



DEPARTMENT OF THE ARMY
UNITED STATES ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, US ARMY GARRISON, PRESIDIO OF MONTEREY
DIRECTORATE OF EMERGENCY SERVICES
4400 GENERAL JIM MOORE BLVD
SEASIDE, CA 93955

REPLY TO
ATTENTION OF

IMPM-ESF

February 1, 2018

MEMORANDUM FOR RECORD

SUBJECT: Monterey County Emergency Communications Department

1. References:

- a. Section 15161 of Chapter 2.5 of the Government Code of the State of California
- b. NFPA 1221 Installation, Maintenance, and Use of Emergency Services Communication Systems
- c. Army Regulation 420-1, (2004)
- d. Department of Defense Instruction, Fire and Emergency Services Program 6055.6 (2006)

2. Background:

- a. Presidio of Monterey Emergency Communication Center' (POM ECC) area of responsibility is to the Presidio of Monterey, Ord Military Community and La Mesa Housing. Monterey County (MOCO) Emergency Communications Department (ECD) provides Computer Aided Dispatch system access and connectivity to all Monterey County and local public safety agencies. MOCO entered into a service contract with TriTech Software Systems in December 2015 to replace their Tiburon Computer Aided Dispatch and mobile data terminal system. POM law enforcement is required to access and maintain interoperability with the local, state and other federal agencies or NCIC/CLETS. This network is operated by MOCO ECD and is guided in accordance with Section 15161 of Chapter 2.5 of the Government Code of the State of California, which requires a central switching equipment, personnel to staff the switching center, and sufficient circuitry from the switching center to such locations as authorized by law (one location in each county) to handle all law enforcement message traffic. MOCO ECD is the servicing agency for this hub that is certified and able to provide the required services in accordance local, state, and federal requirements. TriTech does not currently provide any bridging capabilities with any other CAD system to allow CAD to CAD interoperability.

3. Purpose:

- a. Provide "INTEROPERABILITY" with the availability of communications as needed, on demand, and as authorized across all disciplines and jurisdictions. To achieve this vision, the integration with Monterey County Emergency Communication Center and the participating emergency services in Monterey County with a planned approach for interoperability as a critical capability that must be developed and enhanced through partnerships, ongoing training, and joint planning and investments at all levels. Monterey County's integrated approach will

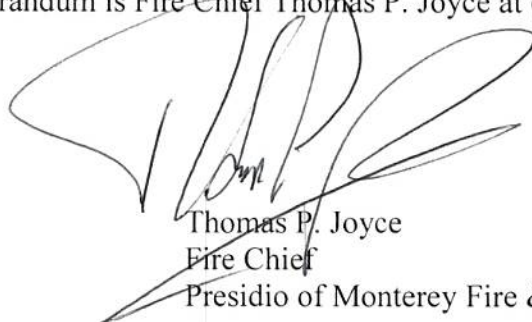
transform how our emergency responders communicate and share information throughout the county.

- b. Encompass communications between responders in the field, communications between dispatch center and responders, as well as, between government agencies at various levels providing incident support. These types of communications are critical for establishing command and control, conducting operations, and maintaining situational awareness during incidents.
- c. The AR 420-1, CH25-13b.(3) Direct communications line or integrated computer aided dispatch screen. Garrisons will provide a direct telephone two-way circuit with the air traffic control tower, aircraft maintenance control, ambulance, law enforcement, or any other agency designated by the fire chief. The applicable standards are: NFPA 1221, DODI 6055.06 establishes requirements for emergency communications centers. Installations are authorized and are encouraged to move toward E911/Public Safety Answering Point (PSAP) systems and provide Computer aided dispatching systems.

4. USAG POM intent:

- a. United States Army Garrison Presidio of Monterey (USAG POM), Garrison Commander Colonel Brown has determined that it would be most beneficial for the USAG POM to receive Computer Aided Dispatch support and access to the CAD mobile application from the County of Monterey Emergency Communications Department. The addition of CAD services would provide greater interoperability with community partners as USAG POM currently accesses the County of Monterey NGEN Public Safety Radio System.
- b. USAG POM requests that Monterey County Emergency Communications Department submit a quotation to provide the services described below which will be contained in the USAG POM Solicitation # W9124N-18-R-0002 which is forth coming.

5. Point of Contact for this memorandum is Fire Chief Thomas P. Joyce at (831) 242-7645



Thomas P. Joyce
Fire Chief
Presidio of Monterey Fire & Emergency Services