



Monterey County

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Board Report

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Receive an oral presentation from Monterey County Department of Social Services on key performance measures.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Receive an oral presentation from Monterey County Department of Social Services on key performance measures.

SUMMARY/DISCUSSION

This oral presentation will review 22 Department of Social Services performance areas covering processing time, enrollment rates, statewide performance, timeliness of assessments, and child safety. Highlighted program areas include:

- Medi-Cal
- CalFresh
- CalWORKs
- CalWORKs Family Stabilization and Housing Support Programs
- Family and Children's Services
- Adult Protective Services
- In Home Supportive Services

Performance areas were selected to highlight major program responsibilities and community impact.

OTHER AGENCY INVOLVEMENT:

Quality control efforts and system improvement planning are done in partnership with State and Federal oversight agencies. Military Veterans Affairs Office performance measures are presented separately.

FINANCING:

Receiving this report and presentation has no budget impact.

Prepared by: Margarita Zarraga, Program Manager, x8492

A handwritten signature in black ink, appearing to read "Elliott Robinson".

Approved by: Elliott Robinson, Director Social Services, x4430