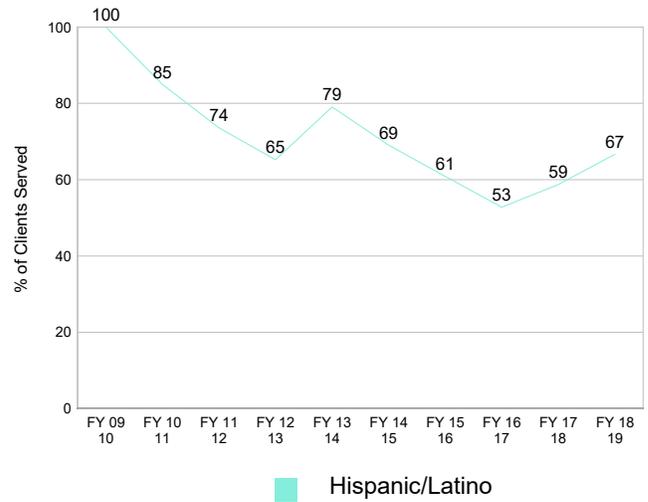
CSS-03 - Juvenile Justice FSP

Health Equities

Breakdown of Clients Served by Ethnicity

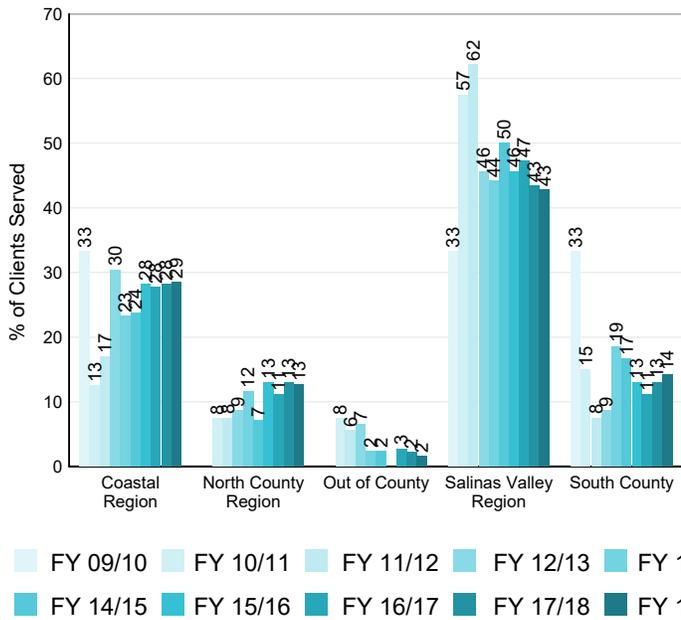


Percent of Hispanic / Latino Clients Served

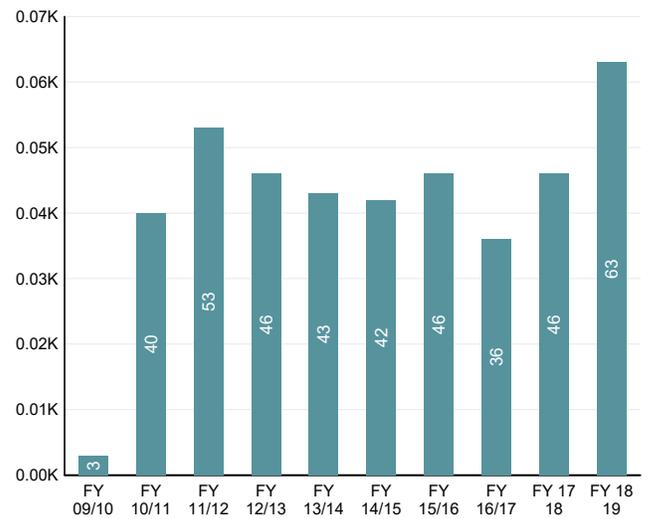


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



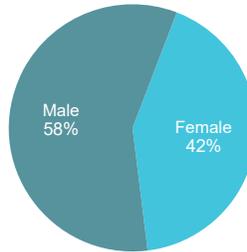
CSS-04 - Transition Age Youth FSP

Program/Program Group: TAY Avanza FSP

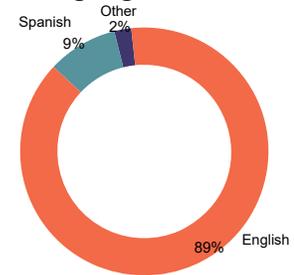
Avanza is a voluntary program for youth ages 16-25 and is based on the philosophy that services should be youth-guided, strength-based, individualized, community-based and culturally competent. We collaborate with other services providers, the youth and their family to provide services and supports to help the youth move forward in their life domains (Education, Employment, Living Situation, Personal/Community Engagement). Youth receive psychiatric assessment, case management and individual/group/family therapy based upon their mental health needs. Youth also can participate in skills groups, outings and recognition events.

Number of Clients Served: 255
Total Service Value: \$749,497.14
Average Service Value per Client: \$2,939.20
Average Age: 21
Number of New Clients: 245
Number of Clients Discharged: 35

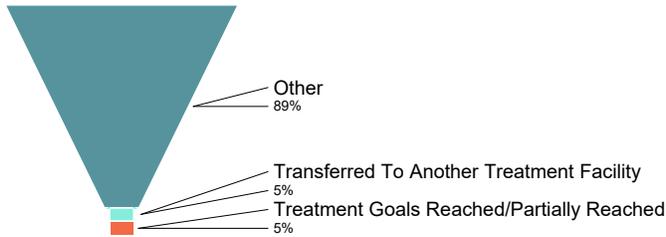
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	26 %
Schizophrenia Spectrum	16 %
Anxiety Disorders	14 %

Of the Clients Served, **33 %** had a Substance Use Diagnosis.

Breakdown of Service Type

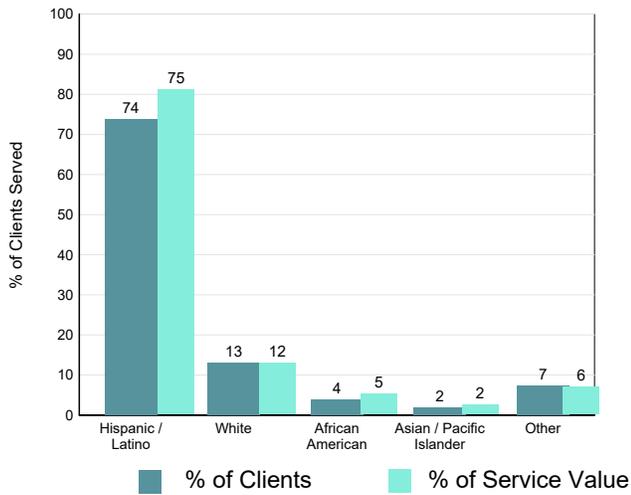
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	159	8 %	34%
Collateral/Family Therapy	90	4 %	18%
Crisis Intervention	58	1 %	8%
Group Counseling	162	3 %	9%
Linkage/Brokerage	1,626	45 %	94%
Medication Support	41	1 %	11%
Mental Health Counseling	405	21 %	47%
Non Billable	913	16 %	85%
Total	3,454	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	87%
Medicare B	1%
Private Insurance	10%
Self Pay/Other	3%

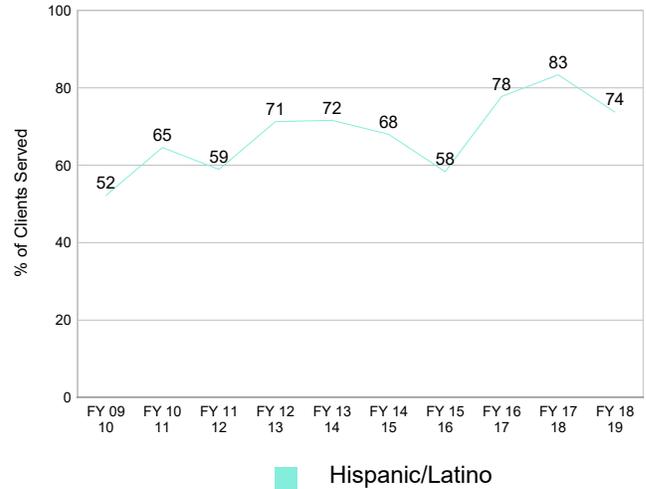
CSS-04 - Transition Age Youth FSP

Health Equities

Breakdown of Clients Served by Ethnicity

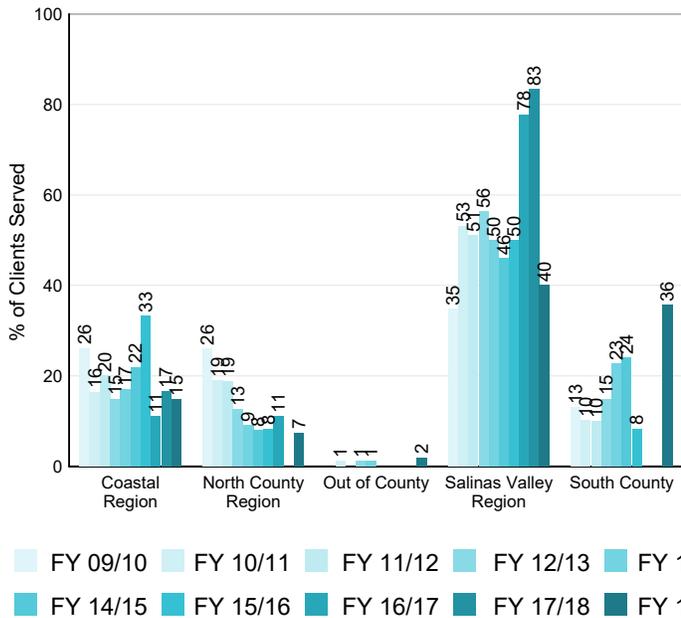


Percent of Hispanic / Latino Clients Served

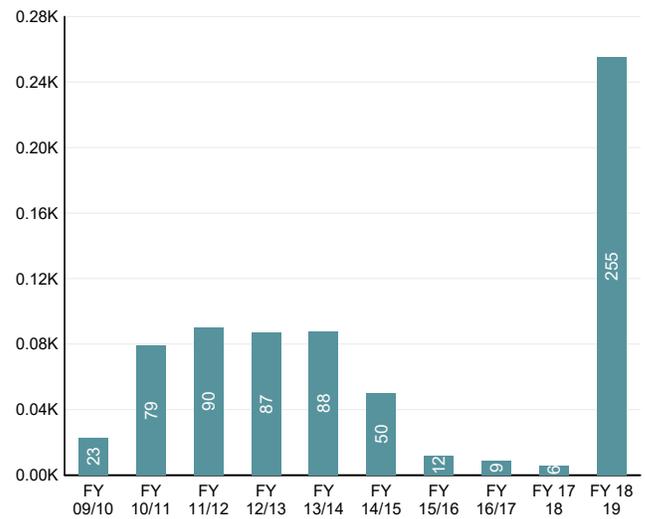


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



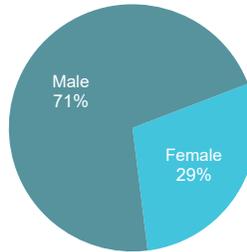
CSS-05 - Adults with SMI

Program/Program Group: AS Creating New Choices FSP

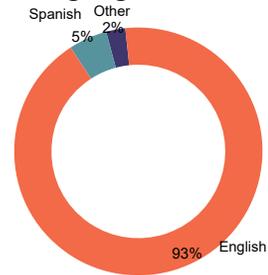
The Creating New Choices Program, or CNC is a collaborative effort between Behavioral Health, Probation, District Attorney, Public Defender and the Courts in Monterey County to provide intensive case management, psychiatric care, Probation supervision and therapeutic mental health court services to mentally ill offenders. CNC offers services in the Full Service Partnership or 'whatever it takes' model. Referral Process: Clients are referred to CNC through the court system. The court refers candidates to the CNC program either through a judge, public defender, district attorney or private counsel who believes a client meets the basic eligibility criteria.

Number of Clients Served: 121
Total Service Value: \$613,255.07
Average Service Value per Client: \$5,068.22
Average Age: 36
Number of New Clients: 80
Number of Clients Discharged: 82

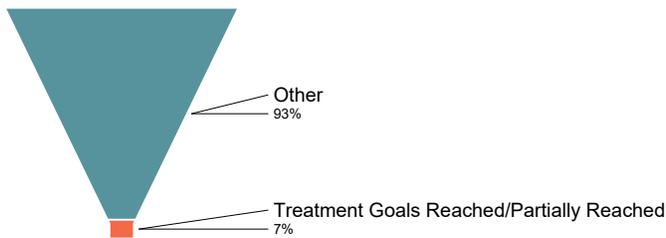
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	43 %
Mood Disorders	17 %
OTHER	12 %

Of the Clients Served, **68 %** had a Substance Use Diagnosis.

Breakdown of Service Type

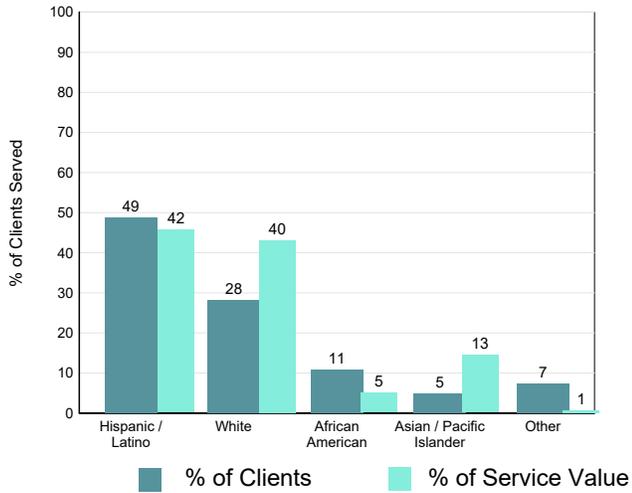
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	160	8 %	53%
Collateral/Family Therapy	5	0 %	3%
Crisis Intervention	4	0 %	2%
Group Counseling	1,800	19 %	21%
Linkage/Brokerage	1,325	40 %	48%
Medication Support	239	5 %	29%
Mental Health Counseling	45	2 %	16%
Non Billable	1,356	25 %	100%
Others	3	0 %	2%
Total	4,937	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	54%
Medicare B	39%
Private Insurance	4%
Self Pay/Other	2%

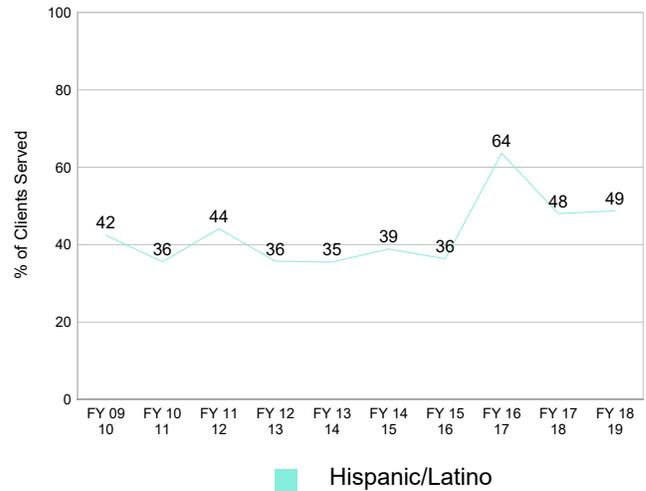
CSS-05 - Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

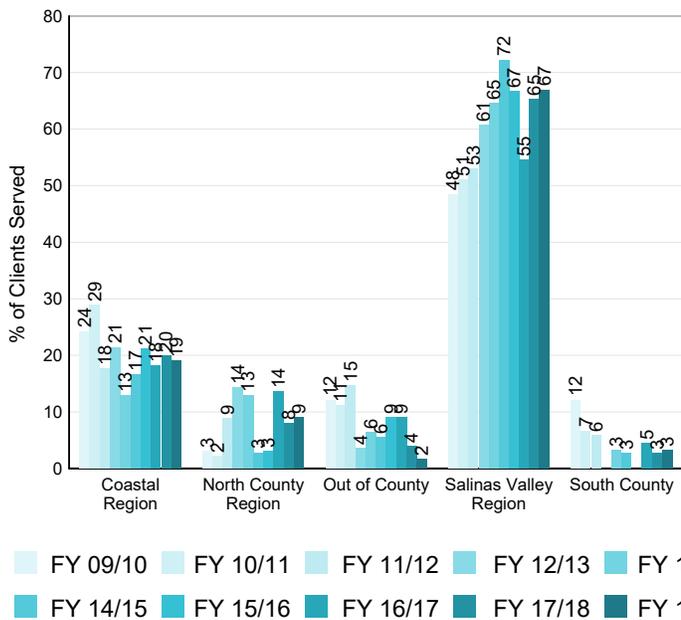


Percent of Hispanic / Latino Clients Served

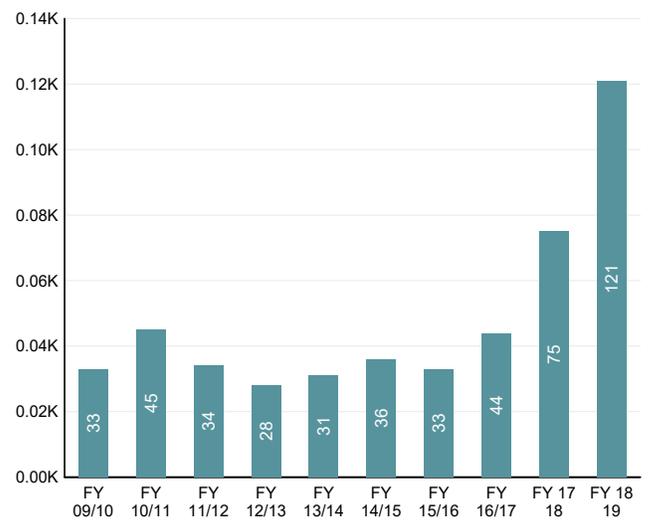


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



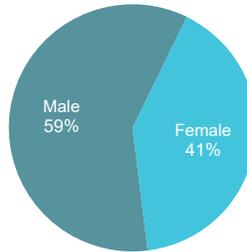
CSS-05 - Adults with SMI

Program/Program Group: Interim MHSA Lupine Garden FSP

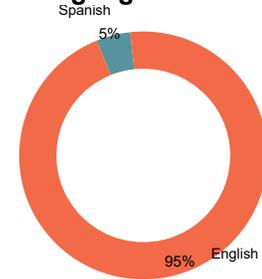
Lupine Gardens provides safe, affordable, quality permanent housing for 20 very low-income individuals with psychiatric disabilities, all of whom are homeless or at high risk of homelessness and require additional support necessary to live independently in the community. The service array includes: Intensive case management provided in the Full Service Partnership model as required by Mental Health Services Act funding, medication support and assistance with daily living skills, i.e., meals, house cleaning, and laundry services, in order to live independently in the community. These intensive support services are NOT available in Interim's other permanent housing projects.

Number of Clients Served:	22
Total Service Value:	\$395,893.34
Average Service Value per Client:	\$17,995.15
Average Age:	51
Number of New Clients:	2
Number of Clients Discharged:	4

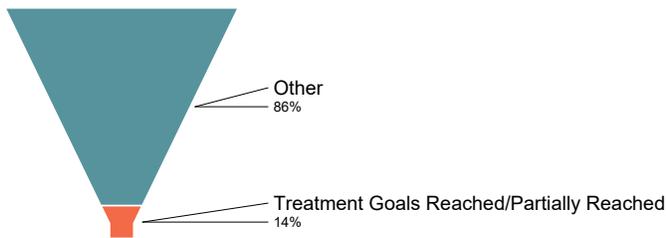
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	77 %
Mood Disorders	5 %

Of the Clients Served, **32 %** had a Substance Use Diagnosis.

Breakdown of Service Type

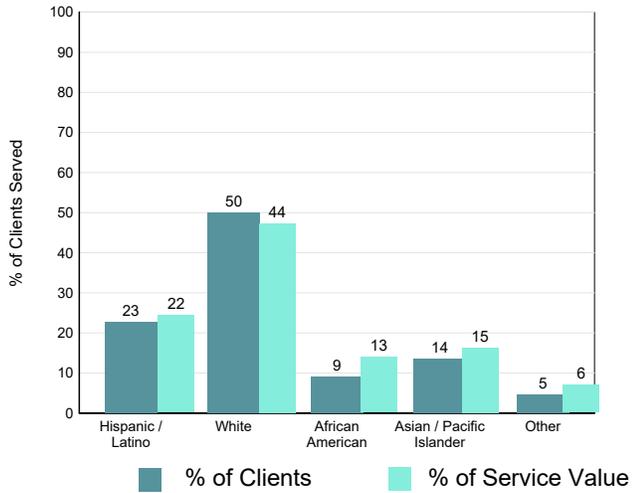
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	58	5 %	86%
Collateral/Family Therapy	4	0 %	9%
Linkage/Brokerage	674	41 %	100%
Mental Health Counseling	1,035	54 %	100%
Non Billable	8	0 %	32%
Total	1,779	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	33%
Medicare B	60%
Private Insurance	7%

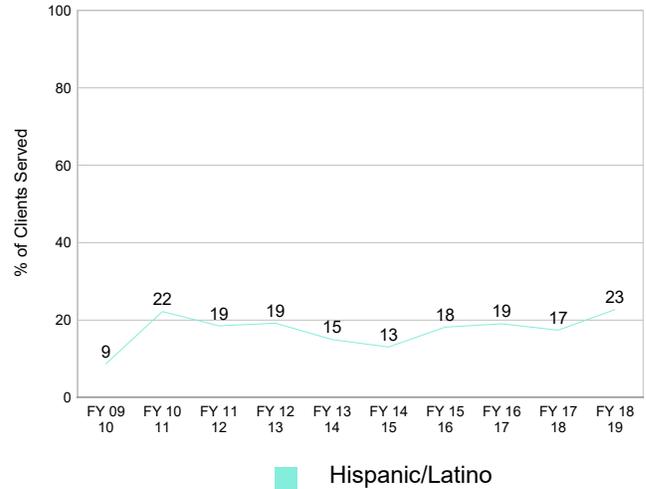
CSS-05 - Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

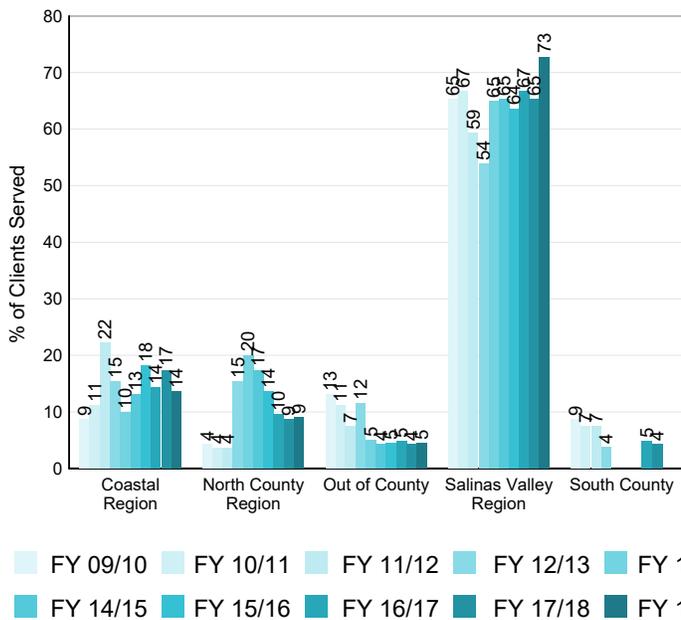


Percent of Hispanic / Latino Clients Served

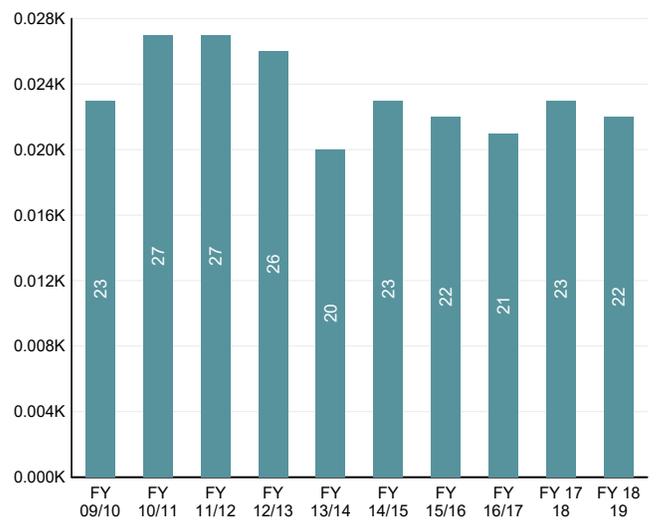


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



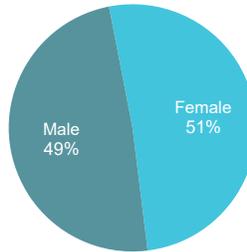
CSS-05 - Adults with SMI

Program/Program Group: Homeless FSP v2

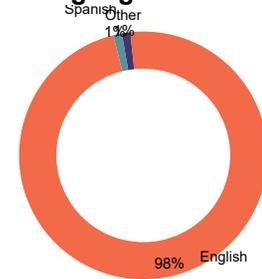
Safe, affordable, quality permanent housing for very low-income individuals with psychiatric disabilities, all of whom are homeless or at high risk of homelessness and require additional support necessary to live independently in the community. The service array includes: Intensive case management provided in the Full Service Partnership model as required by Mental Health Services Act funding, medication support and assistance with daily living skills, i.e., meals, house cleaning, and laundry services, in order to live independently in the community. These intensive support services are NOT available in Interim's other permanent housing projects.

Number of Clients Served: 92
Total Service Value: \$1,062,707.50
Average Service Value per Client: \$11,551.17
Average Age: 50
Number of New Clients: 28
Number of Clients Discharged: 27

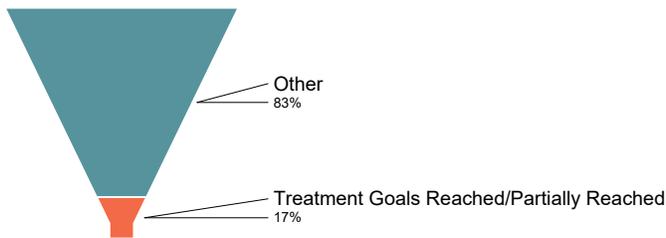
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	25 %
Schizophrenia Spectrum	24 %
Anxiety Disorders	1 %

Of the Clients Served, **58 %** had a Substance Use Diagnosis.

Breakdown of Service Type

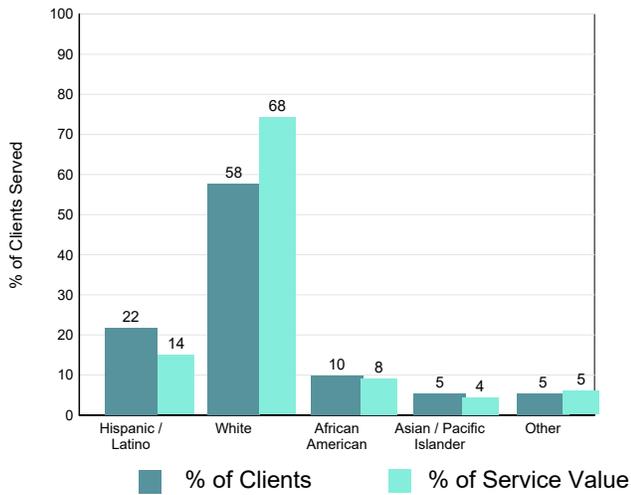
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	224	9 %	75%
Collateral/Family Therapy	33	0 %	20%
Group Counseling	468	7 %	25%
Linkage/Brokerage	1,387	35 %	97%
Mental Health Counseling	1,422	36 %	86%
Non Billable	1,644	12 %	96%
Others	2	0 %	1%
Total	5,180	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	67%
Medicare B	28%
Private Insurance	5%
Self Pay/Other	0%

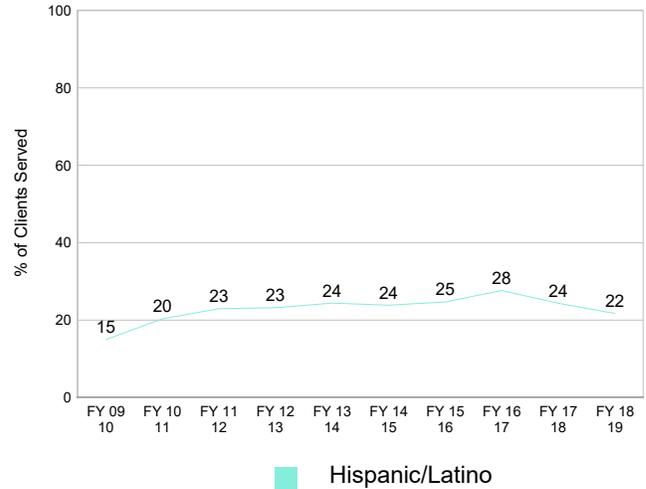
CSS-05 - Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

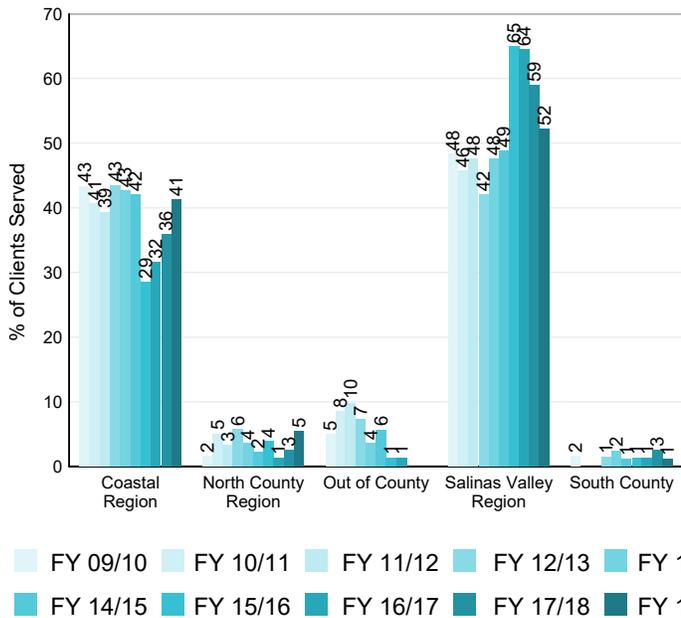


Percent of Hispanic / Latino Clients Served

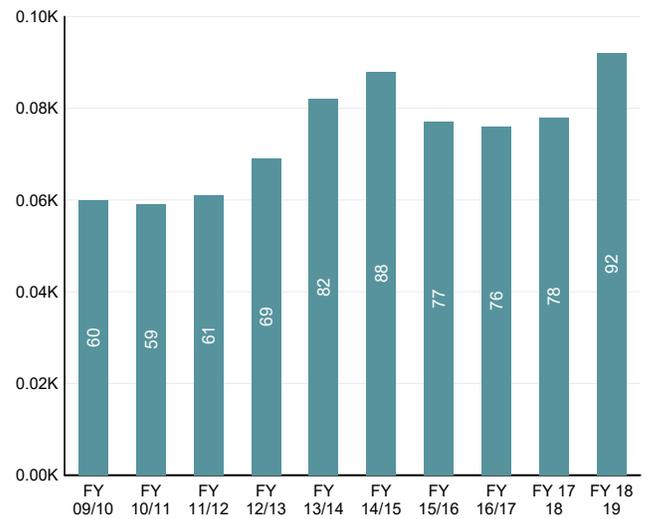


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



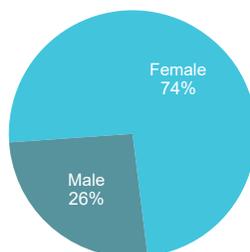
CSS-05 - Adults with SMI

Program/Program Group: Interim Sunflower Garden

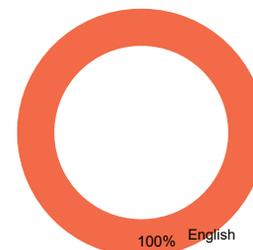
The Sunflower Gardens program provides supported housing services to individual with serious mental illness who are homeless or at risk of homelessness during a transition period whereby individuals are referred to this program by Monterey County Behavioral Health. The services provided to the consumers include assessments, evaluation, and assistance in accessing benefits, case management, with a major focus in helping consumers to be successful in housing by helping them to meet the terms of their leases. The intent is to ensure the challenges of maintaining housing for individuals with serious mental illness are addressed and the provision of independent living skills are provided in a collaborative environment whereby the County and Contractor collaborate in determining the individualized services needed for each consumer in working towards resiliency and self-sufficiency.

Number of Clients Served: 27
Total Service Value: \$383,275.88
Average Service Value per Client: \$14,195.40
Average Age: 48
Number of New Clients: 7
Number of Clients Discharged: 4

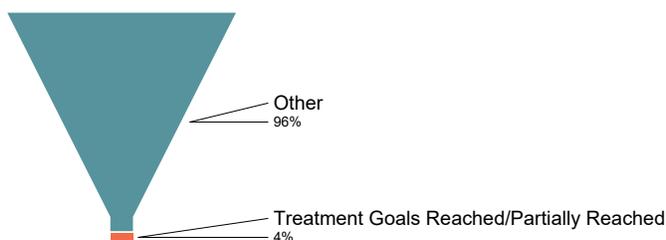
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	48 %
Mood Disorders	41 %

Of the Clients Served, **56 %** had a Substance Use Diagnosis.

Breakdown of Service Type

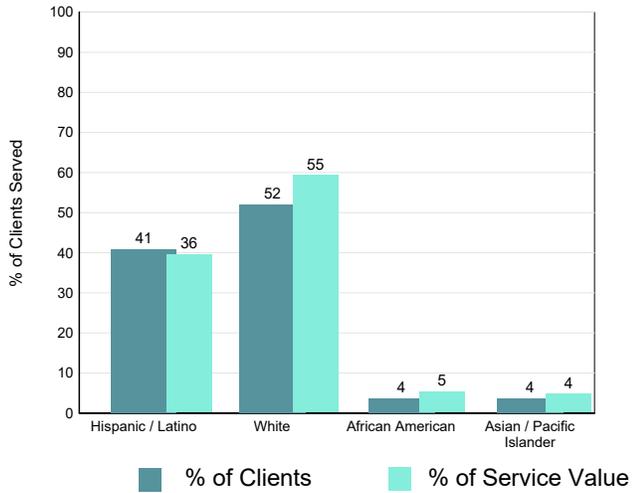
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	89	7 %	74%
Collateral/Family Therapy	17	1 %	44%
Group Counseling	139	4 %	74%
Linkage/Brokerage	566	32 %	100%
Mental Health Counseling	887	55 %	100%
Non Billable	81	1 %	85%
Total	1,779	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	79%
Medicare B	21%

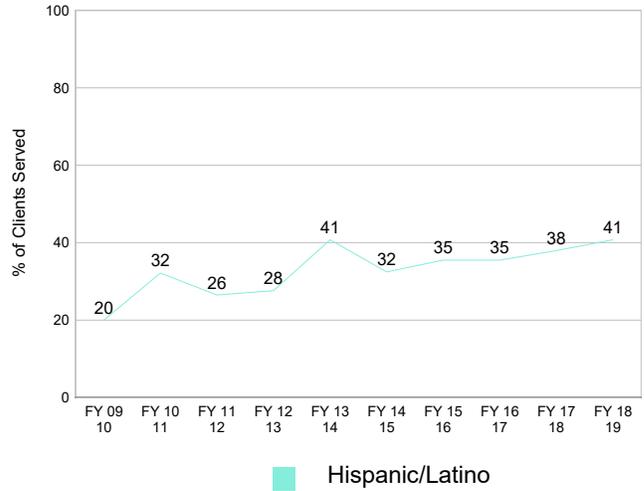
CSS-05 - Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

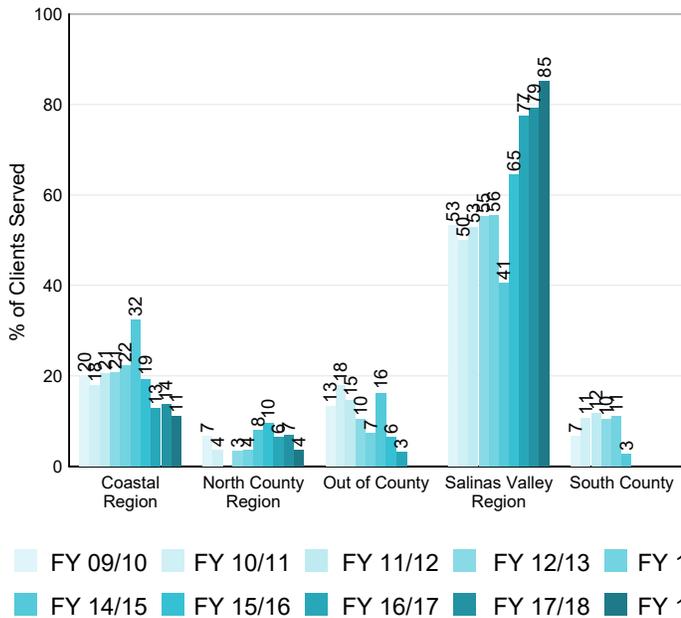


Percent of Hispanic / Latino Clients Served

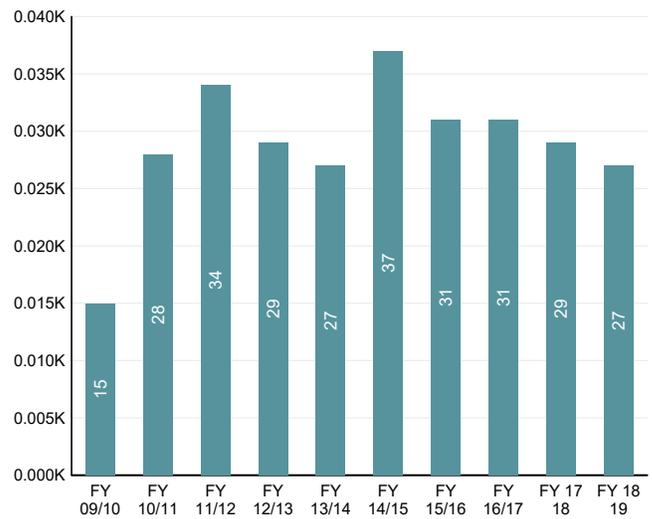


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



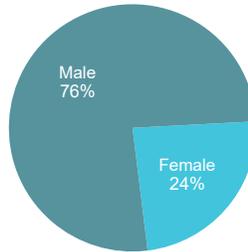
CSS-05 - Adults with SMI

Program/Program Group: Interim Assertive Comm Treat FSP

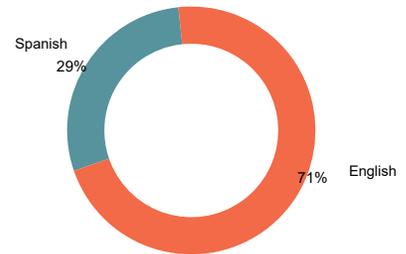
ACT assists consumers with their mental health recovery process and with developing the skills necessary to the lead independent or interdependent, healthy and meaningful lives in the community. This program increases natural support systems by engaging, offering support, and mental health information to consumers' family members. The program focuses on the Latino population who are frequent users of acute care services, and, yet, who are failing to engage in ongoing services in the Adult System of Care.

Number of Clients Served: 21
Total Service Value: \$164,831.52
Average Service Value per Client: \$7,849.12
Average Age: 35
Number of New Clients: 21
Number of Clients Discharged: 1

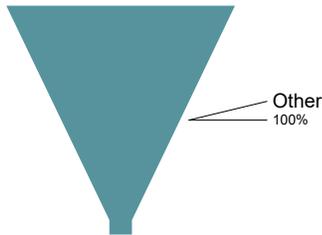
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, **52 %** had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	57 %
Mood Disorders	10 %
Organic Disorders	5 %

Breakdown of Service Type

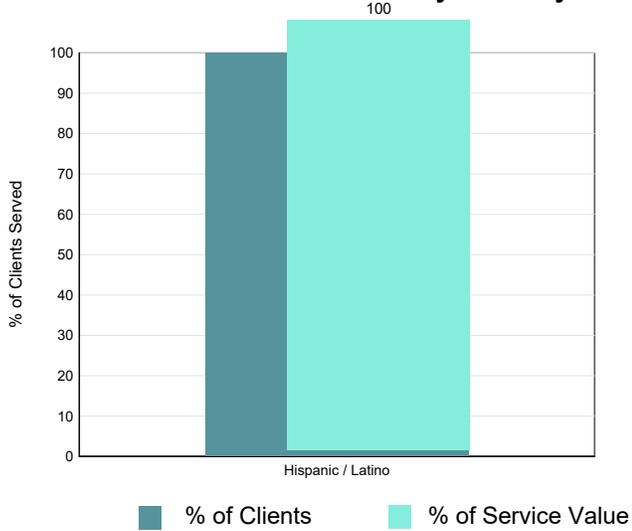
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	39	7 %	52%
Collateral/Family Therapy	19	3 %	29%
Linkage/Brokerage	156	29 %	90%
Medication Support	16	3 %	48%
Mental Health Counseling	229	51 %	95%
Non Billable	230	6 %	90%
Total	689	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	72%
Medicare B	25%
Self Pay/Other	3%

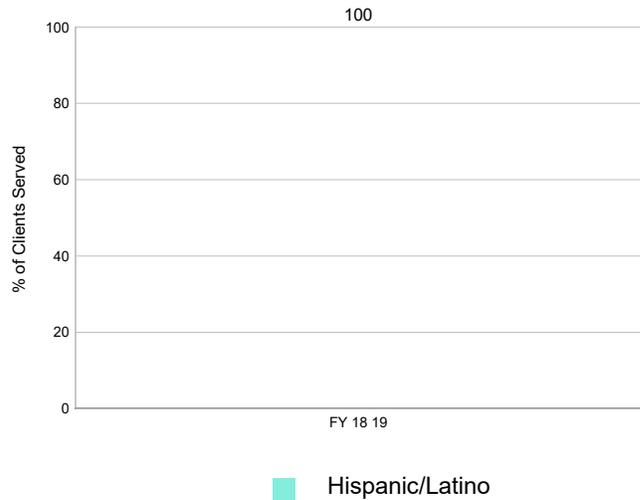
CSS-05 - Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

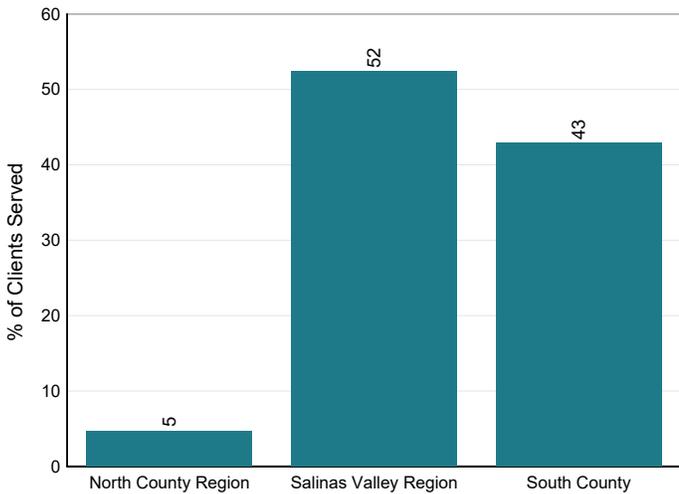


Percent of Hispanic / Latino Clients Served

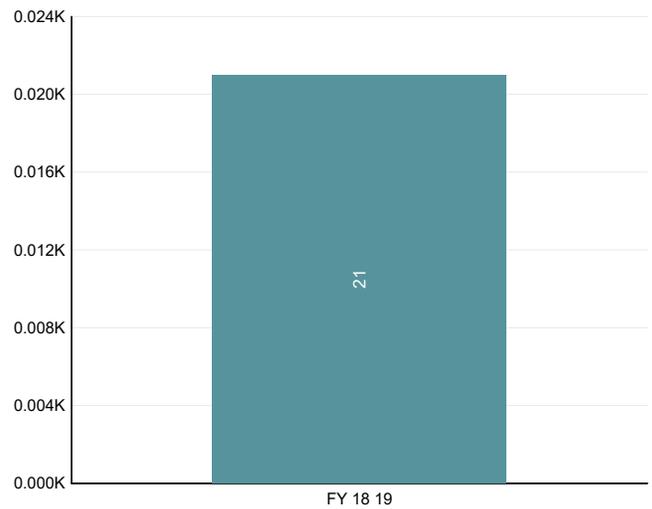


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



- FY 09/10
- FY 10/11
- FY 11/12
- FY 12/13
- FY 13/14
- FY 14/15
- FY 15/16
- FY 16/17
- FY 17/18
- FY 18/19

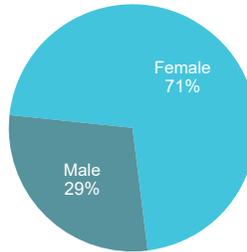
CSS-06 - Older Adults FSP

Program/Program Group: Drake House FSP

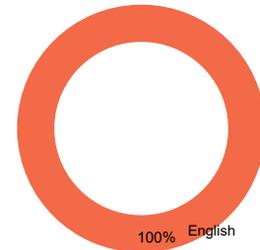
This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring physical disorder that are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These older adult have had extensive histories of institutionalization or at high risk for a higher level of care, hospitalizations, unplanned emergency services and at high risk for skilled nursing care. Monterey County in collaboration with Drake House (Front Street) provides 24 hour residential care, intensive mental health and case management services. These older adults benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. The services are designed to maximize their participation in their recovery, and enhance their quality of life while living in their community.

Number of Clients Served: 28
Total Service Value: \$1,374,083.94
Average Service Value per Client: \$49,074.43
Average Age: 69
Number of New Clients: 6
Number of Clients Discharged: 5

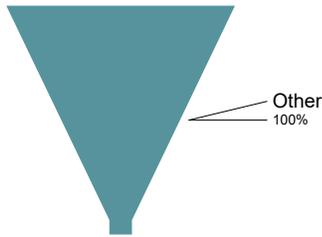
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	64 %
Mood Disorders	21 %

Breakdown of Service Type

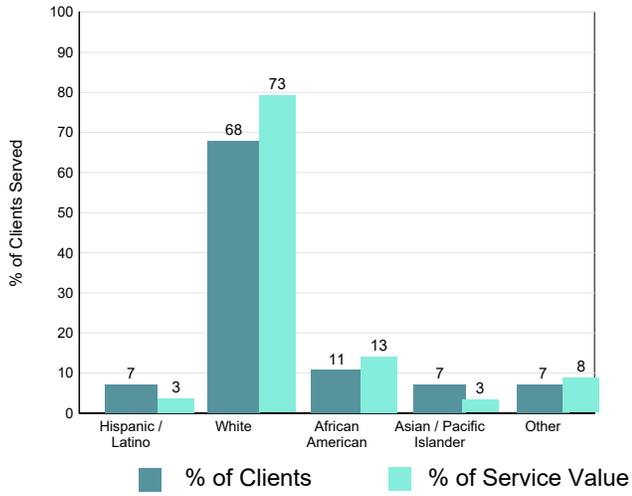
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	4	0 %	14%
Group Counseling	4,742	53 %	89%
Linkage/Brokerage	354	14 %	89%
Mental Health Counseling	1,294	28 %	89%
Non Billable	74	1 %	79%
Others	8,360	3 %	100%
Total	14,828	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	24%
Medicare B	76%

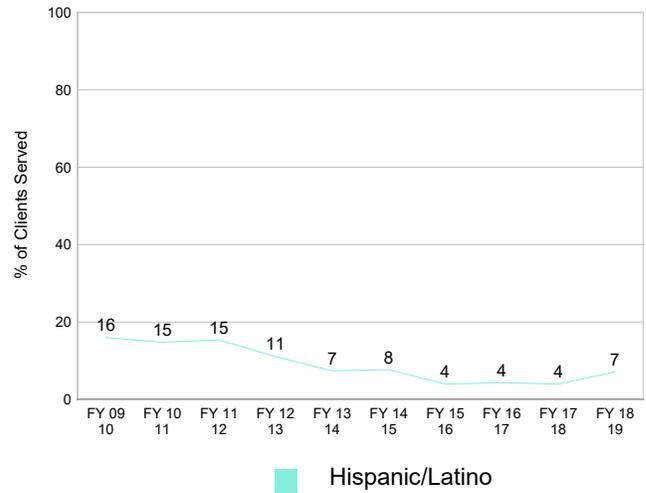
CSS-06 - Older Adults FSP

Health Equities

Breakdown of Clients Served by Ethnicity

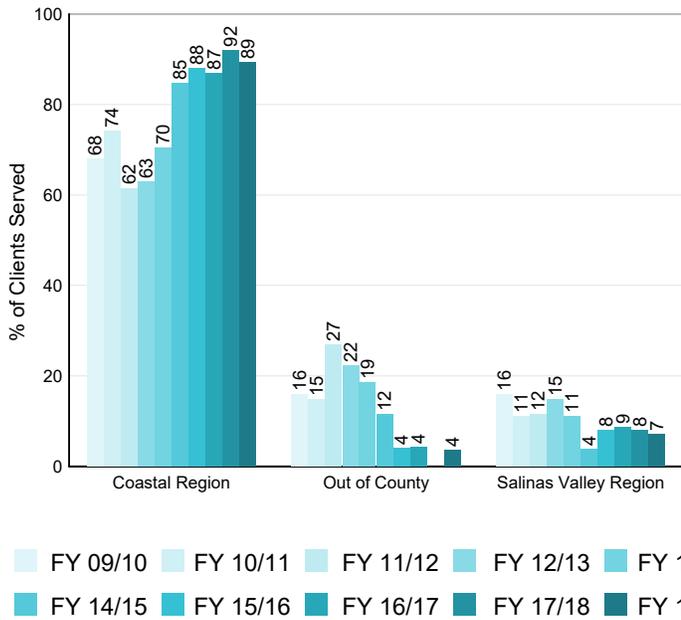


Percent of Hispanic / Latino Clients Served

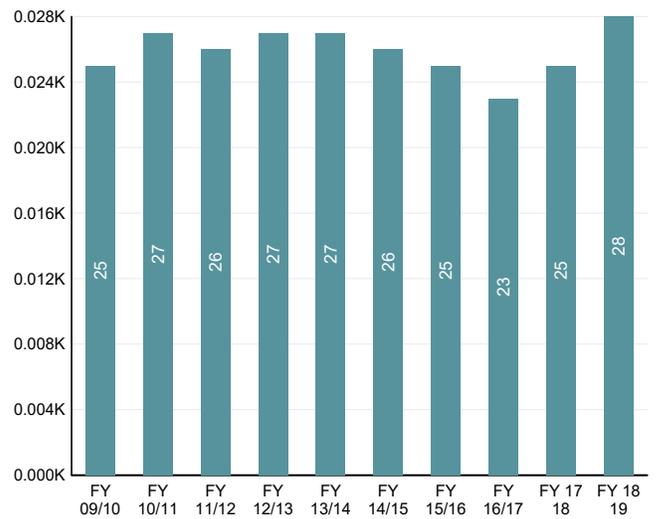


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



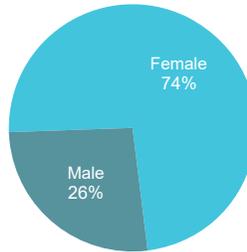
CSS-06 - Older Adults FSP

Program/Program Group: AS Older Adult FSP

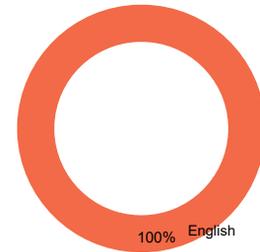
This is a full service partnership program providing services to adults 60 years + who have a serious and persistent mental illness with a co-occurring (physical and or/substance abuse) disorder who are risk of losing their community placement due to an ongoing chronic co-existing physical impairment. These adults are at risk of high utilization of unplanned emergency services and institutionalization requiring a higher level of care. These adults will benefit from intensive case management preventing further deterioration of their condition and enhancing their capacity to remain in the least restrictive environment. These services are designed to maximize their participation in their recovery and enhance their quality of life in the greater community.

Number of Clients Served: 19
Total Service Value: \$152,296.49
Average Service Value per Client: \$8,015.60
Average Age: 68
Number of New Clients: 11
Number of Clients Discharged: 8

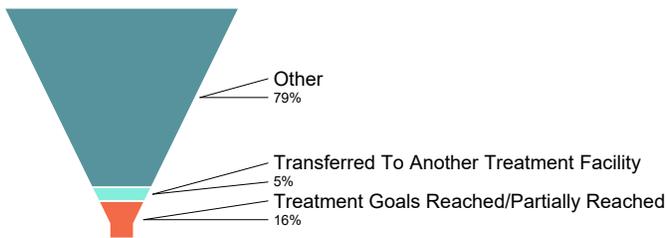
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	47 %
Schizophrenia Spectrum	47 %

Of the Clients Served, **37 %** had a Substance Use Diagnosis.

Breakdown of Service Type

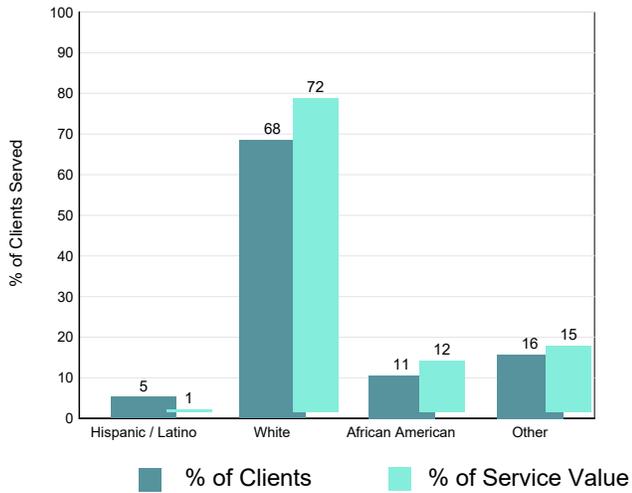
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	46	9 %	63%
Collateral/Family Therapy	5	0 %	16%
Crisis Intervention	36	4 %	26%
Group Counseling	23	2 %	11%
Linkage/Brokerage	332	66 %	95%
Medication Support	87	8 %	84%
Mental Health Counseling	25	5 %	42%
Non Billable	99	6 %	89%
Total	653	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	26%
Medicare B	70%
Self Pay/Other	5%

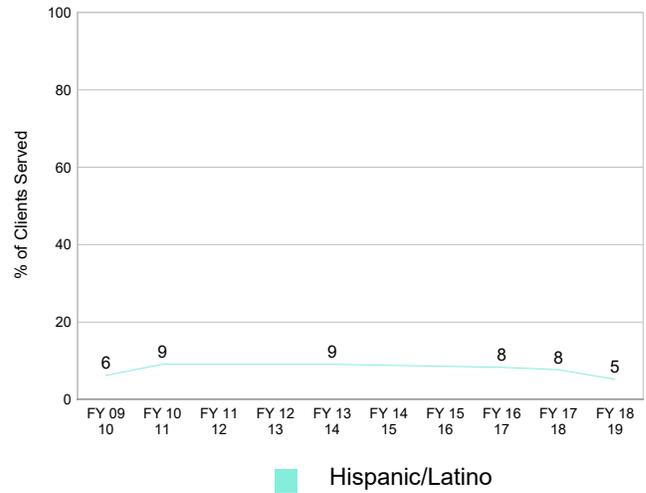
CSS-06 - Older Adults FSP

Health Equities

Breakdown of Clients Served by Ethnicity

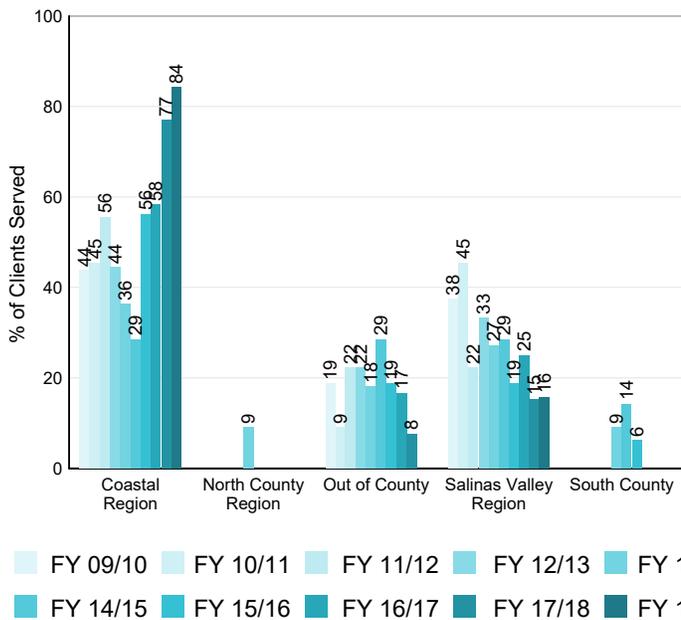


Percent of Hispanic / Latino Clients Served

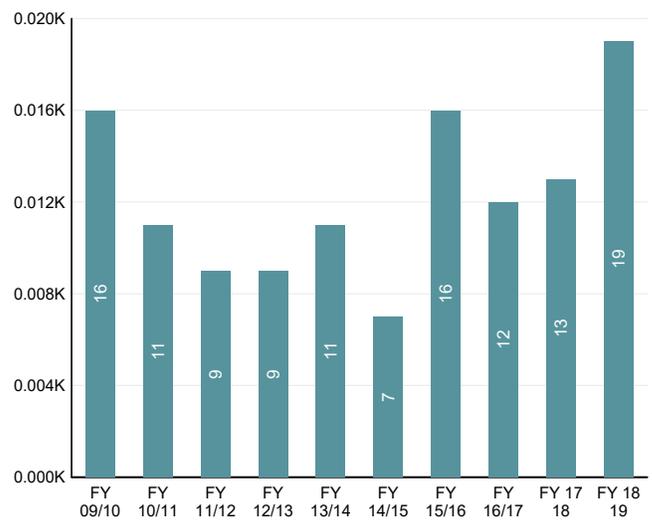


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



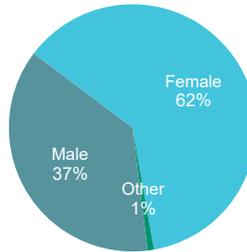
CSS-07 - Access Regional Services

Program/Program Group: Mental Health Services Outpatient

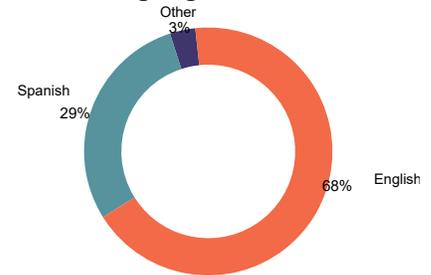
Community Human Services will provide outpatient mental health services to Monterey County Medi-Cal beneficiaries as authorized by the Monterey County Health Department, Behavioral Health Division

Number of Clients Served: 573
Total Service Value: \$787,997.35
Average Service Value per Client: \$1,375.21
Average Age: 28
Number of New Clients: 229
Number of Clients Discharged: 499

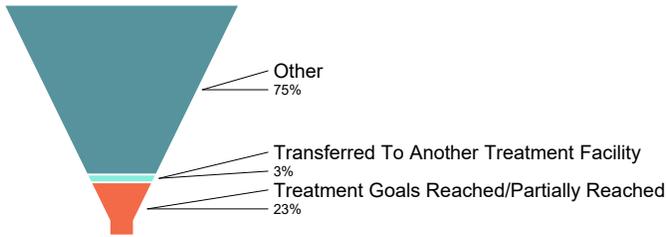
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, 5 % had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	43 %
Mood Disorders	38 %
Disruptive Behavior Disorders	3 %

Breakdown of Service Type

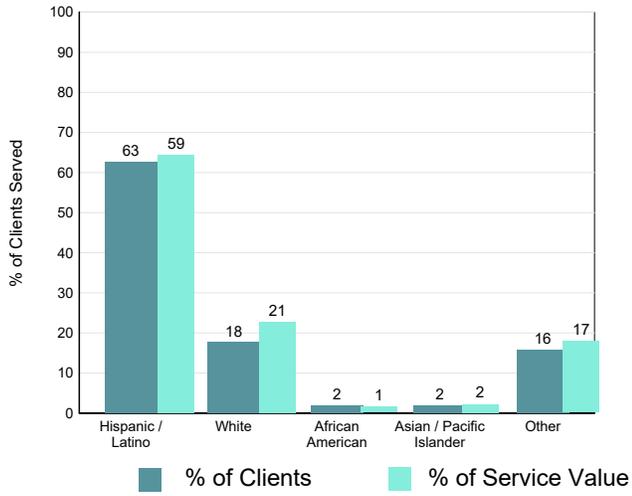
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1,080	32 %	65%
Collateral/Family Therapy	558	14 %	24%
Group Counseling	546	5 %	13%
Linkage/Brokerage	882	11 %	85%
Mental Health Counseling	1,362	35 %	51%
Non Billable	586	2 %	34%
Total	5,014	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	80%
Medicare B	5%
Private Insurance	8%
Self Pay/Other	7%

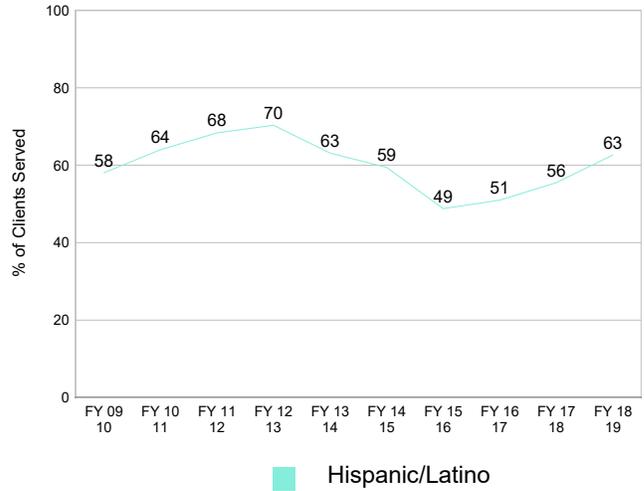
CSS-07 - Access Regional Services

Health Equities

Breakdown of Clients Served by Ethnicity

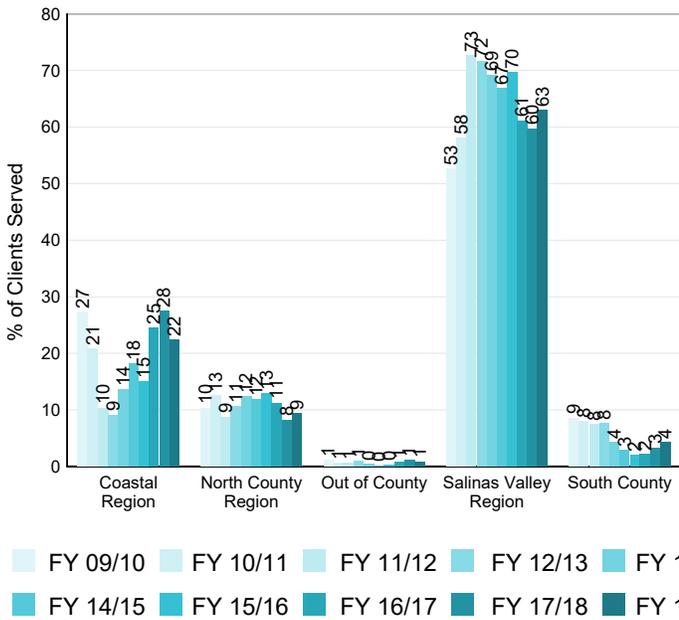


Percent of Hispanic / Latino Clients Served

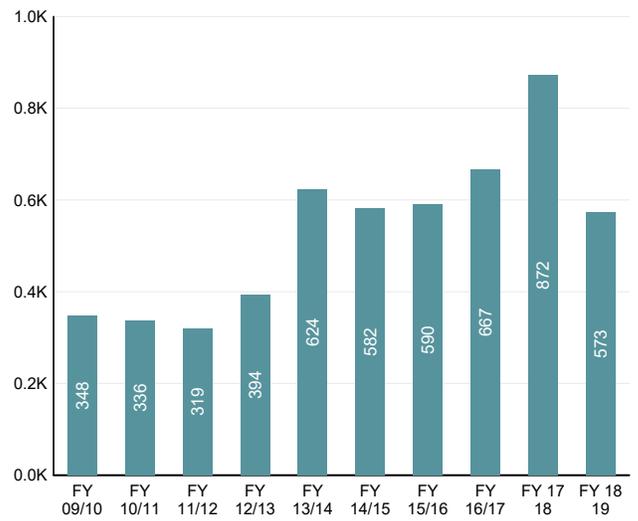


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



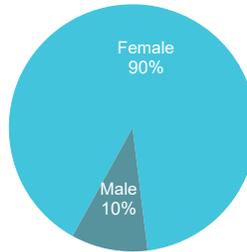
CSS-07 - Access Regional Services

Program/Program Group: CHS South County

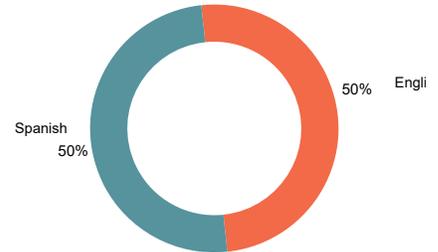
Community Human Services will provide outpatient mental health services to Monterey County Medi-Cal beneficiaries as authorized by the Monterey County Health Department, Behavioral Health Division

Number of Clients Served: 10
Total Service Value: \$6,603.30
Average Service Value per Client: \$660.33
Average Age: 32
Number of New Clients: 12
Number of Clients Discharged: 5

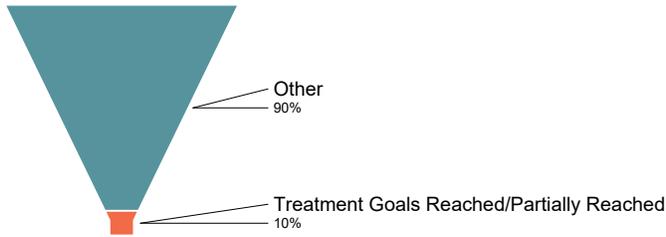
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	50 %
Mood Disorders	30 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

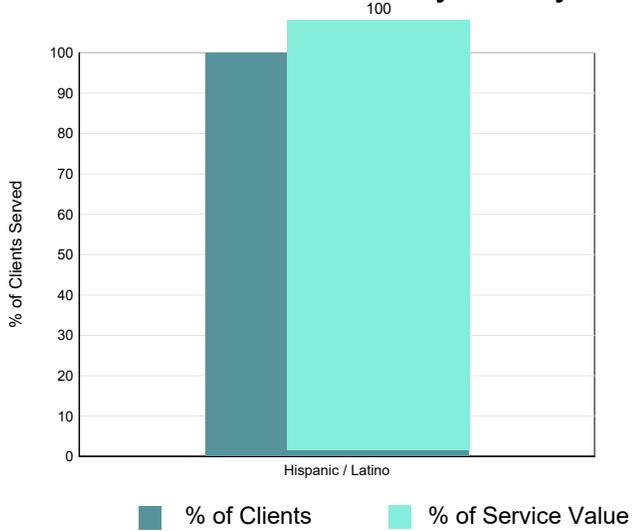
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	23	59 %	90%
Mental Health Counseling	14	34 %	20%
Non Billable	5	7 %	30%
Total	42	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	95%
Private Insurance	5%

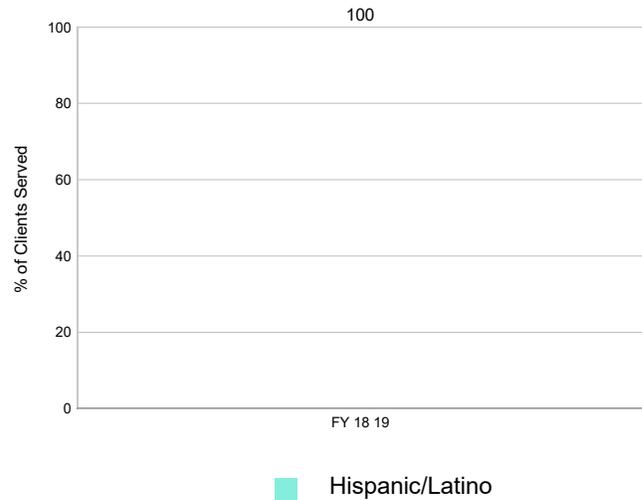
CSS-07 - Access Regional Services

Health Equities

Breakdown of Clients Served by Ethnicity

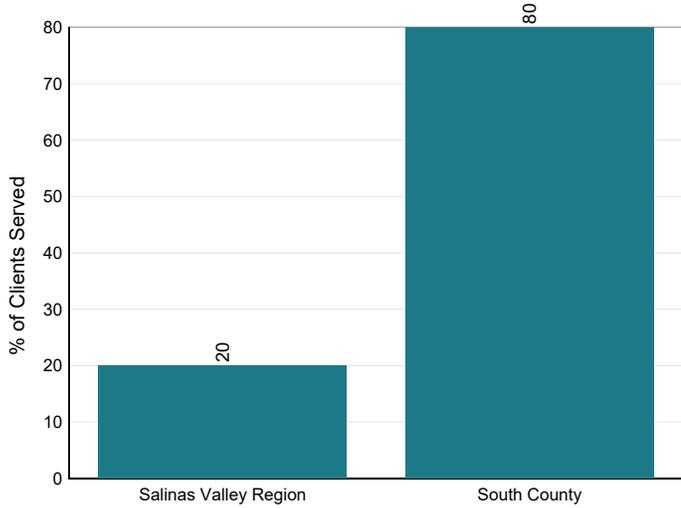


Percent of Hispanic / Latino Clients Served

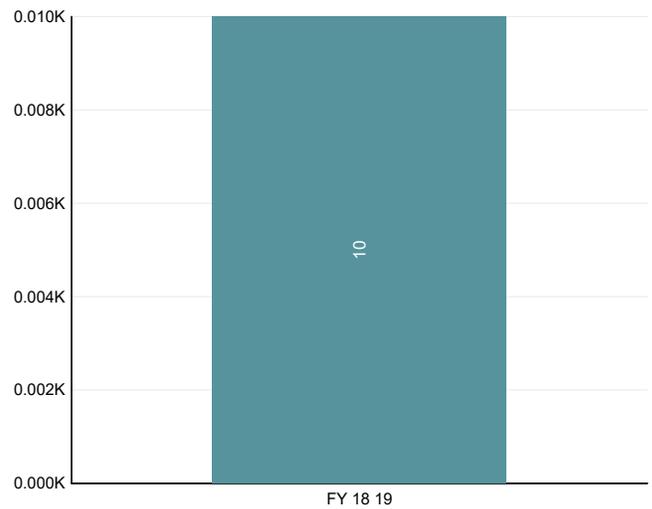


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



-
 FY 09/10
 -
 FY 10/11
 -
 FY 11/12
 -
 FY 12/13
 -
 FY 13/14
 -
 FY 14/15
 -
 FY 15/16
 -
 FY 16/17
 -
 FY 17/18
 -
 FY 18/19

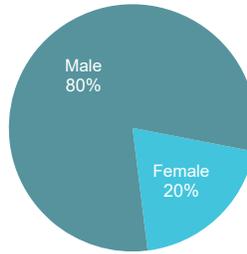
CSS-07 - Access Regional Services

Program/Program Group: CHS HIV/AIDS Com Partnership

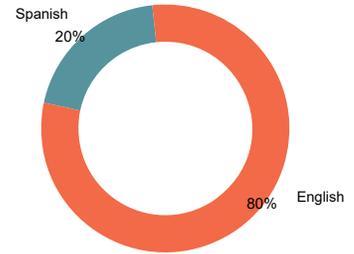
This program works closely with John XXIII AIDS Ministry to reach out to the community and provide quality mental health services to individuals with HIV/AIDS or those at risk. This program expands mental health services provided to individuals with HIV/AIDS

Number of Clients Served: 5
Total Service Value: \$4,137.89
Average Service Value per Client: \$827.58
Average Age: 35
Number of New Clients: 1
Number of Clients Discharged: 5

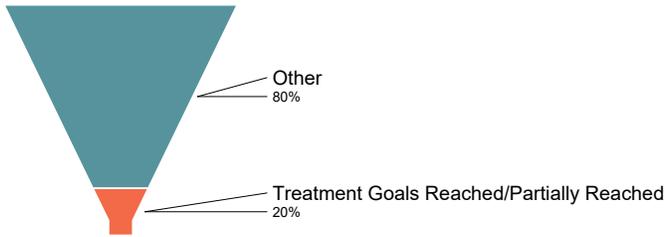
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	80 %
Anxiety Disorders	20 %

Of the Clients Served, **20 %** had a Substance Use Diagnosis.

Breakdown of Service Type

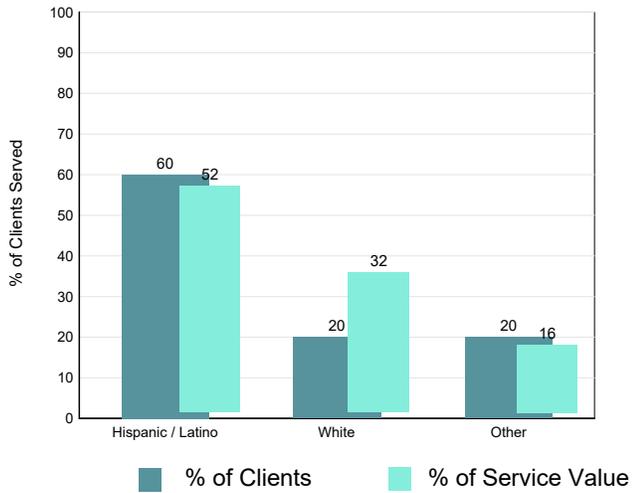
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	6	35 %	60%
Linkage/Brokerage	10	22 %	100%
Mental Health Counseling	9	42 %	60%
Non Billable	4	1 %	60%
Total	29	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	62%
Medicare B	28%
Self Pay/Other	10%

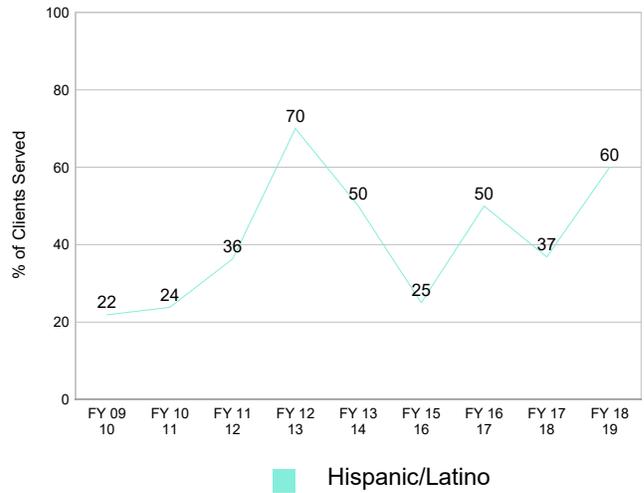
CSS-07 - Access Regional Services

Health Equities

Breakdown of Clients Served by Ethnicity

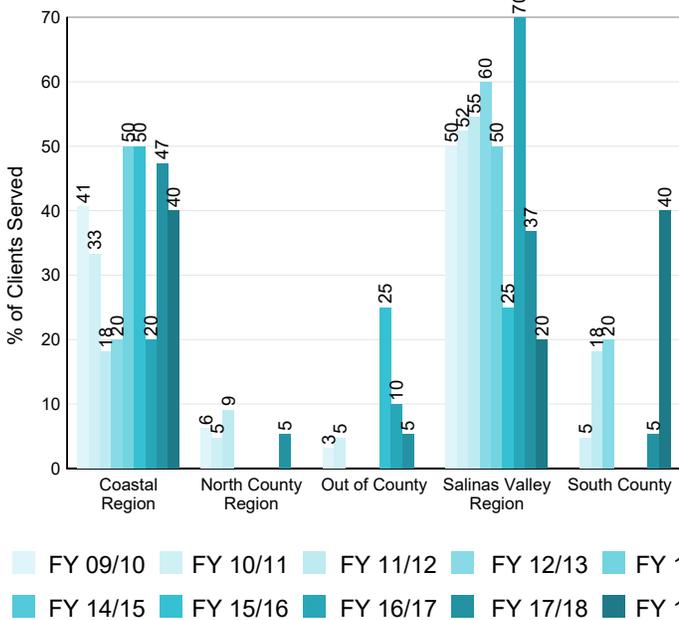


Percent of Hispanic / Latino Clients Served

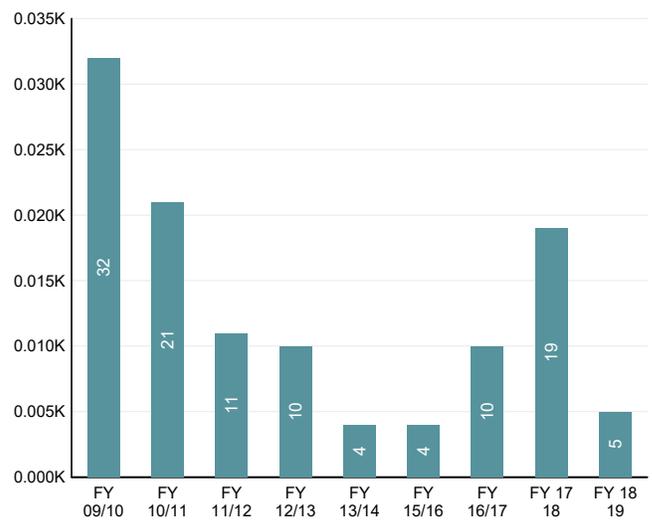


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



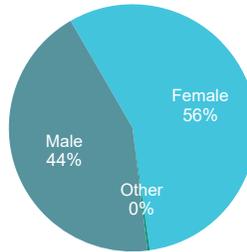
CSS-07 - Access Regional Services

Program/Program Group: Access to Treatment

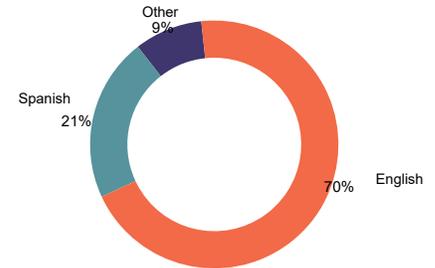
Access to Treatment programs are primary entry point for eligible county residents of Monterey County seeking mental health services. After an initial assessment, treatment services are typically provided in group settings and/or individual counseling sessions that focus on skill-building and support. In addition, specialty counseling services for LGBTQ, HIV/AIDS, and persons with cultural/linguistic needs, are provided by Behavioral Health and/or our community partners

Number of Clients Served: 4,352
Total Service Value: \$6,645,537.72
Average Service Value per Client: \$1,527.01
Average Age: 31
Number of New Clients: 2,754
Number of Clients Discharged: 3,464

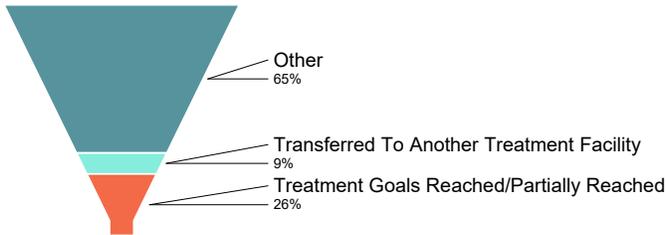
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	34 %
Anxiety Disorders	26 %
Schizophrenia Spectrum	5 %

Of the Clients Served, 18 % had a Substance Use Diagnosis.

Breakdown of Service Type

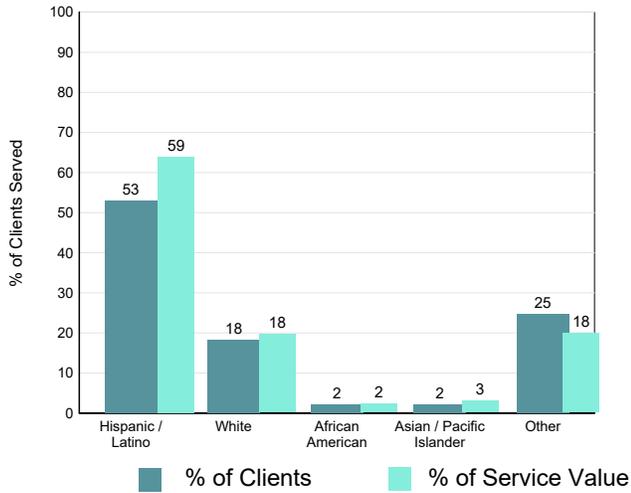
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	6,673	41 %	78%
Collateral/Family Therapy	137	0 %	2%
Crisis Intervention	325	1 %	3%
Group Counseling	424	1 %	2%
Linkage/Brokerage	7,893	17 %	60%
Medication Support	3,329	9 %	20%
Mental Health Counseling	3,146	16 %	11%
Non Billable	9,821	14 %	68%
Others	1	0 %	0%
Total	31,749	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	77%
Medicare B	8%
Private Insurance	6%
Self Pay/Other	8%

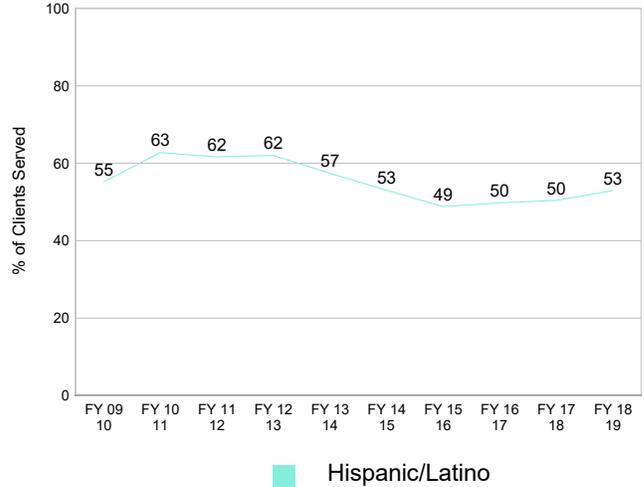
CSS-07 - Access Regional Services

Health Equities

Breakdown of Clients Served by Ethnicity

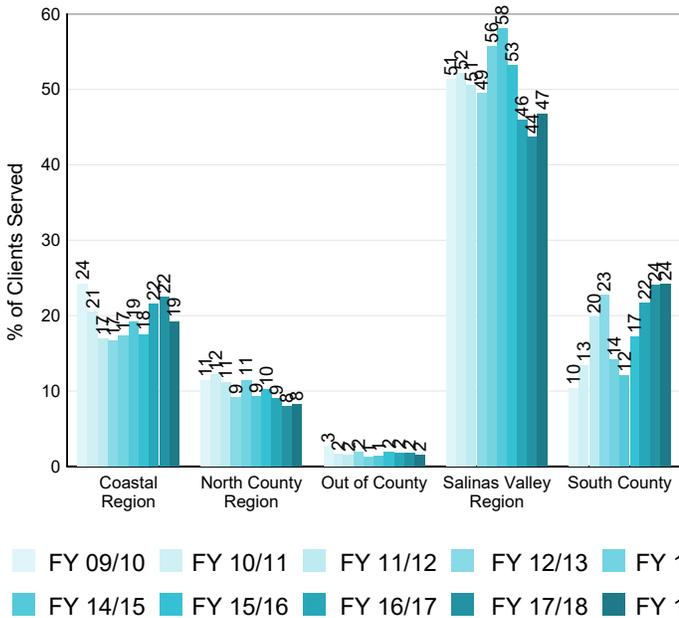


Percent of Hispanic / Latino Clients Served

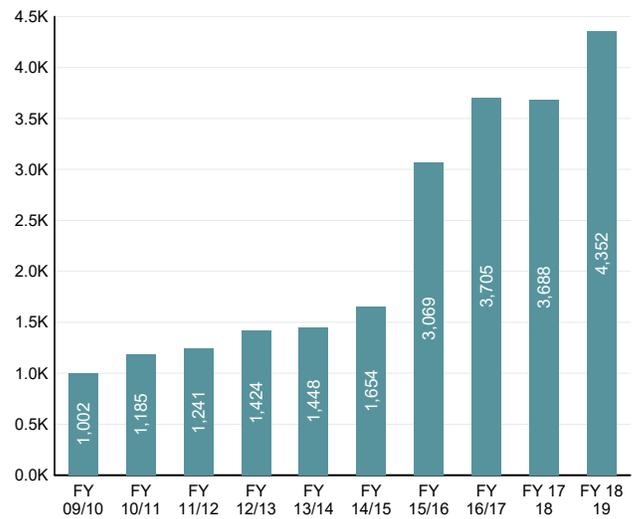


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



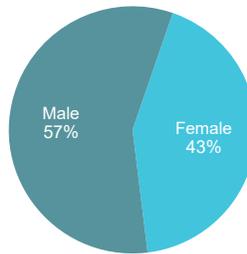
CSS-08 - Early Childhood Mental Health

Program/Program Group: DTH MCSTART

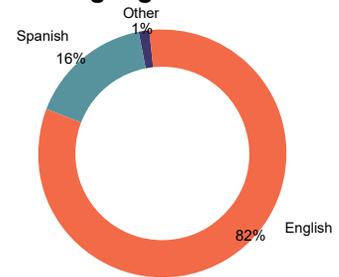
Provides Mental Health Services and Medication Support to eligible infants and children who require early intervention services. The primary focus of the program will be to identify, assess, refer, and treat children affected by the broad spectrum of developmental, social/emotional, and neurobehavioral disorders caused by perinatal alcohol and drug exposure. Such interventions will improve the child's development, improve the child's health, improve family functioning, and reduce the possibility of future residential care, out-of-the-home placement, and/or hospitalization

Number of Clients Served: 222
Total Service Value: \$1,495,514.05
Average Service Value per Client: \$6,736.55
Average Age: 5
Number of New Clients: 58
Number of Clients Discharged: 143

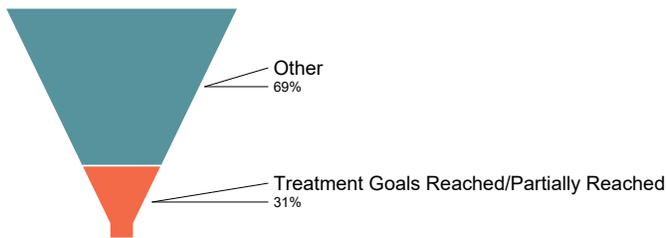
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	56 %
Disruptive Behavior Disorders	27 %
OTHER	2 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

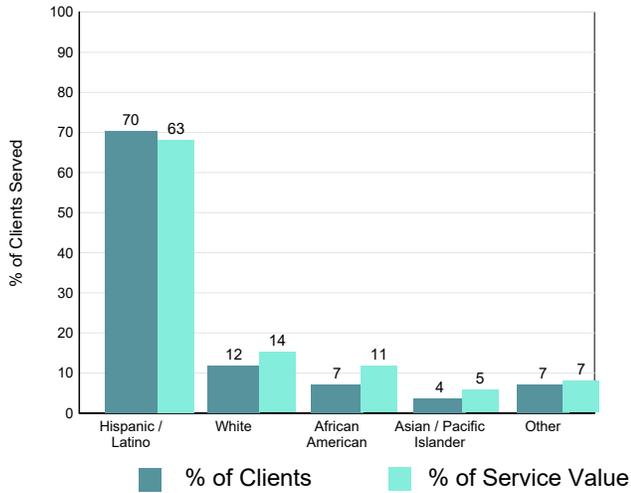
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	932	17 %	75%
Collateral/Family Therapy	1,335	18 %	66%
Group Counseling	198	3 %	7%
Linkage/Brokerage	2,730	32 %	92%
Mental Health Counseling	1,635	29 %	58%
Non Billable	334	1 %	53%
Others	5	0 %	1%
Total	7,169	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	89%
Private Insurance	6%
Self Pay/Other	4%

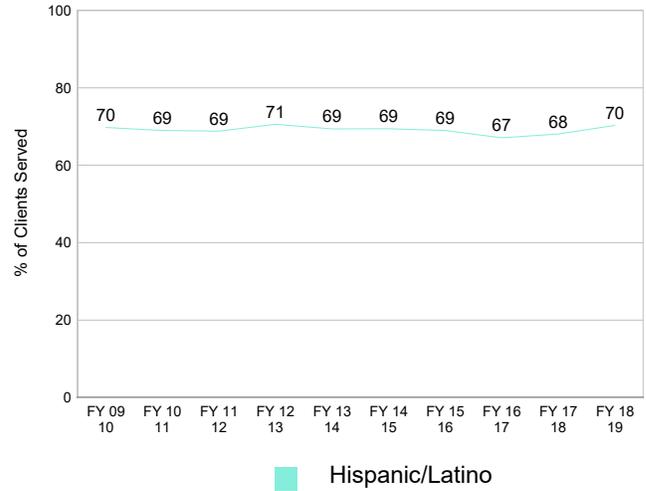
CSS-08 - Early Childhood Mental Health

Health Equities

Breakdown of Clients Served by Ethnicity

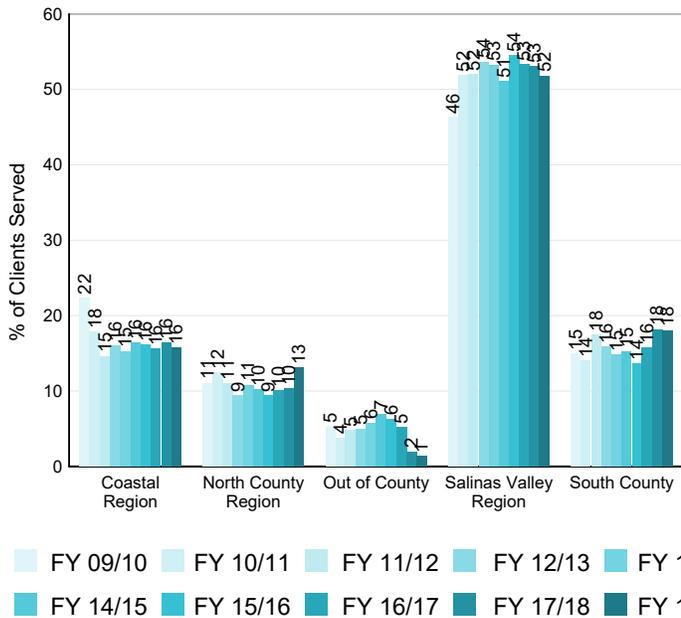


Percent of Hispanic / Latino Clients Served

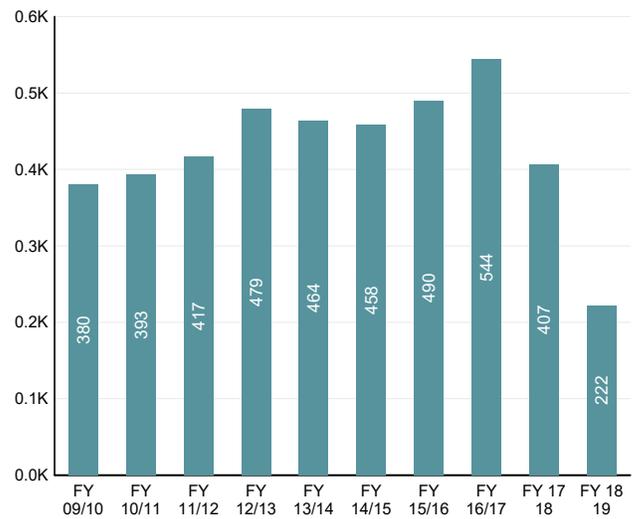


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



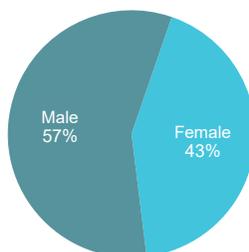
CSS-08 - Early Childhood Mental Health

Program/Program Group: CS School Readiness

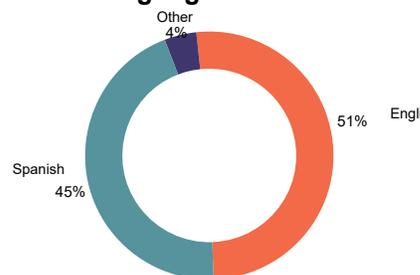
The Secure Families/Familias Seguras program has, as its core value, the provision of culturally and linguistically appropriate behavioral health services geared toward providing children ages 0-5 and the family with the necessary resources required to support positive physical, emotional and cognitive development. Services include: Dyadic Therapy (parent/caregiver and child). Mental Health Consultation. Developmental and Social-Emotional Screenings. Services are provided in conjunction with Family Resource Centers throughout Monterey County including King City, Salinas, Seaside and Castroville.

Number of Clients Served: 302
Total Service Value: \$2,461,683.21
Average Service Value per Client: \$8,151.27
Average Age: 7
Number of New Clients: 175
Number of Clients Discharged: 148

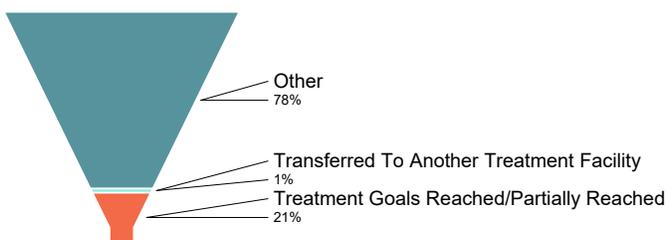
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	48 %
Disruptive Behavior Disorders	16 %
Mood Disorders	8 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

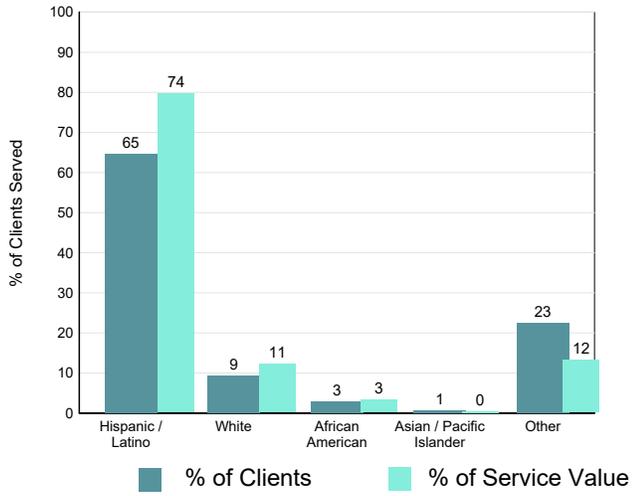
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	1,890	35 %	74%
Collateral/Family Therapy	1,656	30 %	50%
Crisis Intervention	1	0 %	0%
Group Counseling	263	3 %	8%
Linkage/Brokerage	1,248	15 %	80%
Medication Support	31	0 %	4%
Mental Health Counseling	349	6 %	13%
Non Billable	2,453	9 %	92%
Others	6	0 %	1%
Total	7,897	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	78%
Private Insurance	9%
Self Pay/Other	13%

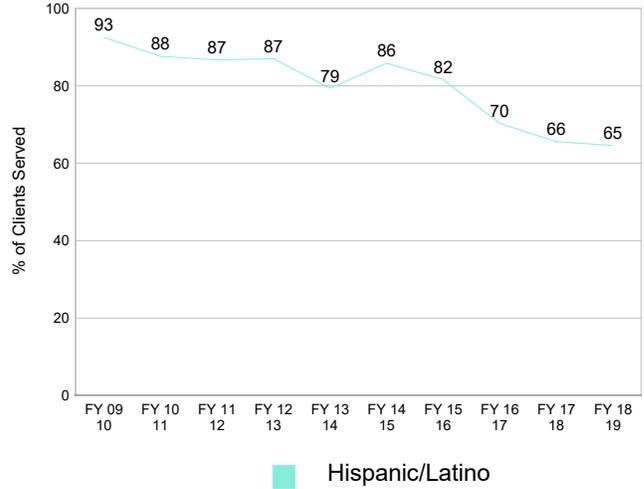
CSS-08 - Early Childhood Mental Health

Health Equities

Breakdown of Clients Served by Ethnicity

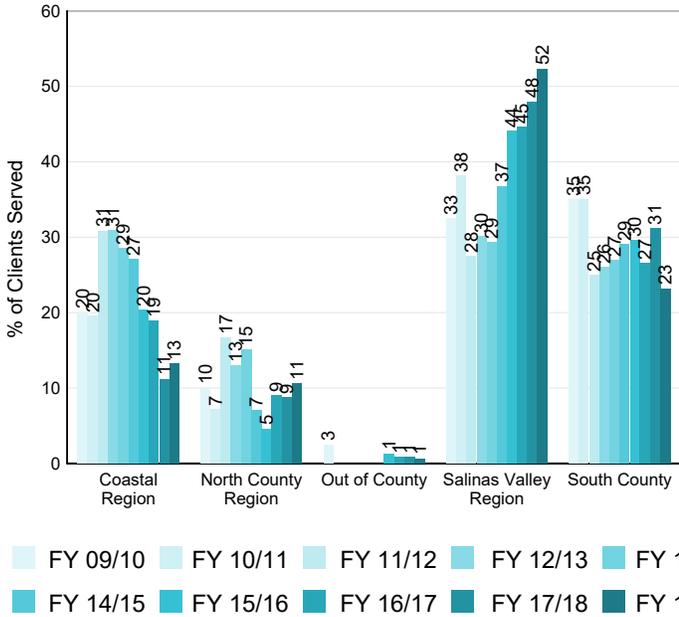


Percent of Hispanic / Latino Clients Served

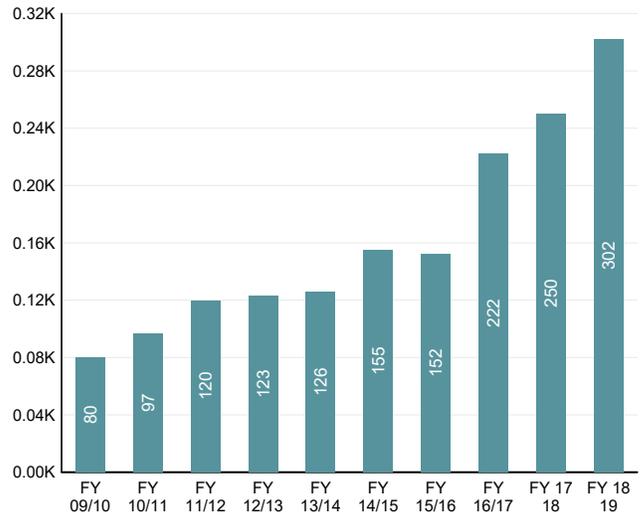


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



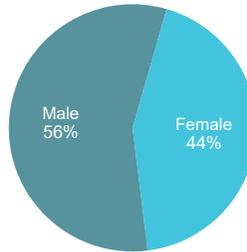
CSS-09 - Transition Age Youth

Program/Program Group: Transitional Aged Youth

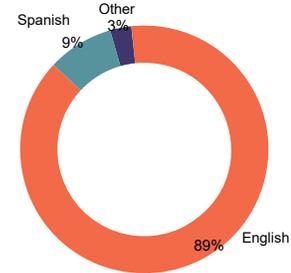
The Transitional Age program nurtures and empowers youth and young adults ages 16 through 25 who have mental health disorders by providing comprehensive case management, therapy, groups and opportunities for positive social interactions. The program provides assistance with removing barriers related to mental health issues and helps youth move forward in their goals related to employment, education, independent living skills, and personal functioning. The program connects Transition Age Youth (TAY) with community resources, jobs and educational opportunities. Psycho-education and support is also provided to family members as they are an important part of a young adult's support system and are critical in their success. Collaborative partners are: TAY, family members, community based youth serving organizations, juvenile probation, education, and social services.

Number of Clients Served: 256
Total Service Value: \$1,631,316.32
Average Service Value per Client: \$6,372.33
Average Age: 20
Number of New Clients: 81
Number of Clients Discharged: 254

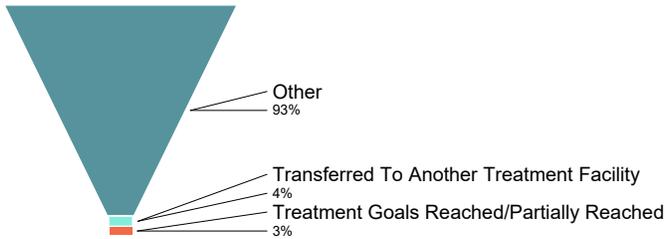
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Mood Disorders	45 %
Schizophrenia Spectrum	28 %
Anxiety Disorders	21 %

Of the Clients Served, **35 %** had a Substance Use Diagnosis.

Breakdown of Service Type

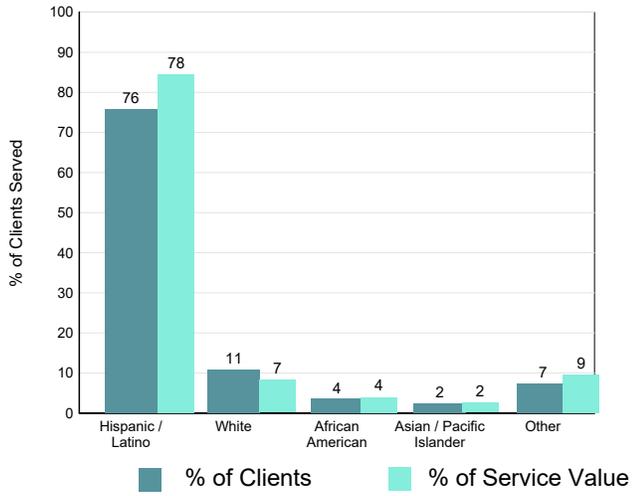
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	511	11 %	72%
Collateral/Family Therapy	141	3 %	23%
Crisis Intervention	77	1 %	6%
Group Counseling	86	1 %	9%
Linkage/Brokerage	2,914	43 %	92%
Medication Support	282	4 %	43%
Mental Health Counseling	940	27 %	59%
Non Billable	1,154	10 %	84%
Others	1	0 %	0%
Total	6,106	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	84%
Medicare B	2%
Private Insurance	12%
Self Pay/Other	3%

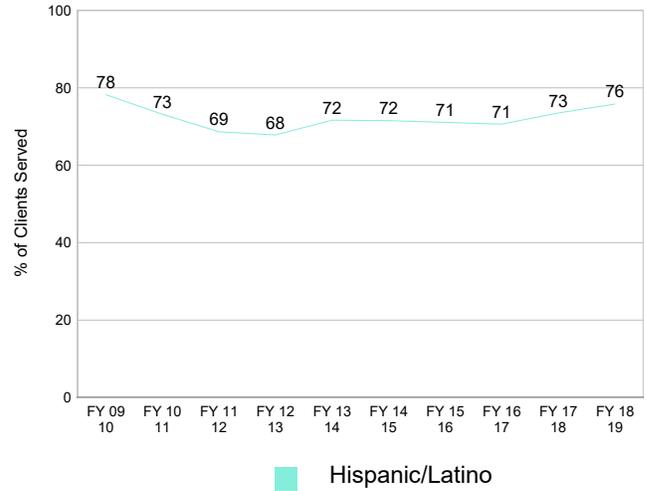
CSS-09 - Transition Age Youth

Health Equities

Breakdown of Clients Served by Ethnicity

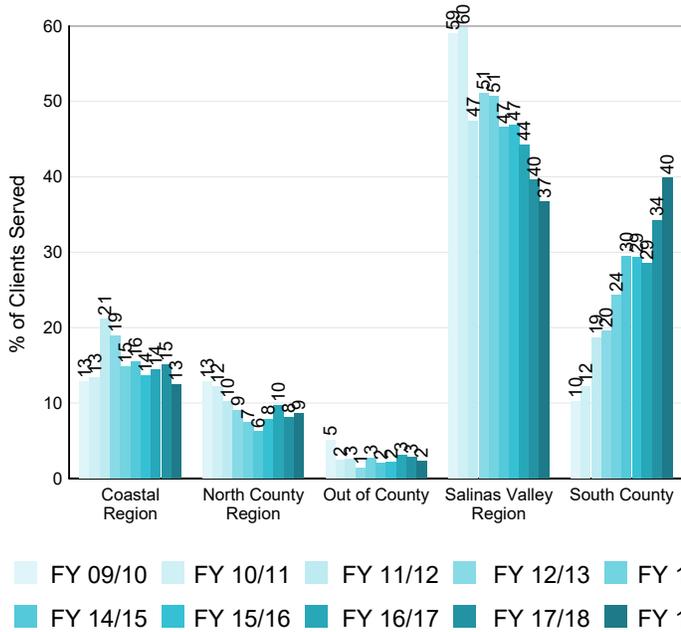


Percent of Hispanic / Latino Clients Served

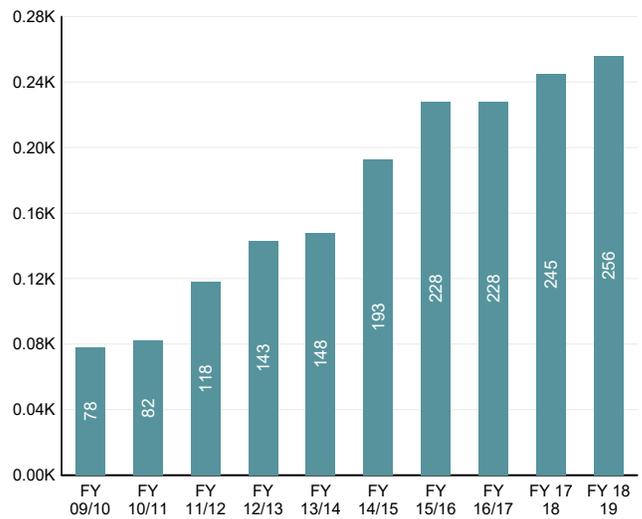


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



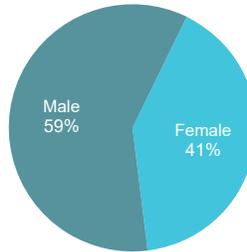
CSS-10 - Supports to Adults with SMI

Program/Program Group: Interim Rockrose Gardens

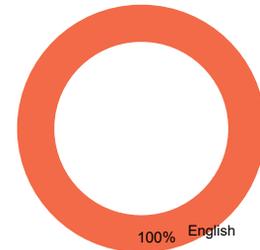
Interim Rockrose Gardens provides safe, affordable, quality permanent housing for 20 very low-income individuals with psychiatric disabilities, all of whom are homeless or at high risk of homelessness and require additional support necessary to live independently in the community. The service array includes: Intensive case management provided in the Full Service Partnership model as required by Mental Health Services Act funding, medication support and assistance with daily living skills, i.e., meals, house cleaning, and laundry services, in order to live independently in the community. These intensive support services are NOT available in Interim's other permanent housing projects.

Number of Clients Served: 22
Total Service Value: \$281,970.73
Average Service Value per Client: \$12,816.85
Average Age: 48
Number of New Clients: 2
Number of Clients Discharged: 2

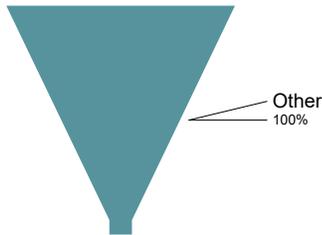
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, 27 % had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	27 %
Mood Disorders	9 %

Breakdown of Service Type

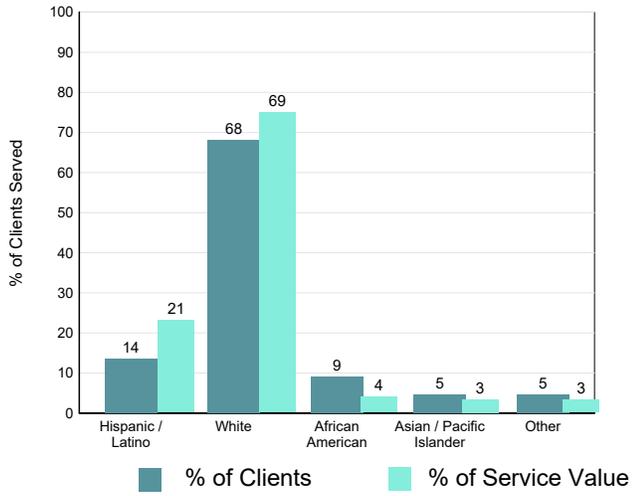
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	153	15 %	91%
Collateral/Family Therapy	6	1 %	23%
Group Counseling	76	4 %	5%
Linkage/Brokerage	166	12 %	95%
Mental Health Counseling	780	68 %	100%
Non Billable	93	1 %	55%
Total	1,274	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	31%
Medicare B	69%

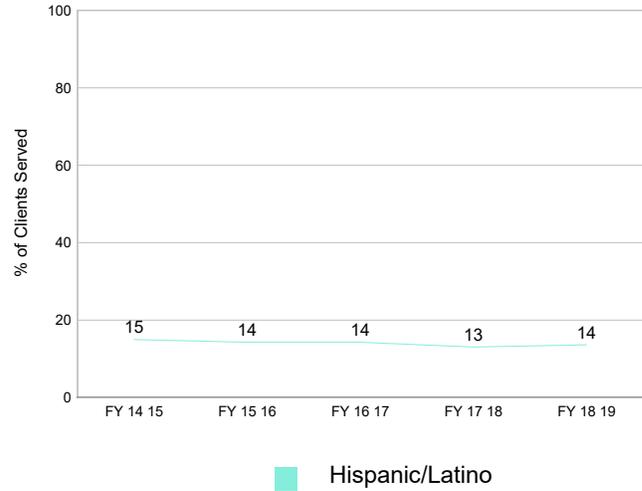
CSS-10 - Supports to Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

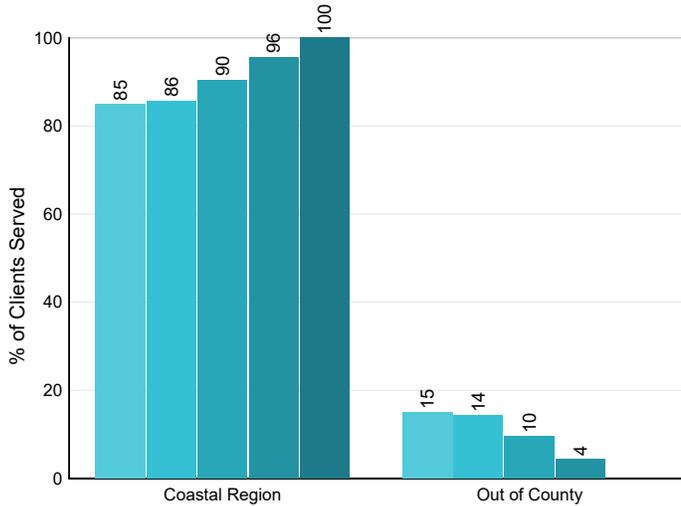


Percent of Hispanic / Latino Clients Served

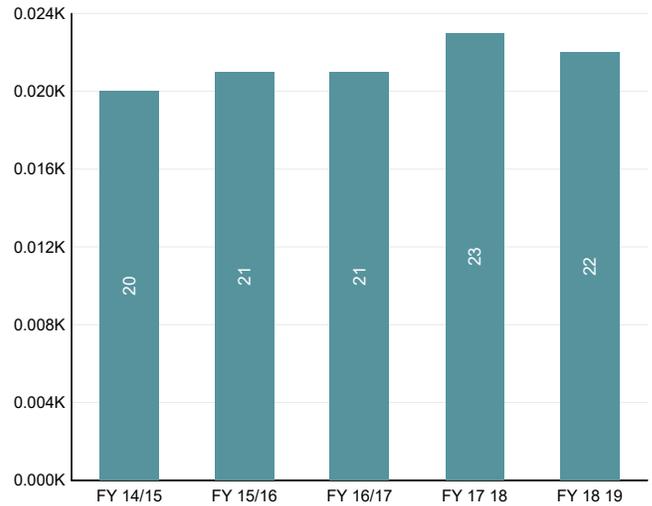


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



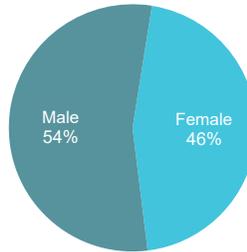
■ FY 09/10
 ■ FY 10/11
 ■ FY 11/12
 ■ FY 12/13
 ■ FY 13/14
■ FY 14/15
 ■ FY 15/16
 ■ FY 16/17
 ■ FY 17/18
 ■ FY 18/19

CSS-10 - Supports to Adults with SMI

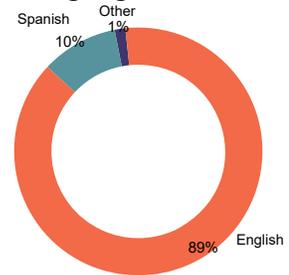
Program/Program Group: Interim Wellness Navigator

Number of Clients Served: 79
Total Service Value: \$181,709.76
Average Service Value per Client: \$2,300.12
Average Age: 44
Number of New Clients: 59
Number of Clients Discharged: 59

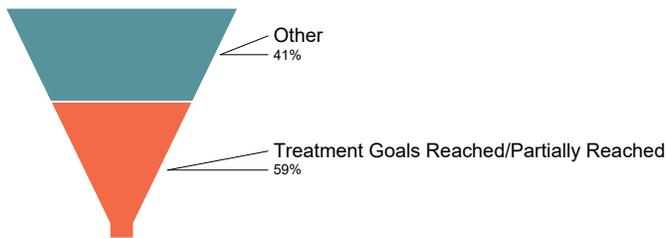
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, **28 %** had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	67 %
Mood Disorders	32 %
Personality Disorders	1 %

Breakdown of Service Type

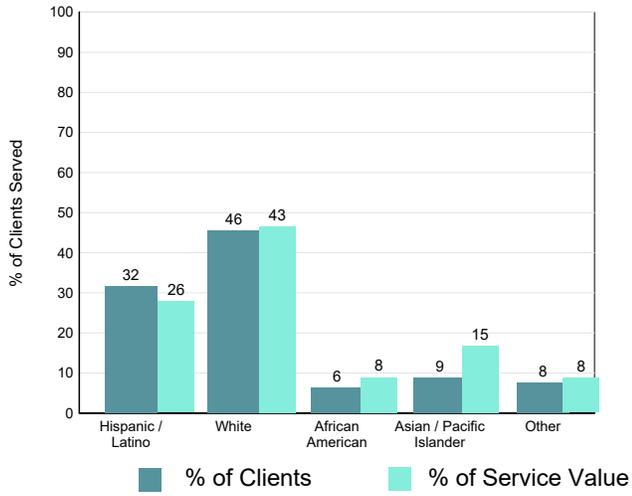
	Number of Services	% of Total Service Minutes	% of Clients
Linkage/Brokerage	270	54 %	71%
Mental Health Counseling	182	37 %	62%
Non Billable	325	9 %	91%
Total	777	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	75%
Medicare B	19%
Private Insurance	2%
Self Pay/Other	3%

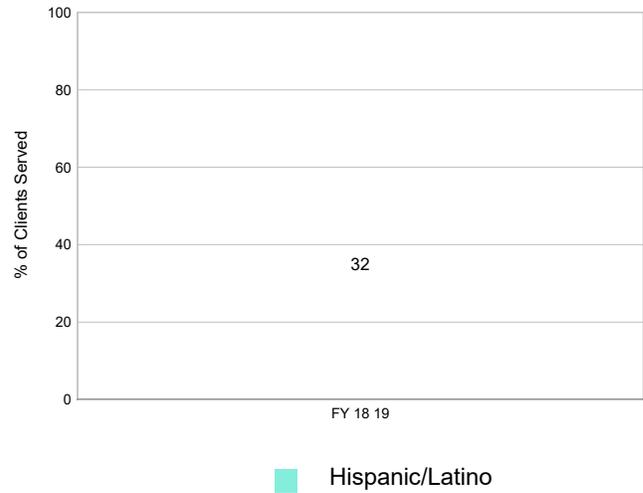
CSS-10 - Supports to Adults with SMI

Health Equities

Breakdown of Clients Served by Ethnicity

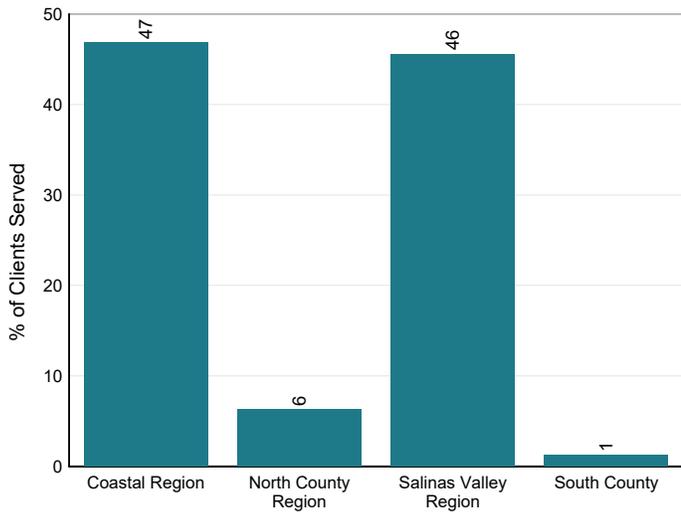


Percent of Hispanic / Latino Clients Served

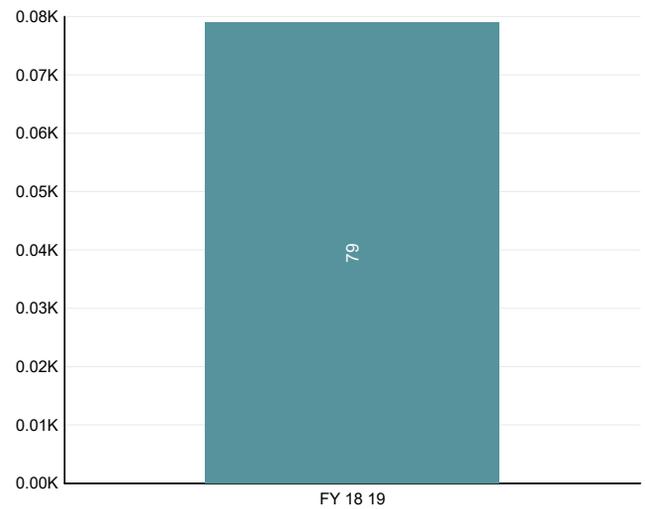


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



■ FY 09/10
 ■ FY 10/11
 ■ FY 11/12
 ■ FY 12/13
 ■ FY 13/14
■ FY 14/15
 ■ FY 15/16
 ■ FY 16/17
 ■ FY 17/18
 ■ FY 18/19

Central Coast Center for Independent Living (CCCIL)

Monterey County Behavioral Health: General System Development Programs Report

July 1, 2018 – June 30, 2019

Provider: Central Coast Center for Independent Living (CCCIL)

Population of Focus: Persons with disabilities:

Description: *Return to Work* Benefits Assistance: Problem Solving and Advocacy, Benefits Analysis and Advisement, Benefits Support Planning and Benefits Management.

Additional Services: Benefits Assistance, Housing Assistance, Independent Living Skills Training, Assistive Technology services & Information, Referral & Assistance services.

State Regulation Program Categories: Supported Services to Adults with Serious Mental Illness

State Regulation Program Strategies: Access and Linkage to Treatment & Improving Timely Access to Services for Underserved Populations

Data Collection Tools/Sources: CCCIL Data Management System/ CCCIL MCBH monthly reporting form

Service Location: Monterey County

Office Locations: Salinas & King City

Participants Demographics

Total Served - 238

Age:

Under 14	- 15
14-24	- 17
25-59	- 183
60 Plus	- 23

Ethnicity:

Latino/Hispanic	-118
White	- 77
African American	- 19
Native American/Alaskan Native	- 3
Native Hawaiian/Pacific Islander	- 2
Asian	- 2
Two or more Races	- 14
Unknown	-3

Participant Residence: Monterey County

2017-2018

Salinas - 140

Greenfield - 8

Monterey - 12

Soledad - 8

Gonzales - 3

Marina -23

Seaside - 10

Pacific Grove - 9

Sand City -2

King City - 9

Castroville - 8

Royal Oaks - 3

Prunedale -2

San Ardo - 1

Zip codes Percentages

93901 - 54

23%

93902 - 2

.008%

93905 - 20

8%

93906 - 46

19%

93907 - 16

7%

93908 -1

.004%

93912 - 8

.033%

93926 - 3

0.1%

93924- 2

.008%

93927 - 8

.034%

93930 - 8

.034%

93933 - 23

10%

93940 -11

.05%

93942 - 1

.004%

93950 - 9	.04%
93955 - 14	.06%
95039 -1	.004%
95076 – 1	004%

Total number of South Monterey County residents served – 29 (12%)

<u>Services received</u>	<u>Percentage</u>
Benefits Counseling - 69	29%
Benefits Assistance - 82	34%
Housing Assistance -136	57%
Independent Living Skills Training - 167	70%
Assistive Technology Services - 45	19%

Community Services:

Information & Assistance contacts - 51	
Outreach Events - 67	
Presentations - 24	-

Summary

During this reporting period CCCIL served 163 (38%) new consumers and 75 re-served consumers. 169 (71%) goals were set by MCBH consumers of those 169 goals set, 65 were met. 38% of consumers met their goal.

CCCIL continues to meet our contract deliverables for those consumers seeking independent living services. A bilingual (English/Spanish) CCCIL Case Manager remains stationed in the Behavioral Health Department’s King City office serving South County consumers one day per week (Wednesday). This collaboration has facilitated our ability to serve South County residents unable to travel to our main office in Salinas.

Outreach Efforts

We attended meetings of South County Outreach Efforts (SCORE), a collaborative network of health, education and human service providers whose mission is to improve access and quality of services. We also attended meetings of the South County Services Subcommittee which disseminates information and is attended by members of the healthcare profession, schools, nonprofits and City leaders. Updates are provided on the status of mental health services in all of Monterey County including South County. Proposition 47 No Zip Code Left Behind: Addressing Inequalities through Community Advisory Panel is another collaborative we participate in. This group reports on the use of money generated through this proposition for services that will benefit persons with mental health disabilities.

CCCIL's Case Manager assigned to the King City office space, was appointed to the Housing Advisory Committee by Supervisor Simon Salinas and attends monthly committee meetings. The Housing Advisory Committee (HAC) is an appointed body that is charged with reviewing and considering housing related issues for Monterey County. Our participation allows us to address the housing needs of our consumers with disabilities living in South Monterey County.

To increase the number of consumers being served in South County, CCCIL is going to add a second day to our King City office, will conduct outreach to local schools, clinics, faith based organizations, public libraries and government and non-government entities. Our goal is to increase services to the Latino/farmworkers community by 10%.

Leveraging of Funds

CCCIL is also working on leveraging additional funds to continue or expand services, for example, CCCIL now has a contract with the Health Department to provide rapid re-housing services to consumers who are under the Whole Person Care (WPC) Program. Under this program CCCIL will be able not only to assist consumers to search for housing, apply for housing but will be able to assist consumers to secure affordable housing by providing temporary financial assistance to pay for the security deposit, first and last month.

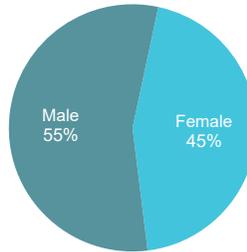
CSS-11 - Dual Diagnosis

Program/Program Group: Interim Co-occurring Integrated Care

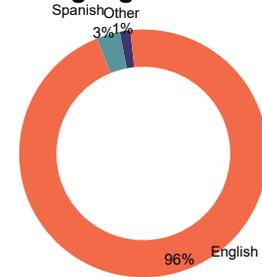
The purpose of these services is to reduce the length of stay at the Bridge House dual recovery residential program, to increase the support to consumers as they move into the next phase of their wellness and recovery treatment in the community, and to promote a clean and sober lifestyle for adults and transitional age youth in the MCBH Adult & TAY Systems of Care. Individual written service plans will be developed for each consumer moving into this phase of community based treatment and will help teach consumers how to avoid drug and alcohol use while strengthen healthy social supports using wellness and recovery principles.

Number of Clients Served: 67
Total Service Value: \$534,216.16
Average Service Value per Client: \$7,973.38
Average Age: 46
Number of New Clients: 16
Number of Clients Discharged: 27

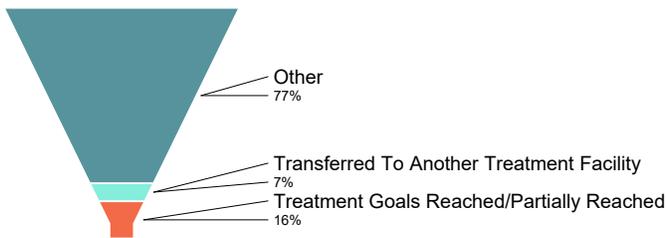
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, **100 %** had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Schizophrenia Spectrum	39 %
Mood Disorders	24 %
Anxiety Disorders	1 %

Breakdown of Service Type

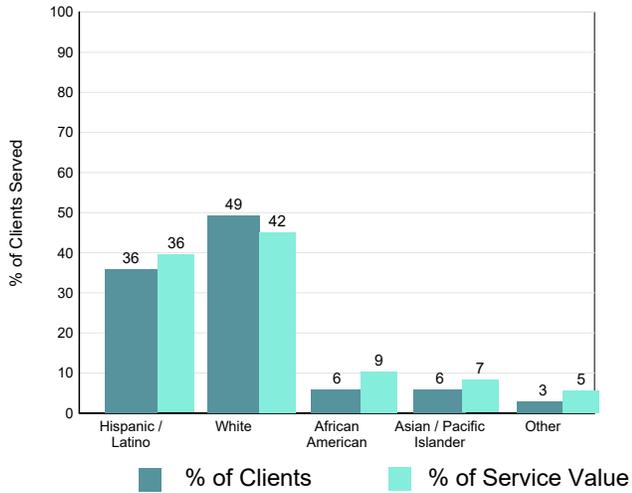
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	123	6 %	73%
Collateral/Family Therapy	2	0 %	3%
Group Counseling	2,112	50 %	81%
Linkage/Brokerage	124	2 %	57%
Mental Health Counseling	608	39 %	82%
Non Billable	373	3 %	88%
Total	3,342	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	57%
Medicare B	43%
Private Insurance	0%
Self Pay/Other	0%

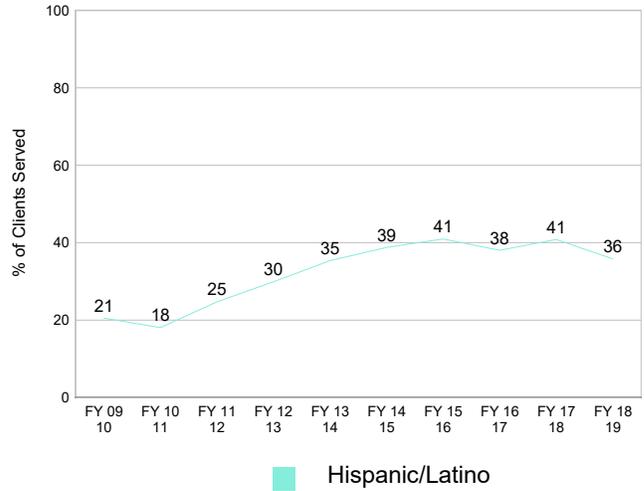
CSS-11 - Dual Diagnosis

Health Equities

Breakdown of Clients Served by Ethnicity

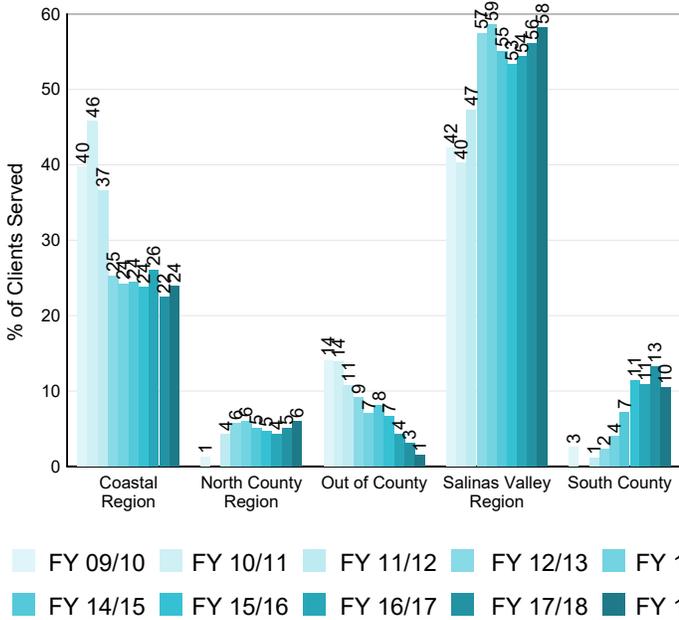


Percent of Hispanic / Latino Clients Served

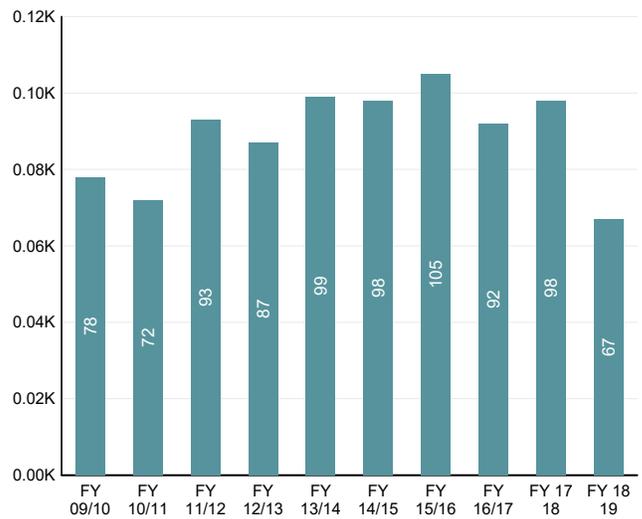


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



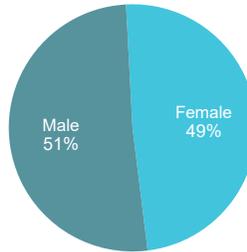
CSS-12 - Family Stability

Program/Program Group: Kinship Center Seneca

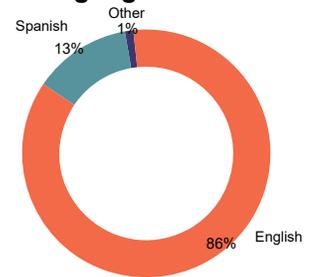
Kinship Center provides Mental Health Services and Medication Support to youth who require outpatient services. The focus of the program is permanency for children, the impact of adoption on a child and his/her family, and the impact on children being raised by a relative caregiver. Such services will reduce the possibility of future residential care, periodic inpatient hospitalization, placement at out-of-state facilities, or placement in a juvenile justice facility. The D'Arrigo Children's Clinic provides outpatient mental health services to eligible children and their families. Mental health services refer to those individual, family or group therapies and interventions that are designed to provide reduction of mental disability and improvement and maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency.

Number of Clients Served: 100
Total Service Value: \$1,060,602.46
Average Service Value per Client: \$10,606.02
Average Age: 11
Number of New Clients: 33
Number of Clients Discharged: 100

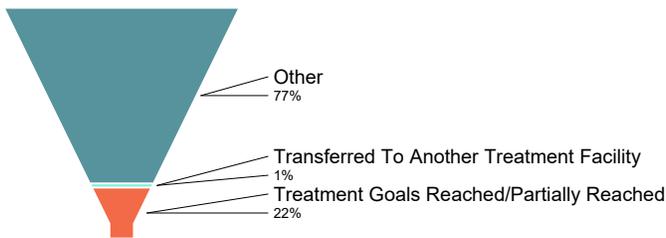
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	62 %
Disruptive Behavior Disorders	17 %
Mood Disorders	15 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

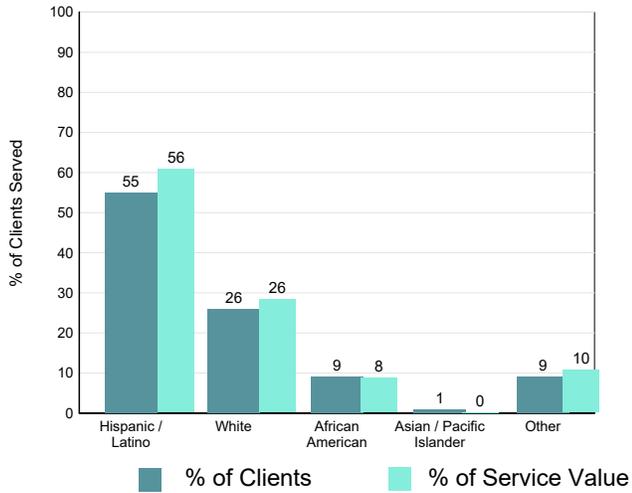
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	659	16 %	89%
Collateral/Family Therapy	658	12 %	71%
Crisis Intervention	21	0 %	2%
Group Counseling	237	5 %	35%
Linkage/Brokerage	972	14 %	88%
Medication Support	121	2 %	15%
Mental Health Counseling	2,024	51 %	82%
Total	4,692	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	91%
Private Insurance	6%
Self Pay/Other	3%

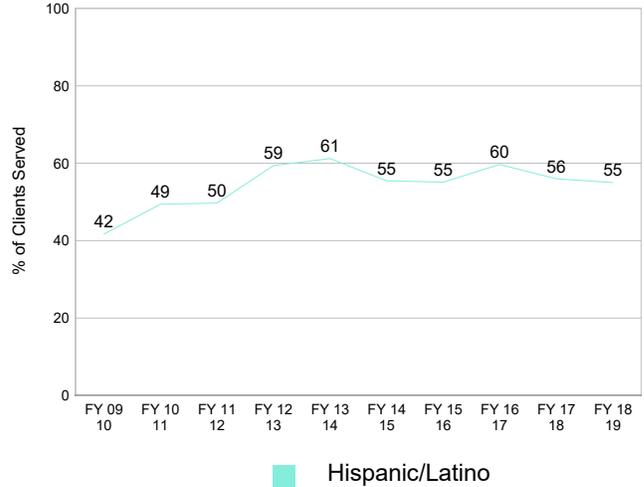
CSS-12 - Family Stability

Health Equities

Breakdown of Clients Served by Ethnicity

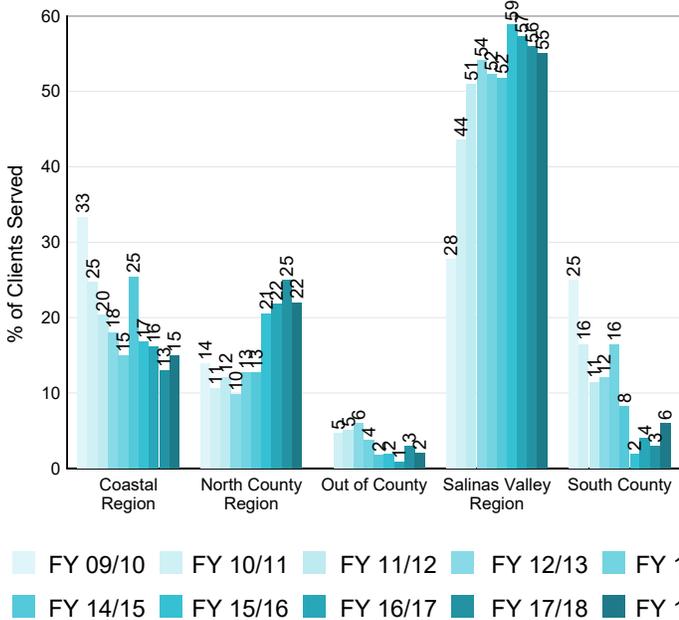


Percent of Hispanic / Latino Clients Served

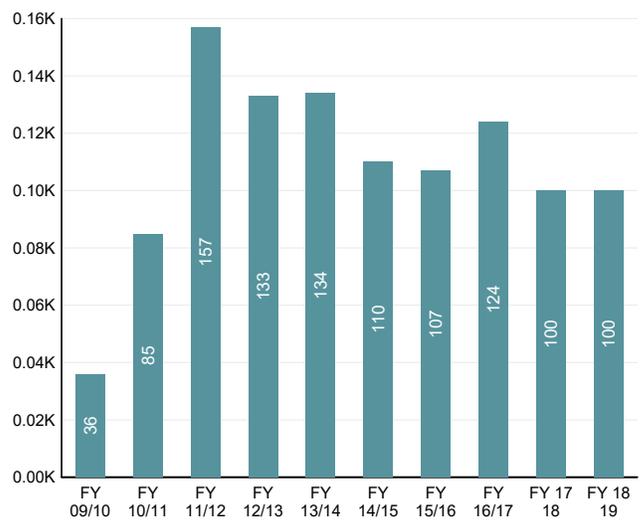


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



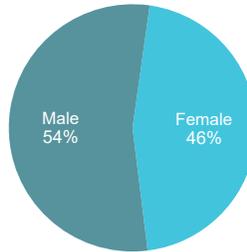
CSS-12 - Family Stability

Service Area: Kinship Center Seneca First Five Trauma

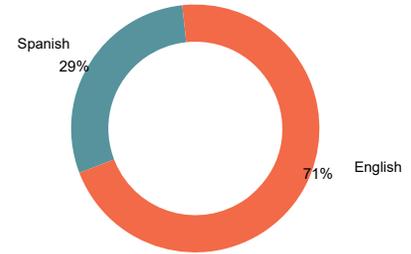
Kinship Center provides Mental Health Services and Medication Support to youth who require outpatient services. The focus of the program is permanency for children, the impact of adoption on a child and his/her family, and the impact on children being raised by a relative caregiver. Such services will reduce the possibility of future residential care, periodic inpatient hospitalization, placement at out-of-state facilities, or placement in a juvenile justice facility. The D'Arrigo Children's Clinic provides outpatient mental health services to eligible children and their families. Mental health services refer to those individual, family or group therapies and interventions that are designed to provide reduction of mental disability and improvement and maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency.

Number of Clients Served: 24
Total Service Value: \$220,799.18
Average Service Value per Client: \$9,199.97
Average Age: 6
Number of New Clients: 5
Number of Clients Discharged: 14

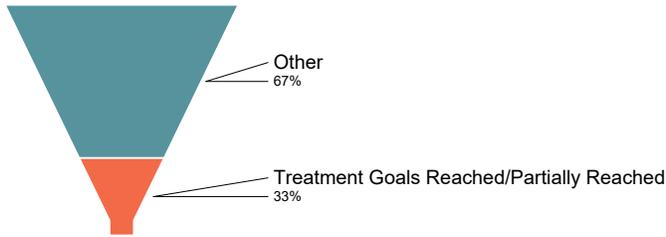
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	67 %
Mood Disorders	17 %
Disruptive Behavior Disorders	8 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

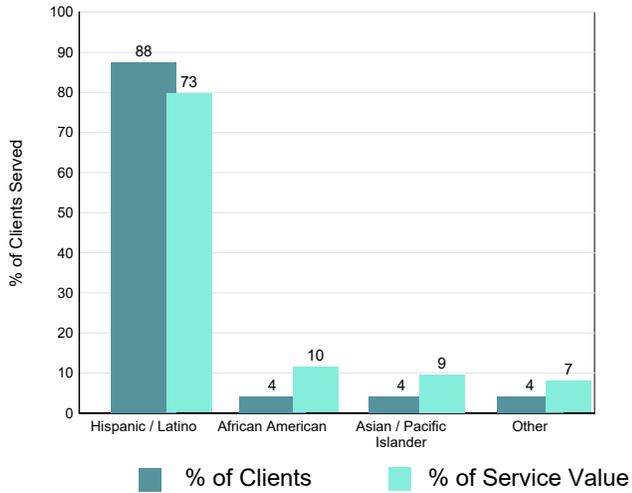
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	92	9 %	63%
Collateral/Family Therapy	262	28 %	92%
Group Counseling	9	1 %	13%
Linkage/Brokerage	153	10 %	79%
Medication Support	2	0 %	4%
Mental Health Counseling	437	52 %	96%
Total	955	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	81%
Private Insurance	17%
Self Pay/Other	3%

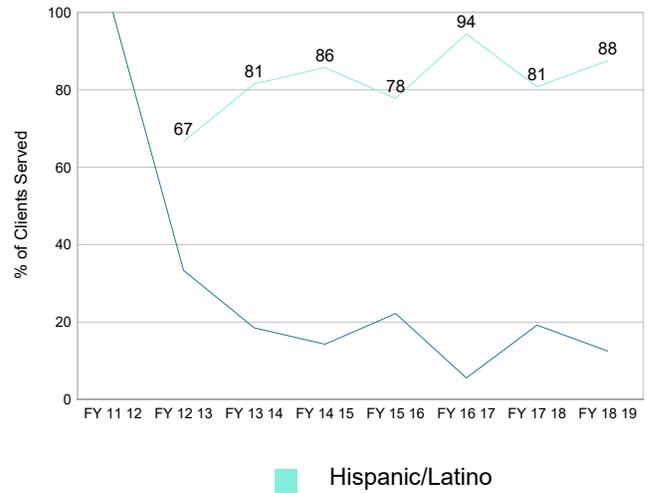
CSS-12 - Family Stability

Health Equities

Breakdown of Clients Served by Ethnicity

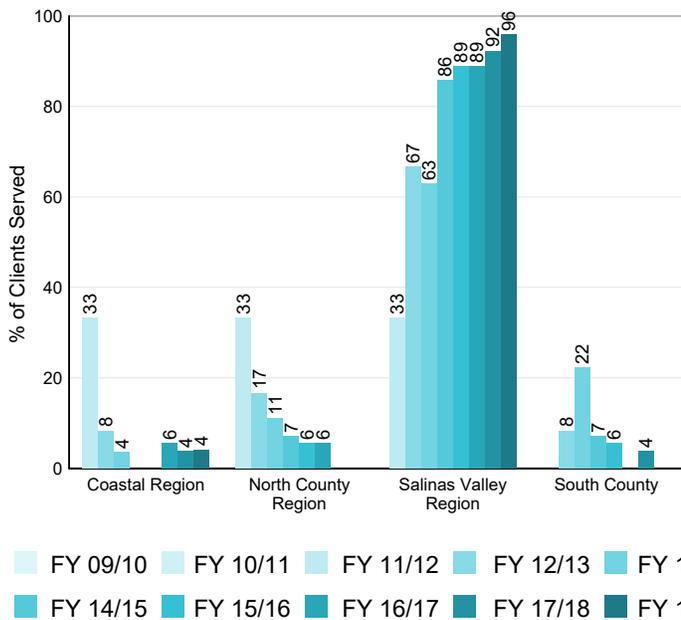


Percent of Hispanic / Latino Clients Served

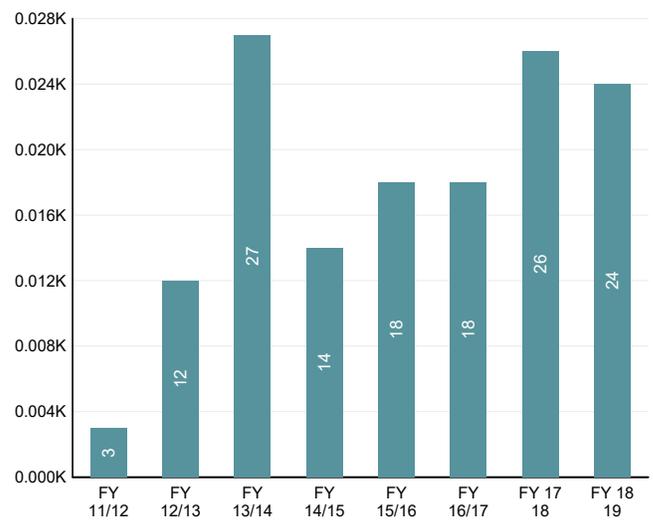


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count



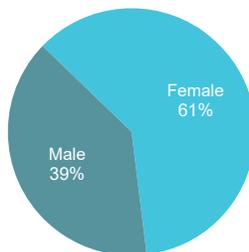
CSS-12 - Family Stability

Program/Program Group: Kinship Center Seneca FSP King City

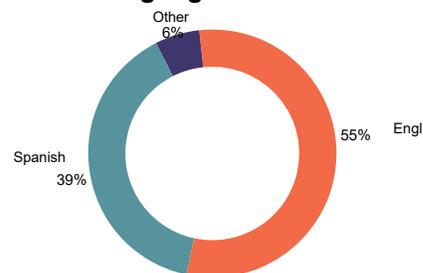
Kinship Center provides Mental Health Services and Medication Support to youth who require outpatient services. The focus of the program is permanency for children, the impact of adoption on a child and his/her family, and the impact on children being raised by a relative caregiver. Such services will reduce the possibility of future residential care, periodic inpatient hospitalization, placement at out-of-state facilities, or placement in a juvenile justice facility. The D'Arrigo Children's Clinic provides outpatient mental health services to eligible children and their families. Mental health services refer to those individual, family or group therapies and interventions that are designed to provide reduction of mental disability and improvement and maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency.

Number of Clients Served: 51
Total Service Value: \$478,085.84
Average Service Value per Client: \$9,374.23
Average Age: 10
Number of New Clients: 17
Number of Clients Discharged: 22

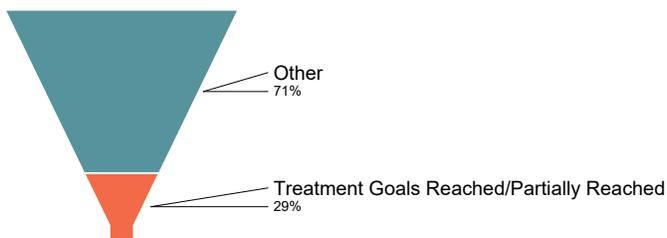
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	59 %
Mood Disorders	14 %
Disruptive Behavior Disorders	8 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

Breakdown of Service Type

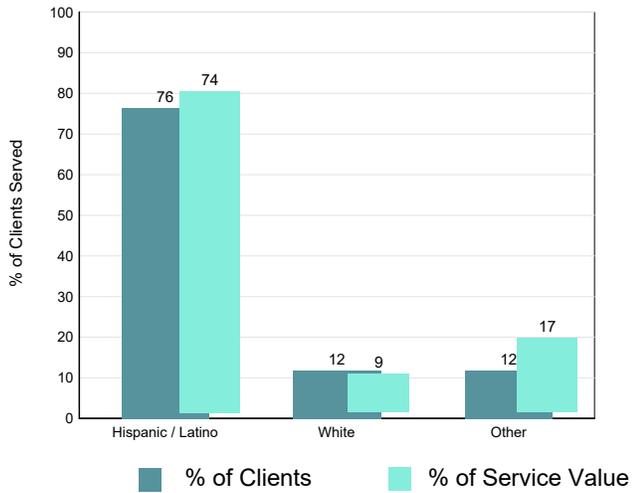
	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	335	22 %	73%
Collateral/Family Therapy	174	11 %	53%
Group Counseling	263	11 %	43%
Linkage/Brokerage	253	11 %	88%
Medication Support	2	0 %	2%
Mental Health Counseling	684	45 %	75%
Total	1,711	100%	100%

Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	100%

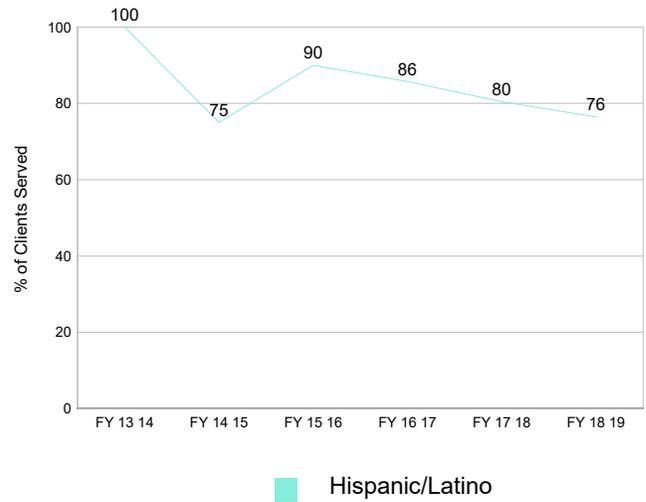
CSS-12 - Family Stability

Health Equities

Breakdown of Clients Served by Ethnicity

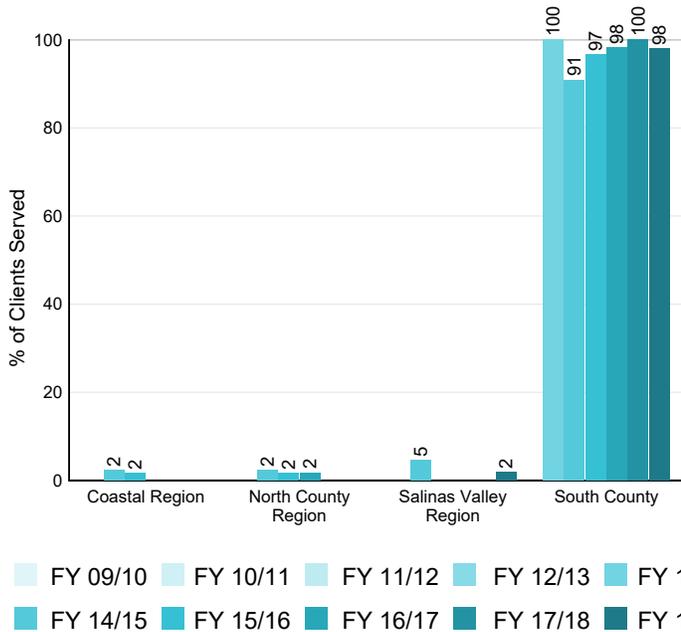


Percent of Hispanic / Latino Clients Served

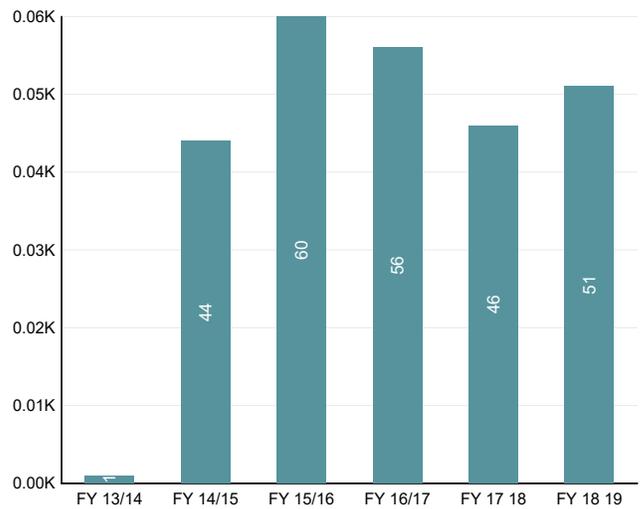


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count

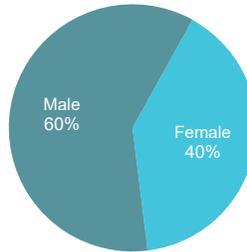


Service Area: CS Family Preservation

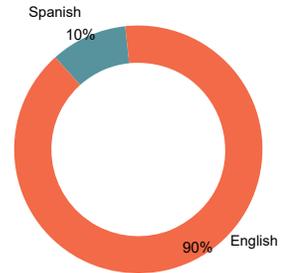
This program provides intensive short term family based treatment in circumstances or situations where children are at eminent risk of removal from home. This program is designed to predominantly serve Spanish speaking families.

Number of Clients Served: 10
Total Service Value: \$307,759.14
Average Service Value per Client: \$30,775.91
Average Age: 11
Number of New Clients: 8
Number of Clients Discharged: 7

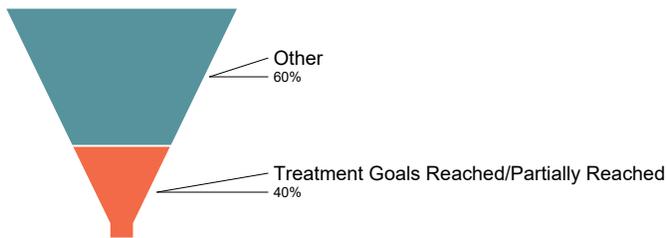
Gender



Language of Preference



Discharge Disposition/Outcome



Of the Clients Served, 0 % had a Substance Use Diagnosis.

Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	70 %
Disruptive Behavior Disorders	10 %
Mood Disorders	10 %

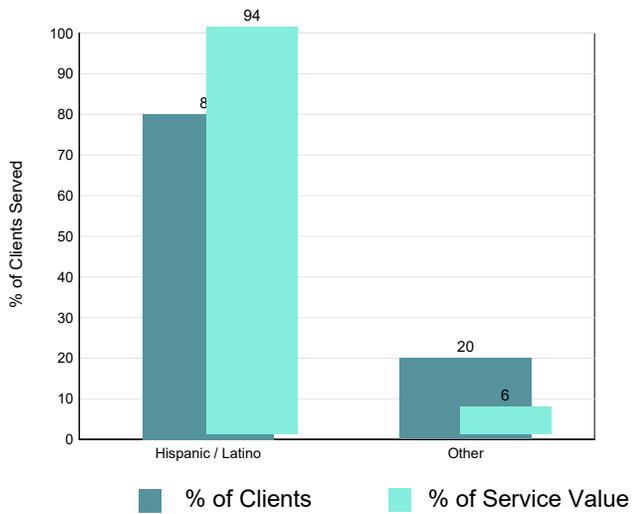
Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	34	15 %	90%
Collateral/Family Therapy	17	7 %	50%
Linkage/Brokerage	15	2 %	60%
Medication Support	1	0 %	10%
Mental Health Counseling	143	73 %	80%
Non Billable	12	3 %	50%
Total	222	100%	100%

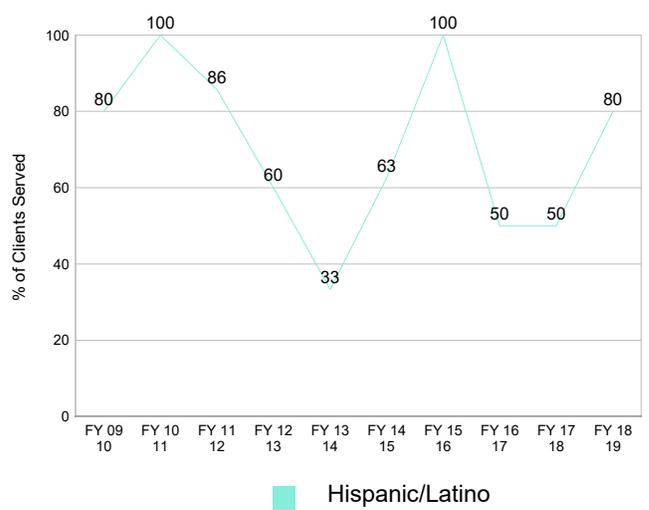
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	81%
Self Pay/Other	19%

Health Equities

Breakdown of Clients Served by Ethnicity

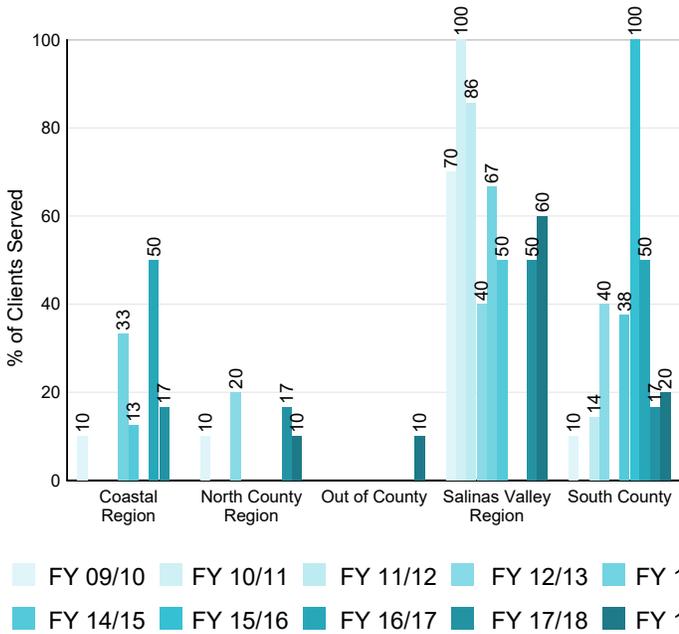


Percent of Hispanic / Latino Clients Served

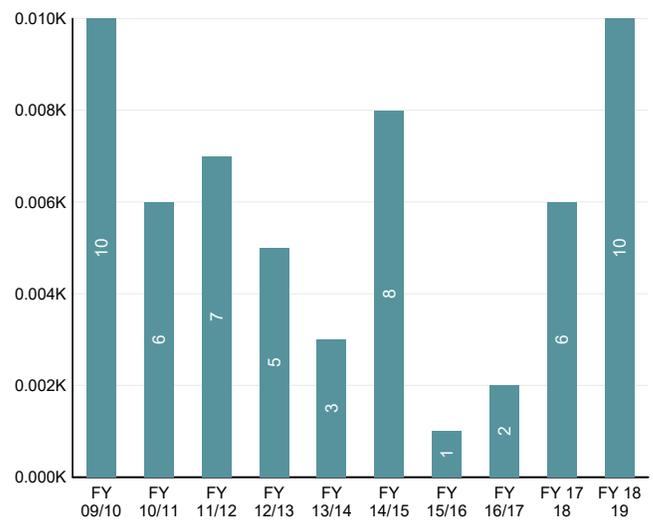


Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count

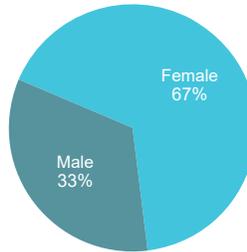


Service Area: CS Salinas Home Partners

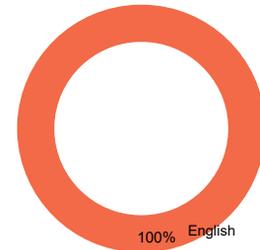
The Home Partners Program is an intensive, short-term, in-home crisis intervention and family education program. It is designed to prevent the out-of-home placement of children whose emotional, social, and/or behavioral problems create a substantial risk of placement in publicly funded care, such as foster homes, group homes, correctional institutions or psychiatric facilities. This program is designed to defuse the immediate crisis, stabilize the environment, and assist families to develop more effective parenting skills and coping abilities. The principal characteristics of this program include interventions at the crisis point, treatment in the client's environment, 24 hour therapist availability, treatment that is highly individualized and concrete services as needed. Services are provided intensively and as needed for up to 20 hours a week, over a 4-6 week period. Therapist only carry a caseload of two families at a time to allow for intensive, frequent contact in order to maximize learning opportunities and work on the basic concrete and hard services needs a family may have. Mental Health Services Act (MHSA) supports this program to ensure access by monolingual families. This part of the program is referred to as: MHSA Family Preservation Program.

Number of Clients Served: 12
Total Service Value: \$333,284.53
Average Service Value per Client: \$27,773.71
Average Age: 11
Number of New Clients: 10
Number of Clients Discharged: 10

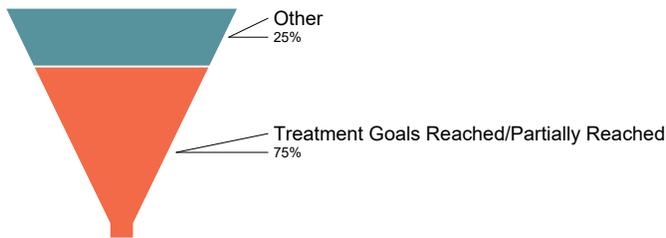
Gender



Language of Preference



Discharge Disposition/Outcome



Top 3 Primary Diagnosis

Diagnosis Type	% of Clients with this Diagnosis Type
Anxiety Disorders	50 %
Mood Disorders	33 %

Of the Clients Served, 0 % had a Substance Use Diagnosis.

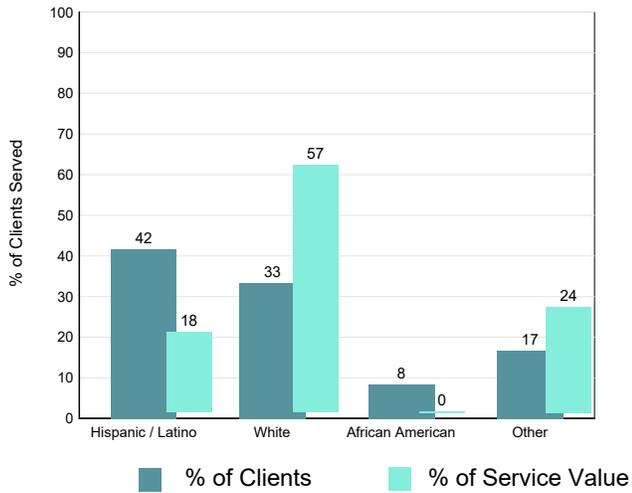
Breakdown of Service Type

	Number of Services	% of Total Service Minutes	% of Clients
Assessment/Evaluation	18	6 %	75%
Collateral/Family Therapy	20	5 %	58%
Linkage/Brokerage	45	5 %	67%
Mental Health Counseling	157	84 %	83%
Non Billable	15	1 %	83%
Total	255	100%	100%

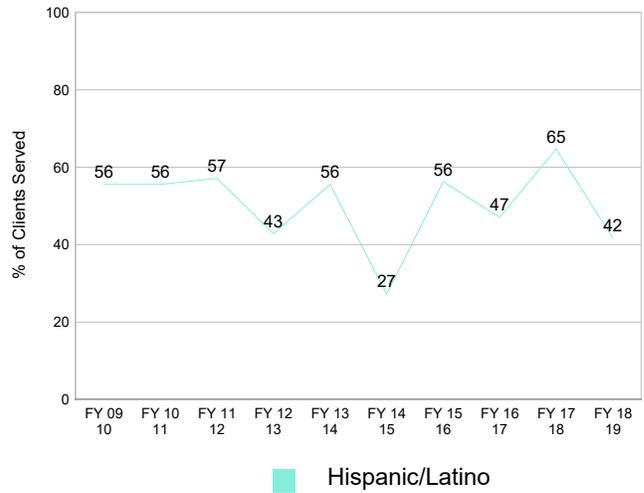
Primary Insurance Source of Clients Served	% of clients served
Medi-Cal	45%
Private Insurance	7%
Self Pay/Other	48%

Health Equities

Breakdown of Clients Served by Ethnicity

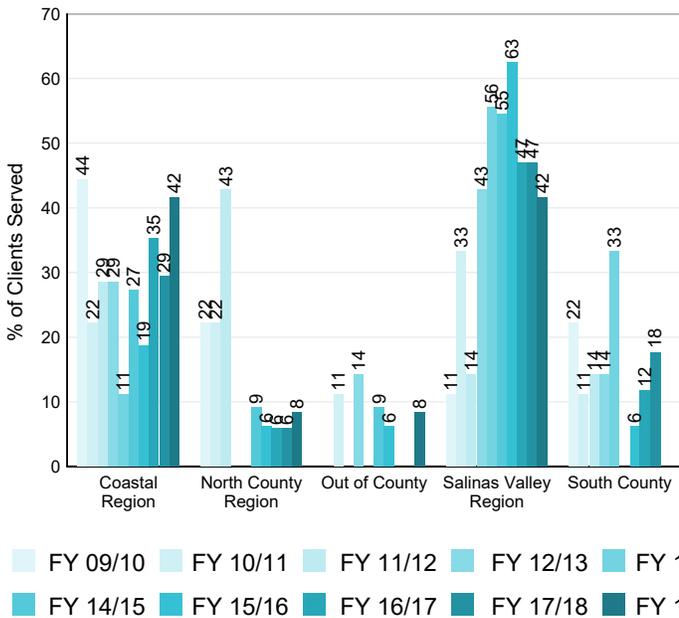


Percent of Hispanic / Latino Clients Served



Ten Year Service Trend

Percent of Clients Served by Region of Residence



Total Client Count

