

# Social Solutions

Quote Number: 2017-11723

Quote Expiration Date: May 4, 2017

**Bill To:**

Monterey County DSS/Differential Response  
1000 S. Main Street Suite 112  
Salinas, California 93901  
United States

The contents of this proposal should not be duplicated, used, or disclosed in whole or in part for any other purpose other than to evaluate this proposal or solicitation without express written permission of SSG. Information provided within this proposal is valid until the Expiration Date set forth above.

The parties accept and agree to this Agreement, as follows:

License Products				
SKU	Product Name	Quantity	License Metric	Billing Frequency
ETOLegacyMaintSub-C	ETO Software Recurring Maintenance (Legacy) Includes one site in ETO	13.00	Per Unit	100% Upfront
ETOLegacyIncUsers-C	ETO Software Included Users (Legacy) Includes five users in ETO	65.00	Per User	100% Upfront
ETOLegacyAddUser-C	ETO Software Additional Users (Legacy) Includes additional users at the rate of \$180 per user per year.	7.00	Per User	100% Upfront
			Initial Term Amount (**) USD	\$23,615.55
			Total Contract Value (**) USD	\$23,615.55

(\*) Additional storage space may be purchased in 1 GB increments at SSG's then prevailing rates

(\*\*) Annual fees are for the additional Named Users added in this Quote and shall be prorated to coincide with the current term of the Licensed Products subscription.

(\*\*) Named Users means an individual identifiable by a name and excludes concurrent users. Users may not share their user name with others.

**License Term (Months):** July 1, 2017 - June 30, 2018.

Subscription Products				
SKU	Product Name	Quantity	License Metric	Billing Frequency
ResultsSub-A	ETO Results WebIntelligence (WebI) technology from Business Objects to provide a comprehensive reporting tool empowers ETO software users to create reports from scratch or customize standard reports, giving users more power to analyze, report, and share data great flexibility	1.00	Per Unit	100% Upfront
CxSupConsultServ-FF	Custom Support Package - Fixed Fee Fixed Price work provided by Advanced Support Consultant resources.	80.00	Fee	100% Upfront
			Initial Term Amount USD	\$21,542.85
			Total Contract Value (**) USD	\$21,542.85

(\*) Additional storage space may be purchased in 1 GB increments at SSG's then prevailing rates

(\*\*) Subject to annual rate increases

**Subscription Term (Months):** July 1, 2017 - June 30, 2018.

**Support Level:** ☒ Standard

Fees for Support are included in the Subscription Fees

**Use Rights and Definitions:** The "Authorized Use" for ETO Impact/Apricot and add-on Products includes solely using the Subscription Service for Client's internal business purposes. Client may not under any circumstances allow use the Service to track and report on data specific to any agency, organization or entity other than Client's organization. "Authorized Users" consist solely of Client's employees and designated contractors who use the Service directly and solely in the furtherance of Client's internal business purposes. Subscription fees are based on the number of Authorized Users communicated to Social Solutions as of the date of this Quote. Client shall report to SSG no less than annually the number of Authorized Users. An increase in the number of Authorized Users may entail an increase in the Subscription Fees.

#### Additional Terms and Conditions

**Currency; Taxes**

All fees stated in this Quote are payable in U.S. Dollars and exclude taxes. Client is responsible for the payment of any tax amount(s) due

**Payment methods For U.S. Customers**

Fees may be paid by check, Electronic Fund Transfer, credit card or ACH.

All payments by credit card, are subject to Client completing the attached Credit Card Authorization Form.

In order to elect for ACH payments, Client must complete and execute the attached Authorization Agreement for Preauthorized Withdrawal Debits. If Client elects for ACH payments, payments will be made monthly through ACH debits, provided that for Professional Services, payment shall be made in equal installments over a period not to exceed 12 months.

**Payment methods for non-US customers**

Fees may be paid by check, Electronic Fund Transfer, or for Canada customers only, credit card. All payments by credit card, are subject to Client completing the attached Credit Card Authorization Form.

This Quote incorporates by reference the terms and conditions of the Master Services Agreement between Client and Social Solutions Global ("Agreement"). Capitalized terms not otherwise defined in this Quote have the meaning ascribed to them in the Agreement.

**Client:** Monterey County DSS/Differential Response

**Social Solutions Global, Inc. ("SSG")**

**Authorized Signature:**

**Authorized Signature:**

**Print Name:**

**Title:**

**Print Name:**

**Title:**

**Date:**

**Date:**

Reviewed as to fiscal provisions

Auditor-Controller  
County of Monterey