



# County of Monterey

Item No.

## Board Report

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

Legistar File Number: A 24-352

August 13, 2024

Introduced: 7/2/2024

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Agreement

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute renewal and amendment No. 4 to the agreement (A-13141) with InfoImage of California, Inc. for medical billing services, extending the agreement an additional one (1) year (July 1, 2024 through June 30, 2025) for a revised full term of July 1, 2016 through June 30, 2025, and adding \$40,000 for a revised total agreement amount not to exceed \$430,000.

### **RECOMMENDATION:**

#### **It is recommended the Board of Supervisors:**

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute renewal and amendment No. 4 to the agreement (A-13141) with InfoImage of California, Inc. for medical billing services, extending the agreement an additional one (1) year (July 1, 2024 through June 30, 2025) for a revised full term of July 1, 2016 through June 30, 2025, and adding \$40,000 for a revised total agreement amount not to exceed \$430,000.

### **SUMMARY/DISCUSSION:**

InfoImage of California, Inc. provides services to NMC which includes the mailings of patient statements for services rendered. InfoImage of California, Inc. aligns and mails statements to patients on a daily basis, which is critical to NMC operations.

### **OTHER AGENCY INVOLVEMENT:**

The Office of County Counsel has reviewed and approved this renewal and amendment No. 4 as to form, and the Auditor-Controller has reviewed and approved as to payment provisions. The amendment No. 4 has also been reviewed and approved by NMC's Finance Committee on June 14, 2024, and by its Board of Trustees on June 14, 2024.

### **FINANCING:**

The cost for this renewal and amendment No. 4 is \$40,000, which is included in the FY 2024-25 Recommended Budget.

**BOARD OF SUPERVISORS STRATEGIC INITIATIVES:**

InfoImage of California, Inc. services provides patients itemization details of services received while seen at NMC. Patient reimbursements are made from statements received. These services help NMC deliver high-quality patient care.

- ☐ Economic Development
- ☐ Administration
- ☒ Health and Human Services
- ☐ Infrastructure
- ☐ Public Safety

Prepared by: Tracy Short, Director of Patient Financial Services, (831) 783-2347

Approved by: Charles R. Harris, Chief Executive Officer, 783-2553

Attachments:

InfoImage of California, Inc. Renewal and Amendment No. 4

InfoImage of California, Inc. Renewal and Amendment No. 3

InfoImage of California, Inc. Amendment No. 2

InfoImage of California, Inc. Renewal and Amendment No. 1

InfoImage of California, Inc. Agreement

Attachments on file with the Clerk of the Board

*Charles R Harris*

Charles R. Harris, M.D., Chief Executive Officer

*7/29/2024*

Date