

**BEFORE THE BOARD OF SUPERVISORS IN AND FOR THE
COUNTY OF MONTEREY, STATE OF CALIFORNIA**

Resolution No.)
Resolution Recognizing Henry Espinosa's)
35 years of Service to the County of Monterey)

WHEREAS, Henry Espinosa is a lifelong resident of Monterey County, and served Monterey County residents for over 35 years; and

WHEREAS, Henry Espinosa started work with Monterey County in 1981 as an Account Clerk in the Health Department's California Children's Services program; and

WHEREAS, Henry Espinosa promoted to Eligibility Worker I in 1982 for the Department of Social Services (DSS) and subsequently promoted to EWII, EWIII, Eligibility Supervisor, Administrative Services Assistant, Management Analyst, Program Manager II, and finally Deputy Director for the Community Benefits branch 2000 through January 2013; and

WHEREAS, Henry Espinosa moved to lead the newly created Aging and CalWORKs Employment Services (ACES) branch, combining the Aging and Adult Services and CalWORKs Employment Services branches as Deputy Director in February 2013 through November 2015; and

WHEREAS, Henry Espinosa moved as Deputy Director for the Administrative Services Branch in December 2015 through July 2018; and

WHEREAS, Henry Espinosa was appointed as the Acting DSS Director in August 2018 through August 2019; and

WHEREAS, Henry Espinosa was appointed by the DSS Director in 1991 to lead the Department's efforts to reduce the Food Stamp (CalFresh) error rate. This assignment lasted for approximately one year and the Food Stamp team successfully led the department to more than exceed the accuracy goal expected by the State and Federal government; and

WHEREAS, Henry Espinosa was appointed to the Cypress Project Leadership Team in 1997 to develop local strategies to implement Monterey County's first automated welfare case management system. The team developed a successful plan to move the eligibility functions from paper to electronic benefit determinations; and

WHEREAS, Henry Espinosa, while the Community Benefits Deputy Director, facilitated the 400-employee branch to achieve nearly 100% timely approvals of all public assistance applications along with the same for re-determinations and other continuing eligibility work while maintaining a very high accuracy rate, and developed a clear priority of ensuring that benefit determinations for customers/clients without benefits occurred; and

WHEREAS, Henry Espinosa, while the ACES Deputy Director, worked with staff in CalWORKs Employment Services (CWES) and Aging and Adult Services (AAS) to increase performance outcomes directly related to the Work Participation Rate and Timely Reassessments for In-Home Supportive Services. While in CWES, celebrated our first 66% work participation rate--the highest ever achieved by

the Department. Monterey County is currently #2 in the State for having a very high Work Participation Rate and #1 in the State for Time Reassessments for In-Home Supportive Services; and

WHEREAS, Henry Espinosa, while the Administrative Services Branch Deputy Director, managed a \$280m budget with the support of staff. Rejuvenated the Department's fleet of 100 county vehicles as some were over 20 years old, initiated and completed a full installation of sit/stand desks for all 900 staff, implemented a mobile computing project that has grown to include docking stations for field/management staff, directed staff to install large video monitors in many of the Department's meeting rooms to facilitate data sharing in meetings, ensured that this support branch was clear in its mission to provide client/customer focused and data driven services; and

WHEREAS, Henry Espinosa, while the Director of DSS, addressed long wait times at our Customer Contact Center to ensure that the nearly 200,000 county customers are served with no longer than a 5-8 minute wait, worked with the Deputy Director for Community Benefits to create a branch wide business re-engineering planning effort to address large backlogs, addressed workflow challenges in the Family and Children's Branch, implemented a classification/salary study recommendation for our Eligibility Workers to update their title to Eligibility Specialist with a commensurate increase in salary, worked with staff to successfully navigate a complex negotiations process with the union representing the In-Home Supportive Services program providers, and enhanced the morale of staff through increased communication, transparency, and engagement.

WHEREAS, Henry Espinosa worked closely with staff on complex Homeless Services program development and services including the submission of a successful application for \$6m in funding to build a new homeless shelter as well as worked with DSS staff to ensure services are provided with dignity and respect to the nearly one in two county residents served by the DSS through the development of a customer focused and data driven culture; and

NOW, THEREFORE, BE IT RESOLVED THAT, the Monterey County Board of Supervisors, on behalf of the County and all residents thereof, hereby acknowledges Director Henry Espinosa's 35 years of dedicated service to the County of Monterey.

PASSED AND ADOPTED on this 27th day of August, upon motion of Supervisor _____, seconded by Supervisor _____ by the following vote, to-wit:

AYES:
NOES:
ABSENT:

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original resolution of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book for the meeting on October 9, 2018.

Dated:

Valerie Ralph, Clerk of the Board of Supervisors
County of Monterey, State of California

By _____
Deputy