

*Before the Board of Supervisors in and for the  
County of Monterey, State of California*

**Resolution No.:**

Adopt resolution commending **Nelda M. Rivera**, Supervising Office Assistant I, for her dedicated service of thirty years to the County of Monterey upon her retirement.

**WHEREAS, Nelda M. Rivera** announced her retirement from public service as a Supervising Office Assistant I, effective February 25, 2023; and

**WHEREAS, Nelda M. Rivera** has served Monterey County for thirty years at the Department of Social Services, having been hired on February 24, 1992 as a Typist Clerk II, competitively promoted to Typist Clerk III on December 1, 2001, competitively promoted to Supervising Office Assistant I on November 30, 2002; and

**WHEREAS, Nelda M. Rivera** served on the Same Day Application Service committee to streamline the application process for CalFresh, CalWORKs, General Assistance, and Medi-Cal public assistance programs to ensure customers are interviewed the same day that they apply for benefits; and

**WHEREAS, Nelda M. Rivera** oversaw orientations for CalFresh and CalWORKs programs to affirm customers were well informed about their rights and responsibilities, how to access their benefits using an Electronic Benefit Transfer Card, and provide an overview of each public assistance program; and

**WHEREAS, Nelda M. Rivera** supervised multiple units throughout her career with Monterey County Department of Social Services including, file clearing applications, phone operator, mailroom, Spanish translation, imaging, orientations, and reception; and

**WHEREAS, Nelda M. Rivera's** many years of service are a true testament to her dedication to the County of Monterey, and her exemplary customer service has earned the admiration and respect of her peers, and the citizens of Monterey County through her commitment to public service.

**NOW, THEREFORE BE IT RESOLVED**, that the Monterey County Board of Supervisors, on behalf of the County and all the residents thereof, hereby acknowledges **Nelda M. Rivera's** contributions to the welfare of the residents of the County.

**BE IT FURTHER RESOLVED** that the Board hereby congratulates **Nelda M. Rivera** upon her retirement and wishes her success, good health, and happiness in all future endeavors.

**PASSED AND ADOPTED** this \_\_\_\_\_ day of \_\_\_\_\_, 2023, by the following vote, to wit:

**AYES:**  
**NOES:**  
**ABSENT:**

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book \_\_\_\_\_ for the meeting on \_\_\_\_\_, 2023.

Dated:

Valerie Ralph, Clerk of the Board of Supervisors  
County of Monterey, State of California.

By \_\_\_\_\_  
Deputy