

# MONTEREY COUNTY



DEPARTMENT OF HEALTH Ray Bullick, Director

ANIMAL SERVICES      EMERGENCY MEDICAL SERVICES      PUBLIC HEALTH  
 BEHAVIORAL HEALTH      ENVIRONMENTAL HEALTH      PUBLIC ADMINISTRATOR/PUBLIC GUARDIAN  
 CLINIC SERVICES

December 10, 2012

Chief Rick Hutchinson  
 Monterey County Fire Chiefs Association Chair  
 San Benito-Monterey Unit  
 2221 Garden Road  
 Monterey, CA 93940-5317

Re: MCFCA letter dated 10/22/2012 on proposed changes to County Ambulance Agreement A-11610

Dear Chief Hutchinson,

Thank you to you and your association in your desire to seek improvements to the EMS system and in particular to your associations letter regarding suggested changes to the current county contract with American Medical Response (AMR). The county continues to endeavor for an effective and efficient delivery of pre-hospital care through a comprehensive system of care.

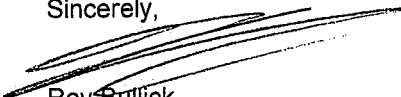
The Contract Compliance Work Group (CCWG) had already begun the process to review and recommend further modifications to the response zone maps and has requested some changes in the particular area of 'Hidden Hills'. The EMS agency is moving forward with making those particular corrections and will have them included in the next contract amendment. Regarding your association's specific request for a more major revision of the response maps, we intend to have the CCWG assist in development of a more comprehensive long-term solution to better define response zones keeping the delivery of care effective and efficient. We encourage your participation in this long-term strategy.

Other items referenced in your letter are under consideration, have and will continued to be discussed with AMR to determine operational and fiscal impacts. Whether contract revisions or other avenues will be needed to continuously improve delivery of services will be a mission of the CCWG.

I am sure you are aware; AMR has requested their third one-year extension to the contract. This request was brought before the Emergency Medical Care Committee (EMCC) in November 2012. Following their recommendation the extension request will be first vetted to the CCWG in December with a follow-up discussion and recommendation by the January 2013. The ultimate decision on the request for extension will be taken before the Board of Supervisors in January 2013, with the board being provided the recommendations of the CCWG and EMCC.

I appreciate your associations continue dialogue and input in continually improving Monterey County's most effective and efficient EMS system. Please feel free to contact Kirk Schmitt, EMS Agency Director, or myself if you should have any further questions.

Sincerely,

  
 Ray Bullick  
 Director of Health

Cc: Mike Urquides, Chief