

MONTEREY COUNTY



INFORMATION TECHNOLOGY - TELECOMMUNICATIONS DIVISION

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Regarding IT review of TelMate Contract for MCSO and Probation Department, County IT has the following comments:

Upon review of this agreement it is understood that the proposed solution shall be installed and supported by the vendor TelMate as a turnkey solution (RFP #10537 section 2.4.8, 2.8, 2.17.7.5). This agreement is very detailed in its description of the Jail staff and inmate functionality and of the financial aspect of the contract, it is lacking details related to the installation and delivery of the hardware components of the system in the Jail facility.

The existing Jail facility is approximately 45 years old. Because of its age this facility was not designed to support modern IT infrastructure. Network and telephone system hardware and connections currently reside in space that was not constructed for this purpose. Shared electric rooms, closets, and repurposed offices provide very limited capacity for the systems they support. To support Jail facility existing and future IT initiatives, this space must be allocated sparingly. This project does not include any documentation, drawings, rack elevation or does it mention how much space the contractor intends to use when this system is installed.

Currently there is a separate project underway to install County wireless network in the Jail facility. It is our understanding that the wireless inmate IPAD system included in this contract that will share the same frequency spectrum as the County wireless network. **This agreement does not include any language regarding frequency sharing and technical discussion regarding the need for this system to work in a way that it will not interfere with other wireless systems in this facility.**

County IT/Infrastructure would suggest that the following items be asked from the vendor during the project implementation:

- Provide detailed single line drawing of the equipment your proposal includes, all connectivity including the IDF room#, the equipment to be installed and the type and quantity of connections necessary for your system. This should include all sites included in your proposal.
 - Provide rack space requirement and equipment list for each IDF room. Include all equipment, power, and wire management that will be installed. This should include all sites that are included in this proposal.
 - How do you approach installing your wireless in a facility that has enterprise wireless (Meraki) and how will you engineer your system so that it does not interfere with the enterprise wireless?
 - Will you your wireless solution provide wireless coverage through the entire jail facility, if not provide a drawing that will define the areas of wireless coverage for this project?
 - Please provide project schedule for construction and installation of equipment including the provisioning of carrier (AT&T or Comcast) services.

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