

COUNTY OF MONTEREY STANDARD AGREEMENT

This **Agreement** is made by and between the County of Monterey, a political subdivision of the State of California (hereinafter “County”) and:

Community Homeless Solutions

(hereinafter “CONTRACTOR”).

In consideration of the mutual covenants and conditions set forth in this Agreement, the parties agree as follows:

1.0 GENERAL DESCRIPTION:

The County hereby engages CONTRACTOR to perform, and CONTRACTOR hereby agrees to perform, the services described in **Exhibit A** in conformity with the terms of this Agreement. The goods and/or services are generally described as follows:

Provide: operation of the Pajaro temporary Navigation Center, will provide non-congregate shelter, housing navigation and rapid re-housing to shelter program participants who were displaced by the March 2023 Pajaro flood

2.0 PAYMENT PROVISIONS:

County shall pay the CONTRACTOR in accordance with the payment provisions set forth in **Exhibit A**, subject to the limitations set forth in this Agreement. The total amount payable by County to CONTRACTOR under this Agreement shall not exceed the sum of: **\$ 1,030,000.00**

3.0 TERM OF AGREEMENT:

3.01 The term of this Agreement is from September 27, 2023 to March 27, 2024, unless sooner terminated pursuant to the terms of this Agreement. This Agreement is of no force or effect until signed by both CONTRACTOR and County and with County signing last, and **CONTRACTOR may not commence work before County signs this Agreement.**

3.02 The County reserves the right to cancel this Agreement, or any extension of this Agreement, without cause, with a thirty day (30) written notice, or with cause immediately.

4.0 SCOPE OF SERVICES AND ADDITIONAL PROVISIONS:

The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

Exhibit A Scope of Services/Payment Provisions

Exhibit B Other: See page 11(a) for a list of Exhibits

5.0 PERFORMANCE STANDARDS:

- 5.01 CONTRACTOR warrants that CONTRACTOR and CONTRACTOR's agents, employees, and subcontractors performing services under this Agreement are specially trained, experienced, competent, and appropriately licensed to perform the work and deliver the services required under this Agreement and are not employees of the County, or immediate family of an employee of the County.
- 5.02 CONTRACTOR, its agents, employees, and subcontractors shall perform all work in a safe and skillful manner and in compliance with all applicable laws and regulations. All work performed under this Agreement that is required by law to be performed or supervised by licensed personnel shall be performed in accordance with such licensing requirements.
- 5.03 CONTRACTOR shall furnish, at its own expense, all materials, equipment, and personnel necessary to carry out the terms of this Agreement, except as otherwise specified in this Agreement. CONTRACTOR shall not use County premises, property (including equipment, instruments, or supplies) or personnel for any purpose other than in the performance of its obligations under this Agreement.

6.0 PAYMENT CONDITIONS:

- 6.01 Prices shall remain firm for the initial term of the Agreement and, thereafter, may be adjusted annually as provided in this paragraph. The County does not guarantee any minimum or maximum amount of dollars to be spent under this Agreement.
- 6.02 Negotiations for rate changes shall be commenced, by CONTRACTOR, a minimum of ninety days (90) prior to the expiration of the Agreement. Rate changes are not binding unless mutually agreed upon in writing by the County and the CONTRACTOR.
- 6.03 Invoice amounts shall be billed directly to the ordering department.
- 6.04 CONTRACTOR shall submit such invoice periodically or at the completion of services, but in any event, not later than 30 days after completion of services. The invoice shall set forth the amounts claimed by CONTRACTOR for the previous period, together with an itemized basis for the amounts claimed, and such other information pertinent to the invoice. The County shall certify the invoice, either in the requested amount or in such other amount as the County approves in conformity with this Agreement and shall promptly submit such invoice to the County Auditor-Controller for payment. The County Auditor-Controller shall pay the amount certified within 30 days of receiving the certified invoice.

7.0 TERMINATION:

- 7.01 During the term of this Agreement, the County may terminate the Agreement for any reason by giving written notice of termination to the CONTRACTOR at least thirty (30) days prior to the effective date of termination. Such notice shall set forth the effective date of termination. In the event of such termination, the amount payable under this Agreement shall be reduced in proportion to the services provided prior to the date of termination.

7.02 The County may cancel and terminate this Agreement for good cause effective immediately upon written notice to CONTRACTOR. “Good cause” includes the failure of CONTRACTOR to perform the required services at the time and in the manner provided under this Agreement. If County terminates this Agreement for good cause, the County may be relieved of the payment of any consideration to CONTRACTOR, and the County may proceed with the work in any manner, which County deems proper. The cost to the County shall be deducted from any sum due the CONTRACTOR under this Agreement.

7.03 The County’s payments to CONTRACTOR under this Agreement are funded by local, state and federal governments. If funds from local, state and federal sources are not obtained and continued at a level sufficient to allow for the County’s purchase of the indicated quantity of services, then the County may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as the County may specify in its notice, unless in the meanwhile the parties enter into a written amendment modifying this Agreement.

8.0 INDEMNIFICATION:

CONTRACTOR shall indemnify, defend, and hold harmless the County, its officers, agents, and employees, from and against any and all claims, liabilities, and losses whatsoever (including damages to property and injuries to or death of persons, court costs, and reasonable attorneys’ fees) occurring or resulting to any and all persons, firms or corporations furnishing or supplying work, services, materials, or supplies in connection with the performance of this Agreement, and from any and all claims, liabilities, and losses occurring or resulting to any person, firm, or corporation for damage, injury, or death arising out of or connected with the CONTRACTOR’s performance of this Agreement, unless such claims, liabilities, or losses arise out of the sole negligence or willful misconduct of the County. “CONTRACTOR’s performance” includes CONTRACTOR’s action or inaction and the action or inaction of CONTRACTOR’s officers, employees, agents and subcontractors.

9.0 INSURANCE REQUIREMENTS:

9.01 **Evidence of Coverage:** Prior to commencement of this Agreement, the Contractor shall provide a “Certificate of Insurance” certifying that coverage as required herein has been obtained. Individual endorsements executed by the insurance carrier shall accompany the certificate. In addition, the Contractor upon request shall provide a certified copy of the policy or policies.

This verification of coverage shall be sent to the County’s Contracts/Purchasing Department, unless otherwise directed. The Contractor shall not receive a “Notice to Proceed” with the work under this Agreement until it has obtained all insurance required and the County has approved such insurance. This approval of insurance shall neither relieve nor decrease the liability of the Contractor.

9.02 **Qualifying Insurers:** All coverage’s, except surety, shall be issued by companies which hold a current policy holder’s alphabetic and financial size category rating of not less than A- VII, according to the current Best’s Key Rating Guide or a company of equal financial stability that is approved by the County’s Purchasing Manager.

- 9.03 **Insurance Coverage Requirements:** Without limiting CONTRACTOR's duty to indemnify, CONTRACTOR shall maintain in effect throughout the term of this Agreement a policy or policies of insurance with the following minimum limits of liability:

Commercial General Liability Insurance: including but not limited to premises and operations, including coverage for Bodily Injury and Property Damage, Personal Injury, Contractual Liability, Broad form Property Damage, Independent Contractors, Products and Completed Operations, with a combined single limit for Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

(Note: any proposed modifications to these general liability insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)

Requestor must check the appropriate Automobile Insurance Threshold:

Requestor must check the appropriate box.

Agreement Under \$100,000 Business Automobile Liability Insurance: covering all motor vehicles, including owned, leased, non-owned, and hired vehicles, used in providing services under this Agreement, with a combined single limit for Bodily Injury and Property Damage of not less than \$500,000 per occurrence.

Agreement Over \$100,000 Business Automobile Liability Insurance: covering all motor vehicles, including owned, leased, non-owned, and hired vehicles, used in providing services under this Agreement, with a combined single limit or Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.

(Note: any proposed modifications to these auto insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)

Workers' Compensation Insurance: if CONTRACTOR employs others in the performance of this Agreement, in accordance with California Labor Code section 3700 and with Employer's Liability limits not less than \$1,000,000 each person, \$1,000,000 each accident and \$1,000,000 each disease.

(Note: any proposed modifications to these workers' compensation insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)

Professional Liability Insurance: if required for the professional services being provided, (e.g., those persons authorized by a license to engage in a business or profession regulated by the California Business and Professions Code), in the amount of not less than \$1,000,000 per claim and \$2,000,000 in the aggregate, to cover liability for malpractice or errors or omissions made in the course of rendering professional services. If professional liability insurance is written on a "claims-made" basis rather than an occurrence basis, the CONTRACTOR shall, upon the expiration or earlier termination of this Agreement, obtain extended reporting coverage ("tail coverage") with the same liability limits. Any such tail

coverage shall continue for at least three years following the expiration or earlier termination of this Agreement.

(Note: any proposed modifications to these insurance requirements shall be attached as an Exhibit hereto, and the section(s) above that are proposed as not applicable shall be lined out in blue ink. All proposed modifications are subject to County approval.)

9.04 Other Requirements:

All insurance required by this Agreement shall be with a company acceptable to the County and issued and executed by an admitted insurer authorized to transact Insurance business in the State of California. Unless otherwise specified by this Agreement, all such insurance shall be written on an occurrence basis, or, if the policy is not written on an occurrence basis, such policy with the coverage required herein shall continue in effect for a period of three years following the date CONTRACTOR completes its performance of services under this Agreement.

Each liability policy shall provide that the County shall be given notice in writing at least thirty days in advance of any endorsed reduction in coverage or limit, cancellation, or intended non-renewal thereof. Each policy shall provide coverage for Contractor and additional insureds with respect to claims arising from each subcontractor, if any, performing work under this Agreement, or be accompanied by a certificate of insurance from each subcontractor showing each subcontractor has identical insurance coverage to the above requirements.

Commercial general liability and automobile liability policies shall provide an endorsement naming the County of Monterey, its officers, agents, and employees as Additional Insureds with respect to liability arising out of the CONTRACTOR'S work, including ongoing and completed operations, **and shall further provide that such insurance is primary insurance to any insurance or self-insurance maintained by the County and that the insurance of the Additional Insureds shall not be called upon to contribute to a loss covered by the CONTRACTOR'S insurance.** The required endorsement form for Commercial General Liability Additional Insured is ISO Form CG 20 10 11-85 or CG 20 10 10 01 in tandem with CG 20 37 10 01 (2000). The required endorsement form for Automobile Additional Insured endorsement is ISO Form CA 20 48 02 99.

Prior to the execution of this Agreement by the County, CONTRACTOR shall file certificates of insurance with the County's contract administrator and County's Contracts/Purchasing Division, showing that the CONTRACTOR has in effect the insurance required by this Agreement. The CONTRACTOR shall file a new or amended certificate of insurance within five calendar days after any change is made in any insurance policy, which would alter the information on the certificate then on file. Acceptance or approval of insurance shall in no way modify or change the indemnification clause in this Agreement, which shall continue in full force and effect. CONTRACTOR shall always during the term of this Agreement maintain in force the insurance coverage required under this Agreement and shall send, without demand by County, annual certificates to County's Contract Administrator and County's Contracts/Purchasing Division. If the certificate is not received by the expiration date, County shall notify CONTRACTOR and CONTRACTOR shall have five calendar days to send in the certificate, evidencing no lapse in coverage during the interim. Failure by CONTRACTOR to maintain such insurance is a default of

this Agreement, which entitles County, at its sole discretion, to terminate this Agreement immediately.

10.0 RECORDS AND CONFIDENTIALITY:

- 10.1 **Confidentiality:** CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with any and all federal, state, and local laws, which provide for the confidentiality of records and other information. CONTRACTOR shall not disclose any confidential records or other confidential information received from the County or prepared in connection with the performance of this Agreement, unless County specifically permits CONTRACTOR to disclose such records or information. CONTRACTOR shall promptly transmit to County any and all requests for disclosure of any such confidential records or information. CONTRACTOR shall not use any confidential information gained by CONTRACTOR in the performance of this Agreement except for the sole purpose of carrying out CONTRACTOR's obligations under this Agreement.
- 10.2 **County Records:** When this Agreement expires or terminates, CONTRACTOR shall return to County any County records which CONTRACTOR used or received from County to perform services under this Agreement.
- 10.3 **Maintenance of Records:** CONTRACTOR shall prepare, maintain, and preserve all reports and records that may be required by federal, state, and County rules and regulations related to services performed under this Agreement. CONTRACTOR shall maintain such records for a period of at least three years after receipt of final payment under this Agreement. If any litigation, claim, negotiation, audit exception, or other action relating to this Agreement is pending at the end of the three-year period, then CONTRACTOR shall retain said records until such action is resolved.
- 10.4 **Access to and Audit of Records:** The County shall have the right to examine, monitor and audit all records, documents, conditions, and activities of the CONTRACTOR and its subcontractors related to services provided under this Agreement. Pursuant to Government Code section 8546.7, if this Agreement involves the expenditure of public funds in excess of \$10,000, the parties to this Agreement may be subject, at the request of the County or as part of any audit of the County, to the examination and audit of the State Auditor pertaining to matters connected with the performance of this Agreement for a period of three years after final payment under the Agreement.
- 10.5 **Royalties and Inventions:** County shall have a royalty-free, exclusive and irrevocable license to reproduce, publish, and use, and authorize others to do so, all original computer programs, writings, sound recordings, pictorial reproductions, drawings, and other works of similar nature produced in the course of or under this Agreement. CONTRACTOR shall not publish any such material without the prior written approval of County.

11.0 NON-DISCRIMINATION:

- 11.1 During the performance of this Agreement, CONTRACTOR, and its subcontractors, shall not unlawfully discriminate against any person because of race, religious creed, color, sex, national origin, ancestry, physical disability, mental disability, medical condition, marital status, age (over 40), sexual orientation, or any other characteristic set forth in California Government code § 12940(a), either in CONTRACTOR's employment practices or in the furnishing of services to recipients. CONTRACTOR shall ensure that the evaluation and

treatment of its employees and applicants for employment and all persons receiving and requesting services are free of such discrimination. CONTRACTOR and any subcontractor shall, in the performance of this Agreement, fully comply with all federal, state, and local laws and regulations which prohibit discrimination. The provision of services primarily or exclusively to such target population as may be designated in this Agreement shall not be deemed to be prohibited discrimination.

12.0 COMPLIANCE WITH TERMS OF STATE OR FEDERAL GRANTS:

If this Agreement has been or will be funded with monies received by the County pursuant to a contract with the state or federal government in which the County is the grantee, CONTRACTOR will comply with all the provisions of said contract, to the extent applicable to CONTRACTOR as a subgrantee under said contract, and said provisions shall be deemed a part of this Agreement, as though fully set forth herein. Upon request, County will deliver a copy of said contract to CONTRACTOR, at no cost to CONTRACTOR.

13.0 COMPLIANCE WITH APPLICABLE LAWS:

13.1 CONTRACTOR shall keep itself informed of and in compliance with all federal, state, and local laws, ordinances, regulations, and orders, including but not limited to all state and federal tax laws that may affect in any manner the Project or the performance of the Services or those engaged to perform Services under this AGREEMENT as well as any privacy laws including, if applicable, HIPAA. CONTRACTOR shall procure all permits and licenses, pay all charges and fees, and give all notices require by law in the performance of the Services.

13.2 CONTRACTOR shall report immediately to County's Contracts/Purchasing Officer, in writing, any discrepancy or inconsistency it discovers in the laws, ordinances, regulations, orders, and/or guidelines in relation to the Project of the performance of the Services.

13.3 All documentation prepared by CONTRACTOR shall provide for a completed project that conforms to all applicable codes, rules, regulations, and guidelines that are in force at the time such documentation is prepared.

14.0 INDEPENDENT CONTRACTOR:

In the performance of work, duties, and obligations under this Agreement, CONTRACTOR is always acting and performing as an independent contractor and not as an employee of the County. No offer or obligation of permanent employment with the County or County department or agency is intended in any manner, and CONTRACTOR shall not become entitled by virtue of this Agreement to receive from County any form of employee benefits including but not limited to sick leave, vacation, retirement benefits, workers' compensation coverage, insurance or disability benefits. CONTRACTOR shall be solely liable for and obligated to pay directly all applicable taxes, including federal and state income taxes and social security, arising out of CONTRACTOR's performance of this Agreement. In connection therewith, CONTRACTOR shall defend, indemnify, and hold County harmless from any and all liability which County may incur because of CONTRACTOR's failure to pay such taxes.

15.0 NOTICES:

Notices required under this Agreement shall be delivered personally or by first-class, postage pre-paid mail to the County and CONTRACTOR'S contract administrators at the addresses listed below:

FOR COUNTY:	FOR CONTRACTOR:
Lori A. Medina, Director	Greg Baker, Executive Director
Name and Title	Name and Title
1000 S. Main St., Suite 301, Salinas, CA 93901	PO Box 1340, Marina, CA 93933
Address	Address
831-755-4430	831-384-3322
Phone:	Phone:

16.0 MISCELLANEOUS PROVISIONS.

- 16.01 **Conflict of Interest:** CONTRACTOR represents that it presently has no interest and agrees not to acquire any interest during the term of this Agreement, which would directly, or indirectly conflict in any manner or to any degree with the full and complete performance of the services required to be rendered under this Agreement.
- 16.02 **Amendment:** This Agreement may be amended or modified only by an instrument in writing signed by the County and the CONTRACTOR.
- 16.03 **Waiver:** Any waiver of any terms and conditions of this Agreement must be in writing and signed by the County and the CONTRACTOR. A waiver of any of the terms and conditions of this Agreement shall not be construed as a waiver of any other terms or conditions in this Agreement.
- 16.04 **Contractor:** The term "CONTRACTOR" as used in this Agreement includes CONTRACTOR's officers, agents, and employees acting on CONTRACTOR's behalf in the performance of this Agreement.
- 16.05 **Disputes:** CONTRACTOR shall continue to perform under this Agreement during any dispute.
- 16.06 **Assignment and Subcontracting:** The CONTRACTOR shall not assign, sell, or otherwise transfer its interest or obligations in this Agreement without the prior written consent of the County. None of the services covered by this Agreement shall be subcontracted without the prior written approval of the County. Notwithstanding any such subcontract, CONTRACTOR shall continue to be liable for the performance of all requirements of this Agreement.

- 16.07 **Successors and Assigns:** This Agreement and the rights, privileges, duties, and obligations of the County and CONTRACTOR under this Agreement, to the extent assignable or delegable, shall be binding upon and inure to the benefit of the parties and their respective successors, permitted assigns, and heirs.
- 16.08 **Headings:** The headings are for convenience only and shall not be used to interpret the terms of this Agreement.
- 16.09 **Time is of the Essence:** Time is of the essence in each and all of the provisions of this Agreement.
- 16.10 **Governing Law:** This Agreement shall be governed by and interpreted under the laws of the State of California; venue shall be Monterey County.
- 16.11 **Non-exclusive Agreement:** This Agreement is non-exclusive and both County and CONTRACTOR expressly reserve the right to contract with other entities for the same or similar services.
- 16.12 **Construction of Agreement:** The County and CONTRACTOR agree that each party has fully participated in the review and revision of this Agreement and that any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not apply in the interpretation of this Agreement or any amendment to this Agreement.
- 16.13 **Counterparts:** This Agreement may be executed in two or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same Agreement.
- 16.14 **Authority:** Any individual executing this Agreement on behalf of the County or the CONTRACTOR represents and warrants hereby that he or she has the requisite authority to enter into this Agreement on behalf of such party and bind the party to the terms and conditions of this Agreement.
- 16.15 **Integration:** This Agreement, including the exhibits, represent the entire Agreement between the County and the CONTRACTOR with respect to the subject matter of this Agreement and shall supersede all prior negotiations, representations, or agreements, either written or oral, between the County and the CONTRACTOR as of the effective date of this Agreement, which is the date that the County signs the Agreement.
- 16.16 **Interpretation of Conflicting Provisions:** In the event of any conflict or inconsistency between the provisions of this Agreement and the Provisions of any exhibit or other attachment to this Agreement, the provisions of this Agreement shall prevail and control.

17.0 **CONSENT TO USE OF ELECTRONIC SIGNATURES.**

- 17.1 The parties to this Agreement consent to the use of electronic signatures via DocuSign to execute this Agreement. The parties understand and agree that the legality of electronic signatures is governed by state and federal law, 15 U.S.C. Section 7001 et seq.; California Government Code Section 16.5; and, California Civil Code Section 1633.1 et seq. Pursuant to said state and federal law as may be amended from time to time, the parties to this Agreement hereby authenticate and execute this Agreement, and any and all Exhibits to this

Agreement, with their respective electronic signatures, including any and all scanned signatures in portable document format (PDF).

17.2 Counterparts.

The parties to this Agreement understand and agree that this Agreement can be executed in two (2) or more counterparts and transmitted electronically via facsimile transmission or by delivery of a scanned counterpart in portable document format (PDF) via email transmittal.

17.3 Form: Delivery by E-Mail or Facsimile.

Executed counterparts of this Agreement may be delivered by facsimile transmission or by delivery of a scanned counterpart in portable document format (PDF) by e-mail transmittal, in either case with delivery confirmed. On such confirmed delivery, the signatures in the facsimile or PDF data file shall be deemed to have the same force and effect as if the manually signed counterpart or counterparts had been delivered to the other party in person.

***** THIS SECTION INTENTIONALLY LEFT BLANK *****

18.0 SIGNATURE PAGE.

IN WITNESS WHEREOF, County and CONTRACTOR have executed this Agreement as of the day and year written below.

COUNTY OF MONTEREY

CONTRACTOR

By:

Contracts/Purchasing Officer

Date:

DocuSigned by:
Roderick Franks
Department Head (if applicable)

Date:

9/27/2023 | 1:47 PM PDT

Approved as to Form

County Counsel

Leslie J. Girard, County Counsel

By:

DocuSigned by:
Anne Breerton
Office of the County Counsel

Date:

9/13/2023 | 3:44 PM PDT

Approved as to Fiscal Provisions

By:

DocuSigned by:
Patricia Ruiz
Auditor/Controller

Date:

9/14/2023 | 8:48 AM PDT

By:

Risk Management

Date:

Community Homeless Solutions

Contractor/Business Name *

By:

DocuSigned by:
Lisa Griffin Burns
Signature of Chair, President, or Vice-President)
Lisa Griffin Burns

Date:

9/13/2023 | 3:23 PM PDT
Name and Title

By:

DocuSigned by:
Naomi Chavarria, CFO
Secretary, Asst. Secretary, CFO, Treasurer, or
Asst. Treasurer)
Naomi Chavarria, CFO

Date:

9/13/2023 | 3:33 PM PDT
Name and Title

County Board of Supervisors' Agreement No. _____ approved on _____

*INSTRUCTIONS: If CONTRACTOR is a corporation, including non-profit corporations, the full legal name of the corporation shall be set forth above together with the signatures of two (2) specified officers per California Corporations Code Section 313. If CONTRACTOR is a Limited Liability Corporation (LLC), the full legal name of the LLC shall be set forth above together with the signatures of two (2) managers. If CONTRACTOR is a partnership, the full legal name of the partnership shall be set forth above together with the signature of a partner who has authority to execute this Agreement on behalf of the partnership. If CONTRACTOR is contracting in an individual capacity, the individual shall set forth the name of the business, if any, and shall personally sign the Agreement or Amendment to said Agreement.

¹Approval by County Counsel is required

²Approval by Auditor-Controller is required

³Approval by Risk Management is necessary only if changes are made in paragraphs 8 or 9

LIST OF EXHIBITS

Community Homeless Solutions

Exhibit A	Scope of Services
Exhibit A-1	Program Policy & Code of Conduct
Exhibit A-2	Participant Animal Guidelines
Exhibit B	DSS Additional Provisions
Exhibit C	Budget
Exhibit D	Invoice
Exhibit E	HIPAA Certification
Exhibit F	Lobbying Certification
Exhibit G	Audit & Recovery of Overpayments
Exhibit G-1	Schedule of County Programs
Exhibit H	Child Abuse & Neglect Reporting

SCOPE OF SERVICES/PAYMENT PROVISIONS

**COMMUNITY HOMELESS SOLUTIONS
“Pajaro Temporary Navigation Center (PTNC)”**

- A. TOTAL FUNDING** \$1,030,000.00 County Funds
- B. CONTRACT TERM** September 27, 2023 to March 27, 2024
- C. CONTACT INFORMATION**
- County Contract Monitor: Monterey County Department of Social Services
Lauren Suwansupa, Community Affiliation Manager
1000 S. Main Street, Suite 301 Salinas, CA 93901
Phone: (831) 755-8492
Fax: (831) 755-8477
suwansupal@co.monterey.ca.us
- County Main Point of Contact Roxanne V. Wilson, County Homeless Services Director
Phone: (831) 755-5445
wilsonr@co.monterey.ca.us
- Contractor Information: Community Homeless Solutions
Greg Baker, Executive Director
3087 Wittenmyer Court, Marina, CA 93933
Phone: (831) 384-3388
Fax: (831) 480-2352
gbaker@communityhomelesssolutions.org
- Location of Services: Pajaro Temporary Navigation Center (PTNC)
Country Inn & Suites
3280 Dunes Road Marina, CA 93933
- D. CONTRACT AWARD INFORMATION**
CONTRACTOR UEI Number: Z5MFKYZMKYM3
Date County Awarded Funding: September 20, 2023
CFDA Passthrough Information and Dollar Amount: N/A
Federal Award Description: N/A
Research and Development: No
Indirect Cost Rate: 10%
- E. BACKGROUND**
The purpose of this agreement is to transfer oversight and operations of the temporary non-congregate shelter (NCS) for people displaced by the March 2023 Pajaro flood. The goal of this service is to provide 0-6 months of temporary shelter with comprehensive wrap-around services and housing navigation/rapid re-housing to the current occupants of the NCS at a new location to and referred to as the Pajaro Temporary Navigation Center (PTNC).
- The population of families and individuals remaining in the NCS are believed to be the most vulnerable with no current housing options. They have received light-touch interactions with the

SCOPE OF SERVICES/PAYMENT PROVISIONS

homelessness service network and disaster case management with Catholic Charities Diocese of Monterey and Community Bridges. Many of the households have pending applications for the Emergency Housing Voucher and have established relationships with Central Coast Center for Independent Living (CCCIL). The purpose of the PTNC is to provide intensively focused professional housing navigation with the goal of transitioning participants into permanent housing within six months.

F. DESCRIPTION OF SERVICES

CONTRACTOR shall provide services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth below:

- F.1 Operate and administer the PTNC, located at 3280 Dunes Road Marina, CA 93933.
 - F.1.1 Ensure on-site, physical staff presence for business hours of Monday- Friday from 7:00 a.m. – 11:00 p.m.
 - F.1.2 Ensure on-call staff, with a capacity for urgent on-site response, is accessible during non-business hours, which includes weekends and holidays.
 - F.1.2.a An after-hours telephone number shall be provided to clients and the motel staff.
- F.2 Coordinate and provide PTNC services for Monterey County residents who are currently experiencing homelessness AND staying in the non-congregate shelter designated for the Pajaro flood disaster.
 - F.2.1 New intakes are expressly forbidden unless specifically referred and authorized by the County of Monterey.
- F.3 CONTRACTOR shall provide “Program Oversight” defined as coordinating intake procedures with all program participants, management of current and continuing program participants, development and enforcement of program guidelines, discharge and transition of exiting program participants, and any other administration of daily operations including but not limited to reporting, recordkeeping, finance, and communications.
 - F.3.1 Utilize a program policy which includes code of conduct rules and implement standardized operating procedures (**Exhibit A-1, Program Policy and Code of Conduct**).
 - F.3.2 Post and individually provide the program policy and code of conduct to all program participants.
 - F.3.3 Emphasize and educate staff and guests regarding frequent hand washing, and other steps to minimize risk of exposure to communicable diseases in accordance with CDC Guidance for Homeless Service Providers.
- F.4 CONTRACTOR shall provide “Hotel Room Management” defined as room assignments, coordinating daily monitoring of all program participants, program participant supplies, and monitoring the safety and sanitation of motel rooms.
 - F.4.1 Room assignments shall be assigned to meet access and functional needs.
 - F.4.2 Provide as much space as necessary for people with functional/access needs who require lift equipment, mobility devices and service animals.
- F.5 CONTRACTOR shall provide “Wrap Around Services” defined as provision or coordination of resources to support the health and safety of program participants that include but are not limited to the following:
 - F.5.1 Health services
 - F.5.2 Behavioral health services
 - F.5.3 Assess eligibility for basic benefits and facilitate enrollment.

SCOPE OF SERVICES/PAYMENT PROVISIONS

- F.5.4 Transportation
- F.5.5 Accommodations for disabilities and access/functional needs
- F.6 CONTRACTOR shall provide “Housing Navigation Services” defined as case management focused on housing plans that establish and achieve milestones with the ultimate goal of permanent housing.
 - F.6.1 Use of trauma-informed practices and motivational interviewing techniques to encourage program participants to take ownership of their housing plans.
 - F.6.2 Frequent and regular meetings with program participants to address barriers to housing.
 - F.6.3 Assist with housing applications and coordinating meetings with landlords.
- F.7 Operate program consistent with the provisions of AB 1991 which provide that the continued occupancy of a shelter program participant, as defined, in a motel or hotel does not constitute a new tenancy and is not considered a “person who hires” for purposes of an unlawful detainer action if the shelter program meets the core components of Housing First, as defined, and specified requirements related to termination policies and grievance processes.

G. CONTRACTOR RESPONSIBILITIES

- G.1 CONTRACTOR shall provide services in alignment with the Lead Me Home Emergency Shelter Standards.
- G.2 CONTRACTOR shall engage and actively participate in the Coalition of Homeless Services Providers to utilize the Homeless Management Information Services (HMIS) and the Coordinated Assessment and Referral System (CARS) to enter and collect data elements in adherence of Monterey and San Benito Counties Continuum of Care Collaborative (CA-506) policies and funding requirements.
 - G.2.1 COUNTY shall be given access rights to the program data having DSS set as the parent provider within HMIS.
- G.3 CONTRACTOR shall refrain from intaking new clients unless otherwise directed and authorized by the County of Monterey.
- G.4 CONTRACTOR shall regularly conduct and accommodate for disability, access, and functional needs on all program participants.
 - G.4.1 CONTRACTOR shall coordinate transportation to fulfill medically essential needs.
- G.5 CONTRACTOR shall coordinate the provision of behavioral health assessments and substance use disorder counseling for program participants as requested.
- G.6 CONTRACTOR shall negotiate and pay room rates directly with the motel operator for the period of the program operation.
 - G.6.1 CONTRACTOR shall ensure that owner/operator is solely responsible for compliance with local ordinances for the payment of transient occupancy tax (TOT), if applicable.
- G.7 CONTRACTOR shall conduct frequent and regular room checks for all program participants to ensure that rooms are clean, habitable, and not cluttered or damaged.
 - G.7.1 Checks shall be scheduled in advance, in consultation with guests, during normal business hours. All room checks must be conducted in a reasonable manner with due regard for the safety, health, well-being, and privacy of the resident and his/her belongings.

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- G.8 CONTRACTOR shall ensure meals are provided to guests with consideration to individual health and dietary needs. When delivering to guest rooms or distributing meals from a central hotel location, CONTRACTOR shall practice safety procedures as necessary.
- G.9 CONTRACTOR shall obtain and utilize Personal Protective Equipment (PPE) such as gloves, face shields, and face masks for staff and guests as needed.
- G.10 Ensure Center is operated as a pet friendly facility in accordance with recommended pet friendly best-practices (**Exhibit A-2, Participant Animal Guidelines**).
- G.11 CONTRACTOR shall participate in and provide data elements, including, but not limited to, health information, in a manner consistent with federal law, to the statewide Homeless Management Information System (known as the Homeless Data Integration System or “HDIS”), in accordance with their existing Data Use Agreement entered into with Cal ICH if any, and as required by Health and Safety Code section 50220.6. Any health information provided to, or maintained within, the statewide Homeless Management Information System shall not be subject to public inspection or disclosure under the California Public Records Act (Chapter 3.5 (commencing with Section 6250) of Division 7 of Title 1 of the Government Code).
- G.12 CONTRACTOR shall make efforts to provide all services in a low-barrier, trauma informed, and culturally considerate manner. All written and spoken communication intended for consumers shall be made available in English and Spanish at minimum and efforts to accommodate additional languages, when necessary, should be made.

H. SERVICE GOALS

CONTRACTOR agrees to the following program service measures:

- H.1 Exit 100% of clients from PTNC to permanent housing destinations.
 - H.1.1 Maintain detailed documentation of all housing services and case management interventions provided for each case to serve as evidence of comprehensive efforts to rehouse program participants.
- H.2 Exit 100% of guests to known destinations.
- H.3 Complete HMIS project data submissions within 72 hours of client entries and exits for 100% of guests served.
- H.4 Maintain 95% of HMIS data completion rate for HIMS Universal Data Elements (UDS).

I. REPORTING INSTRUCTIONS & SUBMISSION

I.1 REPORTING UPDATES:

- I.1.1 CONTRACTOR shall report by close of business every Friday to the County of Monterey’s Point of Contact and Contract Manager on the following metrics:
 - I.1.1.a Cumulative number of program participants that participated in the program.
 - I.1.1.b Number of program participants actively participating in the program.
 - I.1.1.c Number of program participants who have exited and the reason for exit - been released, eloped, or transitioned from the program.
 - I.1.1.d Number of motel rooms occupied by the program.
- I.1.2 CONTRACTOR shall report immediately and prepare and submit incident reports regarding any of the following actions to the County Point of Contact:

SCOPE OF SERVICES/PAYMENT PROVISIONS

- I.1.2.a Incidents resulting in a threat to life, safety, and property.
- I.1.2.b Incidents resulting in a response from the local police, fire, or ambulance provider.
- I.1.2.c Deceased program participants.
- I.2 MONTHLY SERVICE AND OUTCOMES REPORT: CONTRACTOR shall email a cumulative HMIS CAPER report as back-up data to the monthly invoice to the County Point-of-Contract and the County Contract Manager.
- I.3 CLOSING REPORT: CONTRACTOR shall develop and provide a comprehensive close out report of program outcomes, services delivered, challenges, and achievements, and may be requested to present the report at a County organized, public meeting. The report shall include at minimum, the following indicators:
 - I.3.1 Summary of each client exit, reason and destination.
 - I.3.2 Number and percentage of unsheltered individuals who entered the program and subsequently transitioned to permanent housing (including placement type and County of exit, where possible), disaggregated by race and ethnicity.
 - I.3.3 Number and percentage of individuals connected to or maintaining enrollment in mainstream benefits, by type of benefit.
 - I.3.4 Number and percentage of individuals who received flexible funding assistance, and the amount dispersed.
 - I.3.5 Photos, graphics, and tables which highlight and summarize the information and data contained within the report.

J. PAYMENT PROVISIONS

- J.1 COUNTY shall pay CONTRACTOR per the terms set forth in **Exhibit B, DSS Additional Provisions**, Section 1, PAYMENT BY COUNTY.
- J.2 PAYMENT SUMMARY
 - J.2.1 The maximum amount payable by COUNTY to CONTRACTOR under this Agreement shall not exceed **one million thirty thousand dollars and zero cents (\$1,030,000.00)** per **Exhibit C, Budget**.
 - J.2.1.a County shall pay CONTRACTOR an initial start-up fee of **one hundred fifty thousand dollars and zero cents (\$150,000.00)** to cover the initial costs of hotel rent, subcontractors, and labor expenses. These fees are part of the not-to-exceed amount of this contract and will be offset by **twenty-five thousand dollars (\$25,000.00)** over 6 invoices.
- J.3 USE OF CONTINGENCY FUNDS
 - J.3.1 Contingency funds have been established for the specific use of returning hotel rooms, utilized through this program, to their original and usable state up to a capped amount, not to exceed, **fifty thousand dollars (\$50,000)** that may only be accessed for the following reasons. Anything exceeding this amount will not be paid for by the COUNTY.
 - J.3.2 Contingency triggering events:
 - J.3.2.a Damages or theft that are not covered by the motel's insurance, which must be used before access to the contingency funds can be utilized up to the capped, not to exceed amounts.
 - J.3.2.b Damages or theft exceeding the amount covered through CONTRACTOR'S insurance, which must be used before access

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- to the contingency funds can be utilized up to the capped, not to exceed amounts.
- J.3.2.c Damages or theft that are not covered by CONTRACTOR'S insurance that do not exceed the capped, not to exceed total amount stated above. "Damages" in this section includes the infestation of bed bugs and negligence or willful damage to facilities, durable supplies and equipment caused by program participants.
- J.3.3 Should damage occur requiring contingency funds exceeding the authorized amount, CONTRACTOR shall itemize the damages and their relative costs and present them to the COUNTY. Provided the costs are legitimate, the COUNTY will authorize a budget modification or, if necessary, bring forward an amendment to increase the contingency fund amount to, at a minimum, an amount that will cover the cost of the agreed upon damage items.

K. INVOICING INSTRUCTIONS & SUBMISSION

- K.1 CONTRACTOR shall submit original signed invoices with supportive documentation (including the programmatic HMIS CAPER report) to the COUNTY up to twice monthly by the 10th and 25th of each month setting forth the amount claimed during the month or half month in which services were performed.
- K.1.1 The final close-out invoice, including contingency funds, is due no later than 30 days following the program's closure.
- K.1.2 The Program shall close upon the exit of the last household or the contract end date, whichever occurs first.
- K.2 The invoice shall be submitted on the invoice form set forth in **Exhibit D, Invoice**.
- K.3 All original invoices shall be submitted to the County Contract Monitor as listed in Section C.

(End of Exhibit A)



PAJARO TEMPORARY NAVIGATION CENTER PROGRAM POLICY & CODE OF CONDUCT

On behalf of the County of Monterey, Community Homeless Solutions (CHSolutions) operates the Pajaro Temporary Navigation Center (PTNC) Program currently located in Marina, CA. This is a voluntary program provided in response to the 2023 Pajaro floods. The goal is to provide temporary shelter and housing navigation services for displaced survivors of the March 2023 Pajaro floods.

This is a voluntary program. All applicants who choose to participate in this program must abide by the code of conduct agreement outlined below. Failure to agree/comply with the terms of this agreement may result in immediate dismissal, removal, or ineligibility to receive assistance through this program.

1. _____ I understand and acknowledge CHSolutions has the right to conduct random room checks with or without notice to the applicant. Although every attempt will be made to provide notice and respect the privacy of the applicant, these inspections are required to receive assistance.
2. _____ I acknowledge I am solely responsible for any items left unattended in the motel once the motel room is vacated by me and/or my household members. This includes voluntary and non-voluntary removal from the motel. I acknowledge that CHSolutions and the County of Monterey bear no responsibility for any items left behind or unclaimed items left by applicants.
3. _____ I agree and acknowledge to treat my motel room with respect, including the removal of trash and debris and maintaining a clean and sanitized room. I also agree not to place trash or discarded items on the outside of the room. If any items are left outside of the room in violation of this agreement, it will be considered garbage and discarded. Violation of this policy may be considered just cause for removal from the motel and the Temporary Navigation Center Program.
4. _____ I agree to notify CHSolutions and the Motel of any issues including but not limited to plumbing, electrical, and safety issues. Please note any safety issue must be reported immediately. Failure to report safety issues may result in your removal from the motel and loss of motel assistance for all household members.
5. _____ I acknowledge and understand motel rooms are for applicants and household members only. Visitors are not allowed to visit or reside in the applicant's room and/or on the premises. Applicant acknowledges failure to comply may result in

removal from the motel and loss of motel voucher for the violator and all household members.

6. _____ I acknowledge this program does not tolerate any violence including but not limited to physical, verbal, bullying, intimidation, or any other type of abuse. I certify that all household members understand that these actions will result in the immediate removal from the motel and loss of the motel voucher for all household members.
7. _____ I understand smoking is not allowed in the motel room. This includes cigarettes, vapes, pipes, cigars, or any other type of flammable products. Applicant also acknowledges flames of any kind in the motel room is strictly prohibited including hot plates, grills, toasters, toaster ovens, electric skillet, candles, etc. Violations of this policy may result in loss of motel voucher and removal from the motel.
8. _____ I acknowledge no weapons of any kind are allowed in the motel room. This includes but is not limited to handguns, rifles, grenades, knives, bombs, saws, or any other weapons that can cause bodily injuries.
9. _____ I and household members acknowledge no illegal substances will be allowed in the motel room or on motel grounds. If an applicant or household member is found to be in possession of, using, or selling illegal drugs, they will be removed from the premises immediately and the household voucher will be revoked.
10. _____ I acknowledge the use of legal substances will be allowed in moderation if it does not disturb the quality of life, peace, and wellbeing of other guests and motel staff. If it is determined the use of legal substances results in disruptive or dangerous behavior, this may result in removal from the motel and loss of motel voucher.
11. _____ I understand I am required to treat all motel guests, motel staff, and CHSolutions staff with respect and consideration. This includes no loud music, monitoring television volume, no hanging out in the parking lot, no drinking in the parking lot, no repairing of automobiles in the parking lot, no parties or gatherings in the parking lot, no fights or arguments, no disrespectful confrontations with guests, family members, motel staff, or CHSolutions staff. Failure to comply with these guidelines may result in immediate removal from the motel and loss of motel voucher.
12. _____ I agree to practice safety and maintain building security.

Compliance with the Code of Conduct and Termination Procedures:

- 13.** _____ I understand compliance with the above code of conduct is a condition of my participation in the Pajaro Temporary Navigation Center (PTNC) Program administered by CHSolutions. I also understand failure to comply may result in my expulsion from the program and I may be asked to vacate the premises and lose my housing assistance for me and my household members.
- 14.** _____ I understand that if I/we violate the code of conduct, I/we may be asked to leave immediately, and law enforcement will be called to escort me/us from the premises.
- 15.** _____ I understand that I will be given warnings before being banned from the program, as follows:
One (1) Written Warning placed on the door, after which I will be terminated if I continue to be in default.
- 16.** _____ I acknowledge at the sole discretion of CHSolutions, I may be offered a verbal or written warning for infractions, however, these warnings are at the sole discretion of the program and are not required for removal from the motel and program.
- 17.** _____ I understand I cannot sell, trade, barter or give away my motel voucher/ or motel room. I understand my motel room(s) is for me and my household composition as relayed to and approved by the program only, and failure to comply with this requirement will result in the loss of my motel voucher and removal from the program.
- 18.** _____ I understand to continue assistance I must participate in weekly check-ins with a program representative to discuss my current housing situation and actions taken to move forward with my recovery. Failure to complete these check-ins for any reason may result in immediate dismissal from the program.
- 19.** _____ I acknowledge that I will be staying in the room assigned and only authorized occupants will be occupying in the room. I understand that CHSolutions will verify occupancy and two (2) failed attempts at in-person confirmation may result in immediate removal.

I, _____, have read and discussed the code of conduct expected of me while receiving assistance through the Pajaro Temporary Navigation Center. I agree that I have been informed of the rules and guidelines set forth here and that they will be strictly enforced. I understand any deviation from the terms of this agreement may result in the loss of my motel voucher assistance for me and my household members.

_____ I understand that my stay is temporary and that I will leave when the program ends. I understand that this agreement supersedes any prior agreements or codes of conduct I have signed.

_____ I understand that by taking advantage of this program, I will not be a tenant and will not establish any rights as a tenant. Nor will CHSolutions or the County of Monterey be your landlord. Instead, this is a program offered to help persons displaced by the Pajaro flooding and is a limited time program that will come to an end. The program is designed to assist those that need housing for a limited time until other more permanent housing can be established (California Assembly Bill 1991).

_____ I acknowledge I have received a copy of my signed code of conduct and this agreement between _____ and CHSolutions.

Applicant (Print): _____

Sign: _____

Date: _____

PARTICIPANT ANIMAL GUIDELINES – PET FRIENDLY FACILITY

A. PURPOSE

The following are guidelines regarding personal pet care while participating within the Pajaro Temporary Navigation Center located at the Country Inn and Suites at 3280 Dunes Rd, Marina. If vaccination proof is unavailable, the pet may be accepted temporarily but must be scheduled for vaccination. All guests with pets must sign an acknowledgement of these guidelines. A sample acknowledgement form is provided at the end of this exhibit below.

B. POLICY GUIDELINES

Both service and emotional support animals and pets are eligible to reside at the Center. CONTRACTOR is responsible for providing clear client advisement on, as well as ongoing enforcement of, the following pet policies and practices: Upon entry into the program the participant must be advised of the following:

- B.1 All animals must be registered with the program.
- B.2 The animal must display behavior that is appropriate for a communal living space and will be held to the same standards as all program participants. If the animal displays inappropriate (e.g., aggressive, or destructive) behavior, the animal will be assessed, and the owner will be provided with information resources to assist with the issue. If the behavior does not improve, the animal may be required to be removed from the program. Potential reasons for removal may include but are not limited to any of the following reasons:
 - B.2.1 The animal's behavior poses a direct threat to the safety of others and the threat cannot be eliminated by a reasonable modification.
 - B.2.2 The animal is disruptive and interfering with the program and the participant does not take effective action to control it.
 - B.2.3 The animal is creating an unsanitary condition.
- B.3 Participants are responsible for taking care of their animal. This includes:
 - B.3.1 The animal must have food and fresh water.
 - B.3.2 Dogs must be walked daily.
 - B.3.3 Waste material is to be picked-up and properly disposed.
 - B.3.4 The animal must be kept clean – e.g., bathed one time per week or as needed; the participant is responsible for cleaning the bathroom tub or sink if used for animal washing.
 - B.3.5 Crate/carriers must be washed on a weekly basis or as needed.
 - B.3.6 Participants must keep their animal current with any required vaccinations (proof is required) and attend to any medical needs that their animal may have.
- B.4 Animals must be free of fleas and other pests.
- B.5 Owners must agree to store food for their animals in designated areas and may not leave food or water for their animal outside of their dwelling where it may attract other animals.
- B.6 Participants must feed, water, clean, exercise and cleanup after their animal.
- B.7 All animals must be appropriately contained. For example, dogs must be on a leash or in a crate while indoors and cats must be carried or kept in an appropriately sized crate/carrier when outside the participant's dwelling.
- B.8 Animals must be in a crate if left unattended. If the owner allows another participant to watch the animal while they are off site, this decision is solely the responsibility of the owner and the animal's behavior remains the responsibility of the owner.
- B.9 The animal's owner is accountable for providing for and taking care of the animal. The program does not assume any liability for the animal while it is in the program.

PARTICIPANT ANIMAL GUIDELINES – PET FRIENDLY FACILITY

- B.10 Owners must have an identified emergency care person.
 - B.10.1 Owners must provide the name and contact information of an emergency care person who will take care of their animal in the event that the owner is in the hospital, jail, or otherwise indisposed.
 - B.10.2 Animal control will be contacted if the emergency care person is unable to be contacted or unwilling to care for the animal.
- B.11 The following are recommendations for the animals before entering the program. If animals do not meet these suggested policies, the program staff is able to provide information about low-cost/free resources for animals to receive these services:
 - B.11.1 Pets should have a current vaccination (e.g., rabies) and city licensure.
 - B.11.2 Dogs and cats should be spayed/neutered.
 - B.11.3 If applicable, participants should register their animal as a service animal or emotional support animal as it may facilitate the process to obtain permanent housing.

C. GUIDELINES REGARDING SERVICE ANIMALS

- C.1 Program participants may request permission to be accompanied by a service animal. Service animals are individually trained to do work or perform tasks for people with disabilities. When it is not obvious what service an animal provides, staff should limit inquiries to the following two questions:
 - C.1.1 Is the animal required because of a disability?
 - C.1.2 What work or task has the animal been trained to perform?
- C.2 Staff should not ask about the person's disability or ask that the animal demonstrate its ability to perform the work or task. Participants that require the assistance of a service animal are not required to provide any form of documentation. Participants that require the assistance of an emotional support animal may be required to provide documentation from a medical provider, psychologist, social worker, non-medical service provider, peer support group member, or other reliable third party that the participant has a disability, and that the animal provides support that alleviates a symptom or effect of their disability. A determination regarding whether any documentation for an emotional support animal is required will be considered on a case-by-case basis. If the client answers 'yes' to either of the questions, they are entitled to be accompanied by the service animal pending immunization verification of the following:
 - C.2.1 Rabies Certification
 - C.2.2 Spray/Neuter Certification (if applicable)

Guidelines adopted from recommendations by the National Alliance to End Homelessness, www.endhomelessness.org

PARTICIPANT ANIMAL GUIDELINES – PET FRIENDLY FACILITY

D. ACKNOWLEDGEMENT OF PARTICIPANT ANIMAL GUIDELINES

My designated emergency care person is _____.

who can be reached at the following address and telephone number _____

I understand the program guidelines for PTNC pets. I know that I can be required to remove my animal from the program if I do not follow the Participant Animal Guidelines.

Participant's name (print)

Participant's name (signature)

Staff's Signature

Date

**MONTEREY COUNTY
DEPARTMENT OF SOCIAL SERVICES**

ADDITIONAL PROVISIONS

I. PAYMENT BY COUNTY:

1.01 Monthly claims/invoices by CONTRACTOR: Not later than the tenth (10th) day of each month, CONTRACTOR shall submit to COUNTY a signed invoice setting forth the amount claimed. All invoices (monthly and final) shall be submitted in the form set forth in **Exhibit D**.

1.02 Final Invoice; forfeiture for late invoice: CONTRACTOR's final month and end of fiscal year invoice is due, and must be received by COUNTY, no later than close of business on **April 10th**. **If the Final Invoice is not received by COUNTY by close of business on April 10th. CONTRACTOR understands and agrees that the reimbursement of CONTRACTOR's final expenses represented by that invoice may be forfeited, and COUNTY shall have no legal obligation regarding it, nor shall COUNTY be required to make any payment towards that untimely/late invoiced claim.**

1.03 Allowable Costs:

a) Allowable costs shall be the CONTRACTOR's actual costs of developing, supervising and delivering the services under this Agreement, as set forth in **Exhibit C**. Only the costs listed in **Exhibit C** as contract expenses may be claimed as allowable costs. Any dispute over whether costs are allowable shall be resolved in accordance with the provisions of 45 Code of Federal Regulations, Part 74, Sub-Part F and 48 Code of Federal Regulations (CFR), Chapter 1, Part 31.

b) Allowable costs for travel expenses incurred while providing services under this Agreement, as set forth in **Exhibit C**, must follow the Monterey County Auditor/Controller's Travel Policy www.co.monterey.ca.us/govenment/departments-a-h/auditor-controller/policies-and-procedures and should be invoiced the current per diem rates for lodging, meals, and mileage up to the rates listed online at www.irs.gov.

1.04 Cost Control: CONTRACTOR shall not exceed by more than twenty (20) percent any contract expense line item amount in the budget without the written approval of COUNTY, given by and through the Contract Administrator or Contract Administrator's designee. CONTRACTOR shall submit an amended budget with its request for such approval. Such approval shall not permit CONTRACTOR to receive more than the maximum total amount payable under this contract. Therefore, an increase in one-line item will require corresponding decreases in other line items.

1.05 Payment in Full:

a) If COUNTY certifies and pays the amount requested by CONTRACTOR, such payment shall be deemed payment in full for the month in question and may not thereafter be reviewed or modified, except to permit COUNTY's recovery of overpayments.

EXHIBIT B

b) If COUNTY certifies and pays a lesser amount than the amount requested, COUNTY shall, immediately upon certification of the lesser amount, notify CONTRACTOR in writing of such certification. If CONTRACTOR does not protest the lesser amount by delivering to COUNTY a written notice of protest within twenty (20) days after CONTRACTOR's receipt of the certification, then payment of the lesser amount shall be deemed payment in full for the month in question and may not thereafter be questioned by CONTRACTOR.

1.06 Disputed payment amount: If COUNTY pays a lesser amount than the amount requested, and if CONTRACTOR submits a written notice of protest to COUNTY within twenty (20) days after CONTRACTOR's receipt of the certification, then the parties shall promptly meet to review the dispute and resolve it on a mutually acceptable basis. No court action may be taken on such dispute until the parties have met and attempted to resolve the dispute in person.

II. PERFORMANCE STANDARDS & COMPLIANCE

2.01 Outcome objectives and performance standards: CONTRACTOR shall for the entire term of this Agreement provide the service outcomes set forth in **Exhibit A**. CONTRACTOR shall meet the contracted level of service and the specified performance standards described in **Exhibit A**, unless prevented from doing so by circumstances beyond CONTRACTOR's control, including but not limited to, natural disasters, fire, theft, and shortages of necessary supplies or materials due to labor disputes.

2.02 County monitoring of services: COUNTY shall monitor services provided under this Agreement in order to evaluate the effectiveness and quality of services provided.

2.03 Notice of defective performance: COUNTY shall notify CONTRACTOR in writing within thirty (30) days after discovering any defects in CONTRACTOR's performance. CONTRACTOR shall promptly take action to correct the problem and to prevent its recurrence. Such corrective action shall be completed and a written report made to the COUNTY concerning such action not later than thirty (30) days after the date of the COUNTY's written notice to CONTRACTOR.

2.04 Termination for cause: Notwithstanding Section 7.02 of the Agreement, if the corrective actions required above are not completed and the report to the COUNTY not made within thirty (30) days, the COUNTY may terminate this Agreement by giving five (5) days' written notice to CONTRACTOR.

2.05 Remedies for Inadequate Service Levels:

- a) For each month that service falls below 80% of the contracted level, CONTRACTOR shall submit to the COUNTY an analysis of the causes of the problem and any necessary actions to be taken to correct the problem. If the problem continues for another month, the COUNTY shall meet with CONTRACTOR to explore the problem and develop an appropriate written corrective action plan with appropriate time frames.

EXHIBIT B

- b) If CONTRACTOR does not carry out the required corrective action within the time frame specified, sanctions shall be applied in accordance with funding source regulations.
- c) Notwithstanding Section 7.02 of the Agreement, if, after the COUNTY notifies CONTRACTOR of any sanctions to be imposed, CONTRACTOR continues in its failure to take corrective action, then COUNTY may terminate this contract by giving CONTRACTOR five (5) days' written notice.
- d) If all appropriate corrective actions are taken but service still falls 80% or more below contracted level, COUNTY and CONTRACTOR may renegotiate the contracted level of service.

2.06 Training for Staff: CONTRACTOR shall insure that sufficient training is provided to its volunteer and paid staff to enable them to perform effectively on the project, and to increase their existing level of skills. Additionally, CONTRACTOR shall ensure that all staff completes Division 21 Civil Rights training.

2.07 Bi-lingual Services: CONTRACTOR shall ensure that qualified staff is available to accommodate non-English speaking, and limited English proficient, individuals.

2.08 Assurance of drug free-workplace: CONTRACTOR shall submit to the COUNTY evidence of compliance with the California Drug-Free Workplace Act of 1990, Government Code sections 8350 et seq., by doing the following:

- Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the person's or organization's workplace and specifying the actions that will be taken against employees for violations of the prohibition;
- Establishing a drug-free awareness program to inform employees about all of the following:
 - 1) the dangers of drug abuse in the workplace;
 - 2) the organization's policy of maintaining a drug-free workplace;
 - 3) any available drug counseling, rehabilitation, and employee assistance programs;
 - 4) the penalties that may be imposed upon employees for drug abuse violations;
 - 5) requiring that each employee engaged in the performance of the contract or grant be given a copy of the company's drug-free policy statement and that, as a condition of employment on the contract or grant, the employee agrees to abide by the terms of the statement.

III. CONFIDENTIALITY

CONTRACTOR and its officers, employees, agents, and subcontractors shall comply with Welfare and Institutions (W & I) Code Sec. 10850, 45 CFR Sec. 205.50, and all other applicable provisions of law which provide for the confidentiality of records and prohibit their being opened for examination for any purpose not directly connected with the administration of public social services. Whether or not covered by W&I Code Sec. 10850 or by 45 CFR Sec. 205.50, confidential medical or personnel records and the identities of

clients and complainants shall not be disclosed unless there is proper consent to such disclosure or a court order requiring disclosure. Confidential information gained by CONTRACTOR from access to any such records, and from contact with its clients and complainants, shall be used by CONTRACTOR only in connection with its conduct of the program under this Agreement. The COUNTY, through the Director of the Department of Social Services, and his/her representatives, shall have access to such confidential information and records to the extent allowed by law, and such information and records in the hands of the COUNTY shall remain confidential and may be disclosed only as permitted by law.

IV. NON-DISCRIMINATION

CONTRACTOR certifies that to the best of its ability and knowledge it will comply with the nondiscrimination program requirements set forth in this Section.

4.01 Discrimination Defined: The term “discrimination” as used in this contract, is the same term that is used in Monterey County Code, Chapter 2.80 “Procedures for Investigation and Resolution of Discrimination Complaints”; it means the illegal denial of equal employment opportunity, harassment (including sexual harassment and violent harassment), disparate treatment, favoritism, subjection to unfair or unequal working conditions, and/or other discriminatory practice by any Monterey County official, employee or agent, due to an individual’s race, color, ethnic group, national origin, ancestry, religious creed, sex, sexual orientation, age, veteran’s status, cancer-related medical condition, physical handicap (including AIDS) or disability. The term also includes any act of retaliation.

4.02 Application of Monterey COUNTY Code Chapter 2.80: The provisions of Monterey COUNTY Code Chapter 2.80 apply to activities conducted pursuant to this Agreement. Complaints of discrimination made by CONTRACTOR against the COUNTY, or by recipients of services against CONTRACTOR, may be pursued using the procedures established by Chapter 2.80. CONTRACTOR shall establish and follow its own written procedures for the prompt and fair resolution of discrimination complaints made against CONTRACTOR by its own employees and agents, and shall provide a copy of such procedures to COUNTY on demand by COUNTY.

4.03 Compliance with laws: During the performance of this Agreement, CONTRACTOR shall comply with all applicable federal, state and local laws and regulations which prohibit discrimination, including but not limited to the following:

- **California Fair Employment and Housing Act**, California Government Code Sec. 12900 et seq., see especially Section 12940 (c), (h), (1), (i), and (j); and the administrative regulations issued thereunder, 2 Calif. Code of Regulations Secs. 7285.0 et seq. (Division 4 - Fair Employment and Housing Commission);
- **California Government Code Secs. 11135 - 11139.5**, as amended (Title 2, Div. 3, Part 1, Chap. 1, Art. 9.5) and any applicable administrative rules and

regulations issued under these sections; including **Title 22 California Code of Regulations 98000-98413**.

- **Federal Civil Rights Acts of 1964 and 1991** (see especially Title VI, 42 USC Secs. 2000d et seq.), as amended, and all administrative rules and regulations issued thereunder (see especially 45 CFR Part 80);
- **The Rehabilitation Act of 1973**, Secs. 503 and 504 (29 USC Sec. 793 and 794), as amended; all requirements imposed by the applicable HHS regulations (45 CFR Parts 80, 84 and 91); and all guidelines and interpretations issued pursuant thereto;
- **7 Code of Federal Regulations (CFR)**, Part 15 and **28 CFR** Part 42;
- **Title II of the Americans with Disabilities Act of 1990** (P.L. 101-336), 42 U.S.C. Secs. 12101 et seq. and 47 U.S.C. Secs. 225 and 611, and any federal regulations issued pursuant thereto (see 24 CFR Chapter 1; 28 CFR Parts 35 and 36; 29 CFR Parts 1602, 1627, and 1630; and 36 CFR Part 1191);
- **Unruh Civil Rights Act**, Calif. Civil Code Sec. 51 et seq., as amended;
- **Monterey COUNTY Code**, Chap. 2.80.;
- **Age Discrimination in Employment Act 1975**, as amended (**ADEA**), 29 U.S.C. Secs 621 et seq.;
- **Equal Pay Act of 1963**, 29 U.S.C. Sec. 206(d);
- **California Equal Pay Act**, Labor Code Sec.1197.5.
- **California Government Code** Section 4450;
- **The Dymally-Alatorre Bilingual Services Act; Calif. Government Code Sec. 7290 et seq.**
- **The Food Stamp Act of 1977**, as amended and in particular **Section 272.6**.
- **California Code of Regulations, Title 24, Section 3105A(e)**
- **Removal of Barriers to Inter-Ethnic Adoption Act of 1996, Section 1808**

4.04 Written assurances: Upon request by COUNTY, CONTRACTOR will give any written assurances of compliance with the Civil Rights Acts of 1964 and 1991, the Rehabilitation Act of 1973 and/or the Americans with Disabilities Act of 1990, as may be required by the federal government in connection with this Agreement, pursuant to 45 CFR

EXHIBIT B

Sec. 80.4 or 45 CFR Sec. 84.5, and 91; 7 CFR Part 15; and 28 CFR Part 35, or other applicable State or federal regulation.

4.05 Written non-discrimination policy: Contractor shall maintain a written statement of its non-discrimination policies which shall be consistent with the terms of this Agreement. Such statement shall be available to employees, recipients of services, and members of the public, upon request.

4.06 Grievance Information: CONTRACTOR shall advise applicants who are denied CONTRACTOR's services, and recipients who do receive services, of their right to present grievances, and of their right to a State hearing concerning services received under this Agreement.

4.07 Notice to Labor Unions: CONTRACTOR shall give written notice of its obligations under paragraphs 4.01 - 4.08 to labor organizations with which it has a collective bargaining or other agreement.

4.08 Access to records by government agencies: CONTRACTOR shall permit access by COUNTY and by representatives of the State Department of Fair Employment and Housing, and any state agency providing funds for this Agreement, upon reasonable notice at any time during normal business hours, but in no case less than 24 hours' notice, to such of its books, records, accounts, facilities, and other sources of information as the inspecting party may deem appropriate to ascertain compliance with these non-discrimination provisions.

4.09 Binding on Subcontractors: The provisions of paragraphs 4.01 - 4.08 shall also apply to all of CONTRACTOR's subcontractors. CONTRACTOR shall include the non-discrimination and compliance provisions of these paragraphs in all subcontracts to perform work or provide services under this Agreement.

V. ADDITIONAL REQUIREMENTS

5.01 Covenant Against Contingent Fees: CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit this Agreement. There has been no agreement to make commission payments in order to obtain this Agreement. For breach or violation of this warranty, COUNTY shall have the right to terminate this Agreement without liability or, at its discretion, to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingency fee.

5.02 Debarment, Suspension and Fraud, and Abuse: CONTRACTOR certifies to the best of its knowledge and belief, that it and any subcontractors:

- a) Are not presently debarred, suspended, proposed for disbarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or State department or agency.
- b) Have not, within a three-year period preceding this Agreement, been convicted of, or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain,

EXHIBIT B

- or performing a public (federal, State, or local) transaction or contract under a public transaction; violation of federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.
- c) Are not presently indicted for, or otherwise criminally or civilly charged by a governmental entity (federal, State, or local) with commission of any of the offenses in 5.02(b).
 - d) Have not, within a three-year period preceding this Agreement, had one or more public transactions (federal, State, or local) terminated for cause or default.

CONTRACTOR shall report immediately to COUNTY in writing, any incidents of alleged fraud and/or abuse by either CONTRACTOR or its subcontractors.

CONTRACTOR shall maintain any records, documents, or other evidence of fraud and abuse until otherwise notified by COUNTY.

CONTRACTOR agrees to timely execute any and all amendments to this Agreement or other required documentation relating to the debarment/suspension status of any subcontractors.

VI. CONTRACT ADMINISTRATORS

6.01 Contract Administrator – CONTRACTOR: CONTRACTOR hereby designates **Greg Baker** as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of CONTRACTOR shall be under the direction of, or shall be submitted to, the CONTRACTOR's Contract Administrator. CONTRACTOR may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to COUNTY of any such change.

6.02 Contract Administrator – COUNTY: COUNTY hereby designates the Director of the Monterey County Department of Social Services as its Contract Administrator for this Agreement. All matters concerning this Agreement which are within the responsibility of COUNTY shall be under the direction of, or shall be submitted to, the Director or such other COUNTY employee in the Department of Social Services as the Director may appoint. COUNTY may, in its sole discretion, change its designation of the Contract Administrator, and shall promptly give written notice to CONTRACTOR of any such change.

VII. CONTRACT DEPENDENT ON GOVERNMENT FUNDING

COUNTY's payments to CONTRACTOR under this Agreement are funded by the State and Federal governments. If funds from State and Federal sources are not obtained and continued at a level sufficient to allow for COUNTY's purchase of the indicated quantity of services, then COUNTY may give written notice of this fact to CONTRACTOR, and the obligations of the parties under this Agreement shall terminate immediately, or on such date thereafter, as COUNTY may specify in its notice, unless in the meanwhile the parties enter into a written Amendment modifying this Agreement.

VIII. APPEAL PROCESS

In the event of a dispute or grievance regarding the terms and conditions of this Agreement, both parties shall abide by the following procedures:

- a) CONTRACTOR shall first discuss the problem informally with the designated DSS Contact/Program Analyst. If the problem is not resolved, CONTRACTOR must, within fifteen (15) working days of the failed attempt to resolve the dispute with DSS Contact/Program Analyst, submit a written complaint, together with any evidence, to the DSS Branch Deputy Director. The complaint must include a description of the disputed issues, the legal authority/basis for each issue which supports CONTRACTOR's position, and the remedy sought. The Branch Deputy Director shall, within fifteen (15) working days after receipt of CONTRACTOR's written complaint, make a determination on the dispute, and issue a written decision and reasons therefore. All written communication shall be pursuant to Section 14. NOTICES of this Agreement. Should CONTRACTOR disagree with the decision of the Division Deputy Director, CONTRACTOR may appeal the decision to the Director of the Department of Social Services.
- b) CONTRACTOR's appeal of the Branch Deputy Director's decision must be submitted to the Department Director within ten (10) working days from the date of the decision; be in writing, state the reasons why the decision is unacceptable, and include the original complaint, the decision that is the subject of appeal, and all supporting documents. Within twenty (20) working days from the date of CONTRACTOR'S appeal, the Department Director, or his/her designee, shall meet with CONTRACTOR to review the issues raised on appeal. The Department Director shall issue a final written decision within fifteen (15) working days of such meeting.
- c) CONTRACTOR may appeal the final decision of the Department Director in accordance with the procedures set forth in Division 25.1 (commencing with Section 38050) of the Health and Safety Code and the regulations adopted thereunder. (Title 1, Subchapter 2.5 commencing with Section 251, or Subchapter 3 commencing with Section 300, whichever is applicable, of the California Code of Regulations).
- d) CONTRACTOR shall continue to carry out the obligations under this Agreement during any dispute.
- e) Costs incurred by CONTRACTOR for administrative/court review are not reimbursable by COUNTY.

September 27, 2023 to March 27, 2024

Agency Name Community Homeless Solutions

Expense Categories	Pajaro Temporary Navigation Center \$1,030,000.00	Total Budget \$1,030,000.00
Salaries	\$ 171,600.00	\$ 171,600.00
Benefits & WC	\$ 66,470.00	\$ 66,470.00
IT Support	\$ 2,000.00	\$ 2,000.00
Facilities - Cleaning	\$ 3,000.00	\$ 3,000.00
Insurance (GL + E&O)	\$ 1,500.00	\$ 1,500.00
Hotel/Motel Rooms Rent	\$ 281,520.00	\$ 281,520.00
Anticipated Room Damage Fees	\$ 50,000.00	\$ 50,000.00
Rapid Rehousing/Housing Problem Solving	\$ 248,360.00	\$ 248,360.00
Utilities - Internet	\$ 1,800.00	\$ 1,800.00
Food - Victory Mission	\$ 131,625.00	\$ 131,625.00
Equipment - Cameras	\$ 1,500.00	\$ 1,500.00
Computer HW & SW	\$ 1,500.00	\$ 1,500.00
Operational Supplies	\$ 3,000.00	\$ 3,000.00
Transportation	\$ 2,000.00	\$ 2,000.00
HMIS Licenses	\$ 1,000.00	\$ 1,000.00
Indirect Costs (max 10%)	\$ 63,125.00	\$ 63,125.00
	\$ -	\$ -
	\$ -	\$ -
Program Total	\$ 1,030,000.00	\$ 1,030,000.00

Budget Narrative

Expense Category	Line Item narrative
Salaries	Staffing during 2 out of 3 shifts daily. 7am - 11pm with emergency only on call.
Benefits & WC	Benefits and workers comp
IT Support	Limited IT setup and maintenance for staff computers and computers for guests to use for case management and housing navigation activities.
Facilities - Cleaning	Hotel/motel will clean rooms at least weekly and our staff or a cleaning service will fill in the gaps.
Insurance (GL + E&O)	A modest portion of CHSolutions GL and E&O insurance premiums as is customary.
Hotel/Motel Rooms Rent	Country Inn & Suites in Marina. Assume 17 rooms (2 for our staff) for 6 months at 30 days per month x \$92 per day per room.
Anticipated Room Damage Fees	Estimated room damage caused by program participants to restore room to original standard.
Rapid Rehousing/Housing Problem Solving	Rapid rehousing and comprehensive housing navigation services subcontracted and performed by CCCIL (includes direct financial assistance)
Utilities - Internet	Two wifi hotspots will be needed to augment the hotel wifi @ \$150 per hotspot per month.
Food - Victory Mission	Hot meals 3 day/week breakfast and 7 days/week dinner. Cold breakfast 4 days/week and sack lunch 7 days/week. \$18.75 person/day x 39 people x 180 days = \$131,625.
Equipment - Cameras	Monitor guest activity in common areas and parking lots with temporary cameras.
Computer HW & SW	Laptop for guest use to support housing navigation
Operational Supplies	While limited, some operational supplies will be necessary for cleaning, guest toiletries, etc.
Transportation	Limited guest transportation will be provided (e.g., bus passes, van rides).
HMIS Licenses	One additional HMIS license will be needed as we staff up for this program.
Indirect Costs (max 10%)	10% of allowable expenses.

Funding Source: County Funds

**Community Homeless Solutions
 Monterey County Department of Social Services
 September 27, 2023 - March 27, 2024**

EXHIBIT D

Invoice Period:

Expense Categories	Total Budget	Pajaro Temporary Navigation Center	Total Monthly Expenses	To Date Expenses	Balance Remaining
Salaries	\$ 171,600.00	-	\$ -	\$ -	\$ 171,600.00
Benefits & WC	\$ 66,470.00	-	\$ -	\$ -	\$ 66,470.00
IT Support	\$ 2,000.00	-	\$ -	\$ -	\$ 2,000.00
Facilities - Cleaning	\$ 3,000.00	-	\$ -	\$ -	\$ 3,000.00
Insurance (GL + E&O)	\$ 1,500.00	-	\$ -	\$ -	\$ 1,500.00
Hotel/Motel Rooms Rent	\$ 281,520.00	-	\$ -	\$ -	\$ 281,520.00
Anticipated Room Damage Fees	\$ 50,000.00	-	\$ -	\$ -	\$ 50,000.00
Rapid Rehousing/Housing Problem Solving	\$ 248,360.00	-	\$ -	\$ -	\$ 248,360.00
Utilities - Internet	\$ 1,800.00	-	\$ -	\$ -	\$ 1,800.00
Food - Victory Mission	\$ 131,625.00	-	\$ -	\$ -	\$ 131,625.00
Equipment - Cameras	\$ 1,500.00	-	\$ -	\$ -	\$ 1,500.00
Computer HW & SW	\$ 1,500.00	-	\$ -	\$ -	\$ 1,500.00
Operational Supplies	\$ 3,000.00	-	\$ -	\$ -	\$ 3,000.00
Transportation	\$ 2,000.00	-	\$ -	\$ -	\$ 2,000.00
HMIS Licenses	\$ 1,000.00	-	\$ -	\$ -	\$ 1,000.00
Indirect Costs (max 10%)	\$ 63,125.00	-	\$ -	\$ -	\$ 63,125.00
	\$ -	-	\$ -	\$ -	\$ -
	\$ -	-	\$ -	\$ -	\$ -
Total	\$ 1,030,000.00	\$ -	\$ -	\$ -	\$ 1,030,000.00
Total Budget	\$ 1,030,000.00	\$ -	\$ -	\$ -	\$ -
Year to Date	\$ -	\$ -	\$ -	\$ -	\$ -
Balance Remaining	\$ 1,030,000.00	\$ -	\$ -	\$ -	\$ -
Re-Payment of Advance					
Monthly Total	\$ -	Monthly Invoice Sum	Adj Payment Amount	Start-Up Paid to Date	Balance
	\$ -	\$ -	\$ -	\$ -	\$ 150,000.00

I certify that this report is correct and complete to the best of my knowledge and that the costs are eligible pursuant to the terms of the contract.

Person Completing Invoice _____ Title _____ Phone # _____ Authorizing Signature / Date _____

Monterey County Authorized Signature / Date _____

Remit To:
 Community Homeless Solutions
 P.O. Box 1340 Marina, CA 93933

EXHIBIT E

Health Insurance Portability & Accountability Act (HIPAA) Certification

WHEREAS, Sections 261 through 264 of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, known as “the Administrative Simplification provisions,” direct the Department of Health and Human Services to develop standards to protect the security, confidentiality and integrity of health information; and

WHEREAS, pursuant to the Administrative Simplification provisions, the Secretary of Health and Human Services has issued regulations modifying 45 CFR Parts 160 and 164 (the “HIPAA Privacy Rule”); and

WHEREAS, CONTRACTOR and COUNTY have entered into an Agreement (“the Agreement”) to which this Certification is an attachment whereby CONTRACTOR will provide certain services to COUNTY; and

WHEREAS, CONTRACTOR may have access to Protected Health Information (as defined below) in fulfilling its responsibilities under the underlying Agreement.

THEREFORE, in consideration of the Parties’ continuing obligations under the Agreement, compliance with the HIPAA Privacy Rule, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, CONTRACTOR agrees to the provisions of this Certification and of the HIPAA Privacy Rule and to protect the interests of COUNTY.

I. DEFINITIONS

Except as otherwise defined herein, any and all capitalized terms in this Section shall have the definitions set forth in the HIPAA Privacy Rule. In the event of an inconsistency between the provisions of this Certification and mandatory provisions of the HIPAA Privacy Rule, as amended, the HIPAA Privacy Rule shall control. Where provisions of this Certification are different than those mandated in the HIPAA Privacy Rule, but are nonetheless permitted by the HIPAA Privacy Rule, the provisions of this Certification shall control.

The term “Protected Health Information” means individually identifiable health information including, without limitation, all information, data, documentation, and materials, including without limitation, demographic, medical and financial information, that relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

CONTRACTOR acknowledges and agrees that all Protected Health Information that is created or received by COUNTY and disclosed or made available in any form, including paper record, oral communication, audio recording, and electronic display by COUNTY, or its operating units, to CONTRACTOR or is created or received by CONTRACTOR on COUNTY’s behalf shall be subject to this Certification.

II. CONFIDENTIALITY REQUIREMENTS

EXHIBIT E

- (a) CONTRACTOR agrees:
- (i) to use or disclose any Protected Health Information solely: (1) for meeting its obligations as set forth in any agreements between the Parties evidencing their business relationship or (2) as required by applicable law, rule or regulation, or by accrediting or credentialing organization to whom COUNTY is required to disclose such information, or as otherwise permitted under this Certification, or the underlying Agreement ,(if consistent with this Certification and the HIPAA Privacy Rule), or the HIPAA Privacy Rule, and (3) as would be permitted by the HIPAA Privacy Rule if such use or disclosure were made by COUNTY; and
 - (ii) at termination of the Agreement, (or any similar documentation of the business relationship of the Parties), or upon request of COUNTY, whichever occurs first, if feasible CONTRACTOR will return or destroy all Protected Health Information received from or created or received by CONTRACTOR on behalf of COUNTY that CONTRACTOR still maintains in any form, and retain no copies of such information, or if such return or destruction is not feasible, CONTRACTOR will extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information not feasible; and
 - (iii) to ensure that its agents, including a subcontractor(s), to whom it provides Protected Health Information received from or created by CONTRACTOR on behalf of COUNTY, agrees to the same restrictions and conditions that apply to CONTRACTOR with respect to such information. In addition, CONTRACTOR agrees to take reasonable steps to ensure that its employees' actions or omissions do not cause CONTRACTOR to breach the terms of the Agreement.
- (b) Notwithstanding the prohibitions set forth in this Certification or the Agreement, CONTRACTOR may use and disclose Protected Health Information as follows:
- (i) if necessary, for the proper management and administration of CONTRACTOR or to carry out the legal responsibilities of CONTRACTOR, provided that as to any such disclosure, the following requirements are met:
 - (A) the disclosure is required by law; or
 - (B) CONTRACTOR obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law, or for the purpose for which it was disclosed to the person, and the person notifies CONTRACTOR of any instances of which it is aware in which the confidentiality of the information has been breached;
 - (ii) for data aggregation services, if to be provided by CONTRACTOR for the health care operations of COUNTY pursuant to any agreements between the Parties evidencing their business relationship. For purposes of this Certification and the Agreement, data aggregation services means the combining of Protected Health Information by CONTRACTOR with the protected health information received by CONTRACTOR in its capacity as CONTRACTOR of another COUNTY, to permit data analyses that relate to the health care operations of the respective covered entities.
- (c) CONTRACTOR will implement appropriate safeguards to prevent use or disclosure of Protected Health Information other than as permitted in this Certification. The Secretary of Health and Human Services shall have the right to audit CONTRACTOR's records and practices related to use and disclosure of Protected Health Information to ensure

EXHIBIT E

COUNTY's compliance with the terms of the HIPAA Privacy Rule. CONTRACTOR shall report to COUNTY any use or disclosure of Protected Health Information which is not in compliance with the terms of this Certification of which it becomes aware. In addition, CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a use or disclosure of Protected Health Information by CONTRACTOR in violation of the requirements of this Certification or the Agreement.

III. AVAILABILITY OF PHI

CONTRACTOR agrees to make available Protected Health Information to the extent and in the manner required by Section 164.524 of the HIPAA Privacy Rule. CONTRACTOR agrees to make Protected Health Information available for amendment and incorporate any amendments to Protected Health Information in accordance with the requirements of Section 164.526 of the HIPAA Privacy Rule. In addition, CONTRACTOR agrees to make Protected Health Information available for purposes of accounting of disclosures, as required by Section 164.528 of the HIPAA Privacy Rule.

IV. TERMINATION

Notwithstanding anything in this Certification or the Agreement to the contrary, COUNTY shall have the right to terminate the Agreement immediately if COUNTY determines that CONTRACTOR has violated any material term of this Certification and/or the Agreement. If COUNTY reasonably believes that CONTRACTOR will violate a material term of this Certification and/or the Agreement and, where practicable, COUNTY gives written notice to CONTRACTOR of such belief within a reasonable time after forming such belief, and CONTRACTOR fails to provide adequate written assurances to COUNTY that it will not breach the cited term of this Certification and/or the Agreement within a reasonable period of time given the specific circumstances, but in any event, before the threatened breach is to occur, then COUNTY shall have the right to terminate the Agreement immediately.

V. MISCELLANEOUS

Except as expressly stated herein or the HIPAA Privacy Rule, the parties to the Agreement do not intend to create any rights in any third parties. The obligations of CONTRACTOR under this Section shall survive the expiration, termination, or cancellation of this Certification and/or the Agreement, and/or the business relationship of the parties, and shall continue to bind CONTRACTOR, its agents, employees, contractors, successors, and assigns as set forth herein.

The parties agree that, in the event that any documentation of the arrangement pursuant to which CONTRACTOR provides services to COUNTY contains provisions relating to the use or disclosure of Protected Health Information which are more restrictive than the provisions of this Certification or the Agreement, the provisions of the more restrictive documentation will control. The provisions of this Certification and the Agreement are intended to establish the minimum requirements regarding CONTRACTOR's use and disclosure of Protected Health Information.

In the event that either party believes in good faith that any provision of this Certification and/or the Agreement fails to comply with the then current requirements of the HIPAA Privacy Rule, such party shall notify the other party in writing. For a period of up to thirty (30) days, the parties shall address in good faith such concern and amend the terms of this Certification and/or the Agreement, if necessary to bring it into compliance. If, after such thirty-day period, the Certification and/or the Agreement fails to

EXHIBIT E

comply with the HIPAA Privacy Rule, then either party has the right to terminate upon written notice to the other party.

CONTRACTOR: Community Homeless Solutions

DocuSigned by:
By: Lisa Griffin Burns
CFEFCF1B124FC4F0...

Title: President, Board of Directors

Date: 9/13/2023 | 3:23 PM PDT

CERTIFICATION REGARDING LOBBYING

The undersigned certifies, to the best of his or her knowledge and belief, that:

1. No federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
2. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
3. The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including sub-contracts, sub-grants, and contracts under grants, loans, and cooperative agreements, and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

<p>DocuSigned by:  <hr/> Signature</p>	<p>President, Board of Directors <hr/> Title</p>
<p>Community Homeless Solutions <hr/> Agency/Organization</p>	<p>9/13/2023 3:23 PM PDT <hr/> Date</p>

EXHIBIT G**AUDIT & RECOVERY OF OVERPAYMENTS REQUIREMENTS****I. CPA Audit on Termination:****1.01 Audit Requirement**

At the request of COUNTY, CONTRACTOR shall give to COUNTY an audit report(s) covering the contract period, prepared by an independent Certified Public Accountant. The purpose of the audit requirement is determining whether the reported costs are fair and reasonable and have been computed in accordance with generally accepted accounting principles, with the provisions of this Agreement, and with all applicable COUNTY requirements. The audit must identify all federal, state, and matching funds issued under this Agreement as a note, or as a supplemental schedule of expenses within Contractor's audits.

If CONTRACTOR expends a total of \$750,000 or more of federal funding per fiscal year, CONTRACTOR is required to submit an annual audit report(s) that was performed in compliance with the Uniform Guidance.

If CONTRACTOR expends less than \$750,000 in federal funding per fiscal year, then the COUNTY shall require an annual audit report(s) be performed in accordance with the Generally Accepted Auditing Standards (GAAS).

1.02 Audit Submission /Fiscal Year-end

CONTRACTOR shall provide COUNTY with the audit report(s), required herein no later than six (6) months after the close of CONTRACTOR's Fiscal Year, except when CONTRACTOR has expended \$750,000 in federal funding and the Uniform Guidance allows a nine (9) month deadline. In the case where providing the required audit within the specified time period represents an unreasonable hardship, CONTRACTOR shall alert COUNTY and request an extension. Additional documentation may be requested by COUNTY to grant the extension.

1.03 Audit Format

CONTRACTOR may submit to COUNTY one of the following in satisfaction of this Audit requirement:

1) If CONTRACTOR expends a total of \$750,000 or more of federal funding per fiscal year, CONTRACTOR is required to submit an annual audit report(s) that was performed in compliance with the Uniform Guidance.

-OR-

2) If CONTRACTOR expends less than \$750,000 in federal funding per fiscal year, then the COUNTY shall require an annual audit report(s) be performed in accordance with the Generally Accepted Auditing Standards (GAAS).

-OR-

3) Additionally, at the discretion of the CONTRACTOR, a program specific audit report(s) may be submitted in accordance with the Uniform Guidance.

All Audits must include the following information within their audit:

a) A separate schedule listing programs and funding, see recommended format, Exhibit G-1.

EXHIBIT G

- b) All Management Letters received by the CONTRACTOR relating to the performed audit, shall be submitted in conjunction with the annual audit report(s) to the COUNTY.

1.04 Payment for Audit

CONTRACTOR shall bear all costs in connection with, or resulting from, any audit and/or inspections including, but not limited to, actual cost incurred and the payment/repayment of any expenditures disallowed by COUNTY, State or Federal government entities, including any assessed interest and penalties.

If CONTRACTOR is exempt from federal audit procedures under UNIFORM ADMINISTRATIVE REQUIREMENTS, COST PRINCIPLES, AND AUDIT REQUIREMENTS FOR FEDERAL AWARDS (Uniform Guidance), then payment for this audit shall be made by CONTRACTOR with resources other than grant funds, or those used for matching purposes. If CONTRACTOR is not exempt from federal audit procedures under the UNIFORM ADMINISTRATIVE REQUIREMENTS, COST PRINCIPLES, AND AUDIT REQUIREMENTS FOR FEDERAL AWARDS (Uniform Guidance), the cost of audits made in accordance with the provisions of this part are allowable charges to Federal awards. The charges may be considered a direct cost or an allocated indirect cost, as determined in accordance with the provisions of applicable Uniform Guidance cost principles, other applicable cost principles or regulations.

II. Contractor Records

Funds provided by COUNTY shall be accounted for separately in CONTRACTOR’s books and records. CONTRACTOR shall keep a systematic accounting record of the receipt and disbursement of COUNTY funds. CONTRACTOR shall permit COUNTY to audit, examine and to copy excerpts and transcripts from such records and to conduct audits or reviews of all records including, but not limited to, invoices, materials, personnel records, bank account records, business records, billing statements, payroll records, business expense records, and all other data related to matters covered by this Agreement. CONTRACTOR shall maintain such data and records in an accessible location and condition for a period of at least four (4) years from the close of this Agreement term, or until after the conclusion of any audit, whichever occurs last. The State of California and/or any Federal agency providing funds for this Agreement shall have the same rights conferred upon COUNTY herein. CONTRACTOR shall keep records that are sufficient to permit the tracing of funds to a level of expenditure adequate to ensure that the funds have not been unlawfully spent. CONTRACTOR’s records shall describe and support the use of funds for the agreed upon project or services outlined in this Agreement.

III. Recovery of Overpayments: If any audit shows that COUNTY has paid to CONTRACTOR any amount in excess of properly allowable costs, then CONTRACTOR shall reimburse COUNTY for that amount, either by a cash payment made within thirty (30) days after COUNTY notifies CONTRACTOR of the overpayment, or by an offset made by COUNTY against any payments owed by COUNTY to CONTRACTOR under this or any other contract.

DocuSigned by:


 (signature of authorized representative)

9/13/2023 | 3:23 PM PDT

 (date)

EXHIBIT G-1

**COMMUNITY HOMELESS SOLUTIONS
SCHEDULE OF COUNTY PROGRAMS
FISCAL YEARS**

<u>Program Name</u>	<u>County Dept.</u>	<u>Contract No.</u>	<u>CFDA #</u>	<u>Contract Period</u>	<u>Contract Amount</u>	<u>Expenditures</u>		<u>Amount Received from County</u>		<u>Identify Source of Funding for the Expenditures</u>			
						<u>Fiscal Year</u>	<u>Contract Life- to- Date</u>	<u>Fiscal Year</u>	<u>Contract Life- to- Date</u>	<u>Federal</u>	<u>Other Funds</u>	<u>Cash Match</u>	<u>In Kind Match</u>

**CHILD ABUSE & NEGLECT REPORTING
CERTIFICATION**

CONTRACTOR hereby acknowledges that this contract for services will bring CONTRACTOR in contact with children, and that CONTRACTOR has received from COUNTY a copy of Penal Code Sections 11165.7 and 11166 as required by the Child Abuse and Neglect Reporting Act (Penal Code Sections 11164, et seq). CONTRACTOR further certifies that it has knowledge of the provisions of the Act, and will comply with its provisions, which define a mandated reporter and requires that reports of child abuse or neglect be made by a mandated reporter whenever, in his or her professional capacity or within the scope of his or her employment, he/she has knowledge or observes a child whom he/she knows or reasonably suspects has been a victim of neglect or abuse.

CONTRACTOR further gives assurance that all of its employees, consultants, and agents performing services under this Agreement, who are mandated reporters under the Act, sign statements indicating that they know of, and will comply with, the Act's reporting requirements.

DocuSigned by:

Authorized Signature

9/13/2023 | 3:23 PM PDT
Date

- ◆ 24-hour Bilingual Child Abuse Hotline 1-800-606-6618
- ◆ Mandated Child Abuse Reporter Training is available, at no cost, through the Child Abuse Prevention Council of Monterey County (CAPC), 755-4737.



Monterey County Board of Supervisors

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

www.co.monterey.ca.us

Board Order

A motion was made by Supervisor Wendy Root Askew, seconded by Supervisor Luis A. Alejo to:

Adopt Resolution No.: 23-384 ; Agreement No.: A-16597

- a. Approve and authorize the Director or designee of the Department of Social Services to sign an agreement with Community Homeless Solutions to operate a temporary navigational center that provides non-congregate shelter, housing navigation, and rapid re-housing to the current Pajaro non-congregate shelter program participants who were displaced by the March 2023 Pajaro flood, effective September 27, 2023 through March 27, 2024 in the amount of \$1,030,000; and
- b. Authorize and Direct the Auditor-Controller to issue out a payment to the Community Homeless Solutions in the amount of \$150,000 upon execution of the agreement for development and implementation of the program; and
- c. Authorize and direct the Auditor-Controller to amend the Social Services Community Program (001-5010-SOC004-8258) Fiscal Year 2023-24 Adopted Budget increasing appropriations by \$1,030,000 financed by a decrease from General Fund contingencies (001-CAO020-8034)

PASSED AND ADOPTED on this 26th day of September 2023, by roll call vote:

AYES: Supervisors Alejo, Church, Lopez, Askew, and Adams

NOES: None

ABSENT: None

(Government Code 54953)

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 82 for the meeting September 26, 2023.

Dated: September 27, 2023

File ID: RES 23-179

Agenda Item No.: 20

Valerie Ralph, Clerk of the Board of Supervisors
County of Monterey, State of California

Emmanuel H. Santos

Emmanuel H. Santos, Deputy