# **Monterey County** Emergency Medical Services Agency





# EMERGENCY MEDICAL SERVICES PLAN (Revised June 2013)

# **Board of Supervisors Resolution**

**INSERT BOS JUNE 2013 RESOLUTION** 

File ID 12-574 No. 19



# **Monterey County**

168 West Alisal Street, 1st Floor Salinas, CA 93901 831.755.5066

#### **Board Order**

Upon motion of Supervisor Salinas, seconded by Supervisor Parker and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised Monterey County Emergency Medical Services Plan to the California Emergency Medical Services Authority. (Revised via Supplemental)

PASSED AND ADOPTED on this 10th day of July 2012, by the following vote, to-wit:

AYES:

Supervisors Armenta, Calcagno, Salinas, and Parker

NOES:

None

ABSENT: Supervisor Potter

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on July 10, 2012.

Dated: August 1, 2012 File Number: 12-574 Gail T. Borkowski, Clerk of the Board of Supervisors County of Monterey, State of California

Denut

# **Update Log**

Log Number	Changes
2007-12-001	Updated Title page; added log to document changes (page ii); updated Table of Content from August 2006 EMS Plan (page 1); removed Section 3 – System Resources and Operations from August 2006 EMS Plan (pages 143 – 164) and replaced with new Section 3 – System Resources and Operations (pages 143 – 165); Removed Section 4 – Ambulance Zone Summary from August 2006 EMS Plan (page 165) and replaced with new Section 4 – Ambulance Zone Summary (page 166); Removed Section 5 – Resource Directories from August 2006 EMS Plan (pages 166 – 174) and replaced with new Section 5 – Resource Directories (pages 167 – 168); updated Standard 1.04 – Medical Director (page 23); and updated Standard 1.08 – ALS Planning (page 27).
2009-04-001	Replacement of Manual (EMS Plan 2008)
2011-05-001	Replacement of Manual (EMS Plan 2009)
2011-05-002	Removed Updated Log to document changes (page ii) from EMS Plan (2009) and Replaced with new Update Log (2010); Removed Tables 2, 3, 5, and 8 from EMS Plan (2009) and Replaced with new Tables 2, 3, 5, and 8 (2010). Table changes and Section 4 – Ambulance Zone Summary (no changes) submitted to the EMSA.
2012-05-001	Replacement of Manual (EMS Plan 2011); added Trauma Care System Update
2013-05-001	Replacement of Manual (EMS Plan 2012) and Tables 2 through 12.

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#### **EMS Plan (2012) Executive Summary**

This document is the 2012 revision and replacement of the Monterey County EMS Plan. Of the 122 requirements identified by the California EMS Authority, there are only three (3) areas where the Monterey County EMS Plan does not currently meet the state-specified, minimum standards. (See Table 1 – Standards Summary Matrix for additional information.)

- 1. **Trauma System Evaluation (6.10)**: Currently, no hospital has been designated as a trauma care center in Monterey County; nor is there a 'trauma registry.' There is interest from two local hospitals to achieve trauma center designation at the Level-II status. The local trauma care system plan was revised in 2011 to allow the designation process if a hospital(s) seeks designation, and was approved by the EMS Authority. A Request for Qualification (RFQ) was released in 2012; projected date for designating a local trauma care center is December 2014.
- 2. **Agreements for Medical Mutual Aid (8.10):** There is an effective and efficient over-arching Medical Mutual Aid program/process administered through the California EMS Authority and Emergency Management Agency. Efforts to develop local mutual aid agreements with Santa Cruz and San Benito counties have not been realized and have been suspended by shared agreement due to the collaborative activities of the state, region, and Bay Area.
- 3. **Designation and Establishment of Casualty Collection Points (8.11 & 8.12):**Casualty Collection Points (CCPs) are not clearly defined and differentiated from Field Treatment Sites (FTSs) in State guidance and thus are not designated by the Monterey County EMS Agency. However, the Monterey County Health Department does plan for the use of Alternate Care Sites (ACSs). The federal Public Health Emergency Preparedness grant, administered through the California Department of Public Health is responsible for local ACS planning and implementation.

Section A – System Organization and Management: This section covers a wide-range of administrative and operational activities. Each of the 100 plus entities which make-up the Monterey County EMS system provides a vital and specific service. They are the health care team that moves an emergency patient from the crisis to resolution. California law mandates counties (Board of Supervisors) designate a local EMS Agency to plan the EMS system and coordinate the diverse activities of participants. The EMS Agency provides technical and clinical expertise in data analysis, disaster planning, system and resource management, quality assurance and performance monitoring, development and maintenance of EMS medical protocols and policies, trauma care, and the administration of the Primary EMS Provider contract (exclusive operating area). In addition, the Emergency Medical Care Committee advises the Board of Supervisors and the EMS Director on EMS system issues, funding and budget; ensures that all EMS constituents are actively engaged in decisions regarding the management of local EMS system resources; and provides inputs on the development and implementation of County EMS procedures, policies, and protocols.

Section B - Staffing and Training: In 2011, Monterey County Service Agreement 74 (CSA 74) funds were re-allocated to local cities and special districts for providing EMS system training and equipment. All participants agreed to train/certify their employees/volunteers to at least the Public Safety Responder level in accordance with the Department of Transportation national standard first responder curriculum and California Code of Regulations Division 9 directives (Chapters 1.5, 2, and 4); afford and/or assist with all necessary training to satisfy the minimum training requirements for small, remote, and volunteer first responding agencies that might not have their own training resources; and provide technician skills verification for re-certification at no charge to non-affiliated personnel through their respective training programs and instructors. In exchange for receiving available CSA74 funds, the EMS Agency would no longer provide direct EMS training or equipment to local first responders, and close their American Heart Association CPR Training Center. The EMS Agency continues to approve local EMT training programs and Continuous Education EMS providers; monitor first responder and hospital EMS training; orchestrate disaster medical response preparedness activities; certify Emergency Medical Technicians; accredit licensed paramedics; and develop/maintain applicable practices, policies, and protocols.

**Section C – Communications:** The Monterey County EMS Communications System Manual is an Appendix to EMS Plan and reflects current voice, data, auxiliary, and radio communications. With compliance of the federal-mandates regarding narrow banding VHF and UHF and opportunities to improve EMS dispatch, command, tactical, and inter-agency/discipline connectivity. EMS first responders and providers are in the process of replacing non-NGEN equipment to utilize a developing trunked 700 mHz system. Monterey County Telecommunication and Emergency Communications are finalizing that infrastructure with innovative and state-of-the-art technology; improving contingency and remote communications; eliminating the dated UHF MEDNET communication network; and replacing the hospital 800 MHz Medical Disaster Communications System. It is anticipated that all EMS system communication and infrastructure will be 'updated' and fully operational in 2014.

Section D – Response and Transportation: The Monterey County Board of Supervisors has defined, through ordinance, boundaries as exclusive EMS operating areas and ambulance licensing. In 2011, a Contract Compliance Working Group (CCWG) was established to review/monitor the contracted-performance of the Primary EMS Provider (AMR); to identify new empirical criteria to better evaluate the contract provider; and provide clinical and technical advice to the EMS Agency and ambulance provider. CCWG activities included the review/endorsement of AMR's third one-year contract extension request; correcting response boundary GIS/CAD reference-maps; and endorsing the contracts first rate increase of 2.75%. The CCWG is also reviewing a comprehensive contract summary-matrix for status and compliance. The Primary EMS Provider (AMR) is compliant; there are no significant contract or statue discrepancies or deficiencies noted. Medical and rescue aircraft policies and procedures are being revised, and will be impacted by the pending designating of a local trauma care center. Finally, all local Paramedic Service Provider (ALS) Agreements have been revised and implemented.

**Section E – Facilities and Critical Care:** The EMS Agency has written agreements with all four acute-care hospitals in Monterey County. Community Hospital of the Monterey Peninsula, Natividad Medical Center, and Salinas Valley Memorial Health Care System are designated EMT-Paramedic base hospitals. Mee Memorial Hospital is a designated receiving hospital. Transfer agreements and policies are in place to transfer patients from STEMI referral hospitals to STEMI receiving centers (CHOMP and SVMHS); in 2012, CHOMP and SVMHS were designated as Stroke Centers. There are no pediatric emergency medical/critical care system plans being proposed or established. The federal Hospital Preparedness Program grant administered through the California Department of Public Health has been instrumental in improving hospital evacuation, medical disaster, and multi casualty event preparedness activities and coordination.

**Section F – Data Collection and System Evaluation:** Current EMS Policy establishes a system-wide quality-improvement (QI) program to evaluate the services provided within the Monterey County EMS system. The EMS Agency has executed written agreements with base hospitals, first-responder agencies, and EMT-Paramedic service providers to participate in this program. All non-emergency transport providers are also mandated to participate under the terms of their County authorization. The EMS Policy/Procedure Manual also includes "Quality Improvement Program Guidelines" for the various system participants. As part of the QI program, each participating agency has designated an EMS liaison to coordinate with other agencies as necessary. The primary objective of the QI Program is the implementation of a viable electronic patient care report (ePCR) for data analysis and management; evaluation and audit; policy and protocols review/revision; and development of effective and realistic performance indicators.

**Section G – Public Information and Education:** The primary EMS provider (AMR) has designated a Community Relations Manager/Field Supervisor that works with EMS stakeholders, local health-care professionals, and emergency management to design, develop and implement a comprehensive (county-wide) community service and education program and plan for the County. The primary EMS provider annually updates their program and plan and provides to Emergency Medical Care Committee for review and endorsement.

**Section H – Disaster Medical Response**: Monterey County EMS system, medical, public health, and emergency management representatives continue to identify, assess, mitigate, plan, and prepare for potential natural, technical, and human threats to the public and infrastructure. The federal Hospital Preparedness Program and Public Health Emergency Preparedness grants administered through the California Department of Public Health have funded/supported improvements in protecting public safety; responding and managing disaster response; organizing and distributing private, local, state, federal resources; and enhancing operation area coordination, communication and information processing.

# STANDARDS SUMMARY (MATRIX)

# A. SYSTEM ORGANIZATION AND MANAGEMENT

Agen	cy Administration	Does not meet Standard	Meets Minimum Standard
1.01	Local EMS Agency Structure		X
1.02	Local EMS Agency Mission		X
1.03	Public Input		X
1.04	Medical Director		X
Plann	ing Activities	Does not meet Standard	Meets Minimum Standard
1.05	System Plan		X
1.06	Annual Plan Update		X
1.07	Trauma Planning		X
1.08	Advanced Life Support Planning		X
1.09	Inventory of Resources		X
1.10	Special Populations		X
1.11	System Participants		X
Regul	latory Activities	Does not meet Standard	Meets Minimum Standard
1.12	Review & Monitoring		X
1.13	Coordination		X
1.14	Policy & Procedures Manual		X
1.15	Compliance w/Policies		X
Syste	m Finances	Does not meet Standard	Meets Minimum Standard
1.16	Funding Mechanism		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Medic	cal Direction	Does not meet Standard	Meets Minimum Standard
1.17	Medical Direction		Х
1.18	Quality Assurance/Quality Improvement		Х
1.19	Policies, Procedures, Protocols		X
1.20	Do-Not-Resuscitate Policy		X
1.21	Determination of Death		X
1.22	Reporting of Abuse		X
1.23	Interfacility Transfer		X
Enhai Supp	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
1.24	Advanced Life Support Systems		X
1.25	On-Line Medical Direction		X
Enhai Syste	nced Level: Trauma Care m	Does not meet Standard	Meets Minimum Standard
1.26	Trauma System Plan		X
	nced Level: Pediatric gency Medical and Critical Care m	Does not meet Standard	Meets Minimum Standard
1.27	Pediatric System Plan		N/A
	nced Level: Exclusive ating Areas	Does not meet Standard	Meets Minimum Standard
1.28	Exclusive Operating Area Plan		X

# **B. STAFFING/TRAINING**

Local EMS Agency		Does not meet Standard	Meets Minimum Standard
2.01	Assessment of Needs		X
2.02	Approval of Training		X
2.03	Personnel		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Dispatchers	Does not meet Standard	Meets Minimum Standard
2.04 Dispatch Training		X
First Responders (non-transporting)	Does not meet Standard	Meets Minimum Standard
2.05 First Responder Training		X
2.06 Response		X
2.07 Medical Control		X
Transporting Personnel	Does not meet Standard	Meets Minimum Standard
2.08 EMT-I Training		X
Hospital	Does not meet Standard	Meets Minimum Standard
2.09 CPR Training		X
2.10 Advanced Life Support		X
Enhanced Level: Advanced Life Support	Does not meet Standard	Meets Minimum Standard
2.11 Accreditation Process		X
2.12 Early Defibrillation		X
2.13 Base Hospital Personnel		X

# **C. COMMUNICATIONS**

Equip	Communications oment	Does not meet Standard	Meets Minimum Standard
3.01	Communication Plan		X
3.02	Radios		X
3.03	Interfacility Transfer		X
3.04	Dispatch Center		X
3.05	Hospitals		X
3.06	Multi-Casualty Incidents		X
Public	c Access	Does not meet Standard	Meets Minimum Standard
3.07	9-1-1 Planning/Coordination		X
3.08	9-1-1 Public Education		X
Resource Management		Does not meet Standard	Meets Minimum Standard
3.09	Dispatch Triage		X
3.10	Integrated Dispatch		X

# D. RESPONSE/TRANSPORTATION

Unive	rsal Level	Does not meet Standard	Meets Minimum Standard
4.01	Service Area Boundaries		X
4.02	Monitoring		X
4.03	Classifying Medical Requests		X
4.04	Scheduled Responses		X
4.05	Response Time Standards		X
4.06	Staffing		Х
4.07	First Responder Agencies		Х
4.08	Medical & Rescue Aircraft		Х
4.09	Air Dispatch Center		Х
4.10	Aircraft Availability		Х
4.11	Specialty Vehicles		Х
4.12	Disaster Response		X
4.13	Inter-county Response		Х
4.14	Incident Command System		Х
4.15	Multi-Casualty Incident Plans		X
Enhar Suppo	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
4.16	Advanced Life Support Staffing		X
4.17	Advanced Life Support Equipment		X
Enhar Regul	nced Level: Ambulance ation	Does not meet Standard	Meets Minimum Standard
4.18	Compliance		Х
Enhanced Level: Exclusive Operating Permits		Does not meet Standard	Meets Minimum Standard
4.19	Transportation Plan		Х
4.20	Grandfathering		X
4.21	Compliance		Х
4.22	Evaluation		X

# E. FACILITIES/CRITICAL CARE

	Universal Level	Does not meet Standard	Meets Minimum Standard
5.01	Assessment of Capabilities		X
5.02	Triage & Transfer Protocols		X
5.03	Transfer Guidelines		N/A
5.04	Specialty Care Facilities		X
5.05	Mass Casualty Management		X
5.06	Hospital Evacuation		X
Enhar Suppo	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
5.07	Base Hospital Designation		X
Enhar Syste	nced Level: Trauma Care m	Does not meet Standard	Meets Minimum Standard
5.08	Trauma System Design		X
5.09	Public Input		X
	nced Level: Pediatric gency Medical and Critical Care m	Does not meet Standard	Meets Minimum Standard
5.10	Pediatric System Design		N/A
5.11	Emergency Departments		N/A
5.12	Public Input		N/A
	nced Level: Other Specialty Systems	Does not meet Standard	Meets Minimum Standard
5.13	Specialty System Design		X
5.14	Public Input		X

# F. DATA COLLECTION/SYSTEM EVALUATION

	Universal Level	Does not meet Standard	Meets Minimum Standard
6.01	Quality Assurance/ Quality Improvement Program		X
6.02	Pre-hospital Records		X
6.03	Pre-hospital Care Audits		X
6.04	Medical Dispatch		X
6.05	Data Management System		X
6.06	System Design Evaluation		X
6.07	Provider Participation		X
6.08	Reporting		X
Enhai Suppe	nced Level: Advanced Life ort	Does not meet Standard	Meets Minimum Standard
6.09	Advanced Life Support Audit		X
Enhai Syste	nced Level: Trauma Care m	Does not meet Standard	Meets Minimum Standard
6.10	Trauma System Evaluation		X
6.11	Trauma Center Data		N/A

# **G. PUBLIC INFORMATION AND EDUCATION**

	Universal Level	Does not meet Standard	Meets Minimum Standard
7.01	Public Information Materials		X
7.02	Injury Control		X
7.03	Disaster Preparedness		X
7.04	First Aid & CPR Training		X

# H. DISASTER MEDICAL RESPONSE

Univers	sal Level	Does not meet Standard	Meets Minimum Standard
8.01	Disaster Medical Planning		X
8.02	Response Plans		X
8.03	Hazardous Materials Training		X
8.04	Incident Command System		X
8.05	Distribution of Casualties		X
8.06	Needs Assessment		X
8.07	Disaster Communications		X
8.08	Inventory of Resources		X
8.09	DMAT		N/A
8.10	Mutual Aid Agreements	Х	
	Casualty Collection Point Designation	Х	
8.12	Establish Casualty Collection Points	х	
8.13	Disaster Medical Training		X
8.14	Hospital Plans		X
8.15 I	Inter-hospital Communications		X
8.16	Pre-hospital Agency Plans		X
Enhand Suppor	ced Level: Advanced Life	Does not meet Standard	Meets Minimum Standard
8.17	Advanced Life Support Policies		X
Enhand System	ced Level: Specialty Care	Does not meet Standard	Meets Minimum Standard
8.18	Specialty Center Roles		Х
	ced Level: Exclusive ing Areas/Ambulance ition	Does not meet Standard	Meets Minimum Standard
8.19	Waiving Exclusivity		X

#### TABLE 2: SYSTEM RESOURCES & OPERATIONS – Organization/Management

Reporting Year: Fiscal Year 2012-2013

County: Monterey

- 1. Percentage of population served by each level of care: 100% Advanced Life Support
- 2. Type of agency: **County Health Department**
- The person responsible for day-to-day activities of EMS agency reports to:
   Other Director of Health (Ray Bullick)
- 4. Indicate the non-required functions that are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	Yes
Designation of trauma centers/trauma care system planning	No
Designation/approval of pediatric facilities	N/A
Designation of other critical care centers	N/A
Development of transfer agreements	Yes
Enforcement of local ambulance ordinance	Yes
Enforcement of ambulance service contracts	Yes
Operation of ambulance service (Contracted)	Yes
Continuing education	Yes
Personnel training	Yes
Operation of EMS dispatch center (Contracted)	Yes
Non-medical disaster planning	Yes
Administration of critical incident stress debriefing (CISD) team	Yes
Administration of disaster medical assistance team (DMAT)	N/A
Administration of EMS Fund (Senate Bill 12/612) – Maddy	Yes
Other:	

# 5. **EXPENSES** (FY 12/13) Salaries and benefits (All but contract personnel) 639,245 Contract Services (e.g., medical director) 382,000 Operations (e.g., copying, postage, facilities) 249,296 Travel 9,480 Fixed assets N/A Indirect expenses (overhead) 54,515 Ambulance subsidy N/A EMS Fund payments to physicians/hospitals 0 Dispatch center operations (non-staff) 0 Training program operations Other: N/A \$1,334,536 **TOTAL EXPENSES** 6. **SOURCES OF REVENUE** Special project grant(s) from EMSA 0 Preventive Health and Health Services Block Grant 0 Office of Traffic Safety State general fund County general fund 0 Other local tax funds (e.g., EMS district) – CSA74 Fund 1,011,536 County contracts (e.g., multi-county agencies) 0 Certification fees 0 Training program approval fees Training program tuition/average daily attendance funds (ADA) 0 Job Training Partnership Act (JTPA) funds/other payments 0 Base hospital application fees 0

7.

Base hospital designation fees	0
Trauma center application fees	0
Trauma center designation fees	0
Pediatric facility approval fees	0
Pediatric facility designation fees	0
Other critical care center application fees	0
Type:	
Other critical care center designation fees	0
Type:	
Ambulance service/vehicle fees	0
Contributions	0
EMS Fund (SB 12/612)	320,000
Other grants	0
Other fees	0
Other: misc	3,000
Other: state reimbursements	0
TOTAL REVENUE	\$1,334,536
TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES. IF THEY DON'T, PLEASE	EXPLAIN BELOW.
FEE STRUCTURE (FY-12/13)	
We do not charge any fees: FALSE	
First responder certification	0
EMS dispatcher certification	0
EMT-I certification	0
EMT-I recertification	0
EMT-defibrillation certification	0
EMT-defibrillation recertification	0
EMT-II certification	0

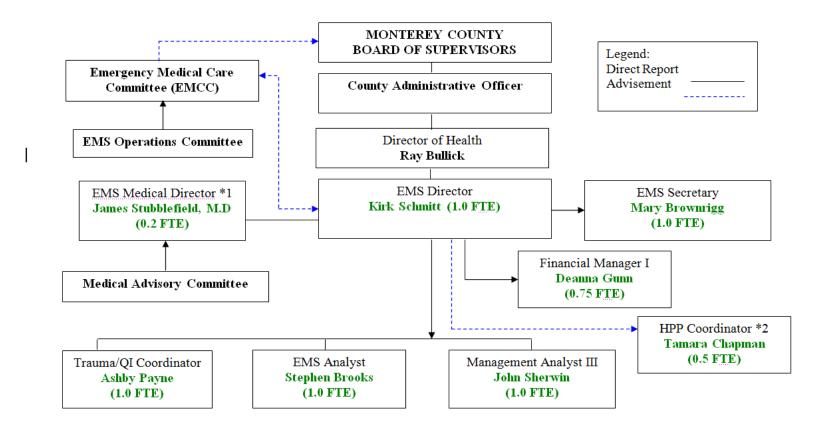
EMT-II recertification	0
EMT-P accreditation	0
EMT-I training program approval	0
EMT-II training program approval	0
EMT-P training program approval	0
Mobile Intensive Care Nurse/ Authorized Registered Nurse (MICN/ARN) certification	0
MICN/ARN recertification	0
EMT-I training program approval	0
EMT-II training program approval	0
EMT-P training program approval	0
Base hospital application	0
Base hospital designation	0
Trauma center application	0
Trauma center designation	0
Pediatric facility approval	0
Pediatric facility designation	0
Other critical care center application	0
Other critical care center designation	0
Ambulance service license	0
Ambulance vehicle permits	950/vehicle/year

**TABLE 2 - SYSTEM RESOUCES AND MANAGEMENT** 

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (%of Salary)	COMMENTS
EMS Admin./Coord./Director	EMS Director	1.0	60.68	40.85%	
Asst. Admin./Admin. Asst./Admin. Mgr.	EMS Analyst Finance Manager Management Analyst III	1.0 0.65 1.0	35.87 44.79 42.62	40.85% Contracted 40.85%	
Trauma Coordinator	Health Program Coordinator	1.0	44.96	40.85%	
Medical Director	Medical Director	0.2	155.00	Contracted	
Executive Secretary	Secretary	1.0	21.33	40.85%	

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure (below).

# MONTEREY COUNTY EMERGENCY MEDICAL SERVICES (EMS) AGENCY ORGANIZATION (SEPTEMBER 2012)



<sup>\*1.</sup> EMS Medical Director is a contracted (PSA) position and paid through Services/Supplies.

<sup>\*2.</sup> Hospital Preparedness Program (HPP) Coordinator position funded through the HPP Grant.

#### TABLE 3 - SYSTEM RESOUCES AND OPERATIONS - Personnel/Training

# TABLE 3: SYSTEM RESOURCES & OPERATIONS - Personnel/Training

Reporting Year: Calendar Year 2012

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	652	N/A		N/A
Number newly certified this year	74	N/A		N/A
Number recertified this year	294	N/A		N/A
Total number of accredited personnel on January 1 of the reporting year	N/A	N/A	172	N/A
Number of certification reviews resulting in:				
a) formal investigations	16	N/A		N/A
b) probation	1	N/A		N/A
c) suspensions	1	N/A		N/A
d) revocations	1	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	14	N/A	N/A	N/A

- 1. Early defibrillation:
  - a) Number of EMT-I (defib) certified: Unknown
  - b) Number of public safety (defib) certified (non-EMT-I): Unknown
- 2. Do you have a first-responder training program? **Yes** Administered by respective public safety/parent agencies.

#### TABLE 4 - SYSTEM RESOUCES AND OPERATIONS - Communications

#### TABLE 4: SYSTEM RESOURCES & OPERATIONS - Communications

County: **Monterey** 

Reporting Year: Calendar Year 2012

- 1. Number of Primary Public Service Answering Point (PSAP): 3
  - a. Monterey County Emergency Communications Center (9-1-1)
  - b. California Highway Patrol Monterey
  - c. City of Carmel
- 2. Number of secondary PSAPs: 1
  - a. CALFIRE Emergency Communications Center Monterey
- 3. Number of dispatch centers directly dispatching ambulance: 1
- 4. Number of EMS dispatch centers utilizing EMS guidelines: 1
- 5. Number of designated dispatch centers for EMS aircraft: 1
- 6. Who is your primary dispatch agency for day-to-day emergencies? Monterey County Emergency Communications Center (9-1-1)
- 7. Who is your primary dispatch agency for a disaster? Monterey County Emergency Communications Center (9-1-1)
- 8. Do you have an operational area disaster communication system? Yes
  - a. Radio primary frequency: 458.4/453.4
  - b. Other methods: EMSystem, TENS, EAS, CAHAH, Faxes, Internet Text Messages, Cel, Commercial Satellite Phones, etc.
  - c. Can all medical response units communicate on the same disaster communications system? Yes
  - d. Do you participate in the Operational Area Satellite Information System (OASIS)? Yes
  - e. Do you have a plan to utilize Radio Amateur Civil Emergency System (RACES) as a back-up communications system? Yes
    - 1) Within the operational area? Yes
    - 2) Between operational area and the region and/or state? Yes

#### TABLE 5 - SYSTEM RESOUCES AND OPERATIONS - Response/Transportation

# **TABLE 5:** SYSTEM RESOURCES & OPERATIONS - Response/Transportation

Reporting Year: Calendar Year 2012

# **Early Defibrillation Providers**

1. Number of EMT-Defibrillation provider: 43

#### **SYSTEM STANDARD RESPONSE TIMES\* (90TH PERCENTILE)**

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	N/A	N/A	N/A	N/A
Early defibrillation responder	N/A	N/A	N/A	N/A
Advanced life support responder	8 minutes	12 minutes	N/A	N/A
Transport Ambulance	8 minutes	12 minutes	ASAP	N/A

#### TABLE 6 - SYSTEM RESOUCES AND OPERATIONS - Facilities/Critical Care

#### TABLE 6: RESOURCES DIRECTORY - Facilities/Critical Care

Reporting Year: 2012

#### Trauma patients:

- Number of patients meeting trauma triage criteria: Unknown
- Number of major trauma victims transported directly to a trauma center by ambulance: Unknown
- Number of major trauma patients transferred to a trauma center: Unknown
- Number of patients meeting triage criteria who weren't treated at a trauma center: Unknown

#### **Emergency Departments:**

- Total number of emergency departments: 4
- Number of referral emergency services: 0
- Number of standby emergency services: 0
- Number of basic emergency services: 4
- Number of comprehensive emergency services: 0

#### Receiving Hospitals:

- Number of receiving hospitals with written agreements: 4
- Number of base hospitals with written agreements: 3

#### TABLE 7 - SYSTEM RESOUCES AND OPERATIONS - Disaster Medical

#### TABLE 7: RESOURCES DIRECTORY - Disaster Medical

Reporting Year: 2012

County: Monterey

#### SYSTEM RESOUCES

- Casualty Collections Points (CCP) Replaced by Field Treatment Sites (FTS) and Alternate Care Sites (ACS)...see 8.11 and 8.12
  - a. Where are your CCPs located? N/A
  - b. How are they staffed? N/A
  - c. Do you have a supply system for supporting them for 72 hours? N/A
- 2. CISD

Do you have a CISD provider with 24 hour capability? Yes

- 3. Medical Response Team
  - a. Do you have any team medical response capability? No
  - b. For each team, are they incorporated into your local response plan: N/A
  - c. Are they available for statewide response? N/A
  - d. Are they part of a formal out-of-state response system? N/A
- 4. Hazardous Materials
  - a. Do you have any HazMat trained medical response teams? Yes
  - b. At what HazMat level are they trained? Level A (Highest)
  - c. Do you have the ability to do decontamination in an emergency room? Yes
  - d. Do you have the ability to do decontamination in the field? Yes

#### **OPERATIONS**

- 1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? Yes
- 2. What is the maximum number of local jurisdiction EOCs you will need to interact with, in a disaster? 12 Cities plus approximately 20 special districts/agencies

#### TABLE 7 - SYSTEM RESOUCES AND OPERATIONS - Disaster Medical

- 3. Have you tested your MCI Plan this year in a:
  - a. Real event? Yes
  - b. Exercise? Yes
- 4. List all counties with which you have a written medical mutual aid agreement. None
- 5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? Yes
- 6. Do you have a formal agreements with community clinics in your operational area to participate in disaster planning and response? No
- 7. Are you part of a multi-county EMS system for disaster response? No
- 8. Are you a separate department or agency? No
- 9. If not, to whom do you report? Monterey County Health Department
- 10. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? N/A

**TABLE 8: RESOURCES DIRECTORY - Response/Transportation Providers (2012)** 

EMS System Provider (Agency)	Number of Ambulances	Total Ambulances (Number) in Fleet	Daily Average Ambulances (Number) at Noon	Level of Service	EMS Transport (Y/N)	Service (Air/Ground)	Total Responses (CY 2012)	Number Emergency Responses (CY 2012)	Number Non Emergency Responses (CY 2012)	Total Transports (CY 2012)		Number Non Emergency Transports (CY 2012)
American Medical Response (AMR)*	18	30	18	ALS	Yes	Ground	27,883	25,575	2,308	18,851	16,548	2,303
Big Sur Volunteer Fire Brigade	0	0	0	BLS	No	Ground						
Cachagua Fire Protection District	0	0	0	BLS	No	Ground						
CALFIRE (Aromas)	0	0	0	BLS	No	Ground						
CALFIRE (Carmel Highlands)	0	0	0	ALS	No	Ground						
CALFIRE (Cypress)	0	0	0	ALS	No	Ground						
CALFIRE (Pebble Beach)	0	0	0	ALS	No	Ground						
CALFIRE (Soledad)	0	0	0	BLS	No	Ground						
CALFIRE (South Monterey County)	0	0	0	BLS	No	Ground						
CALSTAR*	5	8	8	ALS	Yes	Air	463	463	0	348	348	0
Camp Roberts Fire	0	0	0	BLS	No	Ground						
CHP (Air)- Paso Robles*	1	1	1	ALS	Yes	Air	14	14	0	9	9	0
City of Carmel Ambulance*	2	2	1	ALS	Yes	Ground	841	841	0	585	558	0
City of Marina Fire Department	0	0	0	BLS	No	Ground						
City of Monterey Fire Department/Contracts	0	0	0	BLS	No	Ground						
City of Salinas Fire Department	0	0	0	ALS	No	Ground						
City of Seaside Fire Department	0	0	0	BLS	No	Ground						
Department of Corrections (Soledad)	0	0	0	BLS	No	Ground						
Fort Hunter-Liggett Fire*	2	2	2	ALS	Yes	Ground	458	458	0	84	84	0
Gonzales Volunteer FD	0	0	0	BLS	No	Ground						
Greenfield Volunteer FD	0	0	0	BLS	No	Ground						
King City Volunteer Fire Department	0	0	0	BLS	No	Ground						
Mercy Air*	1	2	1	ALS	Yes	Air	48	46	2	18	17	1
Mid Coast Fire Brigade	0	0	0	BLS	No	Ground						
Monterey County Parks Department	0	0	0	BLS	No	Ground						
Monterey County Regional Fire District*	4	4	1	ALS	Yes	Ground	1,212	1,212	0	717	717	0
Monterey Peninsula Airport Fire Department	0	0	0	BLS	No	Ground	,	,				
North County Fire Prottection District	0	0	0	BLS	No	Ground						
Presidio of Monterey Fire Department	0	0	0	BLS	No	Ground						
Reach Air*	0	0	0	ALS	Yes	Air	13	0	13	13	0	13
Spreckels Fire	0	0	0	BLS	No	Ground						
	33	49	32				30,932	28,609	2,323	20,625	18,281	2,317

Note 1: City of Monterey Fire Department includes the cities of Carmel, Pacific Grove, Sand, and Monterey.

Note 2: City of Seaside Fire Department includes the cities of Seaside and Del Rey Oaks.

County:	MONTERE	EY-01	Response Zone:	See Table 11			
Provider:	American I	Medical Response - West	Number of Ambul	Number of Ambulances:			
Address:	4548 A Str	eet, Marina, 93933	Number of Ambul	ance Vehicles in Fleet:	30		
Phone #:	(831) 718-	9555	Average Number on Duty at 12:00 page any Given Day:	18			
Written (	Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:		
⊠ Yes	☐ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	⊠ Ground □ Air □ Water		
Owne	rship:	<u>If Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:		
☐ Public ☐ Fire ☐ Law ☐ Other Explain:		Law Other	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue		
			Transporting Agencies	<b>.</b>			
25,575	Number of e	er of responses emergency responses non-emergency responses	18.851 Total number of transports 16,548 Number of emergency transports 2,303 Number of non-emergency transports				
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	S Total number of trans Number of emergence Number of non-emergence	y transports		

County:	MONTERE	EY-02	Response Zone:	Response Zone:		
Provider:	Big Sur Vo	Marker 58.3-SLO county line)  None				
Address:	PO Box 52	0, Big Sur, 93920	Number of Ambul	ance Vehicles in Fleet:	None	
Phone #:	<u>(831) 667-2</u>	2113		Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		
Written C	Contract:	Medical Director:	System Available 24/7	Serv	rice:	
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	rship:	<u>If Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:	
⊠ Pub □ Priv		□ Fire     □ Law     □ Other     Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
_		,	Transporting Agencies			
		r of responses mergency responses		Total number of transports  Number of emergency transport		
N	Number of n	on-emergency responses		Number of non-emer	gency transports	
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports	

County:	MONTERE	:Y-03	Response Z	one:	Cachagua FPD			
Provider:	Cachagua	Fire Protection District	Number of A	Ambulances:	None			
Address:	PO Box 20	90, Carmel Valley, 93924		Ambulance Vehicles in Fleet:	None			
Phone #:	<u>(831) 659-</u>	7700	on Duty at 1	Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:				
Written (	Contract:	Medical Director:	System Available 24	<u>Serv</u>	ice:			
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water			
Owne	rship:	<u>lf Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:			
⊠ Pub □ Priv	olic vate	□ Fire     □ Law     □ Other     Explain:	☐ City ☐ Count ☐ State ☐ Feder ☐ Fire District	,   = ,	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue			
			Transporting Age	encies				
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of transports  Number of emergency transports  Number of non-emergency transports				
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Se	Total number of trans  Number of emergence Number of non-emer	y transports			

County: MONTEREY-04			Response Zone:	Tri-County FPD			
Provider:	Aromas Tr	i-County Fire Protection Dis	strict	Number of Ambul	ances:	None	
Address:	2221 Gard	en Road, Monterey, 93940		Number of Ambul	None		
Phone #:	(831) 333-	2600		Average Number on Duty at 12:00 pany Given Day:		None	
Written (	Contract:	Medical Director:	Sys	stem Available 24/7	<u>Servi</u>	ce:	
☐ Yes	⊠ No	⊠ Yes □ No		Yes 🗌 No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	rship:	If Public:		If Public:	<u>If Air:</u>	Air Classification:	
<ul><li>☐ Public</li><li>☐ Private</li><li>☐ Law</li><li>☐ Other</li><li>Explain:</li></ul>			City	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
				Transporting Agencies			
Total number of responses  Number of emergency responses  Number of non-emergency responses					Total number of transposition  Number of emergency Number of non-emergency	transports	
	Total accepts	ou of room one	<u> </u>	Air Ambulance Services		nouto	
		er of responses emergency responses			Total number of trans	•	
		non-emergency responses		Number of emergency transports Number of non-emergency transports			

County:	MONTEREY-05			Response Zone:		Carmel Highlands FPD		
Provider: Address:	(CALFIRE	phlands Fire Protection Dist Contracted) en Road, Monterey, 93940	rict	Number of Ambulances:  Number of Ambulance Vehicles in Fleet:		None None		
Phone #: (831) 333-2600				Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		None		
Written Contract: Medical Director:		<u>Syst</u>	System Available 24/7 Serv		ice:			
☐ Yes ☒ No ☒ Yes ☐ No		$\boxtimes$	Yes	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water			
Ownership:		<u>If Public:</u>	<u>If Public</u> :		<u>lf Air:</u>	Air Classification:		
⊠ Public □ Private		□ Fire     □ Law     □ Other     Explain:	□ s	ity ☐ County tate ☐ Federal re District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
Transporting Agencies								
Total number of responses  Number of emergency responses  Number of non-emergency responses					<ul><li>Total number of transports</li><li>Number of emergency transports</li><li>Number of non-emergency transports</li></ul>			
Total number of responses  Number of emergency responses  Number of non-emergency responses				r Ambulance Service	Total number of transports Number of emergency transports Number of non-emergency transports			

County:	MONTEREY-06		Response Zone:		Cypress FPD			
Provider: Address:	Cypress Fire Protection District (CALFIRE Contracted)  Number of Ambula 2221 Garden Road, Monterey, 93940  Number of Ambula			ances: ance Vehicles in Fleet:	None None			
Phone #:	(831) 333-2		Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		None			
Written Contract: Medical Director:		System Available 24/7 Serv		rice:				
☐ Yes ☒ No ☒ Yes ☐ No		⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water				
Ownership:		<u>lf Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:			
⊠ Public □ Private		□ Fire     □ Law     □ Other     Explain:	☐ City ☐ County ☐ State ☐ Federal ☑ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue			
Transporting Agencies								
	Number of e	r of responses mergency responses on-emergency responses		Total number of transports  Number of emergency transports  Number of non-emergency transports				
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of transports  Number of emergency transports  Number of non-emergency transports				

County:	MONTEREY-07		Response Zone:	Response Zone:			
Provider:	District (C	Pebble Beach Community Services District (CALFIRE Contracted)  Number of Ambulances:		ances:	None		
Address:	3101 Forre 93953	st Lake Road, Pebble Beac	•	Number of Ambulance Vehicles in Fleet:			
Phone #: (831) 373-1274				Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			
Written Contract: Medical Director:		Medical Director:	System Available 24/7 Serv		ice:		
☐ Yes ⊠ No		⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water		
Ownership:		<u>lf Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:		
⊠ Public □ Private		□ Fire     □ Law     □ Other     Explain:	☐ City ☐ County ☐ State ☐ Federal ☑ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
Transporting Agencies  Total number of responses  Total number of transports							
		mergency responses		Total number of transports  Number of emergency transports			
	Number of n	on-emergency responses		Number of non-emergency transports			
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports		

County:	MONTERE	Y-08	Response Zone:	_ Response Zone:		
Provider:	r: CALFIRE (City of Soledad) Number of Ambulance			ances:	None	
Address:	2221 Gard	en Road, Monterey, 93940	Number of Ambu	Number of Ambulance Vehicles in Fleet:		
Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:				None		
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ce:	
☐ Yes ☒ No ☒ Yes ☐ No		⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water		
Owne	Ownership: If Public:		<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:	
_			State Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>3</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of transp Number of emergency Number of non-emerg	transports		
	Total accepts	ou of roomana	Air Ambulance Service		n a who	
		er of responses		Total number of trans	•	
Number of emergency responses Number of emergency Number of non-emergency Rumber of non-emergency Number of				•		

County:	MONTERE	:Y-09	Response Zone:	_ Response Zone:		
Provider:	CALFIRE (	CALFIRE (South Monterey County) Number of Ambulances:			None	
Address:	2221 Gard	en Road, Monterey, 93940	Number of Ambu	Number of Ambulance Vehicles in Fleet:		
Phone #:	Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:				None	
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ce:	
☐ Yes ☒ No ☒ Yes ☐ No		⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water		
Owne	Ownership: If Public:		<u>lf Public</u> :	<u>If Air:</u>	Air Classification:	
	☐ Public ☐ Law ☐ City ☐ County ☐ State ☐ Federal ☐ Other Explain: ☐ Fire ☐ District		☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
			Transporting Agencies	<b>3</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of transp Number of emergency Number of non-emerg	transports		
	Total accepts	ou of vooronoo	Air Ambulance Service		n a who	
		er of responses		Total number of trans	•	
Number of emergency responses Number of emergency transpor  Number of non-emergency responses Number of non-emergency transpor				•		

County:	MONTERE	EY-10	Response Zone:	Response Zone:		
Provider:	CALSTAR		Number of Ambul	ances:	5 Responding to Monterey	
Address:	4922 Baile	y Loop, McClellan, 95652	Number of Ambul	ance Vehicles in Fleet:	8	
Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:				8		
Written (	Contract:	Medical Director:	System Available 24/7	Serv	ice:	
⊠ Yes			☐ Transport ☐ Non-Transport	☐ Ground ☑ Air ☐ Water		
Ownership: If Public:		<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:		
<b>=</b>	☐ Public ☐ Fire ☐ City ☐ County ☐ Law ☐ State ☐ Federal ☐ Other Explain: ☐ Fire District		State Federal	<ul><li>☐ Rotary</li><li>☐ Fixed Wing</li></ul>	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue	
			Transporting Agencies	<b>;</b>		
7	Total numbe	r of responses		Total number of trans	ports	
Number of emergency responses				Number of emergenc	•	
	Number of n	on-emergency responses	Number of non-emergency transports			
			Air Ambulance Service			
		er of responses		Total number of tran	•	
		emergency responses	3	Number of emerger	•	
Number of non-emergency responses				Number of non-eme	ergency transports	

County:	MONTERE	:Y-11	Response Zone:	Response Zone:		
Provider:	Camp Rob	erts Emergency Services	Number of Ambu	lances:	None	
Address: Phone #:	Average Number of Ambulances on Duty at 12:00 p.m. (noon) on			None None		
Written C	Contract:	Medical Director:	System Available 24/7	Serv	ice:	
		☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water			
Owne	rship:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:	
⊠ Pub □ Priv		□ Fire     □ Law     □ Other     Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	S		
7	Total numbe	r of responses		Total number of trans	sports	
		mergency responses		Number of emergenc	•	
	Number of n	on-emergency responses		Number of non-emer	gency transports	
			Air Ambulance Service	<u>es</u>		
		er of responses		Total number of trans	•	
		emergency responses		Number of emergence		
Number of non-emergency responses				Number of non-emer	gency transports	

County:	MONTERE	EY-12	Response Zone:	Response Zone:  Number of Ambulances:  Number of Ambulance Vehicles in Fleet:  Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		
Provider:	California I	Highway Patrol (CHP-70)	Number of Ambu			
Address:	5020 Wing	Way, Paso Robles, 93446	Number of Ambu			
Phone #:	(805) 239-	3553	on Duty at 12:00 إ			
Written (	Contract:	Medical Director:	System Available 24/7	Serv	ice:	
☐ Yes	No No	⊠ Yes □ No	⊠ Yes □ No	<ul><li>☐ Transport</li><li>☐ Non-Transport</li></ul>	☐ Ground ☑ Air ☐ Water	
Owne	ership:	<u>If Public:</u>	<u>lf Public</u> :	<u>If Air:</u>	Air Classification:	
_	☐ Public ☐ Fire   ☐ Private ☐ Law   ☐ Other ☐ Fire District		<ul><li>☐ Rotary</li><li>☐ Fixed Wing</li></ul>	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue		
			Transporting Agencies	<b>3</b>		
	Number of e	er of responses emergency responses on-emergency responses		Total number of trans Number of emergency Number of non-emergency	y transports	
4.4	Total		Air Ambulance Service		an a sta	
		er of responses emergency responses		<ul><li>9 Total number of trans</li><li>9 Number of emergence</li></ul>	•	
		non-emergency responses		<ul><li>Number of non-emergence</li></ul>	•	
				<u>-</u>	J /	

County:	MONTERE	NTEREY-13 Response Zone:			Carmel-by-the-Sea
Provider:	City of Car	mel Ambulance	Number of Ambul	ances:	2
Address:	Box CC, C	armel, 93921	Number of Ambul	ance Vehicles in Fleet:	2
Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			1		
Written (	Contract:	Medical Director:	System Available 24/7	<u>Servi</u>	ce:
⊠ Yes	No	⊠ Yes □ No			⊠ Ground □ Air □ Water
Ownership: If Public:		<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:	
⊠ Pul □ Priv	olic vate	☐ Fire ☐ Law ☑ Other Explain: See Table 12	□ County     □ State    □ Federal     □ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
			Transporting Agencies		
841 Total number of responses Number of emergency responses Number of non-emergency responses			<u>58</u> 	5 Total number of trans	y transports
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emergence	y transports

County:	MONTERE	EY-14	Response Zone:	_ Response Zone:		
Provider:	City of Mar	rina Fire Department	Number of Ambu	lances:	None	
Address:	211 Hillcre	st Avenue, Marina, 93933	Number of Ambu	Number of Ambulance Vehicles in Fleet:		
Phone #:	Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			None		
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ce:	
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	rship:	If Public:	<u>If Public</u> :	If Air:	Air Classification:	
_	☑ Public ☐ Fire ☐ City ☐ County   ☐ Private ☐ Law ☐ State ☐ Fire District      Fire District   County   Coun		State Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>S</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of transp Number of emergency Number of non-emerg	transports		
	Total numbe	or of roomonoo	Air Ambulance Service		norto	
		er of responses		Total number of trans Number of emergence	•	
Number of emergency responses  Number of non-emergency responses				Number of non-emerg	•	

County: MONTEREY-15  City of Monterey Fire Department (includes City of Carmel, Pacific Grove, Sand City)				Response Zone:		Cities of Mor Sand, and Pag	nterey, Carmel, cific Grove
				Number of Ambul		None	
Average on Du			Number of Ambul Average Number on Duty at 12:00 p any Given Day:		None None		
Written Contract: Medical Director:		System	Available 24/7	Serv	rice:		
☐ Yes	s ⊠ No	⊠ Yes □ No	∑ Y	es 🗌 No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air	☐ Water
Owne	ership:	<u>lf Public:</u>	<u>lf l</u>	Public:	<u>lf Air:</u>	Air Classi	fication:
<ul><li>☐ Public</li><li>☐ Private</li><li>☐ Law</li><li>☐ Other</li><li>Explain:</li></ul>		⊠ City □ State □ Fire I	County Federal District	☐ Rotary ☐ Fixed Wing	Auxiliary R Air Ambula ALS Rescu BLS Rescu	ance ue	
	Number of e	r of responses mergency responses on-emergency responses	Tran	sporting Agencies	Total number of trans Number of emergence Number of non-emer	y transports	3
	Number of e	er of responses emergency responses non-emergency responses	<u>Air A</u>	mbulance Service	S Total number of trans  Number of emergence Number of non-emer	cy transports	S

County:	MONTERE	Y-16	Response Zone:	_ Response Zone:	
Provider:	City of Sali	nas Fire Department	Number of Ambul	ances:	None
65 West Alisal Street; Suite 200, Salinas 93901  Phone #: (831) 758-7261			Number of Ambul Average Number	Number of Ambulance Vehicles in Fleet: _ Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:	
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ice:
☐ Yes ☒ No ☒ Yes ☐ No		⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Ownership: If Public:		If Public:	<u>If Air:</u>	Air Classification:	
⊠ Put □ Priv	olic vate	□ Fire     □ Law     □ Other     Explain:	⊠ City	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
			Transporting Agencies	<b>.</b>	
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of trans Number of emergency Number of non-emergency	y transports
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services	S Total number of trans Number of emergenc Number of non-emergence	y transports

County:	MONTERE	:Y-17		Response Zone:		Cities of Seaside & Del Rey Oaks
Provider:	City of Sea	side Fire Department		Number of Ambu	lances:	None
Address:	1635 Broad	dway Avenue, Seaside, 93	955_	Number of Ambu	lance Vehicles in Fleet:	None
Phone #: (831) 899-6790				Average Number on Duty at 12:00 any Given Day:		None
Written C	Contract:	Medical Director:	Syst	em Available 24/7	Serv	rice:
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No		☐ Transport ⊠ Non-Transport	☐ Ground ☐ Air ☐ Water
Owne	Ownership: If Public: If Public:		If Public:	<u>lf Air:</u>	Air Classification:	
☐ Public  ☐ Fire  ☐ City    ☐ Daw  ☐ State    ☐ Other  ☐ Fire I		<u> </u>	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
			Tr	ransporting Agencies	5	
Total number of responses  Number of emergency responses  Number of non-emergency responses					Total number of trans Number of emergence Number of non-emergence	y transports
		<u>Ai</u> ı	r Ambulance Service	Total number of trans  Number of emergence  Number of non-emer	y transports	

County:	MONTERE	:Y-18	Response Zone:	_ Response Zone:		
Provider:	California (	Correctional Training Facility	Number of Ambul	Number of Ambulances:		
Address:	City of Sole	edad, 93960	Number of Ambul	Number of Ambulance Vehicles in Fleet:		
Phone #:	<u>(831) 678-</u>	Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			None	
Written (	Contract:	Medical Director:	System Available 24/7	<u>Servi</u>	ce:	
		⊠ Yes □ No				
Owne	Ownership: If Public:		<u>If Public</u> :	<u>lf Air:</u>	Air Classification:	
	☐ Private ☐ Law ☐ Sta		☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>.</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of transp Number of emergency Number of non-emerg	transports		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Air Ambulance Services	Total number of trans Number of emergency Number of non-emergency	y transports	

County:	y: MONTEREY-19 Response Zone:				FHL US Army Garrison
Provider:	Fort Hunte	r-Liggett Fire Department	Number of Ambul	ances:	_ 2
Address:	T-120 Infar	ntry Road, Jolon, 93928	Number of Ambul	ance Vehicles in Fleet:	2
Phone #: (831)386-2517				Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:	
Written (	Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
⊠ Yes	Yes No Yes No Yes No Transport Non-Transpor		☐ Transport ☐ Non-Transport	⊠ Ground □ Air □ Water	
Ownership: If Public:		<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:	
_	☑ Public ☐ City ☐ County   ☐ Private ☐ Law ☐ State ☑ Fire District       City ☐ County ☐ State ☑ Federal ☐ Fire District		☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>.</b>	
<ul><li>458 Total number of responses</li><li>458 Number of emergency responses</li><li>Number of non-emergency responses</li></ul>		8	Total number of trans Number of emergence Number of non-emergence	y transports	
	T-4-1		Air Ambulance Services		
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of trans Number of emergence Number of non-emer	cy transports

County:	MONTERE	:Y-20	Response Zone:		Cities of Gonzales and Gonzales Rural Fire District
Provider:	Gonzales \	/olunteer Fire Department	Number of Ambul	ances:	None
Address:	PO Box 64	7, Gonzales, 93926	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 675-5000			Average Number on Duty at 12:00 page any Given Day:		None
Written C	Contract:	Medical Director:	System Available 24/7	Serv	rice:
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
<u>Owne</u>	rship:	<u>lf Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:
Private Law Sta		<ul><li>☐ County</li><li>☐ State</li><li>☐ Federal</li><li>☐ Fire District</li></ul>	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
	Number of e	r of responses mergency responses on-emergency responses	Transporting Agencies	Total number of trans Number of emergence Number of non-emergence	y transports
Total number of responses  Number of emergency responses  Number of non-emergency responses			Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

County:	MONTERE	:Y-21	Response Zone:		Cities of Greenfield and Greenfield Rural Fire District
Provider:	Greenfield	Volunteer Fire Department	Number of Ambul	ances:	None
Address:	380 Oak A	venue, Greenfield, 93927	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 674-5484			Average Number on Duty at 12:00 pany Given Day:		None
Written C	Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
<u>Owne</u>	rship:	<u>If Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:
	<ul> <li>☐ Public</li> <li>☐ Private</li> <li>☐ Law</li> <li>☐ Other</li> <li>Explain: Public Safety</li> <li>☐ City</li> <li>☐ County</li> <li>☐ State</li> <li>☐ Federal</li> <li>☐ Fire District</li> </ul>		State Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
			Transporting Agencies		
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of trans Number of emergenc Number of non-emergence	y transports
Total number of responses  Number of emergency responses  Number of non-emergency responses			Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	y transports

County:	unty: MONTEREY-22 Response Zone:			King City		
Provider:	King City V	/olunteer Fire Department	Number of Ambu	lances:	None	
Address:	P.O. Box 2	2550, King City, 93930	Number of Ambu	Number of Ambulance Vehicles in Fleet:		
Phone #:	(831) 385-	3343	Average Number on Duty at 12:00 p any Given Day:	None		
Written (	Contract:	Medical Director:	System Available 24/7	Serv	ice:	
☐ Yes	No No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	ership:	<u>If Public:</u>	<u>lf Public</u> :	If Air:	Air Classification:	
_			☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
			Transporting Agencies	<b>3</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of trans Number of emergency Number of non-emergency	y transports		
	Tatal access		Air Ambulance Service		ve and a	
		er of responses		Total number of trans Number of emergence	•	
				Number of non-emergence	•	

County:	ounty: MONTEREY-23 Response Zone:				Monterey County
Provider:	Mercy Air S	Service	Number of Ambul	ances:	1
Address:	1670 Miro \	Way, Rialto, 92376	Number of Ambul	ance Vehicles in Fleet:	2
Phone #: (909) 829-7030  Average Number of Ambula on Duty at 12:00 p.m. (noon any Given Day:				1	
Written	Contract:	Medical Director:	System Available 24/7	<u>Serv</u>	ice:
⊠ Yes			<ul><li>☐ Transport</li><li>☐ Non-Transport</li></ul>	☐ Ground ☑ Air ☐ Water	
<u>Owne</u>	ership:	<u>lf Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:
_	iblic ivate	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ Rotary ☐ Fixed Wing ☐ Fire District		<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
			Transporting Agencies		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of trans Number of emergency Number of non-emergency	y transports	
48 46 2	Number of e	er of responses mergency responses on-emergency responses	Air Ambulance Services  18 17 1	Total number of trans Number of emergence Number of non-emergence	y transports

County: MONTEREY-24 Response Zone:				Mid Coast
Provider: Mid Coas	t Fire Brigade	Number of Ambul	ances:	None
Address: 33841 Palo Colorado Canyon, 93923  Number of Ambulance Vehicles in Flee Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			of Ambulances	None
Written Contract:	Medical Director:	System Available 24/7	Serv	ice:
☐ Yes ⊠ No	⊠ Yes □ No	No		☐ Ground ☐ Air ☐ Water
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:
☑ Public □ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
		Transporting Agencies		
Number of	er of responses emergency responses non-emergency responses		Total number of trans Number of emergenc Number of non-emergence	y transports
Number of	per of responses emergency responses non-emergency responses	Air Ambulance Services	Total number of trans Number of emergence Number of non-emer	cy transports

County: MONTEREY-25			Response Zone:	_ Response Zone:	
Provider:	Monterey C	County Parks	Number of Ambul	ances:	None
Address: 2	2610 San <i>F</i>	Antonio Road, Bradley, 934	Number of Ambul	ance Vehicles in Fleet:	None
Phone #: (831) 472-2311  Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:					None
Written Co	ontract:	Medical Director:	System Available 24/7	<u>Servi</u>	ce:
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water
Owners	ship:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
⊠ Publi □ Priva	-	☐ Fire ☑ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue
			Transporting Agencies		
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of trans Number of emergency Number of non-emergency	transports
Total number of responses  Number of emergency responses  Number of non-emergency responses			Air Ambulance Services	S Total number of trans Number of emergenc Number of non-emergence	y transports

County:	MONTERE	Y-26		Response Zone:		See Table 12		
Provider:	District/Car	County Regional Fire Protection of Mailey Fire Ambulance Cola Drive, Salinas, 93908			Number of Ambulances:  Number of Ambulance Vehicles in Fleet:		4 (Type III Aml	oulances)
Address: 19900 Portola Drive, Salinas, 93908  Phone #: (831) 455-1828			Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		1 (1 dedicated staffed with me	•		
Written C	Contract:	Medical Director:	Sys	tem Available 2	24/7	Serv	rice:	
⊠ Yes	☐ No	⊠ Yes □ No		⊠ Yes □ No			⊠ Ground □ Air	☐ Water
<u>Owne</u>	rship:	<u>lf Public:</u>		If Public:		<u>lf Air:</u>	Air Classifi	cation:
⊠ Pub □ Priv	olic vate	□ Fire     □ Law     □ Other     Explain:		City	-	☐ Rotary ☐ Fixed Wing	Auxiliary Re Air Ambular ALS Rescue	nce e
			т	ransporting Ag	encies			
1212 Total number of responses 1212 Number of emergency responses 0 Number of non-emergency responses			_		717 717		y transports	
Total number of responses  Number of emergency responses  Number of non-emergency responses			ir Ambulance S	Services	Total number of trans Number of emergence Number of non-emer	y transports		

County:	County: MONTEREY-27 Response Zo			se Zone: Monterey Peninsula Airport		
Provider:	Monterey F	Peninsula Airport District	Number of Ambu	Number of Ambulances:  Number of Ambulance Vehicles in Fleet:  Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		
Address:	150 Olmste	ed Way, Monterey, 93940	Number of Ambu			
Phone #:	<u>(831) 648-</u>	7008	on Duty at 12:00			
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ce:	
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	rship:	<u>If Public:</u>	If Public:	<u>lf Air:</u>	Air Classification:	
⊠ Put □ Priv	olic vate	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ Rotary ☐ State ☐ Federal ☐ Fixed Win		Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>S</b>		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of transp Number of emergency Number of non-emerg	transports		
	T-1-1		Air Ambulance Service		n and a	
		er of responses		Total number of trans	•	
Number of emergency responses Number of emergency transports  Number of non-emergency responses Number of non-emergency transports				•		

County:	MONTEREY-28			_ Response Zone:	North County Fire PD		
Provider:	North Cour	nty Fire Protection District		Number of Ambu	lances:	None	
Address:	11200 Spe	egle Street, Castroville, 95	012	_	Number of Ambulance Vehicles in Fleet: _ Average Number of Ambulances		
Phone #:	(831) 633-2	2578		on Duty at 12:00   any Given Day:	None		
Written C	Contract:	Medical Director:	Sy	ystem Available 24/7	<u>Servi</u>	ce:	
☐ Yes ☒ No ☒ Yes ☐ No			⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water		
Owne	rship:	If Public:		If Public: If Air:		Air Classification:	
	Private Law Sta		] City ☐ County ] State ☐ Federal ] Fire District	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
				Transporting Agencies	5		
Total number of responses  Number of emergency responses  Number of non-emergency responses				Total number of transplus Number of emergency Number of non-emergency	transports		
Total number of responses  Number of emergency responses  Number of non-emergency responses			Air Ambulance Service	<ul><li><u>s</u></li><li>Total number of trans</li><li>Number of emergenc</li><li>Number of non-emergence</li></ul>	y transports		

County:	MONTERE	EY-29	Response Zone:	Response Zone:		
Provider:	Presidio of	Monterey Fire Department	Number of Ambul	ances:	None	
Address: Bldg #4400 General Jim Moore Blvd, Seaside, 93955  Number of Ambulance Vehicles in Fleet Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:			None			
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ice:	
☐ Yes	No No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☑ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	ership:	<u>If Public:</u>	<u>If Public</u> :	<u>lf Air:</u>	Air Classification:	
⊠ Put □ Priv	olic vate	□ Fire     □ Law     □ Other     Explain:	☐ City ☐ County ☐ State ☑ Federal ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue	
			Transporting Agencies	<b>;</b>		
1	Number of e	er of responses emergency responses on-emergency responses		Total number of trans Number of emergency Number of non-emergency	y transports	
	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Service	S Total number of trans Number of emergenc Number of non-emergence	y transports	

County:	MONTERE	:Y-30	Response Zone:	_ Response Zone:		
Provider:	REACH Air	Medical Services	Number of Ambul	ances:	N/A	
Address: Phone #:	451 Aviation 95403 (707) 324-2	on Blvd, Suite 101, Santa Ro	Number of Ambul Average Number	Number of Ambulance Vehicles in Fleet: _ Average Number of Ambulances on Duty at 12:00 p.m. (noon) on		
Written (	Contract:	Medical Director:	System Available 24/7	Serv	rice:	
		⊠ Yes □ No	<ul><li>☐ Transport</li><li>☐ Non-Transport</li></ul>	☐ Ground ☑ Air ☐ Water		
Owne	ership:	<u>If Public:</u>	<u>lf Public</u> :	<u>lf Air:</u>	Air Classification:	
Public Fire Law Other Explain:		☐ City ☐ County ☐ State ☐ Federal ☐ Fire District	<ul><li>☑ Rotary</li><li>☑ Fixed Wing</li></ul>	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue		
			Transporting Agencies			
Total number of responses  Number of emergency responses  Number of non-emergency responses			Total number of trans Number of emergence Number of non-emergence	y transports		
0	Number of e	er of responses emergency responses non-emergency responses	Air Ambulance Services  13 0 13	S Total number of trans Number of emergence Number of non-emer	cy transports	

County:	unty: MONTEREY-31 Response Zone:				Spreckels District	
Provider:	Spreckels	Volunteer Fire Company	Number of Ambu	Number of Ambulances:  Number of Ambulance Vehicles in Fleet:  Average Number of Ambulances on Duty at 12:00 p.m. (noon) on any Given Day:		
Address:	38 Sprecke	els Blvd, Spreckels, 93962	Number of Ambu			
Phone #:	<u>(831) 455-</u>	2211	on Duty at 12:00 إ			
Written (	Contract:	Medical Director:	System Available 24/7	Servi	ice:	
☐ Yes	⊠ No	⊠ Yes □ No	⊠ Yes □ No	☐ Transport ☐ Non-Transport	☐ Ground ☐ Air ☐ Water	
Owne	rship:	<u>If Public:</u>	<u>lf Public</u> :	If Air:	Air Classification:	
⊠ Put □ Priv	olic vate	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Federal ☐ Fire District ☑ Fire Company/Brigade	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Transporting Agencies	<b>S</b>		
	Total numbe	er of responses		Total number of trans	ports	
		mergency responses		Number of emergency	•	
1	Number of n	on-emergency responses	ponses Number of non-emergency transports			
			Air Ambulance Service			
		er of responses		Total number of trans	•	
		emergency responses		Number of emergenc	•	
Number of non-emergency responses Number of non-en					gency nanspons	

### **TABLE 9 – Resource Directory Facilities**

### TABLE 9: RESOURCES DIRECTORY – Facilities

County: Monterey

A. Facility: Natividad Medical Center

Address: 1330 Natividad Road, Salinas 93906

Telephone Number: (831) 755-4185

Written Contract: Yes Service: Basic Emergency Base Hospital: Yes

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No

Trauma Center: No Trauma Level: N/A

B. Facility: Community Hospital of the Monterey Peninsula (CHOMP)

Address: 23625 Holman Highway. Monterey 93940

Telephone Number: (831) 624-5311

Written Contract: Yes Service: Basic Emergency

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No

Trauma Center: No Trauma Level: N/A

C. Facility: Salinas Valley Memorial Health Care System (SVMHS)

Address: 450 East Romie Lane, Salinas 93901

Telephone Number: (831) 757-4333

Written Contract: Yes Service: Basic Emergency

Base Hospital: Yes Burn Center: No

PCCC: No; EDAP: No; PICU: No

Trauma Center: No Trauma Level: N/A

D. Facility: George L. Mee Memorial Hospital Address: 300 Canal Street, King City 93930

Telephone Number: (831) 385-6000

Written Contract: Yes Service: Basic Emergency

Base Hospital: No Burn Center: No

PCCC: No; EDAP: No; PICU: No

Trauma Center: No Trauma Level: N/A

#### TABLE 10 - Resource Directory - Approved Training Programs

### TABLE 10: RESOURCES DIRECTORY – Approved Training Programs

County: **Monterey** 

Reporting Year: Calendar Year 2012

A. Training Institution: Monterey Peninsula College Address: 980 Fremont Street, Monterey, CA 93940

Telephone Number: (831) 594-5207

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 8/31/2016

Cost of Basic Training Course: \$310+Books (\$180) Cost of Refresher Training Course: \$57+Books (\$180)

Number of students completing training per year

Initial Training: 125 Refresher Training: 10 Continuing Education: 0

Number of courses per year

Initial Training: 2 Refresher Training: 1 Continuing Education: 0

B. Training Institution: Hartnell College

Address: 411 Central Avenue, Salinas, CA 93901

Telephone Number: (831) 770-6146

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 11/30/2016

Cost of Basic Training Course: \$195 Cost of Refresher Training Course: \$340

Number of students completing training per year

Initial Training: 52 Refresher Training: 0 Continuing Education: 0

Number of courses per year

Initial Training: 2 Refresher Training: 0 Continuing Education: 0

C. Training Institution: Monterey Peninsula Unified School District (ROP)

Address: 700 Pacific Street, Monterey, CA 93940

Telephone Number: (831) 373-4600

Student Eligibility: EMT-I

Program Level: Open to the Public

Expiration Date: 3/31/2016

Cost of Basic Training Course: None (ROP) Cost of Refresher Training Course: N/A

Number of students completing training per year

Initial Training: 20 Refresher Training: 0 Continuing Education: 0

Number of courses per year

Initial Training: 1 Refresher Training: 0 Continuing Education: 0

### TABLE 11 - Resource Directory - EMS Dispatch Agency

# TABLE 11: RESOURCES DIRECTORY – EMS Dispatch Agency

County: Monterey

Reporting Year: Calendar Year 2012

Name: American Medical Response - Monterey

Address: 4548 A Street, Marina, CA 93933

Telephone Number: (831) 718-9562

Primary Contact: Michael Esslinger (AMR Operations Manager)

Written Contract: Yes
Ownership: Private
Medical Director: Yes

Day-to-Day Response: Yes Disaster Response: Yes

Number of Personnel Providing Services

EMD Training: 12

BLS: 73 EMT-D: N/A LALS: N/A

ALS: 80 Other: N/A

#### TABLE 12: AMBULANCE ZONE SUMMARY

**Local EMS Agency or County Name:** Monterey County EMS Agency

Area or Subarea (Zone) Name or Title: #1 Monterey County Exclusive Operating Area

Name of Current Provider(s): AMR-West

Area or Subarea (Zone) Geographic Description: The geographic and legal boundaries of

Monterey County

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Exclusive via competitive process with Board approval

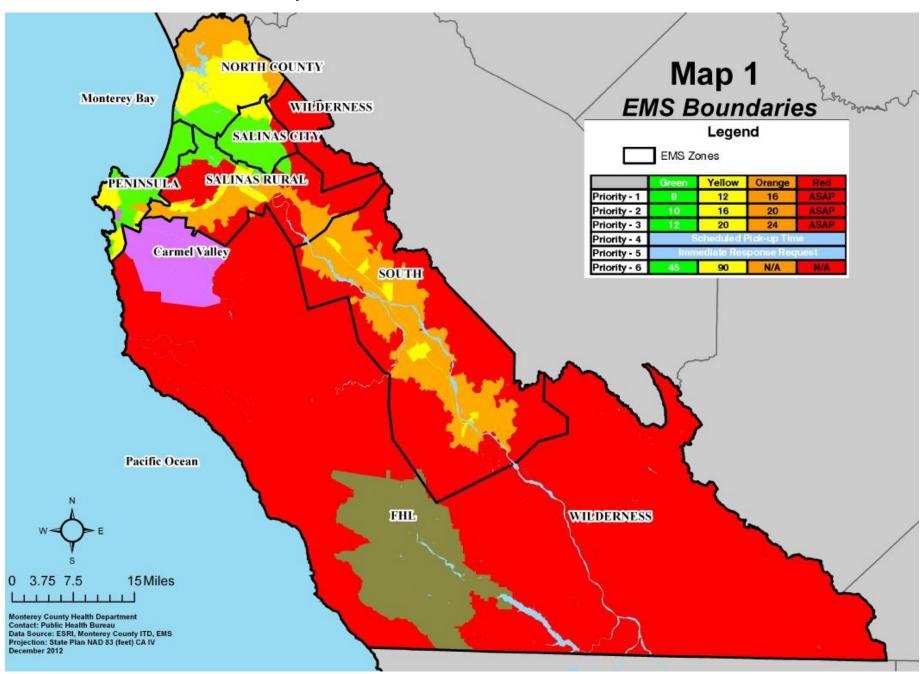
Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

ALS Emergency Ambulance

### Method to achieve exclusivity, if applicable (HS 1797.224):

Monterey County has established an Exclusive Operating Area (EOA) that encompasses the geographic area defined as Monterey County (border-to-border). Within the geographic limits of the County, certain federal property, the City of Carmel, and the Carmel Valley Fire Protection District (Carmel Regional Fire Ambulance) are exempted or carved from the EOA. The EOA provider is selected by competitive bid process. Last competitive bid was completed in 2009; implemented January 31, 2010.

**TABLE 12 – Ambulance Zone Summary** 



Local EMS Agency or County Name: Monterey County EMS Agency

Area or Subarea (Zone) Name or Title: #2 Carmel by the Sea

Name of Current Provider(s): Carmel Fire Ambulance (CFA)

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Area or Subarea (Zone) Geographic Description: City of Carmel by the Sea

#### Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-exclusive

### Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

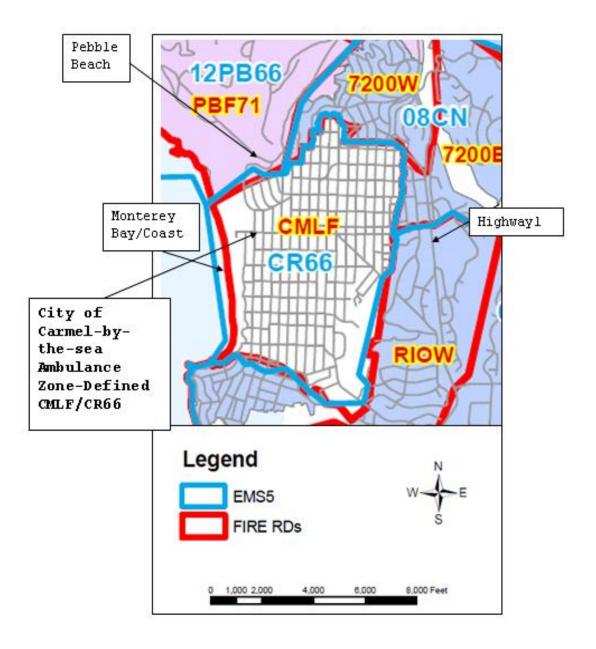
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

ALS Emergency Ambulance

#### Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.



### Local EMS Agency or County Name: Monterey County EMS Agency

**Area or Subarea (Zone) Name or Title:** #3 Carmel Valley Fire Protection District – Monterey County Fire Protection District

Name of Current Provider(s): Monterey County Regional Fire Protection District (MCRFD) Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

**Area or Subarea (Zone) Geographic Description:** East to San Clemente Dr., West to Rancho San Carlos Rd., to Santa Lucia Preserve, North to Valley Hills.

### Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-exclusive

### Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

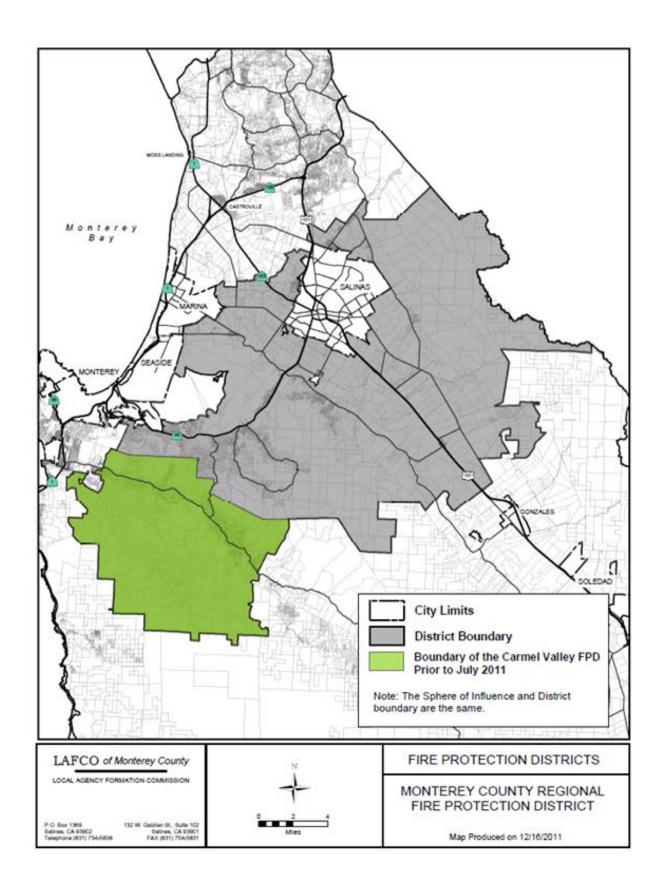
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

ALS Emergency Ambulance

### Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.



### TABLE 12: Trauma System Status Report (2013)

#### **Trauma System Summary:**

Currently, the County system of care for trauma patients is to air transport the majority of trauma patients to Santa Clara County Trauma Centers. Mechanic-Anatomic-Physiologic (MAP) triage criteria (algorithm) are used within Monterey County to determine injury severity and when the patient meets MAP criteria, a helicopter is dispatched and patients are transported to Santa Clara County.

Monterey County EMS seeks to improve the care provided to trauma patients in its service area through an inclusive trauma care system. The proposed system design is:

- The designation of a Level II Trauma Center.
- Patients meeting field triage criteria will be transported to a Level II Trauma Center in county when possible;
- Appropriate patients will be transported to a designated pediatric Trauma Center in another county;
- A <u>quality improvement process</u> will be established which includes appropriate stakeholders;
- <u>Training</u> will be provided for prehospital and hospital personnel regarding the changes to system policies including field trauma triage and hospital destination;
- Appropriate <u>policies</u> will be adopted for implementation and operation of the system; and.
- <u>Trauma patients</u> within 45 minutes (via ground or air) of the Monterey County Level II
   Trauma Center will be transported directly to that facility. All other patients will be
   transported to the destination determined by the Level II Trauma Center.

### **Changes in Trauma System:**

In 2011, the updated County Trauma plan was submitted and approved by the EMS Authority in September. The trauma plan calls for designation of a single Level II Trauma Center, the 4 hospitals in Monterey County were surveyed to determine interest in becoming the designated facility with 2 of the hospitals indicating a desire to pursue Level II Trauma Center designation. Due to multiple hospital interest, the Agency released a Request for Qualifications (RFQ) to determine the most appropriate hospital for designation. Two (2) letters of intent were received from hospitals located with in Monterey County stating their intent to submit proposals for designation as a Level II Trauma Center.

#### **Number and designation Level of Trauma Centers:**

#### **TABLE 13 – Trauma System Status Report (2013)**

### <u>Trauma System Goals and Objectives (calendar revised June 2012):</u>

Issue RFQ
Proposal Submittal Deadline
Independent Review Panel Facility Review
Establishment of MOU
Designation
Trauma System Start Up

May 16, 2012
August 16, 2013
September 2013
November 15, 2013
December 5, 2014
January 1, 2015

### **Changes to Implementation Schedule:**

Implementation schedule had not been previously established.

### **System Performance Improvement:**

N/A

### **Progress on Addressing EMS Authority Trauma System Plan Comments:**

All recommendations were noted upon receipt of approval letter, dated September 29, 2011, and will be implemented during the 14 month start-up' from determination to designation.

### Other Issues: