



June 03, 2025

Monterey County Emergency Communications Department
1322 Natividad Road
Salinas, CA 93906

Renewal of Software Support Agreement

This Renewal Amendment renews the Software Support Agreement by and between Monterey County Emergency Communications Department (“Client”) and TriTech Software Systems, a CentralSquare Technologies, LLC company dated December 15, 2015 (“Agreement”) for the renewal term of July 01, 2025 through June 30, 2026. The renewal of the Agreement will allow continued support and maintenance in accordance with the Agreement.

Please execute this Renewal Amendment and return it to TriTech Software Systems along with your payment, in accordance with Renewal Invoice 435962, attached, in order to receive uninterrupted support and maintenance services.

TriTech Software Systems Support Services Renewal Agreement Amendment

Client agrees to renew the Agreement, the terms of which are incorporated by reference herein as though set forth in full, and accordance with the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Agreement shall remain in full force and effect. With respect to the content contained herein, in the event of any conflict between this Renewal Amendment and the Agreement, the terms of this Amendment shall control. Payment shall be for the Software listed and the amount specified on Renewal Invoice 435962, attached hereto.

If you have any questions or would like to add additional software and/or services, please contact your Account Manager at (833) 278-7877.

Monterey County Emergency Communications
Department

Accepted By

DocuSigned by:

9BB8CE855D3C4E1...

Printed Name Lee Ann Magoski

Title Director of Emergency Communications

Date 8/1/2025 | 12:21 PM PDT

TriTech Software Systems

Accepted By

DocuSigned by:

7B427E7AD994A9...

Printed Name

Steve Castle

Title

Director, Renewals

Date

8/1/2025

Signed by:

31B2028C241644B...

8/1/2025 | 11:29 AM PDT

County Counsel - Approved as to Legal Form

Invoice



Invoice No 435962	Date 4/22/2025	Page 1 of 5
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Tritech Software Systems, a CentralSquare Company
 1000 Business Center Drive
 Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centralsquare.com

Bill To
 Monterey County Emergency Communications Department, CA
 Lee Ann Magoski
 1322 Natividad Road
 Salinas CA 93906
 United States

Ship To
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Customer No	Customer Name	Customer PO #	Currency	Due Date
12673	Monterey County Emergency Communications Department, CA		USD	6/30/2025

Invoice Sequence Number 1 of 1

	Description	Units	Rate	Extended
Quote No. Q-214407				
1	IQ Search (B-11-40 Concurrent Users) One Year Subscription A - Annual Maintenance Fee TRITECH.COM IQ Search (B - 11-40 Concurrent Users) One Year Subscription Maintenance: Start:7/1/2025, End: 6/30/2026	1	6,754.07	6,754.07
2	IQ Analytics 5 Concurrent User Bundle-1 Year Subscription An - Annual Subscription Fee TRITECH.COM IQ ANALYTICS 5 Concurrent User Bundle One Year Subscription Maintenance: Start:7/1/2025, End: 6/30/2026	2	3,517.73	7,035.46
3	Field Ops (OP) Annual Subscription Fee - Annual Subscription Fee Field Ops Maintenance: Start:7/1/2025, End: 6/30/2026	150	84.24	12,636.00
4	IQ CrimeView Advanced Reports Annual Subscription Fee - Annual Subscription Fee (50K to 100K, up to 10 Users) IQ CrimeView Advanced Reports T5 (2 units) Maintenance: Start:7/1/2025, End: 6/30/2026	1	6,700.50	6,700.50
5	Escrow Fee - Annual Subscription Fee Maintenance: Start:7/1/2025, End: 6/30/2026	1	997.49	997.49
6	Inform CAD Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Mapping Annual Maintenance Fee Maintenance: Start:7/1/2025, End: 6/30/2026	6	133.73	802.38
7	Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:7/1/2025, End: 6/30/2026	6	2,674.58	16,047.47

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8	Standard EMD Integration Annual Maintenance Fee - Annual Maintenance Fee Standard EMD Integration Annual Maintenance Fee Maintenance: Start:7/1/2025, End: 6/30/2026	1	133.75	133.75
9	NCIC/State Query Position for Inform CAD Annual Maintenance - Annual Maintenance Fee NCIC/State Query Position for Inform CAD Annual Maintenance Fee Maintenance: Start:7/1/2025, End: 6/30/2026	6	133.73	802.38
10	CentralSquare Message Switch Additional Transaction Annual M - Annual Maintenance Fee CentralSquare Message Switch Additional Transaction Maintenance: Start:7/1/2025, End: 6/30/2026	1	982.75	982.75
11	Inform CAD Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Server Software (C - 21-40 Positions) Maintenance: Start:7/1/2025, End: 6/30/2026	1	11,945.21	11,945.21
12	Inform Mobile Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Server Software (D - 251-500 Positions) Maintenance: Start:7/1/2025, End: 6/30/2026	1	25,596.91	25,596.91
13	Inform CAD Rotation Provider Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Rotation Provider Maintenance: Start:7/1/2025, End: 6/30/2026	1	3,412.92	3,412.92
14	Standard EMD Integration Annual Maintenance Fee - Annual Maintenance Fee Standard EMD Integration (3 units) Maintenance: Start:7/1/2025, End: 6/30/2026	3	170.65	511.94
15	Enterprise CAD Situational Awareness Manager (SAM) Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Browser (B - 41-100 Concurrent Users) Maintenance: Start:7/1/2025, End: 6/30/2026	1	5,119.40	5,119.40

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16	Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position (26 units) Maintenance: Start:7/1/2025, End: 6/30/2026	26	3,412.92	88,735.98
17	Inform CAD Mapping Annual Maintenance Fee - Annual Maintenance Fee (28 units) Maintenance: Start:7/1/2025, End: 6/30/2026	28	21.44	600.38
18	Inform Mobile Base Position Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Base Position (80 units) Maintenance: Start:7/1/2025, End: 6/30/2026	80	409.55	32,764.04
19	Inform Mobile Base Position with CJIS/NCIC Forms Annual Main - Annual Maintenance Fee Inform Mobile Base Position with CJIS/NCIC Forms (225 units) Maintenance: Start:7/1/2025, End: 6/30/2026	225	511.94	115,185.87
20	Inform Mobile Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Mapping (305 units) Maintenance: Start:7/1/2025, End: 6/30/2026	305	33.50	10,218.23
21	Inform Mobile Test or Training System Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Test or Training System Maintenance: Start:7/1/2025, End: 6/30/2026	1	3,242.26	3,242.26
22	NCIC/State Message Switch Additional Query Annual Maintenanc - Annual Maintenance Fee NCIC/State Message Switch Additional Connection Maintenance: Start:7/1/2025, End: 6/30/2026	1	2,559.70	2,559.70
23	NCIC/State Message Switch Server Software - Inform RMS Annu - Annual Maintenance Fee NCIC/State Message Switch Software - Inform CAD/Inform Mobile Maintenance: Start:7/1/2025, End: 6/30/2026	1	17,064.62	17,064.62

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24	NCIC/State Query Position for Inform CAD Annual Maintenance - Annual Maintenance Fee NCIC/State Query Position for Inform CAD (26 units) Maintenance: Start:7/1/2025, End: 6/30/2026	26	170.65	4,436.81
25	Standard Alpha Numeric Paging Interface Annual Maintenance F - Annual Maintenance Fee Standard Alpha Numeric Paging Interface Maintenance: Start:7/1/2025, End: 6/30/2026	1	3,071.64	3,071.64
26	Standard ANI/ALI Interface Annual Maintenance Fee - Annual Maintenance Fee Standard ANI/ALI Interface Maintenance: Start:7/1/2025, End: 6/30/2026	1	3,071.64	3,071.64
27	Std Inform CAD to External System Incident Data Transfer Int - Annual Maintenance Fee Standard Inform CAD to External System Incident Data Transfer Interface (3 units) Maintenance: Start:7/1/2025, End: 6/30/2026	3	5,119.38	15,358.14
28	Inform CAD the Archive Server Software Annual Maintenance Fe - Annual Maintenance Fee Inform CAD the Archive Server Software Maintenance: Start:7/1/2025, End: 6/30/2026	1	853.23	853.23
29	Inform CAD Standard Operating Procedure (SOP) Annual Mainten - Annual Maintenance Fee Inform CAD Standard Operating Procedure (SOP) Maintenance: Start:7/1/2025, End: 6/30/2026	1	2,559.70	2,559.70
30	Inform CAD Routing Server Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Routing Server Maintenance: Start:7/1/2025, End: 6/30/2026	1	6,382.15	6,382.15
31	Inform CAD The GISLink Utility Position Annual Maintenance F - Annual Maintenance Fee Inform CAD The GISLink Utility Position Maintenance: Start:7/1/2025, End: 6/30/2026	1	1,706.47	1,706.47

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32	Inform CAD Test or Training System Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Test or Training System Maintenance: Start:7/1/2025, End: 6/30/2026	1	3,071.64	3,071.64

Please include invoice number(s) on your remittance advice.	Subtotal	410,361.13
ACH: Routing Number 121000358 Account Number 1416612641 E-mail payment details to: Accounts.Receivable@CentralSquare.com	Tax	0.00
	Invoice Total	410,361.13
Check: 12709 Collection Center Drive Chicago, IL 60693	Payments Applied	0.00
	Balance Due	USD 410,361.13