Before the Board of Supervisors in and for the County of Monterey, State of California

Resolution No. 13-164

Resolution recognizing *Estella "Stella" Serrano*) for distinguished service as a Secretary for the County of Monterey Department of Social Services)

WHEREAS, *Estella "Stella" Serrano* has had over a 28 year career at the County of Monterey, beginning on September 1984 as a Community Service Aide with the Health Department, promoted to Secretary on April 1995 and transferred on October 25, 1997 to the Department of Social Services, and has since worked in the Community Benefits Branch, Salinas District Office, in the classification of a Secretary, and

WHEREAS, *Estella "Stella" Serrano*, as a Secretary, provided support and helped developed the handbook for the ACT/CalLearn Program at the Health Department, provided translation to Social Workers during home and phone visits, and as a Secretary in Community Benefits provided support to the Community Benefits Branch Program Managers, participated and completed special projects, provided support to Eligibility Staff and effectively and compassionately provided quality service to residents of Monterey County, and

WHEREAS, *Estella "Stella" Serrano*, participated on various Department work groups such as the Department Customer Service Committee, the Security Committee and the Safety Committee, and was honored in 1998 with the Extra Mile Employee Recognition Award and nominated for the Outstanding County Employee of the year, and

WHEREAS, *Estella "Stella" Serrano*, successfully transitioned with the Department through the implementation of both the ISAWS and CIV automated systems, and

WHEREAS, Estella "Stella" Serrano has retired from public service on May 17, 2013.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Supervisors herby commends and thanks *Estella "Stella" Serrano* for her outstanding service, exceptional dedication and many contributions during her career to the County of Monterey and its citizens, and wishes her well in her retirement.

PASSED AND ADOPTED on this 11th day of June, 2013, upon motion of Supervisor Parker, seconded by Supervisor Salinas, by the following vote, to-wit:

AYES: Supervisor Armenta, Calcagno, Salinas, Parker

NOES: None

ABSENT: Supervisor Potter

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on June 11, 2013.

Dated: June 11, 2013 File ID CR 13-164 Gail T. Borkowski, Clerk of the Board of Supervisors, County of Monterey, State of

California.

Denuty