



County of Monterey

Item No.

Board Report

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legistar File Number: A 26-158

May 19, 2026

Introduced: 4/28/2026

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Agreement

- a. Approve and authorize the Director of the Emergency Communications Department to sign the 9th annual renewal between the County of Monterey and TriTech Software Systems, a division of CentralSquare Technologies, LLC., with a term of July 1, 2026 through June 30, 2027, for an amount not to exceed \$415,243 which increases the agreement total to \$3,179,016, for the maintenance and support agreement for the Department's Computer Aided Dispatch System; and
- b. Authorize the Director of the Emergency Communications Department to sign up to three additional renewals to this Agreement where each renewal will include a 5% annual escalator and may include additional support costs for changes to the Systems configuration.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Emergency Communications Department to sign the 9th annual renewal between the County of Monterey and TriTech Software Systems, a division of CentralSquare Technologies, LLC., with a term of July 1, 2026 through June 30, 2027, for an amount not to exceed \$415,243 which increases the agreement total to \$3,179,016, for the maintenance and support agreement for the Department's Computer Aided Dispatch System; and
- b. Authorize the Director of the Emergency Communications Department to sign up to three additional renewals to this Agreement where each renewal will include a 5% annual escalator and may include additional support costs for changes to the Systems configuration.

SUMMARY/DISCUSSION:

The Monterey County Emergency Communications Department (ECD) is a consolidated public safety answer point and dispatch facility serving 28 law enforcement, fire protection, and emergency medical services (EMS) response agencies throughout Monterey County. Calls for service are dispatched through the ECD's Computer Aided Dispatch (CAD) system.

The Department executed the original support agreement with TriTech Software Systems, LLC. (TriTech) for the Inform CAD system on December 15, 2015. This renewal amendment continues maintenance and support for the CAD system and provides all updates and patches for the system for one additional year. The vendor does not offer multi-year agreement extensions.

This renewal amendment continues nonstandard liability and indemnification language which were approved by Risk Management as part of the Original Agreement.

OTHER AGENCY INVOLVEMENT:

County Counsel has approved this Agreement as to legal form. The Auditor-Controller does not approve the non-standard agreement terms. Contracts/Purchasing have reviewed and approved this Agreement.

FINANCING:

Sufficient appropriations and estimated revenues are included in 028-8507-EME004 in the FY2026-27 Recommended Budget.

BOARD OF SUPERVISORS STRATEGIC PLAN GOALS

This agreement correlates to the Board's Safe and Resilient Communities Strategic Plan Goal by allowing the Department of Emergency Communications to maintain the Computer Aided Dispatch system for public safety dispatching.

- Well-Being and Quality of Life
- Sustainable Infrastructure for the Present and Future
- Safe and Resilient Communities
- Diverse and Thriving Economy

Prepared by: John Vaught, Finance Manager, x8883

Approved by: Lee Ann Magoski, x8880, Emergency Communications Director

Attachments:

- Board Report
- Original Agreement
- Renewal 1
- Renewal 2
- Renewal 3
- Renewal 4
- Renewal 5
- Renewal 6
- Renewal 7
- Renewal 8
- Renewal 9