AMENDMENT NO. 2 TO SERVICES AGREEMENT BETWEEN SKILLSURVEY, INC. AND NATIVIDAD MEDICAL CENTER FOR

ONLINE REFERENCE CHECKING SOLUTIONS TO INCREASE QUALITY OF HIRE AND IMPROVE RECRUITING EFFICIENCY

This Amendment No. 2 to the Services Agreement ("Agreement") which was effective on December 31, 2016 is entered into by and between the County of Monterey, on behalf of Natividad Medical Center (hereinafter "NMC"), and SkillSurvey, Inc. (hereinafter "CONTRACTOR"); (collectively, the County, NMC and CONTRACTOR are referred to as the "Parties"), with respect to the following:

RECITALS

WHEREAS, the Agreement was executed for online reference checking solutions to increase quality of hire and improve recruiting with a term December 31, 2016 through December 30, 2019 and a total Agreement amount not to exceed \$55,689; and

WHEREAS, NMC and CONTRACTOR amended the Agreement on December 2, 2019 via Amendment No. 1 to extend the term for an additional three (3) year period through December 30, 2022 and to add an additional \$55,545, thereby increasing the total Agreement amount to \$111,234; and

WHEREAS, NMC and CONTRACTOR currently wish to amend the Agreement via Amendment No. 2 to allow for services to continue with revisions to the original scope of work attached hereto as "Exhibit A-2 per Amendment No. 2" with no change to the term of the Agreement December 31, 2016 through December 30, 2022.

AGREEMENT

NOW, THEREFORE, the Parties agree to amend the Agreement as follows:

The Agreement is hereby renewed on the terms and conditions as set forth in the Original Agreement and in Amendment No 1 incorporated herein by this reference, except as specifically set forth below.

1. Section 2 titled, "PAYMENTS BY NMC" shall be amended by removing: "NMC shall pay the CONTRACTOR in accordance with the payment provisions set forth in EXHIBITS A-1 plus B-1 as per Amendment No. 1 attached hereto this Amendment No. 1. The total amount payable by NMC to CONTRACTOR under this Agreement shall not exceed the sum of \$111,234.

And replacing it with:
"NMC shall pay the CONTRACTOR in accordance with the payment provisions set forth in EXHIBITS A-2 plus B-2 as per Amendment No. 2 attached hereto this Amendment No. 2. The total amount payable by NMC to CONTRACTOR under this Agreement shall not exceed the sum of \$111,234.

2. Paragraph titled, "SCOPE OF SERVICES AND ADDITIONAL PROVISIONS/EXHIBITS" shall be amended by removing the following:

"The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

Exhibit A-1: Scope of Services/Payment Provisions as per Amendment No. 1

Exhibit B-1: Order Form as per Amendment No. 1

Exhibit C-1: Candidate Consent as per Amendment No. 1"

and replacing it with:
"The following attached exhibits are incorporated herein by reference and constitute a part of this Agreement:

Exhibit A-2: Scope of Services/Payment Provisions as per Amendment No. 2

Exhibit B-2: Order Form as per Amendment No. 2

Exhibit C-1: Candidate Consent as per Amendment No. 1"

- 3. Except as provided herein, all remaining terms, conditions and provisions of the Agreement are unchanged and unaffected by this Amendment No. 2 and shall continue in full force and effect as set forth in the Agreement and in Amendment No. 1.
- 4. A copy of this Amendment No. 2 shall be attached to the Agreement.
- 5. This Amendment No. 2 shall be effective when signed by both Parties.

The remainder of this page was intentionally left blank.

~ Signature page to follow ~

IN WITNESS WHEREOF, the Parties hereto are in agreement with this Amendment No. 2 on the basis set forth in this document and have executed this Amendment No. 2 on the day and year set forth herein.

NATIVIDAD MEDICAL CENTER	CONTRACTOR
By:	SkillSurvey, Inc. CONTRACTOR's Business Name ***See instructions below*** By: Ry Birly By: (Signature of: Chair, President, or Vice-President)
By: Monterey County County Counsel	Ray Bixler President and CEO Name and Title 3/25/2020 Date:
Date: 4/13/2020 Approved as to Fiscal Provisions	By: Mary Weaver (Signature of: Secretary, Asst. Secretary, CFO, Treasurer, or Asst. Treasurer)
By: Monterey County Deputy Auditor/Controller	Mary Weaver Controller Name and Title
Date:04/15/2020	Date: 3/27/2020
	Instructions

If CONTRACTOR is a corporation; including limited liability and non-profit corporations, the full legal name of the corporation shall be set forth above together with the signatures of two specified officers (two signatures required).

If CONTRACTOR is a partnership; the name of the partnership shall be set forth above together with the signature of a partner who has authority to execute this Agreement on behalf of the partnership (two signatures

If CONTRACTOR is contracting in an individual capacity, the individual shall set forth the name of the business, if any and shall personally sign the Agreement (one signature required).

Exhibit A-2: Scope of Services/ Payment Provisions as per Amendment No. 2

I. Description of All Services to be Rendered by CONTRACTOR:

SkillSurvey, Inc. "CONTRACTOR" shall provide services and staff necessary to provide online reference assessment solutions allowing NMC to increase the quality of hire and improve recruiting efficiency.

II. CONTRACTOR Obligations:

- a. CONTRACTOR shall provide access to "SkillSurvey Reference" software to NMC representatives.
- b. NMC users shall have the capability of inputting candidate names and emails into "SkillSurvey Reference" software. The system shall then generate emails to candidates requesting a set number of references. References will receive an email from SkillSurvey allowing for an online, automated completion of a reference check survey.
- c. Software shall be online and the reference process shall be fully automated via emails.
- d. CONTRACTOR shall provide to NMC a data-driven report summarizing the feedback of three (3) or more responses received from a candidate's references.
- e. CONTRACTOR shall collect reference check responses on potential candidates in a confidential manner allowing for more candid feedback.

III. Pricing/Fees:

a. Upon signature of the Agreement, receipt and approval of the invoices, CONTRACTOR shall invoice NMC in the manner identified below:

Billing Year	Annual Fee
Billing for Year 1 (12/31/19 – 12/30/20): Invoiced in December 2019	\$18,515
Billing for Year 2 (12/31/20 – 12/30/21): Invoiced in December 2020	\$17,589
Billing for Year 3 (12/31/21 – 12/30/22): Invoiced in December 2021	\$17,589

- CONTRACTOR shall maintain for review and audit and provide to NMC upon request, adequate documentation of all expenses claimed pursuant to this agreement to permit a determination of expense allowability.
- c. Travel expenses shall not be reimbursed under this agreement.
- d. CONTRACTOR warrants that the cost charged for services under the terms of this contract are not in excess of those charged any other client for the same services performed by the same individuals.
- e. County may, in its sole discretion, terminate the contract or withhold payments claimed by CONTRACTOR for services rendered if CONTRACTOR fails to satisfactorily comply with any term or condition of this Agreement



Unlimited Order Form

			Type of Order	
Customer Name:	County of Monterey on beha Center	New		
SkillSurvey Contact: Wardak	1		Expansion Renewal X	
Transaction of the second	I Effective Date	End Date		
Contract Effective	12/31/2019	12/30/202	.2	
Service Item		Affected Employee Population	Price	
SkillSurvey Reference ™ Passive Candidate Compiler		1,150 Included	\$ 16.10	
Candidate Comparison Repor	t	Included		_
Maintenace & Support		Included		
Additional Unlimited Ord	Commonto			
	er Form Comments:			
Multi year contract (Y/N)		Y		
Billing for Year 1: 12/31/2019 - 1			\$18,515	
Billing for Year 2: 12/31/2020 - 12/30/2021 Billing for Year 3: 12/31/2021 - 12/30/2022		\$17,589 - (Reflects 5% discount)		
\$17,589 - (Reflects 5% of			- (Reflects 5% discount)	
Special terms Payment is due within 30 days of receipt of certified invoice. SkillSurvey will invoice Year 1 in December 2019, Year 2 in December 2020, and Year 3 in December 2021.				

AFFECTED EMPLOYEE POPULATION

SkillSurvey will not increase fees during the Initial Term of this agreement unless Customer's Affected Employee Population (AEP) increases by more than 10%. If the AEP during this Initial Term does increase by more than 10%, the pricing will be computed by taking the per employee price times the increased number of employees beyond that which is stated on the Order Form. Pricing will be prorated for remainder of the Term.

SERVICE AND SUPPORT INFORMATION

Information on Support Services for SkillSurvey Customers is governed by the Service Level Agreement per "Exhibit D: SkillSurvey, Inc. Service Level" of the original Agreement.

TERMS OF USE

Initial term of this agreement is defined above by Contract Effective Date and End date. Use of SkillSurvey Services by Subscriber is governed by the SkillSurvey Terms and Conditions per "Exhibit E: SkillSurvey, Inc. Terms of Use" of the original Agreement.



Unlimited Order Form

SERVICE ITEM DESCRIPTIONS:

PLAN

A Statement of Work (SOW) is required for Survey Customization, Email Customization, and Private Label Branding.

MAINTENANCE AND SUPPORT

System updates, enhancements, and support for administrators, recruiters, candidates, and references are included.

SURVEY CUSTOMIZATION

Encompasses changes to existing surveys in our library as well as creation of new surveys.

TRAINING AND SET-UP

There is a initial fee that includes WebEx training and coaching for administrators and recruiters as well as provisioning and set-up on SkillSurvey servers.

	Customer Information	
Customer	County of Monterey on behalf of Natividad Medical Center	County of Monterey on behalf of Natividad Medical Center
Contact	Stacey Scherer	Stacey Scherer
Title	Associate HR Analyst	Associate HR Analyst
Signature Date		
Address	1441 Constitution Blvd	1441 Constitution Blvd
Address		1
City	Salinas	Salinas
State/Province	CA	CA
Postal Code	93906	93906
Country	US	US
Phone Number	(831) 783-2711	(831) 783-2711
Email ID	scherersd@natividad.com	scherersd@natividad.com

EXHIBIT C-1 AS PER AMENDMENT NO. 1

CANDIDATE CONSENT TO OBTAIN INFORMATION FROM REFERENCES

I hereby authorize the company with whom I have applied for employment ("Company") to obtain and verify information about my qualifications, background, prior employment and other information about me (collectively "Information") from my designated business and professional job references ("My References") in connection with its decision whether to offer employment or hire me for the position for which I am applying.

I acknowledge, authorize, and consent to Company's use of the SkillSurvey, Inc. ("SkillSurvey") software system to gather Information from My References and consider that Information along with other Information available to Company through the SkillSurvey software system database, such as how my reference ratings compare to those for other candidates for a similar position. I understand that SkillSurvey does not assemble or evaluate Information, and will not make any recommendation in connection with Company's decision on my application for employment. I further authorize Company to contact My References for the purposes stated above, which includes generating an email through the SkillSurvey software system on my behalf to My References to the email addresses provided by me and any other new or corrected email that becomes known to Company independently or through the SkillSurvey software system in the process of Company's efforts to gather Information.

If I select text as the preferred method of contact for My References and enter their mobile number(s), I represent and warrant that each of My References for whom I have provided a mobile number has expressly consented to receive texts from me and to receive texts from me through SkillSurvey at the number provided and for the purpose of job reference feedback. I understand that anyone can stop receiving text messages by replying N, No, S or Stop to the SkillSurvey short code (57655). I agree to indemnify, defend, and hold harmless SkillSurvey with respect to any demand, claim, or lawsuit by My References with respect to the text messages.

In consideration of Company considering my application for employment, I hereby release Company and SkillSurvey, and their respective officers, directors, managers, agents, and employees from any and all claims, actions, suits, causes of action or damages (collectively "Claims/Damages") that I may have arising out of or related to the obtaining and verification of Information or Company's use of the SkillSurvey software system. I also hereby release My References and any of their respective employers or related company/organization, and any affiliated officers, directors, agents, and employees from any and all Claims/Damages that I may have arising out of the disclosure of Information. I acknowledge that My References will be provided the option and opportunity to learn more about Company or other third parties through the SkillSurvey software system.