



County of Monterey

Item No.

Board Report

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legistar File Number: A 24-092

March 12, 2024

Introduced: 2/29/2024

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Agreement

- a. Approve and authorize the Director of the Department of Social Services to sign Amendment #2 to Agreement #5010-341 with the Alliance on Aging to provide Outreach, Long Term Care Ombudsman services, Health Insurance Counseling and Advocacy Services, and Medicare Improvements for Patients and Providers Act services to Monterey County seniors, and adding \$23,476 to the amended Agreement for a new contract total of \$585,473; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) future amendments to this amended Agreement where the total amendments do not exceed 10% (\$58,547) of the amended contract amount, do not significantly change the scope of work, and do not exceed the maximum aggregate amount of \$644,020.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign Amendment #2 to Agreement #5010-341 with the Alliance on Aging to provide Outreach, Long Term Care Ombudsman services, Health Insurance Counseling and Advocacy Services, and Medicare Improvements for Patients and Providers Act services to Monterey County seniors, and adding \$23,476 to the amended Agreement for a new contract total of \$585,473; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) future amendments to this amended Agreement where the total amendments do not exceed 10% (\$58,547) of the amended contract amount, do not significantly change the scope of work, and do not exceed the maximum aggregate amount of \$644,020.

SUMMARY/DISCUSSION:

This Amendment adds funds to support Monterey County seniors through the Health Insurance Counseling and Advocacy Program (HICAP), State Health Insurance Assistance Program (SHIP), and Ombudsman services. The HICAP-SHIP services encompass community education, health insurance counseling, and advocacy for Medicare beneficiaries. The Ombudsman services aim to safeguard the well-being of elderly individuals in Skilled Nursing Facilities and licensed residential care facilities. These services involve investigating complaints, facilitating resolutions, monitoring facilities, and offering training to program volunteers.

OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this agreement. County Counsel has approved the agreement as to form.

FINANCING:

Funding is provided by the Federal Older Americans Act and the California Department of Aging. Sufficient appropriations and estimated revenues in SOC010 are included in the FY 2023-24 Adopted Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Health & Human Services Strategic Initiative adopted by the Board of Supervisors by working towards the goals of improving health and quality of life outcomes by providing outreach and supportive services to seniors.

Check the related Board of Supervisors Strategic Initiatives:

- Economic Development
- Administration
- Health & Human Services
- Infrastructure
- Public Safety

Prepared by: Marleen Bush, Community Affiliation Manager, x3342

Betty Cronin for Lori A. Medina

Approved by: Lori A. Medina, Director, x4430

Attachment: Alliance on Aging Original Agreement EXECUTED
Alliance on Aging Amendment 1 EXECUTED
Alliance on Aging Amendment 2 PROPOSED

Proposed agreement is on file with Clerk of the Board as an attachment to this Board Report.