



# County of Monterey

**Item No.**

## Board Report

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

**Legistar File Number: A 24-018**

**January 30, 2024**

**Introduced:** 1/15/2024

**Current Status:** Agenda Ready

**Version:** 1

**Matter Type:** BoS Agreement

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute renewal and amendment No. 4 to the agreement (A-14560) with Everbridge, Inc. for critical event management software services, extending the agreement an additional one (1) year period (January 30, 2024 through January 29, 2025) for a revised full agreement term of January 30, 2018 through January 29, 2025 and adding \$39,832 for a revised total Agreement amount of \$249,845.

### **RECOMMENDATION:**

#### **It is recommended the Board of Supervisors:**

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute renewal and amendment No. 4 to the agreement (A-14560) with Everbridge, Inc. for critical event management software services, extending the agreement an additional one (1) year period (January 30, 2024 through January 29, 2025) for a revised full agreement term of January 30, 2018 through January 29, 2025 and adding \$39,832 for a revised total Agreement amount of \$249,845.

### **SUMMARY/DISCUSSION:**

Everbridge is a critical event management software system that has been utilized by Natividad Medical Center (NMC) since January 2018. It allows NMC the ability to perform mass callings to all hospital staff and is utilized when there are notifications that need to get out to a large number of employees at once; this includes emergency situations and can be used if there are mass casualty/triage events. This system is also utilized to contact specific groups of people when needed during accreditation surveys (The Joint Commission, U.S. Centers for Medicare & Medicaid Services, etc.) as an alternate means of communicating updates.

Everbridge is a web-based system that stores telephone numbers for all staff members within the hospital in a single location. It is readily accessible from anywhere that has access to the internet. Within the system, NMC has the ability to select targeted groups of employees and in various ways. The system tracks the means of communication and allows NMC to verify receipt of the communication with individual employees. NMC is requesting to renew the Everbridge agreement for a period of one (1) year.

### **OTHER AGENCY INVOLVEMENT:**

The Office of County Counsel has reviewed and approved this renewal and amendment No. 4 as to form, and the Auditor-Controller has reviewed and approved as to payment provisions. The renewal and amendment No. 4 has also been reviewed and approved by NMC's Finance Committee and by its Board of Trustees on January 12, 2024.

**FINANCING:**

The cost of this renewal and amendment No. 4 is \$39,832 which is included in the FY 2023-24 Adopted Budget.

**BOARD OF SUPERVISORS STRATEGIC INITIATIVES:**

The services rendered in this Agreements allows Natividad Medical Center to continue to provide great patient care by ensuring that all available resources are being contacted in order to have the best quality staff available when an incident or sick call occurs.

- Economic Development
- Administration
- Health and Human Services
- Infrastructure
- Public Safety

Prepared by: Janine Bouyea, Hospital Assistant Administrator, 831-783-2701  
Approved by: Charles R. Harris, Chief Executive Officer, 783-2504

- Attachments:
- Everbridge Inc. Renewal and Amendment 4
  - Everbridge Inc. Amendment 3
  - Everbridge Inc. Amendment 2
  - Everbridge Inc. Amendment 1
  - Everbridge Inc. Agreement

Attachments on file with the Clerk of the Board

Charles R. Harris  
Charles R. Harris, M.D., Chief Executive Officer

01/19/2024  
Date