

**TracNet Corporation  
Software Product License Agreement**

**“Attachment A”**

The rights and obligations of the parties to this License agreement are governed by the terms of the Software Product License Agreement.

1. Licensed Program Name:
  - TracNet Records Management System
  - TracNet Jail Management System
  - Regional Warrant System
  - CLETS Switch
  - Regional Data
  - Coplink Regional Data Feed
2. Computer System
  - IBM “Power i” server connected to existing Monterey County Network and devices.
3. Maintenance Period:
  - Commencing on the date and at the price stipulated in the terms and conditions of the Maintenance Service Plan for the Licensed Program. Additional services may be purchased from LICENSOR at LICENSOR's then prevailing service rates.
4. The cost of the TracNet License for the Record Management System, Jail Management System, Warrant Repository and CLETS switch and TracNet Services including the cost of the TracNet supplied server and software, installation, agency customization, and training and conversion of agreed upon data into the TracNet System and migrating agreed upon files from the existing server to the “Power I” server is \$ 965,000.00.

Additional features, services and components and the associated prices are listed in the options sections of the pricing page.

Payment schedule is listed under the Pricing Section of the proposal.

Payment Terms: Payable upon receipt of invoice - Net 30 days.

5. Training Schedule:
  - The training schedule will include on-site training in a “Training the Trainers” approach. The actual schedule will be developed by the “Training Team” consisting of agency designated “Trainers” to be trained and the TracNet trainers designated to train the trainers. 20 training days are included and additional days may be obtained, if desired, at the cost of \$1,000 per day.

**TracNet Designated Contact Person:**

*Name:* Kenneth M. Rolle  
*Title:* Vice President  
*Address:* 1277 Adobe Lane  
Pacific Grove, CA 95060  
*Telephone:* (831) 643-9943

**TracNet Corporation**  
**Software Product License Agreement**

**Agency Designated Contact Person:**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: (\_\_\_\_) \_\_\_\_\_

**TracNet Corporation  
Software Product License Agreement**

**“Attachment A” - Continued**

**Project Overview**

TracNet has researched the current Monterey County Sheriff's Office automation system during the past several months and has developed the following proposal based on information and input received from employees in the various divisions of the Sheriff's Office as well as IT support personnel responsible for the Sheriff's Office automation system.

The proposal is designed to provide the following results to the Monterey County Sheriff's Office:

- Provide a State of the Art software automation solution supplying current automation application tools to enhance the efficiency and effectiveness of the Monterey County Sheriff's Office Records, Jail, Warrant Repository and CLETS systems.
- Provide a base server/software platform for enabling enhancements to the system in the future.
- Remove all Sheriff's Office dependency (applications and data) from the existing "Z" series main frame computer.

To achieve the above goals, the proposal has developed a timeline and ordered the milestone implementations as follows:

1. Research and system design
2. Equipment procurement, Installation & Configuration
3. Data extraction and migration from "Z" server and data conversion
4. Records Management Implementation
5. Jail Management System Implementation
6. Warrant Repository Implementation
7. CLETS implementation
8. Regional Data Sharing Inclusion
9. Coplink Regional Feed Inclusion

This approach should enable accomplishment of the goals and eliminate reliance on the "Z" machine by the end of the 2013 calendar year. TracNet has developed this timeline with assurance it will be met, however, TracNet cannot control any delays beyond TracNet's control.

## **TracNet Corporation Software Product License Agreement**

TracNet has attempted to provide a concise yet comprehensive proposal enabling the Monterey County Sheriff's Office assurance of the products and services TracNet is supplying yet enabling the flexibility for ensuring the most beneficial decisions for the Monterey County Sheriff's Office are made during the implementation process. The TracNet services, application licenses, supplied equipment and training are detailed in the proposal. TracNet has over 20 years of experience in providing flexible proposals with agency specific implementation decisions for automating law enforcement agencies with a 100% success rate.

The features proposed in addition to the base components were included based on the agency needs derived from various Sheriff's Office staff input. Additional optional features and additional licenses and their associated costs are provided in the proposal should the Sheriff's Office desire to implement these features now or in the future.

TracNet is proposing the complete implementation of the plan as identified in the proposal for a cost of \$965,000.00 payable as milestones are completed (as outlined in the payment of the section of the proposal). TracNet is providing a total project cost. The quantities of licenses, file migrations, interface costs, user licenses and program modifications and development are based on the information received from the Sheriff's Office personnel and are detailed in the proposal. This proposal cost is a firm cost based on the information provided to TracNet and subsequently detailed in the proposal. Unless there is a significant discrepancy in the provided quantities or a written "change request" by the Sheriff's Office, the stated proposal cost will be the total TracNet cost for this project.

### **TracNet Provided Software**

- Base Records Management System server software
- Base Jail Management System server software
- Base Warrant Repository server software
- Base CLETS switch server software
- Client RMS software
- Client Jail Management Software
- Client Warrant Repository Software
- E-CARS/DOJ Reporting integration software
- Regional Data Sharing in Monterey County Shared Data
- Coplink Feed from Regional Server located in Carmel, CA

### **TracNet Provided Services**

- Server O/S and Application Software Installation and Configuration
- Installation of all TracNet server
- Conversion of historical data as agreed upon between MCSO and TracNet
- Migration of agreed upon data from existing "Z" server to "Power i" Server
- Training -- 20 days on-site utilizing the "Train the Trainer" approach

**TracNet Corporation**  
**Software Product License Agreement**

**“Attachment A” - Continued**

**TracNet Supplied Equipment**

**Server**

IBM “Power I” server will be supplied for the Monterey County Sheriff’s Office system. The sizing of the server and server system software and number of Operating System User Licenses and all associated server costs are based on information provided by the Monterey County Sheriff’s Office. The information provided includes the number of users, number of workstations, existing required communication ports, existing and projected data volumes, and anticipated connected FTO/Jail/Warrant/CLETS workstations.

Server Hardware

- IBM “Power I”
- Ethernet LAN Support
- RAID or Mirroring
- Modem
- Internal Tape and CD
- Communication Line

Server Software

- Operating System
- Required Application Development Programs

**Base RMS Includes**

- Citation
- Parking Citation
- Multiple FI entry
- Business Responsible
- Pawns Property
- Licensing of bikes\guns\taxis\vehicles
- Registrant
- Crime Case including
  - Case Solvability
  - Case Management
  - Crime analysis
  - Line Ups
  - Case to Court Tracking
  - 293 PC compliant printing
  - 964(b)PC compliant printing
  - Notify unapproved case printing
  - Integrated Images\ Audio Attachment \ Scanned Documents

**TracNet Corporation**  
**Software Product License Agreement**

**Base Jail Management Includes**

- Booking
- Interactive Graphical Inmate Current Location and Movement Screen
- Graphical Drop and Drag Movements
- User defined Alarms for inmates, status's and cell checks
- Figure Time Program
- Automatic Release Scheduled Events
- Manual or Automatic Property Box Assignment
- Recommended Classification
- Flexible Cell Assignment
- Visitor queue and tracking
- Inmate notes and events linked to inmate record
- Temporary Release, Weekender, Electronic Surveillance monitoring
- Schedule Event creation
- Data Sharing Options

**Warrant Repository**

- TracNet Warrant Repository database
  - Modified and enhanced from existing TracNet Warrant System
  - Database functionality and elements similar to existing in-house system
  - Data converted from in-house system to new system

**CLETS**

- TracNet CLETS Switch
  - Utilize existing County provided line to DOJ
  - Provide CLETS application to existing hardwired workstations on County Network
  - Provide access for CAD interface
  - Provide port for Mobile interface

**TracNet Corporation  
Software Product License Agreement**

**TracNet Software Licenses Supplied**

TracNet is providing the following application licenses:

<u>Application License</u>	<u>Quantity</u>
Base Records Management System server software	1
Base Jail Management System server software	1
Base Warrant Repository server software	1
Base CLETS switch server software	1
Client Records Management System software	75
Client Jail Management Software	200
Client Warrant Repository Software	25
Client CLETS Access	200
E-CARS/DOJ Reporting integration software	1
Regional Data Sharing	1
Coplink Feed	1

**Regional Data Sharing**

TracNet is providing the regional data sharing software and configuration under this proposal. Monterey County Sheriff's Office will provide a data communications line and any costs associated with the movement of the data from agency to agency. Utilization of the existing interagency network can be utilized if desired. Monterey County will need to authorize the utilization of the Monterey County data network (which is currently utilized by Monterey County law enforcement agencies for the regional data sharing system) to include the Monterey County Sheriff's Office data. The Monterey County Sheriff will need to agree to the Monterey County Sheriff's Office being one of the contributing agencies in the "Memorandum of Understanding" between the TracNet law enforcement agencies sharing data. This memorandum is signed by all participating law enforcement agency Department Heads (Chief's and/or Sheriff) and instructs TracNet Corporation to enable sharing of "Police Records information" contained in the TracNet system.

**CopLink Data Feed**

TracNet is providing the Coplink Regional Data Feed software application in this proposal. The Monterey County Sheriff's Office will need to obtain approval from Coplink to include the Monterey County Sheriff's Office data in the existing Monterey County data feed to Coplink located in the Carmel Police Department in Monterey County. Costs, if any, charged by Coplink to switch the data feed to the Regional Data feed will be paid by Monterey County Sheriff's Office.

**TracNet Corporation  
Software Product License Agreement**

**DOJ E-CARS**

TracNet is providing the application software to create the file for electronic transfer of data from the RMS into the DOJ E-CARS system for transmission to the State of California Department of Justice for both UCR and MACR reporting. Monterey County Sheriff's Office will need to provide the communication and PC for the electronic submission of the data.

**VINES Feed**

TracNet is providing a VINES interface which is currently in use with the VINES system to provide a file that VINES interfaces obtains data from for the VINES program.

**SSA electronic reporting**

TracNet is providing the Social Security Administration electronic reporting file for use by the Jail System for interfacing with the Social Security Administration.

**Commissary Interface**

TracNet is providing a Commissary Interface file which provides a file with specified jail data similar to what is currently being provided from the JMS system to the commissary program.

**CLETS Switch, Interfaces and integration into Warrant Repository**

The CLETS switch with an interface into the existing Mobile and CAD system and integration into the Warrant Repository is included in this proposal. Monterey County Sheriff's Office will be responsible for obtaining approval from DOJ and/or the CLETS Advisory Committee for utilizing the DOJ TCP/IP Version 2.0 interface and specific Monterey County Sheriff's Office CLETS system design/deployment approval.

**Data Archive**

TracNet will migrate the Monterey County Sheriff's Office data (245 files) currently housed on the County "Z" server to the "Power i" server. This data will be housed in the relational data base with field names. This data will only be accessible by a Query tool for the database and is for historical data lookup only. The data will be the raw data which is currently housed on the "Z" machine.

**TracNet Corporation**  
**Software Product License Agreement**

**Data Conversion**

TracNet will convert the agreed upon data into the TracNet system. Any data agreed to be converted will be contained in the archived data identified by Monterey County Sheriff's Office as the files to be archived. TracNet will extract the agreed upon data and import it into the TracNet system. This data includes Alpha information from the archived data files. agreed upon between TracNet and Monterey County Sheriff's Office to be integrated.

**TracNet On-Going Maintenance Service**

TracNet will maintain the TracNet application software system as specified under the terms and conditions contained in the TracNet Maintenance Service Plan agreement. The cost of the TracNet Maintenance Service Plan is payable July 1<sup>st</sup> of each year and billed annually in advance. The MSP contract is billed separately (at the rate stipulated in the proposal) from the proposed base system.

**Training and Training Materials**

On-site "Training the Trainer" training is included and 1 Set of Training Materials is provided. Monterey County Sheriff's Office may print the on-line training help if desired.

**TracNet Corporation  
Software Product License Agreement**

**Optional Features**

The below optional features are not included in the base proposal. These features may be included in the phased implementation, but may have an impact in the timeline dates on the implementation timetable. The costs of these optional features are listed at the end of this section.

**LiveScan Interface**

If in the future the TracNet LiveScan interface option is desired in lieu of the existing Dataworks LiveScan Interface, TracNet can provide an Identix LiveScan compatible file for importation into the LiveScan interface. The TracNet cost is \$5,000 per LiveScan machine integration. The Monterey County Sheriff's Office will be responsible for any costs charged by the LiveScan vendor for shared file access and integration.

**Mobile RMS Workstations**

TracNet can provide RMS workstations to be utilized in the vehicle computers or on wireless laptop computers for \$1,500 per workstation. If the Mobile RMS or any other TracNet mobile application options are selected, Monterey County will provide the configured and operational secured wireless network with NetMotion persistent communications software operational and all wireless devices with a device operating Windows operating system and operational on the network.

**Imaging Integration**

TracNet can provide the information needed in a file format for Dataworks imaging integration for a cost of \$5,000 per workstation. Any charges for integration to Dataworks by Dataworks will be the responsibility of the Monterey County Sheriff's Office.

**Regional Jail Inmate Status**

The TracNet Jail System can provide for inclusion of the current inmates and their status into the Regional Data Sharing system.

**Additional "Z" Server File Migration**

Additional files may be migrated from the "Z" machine to the "Power I" server at a cost of \$150 per file.

**TracNet Corporation  
Software Product License Agreement**

**Optional and Additional TracNet Software License Cost**

Additional licenses in excess of the number of supplied licenses and optional feature costs are listed below::

<u>Application License</u>	<u>Number of Licenses Included</u>	<u>Additional License Cost</u>
Client Office Records Management software	75	\$ 1,500
Client Jail Management Software	200	\$ 1,500
Client Warrant Repository Software	25	\$ 1,000
Client CLETS Program	200	\$ 500
Client Mobile Records Management software	0	\$ 1,500
LiveScan Interface per LiveScan machine	0	\$ 5,000
Dataworks Imaging Integration	0	\$ 5,000
Regional Jail Inmate Status (Only 1 license required)	0	\$ 15,000
Additional "Z" to "Power i" file migrations	250	\$ 150 per file

**TracNet Corporation  
Software Product License Agreement**

## **Monterey County Sheriff's Office Responsibilities**

### Equipment and Network

TracNet is supplying application software only which operates in a TCP/IP environment and will operate on the Monterey County Sheriff's Office hardware and software trusted Ethernet network infrastructure. Monterey County Sheriff's Office already has or will obtain, at their expense, all desired hardware, personal computers/work stations, mobile computers, adapter cards, printers, cables, mounts, PC servers, and other assorted hardware as may be desired or necessary. All network security and configuration, including necessary routes, firewalls, and other network related hardware and communications paths, will be the responsibility of the Monterey County Sheriff's Office. Monterey County Sheriff's Office will provide Microsoft Windows Operating System and Microsoft Word on all PC's to be utilized for the TracNet workstations. Below lists the basic specifications of the necessary hardware and software required for the TracNet application software. TracNet will supply the "Power i" server and server operating system. (See TracNet responsibilities below)

### Client PC Software Requirements

Microsoft Windows Operating System  
Microsoft Word

### Windows Servers

MCSO will provide the necessary windows servers and related support services for the storage of images, video clips, audio files, scanned images, narrative documents and other related non-relational database case elements.

### Existing Server Access and Interface Specifications

Monterey County will provide TracNet with necessary CAD and other identified interface specifications, network related information, existing data table related specifications and locations and other information necessary and related to the project. Monterey County will also provide a data area on the existing "Z" machine in which a copy of the existing data to be migrated can stored along with COBOL conversion and export software programs can be stored and executed for migrating the data to the "Power i" server. This process will require remote VPN access to the "Z" server and data area allocated.

**TracNet Corporation  
Software Product License Agreement**

Remote VPN Access

Monterey County will provide remote VPN access for TracNet Corporation staff and approved TracNet Corporation subcontractors (utilized for specialized tasks) involved in the project. The access will enable access to the existing Monterey County "Z" server, "Power i" server and new or existing servers or devices which are involved with or utilized by the TracNet System.

Physical Access

Monterey County will provide TracNet staff with access to the locations in which equipment or services are required to be accessed or performed by TracNet Corporation.

Data Back-Up

RAID or Mirroring Disk protection is provided on the RMS DBMS "Power I" server, however, daily back-ups of the RMS DBMS server and Windows document and image server is required to be performed by Monterey County Sheriff's Office staff and supplies

IBM Server Maintenance Costs

Monterey County will need to arrange and pay costs associated with a hardware and software support contract with IBM Corporation for the "Power I" server. The first year cost is included. Additional years will be at Monterey County expense and contracted for directly between the agency and IBM.

**TracNet Corporation  
Software Product License Agreement**

**Cost Proposal**

TracNet is providing a complete system cost including the "Power I" server equipment, installation, configuration, modification, development, interfaces, identified software, training, installation, data migration, data conversion, regional data integration, Coplink interface, table development, and implementation for a cost of \$965,000.. The payment plan is listed below.

<b><u>Payment Milestone</u></b>	<b><u>Payment</u></b>
Research and system design Completed	\$ 40,000
Equipment procurement	\$ 150,000
Server installation and configuration	\$ 50,000
Data extraction from "Z" server and migration	\$ 50,000
Data Conversion into TracNet RMS	\$ 20,000
Records Management Implementation	\$ 150,000
Jail Management System Implementation	\$ 250,000
Warrant Repository Implementation	\$ 80,000
CLETS implementation switch	\$ 80,000
CLETS CAD Interface	\$ 25,000
CLETS Mobile CLETS interface	\$ 25,000
Regional Data Sharing Inclusion	\$ 25,000
Coplink Regional Feed Inclusion	\$ 20,000
	=====
Total Project Cost	\$ 965,000

**Payment Terms**

TracNet will invoice and terms are net 30 day.

**TracNet Corporation  
Software Product License Agreement**

**Project Timeline**

<b><u>Project Milestone</u></b>	<b><u>Estimated Completion Date</u></b>
(Assumption – Contract ratified 7/1/12)	
Research and system design Completed	7/30/12
Equipment procurement	8/30/12
Server installation and configuration	9/30/12
Data extraction from “Z” server and migration	10/30/12
Data Conversion into TracNet RMS	11/30/12
Records Management Implementation	1/1/13
Jail Management System Implementation	4/30/13
Warrant Repository Implementation	6/30/13
CLETS switch implementation	8/30/13
CLETS CAD Interface	9/30/13
CLETS Mobile CLETS interface	10/30/13
(Z server no longer needed)	
Regional Data Sharing Inclusion	11/30/13
Coplink Regional Feed Inclusion	1/30/14