



Monterey County

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

Board Report

Legistar File Number: A 16-117

May 17, 2016

Introduced: 5/3/2016

Version: 1

Current Status: Consent Agenda

Matter Type: BoS Agreement

Approve and authorize the renewal of an Agreement between Monterey County and American Telesource, Inc, for the Treasurer-Tax Collector's Interactive Voice Response System (IVR), for a term of one year, retroactive from August 31, 2015 to August 31, 2016, and approve Amendment No. 1 increasing the Agreement by \$5,000, revising the total not to exceed amount from \$58,500 to \$63,500 through the term of the Agreement.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Approve and authorize the renewal of an Agreement between Monterey County and American Telesource, Inc, for the Treasurer-Tax Collector's Interactive Voice Response System (IVR), for a term of one year, retroactive from August 31, 2015 to August 31, 2016, and approve Amendment No. 1 increasing the Agreement by \$5,000, revising the total not to exceed amount from \$58,500 to \$63,500 through the term of the Agreement.

SUMMARY:

This vendor's proposal was evaluated and selected in RFP #10284, dated February 17, 2011. The Treasurer-Tax Collector entered into an agreement with American Telesource, Inc (ATI) on May 24, 2011 through August 31, 2015, with the option to extend the Agreement for two (2) additional one (1) year periods. Due to unanticipated delays regarding obtaining proper and acceptable documents and execution by the vendor, Amendment No. 1 was not finalized prior to August 31, 2015, and now requires Board approval to authorize the retroactive period. The recommended action will enable Monterey County Treasurer-Tax Collector to continue to provide an interactive voice response (IVR) integrated phone system to the public.

DISCUSSION:

This retroactive Amendment extends the term of the agreement through August 31, 2016 and increases the maximum obligation of the County for services under the term of this agreement by \$5,000, from \$58,500 to \$63,500, to cover the cost of the one year extension to the agreement.

OTHER AGENCY INVOLVEMENT:

County Counsel has reviewed the Agreement and Amendment No. 1 to the Agreement.

FINANCING:

Agreement and Amendment costs are included in the Treasurer-Tax Collector's fiscal year 2015-16 approved budget.

Prepared by: Kathleen C. Mauzey, Finance Manager I, x5142

Approved by: Mary A. Zeeb, Treasurer - Tax Collector, x5015

All attachments are on file with The Clerk of the Board:

Attachment A-ATI Executed Agreement FY12-15

Attachment B-Partially Executed Amendment No.1 FY15-16