FIRST AMENDMENT TO THE PRIMARY CARE PHYSICIAN SERVICES AGREEMENT

This First Amendment to the Primary Care Physician Services Agreement ("Amendment") is effective January 1, 2012 ("Effective Date of Amendment"), by and between the Santa Cruz-Monterey-Merced Managed Medical Care Commission, a public entity organized under the laws of California, doing business as the Central California Alliance for Health, hereinafter referred to as "Plan", and the County of Monterey, a political subdivision of the State of California, doing business as Natividad Medical Center, on behalf of its Natividad Medical Center Specialty Clinic, hereinafter referred to as "Provider," with reference to the following facts:

WHEREAS, Plan is a public entity organized pursuant to Welfare and Institutions Code section 14087.54, Santa Cruz County Code Chapter 7.58, Monterey Municipal Code section 2.45.010, and Merced County Code Chapter 9.43;

WHEREAS, Plan and Provider entered into the Primary Care Physician Services Agreement effective as of the Commencement Date (the "Agreement"), as amended, for the provision of health care services;

WHEREAS, both Plan and Provider desire to change certain compensation terms of the Agreement;

WHEREAS, subject to any necessary approval by the State, this Amendment shall be effective on the Effective Date of Amendment; and

WHEREAS, references to Sections and Exhibits below are references to sections and exhibits, respectively, of the Agreement.

NOW, THEREFORE, the parties hereby amend the terms of the Agreement as follows:

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1. Addendum 3, Primary Care Physician Care Based Incentive Program, shall be amended and replaced with the attached Addendum 3, Primary Care Physician Care Based Incentive Program.

All other terms and provisions of the Agreement shall remain in full force and effect so that all rights, duties and obligations, and liabilities of the parties hereto otherwise remain unchanged; provided, however, if there is any conflict between the terms of this Amendment and the Agreement, then the terms of this Amendment shall govern. Terms used in this Amendment shall have the meanings assigned to them in the Agreement, unless otherwise specified in this Amendment.

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Central California Alliance for Health	Natividad Medical Center, on behalf of its Natividad Medical Center Specialty Clinic
By: _ Sanebharher	By: The Constitution
Print Name: Jane Parker	Print Name: Hong Weis
Title: Chair, CCAH	Title: CES
March 7, 2012 Date:	Date: 1 5 112

ADDENDUM 3

PRIMARY CARE PHYSICIAN CARE BASED INCENTIVE PROGRAM

1. Introduction.

This Addendum sets forth the terms of care based incentives offered to PCPs by Plan. The program is designed to compensate PCPs for efforts undertaken to improve the care provided to Eligible Members as reflected by data measured by Plan, all as described herein (the "Care-Based Incentive" or the "CBI").

The CBI consists of two components: (1) the CBI Incentive Program and (2) the CBI Fee-for-Service Incentive. The CBI continues for a limited term, as described in Section 7 of this Addendum 3, unless it is specifically extended by mutual written agreement of the parties hereto. The budget for the CBI Incentive Program is separate for the Medi-Cal and Healthy Families Programs. The budget and allocation for the CBI Fee-for-Service Incentive are separate for the Medi-Cal, Healthy Families, Healthy Kids, Alliance Care IHSS, Alliance Care AIM and Alliance Care Individual Conversion Programs.

Definitions.

In addition to other terms defined in this Addendum 3 or in the Agreement, the following terms shall have the meanings set forth below:

- 2.1 <u>Available Points</u> is the maximum number of points available under each Measurement Component as determined in the sole discretion of Plan.
- 2.2 <u>CBI Fee-for-Service Incentives</u> are fee-for-service payments, in addition to those payments described elsewhere in the Agreement, which PCPs are eligible to receive in exchange for performing specific activities as described in Section 5 to this Addendum 3.
- 2.3 <u>CBI Incentive Payments</u> are the annual or quarterly payments, as described in Section 4 to this Addendum 3, which are based upon a PCP's performance under the CBI Incentive Program.
- 2.4 <u>CBI Incentive Program</u> is a program whereby PCPs are measured against Performance Targets and against a Comparison Group and are eligible for incentive payment based upon their performance.
- 2.5 <u>CBI Table</u> means the table set forth in Attachment 1 to this Addendum 3 specifying the Available Points, Member Requirement, Performance Target/Relative Ranking Measurement, Measurement Data Source and Methodology for each Measurement Component.
- 2.6 Comparison Group is the group of PCPs to which Provider is compared to determine Provider's percentile ranking within the group. PCPs are divided into three (3) Comparison Groups: 1) family practice/general practice (FP/GP), 2) pediatrics (PED) and 3) internal medicine (IM). Any obstetrician/gynecologist that is a Primary Care Physician will be included in the FP/GP Comparison Group.
- 2.7 <u>Dual Coverage Members</u> are Members who are eligible for either Medi-Cal or Healthy Families and for coverage from another source, such as Medicare or a commercial health plan.

2.8 Eligible Members

- 2.8.1 Eligible Members for the CBI Incentive Program measures are the Santa Cruz, Monterey or Merced Medi-Cal Members and the Santa Cruz or Monterey Healthy Families Members, excluding Dual Coverage Members.
- 2.8.2 Eligible Members for the CBI Fee-For Service Incentives are the Santa Cruz, Monterey or Merced Medi-Cal Members; the Santa Cruz or Monterey Healthy Families Members; the Santa Cruz or Merced Healthy Kids Members; the Monterey County IHSS Members, Monterey County AIM Members, and the Monterey County Individual Conversion Plan Members, excluding Dual Coverage Members.
- 2.9 <u>Eligible Member Months</u>. Eligible Member Months for the CBI Incentive Program is the total number of member months each Eligible Member is linked to the PCP during the measurement period, except that member months for a PCP's Linked Medi-Cal Members who are in the Aged, BCCTP, Disabled and Long Term Care Medi-Cal aid code categories are multiplied by four (4) to determine the Eligible Member Months applicable to those Linked Members. Member months are determined by identifying the total number of Linked Members linked to the PCP during each month of the Measurement Period.
- 2.10 Measurement Component shall mean the measures as described in the CBI Table.
- 2.11 <u>Measurement Period</u> is the period for which Plan shall measure data in order to calculate the applicable CBI Incentive Payment.
- 2.12 <u>Methodology</u> is the internally developed methodology, or the source of data utilized by Plan, to measure Provider's performance for each Measurement Component under the CBI.
- 2.13 PCP is the individual or group of PCPs to whom Linked Members are assigned.
- 2.14 <u>Performance Targets</u> are the targets established in the sole discretion of Plan. Performance Targets are set forth in the CBI Table.
- 2.15 <u>Performance Target Measures</u> are those Measurement Components for which the PCP receives points based upon meeting a specified Performance Target.
- 2.16 <u>Plan Goal</u> is the percentage of Eligible Members for whom the PCP provided the applicable Measurement Component of the Quality of Care (HEDIS) measures. The Plan Goal for all Quality of Care Measures is ninety percent (90%).
- 2.17 <u>Relative Ranking Measures</u> are those Measurement Components for which a PCP receives points based on its ranking relative to performance of other PCPs within the PCP's Comparison Group

CBI Incentive Program.

PCPs are eligible to receive an incentive payment from a set budget or pool ("CBI Pool"). Funding of the CBI Pools shall be at the sole discretion of Plan. The CBI Pools are divided into three (3) sub-pools: (1) the FP/GP CBI Pool, (2) the PED CBI Pool, and (3) the IM CBI Pool. Amounts paid under each category correlate to each PCP's rank within its Comparison Group for each measure or for the PCP meeting a specific Performance Target. The CBI Incentive Program consists of the Measurement Components as set forth in Sections 3.1 through 3.8 below.

3.1 <u>Member Reassignment Threshold</u> is the Plan mean of Member reassignments per 1,000 members per Fiscal Year as determined by the Plan and if exceeded by more than two standard deviations, the points awarded to Provider <u>for the Relative Ranking</u> and Performance Target Measures will be

- reduced by fifty-percent (50%). The Member Reassignment Threshold is not applied to PCPs with less than one hundred (100) Linked Members.
- 3.2 Rate of Ambulatory Care Sensitive Admissions. This Measurement Component measures the rate of ambulatory care sensitive admissions for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of ambulatory care sensitive admissions per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have a minimum of one hundred (100) Linked Members as of December 31, 2012.
- 3.3 Rate of Generic Prescriptions. This Measurement Component measures the percent of generic prescriptions filled for PCP's Linked Members among all prescriptions filled for PCP's Linked Members as determined by a review of claims data.
- 3.4 Quality of Care Measures. The Quality of Care Measures Component are HEDIS or IHA P4P defined clinical performance measures that follow the applicable methodology and are based on claims and encounter data, not on chart review. In order for a PCP to receive points for a Quality of Care Measure, there must be a minimum of five (5) Eligible Members that qualify for the measure based on HEDIS specifications. The total points available for the Quality of Care Measures will be allocated across only those measures for which the PCP has five (5) Eligible Members that qualify for the Measure.
 - 3.4.1 There are nine (9) clinical performance measures, as follows: (1) well child visit 3 6 years, (2) well adolescent visit 12 21 years, (3) breast cancer screening, (4) cervical cancer screening, (5) diabetes LDL-C screening, (6) diabetes HbA1c screening (7) diabetes medical attention for nephropathy, (8) body mass index (BMI) percentile calculated, and (9) asthma medication ratio.
- 3.5 Rate of Preventable Emergency Department (ED) Visits. This Measurement Component measures the rate of preventable emergency department visits for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have a minimum of one hundred (100) Linked Members as of December 31, 2012.
- 3.6 Rate of Primary Care Visits. This Measurement Component measures the rate of primary care visits provided to PCP's Linked Members on an annual basis. The target for this measure is more than three (3) PCP visits per Linked Member, per Fiscal Year. Partial points may be earned by Provider for visits per Linked Member per Fiscal Year between two and one-quarter (2.25) and three (3) visits per Member per Fiscal Year.
- 3.7 <u>Electronic Claims/Encounter Data Submittal</u>. This Measurement Component measures the percentage of PCP's eligible claims and encounter data submitted to the Plan electronically. Eligible claims include those that are not for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The target for this measure is ninety-five percent (95%) of all eligible claims submitted electronically.
 - 3.7.1 Claims/Encounter Data Submittal. This Measurement Component measures the percentage of PCP's eligible claims and encounter data submitted to the Plan electronically. Eligible claims/encounter data include those that are not for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The target for this measure is ninety-five percent (95%) of all eligible claims/encounter data submitted electronically.
 - 3.7.2 Referral Submittal: This Measurement Component measures the percentage of PCP's eligible referrals submitted to the Plan through the Plan's web portal. The target for this

measure is 75% of all eligible referrals submitted through the web portal. Eligible referrals are those referrals that providers may submit through the web portal

- 4. <u>Calculation and Payment of CBI Incentive Payments</u>. An accounting of CBI Incentive Payments shall be made annually four (4) months after the conclusion of each Fiscal Year and shall be certified by the Plan's Chief Financial Officer. The accounting will be based only on claims and data submitted for dates of service within the CBI Term and received by Plan no later than January 31, 2013. Distributions are made to PCPs following Plan approval of such accounting and are made no later than one hundred eighty (180) days after the conclusion of each Fiscal Year.
 - 4.1 Relative Ranking Measures. Except as stated below in 4.1.1, PCPs shall be awarded the maximum number of points for each measure in which the PCP is ranked at or above the 76th percentile. PCP shall be awarded one-half the maximum number of points for each measure in which the PCP is ranked between the 51st and 75th percentile. PCP shall receive zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.
 - 4.1.1 Quality of Care Measures. For the Quality of Care Measures for which the PCP qualifies, if the PCP meets or exceeds the Plan Goal, the PCP shall be awarded the maximum number of points for the measure even if the PCP is not in the top quartile for the measure.
 - 4.2 Performance Target Measures. PCP shall be awarded the full amount of points if the PCP meets the Performance Target for the Electronic Claims/Encounter Data Submittal Measure. If the PCP falls below the Performance Target for this measure, the PCP earns zero (0) points. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target for the Rate of Primary Care Visits Measure. PCPs shall be awarded partial points if they provide between two and one-quarter (2.25) and three (3) visits per Linked Member per Fiscal Year. If the PCP falls below two (2) visits per Linked Member per Fiscal Year, it will earn zero (0) points.
 - After the assignment of points for the Relative Ranking Measures and the Performance Target Measures, the total CBI Incentive Program points are determined for each PCP. In the event that the PCP exceeded the Member Reassignment Threshold by more than two standard deviations, PCP's total CBI Incentive Program points will be reduced by fifty-percent (50%). The total points are multiplied by the number of Eligible Member Months for the PCP during the Fiscal Year to determine the PCP's "Weighted Points". Percentages are then determined by comparison to the totals for PCPs of the same Comparison Group, as follows: Weighted Points for PCP divided by total Weighted Points for all PCPs of the same Comparison Group equals the PCP's "CBI Distribution Percentage".
 - 4.4 PCPs will receive a portion of the applicable CBI Pool (e.g. IM CBI Pool, PED CBI Pool or FP/GP CBI Pool) by multiplying the PCP's CBI Distribution Percentage by the total amount of funds in such CBI Pool.

Fee-for-Service Incentives

5.1 <u>Increased preventive and disease management actions.</u> Plan shall pay a fee-for-service incentive for performance of the following:

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- 5.2 Increased prevalence of extended hours. Plan shall pay Provider five percent (5%) of capitation or the fee-for-service equivalent for non-capitated Programs for holding office hours for at least eight (8) hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. during the quarter. Plan shall pay Provider the enhanced payment for all PCPs under Provider's contract located within a 5 mile radius of the location with extended hours availability if Linked Members may access care during the extended hours at the extended hours location.
- Payment of Fee-for-Service Incentives. An accounting of Fee-for-Service Incentives shall be made each quarter within forty five (45) calendar days after the conclusion of each quarter. PCP should submit all Fee-for-Service Incentives within 30 days of the close of each quarter and will not receive payment for any Fee-for-Service Incentives submitted to Plan after January 31, 2013. Distributions are made to PCPs following Plan approval of such accounting. Distributions for the first, second and third quarters are made no later than ninety (90) calendar days after the conclusion of the quarter. The distribution for the fourth quarter Fee-for-Service Incentives shall be made with the distribution of the CBI Incentive Payments no later than one hundred eighty (180) days after the conclusion of the Fiscal Year.
- 6. <u>CBI Payments Determination Final.</u> Plan's calculation of payments under the CBI shall be final. Provider recognizes that the measurement of the CBI data is subject to variation and reasonable statistical and operational error. Provider acknowledges that Plan would not be willing to offer the CBI if Plan's calculation of payments under the CBI would expose Plan to increased risk of disputes and litigation arising out of Plan's calculation. Accordingly, in consideration of Plan's agreement to offer the CBI to Provider, Provider agrees that Provider will have no right to dispute Plan's determination of payments due under the CBI, including determination of any data or the number of Eligible Members.
- Term of CBI. The term of this CBI shall begin on January 1, 2012 and end on December 31, 2012 (the "CBI Term").

- 8. <u>CBI Programs for Future Periods.</u> Plan, in its sole and absolute discretion, may implement care-based incentive programs for periods after completion of the CBI Term. Any such programs shall be on terms determined by Plan. Until Plan and Provider enter into a written agreement with respect to any such new program extending beyond the CBI Term, no such program shall be binding upon Plan.
- 9. <u>Effect of Termination of Agreement.</u> In the event of the termination of the Agreement for any reason prior to the expiration of the CBI Term, no CBI Incentive Payments shall be earned or made hereunder.

	ATT	ATTACHMENT 1 - C	CBI Table			
CBI Program Measurement Components	Available Points	Member Requirement	Performance Target/Relative Ranking	Measurement Period	Measurement Data Source	Methodology
Health and Cost Management:	40 total					
Rate of Ambulatory Care Sensitive Admissions Number of ambulatory care sensitive admissions per 1,000 Linked Members per Fiscal Year.	30	> 100 Linked Members as of 12/31/12.	Relative Ranking ³	FY 2012	Claims	AHRQ¹
Rate of Generic Prescriptions Percent of Generic prescriptions among all prescriptions, regardless of prescriber.	10	None.	Relative Ranking ³	FY 2012	Claims	1HA P4P²
Quality of Care (HEDIS):	30 total					
Well Child Visit 3-6 Years	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Well Adolescent Visit 12-21 Years	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking³	FY 2012	Claims	HEDIS
Breast Cancer Screening	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Cervical Cancer Screening	Per §4.1	≥ 5 continuously Linked Members ⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Diabetes LDL-C Screening	Per §4.1	S continuously Linked Members ⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Diabetes HbA1c Screening	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Diabetes Medical Attention for Nephropathy	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
BMI Percentile Calculated	Per §4.1	> 5 continuously Linked Members ⁴	Relative Ranking ³	FY 2012	Claims	HEDIS
Asthma Medication Ratio	Per §4.1	>_5 continuously Linked Members ⁴	Relative Ranking ³	FY 2012	Claims	IHA P4P²

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	ATT	ATTACHMENT 1 - C	CBI Table			
Appropriate Access to Care	25 total					
Rate of Preventable Emergency Department Visits Number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year.	20	≥ 100 Linked Members as of 12/31/12	Relative Ranking³	FY 2012	Claims	Medi-Cal ER Collaborative definition based on NYU study
Rate of Primary Care Visits Greater than three (3) Primary Care visits provided by Provider to Linked Members per Fiscal Year. Partial points will be awarded for 2.25 to 3 visits PMPY.	5	None	>3.0 PMPY Performance Target	FY 2012	Claims	Plan developed
Information Technology	5 total					
Electronic Claims/Encounter Data Submittal 95% of eligible claims/encounter data submitted electronically to the Alliance.	3	None	95% Performance Target	FY 2012	Claims	# eligible electronic claims All eligible claims
Referral Submittal 75% of eligible referrals submitted through Alliance web portal.	2	None	75% Performance Target	FY 2012	Referrals	# eligible referrals All eligible referrals
CBI FFS Incentive	8.		Amount (All paid	Member Requirement	Measurement Period	Measurement Data Source
Measurement Component	ent.		quarterly)	-		
Extended Office Hours Provider available to provide services to Linked Members for 8 hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. Additional payment is to be paid per PCP covered by the Provider's agreement within a 5 mile radius if Linked Members may access care during the extended hours at the extended hours location.	s for 8 hours p al payment is us if Linked M	Members for 8 hours per week beyond Additional payment is to be paid per PCP nile radius if Linked Members may access ours location.	5% of Capitation or Case Management Fee-for-Service	None	FY 2012	Administrative Data
<u>Diabetes Services</u> Provider to ensure provision of all of the following services for Linked Members with diabetes: HbA1c, LDL-C, retinal exam, diabetes medical attention for nephropathy ⁵ during the Fiscal Year. The Member must be linked to the Provider on the date(s) all such service are provided for Provider to receive payment.	es for Linked attention for r ider on the dat	ng services for Linked Members with medical attention for nephropathy ⁵ during the Provider on the date(s) all such services	RATES	:rs ages older, o rat date ice for rvice.	FY 2012	Claims
Healthy Weight for Life (HWL) Program Referral Provider to refer Member aged 2 – 18 y/o with BMI at or above the 85 th percentile to Plan's HWL by Plan's referral form. Incentive paid to the PCP who first notifies the Plan in Fiscal Year and who has counseled Member about nutrition, physical activity and Plan's HWL.	above the 85 ^{tt} who first notif /sical activity	percentile to Plan's ies the Plan in Fiscal and Plan's HWL.		ırs aged	FY 2012	HWL Referral Form

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ATTACHMENT 1 – CBI Table	I Table		
Healthy Weight for Life Program Follow Up Visit Provider to notify Plan by follow up form of the first six month follow up visit and further BMI percentile determination for a member previously referred for the HWL.	irs aged	ırs aged FY 2012	HWL Follow Up Form
Asthma Action Plans (AAP) Provider to submit AAP to Plan for Members with Asthma. Incentive paid to the PCP who first submits the AAP in the Fiscal Year and is paid only once per Fiscal Year.	REMETED ITS ages	FY 2012	Plans Submitted by Providers
Medication Management Agreements (MMA) Provider to submit MMA for members to Plan. Incentive paid to the PCP who first submits the MMA to the Plan in the Fiscal Year and is paid only once per Fiscal Year.		FY 2012	Plans Submitted by Providers

http://www.ahrq.gov/data/safetynet/billappb.htm

² http://www.iha.org/pdfs documents/p4p california/MY%202010%20Proposed%20Measure%20Set%2012%2009.pdf
³ For relative ranking measures, PCPs ranked at 100th to 76th percentile amongst peers earn maximum available points, ranked at 75th to 51st percentile earn onehalf available points, ranked below 50th percentile earn no points for the measure.

⁴ For HEDIS Measures, the continuously Linked Members must be qualified per HEDIS specifications.
⁵ Diabetes medical attention for nephropathy includes: claim/encounter data with relevant CPT or ICD-9 code evidencing treatment of nephropathy, claim submitted by a nephrologist, positive urine macroalbumin test documented by claim/encounter data, evidence of ACE inhibitor/ARB therapy during measurement year. Note: If a Provider has 100 or more Linked Members, and the Provider's rate of member reassignment per 1,000 Linked Members exceeds the Plan mean of member reassignment rate per 1,000 Linked Members by more than two standard deviations, the points awarded to Provider for the Relative Ranking and Target Measures will be reduced by 50%.

SECOND AMENDMENT TO THE PRIMARY CARE PHYSICIAN SERVICES AGREEMENT (For Non-FQHC Providers)

This Second Amendment to the Primary Care Physician Services Agreement ("Amendment") is effective January 1, 2013 ("Effective Date of Amendment"), by and between the Santa Cruz-Monterey-Merced Managed Medical Care Commission, a public entity organized under the laws of California, doing business as the Central California Alliance for Health, hereinafter referred to as "Plan", and the County of Monterey, a political subdivision of the State of California, doing business as Natividad Medical Center, on behalf of its Natividad Medical Center Specialty Clinic, hereinafter referred to as "Provider," with reference to the following facts:

- WHEREAS, Plan is a public entity organized pursuant to Welfare and Institutions Code section 14087.54, Santa Cruz County Code Chapter 7.58, Monterey Municipal Code section 2.45.010, and Merced County Code Chapter 9.43;
- WHEREAS, Plan and Provider entered into the Primary Care Physician Services Agreement effective as of the Commencement Date (the "Agreement"), as amended, for the provision of health care services;
- WHEREAS, both Plan and Provider desire to change certain compensation terms of the Agreement;
- WHEREAS, subject to any necessary approval by the State, this Amendment shall be effective on the Effective Date of Amendment; and
- WHEREAS, references to Sections and Exhibits below are references to sections and exhibits, respectively, of the Agreement.
- NOW, THEREFORE, the parties hereby amend the terms of the Agreement as follows:
- 1. Section 1.6, Covered Services Documentation definition, shall be deleted in its entirety and replaced with the following Section 1.6, Covered Services Documentation definition:
 - "Covered Services Documentation. Covered Services Documentation means documentation developed by Primary Care Physicians to support the Covered Services, including Primary Care Physician Services, provided hereunder, including, without limitation, claims for payment, discharge summaries, medical records, emergency visit records and diagnostic reports."
- 2. Section 2.11.2.1 shall be deleted in its entirety.
- 3. Exhibit H, Section 2.a., <u>Capitation Payment</u>, shall be deleted in its entirety and replaced with the following definition of <u>ACA Primary Care Services:</u>
 - "ACA Primary Care Services" are Covered Services which are primary care services rendered by eligible physicians as defined, as of January 1, 2013, by 42 U.S.C. Section 1396a(jj) and 42 CFR Section 447.400, as amended from time to time.
- 4. Exhibit H, Section 2.e., PMPM, shall be deleted in its entirety and replaced with the following definition:
 - "ACA Primary Care Service Rates" are the minimum payment rates required by Law for payment for ACA Primary Care Services. As of January 1, 2013, such rates are set forth in 42 U.S.C. Section 1396a(a)(13) and 42 CFR Section 447.405(a).

- 5. Exhibit H, Section 3.b., <u>Case Managed Primary Care Physician Services</u>, shall be deleted in its entirety.
- 6. Exhibit H, Section 3.c., Other Payment, shall be deleted in its entirety and replaced with the following newly numbered Exhibit H, Section 3.b., Fee-For-Service Payment:

"Fee-For-Service Payment. Plan shall pay Provider for Covered Services provided to Medi-Cal Members as set forth below in subsections i., ii., iii., iv., and v.

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7. Addendum 3, Primary Care Physician Care Based Incentive Program, shall be amended and replaced with the attached Addendum 3, Primary Care Physician Care Based Incentive Program. In order for Addendum 3 to be effective, Provider is required to execute both this Amendment, on the signature page below, and the signature page of Addendum 3.

All other terms and provisions of the Agreement shall remain in full force and effect so that all rights, duties and obligations, and liabilities of the parties hereto otherwise remain unchanged; provided, however, if there is any conflict between the terms of this Amendment and the Agreement, then the terms of this Amendment shall govern. Terms used in this Amendment shall have the meanings assigned to them in the Agreement, unless otherwise specified in this Amendment.

Plan	Provider
Central California Alliance for Health	Natividad Medical Center
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Print Name:	Print Name: Hany Weis
Title:	Title: (£ >
Date:	Date: 11/2/12

ADDENDUM 3

PRIMARY CARE PHYSICIAN CARE BASED INCENTIVE PROGRAM

1. Introduction.

This Addendum sets forth the terms of care based incentives offered to PCPs by Plan. The program is designed to compensate PCPs for efforts undertaken to improve the care provided to Eligible Members as reflected by data measured by Plan, all as described herein (the "Care-Based Incentive" or the "CBI").

The CBI consists of two components: (1) the CBI Incentive Program and (2) the CBI Fee-for-Service Incentive. The CBI continues for a limited term, as described in Section 7 of this Addendum 3, unless it is specifically extended by mutual written agreement of the parties hereto. The budget for the CBI Incentive Program is separate for the Medi-Cal and Healthy Families Programs. The budget and allocation for the CBI Fee-for-Service Incentive are separate for the Medi-Cal, Healthy Families, Healthy Kids, Alliance Care IHSS, Alliance Care AIM and Alliance Care Individual Conversion Programs.

2. Definitions.

In addition to other terms defined in this Addendum 3 or in the Agreement, the following terms shall have the meanings set forth below:

- 2.1 <u>Available Points</u> is the maximum number of points available under each Measurement Component as determined in the sole discretion of Plan.
- 2.2 <u>CBI Fee-for-Service Incentives</u> are fee-for-service payments, in addition to those payments described elsewhere in the Agreement, which PCPs are eligible to receive in exchange for performing specific activities as described in Section 5 to this Addendum 3.
- 2.3 <u>CBI Incentive Payments</u> are the annual or quarterly payments, as described in Section 4 to this Addendum 3, which are based upon a PCP's performance under the CBI Incentive Program.
- 2.4 <u>CBI Incentive Program</u> is a program whereby PCPs are measured against Performance Targets and against a Comparison Group and are eligible for incentive payment based upon their performance.
- 2.5 <u>CBI Table</u> means the table set forth in Attachment 1 to this Addendum 3 specifying the Available Points, Member Requirement, Performance Target/Relative Ranking Measures, Measurement Period, Measurement Data Source and Methodology for each Measurement Component.
- 2.6 <u>Comparison Group</u> is the group of PCPs to which Provider is compared to determine Provider's percentile ranking within the group. PCPs are divided into three (3) Comparison Groups: 1) family practice/general practice (FP/GP), 2) pediatrics (PED) and 3) internal medicine (IM). Any obstetrician/gynecologist that is a Primary Care Physician will be included in the FP/GP Comparison Group.
- 2.7 <u>Dual Coverage Members</u> are Members who are eligible for either Medi-Cal or Healthy Families and for coverage from another source, such as Medicare or a commercial health plan.

2.8 Bligible Members

- 2.8.1 Eligible Members for the CBI Incentive Program measures are the Santa Cruz, Monterey or Merced Medi-Cal Members and the Santa Cruz or Monterey Healthy Families Members, excluding Dual Coverage Members.
- 2.8.2 Eligible Members for the CBI Fee-For Service Incentives are the Santa Cruz, Monterey or Merced Medi-Cal Members; the Santa Cruz or Monterey Healthy Families Members; the Santa Cruz or Merced Healthy Kids Members; the Monterey County IHSS Members, Monterey County AIM Members, and the Monterey County Individual Conversion Plan Members, excluding Dual Coverage Members.
- 2.9 <u>Eligible Member Months</u>. Eligible Member Months for the CBI Incentive Program is the total number of member months each Eligible Member is linked to the PCP during the measurement period, except that member months for a PCP's Linked Medi-Cal Members who are in the Aged, BCCTP, Disabled and Long Term Care Medi-Cal aid code categories are multiplied by four (4) to determine the Eligible Member Months applicable to those Linked Members. Member months are determined by identifying the total number of Linked Members linked to the PCP during each month of the Measurement Period.
- 2.10 Measurement Component shall mean the measures as described in the CBI Table.
- 2.11 <u>Measurement Period</u> is the period for which Plan shall measure data in order to calculate the applicable CBI Incentive Payment,
- 2.12 <u>Methodology</u> is the internally developed methodology, or the source of data utilized by Plan, to measure Provider's performance for each Measurement Component under the CBI.
- 2.13 PCP is the individual or group of PCPs to whom Linked Members are assigned.
- 2.14 <u>Performance Targets</u> are the targets established in the sole discretion of Plan. Performance Targets are set forth in the CBI Table.
- 2.15 <u>Performance Target Measures</u> are those Measurement Components for which the PCP receives points based upon meeting a specified Performance Target.
- 2.16 Plan Goal is the percentage of Eligible Members for whom the PCP provided the applicable Measurement Component of the Quality of Care (HEDIS) measures. The Plan Goal for each Quality of Care measure is ninety percent (90%).
- 2.17 <u>Relative Ranking Measures</u> are those Measurement Components for which a PCP receives points based on its ranking relative to performance of other PCPs within the PCP's Comparison Group.

3. CBI Incentive Program.

PCPs are eligible to receive an incentive payment from a set budget or pool ("CBI Pool"). Funding of the CBI Pools shall be at the sole discretion of Plan. The CBI Pools are divided into three (3) sub-pools: (1) the FP/GP CBI Pool, (2) the PED CBI Pool, and (3) the IM CBI Pool. Amounts paid under each Measurement Component correlate to each PCP's rank within its Comparison Group for each measure or for the PCP meeting a specific Performance Target. The CBI Incentive Program consists of the Measurement Components as set forth in Sections 3.1 through 3.9, below.

3.1 <u>Member Reassignment Threshold</u> is the Plan mean of Member reassignments per 1,000 members per Fiscal Year as determined by the Plan and if exceeded by more than two standard deviations,

the points awarded to Provider for the Relative Ranking and Performance Target Measures will be reduced by fifty-percent (50%). The Member Reassignment Threshold is not applied to PCPs with less than an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.

- 3.2 Rate of Ambulatory Care Sensitive Admissions. This Measurement Component measures the rate of ambulatory care sensitive admissions for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of ambulatory care sensitive admissions (based upon Plan-identified AHRQ specifications) per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- Rate of Readmission. This Measurement Component measures the rate of readmissions for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of readmissions during the CBI Term per 1,000 Linked Members per Fiscal Year. A readmission is any admission of a Linked Member during the CBI Term which occurs within ninety (90) days of the Linked Member's discharge from an inpatient stay which commenced during the CBI Term. The rate of readmissions shall not include admissions or readmissions associated with diagnoses related to transplant or maternity. The rate of readmissions for PCP's Linked Members shall include only those readmissions where the Linked Member is linked to the PCP at both the time of admission and at the time of readmission. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.4 <u>Rate of Generic Prescriptions</u>. This Measurement Component measures the percent of generic prescriptions filled for PCP's Linked Members among all prescriptions filled for PCP's Linked Members as determined by a review of claims data.
- Quality of Care Measures. The Quality of Care Measurement Components are HEDIS or IHA P4P defined clinical performance measures that follow the applicable methodology and are based on claims and encounter data, not on chart review. In order for a PCP to receive points for a Quality of Care measure, there must be a minimum of five (5) Eligible Members that qualify for the measure based on HEDIS specifications. The total points available for the Quality of Care Measurement Components will be allocated across only those measures for which the PCP has five (5) Eligible Members that qualify for the Measurement Component.
 - 3.5.1 There are eight (8) clinical performance measures, as follows: (1) well child visit 3 6 years, (2) well adolescent visit 12 21 years, (3) cervical cancer screening, (4) diabetes LDL-C screening, (5) diabetes HbA1c screening, (6) diabetes medical attention for nephropathy, (7) body mass index (BMI) percentile calculated, and (8) asthma medication ratio.
- Rate of Preventable Emergency Department (ED) Visits. This Measurement Component measures the rate of preventable emergency department visits for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.7 Rate of Primary Care Visits. This Measurement Component measures the rate of primary care visits provided to PCP's Linked Members on an annual basis. The Performance Target for this measure is more than three (3) PCP visits per Linked Member, per Fiscal Year. Partial points may be earned by Provider for visits per Linked Member per Fiscal Year between two and one-quarter (2.25) and three (3) visits per Member per Fiscal Year.

- 3.8 <u>Electronic Claims/Encounter Data Submittal</u>. This Measurement Component measures the percentage of PCP's eligible claims and encounter data submitted to the Plan electronically. Eligible claims include those that are not for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The Performance Target for this measure is ninety-five percent (95%) of all eligible claims submitted electronically.
- 3.9 <u>Referral Submittal</u>. This Measurement Component measures the percentage of PCP's eligible referrals submitted to the Plan through the Plan's web portal. The Performance Target for this measure is 75% of all eligible referrals submitted through the web portal. Eligible referrals are those referrals that providers may submit through the web portal.
- 4. Calculation and Payment of CBI Incentive Payments. An accounting of CBI Incentive Payments shall be made annually four (4) months after the conclusion of each Fiscal Year and shall be certified by the Plan's Chief Financial Officer. The accounting will be based only on claims and data submitted for dates of service within the CBI Term and received by Plan no later than January 31, 2014. Distributions are made to PCPs following Plan approval of such accounting and are made no later than one hundred eighty (180) days after the conclusion of each Fiscal Year.
 - 4.1 Relative Ranking Measures. Except as stated below in 4.1.1, PCPs shall be awarded the maximum number of points for each measure in which the PCP is ranked at or above the 76th percentile. PCP shall be awarded one-half the maximum number of points for each measure in which the PCP is ranked between the 51st and 75th percentile. PCP shall receive zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.
 - 4.1.1 Quality of Care Measures. For the Quality of Care measures for which the PCP qualifies, if the PCP meets or exceeds the Plan Goal, the PCP shall be awarded the maximum number of points for the measure even if the PCP is not in the top quartile for the measure.

4.2 Performance Target Measures.

- 4.2.1 Rate of Primary Care Visits Measure. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. PCPs shall be awarded partial points if they provide between two and one-quarter (2.25) and three (3) visits per Linked Member per Fiscal Year. If the PCP falls below two and one-quarter (2.25) visits per Linked Member per Fiscal Year, the PCP will earn zero (0) points.
- 4.2.2 <u>Electronic Claims/Encounter Data Measure</u>. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.2.3 <u>Referral Submittal Measure</u>. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.3 After the assignment of points for the Relative Ranking Measures and the Performance Target Measures, the total CBI Incentive Program points are determined for each PCP. In the event that the PCP exceeded the Member Reassignment Threshold by more than two standard deviations, PCP's total CBI Incentive Program points will be reduced by fifty-percent (50%). The total points are multiplied by the number of Eligible Member Months for the PCP during the Fiscal Year to determine the PCP's "Weighted Points". Percentages are then determined by comparison to the totals for PCPs of the same Comparison Group, as follows: Weighted Points for PCP divided by total Weighted Points for all PCPs of the same Comparison Group equals the PCP's "CBI Distribution Percentage".

- 4.4 PCPs will receive a portion of the applicable CBI Pool (e.g. IM CBI Pool, PED CBI Pool or FP/GP CBI Pool) by multiplying the PCP's CBI Distribution Percentage by the total amount of funds in such CBI Pool.
- 5. Fee-for-Service Incentives
 - 5.1 <u>Increased preventive and disease management actions</u>. Plan shall pay a fee-for-service incentive for performance of the following:

5.1.1

5.1.2

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5.1.3

5.1.4

- 5.2 Increased prevalence of extended hours. Plan shall pay Provider five percent (5%) of the fee-for-service amount applicable to those services set forth in the Provider Manual, Primary Care Physician Services Case Management, excluding Children's Health and Disability Prevention (CHDP) services and Comprehensive Perinatal Services Program (CPSP) services, for holding office hours for at least eight (8) hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. during the quarter. Plan shall pay Provider the enhanced payment for all PCPs under Provider's contract located within a 5 mile radius of the location with extended hours availability if Linked Members may access care during the extended hours at the extended hours location.
- 5.3 Payment of Fee-for-Service Incentives. An accounting of Fee-for-Service Incentives shall be made each quarter within forty five (45) calendar days after the conclusion of each quarter. PCP should submit all Fee-for-Service Incentives within 30 days of the close of each quarter and will

not receive payment for any Fee-for-Service Incentives submitted to Plan after January 31, 2014. Distributions are made to PCPs following Plan approval of such accounting. Distributions for the first, second and third quarters are made no later than ninety (90) calendar days after the conclusion of the quarter. The distribution for the fourth quarter Fee-for-Service Incentives shall be made with the distribution of the CBI Incentive Payments no later than one hundred eighty (180) days after the conclusion of the Fiscal Year.

- 6. <u>CBI Payments Determination Final.</u> Plan's calculation of payments under the CBI shall be final. Provider recognizes that the measurement of the CBI data is subject to variation and reasonable statistical and operational error. Provider acknowledges that Plan would not be willing to offer the CBI if Plan's calculation of payments under the CBI would expose Plan to increased risk of disputes and litigation arising out of Plan's calculation. Accordingly, in consideration of Plan's agreement to offer the CBI to Provider, Provider agrees that Provider will have no right to dispute Plan's determination of payments due under the CBI, including determination of any data or the number of Eligible Members.
- 7. Term of CBI. The term of this CBI shall begin on January 1, 2013 and end on December 31, 2013 (the "CBI Term").
- 8. <u>CBI Programs for Future Periods.</u> Plan, in its sole and absolute discretion, may implement care-based incentive programs for periods after completion of the CBI Term. Any such programs shall be on terms determined by Plan. Until Plan and Provider enter into a written agreement with respect to any such new program extending beyond the CBI Term, no such program shall be binding upon Plan.
- 9. <u>Effect of Termination of Agreement.</u> In the event of the termination of the Agreement for any reason prior to the expiration of the CBI Term, no CBI Incentive Payments shall be earned or made hereunder.

PLAN Central California Alliance for Health	PROVIDER Natividad Medical Center
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By:	By:
Title:	Title: CF3
Date:	Date: 11/20 hz

	ATT	ATTACHMENT 1 - CBI Table	BI Table			
CBI Program Measurement Components	Available Points	Member Requirement	Performance Target/Relative Ranking	Measurement Period	Measurement Data Source	Methodology
Health and Cost Management:	40 total					
Rate of Ambulatory Care Sensitive Admissions Number of ambulatory care sensitive admissions per 1,000 Linked Members per Fiscal Year.	30	Avg. of at least 100 Linked Members in the Measurement Period. Per §3.2.	Relative Ranking ³	FY 2013	Claims	AIRQ¹
Rate of Readmissions Number of readmissions per 1,000 Linked Members per Fiscal Year.	0	Avg. of at least 100 Linked Members in the Measurement Period. Per §3.3.	Relative Ranking ³	FY 2013	Claims	Per §3.3
Rate of Generic Prescriptions Percent of Generic prescriptions among all prescriptions, regardless of prescriber.	10	None.	Relative Ranking ³	FY 2013	Claims	IHA P4P²
Quality of Care (HEDIS):	30 total					
Well Child Visit 3-6 Years	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Well Adolescent Visit 12-21 Years	Per §4.1	> 5 continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Cervical Cancer Screening	Per §4.1	> 5 continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Diabetes LDL-C Screening	Per §4.1	S continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Diabetes HbA1c Screening	Per §4.1	5 continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Diabetes Medical Attention for Nephropathy	Per §4.1	≥ 5 continuously Linked Members⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
BMI Percentile Calculated	Per §4.1	> 5 continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	HEDIS
Asthma Medication Ratio	Per §4.1	>_5 continuously Linked Members ⁴	Relative Ranking ³	FY 2013	Claims	IHA P4P²
		10				

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		Medi-Cal ER Collaborative definition based on NYU study	Plan developed		# eligible electronic claims All eligible claims	# eligible referrals All eligible referrals	Measurement Data Source	Administrative Data	Claims
		Claims	Claims		Claims	Referrals	Measurement Period	FY 2013	FY 2013
		FY 2013	FY 2013		FY 2013	FY 2013	Member Requirement	None	lbers ages and older, and to ider at date rvice for service.
BI Table		Relative Ranking ³	>3.0 PMPY Performance Target		95% Performance Target	75% Performance Target	Amount (All paid quarterly.)	5% of Case Management Fee- for-Service	RATES
ATTACHMENT 1 - CBI Table		Avg. of at least 100 Linked Members in the Measurement Period. Per §3.6.	None		None	None		er week beyond to be paid per PCP lembers may access	Members with hy ⁵ during the all such services are
ATT	25 total	20	5	5 total	8	2	en t	s for 8 hours p al payment is us if Linked M tion.	es for Linked for nephropat on the date(s)
	Appropriate Access to Care	Rate of Preventable Emergency Department Visits Number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year.	Rate of Primary Care Visits Greater than three (3) Primary Care visits provided by Provider to Linked Members per Fiscal Year. Partial points will be awarded for 2.25 to 3 visits PMPY.	Information Technology	Electronic Claims/Bncounter Data Submittal 95% of eligible claims/encounter data submitted electronically to the Alliance.	Referral Submittal 75% of eligible referrals submitted through Alliance web portal.	CBI FFS Incentive Measurement Component	Extended Office Hours Provider available to provide services to Linked Members for 8 hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. Additional payment is to be paid per PCP covered by the Provider's agreement within a 5 mile radius if Linked Members may access care during the extended hours at the extended hours location.	<u>Diabetes Services</u> Provider to ensure provision of all of the following services for Linked Members with diabetes: HbA1c, LDL-C, retinal exam, medical attention for nephropathy ⁵ during the Fiscal Year. The Member must be linked to the Provider on the date(s) all such services are provided for Provider to receive payment.

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ATTACHMENT 1 - CRI Tahle			
Healthy Weight for Life (HWL) Program Referral Provider to refer Member aged 2 – 18 y/o with BMI at or above the 85 th percentile to Plan's HWL by Plan's referral form. Incentive paid to the PCP who first notifies the Plan in Fiscal Year and who has counseled Member about nutrition, physical activity and Plan's HWL.	bers aged 8	FY 2013	HWL Referral Form
Healthy Weight for Life (HWL) Program Follow Up Visit Provider to notify Plan by follow up form of each six month follow up visit and further RMI percentile determination for a member previously referred for the HWL.	bers aged 8	FY 2013	HWL Follow Up Form
Asthma Action Plans (AAP) Provider to submit AAP to Plan for Members with Asthma. Incentive paid to the PCP who first submits the AAP in the Fiscal Year and is paid only once per Fiscal Year.	bers ages i6	FY 2013	Plans Submitted by Providers
Medication Management Agreements (MMA) Provider to submit MMA for members to Plan. Incentive paid to the PCP who first submits the MMA to the Plan in the Fiscal Year and is paid only once per Fiscal Year.		FY 2013	Plans Submitted by Providers

¹ http://www.qualityindicators.ahrq.gov/Modules/PQI_TechSpec.aspx Excluding PQI 09

http://www.qualityindicators.ahrq.gov/Modules/PDI TechSpec.aspx Excluding NQI 01-03 and PDI 01-03 and 05-13

³ For relative ranking measures, PCPs ranked at 100th to 76th percentile amongst peers earns maximum available points, ranked at 75th to 51st percentile earns ² http://www.iha.org/pdfs_documents/p4p_california/MY2011P4PManual_September2011.pdf one-half available points, ranked below 50th percentile earns no points for the measure.

⁴ For HEDIS measures, the continuously Linked Members must be qualified per HEDIS specifications.

⁵ Medical attention for nephropathy includes: claim/encounter data with relevant CPT or ICD-9 code evidencing treatment of nephropathy, claim submitted by a nephrologist, positive urine macroalbumin test documented by claim/encounter data, evidence of ACE inhibitor/ARB therapy during measurement year. Note: If a Provider has an average of at least 100 Linked Members during the Measurement Term (per §3.1), and the Provider's rate of member reassignment per 1,000 Linked Members by more than two standard deviations, the points awarded to Provider for the Relative Ranking and Performance Target Measures will be reduced by 50%.



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 339 Pajaro Street, Suite E • Salinas, CA 93901-3400 • (831) 755-6000
 530 West 16th Street, Suite B • Merced, CA 95340-4710 • (209) 381-5300

Attestation Regarding Extended Office Hours 2013 Care Based Incentive Program

Please complete all of the following fields, and sign and date this form at the bottom. The form must be signed by the contract signer. Central California Alliance for Health (the Alliance) will verify this information and if it is determined during any quarter of 2013 that the hours claimed are not available to Alliance members, your practice will be rendered ineligible to receive funds for the Extended Office Hours measure of the Care Based Incentive program for 2013.

Practice name:			
	with extended office hours:	Na	extended hr
Hours:			<u> </u>
Monday	a.m. top.m.	Friday	a.m. top.m.
Tuesday	a.m. top.m.	Saturday	a.m. top.m.
Wednesday	a.m. top.m.	Sunday	a.m. top.m.
Thursday	a.m. top.m.		
Address, City, Zi Address, City, Zi Address, City, Zi	mile radius whose members can ac pcode: pcode: pcode:		
and complete to to omissions or miss	nat the information submitted in this as the best of my knowledge and belief, representations may result in my prace of the Care Based Incentive program f	and is furnished in good : ctice being ineligible to re	faith. I understand that material
	Ву:		
	Print:		
	Title:		
	Date:		

THIRD AMENDMENT TO THE PRIMARY CARE PHYSICIAN SERVICES AGREEMENT

This Third Amendment to the Primary Care Physician Services Agreement ("Amendment") is effective January 1, 2014 ("Effective Date of Amendment"), by and between the Santa Cruz-Monterey-Merced Managed Medical Care Commission, a public entity organized under the laws of California, doing business as the Central California Alliance for Health, hereinafter referred to as "Plan", and the County of Monterey, a political subdivision of the State of California, doing business as Natividad Medical Center, on behalf of its Natividad Medical Group, hereinafter referred to as "Provider," with reference to the following facts:

- WHEREAS, Plan is a public entity organized pursuant to Welfare and Institutions Code section 14087.54, Santa Cruz County Code Chapter 7.58, Monterey Municipal Code section 2.45.010, and Merced County Code Chapter 9.43;
- WHEREAS, Plan and Provider entered into the Primary Care Physician Services Agreement effective as of the Commencement Date (the "Agreement"), as amended, for the provision of health care services;
- WHEREAS, both Plan and Provider desire to change certain compensation terms of the Agreement;
- WHEREAS, subject to any necessary approval by the State, this Amendment shall be effective on the Effective Date of Amendment; and
- WHEREAS, references to Sections and Exhibits below are references to sections and exhibits, respectively, of the Agreement.
- NOW, THEREFORE, the parties hereby amend the terms of the Agreement as follows:

1. Addendum 3, Primary Care Physician Care Based Incentive Program, shall be amended and replaced with the attached Addendum 3, Primary Care Physician Care Based Incentive Program. In order for Addendum 3 to be effective, Provider is required to execute both this Amendment, on the signature page below, and the signature page of Addendum 3.

All other terms and provisions of the Agreement shall remain in full force and effect so that all rights, duties and obligations, and liabilities of the parties hereto otherwise remain unchanged; provided, however, if there is any conflict between the terms of this Amendment and the Agreement, then the terms of this Amendment shall govern. Terms used in this Amendment shall have the meanings assigned to them in the Agreement, unless otherwise specified in this Amendment.

Plan Central California Alliance for Health	Provider Natividad Medical Group
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Ву: Д	By: Form
Print Name: Alan McKay	Print Name: Harry Wai's
Title: CEO	Title: (Eo
Date: PAINA DEGETTEN	Date: 12/3/13
DEC 0 6 2013	1 A3_PCP_Std_CBI 2014_010114_111813_Final
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ADDENDUM 3

PRIMARY CARE PHYSICIAN CARE BASED INCENTIVE PROGRAM

1. Introduction.

This Addendum sets forth the terms of care based incentives offered to PCPs by Plan. The program is designed to compensate PCPs for efforts undertaken to improve the care provided to Eligible Members as reflected by data measured by Plan, all as described herein (the "Care-Based Incentive" or the "CBI").

The CBI consists of two components: (1) the CBI Incentive Program and (2) the CBI Fee-for-Service Incentive. The CBI continues for a limited term, as described in Section 7 of this Addendum 3, unless it is specifically extended by mutual written agreement of the parties hereto. The budget for the CBI Incentive Program is separate for the Medi-Cal and Healthy Families Programs. The budget and allocation for the CBI Fee-for-Service Incentive are separate for the Medi-Cal, Healthy Families, Healthy Kids, Alliance Care IHSS, Alliance Care AIM and Alliance Care Individual Conversion Programs.

2. Definitions.

In addition to other terms defined in this Addendum 3 or in the Agreement, the following terms shall have the meanings set forth below:

- 2.1 <u>Available Points</u> is the maximum number of points available under each Measurement Component as determined in the sole discretion of Plan.
- 2.2 <u>CBI Fee-for-Service Incentives</u> are fee-for-service payments, in addition to those payments described elsewhere in the Agreement, which PCPs are eligible to receive in exchange for performing specific activities as described in Section 5 to this Addendum 3.
- 2.3 <u>CBI Incentive Payments</u> are the annual or quarterly payments, as described in Section 4 to this Addendum 3, which are based upon a PCP's performance under the CBI Incentive Program.
- 2.4 <u>CBI Incentive Program</u> is a program whereby PCPs are measured against Performance Targets and against a Comparison Group and are eligible for incentive payment based upon their performance.
- 2.5 <u>CBI Table</u> means the table set forth in Attachment 1 to this Addendum 3 specifying the Available Points, Member Requirement, Performance Target/Relative Ranking Measurement Period, Measurement Data Source and Methodology for each Measurement Component.
- 2.6 Comparison Group is the group of PCPs to which Provider is compared to determine Provider's percentile ranking within the group. PCPs are divided into three (3) Comparison Groups: 1) family practice/general practice (FP/GP), 2) pediatrics (PED) and 3) internal medicine (IM). Any obstetrician/gynecologist that is a Primary Care Physician will be included in the FP/GP Comparison Group.
- 2.7 <u>Dual Coverage Members</u> are Members who are eligible for either Medi-Cal or Healthy Families and for coverage from another source, such as Medicare or a commercial health plan.

2.8 Eligible Members

- 2.8.1 Eligible Members for the CBI Incentive Program measures are the Santa Cruz, Monterey or Merced Medi-Cal Members and the Santa Cruz or Monterey Healthy Families Members, excluding Dual Coverage Members.
- 2.8.2 Eligible Members for the CBI Fee-For Service Incentives are the Santa Cruz, Monterey or Merced Medi-Cal Members; the Santa Cruz or Monterey Healthy Families Members; the Santa Cruz Healthy Kids Members; the Monterey County IHSS Members; the Monterey County AIM Members; and the Monterey County Individual Conversion Plan Members, excluding Dual Coverage Members.
- 2.9 Eligible Member Months. Eligible Member Months for the CBI Incentive Program is the total number of member months each Eligible Member is linked to the PCP during the measurement period, except that member months for a PCP's Linked Medi-Cal Members who are in the Aged, BCCTP, Disabled and Long Term Care Medi-Cal aid code categories are multiplied by four (4) to determine the Eligible Member Months applicable to those Linked Members. Member months are determined by identifying the total number of Linked Members linked to the PCP during each month of the Measurement Period.
- 2.10 Measurement Component shall mean the measures as described in the CBI Table.
- 2.11 Measurement Period is the period for which Plan shall measure data in order to calculate the applicable CBI Incentive Payment.
- 2.12 <u>Methodology</u> is the internally developed methodology, or the source of data utilized by Plan, to measure Provider's performance for each Measurement Component under the CBI.
- 2.13 PCP is the individual or group of PCPs to whom Linked Members are assigned.
- 2.14 <u>Performance Targets</u> are the targets established in the sole discretion of Plan. Performance Targets are set forth in the CBI Table.
- 2.15 <u>Performance Target Measures</u> are those Measurement Components for which the PCP receives points based upon meeting a specified Performance Target.
- 2.16 Plan Goal is the percentage of Eligible Members for whom the PCP provided the applicable Measurement Component of the Quality of Care (HEDIS) measures. The Plan Goal for each Quality of Care measure is ninety percent (90%).
- 2.17 <u>Relative Ranking Measures</u> are those Measurement Components for which a PCP receives points based on its ranking relative to performance of other PCPs within the PCP's Comparison Group.

CBI Incentive Program.

PCPs are eligible to receive an incentive payment from a set budget or pool ("CBI Pool"). Funding of the CBI Pools shall be at the sole discretion of Plan. The CBI Pools are divided into three (3) sub-pools: (1) the FP/GP CBI Pool, (2) the PED CBI Pool, and (3) the IM CBI Pool. Amounts paid under each Measurement Component correlate to each PCP's rank within its Comparison Group for each measure or for the PCP meeting a specific Performance Target. The CBI Incentive Program consists of the Measurement Components as set forth in Sections 3.1 through 3.8, below.

3.1 <u>Member Reassignment Threshold</u> is the Plan mean of Member reassignments per 1,000 members per Fiscal Year as determined by the Plan and if exceeded by more than two standard deviations,

- the points awarded to Provider for the Relative Ranking and Performance Target Measures will be reduced by fifty-percent (50%). The Member Reassignment Threshold is not applied to PCPs with less than an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.2 Rate of Ambulatory Care Sensitive Admissions. This Measurement Component measures the rate of ambulatory care sensitive admissions for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of ambulatory care sensitive admissions (based upon Plan-identified AHRQ specifications) per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.3 Rate of Readmission. This Measurement Component measures the rate of readmissions for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of readmissions during the CBI Term per 1,000 Linked Members per Fiscal Year. A readmission is any admission of a Linked Member during the CBI Term which occurs within ninety (90) days of the Linked Member's discharge from an inpatient stay which commenced during the CBI Term. The rate of readmissions shall not include admissions or readmissions associated with diagnoses related to transplant or maternity. The rate of readmissions for PCP's Linked Members shall include only those readmissions where the Linked Member is linked to the PCP at both the time of admission and at the time of readmission. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.4 Rate of Generic Prescriptions. This Measurement Component measures the percent of generic prescriptions filled for PCP's Linked Members among all prescriptions filled for PCP's Linked Members as determined by a review of claims data.
- 3.5 Quality of Care Measures. The Quality of Care Measurement Components are HEDIS or IHA P4P defined clinical performance measures that follow the applicable methodology and are based on claims data, not on chart review. In order for a PCP to receive points for a Quality of Care measure, there must be a minimum of five (5) Eligible Members that qualify for the measure based on HEDIS specifications. The total points available for the Quality of Care Measurement Components will be allocated across only those measures for which the PCP has five (5) Eligible Members that qualify for the Measurement Component.
 - 3.5.1 There are eight (8) clinical performance measures, as follows: (1) well child visit 3 6 years, (2) well adolescent visit 12 21 years, (3) cervical cancer screening, (4) diabetes LDL-C screening, (5) diabetes HbA1c screening, (6) diabetes medical attention for nephropathy, (7) body mass index (BMI) percentile calculated, and (8) asthma medication ratio.
- 3.6 Rate of Preventable Emergency Department (ED) Visits. This Measurement Component measures the rate of preventable emergency department visits for PCP's Linked Members as determined by a review of claims data. The rate is reported by the number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Linked Members, as determined by the number of months for which PCP was contracted during the Measurement Period.
- 3.7 <u>Electronic Claims Submittal</u>. This Measurement Component measures the percentage of PCP's eligible claims submitted to the Plan electronically. Eligible claims include those that are not for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The Performance Target for this measure is ninety-five percent (95%) of all eligible claims submitted electronically.

- 3.8 <u>Referral Submittal</u>. This Measurement Component measures the percentage of PCP's eligible referrals submitted to the Plan through the Plan's web portal. The Performance Target for this measure is 75% of all eligible referrals submitted through the web portal. Eligible referrals are those referrals that providers may submit through the web portal.
- 4. Calculation and Payment of CBI Incentive Payments. An accounting of CBI Incentive Payments shall be made annually four (4) months after the conclusion of each Fiscal Year and shall be certified by the Plan's Chief Financial Officer. The accounting will be based only on claims and data submitted for dates of service within the CBI Term and received by Plan no later than January 31, 2015. For claims with dates of service from October 1, 2014 through December 31, 2014 and for the purpose of calculating the CBI Incentive payments, the Plan will crosswalk any ICD-10 data to the appropriate ICD-9 code as set forth by the 2014 Center for Medicare and Medicaid Services' (CMS) General Equivalence Mappings (GEMs). Distributions are made to PCPs following Plan approval of such accounting and are made no later than one hundred eighty (180) days after the conclusion of each Fiscal Year.

4.1 Relative Ranking Measures.

4.1.1 Rate of Ambulatory Care Sensitive Admissions, Rate of Preventable ED Visits and Rate of Readmission. PCPs shall be awarded the points for each measure based on the PCP's rank within their Comparison Group for that measure. Points will be allocated in the following manner:

	Points Allocated		
<u>Percentile</u>	Rate of Ambulatory Care Sensitive Admissions	Rate of Preventable ED Visits	Rate of Readmission
99 th – 90 th	30	20	5
89 th – 80 th	24	16	4
79 th – 70 th	18	12	3
$69^{th} - 60^{th}$	12	8	2
59 th – 50 th	6	4	1
49 th and below	0	0	0

4.1.2 Quality of Care and Other Relative Ranking Measures. For the Quality of Care and other Relative Ranking Measures, excluding those set forth above at section 4.1.1, for which the PCP qualifies, if the PCP meets or exceeds the Plan Goal, the PCP shall be awarded the maximum number of points for the measure even if the PCP is not in the top quartile for the measure. For PCPs not meeting or exceeding the Plan Goal, such PCP shall be awarded the maximum number of points for each measure in which the PCP's is ranked at or above the 76th percentile. PCP shall be awarded one-half the maximum number of points for each measure in which the PCP is ranked between the 51st and 75th percentile. PCP shall receive zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.

4.2 Performance Target Measures.

- 4.2.1 <u>Electronic Claims Measure</u>. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.2.2 <u>Referral Submittal Measure</u>. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- After the assignment of points for the Relative Ranking Measures and the Performance Target Measures, the total CBI Incentive Program points are determined for each PCP. In the event that the PCP exceeded the Member Reassignment Threshold by more than two standard deviations, PCP's total CBI Incentive Program points will be reduced by fifty-percent (50%). The total points are multiplied by the number of Eligible Member Months for the PCP during the Fiscal Year to determine the PCP's "Weighted Points". Percentages are then determined by comparison to the totals for PCPs of the same Comparison Group, as follows: Weighted Points for PCP divided by total Weighted Points for all PCPs of the same Comparison Group equals the PCP's "CBI Distribution Percentage".
- 4.4 PCPs will receive a portion of the applicable CBI Pool (e.g. IM CBI Pool, PED CBI Pool or FP/GP CBI Pool) by multiplying the PCP's CBI Distribution Percentage by the total amount of funds in such CBI Pool.

5. Fee-for-Service Incentives

5.1 <u>Increased preventive and disease management actions.</u> Plan shall pay a fee-for-service incentive for performance of the following:

RATES REDACTED

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5.1.4

- 5.2 Increased prevalence of extended hours. Plan shall pay Provider five percent (5%) of the fee-for-service amount applicable to those services set forth in the Provider Manual, Primary Care Physician Services Case Management, excluding Children's Health and Disability Prevention (CHDP) services and Comprehensive Perinatal Services Program (CPSP) services, for holding office hours for at least eight (8) hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. during the quarter. Plan shall pay Provider the enhanced payment for all PCPs under Provider's contract located within a 5 mile radius of the location with extended hours availability if Linked Members may access care during the extended hours at the extended hours location.
- Physician Orders for Life Sustaining Treatment (POLST) Form Completion. Plan shall pay Provider one-hundred dollars (\$100) for Plan's receipt of the first submitted POLST form per PCP's Linked Medi-Cal Members who are in the Senior and Persons with Disabilities Medi-Cal aid code categories (SPD) and who are age twenty-one (21) or older, per Fiscal Year. The POLST form may be found in the Provider Manual.
- Payment of Fee-for-Service Incentives. An accounting of Fee-for-Service Incentives shall be made each quarter within forty five (45) calendar days after the conclusion of each quarter. PCP must submit all Fee-for-Service Incentive forms within twenty-one (21) business days from the date of service. Distributions are made to PCPs following Plan approval of such accounting. Distributions for the first, second and third quarters are made no later than ninety (90) calendar days after the conclusion of the quarter. The distribution for the fourth quarter Fee-for-Service Incentives shall be made with the distribution of the CBI Incentive Payments no later than one hundred eighty (180) days after the conclusion of the Fiscal Year.
- 6. <u>CBI Payments Determination Final.</u> Plan's calculation of payments under the CBI shall be final. Provider recognizes that the measurement of the CBI data is subject to variation and reasonable statistical and operational error. Provider acknowledges that Plan would not be willing to offer the CBI if Plan's calculation of payments under the CBI would expose Plan to increased risk of disputes and litigation arising out of Plan's calculation. Accordingly, in consideration of Plan's agreement to offer the CBI to Provider, Provider agrees that Provider will have no right to dispute Plan's determination of payments due under the CBI, including determination of any data or the number of Eligible Members.
- Term of CBI. The term of this CBI shall begin on January 1, 2014 and end on December 31, 2014 (the "CBI Term").
- 8. <u>CBI Programs for Future Periods.</u> Plan, in its sole and absolute discretion, may implement care-based incentive programs for periods after completion of the CBI Term. Any such programs shall be on terms determined by Plan. Until Plan and Provider enter into a written agreement with respect to any such new program extending beyond the CBI Term, no such program shall be binding upon Plan.

9. <u>Effect of Termination of Agreement.</u> In the event of the termination of the Agreement for any reason prior to the expiration of the CBI Term, no CBI Incentive Payments shall be earned or made hereunder.

CENTRAL CALIFORNIA ALLIANCE FOR HEALTH

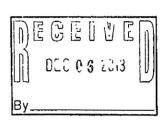
NATIVIDAD MEDICAL GROUP

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Date: 10/11/13

Date: (13/13



	ATT	ATTACHMENT 1 - C	CBI Table				
Appropriate Access to Care	20 total						
Rate of Preventable Emergency Department Visits Number of preventable emergency department visits per 1,000 Linked Members per Fiscal Year.	20	Avg. of at least 100 Linked Members in the Measurement Period. Per §3.6.	Relative Ranking ³	FY 2014	Claims	Medi-Cal ER Collaborative definition based on NYU study	
Information Technology	5 total						
Electronic Claims Submittal 95% of eligible claims submitted electronically to the Alliance.	_	None	95% Performance Target	FY 2014	Claims	# eligible electronic claims All eligible claims	
Referral Submittal 75% of eligible referrals submitted through Alliance web portal.	4	None	75% Performance Target	FY 2014	Referrals	# eligible refetrals All cligible referrals	
CBI FFS Incentive Measurement Component	nt in		Amount (All paid	Member Requirement	Measurement Period	Measurement Data Source	
			quarterly.)				3500
Extended Office Hours Provider available to provide services to Linked Members for 8 hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. Additional payment is to be paid per PCP covered by the Provider's agreement within a 5 mile radius if Linked Members may access care during the extended hours at the extended hours location.	s for 8 hours pal payment is us if Linked Mition.	oer week beyond to be paid per PCP dembers may access	5% of Case Management Fee- for-Service	None	FY 2014	Administrative Data	
<u>Diabetes Services</u> Provider to ensure provision of all of the following services for Linked Members with diabetes: HbA1c, LDL-C, retinal exam, medical attention for nephropathy ⁵ during the Fiscal Year. The Member must be linked to the Provider on the date(s) all such services are provided for Provider to receive payment.	es for Linked for nephropa on the date(s)	Members with thy ⁵ during the all such services are	R ATES	bers ages d older, 1 to der at date vice for service.	FY 2014	Claims	
Healthy Weight for Life (HWL) Program Referral Provider to refer Member aged 2 – 18 y/o with BMI at or above the 85th percentile to Plan's HWL by Plan's referral form. Incentive paid to the PCP who first notifies the Plan in Fiscal Year and who has counseled Member about nutrition, physical activity and Plan's HWL.	above the 85 ^t who first notif	hercentile to Plan's fies the Plan in Fiscal and Plan's HWL.	REPACTED	bers aged 8	FY 2014	HWL Referral Form	
Healthy Weight for Life (HWL) Program Follow Up Visit Provider to notify Plan by follow up form of each six month follow up visit and further BMI percentile determination for a member previously referred for the HWL.	t ath follow up ferred for the	visit and further HWL.	L	ers aged 8	FY 2014	HWL Follow Up Form	
Asthma Action Plans (AAP) Provider to submit AAP to Plan for Members with asthma. Incentive paid to the PCP who first submits the AAP in the Fiscal Year and is paid only once per Fiscal Year.	a. Incentive p	aid to the PCP who		ibers aged 56	FY 2014	Plans Submitted by Providers	
		10		BI Addendu	BI Addendum 3_2014-081613_FINAL	3_FINAL	

Provider to submit MMA for Members to Plan. Incentive paid to the PCP who first submits the MMA to the Plan in the Fiscal Year and is paid only once per Fiscal Year. Physician Orders for Life Sustaining Treatment (POLST) Form Completion	-	[2]	FY 2014	Plans Submitted by Providers POLST form
PCP who first Year.	REPATES	bers aged d older, SPD aid linked to der at date vice		

Excluding PQI 09

http://www.qualityindicators.ahrq.gov/Modules/PDI TechSpec.aspx

Excluding NQI 01-03 and PDI 01-03 and 05-13

http://www.iha.org/pdfs_documents/p4p_california/MY2011P4PManual_September2011.pdf

As set forth at Addendum 3, Section 4.1.

For HEDIS measures, the continuously Linked Members must be qualified per HEDIS specifications.

Note 1: If a Provider has an average of at least 100 Linked Members during the Measurement Term (per §3.1), and the Provider's rate of member reassignment per 1,000 Linked Members by more than two standard deviations, the points awarded to Provider for the Relative Ranking and Performance Target Measures will be reduced by 50%.

Note 2: After the implementation of ICD-10, effective October 1, 2014, and for any measures for which ICD-9 codes are utilized, Plan will cross-walk ICD-10 codes to ICD-9 codes, as set forth by the 2014 Center for Medicare and Medicaid Services' (CMS) General Equivalence Mappings (GEMs), to ensure consistency in methodology throughout the CBI Term.

http://www.qualityindicators.ahrq.gov/Modules/POI_TechSpec.aspx

Medical attention for nephropathy includes: claim data with relevant CPT or ICD-9 code evidencing treatment of nephropathy, claim submitted by a nephrologist, positive urine macroalbumin test documented by claim data, evidence of ACE inhibitor/ARB therapy during measurement year.

FOURTH AMENDMENT TO THE PRIMARY CARE PHYSICIAN SERVICES AGREEMENT

This Fourth Amendment to the Primary Care Physician Services Agreement ("Amendment") is effective January 1, 2015 ("Effective Date of Amendment"), by and between the Santa Cruz-Monterey-Merced Managed Medical Care Commission, a public entity organized under the laws of California, doing business as the Central California Alliance for Health, hereinafter referred to as "Plan", and the County of Monterey, a political subdivision of the State of California, doing business as Natividad Medical Center, on behalf of its Natividad Medical Group, hereinafter referred to as "Provider," with reference to the following facts:

- WHEREAS, Plan is a public entity organized pursuant to Welfare and Institutions Code section 14087.54, Santa Cruz County Code Chapter 7.58, Monterey Municipal Code section 2.45.010, and Merced County Code Chapter 9.43;
- WHEREAS, Plan and Provider entered into the Primary Care Physician Services Agreement effective as of the Commencement Date (the "Agreement"), as amended, for the provision of health care services;
- WHEREAS, both Plan and Provider desire to change certain compensation terms of the Agreement;
- WHEREAS, subject to any necessary approval by the State, this Amendment shall be effective on the Effective Date of Amendment; and
- WHEREAS, references to Sections and Exhibits below are references to sections and exhibits, respectively, of the Agreement.
- NOW, THEREFORE, the parties hereby amend the terms of the Agreement as follows:
- 1. The definitions of ACA Primary Care Services and ACA Primary Care Service Rates shall be deleted in their entirety from Exhibit H, Section 2.
- 2. Exhibit H, Section 3. <u>Payment for Covered Services Provided to Medi-Cal Members</u> shall be deleted in its entirety and replaced with the following:
- "3. Payment for Covered Services Provided to Medi-Cal Members.
 - a. <u>List of Members</u>. Plan will provide Provider with a list of Provider's Medi-Cal Linked Members by the first (1st) day of each month (the "Medi-Cal Linked Members List").
 - b. <u>Fee-For-Service Payment</u>. Plan shall pay Provider for Covered Services provided to Medi-Cal Members as set forth below in subsections i., ii., iii., iv., and v.

RATES REDACTED

RATES REDACTED

3. Addendum 3. Primary Care Physician Care Based Incentive Program, shall be amended and replaced with the attached Addendum 3, Primary Care Physician Care Based Incentive Program. In order for Addendum 3 to be effective, Provider is required to execute both this Amendment, on the signature page below, and the signature page of Addendum 3.

All other terms and provisions of the Agreement shall remain in full force and effect so that all rights, duties and obligations, and liabilities of the parties hereto otherwise remain unchanged; provided, however, if there is any conflict between the terms of this Amendment and the Agreement, then the terms of this Amendment shall govern. Terms used in this Amendment shall have the meanings assigned to them in the Agreement, unless otherwise specified in this Amendment.

specified in this Americanent.	
Plan Central California Alliance for Health	Provider Natividad Medical Group
By: A T T Print Name: Alam McKay Title: CEO Date: 4 (8/15	By: <u>Ullykollufern</u> Print Name: Kelly R. O'Keefe Title: <u>Interim</u> CEO Date: <u>1/12/15</u>
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ADDENDUM 3

PRIMARY CARE PHYSICIAN CARE BASED INCENTIVE PROGRAM

1. Introduction.

This Addendum sets forth the terms of care based incentives offered to PCPs by Plan. The program is designed to compensate PCPs for efforts undertaken to improve the care provided to Eligible Members as reflected by data measured by Plan, all as described herein (the "Care-Based Incentive" or the "CBI").

The CBI consists of two components: (1) the CBI Incentive Program and (2) the CBI Fee-for-Service Incentive. The CBI continues for a limited term, as described in Section 7 of this Addendum 3, unless it is specifically extended by mutual written agreement of the parties hereto. The budget and allocation for the CBI Fee-for-Service Incentive are separate for the Medi-Cal, Healthy Kids, Alliance Care IHSS, and Alliance Care AIM Programs.

2. <u>Definitions.</u>

In addition to other terms defined in this Addendum 3 or in the Agreement, the following terms shall have the meanings set forth below:

- 2.1 <u>Available Points</u> is the maximum number of points available under each Measurement Component as determined in the sole discretion of Plan.
- 2.2 <u>Care Coordination Measures</u> means Rate of Ambulatory Care Sensitive Admissions. Rate of Readmissions, Rate of Generic Prescriptions, and Rate of Preventable Emergency Department Visits, each as further described in Section 3 to this Addendum 3.
- 2.3 <u>CBI Fee-for-Service Incentives</u> are fee-for-service payments, in addition to those payments described elsewhere in the Agreement, which PCPs are eligible to receive in exchange for performing specific activities as described in Section 5 to this Addendum 3.
- 2.4 <u>CB1 Incentive Payments</u> are the annual payments, as described in Section 4 to this Addendum 3, which are based upon a PCP's performance under the CB1 Incentive Program.
- 2.5 <u>CB1 Incentive Program</u> is a program whereby PCPs are measured against Performance Targets and against a Comparison Group and are eligible for incentive payment based upon their performance as further described in Section 3 to this Addendum 3.
- 2.6 <u>CBI Table</u> means the table set forth in Attachment 1 to this Addendum 3 specifying the Available Points, Member Requirement, Performance Target/Relative Ranking Measures. Measurement Period, Measurement Data Source and Methodology for each Measurement Component.
- 2.7 <u>Comparison Group</u> is the group of PCPs to which Provider is compared to determine Provider's percentile ranking within the group. PCPs are divided into three (3) Comparison Groups: 1) family practice/general practice (FP/GP), 2) pediatrics (PED) and 3) internal medicine (IM). Any obstetrician/gynecologist that is a Primary Care Physician will be included in the FP/GP Comparison Group.
- 2.8 <u>Dual Coverage Members</u> are Members who are eligible for Medi-Cal and for coverage from another source, such as Medicare or a commercial health plan.

2.9 Eligible Members

- 2.9.1 With respect to the CBI Incentive Program, Eligible Members are Linked Members enrolled in the Medi-Cal Program in Santa Cruz, Monterey or Merced Counties, excluding Dual Coverage Members.
- 2.9.2 With respect to the CBI Fee-For Service Program, Eligible Members are Linked Members enrolled in the Medi-Cal Program in Santa Cruz, Monterey or Merced Counties; the Santa Cruz Healthy Kids Members; the Monterey County IHSS Members; and the Monterey County AIM Members, excluding Dual Coverage Members.
- 2.10 Eligible Member Months. Eligible Member Months for the CBI Incentive Program is the sum total of the number of months each Eligible Member is linked to the PCP during the measurement period, except the number of months for a PCP's Linked Medi-Cal Members who are in the Aged, Breast and Cervical Cancer Treatment Program (BCCTP), Disabled and Long Term Care Medi-Cal aid code categories are multiplied by three (3) to determine the Eligible Member Months applicable to those Eligible Members. Member months are determined by identifying the total number of Eligible Members linked to the PCP during each month of the Measurement Period.
- 2.11 Measurement Component shall mean the measures as described in the CBI Table.
- 2.12 <u>Measurement Period</u> is the period for which Plan shall measure data in order to calculate the applicable CBI Incentive Payment.
- 2.13 <u>Methodology</u> is the internally developed methodology, or the source of data utilized by Plan, to measure Provider's performance for each Measurement Component under the CBI.
- 2.14 PCP is the individual or group of PCPs to whom Eligible Members are assigned.
- 2.15 <u>Performance Targets</u> are the targets established in the sole discretion of Plan. Performance Targets are set forth in the CBI Table.
- 2.16 <u>Performance Target Measures</u> are those Measurement Components for which the PCP receives points based upon meeting a specified Performance Target.
- 2.17 Plan Goal. The Plan Goal for each Quality of Care measure is the NCQA HEDIS national 90th percentile for the measurement year. The Plan Goal for each Performance Improvement-Care Coordination Measure is as follows: Rate of Ambulatory Care Sensitive Admissions 1.9 per one-thousand Eligible Members per year (PKPY), Rate of Readmission 6.0 PKPY, and Rate of Preventable Emergency Department (ED) Visits 58 PKPY.
- 2.18 Relative Ranking Measures are those Measurement Components for which a PCP receives points based on its ranking relative to performance of other PCPs within the PCP's Comparison Group.

3. CBI Incentive Program.

PCPs are eligible to receive an incentive payment under the CBI Incentive Program from a set budget or pool ("CBI Pool"). Funding of the CBI Pool shall be at the sole discretion of Plan. The CBI Pool is divided into three (3) sub-pools, by Comparison Group: (1) the FP/GP CBI Pool, (2) the PED CBI Pool, and (3) the IM CBI Pool. Amounts paid under each Measurement Component correlate to each PCP's rank within its Comparison Group for each measure or for the PCP meeting a specific Performance Target. The CBI Incentive Program consists of the Measurement Components as set forth in Sections 3.1 through 3.9, below

- 3.1 Member Reassignment Threshold is the Plan mean of Member reassignments per 1,000 members per Fiscal Year as determined by the Plan and if exceeded by more than two standard deviations, the points awarded to Provider for the Relative Ranking and Performance Target Measures will be reduced by fifty-percent (50%). The Member Reassignment Threshold is not applied to PCPs with less than an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period and less than one hundred (100) Eligible Members as of December 31, 2015.
- 3.2 Rate of Ambulatory Care Sensitive Admissions. This Measurement Component measures the rate of ambulatory care sensitive admissions for PCP's Eligible Members as determined by a review of claims data. The rate is reported by the number of ambulatory care sensitive admissions (based upon Plan-identified AHRQ specifications) per 1,000 Eligible Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or a minimum of one hundred (100) Eligible Members as of December 31.
- Rate of Readmission. This Measurement Component measures the rate of readmissions for PCP's Eligible Members as determined by a review of claims data. The rate is reported by the number of readmissions during the CBI Term per 1,000 Eligible Members per Fiscal Year. A readmission is any admission of a Eligible Member during the CBI Term which occurs within ninety (90) days of the Eligible Member's discharge from an inpatient stay which commenced during the CBI Term. The rate of readmissions shall not include admissions or readmissions associated with diagnoses related to transplant or maternity. The rate of readmissions for PCP's Eligible Members shall include only those readmissions where the Eligible Member is linked to the PCP at both the time of admission and at the time of readmission. To qualify for this measure, a PCP must have at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or a minimum of one hundred (100) Eligible Members as of December 31, 2015.
- 3.4 <u>Rate of Generic Prescriptions</u>. This Measurement Component measures the percent of generic prescriptions filled for PCP's Eligible Members among all prescriptions filled for PCP's Eligible Members as determined by a review of claims data.
- Quality of Care Measures. The Quality of Care Measurement Components are HEDIS or IHA P4P defined clinical performance measures that follow the applicable methodology and are based on claims data, not on chart review. In order for a PCP to receive points for a Quality of Care measure, there must be a minimum of five (5) Eligible Members that qualify for the measure based on HEDIS specifications. The total points available for the Quality of Care Measurement Components will be allocated across only those measures for which the PCP has five (5) Eligible Members that qualify for the Measurement Component.
 - 3.5.1 There are ten (10) clinical performance measures, as follows: (1) well child visit 3 6 years, (2) well adolescent visit 12 21 years, (3) cervical cancer screening, (4) diabetes LDL-C screening, (5) diabetes HbA1c screening, (6) diabetes medical attention for nephropathy, (7) avoidance of antibiotic treatment in adults with acute bronchitis, (8) asthma medication ratio, (9) use of spirometry testing in the assessment and diagnosis of COPD and, (10) appropriate testing for children with pharyngitis.
- 3.6 Rate of Preventable Emergency Department (ED) Visits. This Measurement Component measures the rate of preventable emergency department visits for PCP's Eligible Members as determined by Plan based upon a review of claims data. The rate is reported by the number of preventable emergency department visits per 1,000 Eligible Members per Fiscal Year. To qualify for this measure, a PCP must have at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or a minimum of one hundred (100) Eligible Members as of December 31, 2015.

- 3.7 Electronic Claims/Encounter Data Submittal. This Measurement Component measures the percentage of PCP's eligible claims and encounter data submitted to the Plan electronically. Eligible claims exclude those for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The Performance Target for this measure is ninety-five percent (95%) of all eligible claims and encounter data submitted electronically. Claims and encounter data must be submitted in accordance with the requirements of Sections 2.11.2 and 2.11.2.1 of the Agreement.
- 3.8 <u>Referral Submittal.</u> This Measurement Component measures the percentage of PCP's eligible referrals submitted to the Plan through the Plan's web portal. The Performance Target for this measure is seventy five percent (75%) of all eligible referrals submitted through the web portal. Eligible referrals are those referrals that providers may submit through the web portal.
- 3.9 Performance Improvement Measures. This Measurement Component measures a PCP's improvement from the 2014 Measurement Period, or the PCP's ability to meet or exceed the Plan Goal for certain Measurement Components which include the Rate of Ambulatory Care Sensitive Admissions, the Rate of Readmissions, the Rate of Preventable Emergency Department Visits and all of the Quality of Care Measurement Components.
- 4. Calculation and Payment of CBI Incentive Payments. An accounting of CBI Incentive Payments shall be made annually four (4) months after the conclusion of each Fiscal Year and shall be certified by the Plan's Chief Financial Officer. The accounting will be based only on claims and data submitted for dates of service within the CBI Term, as defined in Section 7 of this Addendum, and received by Plan no later than January 31, 2016. In the event the ICD-10 code set is mandated for use during the CBI Term, the Plan shall crosswalk ICD-10 data to the appropriate ICD-9 code for claims with dates of service from the effective date of the ICD-10 code set's mandated use through December 31 2015, for the purpose of calculating the CBI Incentive Payments. Plan will perform said crosswalking as set forth by the 2014 Center for Medicare and Medicaid Services' (CMS) General Equivalence Mappings (GEMs). Distributions are made to PCPs following Plan approval of such accounting and are made no later than one hundred eighty (180) days after the conclusion of each Fiscal Year.

4.1 Relative Ranking Measures.

4.1.1 Rate of Ambulatory Care Sensitive Admissions, Rate of Preventable ED Visits and Rate of Readmission. PCPs shall be awarded the points for each measure based on the PCP's rank within their Comparison Group for that measure. Points will be allocated in the following manner:

	Po	oints Allocated	
<u>Percentile</u>	Rate of Ambulatory Care Sensitive Admissions	Rate of Preventable ED Visits	Rate of Readmission
99 th – 90 th	20	20	10
89 th – 80 th	16	16	8
$79^{th} - 70^{th}$	12	12	6
$69^{th} - 60^{th}$	8	8	4
$59^{th} - 50^{th}$	4	4	2
49 th and below	Ö	0	0

- 4.1.2 Quality of Care Measures. For the Quality of Care Measurement Components, as set forth in Section 3.5 of this Addendum 3, if the PCP meets or exceeds the Plan Goal, the PCP shall be awarded the maximum number of points for the measure even if the PCP is not ranked in the top quartile within the PCP's Comparison Group for the measure. For PCPs not meeting or exceeding the Plan Goal, each such PCP shall be awarded (i) the maximum number of points for each measure in which the PCP is ranked at or above the 76th percentile within the PCP's Comparison Group: (ii) one-half the maximum number of points for each measure in which the PCP is ranked at the 51st through the 75th percentile; and (iii) zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.
- 4.1.3 Rate of Generic Prescriptions. PCP shall be awarded the maximum number of points if the PCP is ranked at or above the 76th percentile within the PCP's Comparison Group. PCP shall be awarded one-half the maximum number of points if the PCP is ranked at the 51st through the 75th percentile. PCP shall receive zero (0) points if the PCP is ranked at the 50th percentile or below.

4.2 Performance Target Measures.

- 4.2.1 Electronic Claims Measure. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.2.2 Referral Submittal Measure. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.2.3 Performance Improvement Measure. PCP shall be awarded points for Performance Improvement Measures in which the PCP improved PCP's performance from the 2014 Measurement Period. For applicable Care Coordination Measures PCP is awarded points for achieving a five percent (5%) reduction in PCP's rate, or by meeting the applicable Plan Goal. For Quality of Care Measures PCP will earn points by improving PCP's ranking by five (5) percentile points within PCP's Comparison Group or by meeting the applicable Plan Goal. The total points available for the Performance Improvement Measure will be allocated across only those measures for which the PCP qualified by meeting the applicable Member requirements in both 2014 and in 2015, but PCP is not required to have earned points for PCP's performance in the measure in either year. Points are earned based on PCP's improved performance or meeting or exceeding the Plan Goal. PCP will earn zero (0) points for each measure for which PCP does not make the requisite improvement and does not achieve the Plan Goal.
- After the assignment of points for the Relative Ranking Measures and the Performance Target Measures, the total CBI Incentive Program points are determined for each PCP. In the event that the PCP exceeded the Member Reassignment Threshold by more than two standard deviations, PCP's total CBI Incentive Program points will be reduced by fifty-percent (50%). The total points are multiplied by the number of Eligible Member Months for the PCP during the Fiscal Year to determine the PCP's "Weighted Points". Percentages are then determined by comparison to the totals for PCPs of the same Comparison Group, as follows: Weighted Points for PCP divided by total Weighted Points for all PCPs of the same Comparison Group equals the PCP's "CBI Distribution Percentage".
- PCPs will receive a portion of the applicable CBI Pool (e.g. FP/GP CBI Pool, PED CBI Pool or IM CBI Pool) by multiplying the PCP's CBI Distribution Percentage by the total amount of funds in such CBI Pool.

5. Fee-for-Service Incentives

RATES REDACTED

RATES REDACTED

- 6. CBI Payments Determination Final. Plan's calculation of payments under the CBI shall be final. Provider recognizes that the measurement of the CBI data is subject to variation and reasonable statistical and operational error. Provider acknowledges that Plan would not be willing to offer the CBI if Plan's calculation of payments under the CBI would expose Plan to increased risk of disputes and litigation arising out of Plan's calculation. Accordingly, in consideration of Plan's agreement to offer the CBI to Provider, Provider agrees that Provider will have no right to dispute Plan's determination of payments due under the CBI, including determination of any data or the number of Eligible Members.
- 7. Term of CBL The term of this CBI shall begin on January 1, 2015 and end on December 31, 2015 (the "CBI Term").
- 8. <u>CBI Programs for Future Periods</u>. Plan, in its sole and absolute discretion, may implement care-based incentive programs for periods after completion of the CBI Term. Any such programs shall be on terms determined by Plan. Until Plan and Provider enter into a written agreement with respect to any such new program extending beyond the CBI Term, no such program shall be binding upon Plan.
- Effect of Termination of Agreement. In the event of the termination of the Agreement for any reason prior
 to the expiration of the CBI Term, no CBI Incentive Payments shall be earned or made hereunder. Provider
 would; however, be eligible for CBI Fee-For-Service Incentives earned prior to the termination of the
 Agreement.

CENTRAL CALIFORNIA ALLIANCE FOR HEALTH

NATIVIDAD MEDICAL GROUP

By: A Title: CEO

Date: 4 (8/15

. 1 10 0 110 00

Title: Lyterim CBO

Date: 1 12 15

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CBI Program Available Member Measurement Components Points Requires Care Coordination Measures: 55 total Per §3.2. Rate of Ambulatory Care Sensitive Admissions 20 Per §3.2. Number of ambulatory care sensitive admissions per 1,000 Eligible Members 10 Per §3.3. Rate of Readmissions 10 Per §3.3. Number of readmissions per 1,000 Eligible Members 10 Per §3.3. Rate of Generic Prescriptions 5 None.		,			
55 total 10 mbers 5 total	Kequirement	Performance Target/Relative Ranking	Measurement Period	Measurement Data Source	Methodology
1s per 20 10 10 5 5					
100	a	Relative Ranking ¹	FY 2015	Claims	AHRQ²
Prescriptions 5		Relative Ranking	FY 2015	Claims	Per §3.3
Percent of generic prescriptions among all prescriptions, regardless of prescriber.		Relative Ranking	FY 2015	Claims	lha pap³
Rate of Preventable Emergency Department Visits Number of preventable emergency department visits per 1,000 Eligible Members per Fiscal Year.		Relative Ranking ¹	FY 2015	Claims	Medi-Cal ER Collaborative definition based on NYU study
Onality of Care (HEDIS):					
Per §4.1	> 5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS
Well Adolescent Visit 12-21 Years Per §4.1 ≥ 5 cor	> 5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS
Cervical Cancer Screening Per §4.1 ≥ 5 cor	> 5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS
Diabetes LDL-C Screening Per §4.1 ≥ 5 con	> 5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS
Diabetes HbA1c Screening Per §4.1 ≥ 5 con	> 5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS
Diabetes Medical Attention for Nephropathy Per §4.1 ≥ 5 cor	≥ 5 continuously Eligible Members⁴	Relative Ranking ¹	FY 2015	Claims	HEDIS

	ATT	ATTACHMENT 1 – C	- CBI Table			
Asthma Medication Ratio	Per §4.1	5 continuously Eligible Members ⁴	Relative Ranking ¹	FY 2015	Claims	IIIA P4P³
Avoidance of Antibiotic Treatment in Adults with Acute Bronehitis	Per §4.1	> 5 continuously Eligible Members ⁴	Relative Ranking ¹			HEDIS
Use of Spirometry Testing in the Assessment and Discensis of COPD	Per §4.1	> 5 continuously Eligible Members ⁴	Relative Ranking	FY 2015	Claims	HEDIS
Appropriate Testing for Children with Pharyngitis	Per §4.1	> 5 continuously Eligible Members ⁴	Relative Ranking	FY 2015	Claims	HEDIS
Performance Improvement Measures	10 total					
Quality of Care and Care Coordination Improvement Quality of Care Measures - an improvement in ranking of 5 percentile points over prior Measurement Period or achievement of the Plan Goal. Care Coordination Measures (excluding Rate of Generic Prescriptions) - a 5% reduction in rate for applicable Care Coordination measures or achievement of the Plan Goal	01	Quality of Care > 5 continuously Eligible Members Care Coordination Per §§ 3.2, 3.3 and 3.6 of Addendum A.	Performance Target	FY 2015 compared to FY 2014	Claims	NCQA Per §2.16
T. Committee Tachnology	5 total					
Electronic Claims Submittal 95% of eligible claims submitted electronically to the Alliance.	_	None	95% Performance Target	FY 2015	Claims	# cligible electronic claims All eligible claims
Referral Submittal 75% of eligible referrals submitted through Alliance web portal.	4	None	75% Performance Target	FY 2015	Referrals	# eligible referrals All eligible referrals
CBI FFS Incentive Measurement Component	ent		Amount (All paid quarterly.)	Member Requirement	Measurement	Measurement Data Source

RATES REDACTED

FIFTH AMENDMENT TO THE PRIMARY CARE PHYSICIAN SERVICES AGREEMENT

This Fifth Amendment to the Primary Care Physician Services Agreement ("Amendment") is effective January 1, 2016 ("Effective Date of Amendment"), by and between the Santa Cruz-Monterey-Merced Managed Medical Care Commission, a public entity organized under the laws of California, doing business as the Central California Alliance for Health, hereinafter referred to as "Plan", and County of Monterey, a political subdivision of the State of California, on behalf of Natividad Medical Center (NMC), on behalf of NMC's Natividad Medical Group, hereinafter referred to as "Provider," with reference to the following facts:

- WHEREAS, Plan is a public entity organized pursuant to Welfare and Institutions Code section 14087.54, Santa Cruz County Code Chapter 7.58, Monterey Municipal Code section 2.45.010, and Merced County Code Chapter 9.43;
- WHEREAS, Plan and Provider entered into the Primary Care, Physician Services Agreement effective as of the Commencement Date (the "Agreement"), as amended, for the provision of health care services;
- WHEREAS, both Plan and Provider desire to change certain compensation terms of the Agreement;
- WHEREAS, Plan desires to update the Agreement to reflect changes to the Program previously known as the Alliance Care Access for Infants and Mothers Program;
- WHEREAS, subject to any necessary approval by the State, this Amendment shall be effective on the Effective Date of Amendment; and
- WHEREAS, references to Sections and Exhibits below are references to sections and exhibits, respectively, of the Agreement.
- NOW, THEREFORE, the parties hereby amend the terms of the Agreement as follows:
- 1. Exhibit A, Schedule of Programs, the paragraph beginning "Alliance Care Access for Infants and Mothers (AIM) Program", shall be deleted in its entirety and replaced with the following:
 - "Medi-Cal Access Program: is a state-funded Program pursuant to a contract between the Plan and the California Department of Health Care Services ("DHCS") for coverage of Members who meet Medi-Cal Access Program eligibility requirements as determined by DHCS. As of the Commencement Date, the Medi-Cal Access Program is offered in Monterey County."
- 2. Exhibit F, Alliance Care Access for Infants and Mothers Program Attachment, shall be deleted and replaced with the attached Exhibit F, Medi-Cal Access Program Attachment.
- 3. Exhibit H, Compensation Schedule, all references to "AIM" shall be replaced with "Medi-Cal Access Program".
- 4. Addendum 3, Primary Care Physician Care Based Incentive Program, shall be amended and replaced with the attached Addendum 3, Primary Care Physician Care Based Incentive Program. In order for Addendum 3 to be effective, Provider is required to execute both this Amendment, on the signature page below, and the signature page of Addendum 3.

All other terms and provisions of the Agreement shall remain in full force and effect so that all rights, duties and obligations, and liabilities of the parties hereto otherwise remain unchanged; provided, however, if there is any conflict between the terms of this Amendment and the Agreement, then the terms of this Amendment shall govern. Terms used in this Amendment shall have the meanings assigned to them in the Agreement, unless otherwise specified in this Amendment.

IN WITNESS WHEREOF, the parties have caused this Amendment to be executed by their respective duly authorized representatives.

Plan

Central California Alliance for Health

Provider

County of Monterey, a political subdivision of the State of California, on behalf of Natividad Medical Center (NMC), on behalf of NMC's Natividad Medical Group

, ____

Print Name:

Title:

Date:

By:

Print Name:

Title:

Date:

Reviewed anto fiscal provisions

Auditor-Controller County of Monterey

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EXHIBIT F

MEDI-CAL ACCESS PROGRAM ATTACHMENT

This Exhibit F sets forth requirements, in addition to those requirements set forth elsewhere in the Agreement, applicable to Covered Services provided to Members enrolled in and determined to be eligible for the Medi-Cal Access Program.

- 1. With respect to the Medi-Cal Access Program, the term "Covered Services" shall mean Medically Necessary health care services and benefits which Members are entitled to receive under the Medi-Cal Access Program Member Group Contract and are included in Section 2699.300 of Title 10 of the California Code of Regulations. Any services listed in Section 2699.301 of Title 10 of the California Code of Regulations shall not be considered Covered Services. Covered Services for Medi-Cal Access Program Members, including Primary Care Physician Services, are set forth in the Medi-Cal Access Program Evidence of Coverage, and are also described in the Plan's Provider Manual.
- 2. With respect to the Medi-Cal Access Program, the term "Emergency Services" shall mean health care services furnished by a qualified provider and needed to evaluate or stabilize a medical condition, including a psychiatric emergency medical condition (as defined in California Health and Safety Code Section 1317.1(k)(1)), which is manifested by acute symptoms of sufficient severity, active labor or severe pain, such that a prudent layperson who possesses an average knowledge of health and medicine could reasonably expect the absence of immediate medical attention to result in (i) placing the health of Member (or in the case of a pregnant Member, the health of the Member or her unborn child) in serious jeopardy, (ii) serious impairment to bodily functions, or (iii) serious dysfunction of any bodily organ or part.
- Provider agrees that the Department of Health Care Services, the Department of Managed Health Care and the Bureau of State Audits, or their designated representatives, shall have the right to review and to copy any records and supporting documentation pertaining to the performance of this Agreement. Provider agrees to maintain such records for possible audit for a minimum of three (3) years after final payment, unless a longer period of records retention is stipulated or required by Law. Provider agrees to allow the auditor(s) access to such records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records.
- During the performance of this Agreement, Provider as well as its agents and employees, shall not 4. unlawfully discriminate, harass, or allow harassment against any employee or applicant for employment because of sex, sexual orientation, race, color, ancestry, religious creed, national origin, physical disability (including HIV and AIDS), mental disability, medical condition (including health impairments related to or associated with a diagnosis of cancer for which a person has been rehabilitated or cured), age (over 40), marital status, and use of family and medical care leave pursuant to state or federal law. Provider, as well as its agents and employees, shall ensure that the evaluation and treatment of its employees and applicants for employment are free from such discrimination and harassment. Provider, as well as its agents and employees, will comply with the provisions of the Fair Employment and Housing Act (Government Code Section 12990 (a-f) et seq.) and the applicable regulations promulgated thereunder (Title 2, California Code of Regulations, Section 7285 et seq.). The applicable regulations of the Fair Employment and Housing Commission implementing Government Code Section 12990 (a-f), set forth in Chapter 5 of Division 4 of Title 2 of the California Code of Regulations, are incorporated into this Agreement by reference and made a part hereof as if set forth in full. Provider will give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other Agreement.
- 5. Provider shall keep accurate books and records connected with the performance of this Agreement during and for three (3) years after the term of this Agreement, or until the final payment under this Agreement, whichever is later. If an audit, review, examination or evaluation is commenced during the time specified herein for the maintenance of books and records, Provider shall continue to maintain all relevant books and records until the audit, review, examination or evaluation is completed.

6. Provider shall provide, as applicable, the ownership disclosure statement(s), the business transactions disclosure statement(s), the convicted offenses disclosure statement(s), and the exclusion from state or federal health programs disclosure statement(s), prior to the Commencement Date, on an annual basis, upon any change in information, and upon request, if required by law or by Plan's Member Group Contracts. Legal requirements include, but are not limited to, Title 22 CCR Section 51000.35, 42 USC Sections 1320 a-3 (3) and 1320 a-5 et seq., and 42 CFR Sections 455.104, 455.105 and 455.106. Provider shall also provide, as applicable, the "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions" and shall comply with its instructions, if required by law or by Plan's Member Group Contracts. Such Debarment Certification and its instructions are set forth in the Provider Manual.

ADDENDUM 3

PRIMARY CARE PHYSICIAN CARE BASED INCENTIVE PROGRAM

1. Introduction.

This Addendum sets forth the terms of care based incentives offered to PCPs by Plan. The program is designed to compensate PCPs for efforts undertaken to improve the care provided to Eligible Members as reflected by data measured by Plan, all as described herein (the "Care Based Incentive" or the "CBI").

The CBI consists of two components: (1) the CBI Incentive Program and (2) the CBI Fee-for-Service Incentive. The CBI continues for a limited term, as described in Section 7 of this Addendum 3, unless it is specifically extended by mutual written agreement of the parties hereto. The budget and allocation for the CBI Fee-for-Service Incentive are separate for the Medi-Cal, Healthy Kids, Alliance Care IHSS, and Medi-Cal Access Programs.

2. Definitions.

In addition to other terms defined in this Addendum 3 or in the Agreement, the following terms shall have the meanings set forth below:

- 2.1 <u>Administrative Member</u> is a Member who is not a Linked Member.
- 2.2 <u>Available Points</u> is the maximum number of points available under each Measurement Component as determined in the sole discretion of Plan.
- 2.3 <u>Benchmark Ranking Measures</u> are those Measurement Components for which a PCP receives points based on its ranking relative to Plan Benchmarks.
- 2.4 <u>Care Coordination Measures</u> means Rate of Ambulatory Care Sensitive Admissions, Rate of Readmissions, Rate of Generic Prescriptions, and Rate of Preventable Emergency Department Visits, each as further described in Section 3 to this Addendum 3.
- 2.5 <u>CBI Fee-for-Service Incentives</u> are fee-for-service payments, in addition to those payments described elsewhere in the Agreement, which PCPs are eligible to receive in exchange for performing specific activities as described in Section 5 to this Addendum 3.
- 2.6 <u>CBI Incentive Payments</u> are the annual payments, as described in Section 4 to this Addendum 3, which are based upon a PCP's performance under the CBI Incentive Program.
- 2.7 <u>CBI Incentive Program</u> is a program whereby PCPs are measured against Performance Targets, Plan Benchmarks and a Comparison Group. PCPs are eligible for incentive payment based upon their performance as further described in Section 3 to this Addendum 3.
- 2.8 <u>CBI Table</u> means the table set forth in Attachment 1 to this Addendum 3 specifying the Available Points, Member Requirement, Benchmark Ranking/Relative Ranking/Performance Target Measures, Measurement Period, Measurement Data Source and Methodology for each Measurement Component.
- 2.9 <u>Comparison Group</u> is the group of PCPs to which Provider is compared to determine Provider's percentile ranking within the group. PCPs are divided into three (3) Comparison Groups: 1) family practice/general practice (FP/GP), 2) pediatrics (PED) and 3) internal medicine (IM). Any obstetrician/gynecologist that is a Primary Care Physician will be included in the FP/GP

Comparison Group. Where PCPs from the same Provider are classified in different Comparison Groups, the Provider will be compared against the FP/GP Comparison Group.

2.10 <u>Dual Coverage Members</u> are Members who are eligible for Medi-Cal and for coverage from another source, such as Medicare or a commercial health plan.

2.11 Eligible Members

- 2.11.1 With respect to the CBI Incentive Program, Eligible Members are Linked Members enrolled in the Medi-Cal Program in Santa Cruz, Monterey or Merced Counties, excluding Dual Coverage Members.
- 2.11.2 With respect to all CBI Fee-For-Service Program measures, except for the Initial Visit Incentive, Eligible Members are Linked Members enrolled in the Medi-Cal Program in Santa Cruz, Monterey or Merced Counties; the Santa Cruz Healthy Kids Members; the Monterey County IHSS Members; and the Monterey County Medi-Cal Access Program Members, excluding Dual Coverage Members. Eligible Members for the Initial Visit Inventive measure are Linked Members or Administrative Members enrolled in the Medi-Cal Program in Santa Cruz, Monterey or Merced Counties, excluding both Dual Coverage Members and Members previously enrolled in the Medi-Cal Program with less than a 12 month lapse in eligibility.
- Eligible Member Months. Eligible Member Months for the CBI Incentive Program is the sum total of the number of months each Eligible Member is linked to the PCP during the measurement period, except the number of months for a PCP's Linked Medi-Cal Members who are in the Aged, Breast and Cervical Cancer Treatment Program (BCCTP), Disabled and Long Term Care Medi-Cal aid code categories are multiplied by three (3) to determine the Eligible Member Months applicable to those Eligible Members. Member months are determined by identifying the total number of Eligible Members linked to the PCP during each month of the Measurement Period.
- 2.13 <u>Measurement Component</u> shall mean the measures as described in the CBI Table.
- 2.14 <u>Measurement Period</u> is the period for which Plan shall measure data in order to calculate the applicable CBI Incentive Payment.
- 2.15 <u>Methodology</u> is the internally developed methodology, or the source of data utilized by Plan, to measure Provider's performance for each Measurement Component under the CBI.
- 2.16 <u>PCP</u> is the individual or group of PCPs to whom Eligible Members are assigned.
- 2.17 <u>Performance Targets</u> are the targets established in the sole discretion of Plan. Performance Targets are set forth in the CBI Table.
- 2.18 <u>Performance Target Measures</u> are those Measurement Components for which the PCP receives points based upon meeting a specified Performance Target.
- 2.19 Plan Goal. The Plan Goal for each Quality of Care ("QOC") Measure, set forth in Section 3.5, is the NCQA HEDIS national 90th percentile for the 2015 reporting year (2014 measurement year). The Plan Goal for the Rate of Ambulatory Care Sensitive Admissions, the Rate of Readmission and the Rate of Preventable Emergency Department Visits measures is a 10.5% improvement over the PCP's Comparison Group's 2014 Measurement Period median score for the applicable measure.
- 2.20 <u>Plan Benchmark</u>. The Plan Benchmark for the Rate of Ambulatory Care Sensitive Admissions, the Rate of Readmission and the Rate of Preventable Emergency Department Visits measures is a

2.5% improvement over the PCP's Comparison Group's 2014 Measurement Period median score for the applicable measure. The Plan Benchmark for the Rate of Generic Prescriptions measure is the PCP's comparison group's 2014 Measurement Period median score. The Plan Benchmark for the Benchmark Ranked (NCQA Medicaid) QOC Measures, as set forth in Section 3.5.2, is the NCQA HEDIS national 51st percentile for the 2015 reporting year (2014 measurement year).

2.21 <u>Relative Ranking Measures</u> are those Measurement Components for which a PCP receives points based on its ranking relative to performance of other PCPs within the PCP's Comparison Group.

3. <u>CBI Incentive Program.</u>

PCPs are eligible to receive an incentive payment under the CBI Incentive Program from a set budget or pool ("CBI Pool"). Funding of the CBI Pool shall be at the sole discretion of Plan. The CBI Pool is divided into three (3) sub-pools, by Comparison Group: (1) the FP/GP CBI Pool, (2) the PED CBI Pool, and (3) the IM CBI Pool. Amounts paid under each Measurement Component correlate to each PCP's rank within its Comparison Group for each measure or for the PCP meeting a specific Performance Target. The CBI Incentive Program consists of the Measurement Components as set forth in Sections 3.1 through 3.9, below.

- Member Reassignment Threshold is the Plan mean of Member reassignments per 1,000 members per Fiscal Year as determined by the Plan and if exceeded by more than two standard deviations, the points awarded to Provider for the Benchmark Ranking, Relative Ranking and Performance Target Measures may be reduced by fifty-percent (50%). The Member Reassignment Threshold is not applied to PCPs with either (i) less than an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or (ii) less than one hundred (100) Eligible Members as of December 31, 2016.
- 3.2 Rate of Ambulatory Care Sensitive Admissions. This Measurement Component measures the rate of ambulatory care sensitive admissions for PCP's Eligible Members as determined by Plan through a review of claims data. The rate is reported by the number of ambulatory care sensitive admissions (based upon Plan-identified AHRQ specifications) per 1,000 Eligible Members per Fiscal Year. To qualify for this measure, a PCP must have either (i) at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or (ii) a minimum of one hundred (100) Eligible Members as of December 31, 2016.
- Rate of Readmission. This Measurement Component measures the rate of hospital readmissions for PCP's Eligible Members as determined by a review of claims data. The rate is reported by the number of readmissions during the CBI Term per 1,000 Eligible Members per Fiscal Year. A readmission is any admission of an Eligible Member during the CBI Term which occurs within ninety (90) days of the Eligible Member's discharge from a hospital inpatient stay which commenced during the CBI Term. The rate of readmissions shall not include admissions or readmissions associated with diagnoses related to transplant or maternity. The rate of readmissions for PCP's Eligible Members shall include only those readmissions where the Eligible Member is linked to the PCP at both the time of admission and at the time of readmission. To qualify for this measure, a PCP must have either (i) at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or (ii) a minimum of one hundred (100) Eligible Members as of December 31, 2016.
- Rate of Generic Prescriptions. This Measurement Component measures the percent of generic prescriptions filled for PCP's Eligible Members among all prescriptions filled for PCP's Eligible Members as determined by a review of claims data. The measure is based on generic medications as defined by the Integrated Healthcare Association (IHA) California Pay for Performance Program (P4P).

- 3.5 Quality of Care Measures. The Quality of Care Measurement Components are HEDIS defined clinical performance measures that follow the applicable methodology and are based on claims data, not on chart review. In order for a PCP to receive points for a Quality of Care measure, there must be a minimum of five (5) Eligible Members that qualify for the measure based on HEDIS specifications. The total points available for the Quality of Care Measurement Components will be allocated across only those measures for which the PCP has five (5) Eligible Members that qualify for the Measurement Component. There are ten clinical performance measures separated into two categories: those calculated based on how the PCP's performance compared to the PCP's Comparison Group (Comparison Group Ranked QOC Measures) and those calculated based on how the PCP's performance compares to the National NCQA Medicaid Benchmark (Benchmark Ranked (NCQA Medicaid) QOC Measures).
 - 3.5.1 Comparison Group Ranked QOC Measures: (1) well child visit 3 6 years, (2) well adolescent visit 12 21 years, (3) cervical cancer screening, (4) diabetes retinal exam, (5) diabetes HbA1c screening, and (6) diabetes medical attention for nephropathy.
 - 3.5.2 Benchmark Ranked (NCQA Medicaid) QOC Measures: (1) asthma medication ratio, (2) avoidance of antibiotic treatment in adults with acute bronchitis, (3) appropriate testing for children with pharyngitis, and (4) use of spirometry testing in the assessment and diagnosis of COPD.
- Rate of Preventable Emergency Department (ED) Visits. This Measurement Component measures the rate of preventable emergency department visits for PCP's Eligible Members as determined by Plan based upon a review of claims data. The rate is reported by the number of preventable emergency department visits per 1,000 Eligible Members per Fiscal Year. To qualify for this measure, a PCP must have either (i) at least an average of one hundred (100) Eligible Members, as determined by the number of months for which PCP was contracted during the Measurement Period or (ii) a minimum of one hundred (100) Eligible Members as of December 31, 2016.
- 3.7 <u>Electronic Claims/Encounter Data Submittal</u>. This Measurement Component measures the percentage of PCP's eligible claims and encounter data submitted to the Plan electronically. Eligible claims exclude those for CHDP services, Medicare-Medi-Cal crossover claims, or claims with attachments. The Performance Target for this measure is ninety-five percent (95%) of all eligible claims and encounter data submitted electronically. Claims and encounter data must be submitted in accordance with the requirements of Sections 2.11.2 and 2.11.2.1 of the Agreement.
- Referral Submittal. This Measurement Component measures the percentage of PCP's eligible referrals submitted to the Plan through the Plan's web portal. The Performance Target for this measure is seventy five percent (75%) of all eligible referrals submitted through the web portal. Eligible referrals are those referrals that providers may submit through the web portal.
- Performance Improvement Measurement Component. This Measurement Component measures a PCP's improvement from the 2015 Measurement Period, or the PCP's ability to meet or exceed the Plan Goal for certain Measurement Components which include the Rate of Ambulatory Care Sensitive Admissions, the Rate of Readmissions, the Rate of Preventable Emergency Department Visits and all of the Quality of Care Measurement Components.
- 4. <u>Calculation and Payment of CBI Incentive Payments</u>. An accounting of CBI Incentive Payments shall be made annually four (4) months after the conclusion of each Fiscal Year and shall be certified by the Plan's Chief Financial Officer. The accounting will be based only on claims and data submitted for dates of service within the CBI Term, as defined in Section 7 of this Addendum, and received by Plan no later than January 31, 2017. Distributions are made to PCPs following Plan approval of such accounting and are made no later than one hundred eighty (180) days after the conclusion of each Fiscal Year.

4.1 Benchmark Ranking Measures.

4.1.1 Care Coordination Measures. PCP shall be awarded points for each measure in which the PCP performed better than the applicable Plan Benchmark, as defined in Section 2.20. As is illustrated below, the number of points PCP is awarded for a measure will be relative to the extent to which the PCP out-performed the Plan Benchmark for that measure. Points will be allocated in the following manner:

D D		Points Allo	cated	
Percent Better than Benchmark	Rate of Ambulatory Care Sensitive Admissions	Rate of Preventable ED Visits	Rate of Readmission	Rate of Generic Prescriptions
≥8.00%	20	20	10	5
6.00-7.99%	16	16	8	4
4.00-5.99%	12	12	6	3
2.00-3.99%	8	8	4	2
0.00-1.99%	4	4	2	1
Below Benchmark	0	0	0	0

4.1.2 Benchmark Ranked (NCQA Medicaid) QOC Measures. For the Benchmark Ranked (NCQA Medicaid) QOC Measures, as set forth in Section 3.5.2 of this Addendum 3, PCP shall be awarded (i) the maximum number of points for each measure, in accordance with Section 3.5, in which the PCP is ranked at or above the NCQA HEDIS national 90th percentile for the 2015 reporting year (2014 measurement year); (ii) three-quarters the maximum number of points for each measure in which the PCP is ranked 76th through the 89th percentile; (iii) one-half the maximum number of points for each measure in which the PCP is ranked at the 51st through the 75th percentile; and (iv) zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.

4.2 Relative Ranking Measures

4.2.1 Comparison Group Ranked QOC Measures. For the Comparison Group QOC Measures, as set forth in Section 3.5.1 of this Addendum 3, if the PCP meets or exceeds the Plan Goal, the PCP shall be awarded the maximum number of points for the measure even if the PCP is not ranked in the top quartile within the PCP's Comparison Group for the measure. For PCPs not meeting or exceeding the Plan Goal, each such PCP shall be awarded (i) the maximum number of points for each measure in which the PCP is ranked at or above the 76th percentile within the PCP's Comparison Group; (ii) one-half the maximum number of points for each measure in which the PCP is ranked at the 51st through the 75th percentile; and (iii) zero (0) points for any measure in which the PCP is ranked at the 50th percentile or below.

4.3 <u>Performance Target Measures.</u>

- 4.3.1 <u>Electronic Claims Measure</u>. PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.3.2 <u>Referral Submittal Measure.</u> PCP shall be awarded the full amount of points if the PCP meets or exceeds the Performance Target. If the PCP falls below the Performance Target, the PCP will earn zero (0) points.
- 4.3.3 Performance Improvement Measurement Component. PCP shall be awarded points for Performance Improvement Measures as described in this section. The total points available for the Performance Improvement Measurement Component will be allocated across only those Performance Improvement Measures for which the PCP qualified by meeting the applicable Member requirement in 2016 (Qualified Performance Improvement Measures). PCP will be awarded points for Qualified Performance Improvement Measures for which the Plan Goal was achieved. Additionally, for Qualified Performance Improvement Measures for which the Plan Goal was not achieved, PCP will be awarded points for Qualified Performance Improvement Measures for which PCP met the eligible Member requirement in both 2015 and 2016 and made the requisite improvement over PCP's prior year performance. PCP must achieve a five percent (5%) reduction in PCP's rate for applicable Care Coordination Measures or improve PCP's ranking by five (5) percentile points for Quality of Care Measures, to be awarded points for improvement from PCP's prior year performance. PCP will earn zero (0) points for each Qualified Performance Improvement Measure for which PCP does not achieve the Plan Goal or make the requisite improvement.
- After the assignment of points for the Benchmark Ranking Measures, Relative Ranking Measures and the Performance Target Measures, the total CBI Incentive Program points are determined for each PCP. In the event that the PCP exceeded the Member Reassignment Threshold by more than two standard deviations, PCP's total CBI Incentive Program points may be reduced by fifty-percent (50%). The total points are multiplied by the number of Eligible Member Months for the PCP during the Fiscal Year to determine the PCP's "Weighted Points". Percentages are then determined by comparison to the totals for PCPs of the same Comparison Group, as follows: Weighted Points for PCP divided by total Weighted Points for all PCPs of the same Comparison Group equals the PCP's "CBI Distribution Percentage".
- 4.5 PCPs will receive a portion of the applicable CBI Pool (e.g. FP GP CBI Pool, PED CBI Pool or IM CBI Pool) by multiplying the PCP's CBI Distribution Percentage by the total amount of funds in such CBI Pool.

5. Fee-for-Service Incentives

5.1 <u>Increased preventive and disease management actions.</u> Plan shall pay a fee-for-service incentive for performance of the following:

5.1.1

RATES REPACTED

5.1.2 Healthy Weight for Life Program (HWL).

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RATES REDACTED

5.1.3 RATES REDACTED 5.1.4 5.2 6) ٠t ei ire H P ity if ıring RATES 5.3 <u>Ir</u> REDACTED in th th of 5.4 QA 0 nt and for a he

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Payment of Fee-for-Service Incentives. An accounting of Fee-for-Service Incentives shall be made each quarter within forty five (45) calendar days after the conclusion of each quarter. PCP must submit all Fee-for-Service Incentive forms and other relevant evidence in accordance with Plan instructions within twenty-one (21) business days from the date of service. Distributions are made to PCPs following Plan approval of such accounting. Distributions for the first, second and third quarters are made no later than ninety (90) calendar days after the conclusion of the quarter. The distribution for the fourth quarter Fee-for-Service Incentives shall be made with the distribution of the CBI Incentive Payments no later than one hundred eighty (180) days after the conclusion of the Fiscal Year.

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- 6. <u>CBI Payments Determination Final.</u> Plan's calculation of payments under the CBI shall be final. Provider recognizes that the measurement of the CBI data is subject to variation and reasonable statistical and operational error. Provider acknowledges that Plan would not be willing to offer the CBI if Plan's calculation of payments under the CBI would expose Plan to increased risk of disputes and litigation arising out of Plan's calculation. Accordingly, in consideration of Plan's agreement to offer the CBI to Provider. Provider agrees that Provider will have no right to dispute Plan's determination of payments due under the CBI, including determination of any data or the number of Eligible Members.
- 7. <u>Term of CBI.</u> The term of this CBI shall begin on January 1, 2016 and end on December 31, 2016 (the "CBI Term").
- 8. <u>CBI Programs for Future Periods.</u> Plan, in its sole and absolute discretion, may implement care-based incentive programs for periods after completion of the CBI Term. Any such programs shall be on terms determined by Plan. Until Plan and Provider enter into a written agreement with respect to any such new program extending beyond the CBI Term, no such program shall be binding upon Plan.
- Effect of Termination of Agreement. In the event of the termination of the Agreement for any reason prior
 to the expiration of the CBI Term, no CBI Incentive Payments shall be earned or made hereunder. Provider
 would, however, be eligible for CBI Fee-For-Service Incentives earned prior to the termination of the
 Agreement.

CENTRAL CALIFORNIA ALLIANCE FOR HEALTH

NATIVIDAD MEDICAL GROUP

By: _

Title:

Date: ____) |

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	ALIAC	ATTACHMENT 1 – 2016	2016 CBI Table			
CBI Program Measurement Components P	Available Points	Member Requirement	Benchmark Ranking/Relative Ranking/Perform ance Target	Measurement Period	Measurement Data Source	Methodology
S: Care Coordination Measures:	55 total					
Rate of Ambulatory Care Sensitive Admissions Number of ambulatory care sensitive admissions per 1,000 Eligible Members per Fiscal Year.	0	Per §3.2.	Benchmark Ranking ¹	FY 2016	Claims	AHRQ³
Rate of Readmissions Number of readmissions per 1,000 Eligible Members per Fiscal Year.	0	Per §3.3.	Benchmark Ranking ¹	FY 2016	Claims	Per §3.3
Rate of Generic Prescriptions Percent of generic prescriptions among all prescriptions, regardless of prescriber.		None.	Benchmark Ranking ¹	FY 2016	Claims	IHA P4P⁴
Rate of Preventable Emergency Department Visits Number of preventable emergency department visits per 1,000 Eligible Members per Fiscal Year.	0	Per §3.6.	Benchmark Ranking ¹	FY 2016	Claims	Medi-Cal ER Collaborative definition based on NYU study
Quality of Care (HEDIS):	30 total					
Well Child Visit 3-6 Years Pe	Per §4.2.1	5 continuously Eligible Members ⁵	Relative Ranking ²	FY 2016	Claims	HEDIS
Well Adolescent Visit 12-21 Years Pe	Per §4.2.1	5 continuously Eligible Members ⁵	Relative Ranking ²	FY 2016	Claims	HEDIS
Cervical Cancer Screening Pe	Per §4.2.1	5 continuously Eligible Members ⁵	Relative Ranking ²	FY 2016	Claims	HEDIS
Diabetes Retinal Exam	Per §4.2.1	5 continuously Eligible Members ⁵	Relative Ranking ²	FY 2016	Claims	HEDIS
Diabetes HbA1c Screening Pe	Per §4.2.1	5 continuously Eligible Members ⁵	Relative Ranking²	FY 2016	Claims	HEDIS
Diabetes Medical Attention for Nephropathy	Per §4.2.1	≥ 5 continuously Eligible Members ⁵	Relative Ranking ²	FY 2016	Claims	HEDIS

	ATTA	ATTACHMENT 1 – 2016 CBI Table	6 CBI Table			
Asthma Medication Ratio	Per §4.1.2	≥ 5 continuously Eligible Members ⁵	Benchmark Ranking ¹	FY 2016	Claims	HEDIS
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	Per §4.1.2	≥ 5 continuously Eligible Members ⁵	Benchmark Ranking ¹	FY 2016	Claims	HEDIS
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	Per §4.1.2	S continuously Eligible Members ⁵	Benchmark Ranking ¹	FY 2016	Claims	HEDIS
Appropriate Festing for Children with Pharyngitis	Per §4.1.2	≥ 5 continuously Eligible Members ⁵	Benchmark Ranking ¹	FY 2016	Claims	HEDIS
Performance Improvement Measures	10 total					
Quality of Care and Care Coordination Improvement Quality of Care Measures - an improvement in ranking of 5 percentile points over prior Measurement Period or achievement of the Plan Goal. Care Coordination Measures (excluding Rate of Generic Prescriptions) - a 5% reduction in rate for applicable Care Coordination measures or achievement of the Plan Goal	01	Quality of Care 5 continuously Eligible Members Care Coordination Per §§ 3.2, 3.3 and 3.6 of Addendum A.	Performance Target	FY 2016 compared to FY 2015	Claims	NCQA, §4.3.3
Information Technology	5 total					
Electronic Claims Submittal 95% of eligible claims submitted electronically to the Alliance.	_	None	95% Performance Target	FY 2016	Claims	# eligible electronic claims All eligible claims
Referral Submittal 75% of eligible referrals submitted through Alliance web portal.	4	None	75% Performance Target	FY 2016	Referrals	# eligible referrals All eligible referrals
CBI FFS Incentive Measurement Component	nt		RATES	nber uirement	Measurement Period	Measurement Data Source
Asthma Action Plans (AAP) Provider to submit AAP to Plan for Members diagnosed with asthma. Incentive paid to the PCP who first submits the AAP in the Fiscal Year and is paid only once per Member per	vith asthma. I	ncentive paid to the per Member per	REDACTED	ble bers aged	FY 2016	Plans Submitted by Providers

ATTACHMENT 1 – 2016 CBI Table	CBI Table			
Fiscal Year.				
Healthy Weight for Life (HWL) Program Referral Provider to refer Member aged 2 – 18 y/o with BMI at or above the 85 th percentile to Plan's HWL by Plan's referral form. Incentive paid to the PCP who first notifies the Plan in Fiscal Year and who has counseled Member about nutrition, physical activity and Plan's HWL.		obers aged	FY 2016	HWL Form
Healthy Weight for Life (HWL) Program Follow Up Visit Provider to notify Plan by follow up form of each six month follow up visit and further BMI percentile determination for a member previously referred for the HWL.	RATES	hers aged	FY 2016	HWL Form
<u>Diabetes Services</u> Provider to ensure provision of all of the following services for Eligible Members with diabetes: ItbA1c, retinal exam, medical attention for nephropathy ^o during the Fiscal Year. The Member must be linked to the Provider on the date(s) all such services are provided for Provider to receive payment.	RESACTED	bers ages d older, d to der at date vice for service.	FY 2016	Claims
Medication Management Agreements (MMA) Provider to submit MMA for Members to Plan. Incentive paid to the PCP who first submits the MMA to the Plan in the Fiscal Year and is paid only once per Member per Fiscal Year.	-		FY 2016	Plans Submitted by Providers
Increased Prevalence of Extended Office Hours PCP who is available to provide services to Eligible Members for at least 8 hours per week beyond Monday through Friday, 8:00 a.m. to 5:00 p.m. is eligible to receive enhanced payment for applicable PCP services. Additional payment is also to be paid to PCPs covered by the Provider's agreement, practicing within a 5 mile radius, if Eligible Members may access applicable PCP services during the extended hours at the extended hours location.	5% of Capitation or No Case Management Fee-for-Service	None	FY 2016	Administrative Data
Initial Visit Incentive Provider to see Provider's Medi-Cal Linked Members and Administrative Members for an initial visit within 120 days of the Member's enrollment in the Medi-Cal Program.	REMUED	nistrative bers or der's 'd bers lled in Cal am within lays	FY 2016	Claims
Patient Centered Medical Home Recognition Provider to submit documentation substantiating Provider's achievement of PCMH		*	FY2016	Documentation from NCQA or

ATTACHMENT 1 – 2016 CBI Table	CBI Table			
recognition. Varying levels of payment apply for the three levels of NCQA PCMH recognition or TJC certification.	type and level of PCMH recognition			TJC
Physician Orders for Life Sustaining Treatment (POLST) Form Completion Provider to submit POLST form for Members to Plan. Incentive paid to the PCP who first submits the POLST form in the Fiscal Year and is paid only once per Member per Fiscal Year.	RATES	bers aged d older, SPD aid linked to der at date vice	FY 2016	POLST form
Post Discharge Care Provider to provide first post-discharge visit for recently hospitalized Members, within 14 days of the Member's discharge. A greater incentive is paid where Provider provides the first post-discharge visit within 7 days of Member's discharge.	REMATED.	ole bers tly arged	FY 2016	Claims
Post-partum Care Provider to ensure the provision of a post-partum visit to Members who are obstetrical patients to occur from day 21 through day 56 after a delivery. The incentive is paid only once per Member per Fiscal Year.		lbers	FY 2016	Claims

As set forth at Addendum 3, Section 4.1.

Note 2: References to Section numbers in this Attachment 1 are to sections numbers of Addendum 3 unless otherwise specified.

² As set forth at Addendum 3, Section 4.2.

hing www quality indicators aling gov/Modules PQL Tech Spec aspx Excluding PQL09

hup www.qualivindicators.ghiq.gov/Modules/PDL_1 cchSpec aspv Excluding NQI 01-03 and PDI 01-03 and 05-13

⁴ Jup / www that org pdfs documents/p4p, california/MY-2014-VBP4P-Manual 20141201.pdf

For HEDIS measures, the continuously Eligible Members must be qualified per HEDIS specifications.

[&]quot; Medical attention for nephropathy includes: claim data with relevant CPT or ICD-10 code evidencing treatment of nephropathy, claim submitted by a nephrologist, positive urine protein (macroalbumin) test documented by claim data, evidence of ACE inhibitor/ARB therapy during measurement year.

^{31, 2016 (}per §3.1), and the Provider's rate of member reassignment per 1,000 Eligible Members exceeds the Plan mean of member reassignment rate per 1,000 Eligible Members by more than two standard deviations, the points awarded to Provider for the Benchmark Ranking, Relative Ranking and Performance Target Note 1: If a Provider has an average of at least 100 Eligible Members during the Measurement Term and a minimum of 100 Eligible Members as of December Measures will be reduced by 50%.