



Monterey County

Board Order

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

Agreement No.: A-13000

Upon motion of Supervisor Phillips, seconded by Supervisor Parker and carried by those members present, the Board of Supervisors hereby:

- a. Approved and authorized the Contracts Purchasing Officer or his Designee to sign a System Purchase Agreement, Software Support Agreement, and license/maintenance Agreements in the amount not to exceed \$2,407,112.00 for the first year period of December 2015 through November 2016, subject to minor non-substantive changes approved by County Counsel and agreed to by County for the first year, and the renewal of the Subscription Service License & Use Agreement TriTech.com IQ and maintenance Agreements between County and TriTech Software Systems for up to four additional years in an amount not to exceed \$278K per additional year; and
- b. Accepted Non-Standard Contract Terms and Conditions Provisions as recommended by the Director of Emergency Communications.

PASSED AND ADOPTED on this 15th day of December 2015, by the following vote, to wit:

AYES: Supervisors Armenta, Phillips, Salinas, Parker and Potter

NOES: None

ABSENT: None

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 78 for the meeting on December 15, 2015

Dated: December 15, 2015
File ID: 15-1324

Gail T. Borkowski, Clerk of the Board of Supervisors
County of Monterey, State of California

By: Denise Hancock
Deputy

December 4, 2018

County of Monterey Emergency Communications
Attn: William Harry
1322 Natividad Road
Salinas, CA 93906

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on February 7, 2019. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement dated December 2015, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by February 7, 2019 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$280,864.91 for this period is due by February 7, 2019.**

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering 12 month period beginning February 7, 2019-February 6, 2020.

If you have any questions or would like to add additional funds for future services or training, please contact your Account Manager at 858-799-7000.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

County of Monterey Emergency Communications (CA207)

Product Name	Notes	# of Licenses	Cost per License	Total License Cost	Support Term 2/7/19-2/6/20
Inform CAD Browser (B - 41-100 Concurrent Users)		1	\$ 15,000.00	15,000.00	3,638.25
Inform CAD Position		26	\$ 10,000.00	260,000.00	63,063.00
Inform CAD Rotation Provider		1	\$ 10,000.00	10,000.00	2,425.50
Inform CAD Routing Server		1	\$ 18,700.00	18,700.00	4,535.69
Inform CAD Server Software (C - 21-40 Positions)		1	\$ 35,000.00	35,000.00	8,489.25
Inform CAD Test or Training System		1	\$ 0.00	0.00	2,182.95
Inform CAD the Archive Server Software		1	\$ 2,500.00	2,500.00	606.38
Inform CAD The GISLink Utility Position		1	\$ 5,000.00	5,000.00	1,212.75
NCIC/State Message Switch Additional Connection		1	\$ 7,500.00	7,500.00	1,819.13
NCIC/State Message Switch Software - Inform CAD/Inform Mobile		1	\$ 50,000.00	50,000.00	12,127.50
NCIC/State Query Position for Inform CAD		26	\$ 500.00	13,000.00	3,153.15
Inform Mobile Base Position		80	\$ 1,200.00	96,000.00	23,284.80
Inform Mobile Base Position with C/JIS/NCIC Forms		225	\$ 1,500.00	337,500.00	81,860.63
Inform Mobile Server Software (D - 251-500 Positions)		1	\$ 75,000.00	75,000.00	18,191.25
Inform Mobile Test or Training System		1	\$ 0.00	0.00	2,304.23
Inform CAD Protocol		1	\$ 7,500.00	7,500.00	1,819.13
Inform CAD Standard Operating Procedure (SOP)		1	\$ 7,500.00	7,500.00	1,819.13
Standard EMD Integration		3	\$ 500.00	1,500.00	363.83
Standard Alpha Numeric Paging Interface		1	\$ 9,000.00	9,000.00	2,182.95
Standard ANI/ALI Interface		1	\$ 9,000.00	9,000.00	2,182.95
Standard Inform CAD to External System Incident Data Transfer Interface		3	\$ 15,000.00	45,000.00	10,914.75
Standard Push to Talk Interface (Motorola Gold Elite and MACOM only)		1	\$ 15,000.00	15,000.00	3,638.25
Standard Station Alert/Printing (Rip and Run) Interface		1	\$ 30,000.00	30,000.00	7,276.50
Subscriptions					
TRITECH.COM IQ ANALYTICS 5 Concurrent User Bundle One Year Subscription		2		0.00	5,000.00
TRITECH.COM IQ Search (B - 11-40 Concurrent Users) One Year Subscription		1		0.00	4,800.00
TRITECH.COM Data Vault Disaster Recovery Option 50GB Annual Subscription		1		0.00	2,950.00
IQ CrimeView Advanced Reports T5 (50K to 100K, up to 10 Users)	[a]	1		0.00	0.00
Inform Mobile Mapping		305		0.00	7,625.00
CAD Mapping Support Fees				0.00	448.00
NOTES:			Total Support Base Cost:		
[a] not live			1,049,700.00		
Total Support Renewal Fee:					279,914.91
Escrow Fee:					950.00
Total Adjusted Support Renewal Fee:					280,864.91

ACCEPTED AND AGREED:

Signature

Michael P. Dera

Printed Name

CONTRACTS/PURCHASING OFFICER
COUNTY OF MONTEREY

Title

2-5-19

Date

TRITECH SOFTWARE SYSTEMS

Brenda Stiehl

VP of Finance



9477 Waples St, Suite 100
San Diego, CA 92121

Invoice	INF0000000817
Date	12/4/2018
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Tritech Software Systems
P.O. Box 203223
Dallas, TX 75320-3233

Bill To:

Monterey County

Ship To:

Monterey County
1322 Natividad Road
Salinas CA 93906

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Req Ship Date	Master No.
	CA207A			Net 30 Days	12/4/2018	64,590

Quantity	Contract Num	Item Number	Term	Unit Price	Ext. Price
1.00	0000009599	I-INFORM CAD	Period: 2/7/2019 - 2/6/2020	\$134,849.01	\$134,849.01
		Maintenance Contracts			
		Maintenance Contracts			
1.00	0000009599	I-INFORM MOBILE	Period: 2/7/2019 - 2/6/2020	\$133,265.90	\$133,265.90
		Maintenance Contracts			
		Maintenance Contracts			

Subtotal	\$268,114.91
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Trade Discount	\$0.00
Total	\$268,114.91



9477 Waples St, Suite 100
San Diego, CA 92121

Invoice	INF0000000816
Date	12/4/2018
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Tritech Software Systems
P.O. Box 203223
Dallas, TX 75320-3233

Bill To:

Monterey County
Salinas CA 93906

Ship To:

Monterey County
1322 Natividad Road
Salinas CA 93906

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Req Ship Date	Master No.
	CA207A			Net 30 Days	12/4/2018	64,589

Quantity	Contract Num	Item Number	Term	Unit Price	Ext. Price
1.00	0000009599	I-INFORM IQ SUB	Period: 2/7/2019 - 2/6/2020	\$12,750.00	\$12,750.00

IQ Subscription Contracts
IQ Subscription Contracts

Subtotal	\$12,750.00
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Trade Discount	\$0.00
Total	\$12,750.00