

ITSM ServiceNow Cost Overview

Term	ServiceNow Software Subscription (Recurring Costs)	Units	Monthly Per Unit	Annual
Dec. 20, 2013 - Dec. 19, 2014	IT Service Automation Suite (Platinum Edition) - Fu	100	90 \$	108,000
	IT Service Automation Suite - Requester User	1500	- \$	-
	Orchestration Core	1	2,500 \$	30,000
Dec. 20, 2014 - Dec. 19, 2015	IT Service Automation Suite (Platinum Edition) - Fu	100	90 \$	108,000
	IT Service Automation Suite - Requester User	1500	- \$	-
	Orchestration Core	1	2,500 \$	30,000
Dec. 20, 2015 - Dec. 19, 2016	IT Service Automation Suite (Platinum Edition) - Fu	100	90 \$	108,000
	IT Service Automation Suite - Requester User	1500	- \$	-
	Orchestration Core	1	2,500 \$	30,000
Subtotal Software Subscription \$				414,000

Term	Professional Services	Hours	\$/Hr	Subtotal
Dec. 20, 2013 - July 31, 2014	Phase I - billed on an "as-incurred" basis	643	226 \$	145,125
April 27, 2015 - June 30, 2016	Phase II - billed on an "as-incurred" basis	1126	225 \$	253,350
April 27, 2015 - June 30, 2016	Estimated Travel Costs*		\$	12,668
Subtotal Professional Services \$				411,143

Maximum Agreement Amount \$ 825,143